

MOTOROLA **CLIQ 2**<sup>\*\*</sup> with MOTOBLUR<sup>\*\*</sup>

# Welcome

# MOTOROLA **CLIQ 2** with MOTOBLUR

Stay connected no matter what moment you're in. Equally manage your social life and career so you're always making the most of each day.

- Life/Work Balance: Three customizable sets of homescreens (home, work, and weekend), the fast and functional keypad, and MOTOBLUR's communication management give you the tools to work and play faster.
- Plays Hard: The utra-fast 1GHz processor loads your favorite sites quickly, Adobe® Flash® Player gives you rich Web content, and the high-resolution 3.7" display stretches from edge-to-edge to maximize media playback and web browsing.
- Works Hard: Robust calendaring capabilities that used to require your laptop, access to your company's corporate email, integration of your LinkedIn® network, and 3G mobile hotspot Wi-Fi connections let you stay connected with your colleagues and business contacts.

**Caution:** Before assembling, charging, or using your phone for the first time, please read the important legal and safety information packaged with your product.

## More

Answers: Touch O > My Device > Tips & Tricks.

You can also flick your home screen left or right to show the Getting Started and Tips & Tricks widgets.

- Updates: Get phone updates, PC software, online help and more at <u>www.motorola.com/mycliq2</u>.
- MOTOBLUR: After you create a MOTOBLUR account, open it at www.motorola.com/mymotoblur.
- Accessories: Find accessories for your phone at www.motorola.com/products.

# Your phone

the important keys & connectors





Note: Your phone might look a little different.

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# Let's go

let's get you up and running



**Caution:** Please read "Battery Use & Safety" on page 53.

To save battery life, see "Battery tips" on page 27.

## Set up & go

Create or log into a MOTOBLUR account to get your contacts, email, messages, and status information, for all your accounts, all in one place. Registration is secure, and should only take a few minutes.



**Note:** This phone supports apps and services that use a lot of data, so make sure your data plan meets your needs. For details, contact your service provider.

- 1 Turn on.
- 2 Select a language.
- 3 Register or log in.

If you have not created a MOTOBLUR account, you'll need to register: Enter your name, your current email address (where MOTOBLUR can send account information), and a new MOTOBLUR password.

Tip: Open your phone to type.

4 Add your accounts to MOTOBLUR.

To add an account, touch it. Then, enter the user name or email and password that you set up on that account.

**Tip:** For more, or to add accounts anytime, go to "Add accounts" on page 12.

5 After you sign in, your phone imports your contacts from your SIM card. To open your contacts, touch Contacts.

Tip: To manually import contacts from the SIM card, touch O > Manage SIM card > Import SIM card.

## Your MOTOBLUR account

Only MOTOBLUR syncs contacts, posts, feeds, messages, emails, photos and much more—from sources like Facebook®, Twitter, MySpace, your work email, Picasa™, and Photobucket®—and serves them up just the way you want them. No opening and closing apps and menus, it's all front and center on your home screen and throughout the entire phone, so you can communicate anyway you like.

To add or edit the email, social networking, and other accounts in your MOTOBLUR, touch **O** > **S Accounts**. To set up email accounts, see "Set up messaging" on page 22.

You can log into MOTOBLUR from a computer to upload contacts, reset your password, get help, or even locate your phone:

www.motorola.com/mymotoblur

## Turn it on & off

To turn on your phone, press and hold Power O on top of your phone.

To turn off your phone, press and hold Power ①, then touch **Power off** in the menu that opens.



## Wi-Fi® connect

If you want to use a Wi-Fi network for even faster Internet access, touch Menu ()) > Settings > Wireless & networks > Wi-Fi settings. Touch Wi-Fi to search for and connect to wireless networks. There's more in "Wi-Fi® networks" on page 39.

## Cool content & more

Browse and download thousands of the coolest apps on the planet from Android Market<sup>™</sup>. On top of that, you get a full HTML browser, so you can surf in style.

Download new apps with "Apps & updates" on page 11. Your phone comes with a microSD memory card installed—you can load it up with photos, videos, and music from your computer using "Memory card & file transfer" on page 42.

## Security

Your contacts are backed-up on MOTOBLUR, so don't worry. Even if you lose your phone, MOTOBLUR can help you find it or wipe it. And when you get your next MOTOBLUR product, your stored info makes it a snap to set up with just your username and password.

Of course, it doesn't stop there. There are plenty of ways to protect your phone and your information, in "Security" on page 49.

# **Touchscreen & keys**

a few essentials

# Touchscreen



Touch to open. Touch & hold to move. Touch hold & release

Drag or flick to open panels (or scroll in

Then, touch to jump to

If your screen goes to sleep, press Power **O**.

In many apps, the touchscreen can switch from portrait to landscape when you rotate your phone: Touch Menu 📳 > Settings > Display > Auto-rotate screen

Note: Your touchscreen might stay dark if the sensor iust above it is covered. Don't



use covers or screen protectors (even clear ones) that

cover this sensor. To find Motorola accessories for your phone, visit www.motorola.com/products.

# Menu, home, & back keys

Touch Menu 📰 to open menu options in your home screen, lists, and other places.

Touch Home () to close any menu or app and return to the home screen. Touch and hold Home 🕥 to show the last few apps you used, then touch an app to open it. In the home screen, touch Home 🙆 to open or close the app menu.

Touch Back 🗩 to go to the previous screen.

## Power & sleep key

Press and hold Power (0) to open a menu where you can turn off sound (Silent mode). network and wireless connections (Airplane mode), or the phone (Power off).



To save your battery, prevent accidental touches, or when you want to wipe smudges off your touchscreen, put the touchscreen to sleep by pressing Power **O**. To wake up the touchscreen, just press Power **O** again, or open the phone.

To change how long your phone waits before the screen goes to sleep automatically, touch Menu 📳 > Settings > Display > Screen timeout.

**Tip:** To make the screen lock when it goes to sleep, use "Screen lock" on page 49.

## Volume keys

Press the volume keys on the side of the phone to change the ring volume (in the home screen), or the earpiece volume (during a call).

## **Ringer switch**

To change your ring to vibrate, slide the ringer switch down (on the right side of your phone).

The ringer tab on the unlock screen can override the ringer switch.





quick access to the things you need most

# Quick start: Home screen



The *home screen* gives you all your latest information in one place. It's what you see when you turn on the phone or touch Home  $\widehat{(\blackbar})$  from a menu.

Tip: Touch Menu  $\textcircled{\texttt{BB}}$  > **Profiles** to choose another set of panels.

Use the widgets, shortcuts, and panels to show what's important to you—whether it's home, work or play.

# Use & change your home screen

On your home screen, *shortcuts* are icons that open your favorite apps, web bookmarks, contacts, mail labels, or music playlists. *Widgets* show you news, weather, messages, and other updates.

Flick the home screen left or right to open other *panels* of shortcuts and widgets.

• To open something, touch it. Touch Home (a) to return to the home screen.

Tip: When you open a widget, touch Menu (B) to show any options or settings (you can choose accounts for **Messages, Social Networking**, or **Calendar** widgets).

There's more about social networking widgets in "View account updates & features" on page 13 and "Update your status" on page 12.  To resize Motorola widgets, touch and hold one until you feel a vibration, then release. Drag a corner to resize.



 To add something or change your wallpaper,

touch and hold an empty spot until you open the **Add to Home screen** menu.

You can add a folder to organize your shortcuts.

 To move or delete something, touch and hold it until you feel a vibration, then drag it to another spot, another panel, or the trash at the bottom of the screen.

#### Search

To search, touch Search  $(\underline{Q})$ , use a search widget, or just open your phone and start typing—your phone searches the web and your apps.



To change search settings, touch Menu B > Settings > Search.

Tip: In your app menu or **Contacts**, you can open your phone (or touch and hold Menu 😁 to open a touchscreen keypad), then type to search.

## Phone status & notifications

At the top of the screen, icons on the left notify you about new messages or events (flick the bar down for details). Icons on the right tell you about phone status:

| *        | Bluetooth® active     | 0) | Wi-Fi® active  |
|----------|-----------------------|----|--|
| <b>S</b> | GPS active            | ¥  | flight mode  |
|          | silent ring           | Ĩ  | vibrate ring   |
| -        | microphone mute       | Ť  | speakerphone on  |
| att      | network (full signal) | 3G | 3G network ready<br>( <mark>3G</mark> transferring data) |
| 5        | battery (charging)    |    | battery (full charge)                                    |
| $\odot$  | alarm set             |    |  |

Tip: To show today's date, touch and hold the status icons.

# Personalize

add your personal touch

# Ringtones

To change your ringtone and notifications, touch Menu 📳 > Settings > Sound.

To use a song as a ringtone, touch **O** > **O Music** > **Music** > **Music** > **Songs**, touch and hold the song name, then touch **Use as phone ringtone**.

To set vibrate for messages, touch **O** > **Messaging** > Menu **B** > **Messaging Settings**, then choose **Text Messaging**, **Social Messaging**, or **Email** > **Notifications**.

To change your ring to vibrate, slide the ringer switch down.

## Sounds

#### features

set volume for media and videos

Menu 📳 > Settings > Sound > Volume

**Note:** You cannot set this if the ringer switch (on the side of your phone) is turned off.

play tones when using dial pad

Menu 😁 > Settings > Sound > Audible touch tones

features

play sound on screen selection

Menu 📳 > Settings > Sound > Audible selection

## Display settings

features

set display brightness

Menu -> Settings > Display > Brightness

#### spin the screen

When you rotate the phone, the screen spins to stay right-side-up. Menu 😁 > Settings > Display > Auto-rotate screen

#### set movement animations

Your display's movements look smoother with animation, but a little faster without it. Menu 📆 > Settings > Display > Animation

## Quick launch shortcuts

To set keyboard shortcuts to launch your favorite app, touch Menu 📳 > Settings > Applications > Quick launch and choose a key.

To use a quick launch shortcut, hold Search  $\bigcirc$  on the keyboard while you press the assigned key, like Search  $\bigcirc$  and B to launch the browser.

## Date & time

Set date, time, time zone, and formats:

Find it: Menu 🔛 > Settings > Date & time

## Language & region

Set your menu language and region:

Find it: Menu 📳 > Settings > Language & keyboard > Select locale

# **Apps & updates**

get the app you want

# Quick start: Apps & updates

To open the app menu, just touch **O**. To download new apps, touch **O** > 🏫 **Market**.



Your phone can tell you when there's an updated app or other phone software. To install the update, just follow the instructions on your screen.

## Recent apps

Touch and hold Home (a) to show the last few apps you used, then touch the app you want. Touch Home (a) to return to the home screen.

## Manage & restore apps

# Find it: Menu 😁 > Settings > Applications > Manage applications

Touch an app in the list, then touch **Uninstall** (for apps you downloaded), **Clear cache**, or other options.

If you have trouble removing an app, turn off your phone, then hold the "S" key while you turn on your phone (keep holding the "S" key until you see the idle screen). Your screen will show **Safe Mode** in the lower left corner, and you can remove the app.

To reinstall apps from Android Market, touch **O** > **Market** > Menu **B** > **Downloads**. The apps you downloaded are listed and available for download.

## Update your phone

You can use your phone or computer to check, download, and install phone software updates:

Using your phone:

If your phone notifies you about an update, follow the instructions to download and install it.

# To manually check for updates, touch Menu 📳 > Settings > About phone > System updates.

Your phone downloads any updates over your mobile network. Remember, these updates can be quite large (25MB or more) and may not be available in all countries. If you don't have an unlimited data plan, or mobile network updates are not available in your country, you can update using a computer.

Using your computer:

On your computer, go to <u>www.motorola.com/mycliq2</u> and check the "Software" links. If an update is available, just follow the installation instructions.

# **Social networking**

my life, your life

# Add accounts

When you add your **Facebook**, **MySpace**, or **Twitter** social networking accounts to MOTOBLUR, friends appear in your phone's **Contacts**, and status updates appear in **Social Status** and **Social Networking** widgets.

## Find it: 🔘 > 🚮 Accounts > Add account

Sign into your social networking account with the user name or email and password that you set up on that account (the same as on your computer). If you don't have social networking accounts, you can visit their web sites to set them up.

**Note:** Your network or other factors might affect the speed of widget updates. To download updates faster, see "Wi-Fi® networks" on page 39.

## Update your status

After you add a social networking account to MOTOBLUR, you can update your status in a **Social Status** widget.

To add a **Social Status** widget, touch and hold an empty spot on your home screen, then touch **Motorola widgets**.

To update your status, just touch your **Social Status** widget and enter text. If you have more than one account, you can use the pull-down menu to limit which accounts are updated. When you open the widget, a number on the right side means you have unread status comments (touch it to open them).

## View account updates & features

After you add a social networking account to MOTOBLUR, you can open and respond to friends' updates with a **Social Networking** widget.



To add a **Social Networking** widget, touch and hold an empty spot on your home screen, then touch **Motorola widgets**.

To open the Social Networking widget, touch it. Then:

- Touch a person's name to open their info.
- Touch the widget title to open a list view.
- Touch 

   ∂ to open the full update, then touch the social network's icon to open its web site.

To change which accounts or contacts appear in a **Social Networking** widget, open the widget and touch Menu 🔠. Then, choose **Services** (accounts), or **Show updates for** (contacts).

## Edit & delete accounts

## Find it: 🔘 > 灯 Accounts

Touch and hold an account, then touch **Open account** to edit it, or touch **Remove account** to remove it (along with its contacts and messages).

# Calls

it's good to talk

# Quick start: Calls

Find it: Dialer



When you enter a number to dial, touch Menu 🔡 to add a pause (pauses two seconds), or wait (waits for your confirmation).

During a call, touch Menu 📆 to choose **Hold** or adjust **Voice Quality**. Your touchscreen goes dark to avoid accidental touches. To wake it up, press Power ①.

**Note:** Your touchscreen might stay dark during calls if the sensor just above it is



covered. Don't use covers or screen protectors (even clear ones) that cover this sensor. To find Motorola accessories for your phone, visit www.motorola.com/products.

Tip: You can touch Home (a) or Back (5) to hide the call display. To reopen it, touch **Dialer**.

## Make & answer calls

To make a call, touch **Dialer**, enter a number, then touch **C**.

You can set up "Wi-Fi calling" on page 40.

**Tip:** To enter the international dialing code, touch and hold . To add a pause or wait after numbers, touch Menu .

To answer a call, drag **Answer** to the right (when your phone is unlocked, **Answer** is just a touch button).



You can press Power (1) to ignore the call, or press a volume key to silence the ring.

## End calls

#### Touch End call

Note: When you hold your phone to your ear, the display goes dark to avoid accidental touches. When you move your



phone away from your ear, the display lights up again.

Tip: You can touch Home 🝙 or Back 🕤 to hide the active call display. To reopen it, touch **Dialer**.

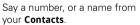
# Speed dial

- To set up your speed dial list, touch Dialer > Menu 🔛 > Speed dial setup.
- To call a number in the list, touch **Dialer**, then touch and hold the list number

# Voice dial

Find it: Dialer > 💽





# Handsfree

Note: Using a mobile device or accessory while driving may cause distraction and may be illegal. Always obey the laws and drive safely.

During a call:

- To use the speakerphone, touch Speaker.
- To use a connected Bluetooth® device, touch Bluetooth in the call display.

# Mute & hold

During a call:

- To mute the current call touch Mute
- To put a call on hold, touch Menu 🔠 > Hold.

# Enter numbers during a call

To enter numbers during a call, touch Dialpad and touch the numbers



# Recent calls

#### Dialer > Recent Find it:

- To call a number, touch the green phone icon on the right.
- To send a text message, store the number, or other options, touch and hold an entry.
- To filter the list, touch the list name (like All calls) at the top.
- To clear the list, touch Menu 📳.



## Conference calls

To start a conference call, call the first number. After they answer, touch **Add Call** and call the next number. When the next number answers, touch **Merge**.

## Your phone number

Find it: Menu 📳 > Settings > About phone > Status > My phone number

## Your caller ID

To hide your number from the people you call, touch Menu 😨 > Settings > Call settings > Additional settings > Caller ID.

# Call forwarding & waiting

**Call forwarding** can forward calls all the time, or only when your phone is busy, unanswered, or unreachable (not on the network). To set call forwarding, touch Menu 📳 > Settings > Call settings > Call forwarding.

Call waiting lets you answer a second call when you're already on a call. To turn off Call waiting and send second calls straight to your voicemail, touch Menu 🔠 > Settings > Call settings > Additional settings > Call waiting.

## Restrict outgoing calls

To restrict your phone so that it can only dial a few numbers, touch Menu 📳 > Settings > Call settings > Fixed dialing number

- To turn fixed dialing on, touch **FDN disabled**.
- To add or delete the allowed numbers, touch Manage FDN list.

# Cool down

In very limited circumstances, such as where your phone has been exposed to extreme heat, a "Cool Down" message will appear. To avoid possible damage to your battery and phone, you should follow these instructions until the phone is within its recommended temperature range. When your phone is in "Cool Down" mode, only emergency calls can be made.

## Emergency calls

Note: Your service provider programs one or more emergency phone numbers (such as 911 or 112) that you can call under any circumstances, even when your phone is locked. Emergency numbers vary by country. Your pre-programmed emergency number(s) may not work in all locations, and sometimes an emergency call cannot be placed due to network, environmental, or interference issues.

- 1 Touch C Dialer (if your phone is locked, touch Emergency Call or touch Menu 🚼 > Emergency call).
- 2 Enter the emergency number.
- 3 Touch 🥑 to call the emergency number.

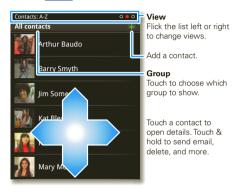
**Note:** Your mobile device can use GPS and AGPS signals to help emergency services find you. See "GPS & AGPS" on page 58.

# Contacts

contacts like you've never had before

## Quick start: Contacts

Find it: Contacts



To edit a contact, open it and touch Menu 📳 > Edit. Tip: To search the list, open your phone (or touch and hold Menu 📳 to open a touchscreen keypad), then two a name. When you flick or drea this list a scroll.

type a name. When you flick or drag this list, a scroll button appears on the right. Drag the scroll button to move the list faster.

## Transfer contacts

Your MOTOBLUR™ account merges your contacts from your social networking and email accounts into one phonebook. All you need to do is add your accounts to MOTOBLUR, and it will handle the rest!

- To add your social networking contacts, see "Add accounts" on page 12.
- To add your email contacts, see "Set up messaging" on page 22.

**Tip:** If you add a **Corporate Sync** account, you can send messages to your coworkers, even if you don't have them stored in your contacts.

- To import contacts from your SIM card (if that didn't happen automatically), touch O > Manage SIM card > Import SIM card.
- To transfer contacts with a computer, export them into a .CSV file on your computer. Then, go to <u>www.motorola.com/mymotoblur</u>, log into your MOTOBLUR account, and upload the .CSV file.
- To get more options and help, go to <u>www.motorola.com/TransferContacts</u>.

# Call, text, or email contacts Find it: Contacts

For **Call**, **Send Text Message**, **Email**, **View contact**, or other options, touch and hold the contact.

## View & use contacts

With a MOTOROLA **CLIQ 2** with MOTOBLUR, you'll know what everybody's up to and when. Every time you pick up a call, check a message, or look up a friend's contact info, sure, you'll see their name and number, but you'll see their social network status and smiling face, too.

#### Find it: Contacts

 To filter the contacts by group (All contacts, Facebook, and so on) touch the filter name at the top.

Tip: To change which account provides the pictures for your **Contacts**, from the home screen touch **O** > **Accounts** > Menu **B** > **Picture source**.

- To change views, flick the list left or right to show **History** (recently used), **A-Z** (list without status), or **Status** (list with status) at the bottom.
- To find a contact, just type the name.

Touch a contact to open their details. To start a call or message, just touch their phone number or other info. To show the contact's **History**, **Info**, or **Happenings**, flick left or right.  To send a contact's details in a message or over a Bluetooth connection, touch and hold the contact, then choose Share contact.

Tip: To add a shortcut to one of your contacts, touch and hold a blank spot on your home screen and then touch **Motorola widgets** > **Contact quick tasks**.



## Edit or delete contacts

#### Find it: Contacts

Touch the contact, then touch Menu (B) > Edit or **Delete**. You can set a ringer, address, and other details that will be saved on your phone and your MOTOBLUR account.

Where are contacts edited or deleted? Your phone edits the contacts in its memory, and also updates your MOTOBLUR account. Your changes won't affect your SIM card.

Tip: You can hide a contact's social status updates, or name (so their name appears for incoming calls and messages, but not in your in your **Contacts**). Open the contact, touch Menu (B) > **Edit** > **Additional info**, then choose **Hide in Contacts list** or **Hide social activity**.

## Link contacts

You might have two **Contacts** for the same person; maybe a Facebook friend who is also stored on your SIM card, or one friend with two email addresses. To combine these two contacts:

## Find it: Contacts

Touch a contact to open it, then touch Menu 📆 > Link contact and touch the second entry. Your MOTOBLUR account remembers this connection.

# Create contacts

## Find it: Contacts > Menu 🛅 > Add contact

Open your phone to type the name and details. When you're finished, touch Menu  $\fbox{\blacksquare}$  > Save.

Where are contacts saved? Your phone saves new contacts in its memory, your MOTOBLUR account, and other accounts you select: In **Contacts**, touch Menu (B) > **More** > **Settings** to choose which accounts get updated. New contacts won't be on your SIM card, but they will download to any new MOTOBLUR phone when you log into your MOTOBLUR account.

## Synchronize contacts

When you change one of your **Contacts**, your phone automatically updates your MOTOBLUR account

online. Also, your phone updates your **Contacts** and MOTOBLUR account whenever you change a friend in your social networking accounts.

So, you don't have to do anything to synchronize your **Contacts** with your other accounts! MOTOBLUR takes care of it for you.

## My details

Find it: Contacts > Menu 😁 > More > My info To edit details, touch Menu 🐨 > Edit.

## Groups

You can put your **Contacts** into groups that you create (like "friends," "family," or "work"). Then, you can find contacts faster by showing one group at a time.

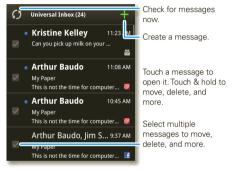
To create or show a group in your **Contacts**, touch **Contacts** at the top of your screen and choose the group name.

# Messaging

sometimes it's best to text, or IM, or email...

## Quick start: Messaging

## Find it: O > Messaging > Universal Inbox



- To show other messages in your inbox, flick or drag up.
- To forward, save attachments, and more, open a message, then touch and hold it to open options.



 To enter names and text with voice recognition when your phone is closed, just touch a text box, then touch on the touchscreen keypad.

## Read & reply to messages

## Find it: O > Messaging > Universal Inbox

**Note: Universal Inbox** shows all of your messages together—text, email, and social networking messages. To show only one type of message, touch a message account type instead of **Universal Inbox**.

- To open a message and all of its replies, touch it.
- To respond to a message, just open it and enter your response in the text box at the bottom.

To **forward** a text message, touch and hold a message in the conversation, then touch **Forward message**.

For email, touch et a reply or forward option.

• To open options, touch and hold a message.

To add a **Messages** widget, touch and hold an empty spot on your home screen, then touch **Motorola** widgets.

## Create messages



Choose a message type. Then, enter the recipient and message. In text messages and emails,



touch Menu 🚼 to add files or choose other options. For more, see "Text entry" on page 23.

# Send & receive attachments

To send a file in a message, open a new message, touch Menu (B), and choose the file.

When you receive a message with an attachment, open the message and touch the file name to download it. Then, touch the name again to open it. Some file formats can be converted to HTML for faster viewing, and your phone will show a button that says **Get HTML version**.

Tip: To send and receive large attachments faster, see "Wi-Fi® networks" on page 39.

Set up messaging

For text messages, you can set up "Wi-Fi calling" on page 40.

To add email accounts, touch 💽 > 📉 Accounts > Add account.

 Corporate Sync is for Microsoft<sup>™</sup> Exchange server work email accounts. Enter details from your IT administrator.

**Tip:** You might need to enter your domain name with your user name (like *domain/username*). To enter a backslash, press Symbols **SYM**.

Note: Some work accounts might require you to add a password lock to your phone, for security. To stop an account from showing the contacts you create on your phone, touch Contacts, touch Menu B > More > Settings, then uncheck the account under New contacts.

• **Email** is for most personal and other accounts that aren't on a Microsoft® Exchange Server. For account details, contact the account provider.

To change your settings, touch  $\bigcirc$  >  $\bigcirc$  Messaging > Menu B, then touch:

 Manage accounts to change your user name or password (or server settings, for email).

- Edit Universal Inbox to choose which accounts show messages in the Universal Inbox.
- Messaging Settings to set the notification for each account type (along with other preferences, for email).

Tip: You can tell your phone to send email as soon as you hit send (**Data push**), or set how often your phone sends and receives messages (**Fetch** schedule).

To get Gmail<sup>™</sup> in your Messages widget and Universal Inbox, you'll need to add it as an Email account: Touch > Messaging > Menu , then touch Manage accounts > Add account > Email and enter your Gmail<sup>™</sup> details. If you added your Google account too, turn off its email sync to avoid duplicate email notices: Touch > Accounts, touch your Google<sup>™</sup> account, and touch the checkmark to turn off Gmail.

Tip: For social network accounts, see "Add accounts" on page 12.

#### Instant messages

## Find it: 💽 > 👳 IM

You can also use:

- Web browser: Open your phone, press Search Q, and enter your IM provider's Web site. Once you're there, follow the link to sign in.
- Apps: To search for an instant messaging app, touch
   > Market. Your IM options will depend on your IM provider.

## Voicemail

When you have a new voicemail, we shows at the top of your screen. To hear the voicemail, flick down the status bar and touch the we.

If you have Visual Voicemail, you can open and manage a list of your voicemail messages: Touch O > ••• Voicemail. Touch a message to open details or play it. For options, touch Menu (20).

# **Text entry**

think keyboard, now think smaller

## Keypad tips

To use the full keypad, just open your phone:

| То   |  |
|--|--|
| Enter a capital letter   | Press Shift 🚺  |
| Enter <b>all capital</b> letters,<br>until you press Shift 🖡<br>again                | Press Shift 🚺 twice  |
| Enter <b>alternate</b> characters<br>(at the tops of keys)                           | Press Alternate ALT  |
| Enter <b>several alternate</b><br>characters, until you press<br>Alternate Art again | Press Alternate ALT<br>twice                                 |
| Enter <b>symbols</b> chosen from a list  | Press Symbols Sym  |
| Select text  | Hold Shift +<br>press scroll keys up<br>down, left, or right |

| То   |  |
|--|--|
| Cut, Copy, or Paste text<br>you selected   | Touch and hold a<br>blank spot in the text<br>box to open the<br>editing menu. |
| Delete a character   | Press Delete 💌<br>(hold to delete more)  |
| Delete the current line  | Press Alternate ALT +<br>Delete 💌  |
| <b>Jump</b> to the beginning/end<br>of a line  | Press Alternate ALT +<br>scroll keys up down,<br>left, or right                |
| Start a <b>new line</b> (email or<br>social networking) or <b>send</b><br>the message (text<br>messages) | Press Enter 🚽  |

# Touchscreen keypad

When your phone is closed, open the touchscreen keypad by touching a text box, or touching and holding Menu (B). To close the keypad, touch Back ().

To **change the keypad**, touch and hold a blank spot in the text box. A menu opens, where you can choose **Input Method** > **Swype** or **Multi-touch keyboard**.

Swype™ text entry lets you drag your finger over the letters of a word, in one continuous motion.



- To enter the small number or symbol at the top of a key, touch and hold the key.
- To enter several numbers or symbols, touch SYM.
- To enter apostrophes in common words (like "I'll"), drag through the apostrophe key.

 If Swype doesn't know a word, touch individual letters to enter it. Swype remembers, so next time you can just drag over the letters.

**Multi-touch keyboard** text entry lets you enter letters by touching them one at a time.



#### Symbols/Numbers

## Text entry settings

To change your text entry settings, touch Menu 💮 > Settings > Language & keyboard, then:

- To change your Swype settings, touch Swype.
- To edit your word suggestion dictionary for the Multi-touch keyboard, touch User dictionary.
- To change the language for your display, touch **Select locale**.
- To change the automatic correction settings for your full keypad, touch Device keyboard.

# **Tips & tricks**

a few handy hints

# Shortcuts

| То                              |   |
|---------------------------------|---|
| Return to the home<br>screen    | Touch Home 🛕.   |
| Open option<br>menus            | Touch and hold an item, or touch Menu 📳, to show all of your options. |
| Show recently<br>dialed numbers | Touch C Dialer > Recent.  |
| Sleep/wake your phone           | Press Power 🔘.  |
| Set lock screen                 | Touch Menu 📳 > Settings ><br>Location & security > Screen<br>lock.    |
| Turn <b>ringer</b> on/off       | Slide ringer switch up (ringer on) or down (ringer off).              |
| Google™ <b>search</b>           | Touch Search Q.   |

| То   |  |
|--|--|
| Show <b>last few apps</b><br>used                                | Touch and hold Home 🝙.   |
| Go to the <b>top of a</b><br>list                                | Press Alternate 🖛 + 🛋.   |
| Go to the <b>bottom of</b><br>a list                             | Press Alternate 🖅 + 💌.   |
| Sync media to your desktop / laptop                              | visit<br>motorola.com/mymedialink  |
| Sync contacts from<br>your desktop /<br>laptop to your phone     | Use the MOTOBLUR portal:<br>www.motorola.com/mymoto<br>blur.   |
| Show email or<br>updates from a<br>group of friends              | Touch Contacts ><br>> Display group to create or<br>show a group. Show a group<br>then flick left or right to see<br>its messages and updates. |
| Change which<br>messages appear in<br>the <b>Universal Inbox</b> | Touch () > Messaging ><br>Universal Inbox, then<br>touch Menu () > Edit<br>Universal Inbox.  |

| your home screen o<br>for an app or contact th | ouch and hold an open area<br>n your home screen to open<br>ne <b>Add to Home screen</b><br>nenu, then choose<br><b>hortcuts</b> . Then, you can |
|--|--|
| C<br>A   | hoose from the<br>pplications or Contacts<br>sts.  |
| shortcut s<br>v                                | ouch and hold the widget or<br>hortcut until you feel a<br>ibration, then drag it to<br>vhere you want.  |
| shortcut s<br>v<br>tr                          | ouch and hold a widget or<br>hortcut until you feel a<br>ibration, then drag it to the<br>rash can at the bottom of<br>our screen.               |

## Battery tips

Τ.

Your phone is like a small computer, giving you a lot of information and apps, at 3G speed, with a touch display! Depending on what you use, that can take a lot of power.

If your battery is low, touch Menu 📳 > Settings > Battery Manager > Battery Saver Mode. In Battery Manager, you can touch the battery image to show what's been using the most battery.

To save even more battery life between charges, you could reduce:

- recording or watching videos, listening to music, or taking pictures.
- widgets that stream information to your home screen, like news or weather ("Use & change your home screen" on page 8).
- unused online accounts that you registered with MOTOBLUR ("Edit & delete accounts" on page 13).
- Wi-Fi® and Bluetooth® use: Touch Menu B > Settings > Wireless & network settings, then touch items to turn them off or on.
- GPS use: Touch Menu ( ) > Settings > Location & security > Use GPS satellites.
- Email updates: Touch Messaging > Menu B > Messaging Settings > Email > Email delivery > Fetch schedule, then choose a longer interval or Manually. To check manually, touch at the top of your inbox.
- network speed: Touch Menu B > Settings > Wireless & networks > Mobile networks > Select network > 2G Only saves battery.

- network searching: If you are out of coverage, to keep your phone from looking for networks, press and hold Power (①) to open the Power key menu, then touch Airplane mode.
- display brightness: Touch Menu 🔡 > Settings > Display > Brightness > (dimmer setting).
- display timeout delay: Touch Menu B > Settings > Display > Screen timeout > (shorter setting).

# Photos & videos

see it, capture it, share it!

## Photos

#### Take & share photos

Take that family photo, and post it online for everyone to see.

Find it: Press and hold Camera



**Note:** Photos are stored on your microSD memory card. To change picture resolution, in the viewfinder touch Menu **B** > **Settings** > **Picture Resolution**.

To take the photo, lightly press Camera () halfway until the autofocus box turns green, then press all the way to take the photo.

After you record the video, you'll see a small image in the lower left. Touch the image to open your gallery. Touch the photo to open it, then touch Menu () to see options.

#### Photo options

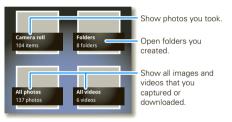
In the viewfinder, touch Menu  $\textcircled{\begin{tabular}{ll} \begin{tabular}{ll} \hline \begin{tabular}{ll} \end{tabular} \\ \hline \end{tabular}$  Settings to open a menu:

| options               |   |
|-----------------------|---|
| Picture<br>Resolution | Set the resolution of your photo.                         |
| Video<br>Resolution   | Set the resolution of your videos.                        |
| Quick upload<br>album | Choose or add an account for uploading photos             |
| Review Time           | Set how long your phone shows photos after you take them. |
| Face<br>Detection     | Changes how your camera's focus target.                   |

| options              |  |
|----------------------|--|
| Exposure             | Adjust for slow action (3) through fast action (-3). |
| Shutter<br>Animation | Turn animation on or off                             |

#### View your photos

## Find it: 💽 > 🛸 Gallery



**Tip:** To open your gallery from the camera viewfinder, just touch the last photo in the lower left corner.

To zoom a picture, pinch two fingers together or apart on the touchscreen.

To rotate a picture, place your thumb on the screen and then make an arc with your finger.

#### Play a slideshow

Touch **O** > **Gallery**, touch a picture, then touch **W** to start a



slideshow. To stop the slideshow, touch the display. To return to the gallery, touch Back

## Share your photo gallery

## Find it: 🔘 > 🚔 Gallery

To send your photo in a message or post it online:

- 1 Touch and hold a thumbnail image, then touch **Share**.
- 2 Choose whether you want to share the picture with a message, social network, retail print service, or other options.

Tip: With MOTOBLUR - Photo Sharing, you can post a photo to more than one social network at the same time.

#### Manage your photos

## Find it: 🔘 > 🚔 Gallery

Touch and hold a thumbnail image, then:

- To delete the photo, touch **Delete**.
- To set the photo as a contact picture, social network profile picture, or wallpaper, touch **Set as**.

**Tip:** To copy photos to/from a computer, go to "Memory card & file transfer" on page 42.

#### Edit your photos

Find it: 🔘 > 🔄 Gallery > picture > Menu 🔡 > Edit

You can choose advanced editing features to resize, crop, or change the picture color.

## Videos

#### Record & share videos

## Find it: 💽 > 🧕 Camcorder



Tip: To send your video in a message, set the video quality to Small (QCIF): Touch Menu 📳 > Settings > Video Resolution

To record the video, press Camera (). To stop the video recording, press Camera () again.

After you record the video, you'll see a small image in the lower left. Touch the image to open your gallery.

Touch the video to open it, then touch  $\operatorname{Menu}\left( \fbox{B}\right)$  to see options.

## Play your videos

Find it: 🔘 > 🔄 Gallery > video

## Share your video gallery



To send your video in a message or post online:

- 1 Touch and hold a video, then touch Share.
- 2 Choose how you want to share.

#### Manage your videos

## Find it: 🔘 > 🚔 Gallery

To delete a video, touch and hold a video, then touch **Delete**.

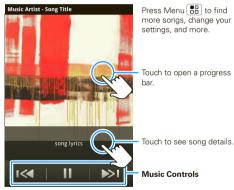
# Music

when music is what you need ...

# Quick start: Music

Find it: 🔘 > 🔕 Music > My Music

Your music is stored by artists, albums, songs, and playlists. Touch a category, then touch the song or playlist you want to play.



**Tip:** When a song is playing, you can touch Menu **E** to add it to a playlist or show other options.

To listen to music **during a flight**, turn off all your network and wireless connections: Press and hold Power  $\bigcirc$  > Airplane mode.

# Set up music

#### What music transfer tools do I need?

To put music on your computer and then load it on your phone, you need:

- Microsoft™ Windows™ PC or Apple™ Macintosh™.
- USB data cable.
- memory card. Your music is stored on your memory card. Your phone supports removable microSD memory cards up to 32 GB capacity. To make sure your memory card is installed, go to "Assemble & charge" on page 3.

Tip: To show the available memory on your memory card, touch Menu 😁 > Settings > SD card & phone storage.

#### What music file formats can I play?

Your phone can play many types of files: MP3, M4A, AAC, ACC+, MIDI, and WAV.

**Note:** Your phone does not support any DRM protected files.

#### What headphones can I use?

Your phone has a 3.5mm headset jack for wired stereo listening and optional FM reception. You can go wireless with Bluetooth® stereo headphones or speakers (see "Bluetooth® handsfree devices" on page 38).

## Get music

#### Import a CD to create music files

You can import (rip) a CD to create music files on your computer, then transfer the music files to your phone's memory card. To do this, you can use Microsoft® Windows® Media Player (see <u>www.microsoft.com</u>).

- 1 On your computer, open Windows Media Player.
- 2 Insert a music CD into the computer's CD ROM drive.

**Note:** Make sure you change the format to MP3 in "Rip > Format > Rip Settings."

- 3 In the Windows Media Player window, click on the "Rip" tab.
- 4 Highlight the songs you want to import, and click "Start Rip".

The songs are imported to the Windows Media Player Library.

#### Transfer music files to your phone

You can transfer music files from a computer to your phone's memory card with Windows® Media Player.

**Tip:** To transfer music files with other programs, see "Memory card & file transfer" on page 42.

**Note:** Copyright—do you have the right? Always follow the rules. See "Content Copyright" in your legal and safety information.

1 With a memory card inserted, and your phone showing the home screen, connect a Motorola micro USB data cable from your phone's micro USB port to a USB port on your computer. Your phone should show in the status bar.

Note: Your phone supports Microsoft<sup>™</sup> Windows<sup>™</sup> XP, Windows Vista<sup>™</sup>, and Apple<sup>™</sup> Macintosh<sup>™</sup>. Other operating systems may not be compatible. If your computer needs to download drivers for your phone, visit <u>www.motorola.com/support</u>.

- 2 Your phone shows a USB connection dialog. Touch **USB drive**. You can't use the files on your memory card while it is connected.
- 3 On your computer, open Windows Media Player.
- 4 On the "Sync" tab, select "More Options." Under "Device," select your phone.

- 5 Select "Properties," check the "Create folder hierarchy on device" box, and click "OK."
- 6 Drag your music files over to the "Sync List" and press "Start Sync."

# Web

surf the web with your phone

## Quick start: Browser

Find it: 💽 > 🚱 Browser



To enter a web page address in the browser or your home screen, just touch Search  $\fbox{Q}$ .

To enter a web page address in the browser or your home screen, just start typing.



A  $\boxed{\mathbf{M}}$  at the right of the address bar means you can add the page's RSS news feed to a **News** app or widget: Touch Menu  $\boxed{\mathbf{B}}$  > **More** > **RSS Feeds**.

**Note:** If you can't connect, contact your service provider.

#### Connect

Your phone uses the mobile phone network (over the air) to automatically connect to the web.

Note: Your service provider may charge to surf the web or download data.

To use a wireless network, touch Menu 📳 > Settings > Wireless & networks. Touch Wi-Fi to turn it on, then touch Wi-Fi settings to search for nearby wireless networks. Touch a network to connect. There's more in "Wi-Fi® networks" on page 39.

#### web2go

web2go is your destination—on your phone or the web—for the latest features and services, games, wallpaper, 411 and information, web and applications, music and sounds, special values, and more. A single location that hosts all of this content all the time, web2go is free to browse so you can always find the latest additions.

You can access web2go through your phone, or through your personal web portal at My T-Mobile.

#### Download apps

Warning: Apps downloaded from the web can be from unknown sources. To protect your phone and personal data, only download apps from sources you trust, like "Apps & updates" on page 11.

Note: All apps downloaded are stored in your phone memory.

To download apps:

- 1 To launch the browser, touch 🔘 > 🚱 Browser.
- 2 Find the app you want to download and touch the download link.

#### Manage your downloads

To view files or applications you have downloaded, touch 💽 > 🚱 Browser > 📅 > More > Downloads. To clear your download history, touch Menu 📅 > Clear list. To cancel, touch Menu 📅 > Cancel all downloads.

#### YouTube™

The YouTube user-generated content web site lets you share videos with YouTube users everywhere. You don't need a YouTube account to browse and view videos.

#### Find it: 🔘 > 💆 YouTube

**Note:** If you don't have a YouTube account, visit <u>www.youtube.com</u> to find out more. To create an account or sign in, touch Menu (B) > **My account**.

To Search, Upload, or Share videos, touch Menu 🔡.

## Location

toss away your maps

#### Google Maps™ Find it: ○ > 💐 Maps



Drag or flick to scroll. Double-tap to zoom in.

opens a menu where you can search, get directions, find your location, and more.

Google Maps offers powerful, user-friendly mapping technology and local business information—including business locations, contact information, and driving directions.

For help, just touch Menu B > **More** > **Help**.

#### Google Maps Navigation<sup>™</sup>

Google Maps Navigation is an Internet-connected GPS navigation system with voice guidance.

#### Find it: O > A Navigation

Follow the prompts to speak or type your destination. For more, go to <u>www.google.com/mobile/navigation</u>.

#### Latitude

#### Join Latitude

See where your friends and family are on Google Maps<sup>™</sup>. Plan to meet up, check that your parents got home safely, or just stay in touch.

Don't worry, your location is not shared unless you agree to it. You need to join Latitude, and then invite your friends to view your location or accept their invitations. When using Google Maps (in any mode except in Street View), touch Menu [B] > Join Latitude. Read the privacy policy and, if you agree with it, choose to continue.

#### Add & remove friends

Find it: O > Maps > Menu -> Latitude

To add friends:

- 1 Touch Menu 🔡 > Add friends.
- 2 Touch Select from Contacts or Add via email address, then touch a contact and Add friends.

If your friends already use Latitude, they'll receive an email request and a notification. If they have not yet joined Latitude, they'll receive an email request that invites them to sign in to Latitude with their Google account. To remove friends:

- 1 Touch Menu 🚼 > Latitude to show your friends list, then touch a friend in your list.
- 2 Touch Remove.

#### Share location

When you receive a request to share location details you can choose to:

- Accept and share back—see your friends location, and your friend can see yours.
- Accept, but hide my location—see your friend's location, but they can't see yours.
- **Don't accept**—location information is not shared between you and your friend.

#### Hide your location

To hide your location from a friend, touch Menu BB > Latitude to show your friends list. Touch your contact name, then touch Menu BB > Privacy > Hide your location.

#### Turn off Latitude

Touch Menu **EB** > **Latitude** to show your friends list. Touch Menu **EB** > **Privacy** > **Turn off Latitude**.

### Wireless

lose the wires

#### Quick start: Wireless

To connect a Bluetooth® headset or car kit, touch Menu () > Settings > Wireless & networks > Bluetooth settings



To use a Wi-Fi® network for fast Internet access and to download data, touch Menu 📳 > Settings > Wireless & networks > Wi-Fi settings.

If your Wi-Fi network has other DLNA<sup>™</sup> Certified devices, you can use them to play or transfer the

videos, pictures, and music stored on your phone: Touch  $\bigcirc$  >  $\bigcirc$  DLNA.

**Note:** Your phone's Wi-Fi features and power levels are not allowed for outdoor operation in France. To avoid unlawful interference with radio signals, do not use the Wi-Fi features in France unless you are indoors.

## Bluetooth® handsfree devices

Note: This feature requires an optional accessory.

To connect with a new device, you need to pair with it. You only need to do this once for each device—to connect again, just turn on the device.

1 Make sure the device you are pairing with is in discoverable mode.

Refer to the guide that came with the device for details.

- 2 Touch Menu 📳 > Settings > Wireless & networks > Bluetooth settings.
- **3** Touch **Bluetooth** to turn on and scan. If Bluetooth power is already on, touch **Scan for devices**.
- 4 Touch a device to connect.
- 5 If necessary, touch **OK**, or enter the device passkey (like **0000**) to connect to the device. When the

device is connected, the Bluetooth icon  $\ensuremath{\$}$  appears in the status bar.

**Note:** Using a mobile device or accessory while driving may cause distraction and may be illegal. Always obey the laws and drive safely.

After you connect:

- To reconnect with a device, turn on the device or touch the device name in the Bluetooth devices list.
- To disconnect a device, turn off the device, or touch the device name in the devices list and touch Menu (B) > Disconnect.
- To turn off Bluetooth power: Touch Menu 💮 > Settings > Wireless & networks > Bluetooth.

Tip: Turn off Bluetooth power to extend battery life or stop connections. To add a quick switch, touch and hold a blank



spot on your home screen, then touch Motorola widgets > Bluetooth toggle.

**Note:** Your phone's Bluetooth features and Bluetooth Class 1 power levels are not allowed for outdoor operation in France. To avoid unlawful interference with radio signals, do not use the Bluetooth features in France unless you are indoors.

#### Wi-Fi® networks

To connect a network in your range:

- 1 Touch Menu 📴 > Settings > Wireless & networks > Wi-Fi settings.
- 2 Touch Wi-Fi to turn on and scan. If Wi-Fi is already on, touch Menu 😨 > Scan. Your phone lists the networks it finds within range.

**Tip:** To show your phone's MAC address or other Wi-Fi details, touch Menu 🔀 > **Advanced**.

3 Touch a network to connect. If necessary, enter pass codes from the network administrator and touch Connect.

When Wi-Fi power is on and your phone finds a network you've used, it automatically reconnects and shows  $\approx$  in the status bar.

To turn off Wi-Fi power: Touch Menu 😁 > Settings > Wireless & networks > Wi-Fi.

**Tip:** Turn off Wi-Fi power to extend battery life or stop connections. Turn it off and on to search for networks. To add a quick switch, touch and



hold a blank spot on your home screen, then touch **Motorola widgets** > **WiFi toggle**.

Note: Your phone's Wi-Fi features and power levels are not allowed for outdoor operation in France. To

avoid unlawful interference with radio signals, do not use the Wi-Fi features in France unless you are indoors.

#### Wi-Fi hotspot

**Note:** You need to subscribe to Wi-Fi hotspot service to use this feature. Contact your service provider.

Your can make your phone a Wi-Fi hotspot to provide portable, convenient internet access to other Wi-Fi enabled devices.

**Note:** Keep it safe. To protect your phone and hotspot from unauthorized access, it is strongly recommended that you set up hotspot Security (WPA2 is the most secure), including password.

To set up your phone as a Wi-Fi hotspot:

# Find it: > Image: Second state state > Advanced > WiFi AP mode

- 1 Touch a setting to modify it:
  - **SSID**—Enter a unique name for your hotspot.
  - Security—Select the type of security you want: WEP, WPA, or WPA2. Enter a unique password. Other users can access your Wi-Fi hotspot only if they enter the correct password.

**Note: WEP** is the weakest option because it is highly vulnerable to hacking. **WPA2** is recommended by IEEE.

- **Channel**—Select a channel that minimizes potential interference. You may need to try different channels after your hotspot is active for a time.
- 2 Touch **Save** when the settings are complete.

To activate your phone as a WiFi hotspot after you set it up, touch  $\bigcirc$  >  $\bigcirc$  3G Mobile Hotspot > Tap to start Mobile Hotspot service.

When your Wi-Fi hotspot is active, other Wi-Fi enabled devices can connect by entering your hotspot's **SSID**, selecting a **Security** type, and entering the correct **Wireless password**.

#### Wi-Fi calling

You can send and receive calls and messages over any Wi-Fi network, whether at home or on the road—even in areas that have little or no network coverage.

Note: Wi-Fi calling uses calling plan minutes.

#### Find it: 🔘 > 🍳 Wi-Fi Calling

Here, you can turn on Wi-Fi calling and change your settings. Follow the prompts or touch Menu 📳 to change your settings.

Once you connect a Wi-Fi network and turn on **Wi-Fi Calling**, your phone shows **(a)** in the status bar and you're ready for messages and calls. If you start to leave the Wi-Fi network's coverage during a call, your phone plays a beep and shows warning.

#### DLNA<sup>™</sup> media devices

You can use DLNA Certified computers, TVs, and other devices to play or transfer the videos, pictures, and music stored on your phone.



- Make sure your phone is connected to a Wi-Fi® network that has another DLNA Certified device.
- 2 Touch 🔘 > 😔 DLNA
- 3 Touch Play media, Copy media to server, Copy media to phone, or Share media.

Your phone searches for DLNA devices on your network. To search again, touch Menu 📳 > **Refresh**.

4 Choose a device to connect.

For more about DLNA devices, visit www.dlna.org.

#### Phone network

You should not need to change any network settings. Contact your service provider for help.

Touch Menu 📳 > Settings > Wireless & networks > Mobile networks to show options for roaming networks, network selection, operator selection, and access point names.

#### Airplane mode

Use airplane mode to turn all your wireless connections off—useful when flying. Press Power ① > Airplane mode.

When you select airplane mode, all wireless services are disabled. You can then turn Wi-Fi and/or Bluetooth power back on, if permitted by your airline. Other wireless voice and data services (such as calls and text messages) remain off in airplane mode. Emergency calls to your region's emergency number can still made.

## Memory card & file transfer

copy photos, music, and more to your phone

#### Memory card

Note: You need the memory card installed for some features on your phone, like **Camera**.



To open and manage

memory card files on your phone, touch 🔘 > 🚞 Files

**Note:** Do not remove your memory card while your phone is using it or writing files on it.

Warning: When you format a memory card, all data on the card is deleted.

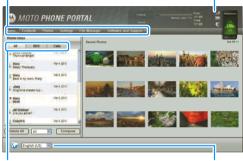
To remove or format your memory card, you need to unmount it. Touch Menu ()> Settings > SD card & phone storage > Unmount SD card. Then, to format your memory card, touch Format SD card.

#### View & transfer files

Your can use Motorola Phone Portal to connect your phone and computer with a cable or a Wi-Fi network.

When you connect your phone or type the Phone Portal URL into your computer's browser, you'll see the Phone Portal home screen.

Open your recent activity (Home), Contacts, Photos, Settings, File Manager, or Support. Open details about your phone's network signal, battery, or memory.



Show **All** recent activity, or only your **SMS** (text messages) or **Calls**.

Choose your language.

**Note:** Phone Portal works best with Internet Explorer 7 or newer, with Java script and cookies enabled.

#### Connect through a Wi-Fi network

**Note:** Most public Wi-Fi networks (like the ones at coffee shops) don't let devices connect to each other. In that case, you need a USB cable connection.

- 1 Touch 🔘 > 👰 Phone Portal
- 2 If your phone is connected to a Wi-Fi network, it shows a URL. Use a computer on the network to enter the URL in a browser. It opens the Phone Portal home screen!



 Tip: When your phone's Wi-Fi is on, it automatically reconnects to nearby networks it has used. To turn Wi-Fi on or off, touch Menu B > Settings > Wireless & networks > Wi-Fi.

#### If your phone is not connected to a Wi-Fi

**network**, it asks you to connect. Touch **OK** to open the Wi-Fi settings screen, then turn on **Wi-Fi** and touch a network to connect.

For network passwords, ask other network users or administrators. For your phone's MAC address and Wi-Fi details, touch Menu 📳 > Advanced.

When your phone is connected (? appears in the status bar), touch Back ( to close the settings. Soon, Phone Portal shows a URL at the bottom of your screen. Using a computer on the same Wi-Fi network, just type the URL into the browser to open the Phone Portal home screen!

#### Connect through a USB cable

1 Turn on your phone and computer, and connect them with a USB-to-micro USB cable.



If your computer needs to download drivers for your

phone, visit <u>www.motorola.com/support</u>. If a camera connection window opens, just close it.

2 Once your computer has the correct Motorola drivers, it opens the Phone Portal home page in your browser. A Motorola icon (2) appears in your task bar, in the lower right of your computer screen.

If you have Motorola MediaLink, it will launch instead of Phone Portal. To use Phone Portal, right-click () in your task bar, select "when the phone connects, launch," and choose MPP. Disconnect and reconnect your phone to launch Phone Portal. If you want to connect your phone as a **memory card** rather than using Phone Portal, flick down the status bar at the top of your screen, touch  $\psi$  **USB connection**, and choose **Memory card access**.

## Tools

helping you stay in control

## Alarm clock

#### Find it: 💽 > 😭 Alarm & Timer

To turn on an alarm, touch the check box.

To add an alarm, touch Menu **E** > **Add alarm**, then enter alarm details.

To set a snooze period, in the **Alarm Clock** list touch Menu **B** > **Settings** > **Snooze duration**.

When an alarm sounds, drag **Dismiss** to turn it off or touch the screen to delay.

To cancel a snoozed alarm, drag down the status bar bar and touch the alarm name.

To use the timer, just open the alarm clock, touch **Timer** at the top of the screen, and use your keypad to enter countdown time.



#### Calendar

#### Find it: 🔘 > 🛐 Calendar

Your calendar events can be viewed in different ways: Touch Menu 📳 > Agenda, Day, or Week. When you highlight an event in the day and week views, more details appear.

#### Add calendar events

From any calendar view, touch Menu 📳 > More > New event. Enter event details and touch Save.

#### Manage calendar events

To edit an event, touch and hold it, then touch **Edit** event. When you're done, touch **Save**.

To delete an event, touch and hold it, then touch **Delete event**.

To go to today, touch Menu 🔡 > **Today**.

#### Calculator

#### Find it: 🔘 > 🧮 Calculator

Your calculator has two views: basic and advanced. To change your views, touch Menu 📳 > Advanced panel

or Basic panel. To clear history, touch Menu 😁 > Clear history.

#### Quickoffice

Use Quickoffice to view and edit files on your memory card.

#### Find it: 0 > 8 Quickoffice

Touch a file or folder to open, or touch and hold a file for options. You can edit most text or spreadsheet files:

- Place your cursor by touching the text.
- Select text by double-touching it.
- Open a keypad, choose formatting, save the file, or choose other options by touching Menu 📳.

To manage your folders and transfer files, see "Memory card & file transfer" on page 42.

#### Accessibility

See, hear, speak, feel, and use. Accessibility features are there for everyone, helping to make things easier.

Note: For general information, accessories, and more, visit <u>www.motorola.com/accessibility</u>

#### Voice recognition

 Dialing and commands: Touch O > W Voice Commands. To dial, say "Call" and then a contact



name or phone number. You can also say a command from the list shown, like "Send Text <Name or #>" or "Go To <Menu>."

- Search: Touch and hold Search Q to open voice search, then say what you want to search for, like "Motorola accessories".

**Note:** There is no **U** on the **Swype** keypad. To change the keypad, touch and hold a blank spot in the text box. A menu opens, where you can choose **Input Method** > **Multi-touch keyboard**.

**Tip:** Speak naturally but clearly, like using a speakerphone.

#### Voice readouts

**Note:** You might need to download text-to-speech software (data charges may apply).

To turn on voice readouts, touch Menu 📳 > Settings > Accessibility. Touch Accessibility to enable the settings, then touch Voice Readouts.

• Menus and screens: When you touch an item in a menu or screen, your phone speaks the name. To select an item, double-touch it.

**Note:** Touching a home screen widget or shortcut will open it.

- Dialer & text entry: As you type, your phone speaks each number or letter.
- Notification: When you flick the status bar down, your phone speaks all of the notifications.

Tip: Navigate through your apps and menus to hear how voice readouts work on your phone.

#### Caller ID

When you want to hear who's calling:

- Read out loud: Have your caller announced—touch Menu (B) > Settings > Call settings > Caller ID readout.
- Ringtones: Assign a unique ringtone to a contact—touch Contacts, open a contact, then touch Menu B > Edit. Ringtones are listed under Additional info.

#### Voice settings

# Find it: O > We Voice Commands > Menu 💀 > Settings

You can refine recognition of your voice (Adaptation) and set options like prompts and shortcuts.

#### Volume & vibrate

# Find it: Menu 😁 > Settings > Sound > Volume or Ringer & vibrate modes

Tip: To set separate volumes for calls and notifications (like new messages), choose Volume and uncheck Use incoming call volume for notifications.

#### Zoom

- Magnification window: You can open a magnification window that you can drag around the screen: Touch Menu 🚼 > Settings > Accessibility. Touch Accessibility to enable the settings, then touch Zoom Mode.
- Pinch to zoom: You can pinch to zoom on maps, web pages, and photos: To zoom in, touch the screen with two fingers and then drag them apart. To zoom out, drag your fingers together.

#### **Display brightness**

Find it: Menu 😁 > Settings > Display > Brightness

Uncheck Automatic brightness to set your own level.

#### Touchscreen & keys

You can hear or feel when you touch the touchscreen. Touch Menu  $\boxed{\bigcirc}$  > Settings > Sound:

• Touchscreen: To hear screen touches (click), select Audible selection.

- Keys: To feel screen keypad touches (vibrate), select Haptic feedback.
- Screen lock: To hear when you lock or unlock the screen (click), select Screen lock sounds.

#### Messages

Create, send, and receive text messages, IMs, email, and more, all in one place.

#### Find it: O > Messaging > Universal inbox

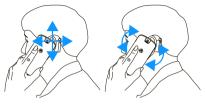
To make text entry even easier, you can use features like auto-complete, auto-correct, and auto-punctuate—touch Menu ( ) > Settings > Language & keyboard. Of course if you don't want to type at all, then use your voice—touch U on the touchscreen keypad.

#### Hearing aids

To help get a clear sound when using a hearing aid or cochlear implant, your phone may have been rated for use with hearing aids. If your phone's box has "Rated for Hearing Aids" printed on it, then please read the following guidance.

**Note:** Ratings are not a guarantee of compatibility (see "Hearing Aid Compatibility with Mobile Phones" on page 61). You may also want to consult your hearing health professional, who should be able to help you get the best results.

- **Call volume**: During a call, press the side volume keys to set a call volume that works for you.
- **Position**: During a call, hold the phone to your ear as normal, and then rotate/move it to get the best position for speaking and listening.



#### TTY

You can use your phone in TTY mode with standard teletype machines. Touch Menu 📳 > Settings > Call settings > TTY mode and select the mode you need:

- **TTY full**: Type and read text on your TTY device.
- TTY HCO: Hearing-Carry-Over—type text on your TTY device and listen to voice replies on your phone's speaker.
- TTY VCO: Voice-Carry-Over—speak into your phone and read text replies on your TTY device.

Note: You'll need a cable/adapter to connect your TTY device to the headset jack on your phone.

Refer to your TTY device guide for mode and usage information.

#### Apps

Want more? No problem. Android Market<sup>™</sup> provides access to thousands of apps, and many provide useful accessibility features.



## Security

help keep your phone safe

## Quick start: Security

Find it: Menu 📳 > Settings > Location & security

You have lots of ways to keep your phone safe.



Choose whether you need to enter a code when you turn on your screen.

Set an automatic lock delay that is different from your display timeout.

Set a SIM card lock and change SIM PIN.

If you lose your phone, you can log into your MOTOBLUR account from a computer to locate your phone or clear the data on it: www.motorola.com/mymotoblur.

#### Screen lock

To set your security level, touch Menu 😁 > Settings > Location & security > Set up screen lock. Some Corporate Sync accounts might require you to add a Password lock to your phone, for security.

- Pattern: draw a pattern to unlock.
- PIN or Password: enter a code to unlock.

Note: You can make emergency calls on a locked phone ("Emergency calls" on page 17). A locked phone still rings, but you need to unlock it to answer.

#### Personalize your lock screen

To change your timeout, touch Menu 😁 > Settings > Display > Screen timeout. If you don't touch the screen or press any keys for this amount of time, the screen locks automatically. To unlock, see "Lock & unlock" on page 49.

#### Lock & unlock

To lock the screen/phone:

- Press Power ①.
- Let the screen time out (don't press anything).
- Switch the power off.

To unlock the screen/phone: Power () to wake up the screen, then drag the unlock slider or enter your lock pattern or passcode.

#### Forgot your pattern or passcode?

In the **passcode** unlock screen, touch Menu 📆 > **Forgot passcode?** to unlock your phone with your MOTOBLUR email address and MOTOBLUR password.

In the **pattern** unlock screen, after you enter an incorrect pattern five times, you can touch **Forgot passcode?** to unlock your phone with your MOTOBLUR email address and MOTOBLUR password.

## Lock your SIM

#### Enable SIM PIN

To lock your SIM (the next time you power up the phone you will need to enter your SIM PIN), touch Menu 🔠 > Settings > Location & security > Set up SIM card lock > Lock SIM card. Enter your SIM PIN code.

**Caution:** If you enter an incorrect PIN code three times, your phone locks your SIM card and asks for your PIN unlock code, contact your service provider.

#### Change SIM PIN

To change your SIM PIN, touch Menu 😁 > Settings > Location & security > Set up SIM card lock > Change SIM PIN.

#### PUK code

To unlock your SIM PIN, you need to enter your PIN unlock code (PUK code) when prompted.

**Note:** Your PUK code is provided by your service provider.

#### Reset

To reset your phone to factory settings and erase all the data on your phone, touch Menu 😁 > Settings > Privacy > Factory Data Reset > Reset phone.

Warning: All downloaded apps and user data on your phone will be deleted. Data on your memory card will not be deleted.

#### Lost, stolen, broken, cleared

Don't you just hate it when your life is on your phone and it all goes wrong? Lose it, break it, reset it, or even worse—stolen! Relax, MOTOBLUR can help find your phone, clear it (if you need to) and best of all, restore all your stuff.

**Note:** You cannot track or clear your phone if it is turned off or broken.

#### Track your phone

To locate your phone:

- 1 Log into your MOTOBLUR account: <u>www.motorola.com/mymotoblur</u>.
- 2 On the phone profile page, follow the link to locate your phone.

MOTOBLUR locates your phone using GPS and AGPS (see the important legal and safety information packaged with your phone).

#### Remote clear

To wipe your phone data:

- Log into your MOTOBLUR account: <u>www.motorola.com/mymotoblur</u>.
- 2 On the phone profile page, follow the link to delete data.

Warning: All downloaded apps and user data on your phone will be deleted. Data on your memory card will not be deleted.

#### Restore your phone

If you lose your phone, don't worry. Your contacts are backed up on  $\ensuremath{\mathsf{MOTOBLUR}}$  .

To restore your contacts and account settings after a reset, remote clear, or on a new MOTOBLUR phone, just log into your existing MOTOBLUR account. Please

note that text messages, downloaded applications, call logs, and items stored on your phone will not be restored. To restore your Android Market<sup>™</sup> apps, see "Manage & restore apps" on page 11.

## **Troubleshooting**

we're here to help

#### Crash recovery

In the unlikely event that your phone stops responding to touches and key presses, try a quick reset. Remove the back cover and battery ("Assemble & charge" on page 3), then replace and turn on your phone as usual.

#### Service & repairs

If you have questions or need assistance, we're here to help.

Go to <u>www.motorola.com/repair</u> (United States) or <u>www.motorola.com/support</u> (Canada), where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at: 1-800-734-5870 (United States), 1-888-390-6456 (TTY/TDD United States for hearing impaired), or 1-800-461-4575 (Canada).

## Safety, Regulatory & Legal

## Battery Use & Safety

#### Important: Handle and store batteries properly to avoid injury or damage.

Most battery issues arise from improper handling of batteries, and particularly from the continued use of damaged batteries.

#### DON'Ts

- Don't disassemble, crush, puncture, shred, or otherwise attempt to change the form of your battery.
- Don't let the mobile device or battery come in contact with water.\* Water can get into the mobile device's circuits, leading to corrosion. If the mobile device and/or battery get wet, have them checked by your service provider or contact Motorola, even if they appear to be working properly."
- Don't allow the battery to touch metal objects. If metal objects, such as jewelry, stay in prolonged contact with the battery contact points, the battery could become very hot.
- Don't place your mobile device or battery near a heat source.\* High temperatures can cause the battery to swell, leak, or malfunction.
- Don't dry a wet or damp battery with an appliance or heat source, such as a hair dryer or microwave oven.

#### DOs

- Do avoid leaving your mobile device in your car in high temperatures.\*
- Do avoid dropping the battery or mobile device.\* Dropping these items, especially on a hard surface, can potentially cause damage.\*
- Do contact your service provider or Motorola if your mobile device or battery has been damaged from dropping or high temperatures.
- \* Note: Always make sure that the battery compartment is closed and secure to avoid direct exposure of the battery to any of these conditions.

Important: Use Motorola Original products for quality assurance and safeguards. To aid consumers in identifying authentic Motorola batteries from non-original or counterfeit batteries (that may not have adequate safety protection), Motorola provides holograms on its batteries. Consumers should confirm that any battery they purchase has a "Motorola Original" hologram.

#### Motorola recommends you always use Motorola-branded batteries and chargers. Motorola mobile devices are designed to work with Motorola batteries. If you see a message on your display such as **Invalid Battery** or

If you see a message on your display such as **Invalid Batter** 

- Unable to Charge, take the following steps:
- Remove the battery and inspect it to confirm that it has a "Motorola Original" hologram;
- · If there is no hologram, the battery is not a Motorola battery;
- If there is a hologram, replace the battery and try charging it again;
- If the message remains, contact a Motorola authorized service center.

**Important:** Motorola's warranty does not cover damage to the mobile device caused by non-Motorola batteries and/or chargers.

Warning: Use of a non-Motorola battery or charger may present a risk of fire, explosion, leakage, or other hazard.

Proper and safe battery disposal and recycling: Proper battery disposal is not only important for safety, it benefits the environment. Consumers may recycle their used batteries in many retail or service provider locations. Additional information on proper disposal and recycling may be found on the Web:

- www.motorola.com/recycling
- www.rbrc.org/call2recycle/ (in English only)

**Disposal:** Promptly dispose of used batteries in accordance with local regulations. Contact your local recycling center or national recycling organizations for more information on how to dispose of batteries.

Warning: Never dispose of batteries in a fire because they may explode.

#### Battery Charging Notes for charging your product's battery:

- During charging, keep your battery and charger near room temperature for efficient battery charging.
- New batteries are not fully charged.
- New batteries or batteries stored for a long time may take more time to charge.

 Motorola batteries and charging systems have circuitry that protects the battery from damage from overcharging.

## **Driving Precautions**

Responsible and safe driving is your primary responsibility when behind the wheel of a vehicle. Using a mobile device or accessory for a call or other application while driving may cause distraction. Using a mobile device or accessory may be prohibited or restricted in certain areas, always obey the laws and regulations on the use of these products.

#### While driving, NEVER:

- Type or read texts.
- Enter or review written data.
- Surf the web.
- · Input navigation information.
- Perform any other functions that divert your attention from driving.

#### While driving, ALWAYS:

- Keep your eyes on the road.
- Use a handsfree device if available or required by law in your area.
- Enter destination information into a navigation device before driving.
- Use voice activated features (such as voice dial) and speaking features (such as audible directions), if available.
- Obey all local laws and regulations for the use of mobile devices and accessories in the vehicle.
- · End your call or other task if you cannot concentrate on driving.

Remember to follow the "Smart Practices While Driving" in this guide and at <u>www.motorola.com/callsmart</u> (in English only).

## Seizures/Blackouts

Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when playing videos or games. These may occur even if a person has never had a previous seizure or blackout.

If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult with your physician before playing videos or games or enabling a flashing-lights feature (if available) on your mobile device. Discontinue use and consult a physician if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. It is always a good idea to hold the screen away from your eyes, leave the lights on in the room, take a 15-minute break every hour, and stop use if you are tired.

## Caution About High Volume Usage

Warning: Exposure to loud noise from any source for extended periods of time may affect your hearing. The louder the volume sound level, the less time is required before your hearing could be affected. To protect your hearing:



- Limit the amount of time you use headsets or headphones at high volume.
- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can't hear people speaking near you.

If you experience hearing discomfort, including the sensation of pressure or fullness in your ears, ringing in your ears, or muffled speech, you should stop listening to the device through your headset or headphones and have your hearing checked. For more information about hearing, see our Web site at

direct.motorola.com/hellomoto/nss/AcousticSafety.asp (in English only).

## **Repetitive Motion**

When you repetitively perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. If you continue to have discomfort during or after such use, stop use and see a physician. [Nov0109]

## Small Children

#### Keep your mobile device and its accessories away from small children.

These products are not toys and may be hazardous to small children. For example:

- A choking hazard may exist for small, detachable parts.
- Improper use could result in loud sounds, possibly causing hearing injury.
- Improperly handled batteries could overheat and cause a burn.

## Glass Parts

Some parts of your mobile device may be made of glass. This glass could break if the product is dropped on a hard surface or receives a substantial impact. If glass breaks, do not touch or attempt to remove. Stop using your mobile device until the glass is replaced by a qualified service center.

## **Operational Warnings**

Obey all posted signs when using mobile devices in public areas.

#### Potentially Explosive Atmospheres

Areas with potentially explosive atmospheres are often, but not always, posted and can include fueling areas, such as below decks on boats, fuel or chemical transfer or storage facilities, or areas where the air contains chemicals or particles, such as grain dust, or metal powders.

When you are in such an area, turn off your mobile device, and do not remove, install, or charge batteries. In such areas, sparks can occur and cause an explosion or fire.

## Symbol Key

Your battery, charger, or mobile device may contain symbols, defined as follows:

| Symbol   | Definition   |
|----------|--|
| $\wedge$ | Important safety information follows.  |
| (        | Do not dispose of your battery or mobile device in a fire.   |
|          | Your battery or mobile device may require recycling in<br>accordance with local laws. Contact your local regulatory<br>authorities for more information. |

# Symbol Definition Do not dispose of your battery or mobile device with your household waste. See "Recycling" for more information. For indoor use only. Listening at full volume to music or voice through a headset may damage your hearing.

## Radio Frequency (RF) Energy

## Exposure to RF Energy

Your mobile device contains a transmitter and receiver. When it is ON, it receives and transmits RF energy. When you communicate with your mobile device, the system handling your call controls the power level at which your mobile device transmits.

Your mobile device is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

## **RF Energy Operational Precautions**

For optimal mobile device performance, and to be sure that human exposure to RF energy does not exceed the guidelines set forth in the relevant standards, always follow these instructions and precautions:

- When placing or receiving a phone call, hold your mobile device just like you would a landline phone.
- If you wear the mobile device on your body, always place the mobile device in a Motorola-supplied or approved clip, holder, holster, case, or body harness. If you do not use a body-worn accessory supplied or approved by Motorola, keep the mobile device and its antenna at least 2.5 centimeters (1 inch) from your body when transmitting.

 Using accessories not supplied or approved by Motorola may cause your mobile device to exceed RF energy exposure guidelines. For a list of Motorola-supplied or approved accessories, visit our Web site at: <u>www.motorola.com</u>.

## RF Energy Interference/Compatibility

Nearly every electronic device is subject to RF energy interference from external sources if inadequately shielded, designed, or otherwise configured for RF energy compatibility. In some circumstances, your mobile device may cause interference with other devices.

#### Follow Instructions to Avoid Interference Problems

Turn off your mobile device in any location where posted notices instruct you to do so.

In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight.

#### Implantable Medical Devices

If you have an implantable medical device, such as a pacemaker or defibrillator, consult your physician before using this mobile device.

Persons with implantable medical devices should observe the following precautions:

- ALWAYS keep the mobile device more than 20 centimeters (8 inches) from the implantable medical device when the mobile device is turned ON.
- DO NOT carry the mobile device in the breast pocket.
- Use the ear opposite the implantable medical device to minimize the potential for interference.
- Turn OFF the mobile device immediately if you have any reason to suspect that interference is taking place.

Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your mobile device with your implantable medical device, consult your healthcare provider.

## Specific Absorption Rate (IEEE)

## Your model wireless phone meets the governmental requirements for exposure to radio waves.

Your mobile device is a radio transmitter and receiver. It is designed and manufactured to not exceed limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government and by the Canadian regulatory authorities. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The quidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed for the safety of all persons. regardless of age or health, and to account for any variations in measurements. The exposure standard for mobile devices employs a unit of measurement known as the Specific Absorption Rate (SAR). The IEEE SAR limit set by the FCC and by the Canadian regulatory authorities is 1.6 watts per kilogram (W/kg), averaged over one gram of tissue. Tests for SAR are conducted using procedures accepted by the FCC and by Industry Canada with the mobile device transmitting at its highest certified power level in all tested frequencies. Although the SAR is determined at the highest certified power level, the actual SAR level of the mobile device while operating can be below the maximum value. This is because the mobile device is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.

Before a mobile device is available for sale to the public in the U.S. and Canada, it must be tested and certified to the FCC and Industry Canada that it does not exceed the limit established by each government for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) submitted to the FCC and available for review by Industry Canada. The highest SAR value for this mobile device when tested for use at the ear is 0.77 W/kg, and when worn on the body, as described in this guide, is 1.21 W/kg. The SAR value for this mobile device in its data transmission mode (body-worn use) is 1.21 W/kg. Body-worn measurements can differ, depending upon available accessories and regulatory requirements. The SAR information includes the Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product. While there may be differences between the SAR levels of various mobile devices and at various positions, they meet the governmental requirements for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

Additional information on SAR can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site:

http://www.phonefacts.net

or the Canadian Wireless Telecommunications Association (CWTA) Web site: http://www.cwta.ca

## Information from the World Health Organization

"A large number of studies have been performed over the last two decades to assess whether mobile phones pose a potential health risk. To date, no adverse health effects have been established for mobile phone use."

Source: WHO Fact Sheet 193

Further information: http://www.who.int/emf

## European Union Directives Conformance Statement

# €0168

[Only Indoor Use Allowed In France for Bluetooth and/or Wi-Fi]

Hereby, Motorola declares that this product is in compliance with:

- The essential requirements and other relevant provisions of Directive 1999/5/EC
- All other relevant EU Directives



The above gives an example of a typical Product Approval Number.

You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (to R&ITE Directive) at <u>www.motorola.com/rtte</u>. To find your DoC, enter the Product Approval Number from your product's label in the "Search" bar on the Web site.

## FCC Notice to Users

# The following statement applies to all products that have received FCC approval. Applicable products bear the FCC logo, and/or an FCC ID in the format FCC ID:xxxxx on the product label.

Motorola has not approved any changes or modifications to this device by the user. Any changes or modifications could void the user's authority to operate the equipment. See 47 CFR Sec. 15.21.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undeside operation. See 47 CFR Sec. 15.19(3).

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by

turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- · Reorient or relocate the receiving antenna.
- · Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## Industry Canada Notice to Users

Operation is subject to the following two conditions: (1) This device may not cause interference and (2) This device must accept any interference, including interference that may cause undesired operation of the device. See RSS-GEN 7.1.5. This Class B digital apparatus complies with Canadian ICES-003.

## GPS & AGPS

Your mobile device can use *Global Positioning System* (GPS) signals for location-based applications. GPS uses satellites controlled by the U.S. government that are subject to changes implemented in accordance with the Department of Defense policy and the Federal Radio Navigation Plan. These changes may affect the performance of location technology on your mobile device.

Your mobile device can also use *Assisted Global Positioning System* (AGPS), which obtains information from the cellular network to improve GPS performance. AGPS uses your wireless service provider's network and therefore airtime, data charges, and/or additional charges may apply in accordance with your service plan. Contact your wireless service provider for details.

## Your Location

Location-based information includes information that can be used to determine the approximate location of a mobile device. Mobile devices which are connected to a wireless network transmit location-based information. Devices enabled with GPS or AGPS technology also transmit location-based information. Additionally, if you use applications that require location-based information (e.g. driving directions), such applications transmit location-based information. This location-based information. may be shared with third parties, including your wireless service provider, applications providers, Motorola, and other third parties providing services.

## Emergency Calls

When you make an emergency call, the cellular network may activate the AGPS technology in your mobile device to tell the emergency responders your approximate location.

AGPS has limitations and might not work in your area. Therefore:

- Always tell the emergency responder your location to the best of your ability; and
- Remain on the phone for as long as the emergency responder instructs you.

## Performance Tips

- Go outside and away from underground locations, covered vehicles, structures with metal or concrete roofs, tall buildings, and foliage. Indoor performance might improve if you move closer to windows, but some window sun shielding films can block satellite signals.
- · Move away from radios, entertainment equipment, and other electronic devices.

## Navigation

When using navigation features, note that mapping information, directions and other navigational data may contain inaccurate or incomplete data. In some countries, complete information may not be available. Therefore, you should visually confirm that the navigational instructions are consistent with what you see. All drivers should pay attention to road conditions, closures, traffic, and all other factors that may impact driving. Always obey posted road signs.

## Smart Practices While Driving

Check the laws and regulations on the use of mobile devices and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas—for example, handsfree use only may be required. Go to

www.motorola.com/callsmart (in English only) for more information. Your mobile device lets you communicate by voice and data—almost anywhere, anytime, wherever wireless service is available and safe conditions allow. When driving a car, driving is your first responsibility. If you choose to use your mobile device while driving, remember the following tips:

- Get to know your Motorola mobile device and its features such as speed dial, redial and voice dial. If available, these features help you to place your call without taking your attention off the road.
- When available, use a handsfree device. If possible, add an additional layer
  of convenience to your mobile device with one of the many Motorola Original
  handsfree accessories available today.
- Position your mobile device within easy reach. Be able to access your mobile device without removing your eyes from the road. If you receive an incoming call at an inconvenient time, if possible, let your voicemail answer it for you.
- Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions. Rain, sleet, snow, ice, and even heavy traffic can be hazardous.
- Do not take notes or look up phone numbers while driving. Jotting down a "to do" list or going through your address book takes attention away from your primary responsibility—driving safely.
- Dial sensibly and assess the traffic; if possible, place calls when your car is not moving or before pulling into traffic. If you must make a call while moving, dial only a few numbers, check the road and your mirrors, then continue.
- Do not engage in stressful or emotional conversations that may be distracting. Make people you are talking with aware you are driving and suspend conversations that can divert your attention away from the road.
- Use your mobile device to call for help. Dial 911 or other local emergency number in the case of fire, traffic accident, or medical emergencies (wherever wireless phone service is available).
- Use your mobile device to help others in emergencies. If you see an auto accident, crime in progress, or other serious emergency where lives are in danger, call 911 or other local emergency number (wherever wireless phone service is available), as you would want others to do for you.
- Call roadside assistance or a special non-emergency wireless assistance number when necessary. If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where

no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number (wherever wireless phone service is available).

## Privacy & Data Security

Motorola understands that privacy and data security are important to everyone. Because some features of your mobile device may affect your privacy or data security, please follow these recommendations to enhance protection of your information:

- Monitor access—Keep your mobile device with you and do not leave it where others may have unmonitored access. Lock your device's keypad where this feature is available.
- Keep software up to date—If Motorola or a software/application vendor releases a patch or software fix for your mobile device that updates the device's security, install it as soon as possible.
- Secure Personal Information—Your mobile device can store personal information in various locations including your SIM card, memory card, and phone memory. Be sure to remove or clear all personal information before you recycle, return, or give away your device. You can also backup your personal data to transfer to a new device.

Note: For information on how to backup or wipe data from your mobile device, go to <u>www.motorola.com/support</u>

- Önline accounts—Some mobile devices provide a Motorola online account (such as MOTOBLUR). Go to your account for information on how to manage the account, and how to use security features such as remote wipe and device location (where available).
- Applications—Install third party applications from trusted sources only. Applications can have access to private information such as call data, location details and network resources.
- Location-based information—Location-based information includes information that can be used to determine the approximate location of a mobile device. Mobile phones which are connected to a wireless network transmit location-based information. Devices enabled with GPS or AGPS technology also transmit location-based information. Additionally, if you use applications that

require location-based information (e.g. driving directions), such applications transmit location-based information. This location-based information may be shared with third parties, including your wireless service provider, applications providers, Motorola, and other third parties providing services.

 Other information your device may transmit—Your device may also transmit testing and other diagnostic (including location-based) information, and other non-personal information to Motorola or other third-party servers. This information is used to help improve products and services offered by Motorola.
 If you have further questions recarding how the use of your mobile device may

impact your privacy or data security, please contact Motorola at privacy@motorola.com, or contact your service provider.

## Use & Care

To care for your Motorola mobile device, please observe the following:



#### liquids

Don't expose your mobile device to water, rain, extreme humidity, sweat, or other liquids. If it does get wet, don't try to accelerate drying with the use of an oven or dryer, as this may damage the mobile device.



#### extreme heat or cold

Don't store or use your mobile device in temperatures below -10°C (14°F) or above 60°C (140°F). Don't recharge your mobile device in temperatures below 0°C (32°F) or above 45°C (113°F)



#### microwaves

Don't try to dry your mobile device in a microwave oven.



#### dust and dirt

Don't expose your mobile device to dust, dirt, sand, food, or other inappropriate materials.



#### cleaning solutions

To clean your mobile device, use only a dry soft cloth. Don't use alcohol or other cleaning solutions.



#### shock and vibration Don't drop your mobile device.



#### protection

To help protect your mobile device, always make sure that the battery compartment and any connector covers are closed and secure.

## Recycling

## Mobile Devices & Accessories

Please do not dispose of mobile devices or electrical accessories (such as chargers, headsets, or batteries) with your household waste, or in a fire. These items should be disposed of in accordance with the national collection and recycling schemes operated by your local or regional



collection and recycling schemes operated by your local or regional authority. Alternatively, you may return unwanted mobile devices and electrical accessories to any Motorola Approved Service Center in your region. Details of Motorola approved national recycling schemes, and further information on Motorola recycling activities can be found at: <u>www.motorola.com/recycling</u>

## Packaging & Product Guides

Product packaging and product guides should only be disposed of in accordance with national collection and recycling requirements. Please contact your regional authorities for more details.

## California Perchlorate Label

Some mobile phones use an internal, permanent backup battery on the printed circuit board that may contain very small amounts of perchlorate. In such cases, California law requires the following label: Perchlorate Material – special handling may apply when the battery is recycled or disposed of. See <u>www.dtsc.ca.gov/hazardouswaste/perchlorate</u> There is no special handling required by consumers.

# Hearing Aid Compatibility with Mobile Phones

Some Motorola phones are measured for compatibility with hearing aids. If the box for your particular model has "Rated for Hearing Aids" printed on it, the following explanation applies.

When some mobile phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate.

The wireless telephone industry has developed ratings for some of their mobile phones, to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label on the box. To maintain the published Hearing Aid Compatibility (HAC) rating for this mobile phone, use only the original equipment battery model.

The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T4 is the better/higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

Hearing devices may also be measured for immunity to this type of interference. Your hearing device manufacturer or hearing health professional may help you find results for your hearing device. The more immune your hearing aid is, the less likely you are to experience interference noise from mobile phones.

## Software Copyright Notice

Motorola products may include copyrighted Motorola and third-party software stored in semiconductor memories or other media. Laws in the United States and other countries preserve for Motorola and third-party software providers certain exclusive rights for copyrighted software, such as the exclusive rights to distribute or reproduce the copyrighted software. Accordingly, any copyrighted software contained in Motorola products may not be modified, reverse-engineered, distributed, or reproduced in any manner to the extent allowed by law. Furthermore, the purchase of Motorola products shall not be deemed to grant either directly or by implication, estoppel, or otherwise, any license under the copyrights, patents, or patent applications of Motorola or any third-party software provider, except for the normal, non-exclusive, royalty-free license to use that arises by operation of law in the sale of a product.

## **Content Copyright**

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## **Open Source Software Information**

For instructions on how to obtain a copy of any source code being made publicly available by Motorola related to software used in this Motorola mobile device, you may send your request in writing to the address below. Please make sure that the request includes the model number and the software version number. MOTOROLA MOBILITY, INC. OSS Management 600 North US Hwy 45 Libertyville, IL 60048 USA

The Motorola website <u>opensource.motorola.com</u> also contains information regarding Motorola's use of open source.

Motorola has created the <u>opensource.motorola.com</u> website to serve as a portal for interaction with the software community-at-large.

To view additional information regarding licenses, acknowledgments and required copyright notices for open source packages used in this Motorola mobile device,

#### please press Menu Key > Settings > About phone

> Legal information > Open source licenses. In addition, this Motorola device may include self-contained applications that present supplemental notices for open source packages used in those applications.

## Export Law Assurances

This product is controlled under the export regulations of the United States of America and Canada. The Governments of the United States of America and Canada may restrict the exportation or re-exportation of this product to certain destinations. For further information contact the U.S. Department of Commerce or the Canadian Department of Foreign Affairs and International Trade.

## **Product Registration**

Online Product Registration:

www.motorola.com/us/productregistration

Product registration is an important step toward enjoying your new Motorola product. Registering permits us to contact you for product or software updates and allows you to subscribe to updates on new products or special promotions. Registration is not required for warranty coverage.

Please retain your original dated sales receipt for your records. For warranty service of your Motorola Personal Communications Product you will need to provide a copy of your dated sales receipt to confirm warranty status. Thank you for choosing a Motorola product.

# Motorola Limited Warranty for the United States and Canada

## What Does this Warranty Cover?

Subject to the exclusions contained below, Motorola Mobility, Inc. warrants its mobile telephones ("Products"), Motorola-branded or certified accessories sold for use with these Products ("Accessories"), and Motorola software contained on CD-ROMs or other tangible media and sold for use with these Products ("Software") to be free from defects in materials and workmanship under normal consumer usage for the period(s) outlined below. This limited warranty is a consumer's exclusive remedy, and applies as follows to new Motorola Products, Accessories, and Software purchased by consumers in the United States or Canada, which are accompanied by this written warranty:

#### **Products and Accessories**

| Products Covered   | Length of Coverage   |  |
|--|--|--|
| Products and Accessories as defined above, unless otherwise provided for below.                                    | <b>One (1) year</b> from the date of purchase by the first consumer purchaser of the product unless otherwise provided for below.  |  |
| Decorative Accessories and<br>Cases. Decorative covers,<br>bezels, PhoneWrap <sup>™</sup> covers and<br>cases.     | Limited lifetime warranty for the<br>lifetime of ownership by the first consumer<br>purchaser of the product.                      |  |
| <b>Monaural Headsets.</b> Ear buds<br>and boom headsets that transmit<br>mono sound through a wired<br>connection. | Limited lifetime warranty for the<br>lifetime of ownership by the first consumer<br>purchaser of the product.                      |  |
| Products and Accessories<br>that are Repaired or<br>Replaced.  | The balance of the original warranty or<br>for ninety (90) days from the date<br>returned to the consumer, whichever is<br>longer. |  |

#### **Exclusions (Products and Accessories)**

Normal Wear and Tear. Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

Batteries. Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

Abuse & Misuse. Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola. are excluded from coverage.

Use of Non-Motorola Products and Accessories. Defects or damage that result from the use of non-Motorola branded or certified Products, Accessories, Software or other peripheral equipment are excluded from coverage.

Unauthorized Service or Modification. Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, or its authorized service centers, are excluded from coverage.

Altered Products. Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola housings, or parts, are excluded from coverage.

Communication Services. Defects, damages, or the failure of Products, Accessories or Software due to any communication service or signal you may subscribe to or use with the Products Accessories or Software is excluded from coverage.

#### Software

| Products Covered   | Length of Coverage                          |
|--|---|
| <b>Software.</b> Applies only to physical defects in the media that embodies the copy of the software (e.g. CD-ROM, or floppy disk). | Ninety (90) days from the date of purchase. |

#### Exclusions (Software)

Software Embodied in Physical Media. No warranty is made that the software will meet your requirements or will work in combination with any hardware or software applications provided by third parties, that the operation of the software products will be uninterrupted or error free, or that all defects in the software products will be corrected.

Software NOT Embodied in Physical Media. Software that is not embodied in physical media (e.g. software that is downloaded from the Internet), is provided "as is" and without warranty.

#### Who is Covered?

This warranty extends only to the first consumer purchaser, and is not transferable.

#### What Will Motorola Do?

Motorola, at its option, will at no charge repair, replace or refund the purchase price of any Products, Accessories or Software that does not conform to this warranty. We may use functionally equivalent reconditioned/refurbished/pre-owned or new Products, Accessories or parts. No data, software or applications added to your Product, Accessory or Software, including but not limited to personal contacts, games and ringer tones, will be reinstalled. To avoid losing such data, software, and applications, please create a back up prior to requesting service.

# How to Obtain Warranty Service or Other Information

| USA    | 1-800-734-5870 |
|--------|----------------|
| Canada | 1-800-461-4575 |
| ΠΥ     | 1-888-390-6456 |

You will receive instructions on how to ship the Products, Accessories or Software, at your expense, to a Motorola Authorized Repair Center. To obtain service, you must include: (a) a copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the problem; (c) the name of your service provider, if applicable; (d) the name and location of the installation facility (if applicable) and, most importantly; (e) your address and telephone number.

#### What Other Limitations are There?

ANY IMPLIED WARRANTIES. INCLUDING WITHOUT LIMITATION THE IMPLIED. WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. OTHERWISE THE REPAIR. REPLACEMENT, OR REFUND AS PROVIDED UNDER THIS EXPRESS LIMITED WARBANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, IN NO EVENT SHALL MOTOROLA BE LIABLE. WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, ACCESSORY OR SOFTWARE, OR FOR ANY INDIRECT, INCIDENTAL. SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA, SOFTWARE OR APPLICATIONS OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS. ACCESSORIES OR SOFTWARE TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW. Some states and jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or from one jurisdiction to another.

## **Copyright & Trademarks**

Motorola Mobility. Inc. Consumer Advocacy Office 600 N US Hwy 45 Libertvville, IL 60048 www.motorola.com Note: Do not ship your product to the above address. If you need to return your product for repairs, replacement, or warranty service, please contact the Motorola Customer Support Center at: 1-800-734-5870 (United States) 1-888-390-6456 (TTY/TDD United States for hearing impaired) 1-800-461-4575 (Canada) Certain features, services and applications are network dependent and may not be available in all areas: additional terms, conditions and/or charges may apply. Contact your service provider for details. All features, functionality, and other product specifications, as well as the information contained in this guide, are based upon the latest available information and believed to be accurate at the time of printing. Motorola reserves the right to change or modify any information or specifications without notice or obligation. MOTOROLA and the Stylized M Logo are trademarks or registered trademarks of Motorola Trademark Holdings, LLC. Google, the Google logo, Google Maps, Gmail, YouTube, Picasa, Android and Android Market are trademarks of Goodle. Inc. All other product or service names are the property of their respective owners. © 2010 Motorola Mobility, Inc. All rights reserved. Caution: Changes or modifications made in the radio phone, not expressly approved by Motorola, will void the user's authority to operate the equipment.

Bluetooth ID: B016175

Product ID: MOTOROLA **CLIQ 2** with MOTOBLUR (MB611) Manual Number: 68000202941-A



