

MOTOROLA WILDER™

LIFE.  POWERED.



This product meets the applicable limit for exposure to radio waves (known as SAR) of 2.0 W/kg (ICNIRP). The limits and guidelines include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The highest SAR values measured for this device are listed in the legal and safety information packaged with your product.

Note: When using the product while worn on your body, either use an approved accessory such as a holster or maintain a distance of 2.5 cm (1 inch) from the body to ensure compliance with SAR requirements. Note that the product may be transmitting even if you are not making a phone call.

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WELCOME

Whether you're a talker, a texter or just love listening to music on the move, EX130 does it all.

Your phone is splash and dust resistant, because life happens fast, be ready for whatever it throws at you.

Note: Always make sure that the battery door cover and connector cover are closed and secure. Damage caused by failing to properly secure the phone's splash resistant covers is not covered by the warranty.

If you'd like even more information about how to use your new EX130 visit www.motorola.com/support.

So, let's go.

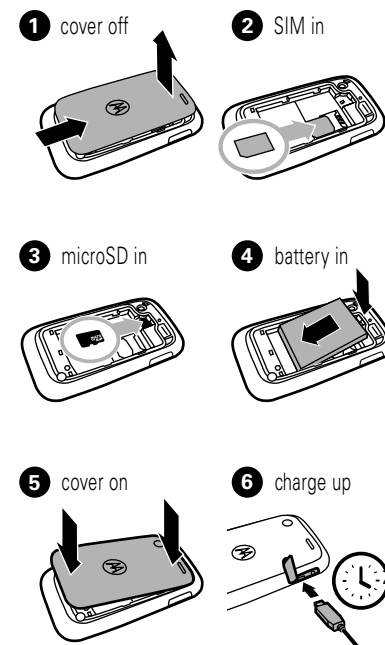
Note: Certain apps and features may not be available in all countries.

Caution: Before assembling, charging or using your phone for the first time, please read the important safety, regulatory and legal information in this guide.

YOUR PHONE



LET'S GO



BASICS

Turn it on & off


Press and hold **1** (on top of the phone) for a few seconds to turn the phone on/off.

Touch tips

- **Touch:** To choose an icon or option.
- **Touch & hold:** To open special options.
- **Drag/flick:** Scroll/move slowly (drag) or quickly (flick).

Menu navigation

Touch  to open the main menu.



Press Home  to close any menu or app and return to the home screen.

Touch Back  to go back.

PERSONALISE

Profiles

Your phone has different profiles. You can customise ringtones, alerts and volumes for each profile.

Touch  >  **Settings** > **Profiles**, then select from these profiles:

- **General:** Standard profile default setting.
- **Silent:** Ringtone is off, vibrate is off.
- **Meeting:** Vibrate is on, ringtone is off.
- **Outdoor:** Ringtone and key tone volume set to maximum.
- **Flight:** Turn off all wireless connections.

Display settings

To set display settings such as wallpaper, and screen saver, touch  >  **Settings** > **Display**.




Date & time

Set date, time, time zone and formats:


touch  >  **Settings** > **Date and time**.



MESSAGES

Send an SMS or MMS

- 1 Touch  >  **Messaging** > **New message**.
- 2 Enter your message.
- 3 Add pictures, videos and more using options at the bottom of the screen.
- 4 Touch  > **Add recipient** > *select a contact*.
- 5 Touch **Send**.


Read messages

When you receive a message, your phone plays an alert and shows the new message indicator  at the top of the screen.

To read the new message, touch **View**. To read messages stored in your inbox, touch  >  **Messaging** > **Inbox**.

CALLS

Make calls

From the home screen, touch  then enter a number and touch **Call**.

Answer calls

When your phone rings or vibrates, touch **Answer**.



End a call

Touch **End call**.

In-call options

During a call, touch  **Loudspeaker, Keypad, Mute, New call, Contacts** or **Hold**.

Redial number

- 1 Touch  >  **Call log**.
- 2 Touch and hold the contact you want to call, then touch **Call**.



Emergency calls

To call an emergency number, enter the emergency number and touch **Call**.


Your service provider programs one or more emergency phone numbers that you can call under any circumstances, even when your phone is locked. Emergency numbers vary by country. Your pre-programmed emergency number(s) may not work in all locations, and sometimes an emergency call cannot be placed due to network, environmental or interference issues.

TIPS & TRICKS



Recent calls

To see your **Missed, Received** and **Dialled** calls, touch  >  **Call log**.

Voicemail



From the home screen, touch , then touch and hold **1**. If your voicemail number is preset, you will connect.

Backlight time

To set how long your backlight stays on, touch  >  **Settings** > **Display** > **Backlight time-out**.

Battery tips

Want to extend your battery life? Try these:





- Turn off Bluetooth™ power: Touch  > **Bluetooth** > **Off**.
- Turn off the screen saver: Touch  > **Display** > **Screen saver** > **Off**.



MUSIC

To use the music player, insert a microSD memory card (optional). The music player supports MP3, MIDI, AAC, AMR and WAV music formats.

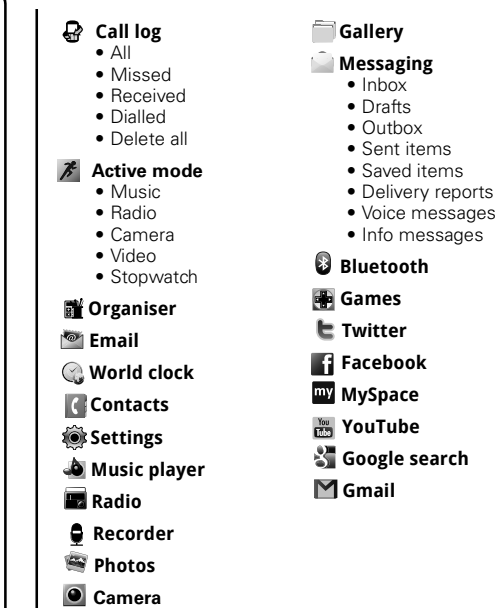
Play music

Touch  >  **Music player controls**

function	
play/pause	Touch   .
next/previous song	Touch   .
volume	Press the side volume keys up or down .

Tip: To access music stored on your microSD memory card, touch  >  **Gallery** > **Memory card**. To **transfer** music to/from your memory card, plug your USB cable into your phone & computer, then drag & drop files to the 'Music' folder.

MENU MAP



This is the standard main menu layout. Your phone's menu may be a little different.

CONTACTS

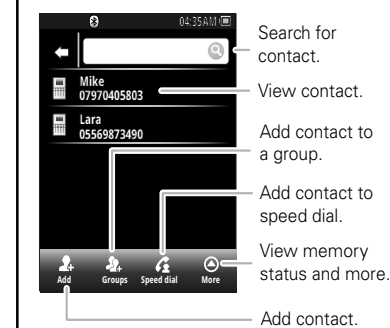
Create contacts

Touch  >  **Contacts** > , enter the contact name and details, then touch **Save**.

Tip: Touch > **More** > **Memory in use** to choose where to save your contacts (**Phone memory, SIM card** or **Phone and SIM card**).



Call contacts


Touch and hold a contact, then touch **Call**.



BLUETOOTH™


Turn on or off

Touch  >  **Bluetooth** > **On** or **Off**

When Bluetooth power is on, the Bluetooth indicator  appears on the home screen.









Connect new devices



To connect with a new device, you need to pair with it. You only need to do this once for each device.

- 1 Make sure the device you are pairing with is in discoverable mode (see device instructions).
- 2 Touch  > **Bluetooth** > **Paired devices** > **New**.
- 3 Your phone lists the devices it finds within range. Select a device to connect.
- 4 If necessary, enter the device passkey (like **0000**) to connect to the device.

MEDIA


Photos & videos

- Photos: Touch  >  **Camera**. To take the photo, press .
 - Videos: Touch  >  **Camera**, then drag  down. Press  to start/stop.
- After you've taken the photo, touch , then:
- To **send** in a message, email or via Bluetooth, touch **Send**.
 - To **delete** the photo or video and return to the viewfinder, touch **Delete**.
 - To assign to a contact, touch **Attach to contact**.

To see the photos and videos you've taken, touch  >  **Gallery** > **Images** or **Video clips**.

WEB


Use your phone's browser to surf your favourite websites, upload videos and download apps. Log onto your Internet-based email account to check your email.

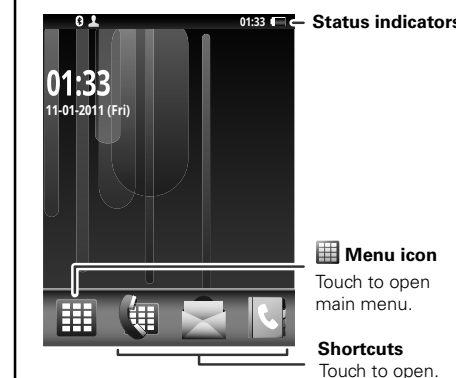
Touch  > *browser name*

- To go to a webpage, touch **Enter URL**.
- To bookmark a webpage, touch **More** > **Bookmarks** > **Add bookmark**.
- To change displays settings like **Font size** and **View mode**, touch **More** > **Settings**.
- To go to a link on a webpage, touch it.

Note: If you can't connect, contact your service provider.

HOME SCREEN

The home screen is what you see when you turn on the phone or touch Home  from a menu. It's basically like this:



Note: Your home screen might look a little different.

SAFETY, REGULATORY & LEGAL

Battery use & safety

Important: Handle and store batteries properly to avoid injury or damage.

Most battery issues arise from improper handling of batteries, and particularly from the continued use of damaged batteries.

DO NOTs

- **Don't disassemble, crush, puncture, shred or otherwise attempt to change the form of your battery.**
- **Don't let the mobile device or battery come in contact with liquids.*** Liquids can enter the mobile device's circuitry, leading to corrosion.
- **Don't allow the battery to touch metal objects.** If metal objects, such as jewellery, stay in prolonged contact with the battery contact points, the battery could become very hot.
- **Don't place your mobile device or battery near a heat source.*** High temperatures can cause the battery to swell, leak or malfunction.
- **Don't dry a wet or damp battery with an appliance or heat source,** such as a hair dryer or microwave oven.

DOs

- **Do avoid leaving your mobile device in your car in high temperatures.***
- **Do avoid dropping the mobile device or battery.*** Dropping these items, especially on a hard surface, can potentially cause physical damage.*
- **Do contact your service provider or Motorola if your mobile device or battery has been damaged by dropping, liquids or high temperatures.**
- **Note:** Always make sure that the battery compartment and any connector covers are closed and secure to avoid direct exposure of the battery to any of these conditions, even if your product information states that your **mobile device** can resist damage from these conditions.

Important: Motorola recommends you always use Motorola-branded batteries and chargers for quality assurance and safeguards. Motorola's warranty does not cover damage to the mobile device caused by non-Motorola batteries and/or chargers. To help you identify authentic Motorola batteries from non-original or counterfeit batteries that may not have adequate safety protection, Motorola provides holograms on its batteries. You should confirm that any battery you purchase has a "Motorola Original" hologram. If you see a message on your display such as **Invalid battery** or **Unable to charge**, take the following steps:

- Remove the battery and inspect it to confirm that it has a "Motorola Original" hologram;
- If there is no hologram, the battery is not a Motorola battery;
- If there is a hologram, replace the battery and try charging it again;
- If the message remains, contact a Motorola authorised service centre.

Warning: Use of a non-Motorola battery or charger may present a risk of fire, explosion, leakage or other hazard.

Proper and safe battery disposal and recycling: Proper battery disposal is not only important for safety, it also benefits the environment. You can recycle your used batteries in many retail or service provider locations. Additional information on proper disposal and recycling can be found at www.motorola.com/recycling

Disposal: Promptly dispose of used batteries in accordance with local regulations. Contact your local recycling center or national recycling organisations for more information on how to dispose of batteries.

Warning: Never dispose of batteries in a fire because they may explode.

Battery charging

Notes for charging your product's battery:

- During charging, keep your battery and charger near room temperature for efficient battery charging.
- New batteries are not fully charged.
- New batteries or batteries stored for a long time may take more time to charge.
- Motorola batteries and charging systems have circuitry that protects the battery from damage from overcharging.

Third party accessories

Use of third party accessories, including but not limited to batteries, chargers, headsets, covers, cases, screen protectors and memory cards, may impact your mobile device's performance. In some circumstances, third party accessories can be dangerous and may void your mobile device's warranty. For a list of Motorola accessories, visit www.motorola.com/products

Driving precautions

Responsible and safe driving is your primary responsibility when behind the wheel of a vehicle. Using a mobile device or accessory for a call or other application while driving may cause distraction. Using a mobile device or accessory may be prohibited or restricted in certain areas, always obey the laws and regulations on the use of these products.

While driving, NEVER:

- Type or read texts.
- Enter or review written data.
- Surf the web.

- Input navigation information.
- Perform any other functions that divert your attention from driving.

While driving, ALWAYS:

- Keep your eyes on the road.
- Use a hands-free device if available or required by law in your area.
- Enter destination information into a navigation device **before** driving.
- Use voice-activated features (such as voice dial) and speaking features (such as audible directions), if available.
- Obey all local laws and regulations for the use of mobile devices and accessories in the vehicle.
- End your call or other task if you cannot concentrate on driving.

Remember to follow the "Smart practices while driving" in this guide and at www.motorola.com/callsmart (in English only).

Seizures/blackouts

Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when playing videos or games. These may occur even if a person has never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing videos or games or enabling a flashing-lights feature (if available) on your mobile device. Discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements or disorientation. It is always a good idea to hold the screen away from your eyes, leave the lights on in the room, take a 15-minute break every hour and stop use if you are tired.

Caution about high-volume usage

Warning: Exposure to loud noise from any source for extended periods of time may affect your hearing. The louder the volume sound level, the less time is required before your hearing could be affected. To protect your hearing:

- Limit the amount of time you use headsets or headphones at high volume.
- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can't hear people speaking near you.

If you experience hearing discomfort, including the sensation of pressure or fullness in your ears, ringing in your ears or muffled speech, you should stop listening to the device through your headset or headphones and get your hearing checked.

For more information about hearing, see our website at direct.motorola.com/hellomoto/nss/AcousticSafety.asp (in English only).

Repetitive motion

When you repetitively perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck or other parts of your body. If you continue to have discomfort during or after such use, stop use and see a doctor.

Children

Keep your mobile device and its accessories away from small children.

- These products are not toys and may be hazardous to small children. For example:
 - A choking hazard may exist for small, detachable parts.
 - Improper use could result in loud sounds, possibly causing hearing injury.
 - Improperly handled batteries could overheat and cause a burn.
- Similar to a computer, if a child does use your mobile device, you may want to monitor their access to help prevent exposure to inappropriate apps or content.

Glass parts

Some parts of your mobile device may be made of glass. This glass could break if the product receives a substantial impact. If glass breaks, do not touch or attempt to remove. Stop using your mobile device until the glass is replaced by a qualified service centre.

Operational warnings

Obey all posted signs when using mobile devices in public areas.

Potentially explosive atmospheres

Areas with potentially explosive atmospheres are often, but not always, posted and can include fuelling areas, such as below decks on boats, fuel or chemical transfer or storage facilities or areas where the air contains chemicals or particles, such as grain dust or metal powders.

When you are in such an area, turn off your mobile device, and do not remove, install or charge batteries unless it is a radio product type especially qualified for use in such areas as "Intrinsically Safe" (for example, Factory Mutual, CSA or UL approved). In such areas, sparks can occur and cause an explosion or fire.

Symbol key

Your battery, charger or mobile device may contain symbols, defined as follows:

Symbol	Definition
	Important safety information follows.
	Do not dispose of your battery or mobile device in a fire.
	Your battery or mobile device may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.
	Do not use tools.
	For indoor use only.

Radio frequency (RF) energy

Exposure to RF energy

Your mobile device contains a transmitter and receiver. When it is ON, it receives and transmits RF energy. When you communicate with your mobile device, the system handling your call controls the power level at which your mobile device transmits.

Your mobile device is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

RF energy operational precautions

For optimum mobile device performance, and to be sure that human exposure to RF energy does not exceed the guidelines set forth in the relevant standards, always follow these instructions and precautions:

- When placing or receiving a phone call, hold your mobile device just like you would a landline phone.
- If you wear the mobile device on your body, always place the mobile device in a Motorola-supplied or approved clip, holder, holster, case or body harness. If you do not use a body-worn accessory supplied or approved by Motorola, keep the mobile device and its antenna at least 2.5 cm (1 inch) from your body when transmitting.
- Using accessories not supplied or approved by Motorola may cause your mobile device to exceed RF energy exposure guidelines. For a list of Motorola-supplied or approved accessories, visit our website at: www.motorola.com

RF energy interference/compatibility

Nearly every electronic device is subject to RF energy interference from external sources if inadequately shielded, designed or otherwise configured for RF energy compatibility. In some circumstances, your mobile device may cause interference with other devices.

Follow instructions to avoid interference problems

Turn off your mobile device in any location where posted notices instruct you to do so.

In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers a flight mode or similar feature, consult airline staff about using it in-flight.

Implantable medical devices

If you have an implantable medical device, such as a pacemaker or defibrillator, consult your doctor before using this mobile device. Persons with implantable medical devices should observe the following precautions:

- ALWAYS keep the mobile device more than 20 centimetres (8 inches) from the implantable medical device when the mobile device is turned ON.
- DO NOT carry the mobile device in the breast pocket.
- Use the ear opposite the implantable medical device to minimise the potential for interference.
- Turn OFF the mobile device immediately if you have any reason to suspect that interference is taking place.

Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your mobile device with your implantable medical device, consult your health care provider.

Specific absorption rate (ICNIRP)

YOUR MOBILE DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES.

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) recommended by international guidelines. The guidelines were developed by an independent scientific organisation (ICNIRP) and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The radio wave exposure guidelines use a unit of measurement known as the Specific absorption rate, or SAR. The SAR limit for mobile devices is 2 W/kg. Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the ICNIRP guidelines for your device model are listed below:

Head SAR	GSM 850/900/1800/1900 + Bluetooth	0.952 W/kg
Body-worn SAR	GSM 850/900/1800/1900 + Bluetooth	0.73 W/kg

During use, the actual SAR values for your device are usually well below the values stated. This is because, for purposes of system efficiency and to minimise interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value. Body-worn SAR testing has been carried out using an approved accessory or at a separation distance of 2.5 cm (1 inch). To meet RF exposure guidelines during body-worn operation, the device should be in an approved accessory or positioned at least 2.5 cm (1 inch) away from the body. If you are not using an approved accessory, ensure that whatever product is used is free of any metal and that it positions the phone at least 2.5 cm (1 inch) away from the body. The World Health Organisation has stated that present scientific information does not indicate the need for any special precautions for the use of mobile devices. They recommend that if you are interested in further reducing your exposure then you can easily do so by limiting your usage or simply using a hands-free kit to keep the device away from the head and body.

Additional information can be found at www.who.int/emf (World Health Organisation) or www.motorola.com/rfhealth (Motorola Mobility, Inc.).

Information from the World Health Organisation

"A large number of studies have been performed over the last two decades to assess whether mobile phones pose a potential health risk. To date, no adverse health effects have been established for mobile phone use."

Source: WHO fact sheet 193
Further information: <http://www.who.int/emf>

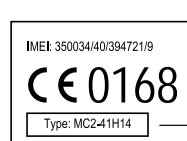
European Union directives conformance statement

The following CE compliance information is applicable to Motorola mobile devices that carry one of the following CE marks:



Hereby, Motorola declares that this product is in compliance with:

- The essential requirements and other relevant provisions of directive 1999/5/EC
- All other relevant EU directives



The above gives an example of a typical product approval number. You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (to R&TTE Directive) at www.motorola.com/rtte. To find your DoC, enter the Product approval number from your product's label in the "Search" bar on the website.

Privacy & data security

Motorola understands that privacy and data security are important to everyone. Given that some features of your mobile device may affect your privacy or data security, please follow these recommendations to enhance protection of your information:

- **Monitor access**—Keep your mobile device with you and do not leave it where others may have unmonitored access. Use your device's security and lock features, where available.
- **Keep software up to date**—If Motorola or a software/application vendor releases a patch or software fix for your mobile device that updates the device's security, install it as soon as possible.
- **Secure personal information**—Your mobile device can store personal information in various locations including your SIM card, memory card and phone memory. Make sure you remove or clear all personal information before you recycle, return or give away your device. You can also back up your personal data to transfer to a new device.

Note: For information on how to back up or wipe data from your mobile device, go to www.motorola.com/support

- **Online accounts**—Some mobile devices provide a Motorola online account such as MOTOBLOOM. Go to your account for information on how to manage the account and how to use security features such as remote wipe and device location (where available).
- **Applications and updates**—Choose your apps and updates carefully and install from trusted sources only. Some apps can impact your phone's performance and/or have access to private information including account details, call data, location details and network resources.
- **Wireless**—For mobile devices with Wi-Fi features, only connect to trusted Wi-Fi networks. Also, when using your device as a hotspot (where available) use network security. These precautions will help prevent unauthorised access to your device.
- **Location-based information**—Location-based information includes information that can be used to determine the approximate location of a mobile device. Mobile phones that are connected to a wireless network transmit location-based information. Devices enabled with GPS or AGPS technology also transmit location-based information. Additionally, if you use applications that require location-based information (e.g. driving directions), such applications transmit location-based information. This location-based information may be shared with third parties, including your wireless service provider, applications providers, Motorola and other third parties providing services.
- **Other information your device may transmit**—Your device may also transmit testing and other diagnostic (including location-based) information, and other non-personal information to Motorola or other third-party servers. This information is used to help improve products and services offered by Motorola.

If you have further questions regarding how the use of your mobile device may impact your privacy or data security, please contact Motorola at privacy@motorola.com, or contact your service provider.

Use & care

To care for your Motorola phone, please observe the following:

- **liquids**
Don't expose your mobile device to water, rain, extreme humidity, sweat or other liquids. If it does get wet, don't try to accelerate drying with the use of an oven or dryer, as this may damage the phone.
- **extreme heat or cold**
Don't store or use your mobile device in temperatures below -10°C (14°F) or above 60°C (140°F). Don't recharge your mobile device in temperatures below 0°C (32°F) or above 45°C (113°F).
- **microwaves**
Don't try to dry your phone in a microwave oven.
- **dust and dirt**
Don't expose your phone to dust, dirt, sand, food or other inappropriate materials.
- **cleaning solutions**
To clean your phone, use only a dry soft cloth. Do not use alcohol or other cleaning solutions.
- **shock and vibration**
Don't drop your phone.
- **protection**
To help protect your mobile device, always make sure that the battery compartment and any connector covers are closed and secure.

Recycling

Mobile devices & accessories

Please do not dispose of mobile devices or electrical accessories (such as chargers, headsets or batteries) in your household waste or in a fire. These items should be disposed of in accordance with the national collection and recycling schemes operated by your local or regional authority. Alternatively, you may return unwanted mobile devices and electrical accessories to any Motorola approved service centre in your region. Details of Motorola-approved national recycling schemes and further information on Motorola recycling activities can be found at: www.motorola.com/recycling

Packaging & product guides

Product packaging and product guides should only be disposed of in accordance with national collection and recycling requirements. Please contact your regional authorities for more details.

Software copyright notice

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WARRANTY INFORMATION

Motorola guarantees to you, the original purchaser, the Personal Communicator and accessories which you have purchased from an authorised Motorola dealer (the "Products"), to be in conformance with the applicable Motorola specifications current at the time of manufacture for a different period of time from date of purchase of the Product(s) (warranty term).

The warranty period starts at the time of the Product(s) original purchase by the first end-user. The Product may consist of several different parts and different parts may be covered by a different warranty period (hereinafter "Warranty Period"). The different Warranty Periods are:

- a) Twelve (12) months for the Personal Communicator and for accessories (whether included in the Product sales package or sold separately) other than the consumable parts and accessories listed in (b) and (c) below;
- b) Six (6) months for the following consumable parts and accessories: batteries; and
- c) Ninety (90) days for the media on which any software is provided e.g. CD-ROM, memory card.

You must inform Motorola of the lack of conformity to the applicable specifications of any of the Products within a period of two (2) months from the date on which you detect a defect in material, workmanship or lack of conformity and **assess the traffic, if possible, place calls when your car is not moving or before pulling into traffic.** If you must make a call while moving, dial only a few numbers, check the road and your mirrors, then continue.

Do not engage in stressful or emotional conversations that may be distracting. Make people you are talking to aware you are driving and suspend conversations that can divert your attention away from the road.

Use your mobile device to call for help. Dial 999 or another local emergency number in the case of fire, traffic accident or medical emergencies (wherever wireless phone service is available).

Use your mobile device to help others in emergencies. If you see a road accident, emergency in progress or other serious emergency where lives are in danger, call 999 or other local emergency number (wherever wireless phone service is available), as you would want others to do for you.

Call roadside assistance or a special non-emergency wireless assistance number when necessary. If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number (wherever wireless phone service is available).

In no event shall Motorola be liable for damages nor loss of data in excess of the purchase price nor for any incidental special or consequential damages' arising out of the use or inability to use the Product, to the full extent such may be disclaimed by law.

This Warranty does not affect any statutory rights that you may have if you are a consumer, such as a warranty of satisfactory quality and fit for the purpose for which products of the same type are normally used under normal use and service, nor any rights against the seller of the Products arising from your purchase and sales contract.

HOW TO GET WARRANTY SERVICE?

In most cases the authorised Motorola dealer which sold and/or installed your Motorola Personal Communicator and original accessories will honour a warranty claim and/or provide warranty service. Alternatively, for further information on how to get warranty service, please contact either the customer service department of your service provider or go to <http://www.motorola.com/support/warranty-selector>.

Where, in the Country of purchase, there is a statutory requirement to provide extended repair service to consumers beyond the first year of purchase (South Africa and Portugal), this warranty will be provided by Motorola Authorised Service Centres or Motorola directly appointed dealers in the country of purchase according to the terms of this warranty information document. However, please note that you will be referred back to the place of purchase, if the Motorola Dealer has purchased the product directly from Motorola, in the country of purchase or in a country where Motorola is not required to support supplementary repair service during the second year of purchase because of the statutory obligations that may apply to the seller or importer of the product, but not to the manufacturer, to provide an extended warranty to consumers beyond the first year.

CLAIMING

In order to claim the warranty service, you must return the Personal Communicator and/or accessories in question to Motorola's Authorised Repair or Service Centre in the original configuration and packaging as supplied by Motorola. Please avoid leaving any supplementary items like SIM cards. The Product should also be accompanied by a label with your name, address, and telephone number; name of operator and a description of the problem. In the case of vehicular installation, the vehicle in which the Personal Communicator is installed should be driven to the Authorised Repair or Service Centre, as analysis of any problem may require inspection of the entire vehicular installation.

In order to be eligible to receive warranty service, you must present your receipt of purchase, a comparable substantial proof of purchase bearing the date of purchase. The phone should also clearly display the original compatible electronic serial number (IMEI) and mechanic serial number (MSN). Such information is contained within the Product.

You must ensure that any and all repairs or servicing is handled at all times by a Motorola Authorised Service Centre in accordance with the Motorola Service requirements.

In some cases, you may be requested to provide additional information concerning the maintenance of the Products by Motorola Authorised Service Centres only, therefore it is important to keep a record of any previous repairs, and make them available if questions arise concerning maintenance.

CONDITIONS

This warranty will not apply if the type or serial numbers on the Product have been altered, deleted, duplicated, removed, or made illegible. Motorola reserves the right to refuse free-of-charge warranty service if the requested documentation cannot be presented or if the information is incomplete, illegible or incompatible with the factory records.

Repair, at Motorola's option, may include refashioning of software, the replacement of parts or boards with functionally equivalent, reconditioned or new parts or boards. Replaced parts, accessories, batteries, or boards are warranted for the balance of the original warranty time period. The Warranty Term will not be extended. All original accessories, batteries, parts, and Personal Communicator equipment that have been replaced shall become the property of Motorola.

Motorola does not warrant the installation, maintenance or service of the products, accessories, batteries or parts. Motorola will not be responsible in any way for problems or damage caused by any ancillary equipment not furnished by Motorola which is attached to or used in connection with the Products, or for operation of Motorola equipment with any ancillary equipment and all such equipment is expressly excluded from this warranty.

When the Product is used in conjunction with ancillary or peripheral equipment not supplied by Motorola, Motorola does not warrant the operation of the Product/peripheral combination and Motorola will not honour any warranty claim where the Product is used in such a combination and it is determined by Motorola that there is no fault with the Product. Motorola specifically disclaims any responsibility for any damage, whether or not to Motorola equipment, caused in any way by the use of the Personal Communicator, accessories, software

applications and peripherals (specific examples include, but are not limited to: batteries, chargers, adapters, and power supplies) when such accessories, software applications and peripherals are not manufactured and supplied by Motorola.

WHAT IS NOT COVERED BY THE WARRANTY

This warranty is not valid if the defects are due to damage, misuse, tampering, neglect or lack of care and in case of alterations or repair carried out by unauthorised persons.

The following are examples of defects or damage not covered by this product warranty:

- 1 Defects or damage resulting from use of the Product in other than its normal and customary manner.
- 2 Defects or damage from misuse, access to incompatible sources, accident or neglect.
- 3 Defects or damage from improper testing, operation, maintenance, installation, adjustment, unauthorised software applications or any alteration or modification of any kind.
- 4 Breakage or damage to antennas unless caused directly by defects in material or workmanship.
- 5 Products disassembled or repaired other than by Motorola in such a manner as to adversely affect performance or prevent adequate inspection and testing to verify any warranty claim.
- 6 Defects or damage due to range, coverage, availability, grade of service, or operation of the cellular system by the cellular operator.
- 7 Defects or damage due to moisture, liquid, extreme humidity, heavy perspiration or other moisture, sand, food, dirt or similar substances, caused from incorrectly securing the Product's protective elements and/or subjecting the Products to conditions exceeding any stated specification or limit.
- 8 Control unit coil cords in the Product that are stretched or have the modular tab broken.
- 9 All plastic surfaces and all other externally exposed parts that are scratched or damaged due to customer normal use.
- 10 Leather cases (which are covered under separate manufacturer's warranties).
- 11 Products rented on a temporary basis.
- 12 Periodic maintenance and repair or replacement of parts due to normal wear and tear.

Note: The talk-time, stand-by time and total life cycle of a Motorola rechargeable battery for your Personal Communicator will depend on usage conditions and network configurations. As a consumable product, the specifications indicate that you should be able to obtain optimum performance for your Motorola Personal Communicator within the first six months from date of purchase and up to (200) charges (Optimum Performance Time).

The warranty for Motorola rechargeable batteries becomes void if (i) the batteries are charged other than by Motorola approved battery chargers specified for the charging of the battery, (ii) any of the seals on the battery are broken or show evidence of tampering, (iii) the battery is used in equipment or service other than the cellular telephone equipment for which it is specified. Depending on operating conditions and your usage habits, wear and tear might take place of components including mechanical problems related to Product housing, paint, assembly, sub-assemblies, displays and keyboards and any accessories which are not part of the Product's in-box configuration. The rectification of faults generated through wear and tear and the use of consumable items like batteries beyond their Optimum Performance Time as indicated in the product manual is considered to be your responsibility and therefore Motorola will not provide the free Warranty repair service for these items.

INSTALLED DATA

Please make and retain a note of all data you have inserted into your Product for example names, addresses, phone numbers, user and access codes, not, etc. before submitting your Product for a Warranty, service as such data may be deleted or erased as part of the repair or service process.

Please note if you have downloaded material onto your Product, for example, ring tones, ring tunes, screensavers, wallpaper, games, etc. these may be deleted or erased as part of the repair process or testing process. Motorola shall not be responsible for such matters. The repair or testing process should not affect any such material that was installed by Motorola on your Product as a standard feature.

OUT OF WARRANTY REPAIRS

If you request Motorola to repair your Product any time after the Warranty term or where this warranty does not apply due to the nature of the defect or fault, then Motorola may at its discretion carry out such repairs subject to you paying Motorola its fees for such a repair or it may refer you to an authorised third party to carry out such repairs.

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Certain features, services and applications are network-dependent and may not be available in all areas; additional terms, conditions and/or charges may apply. Contact your service provider for details.

All features, functionality and other product specifications, as well as the information contained in this guide, are based upon the latest available information and believed to be accurate at the time of printing. Motorola reserves the right to change or modify any information or specifications without notice or obligation.

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Caution: Motorola does not take responsibility for changes/modification to the transceiver.

Product ID: Motorola EX130
Manual number: 68004150003