

# MOTOROLA MOTOKEY™ SOCIAL

LIFE.  POWERED.



**SAR** This product meets the applicable SAR limits of 1.6 W/kg (FCC) and 2.0 W/kg (ICNIRP). The limits and guidelines include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The highest SAR values measured for this device are listed in the legal and safety information packaged with your product.

**Note:** When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 2.5 cm (1 inch) from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not making a phone call.

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## WELCOME

MOTOKEY™ SOCIAL is a phone with exciting features including music, photo, video, browsing, and more—with an easy to use keypad.

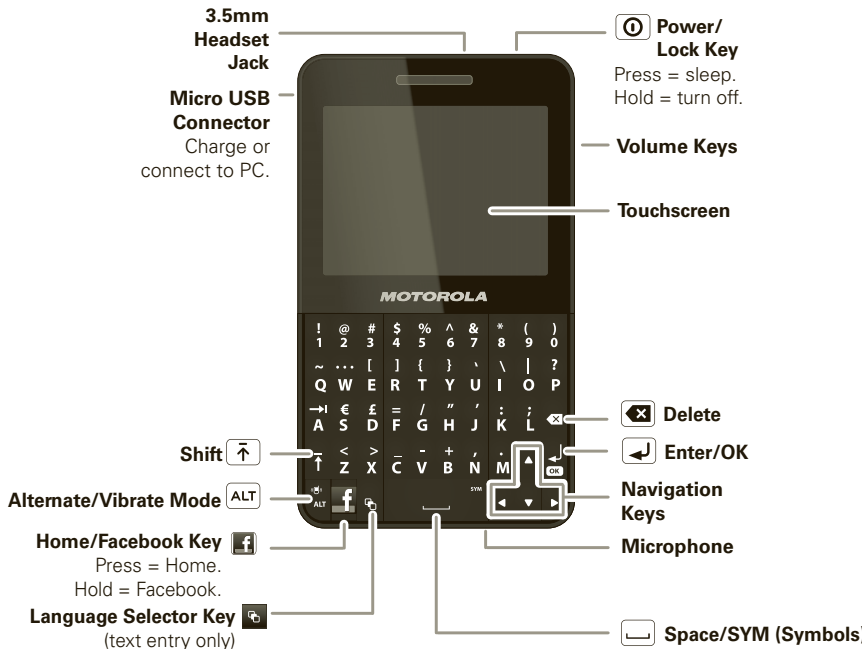
- **Social Network.** Keep in touch with your friends wherever you are.
- **Music.** Instantly play your music. Just open your media player and select a playlist.
- **Photos.** Use your phone's camera to take photos and send them to your friends.

We've crammed all the main features of your phone into this handy guide, and in a matter of minutes we'll show you just how easy your phone is to use. You may be surprised at what you discover.


**Note:** Your phone may not appear exactly as the images in this guide.

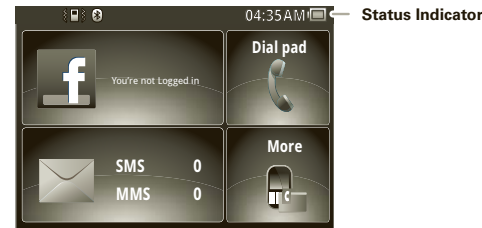
**Caution:** Before assembling, charging, or using your phone for the first time, please read the important safety, regulatory and legal information provided with your product.

## YOUR PHONE



## HOME SCREEN




The home screen is what you see when you turn on the phone or press  from a menu. It's basically like this:




**Note:** Your home screen might look a little different.

## CALLS


### Make calls

From the home screen, touch  >  Dial pad, then enter a number and touch .


### Answer calls


When your phone rings or vibrates, touch .

### End a call




Touch .

### In-call options


During a call, touch  to **Hold**, **End**, make a **New call**, and more.

Touch  to mute your call.

### Redial number

- 1 Touch  >  **More > Call log**.
- 2 Highlight the contact you want to call, then touch .



### Emergency calls

To call an emergency number, enter the emergency number and touch .


Your service provider programs one or more emergency phone numbers that you can call under any circumstances, even when your phone is locked. Emergency numbers vary by country. Your pre-programmed emergency number(s) may not work in all locations, and sometimes an emergency call cannot be placed due to network, environmental, or interference issues.

## TIPS & TRICKS



### Recent calls

To see your **Missed Calls**, Dialed Calls and **Received Calls**, touch  >  **More > Call log**.

### Voicemail

From the home screen, touch , then touch and hold 1. If your voicemail number is preset, you will connect.

### Backlight time

To set how long your backlight stays on, touch  >  > **Phone settings > Misc. settings > LCD backlight**.

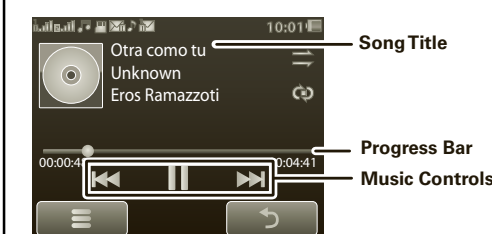
### Battery tips


Want to extend your battery life? Try these:

- Turn off Bluetooth™ power: Touch  >  > **Connection > Bluetooth > Power > Off**.
- Turn off Wi-Fi: Touch  >  > **Connection > WiFi >  Disable WLAN**.

## MUSIC

Touch  >  **More > Audio player**.



Press  to use another app. Your media continues to play. If you use **FM radio** the media player is turned off.

**Tip:** To create a new playlist, touch  >  **More > Audio player > Playlists >  New**.

## MENU MAP

### More—Multimedia

- Camera
- Video player
- Sound recorder
- Image viewer
- Photo editor
- Audio player
- FM radio
- Picture share

### More—Data Switch

- WiFi
- Hot spot\*
- Back light
- Bluetooth
- Data connection\*
- Data Roaming\*
- Flight Mode

### More—Communication

- Settings
- Dial pad
- Phonebook
- Call log
- Message
- Email
- Favorite Contacts
- Emoze Pushmail\*
- POST ITEMS\*

### More—Tools

- Alarm
- World clock
- File manager
- Calendar
- Tasks
- Notes
- Calculator
- Currency converter
- Unit converter
- Stop watch
- Ebook\*
- Browser\*
- RSS\*
- Weather\*

### More—Social Networking

- Facebook\*
- Twitter\*
- Yahoo\*
- Gmail\*
- Google Search\*
- YouTube\*
- Java\*

This is a standard main menu layout. Your phone's menu may be a little different. Flick the menu screen left or right to view more panels. \* Network dependent

## LET'S GO

- 1 Cover off
- 2 SIM in



- 3 microSD in
- 4 Battery in



- 5 Cover on
- 6 Charge up



## BASICS


### Turn it on & off


Press and hold **Power/Lock**  (on top of the phone) for a few seconds to turn the phone on/off.

### Touch tips


- **Touch:** Choose an icon or option.
- **Drag/Flick:** Scroll/move slowly (drag) or quickly (flick).


### Menu navigation


Touch  to open the main menu.

Press  to close any menu or app screen and return to the home screen.

Press and hold  to access Facebook™.

Touch  to go back.

Press  to change language for text entry.

Drag  down to change settings.

Flick the screen left or right to view more panels.

Phone screen panels:

- Multimedia
- Dataswitch
- Center panel—Communication
- Tools
- Social Networking

## PERSONALIZE

### Profiles

Your phone has different profiles. You can customize ringtones, alerts, and volumes for each profile.



Touch  >  > **Profile**, then select from these profiles:

- **General:** Standard profile default setting.
- **Silent:** Ringtone is off, vibrate is off.
- **Meeting:** Vibrate is on, ringtone is off.
- **Outdoor:** Ringtone and key tone volume set to maximum.
- **My style:** Set your own ring style.

### Widgets and Shortcuts



To change a widget or shortcut, touch and hold it, then select a new one from the Switch Widget or Switch Shortcut list.

### Display settings


To set display settings, such as wallpaper, touch  >  > **Phone settings > Display**.

### Date & time

Set date, time, time zone, and formats,

touch  >  > **Phone settings > Time and date**.

## FACEBOOK™

See what your friends are up to, and share your status right from your phone. To access **Facebook**, press and hold .





**Note:** If you don't have a Facebook account, you can visit their website to set one up.

### Update your status


After you set up a **Facebook** account, you can sign in, update and see your current status, and see and respond to friends' updates.


## CONTACTS

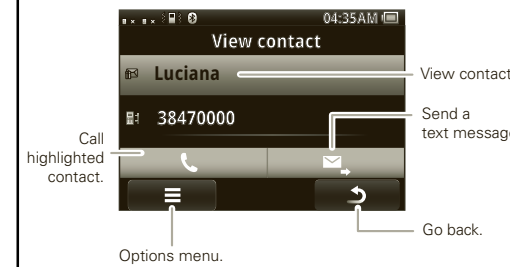
### Create contacts

Touch  >  **More > Phonebook > **, enter the contact name and details, then touch  > **Save**.

### Call contacts



Touch a contact, then touch .



**Tip:** Press the volume keys to scroll to a contact, then touch  to call.






## BLUETOOTH™

### Turn on or off

Touch  >  > **Connection > WiFi**



**Note:** To use a Wi-Fi connection only: touch  >  > **Connection > Data Manager > WiFi Only > On**. Disable the function to return to a data connection.

Touch  >  > **Connection > Bluetooth > Power > On or Off**.

When Bluetooth power is on, the Bluetooth indicator  appears in the home screen.











### Connect new Bluetooth devices


To connect with a new device, you need to pair with it. You only need to do this once for each device.

- 1 Make sure the device you are pairing with is in discoverable mode (see device instructions).
- 2 Touch  >  > **Connection > Bluetooth > My devices > Search new device**.
- 3 Your phone lists the devices it finds within range. Select a device to connect.
- 4 If necessary, enter the device passkey (like **0000**) to connect to the device.

## MEDIA

### Photos & videos

- **Photos:** Touch  >  **More >  Camera**. To take the photo, touch .
- **Videos:** Touch  >  **More >  Camera > **. To record the video, touch . Touch  to stop.

After you've taken the photo or video, touch , then:


- To **send** in a message, email, or via Bluetooth, touch **Forward**.
- To **delete** the photo or video and return to the viewfinder, touch **Delete**.
- To **edit** the photo, touch **Photo editor**.



To see the photos and videos you've taken, touch  >  **More > Image viewer** or Video player.

## WEB & EMAIL

Use your phone's browser to surf your favorite websites, upload videos to a video blog, and download files and apps to your phone. Log in to your internet-based email account to check your email.






Touch  >  **More > Browser**.

To edit browser settings, touch .


**Note:** If you can't connect, contact your service provider. **Email:** Touch  >  **More > Email** and follow the Email setup wizard.



## MESSAGES

### Send an SMS or MMS

- 1 Touch  >  **More > Message > Write message**.
- 2 Enter your message.
- 3 Touch the icons at the bottom of the screen to add pictures, videos, and more.
- 4 Touch  > **Enter recipient** or Add from Phonebook.
- 5 Touch  > Done >  > Send.

### Read messages

When you receive a message, your phone plays an alert and shows the new message indicator  at the top of the screen.

To read the new message, touch **View**. To read messages stored in your inbox, touch  >  **More > Message > Inbox**.



SAFETY, LEGAL & LEGAL

Battery Use & Safety

The following battery use and safety information applies to all Motorola mobile devices. If your mobile device uses a non-removable main battery (as stated in your product information), details related to handling and replacing your battery should be disregarded—the battery should only be replaced by a Motorola-approved service facility, and any attempt to remove or replace your battery may damage the product.

**Important: Handle and store batteries properly to avoid injury or damage.** Most battery issues arise from improper handling of batteries, and particularly from the continued use of damaged batteries.

- DON'Ts**
- **Don't disassemble, crush, puncture, shred, or otherwise attempt to change the form of your battery.**
  - **Don't let the mobile device or battery come in contact with liquids.\*** Liquids can get into the mobile device's circuits, leading to corrosion.
  - **Don't allow the battery to touch metal objects.** If metal objects, such as jewelry, stay in prolonged contact with the battery contact points, the battery could become very hot.
  - **Don't place your mobile device or battery near a heat source.\*** High temperatures can cause the battery to swell, leak, or malfunction.
  - **Don't dry a wet or damp battery with an appliance or heat source,** such as a hair dryer or microwave oven.

- DOs**
- **Do avoid leaving your mobile device in your car in high temperatures.\***
  - **Do avoid dropping the mobile device or battery.\*** Dropping these items, especially on a hard surface, can potentially cause damage.\*
  - **Do contact your service provider or Motorola if your mobile device or battery has been damaged by dropping, liquids or high temperatures.**
- \* **Note:** Always make sure that the battery compartment and any connector covers are closed and secure to avoid direct exposure of the battery to any of these conditions, even if your product information states that your **mobile device** can resist damage from these conditions.

**Important: Motorola recommends you always use Motorola-branded batteries and chargers for quality assurance and safeguards.** Motorola's warranty does not cover damage to the mobile device caused by non-Motorola batteries and/or chargers. To help you identify authentic Motorola batteries from non-original or counterfeit batteries (that may not have adequate safety protection), Motorola provides holograms on its batteries. You should confirm that any battery you purchase has a "Motorola Original" hologram. If you see a message on your display such as **Invalid Battery** or **Unable to Charge**, take the following steps:

- Remove the battery and install it to confirm that it has a "Motorola Original" hologram;
- If there is no hologram, the battery is not a Motorola battery;
- If there is a hologram, replace the battery and try charging it again;
- If the message remains, contact a Motorola authorized service center.

**Warning:** Use of a non-Motorola battery or charger may present a risk of fire, explosion, leakage, or other hazard.

**Proper and safe battery disposal and recycling:** Proper battery disposal is not only important for safety, it benefits the environment. You can recycle your used batteries in many retail or service provider locations. Additional information on properdisposalandrecyclingcanbefoundat [www.motorola.com/recycling](http://www.motorola.com/recycling)

**Disposal:** Promptly dispose of used batteries in accordance with local regulations. Contact your local recycling center or national recycling organizations for more information on how to dispose of batteries.

**Warning:** Never dispose of batteries in a fire because they may explode.

Battery Charging

- Notes for charging your product's battery:**
- During charging, keep your battery and charger near room temperature for efficient battery charging.
  - New batteries are not fully charged.
  - New batteries or batteries stored for a long time may take more time to charge.
  - Motorola batteries and charging systems have circuitry that protects the battery from damage from overcharging.

Third Party Accessories

Use of third party accessories, including but not limited to batteries, chargers, headsets, covers, cases, screen protectors and memory cards, may impact your mobile device's performance. In some circumstances, third party accessories can be dangerous and may void your mobile device's warranty. For a list of Motorola accessories, visit [www.motorola.com/products](http://www.motorola.com/products)

Driving Precautions

Responsible and safe driving is your primary responsibility when behind the wheel of a vehicle. Using a mobile device or accessory for a call or other application while driving may cause distraction. Using a mobile device or

accessory may be prohibited or restricted in certain areas, always obey the laws and regulations on the use of these products.

- While driving, NEVER:**
- Type or read texts.
  - Enter or review written data.
  - Surf the web.
  - Input navigation information.
  - Perform any other functions that divert your attention from driving.
- While driving, ALWAYS:**
- Keep your eyes on the road.
  - Use a handsfree device if available or required by law in your area.
  - Enter destination information into a navigation device **before** driving.
  - Use voice activated features (such as voice dial) and speaking features (such as audio directions), if available.
  - Obey all local laws and regulations for the use of mobile devices and accessories in the vehicle.
  - End your call or other task if you cannot concentrate on driving.

Remember to follow the "Smart Practices While Driving" in this guide and at [www.motorola.com/callsmart](http://www.motorola.com/callsmart) (in English only).

Seizures/Blackouts

Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when playing videos or games. These may occur even if a person has never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult with your physician before playing videos or games or enabling a flashing-lights feature (if available) on your mobile device. Discontinue use and consult a physician if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. It is always a good idea to hold the screen away from your eyes, leave the lights on in the room, take a 15-minute break every hour, and stop use if you are tired.

Caution About High Volume Usage

**Warning:** Exposure to loud noise from any source for extended periods of time may affect your hearing. The louder the volume sound level, the less time is required before your hearing could be affected. To protect your hearing:

- Limit the amount of time you use headsets or headphones at high volume.
- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can't hear people speaking near you.

If you experience hearing discomfort, including the sensation of pressure or fullness in your ears, ringing in your ears, or muffled speech, you should stop listening to the device through your headset or headphones and have your hearing checked.

For more information about hearing, see our website at [direct.motorola.com/hellomoto/nss/AcousticSafety.asp](http://direct.motorola.com/hellomoto/nss/AcousticSafety.asp) (in English only).

Repetitive Motion

When you repetitively perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. If you continue to have discomfort during or after such use, stop use and see a physician.

Children

**Keep your mobile device and its accessories away from small children.** These products are not toys and may be hazardous to small children. For example:

- A choking hazard may exist for small, detachable parts.
- Improper use could result in loud sounds, possibly causing hearing injury.
- Improperly handled batteries could overheat and cause a burn.

Similar to a computer, if a child does use your mobile device, you may want to monitor their access to help prevent exposure to inappropriate apps or content.

Glass Parts

Some parts of your mobile device may be made of glass. This glass could break if the product receives a substantial impact. If glass breaks, do not touch or attempt to remove. Stop using your mobile device until the glass is replaced by a qualified service center.

Operational Warnings

Obey all posted signs when using mobile devices in public areas.

Potentially Explosive Atmospheres

Areas with potentially explosive atmospheres are often, but not always, posted and can include fueling areas, such as below decks on boats, fuel or chemical transfer or storage facilities, or areas where the air contains chemicals or particles, such as grain dust, or metal powders. When you are in such an area, turn off your mobile device, and do not remove, install, or charge batteries unless it is a radio product type especially qualified for use in such areas as "Intrinsically Safe" (for example, Factory Mutual, CSA, or UL approved). In such areas, sparks can occur and cause an explosion or fire.

Symbol Key

Your battery, charger, or mobile device may contain symbols, defined as follows:

| Symbol | Definition   |
|--------|--|
|        | Important safety information follows.  |
|        | Do not dispose of your battery or mobile device in a fire.   |
|        | Your battery or mobile device may require recycling in accordance with local laws. Contact your local regulatory authorities for more information. |
|        | Obey all local laws and regulations for the use of mobile devices and accessories in the vehicle.  |
|        | Do not dispose of your battery or mobile device with your household waste. See "Recycling" for more information.                                   |
|        | Do not use tools.  |
|        | For indoor use only.   |

Radio Frequency (RF) Energy

Exposure to RF Energy

Your mobile device contains a transmitter and receiver. When it is ON, it receives and transmits RF energy. When you communicate with your mobile device, the system handling your call controls the power level at which your mobile device transmits.

Your mobile device is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

RF Energy Operational Precautions

For optimal mobile device performance, and to be sure that human exposure to RF energy does not exceed the guidelines set forth in the relevant standards, always follow these instructions and precautions:

- When placing or receiving a phone call, hold your mobile device just like you would a landline phone.
- If you wear the mobile device on your body, always place the mobile device in a Motorola-supplied or approved clip, holder, holster, case, or body harness. If you do not use a body-worn accessory supplied or approved by Motorola, keep the mobile device and its antenna at least 2.5 cm (1 inch) from your body when transmitting.
- Using accessories not supplied or approved by Motorola may cause your mobile device to exceed RF energy exposure guidelines. For a list of Motorola-supplied or approved accessories, visit our website at: [www.motorola.com](http://www.motorola.com).

RF Energy Interference/Compatibility

Nearly every electronic device is subject to RF energy interference from external sources if inadequately shielded, designed, or otherwise configured for RF energy compatibility. In some circumstances, your mobile device may cause interference with other devices.

Follow Instructions to Avoid Interference Problems

Turn off your mobile device in any location where posted notices instruct you to do so.

In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight.

Implantable Medical Devices

If you have an implantable medical device, such as a pacemaker or defibrillator, consult your physician before using this mobile device. Persons with implantable medical devices should observe the following precautions:

- ALWAYS keep the mobile device more than 20 centimeters (8 inches) from the implantable medical device when the mobile device is turned ON.
- DO NOT carry the mobile device in the breast pocket.
- Use the ear opposite the implantable medical device to minimize the potential for interference.
- Turn OFF the mobile device immediately if you have any reason to suspect that interference is taking place.

Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your mobile device with your implantable medical device, consult your healthcare provider.

Specific Absorption Rate (FCC)

YOUR MOBILE DEVICE MEETS FCC LIMITS FOR EXPOSURE TO RADIO WAVES.

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) adopted by the Federal Communications Commission (FCC). These limits include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 1.6 W/kg. Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the FCC guidelines for your device model are listed below:

|               |                             |           |
|---------------|-----------------------------|-----------|
| Head SAR      | UMTS 1900, Wi-Fi, Bluetooth | 1.40 W/kg |
| Body-worn SAR | GSM 850, Wi-Fi, Bluetooth   | 1.19 W/kg |

During use, the actual SAR values for your device are usually well below the values stated. This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value. Body-worn SAR testing has been carried out using an approved accessory or at a separation distance of 2.5 cm (1 inch). To meet RF exposure guidelines during body-worn operation, the device should be in an approved accessory or positioned at least 2.5 cm (1 inch) away from the body. If you are not using an approved accessory, ensure that whatever product is used is free of any metal and that it positions the phone at least 2.5 cm (1 inch) away from the body. If you are interested in further reducing your RF exposure then you can easily do so by limiting your usage or simply using a hands-free kit to keep the device away from the head and body.

Additional information can be found at [www.motorola.com/rthealth](http://www.motorola.com/rthealth).

Location Services (GPS & AGPS)

The following information is applicable to Motorola mobile devices that provide location based (GPS and/or AGPS) functionality. Your mobile device can use *Global Positioning System* (GPS) signals for location-based applications. GPS uses satellites controlled by the U.S. government that are subject to changes implemented in accordance with the Department of Defense policy and the Federal Radio Navigation Plan. These changes may affect the performance of location technology on your mobile device. Your mobile device can also use *Assisted Global Positioning System* (AGPS), which obtains information from the cellular network to improve GPS performance. AGPS uses your wireless service provider's network and therefore airtime, data charges, and/or additional charges may apply in accordance with your service plan. Contact your wireless service provider for details.

Your Location

Location-based information includes information that can be used to determine the approximate location of a mobile device. Mobile devices which are connected to a wireless network transmit location-based information. Devices enabled with GPS or AGPS technology also transmit location-based information. Additionally, if you use applications that require location-based information (e.g. driving directions), such applications transmit location-based information. This location-based information may be shared with third parties, including your wireless service provider, applications providers, Motorola, and other third parties providing services.

Emergency Calls

When you make an emergency call, the cellular network may activate the AGPS technology in your mobile device to tell the emergency responders your approximate location.

- AGPS has limitations and **might not work in your area**. Therefore:
- Always tell the emergency responder your location to the best of your ability; and
- Remain on the phone for as long as the emergency responder instructs you.

Smart Practices While Driving

**Check the laws and regulations on the use of mobile devices and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas—for example, handsfree use only may be required. Go to [www.motorola.com/callsmart](http://www.motorola.com/callsmart) (in English only) for more information.**

Your mobile device lets you communicate by voice and data—almost anywhere, anytime, wherever wireless service is available and safe conditions allow. When driving a car, driving is your first responsibility. If you choose to use your mobile device while driving, remember the following tips:

- **Get to know your Motorola mobile device and its features such as speed dial, redial and voice dial.** If available, these features help you to place your call without taking your attention off the road.
- **When available, use a handsfree device.** If possible, add an additional layer of convenience to your mobile device with one of the many Motorola Original handsfree accessories available today.

television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. See 47 CFR Sec. 15.19(a)(3).

Motorola has not approved any changes or modifications to this device by the user. Any changes or modifications could void the user's authority to operate the equipment. See 47 CFR Sec. 15.2.

For products that support Wi-Fi 802.11a (as defined in the product specifications available at [www.motorola.com](http://www.motorola.com)), the following information applies. This equipment has the capability to operate Wi-Fi in the 5 GHz Unlicensed National Information Infrastructure (U-NII) band. Because this band is shared with MSS (Mobile Satellite Service), the FCC has restricted such devices to indoor use only (see 47 CFR 15.407(e)). Since wireless hot spots operating in this band have the same restriction, outdoor services are not offered. Nevertheless, please do not operate this device in Wi-Fi mode when outdoors.

Industry Canada Notice to Users

Operation is subject to the following two conditions: (1) This device may not cause interference and (2) This device must accept any interference, including interference that may cause undesired operation of the device. See RSS-GEN 7.1.5. This Class B digital apparatus complies with Canadian ICES-003.

Location Services (GPS & AGPS)

The following information is applicable to Motorola mobile devices that provide location based (GPS and/or AGPS) functionality. Your mobile device can use *Global Positioning System* (GPS) signals for location-based applications. GPS uses satellites controlled by the U.S. government that are subject to changes implemented in accordance with the Department of Defense policy and the Federal Radio Navigation Plan. These changes may affect the performance of location technology on your mobile device. Your mobile device can also use *Assisted Global Positioning System* (AGPS), which obtains information from the cellular network to improve GPS performance. AGPS uses your wireless service provider's network and therefore airtime, data charges, and/or additional charges may apply in accordance with your service plan. Contact your wireless service provider for details.

Your Location

Location-based information includes information that can be used to determine the approximate location of a mobile device. Mobile devices which are connected to a wireless network transmit location-based information. Devices enabled with GPS or AGPS technology also transmit location-based information. Additionally, if you use applications that require location-based information (e.g. driving directions), such applications transmit location-based information. This location-based information may be shared with third parties, including your wireless service provider, applications providers, Motorola, and other third parties providing services.

Emergency Calls

When you make an emergency call, the cellular network may activate the AGPS technology in your mobile device to tell the emergency responders your approximate location.

- AGPS has limitations and **might not work in your area**. Therefore:
- Always tell the emergency responder your location to the best of your ability; and
- Remain on the phone for as long as the emergency responder instructs you.

Smart Practices While Driving

**Check the laws and regulations on the use of mobile devices and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas—for example, handsfree use only may be required. Go to [www.motorola.com/callsmart](http://www.motorola.com/callsmart) (in English only) for more information.**

Your mobile device lets you communicate by voice and data—almost anywhere, anytime, wherever wireless service is available and safe conditions allow. When driving a car, driving is your first responsibility. If you choose to use your mobile device while driving, remember the following tips:

- **Get to know your Motorola mobile device and its features such as speed dial, redial and voice dial.** If available, these features help you to place your call without taking your attention off the road.
- **When available, use a handsfree device.** If possible, add an additional layer of convenience to your mobile device with one of the many Motorola Original handsfree accessories available today.

Use & Care

To care for your Motorola mobile device, please observe the following:

- **liquids**  
Don't expose your mobile device to water, rain, extreme humidity, sweat, or other liquids. If it does get wet, don't try to accelerate drying with the use of an oven or dryer, as this may damage the mobile device.
- **extreme heat or cold**  
Don't store or use your mobile device in temperatures below -10°C (14°F) or above 60°C (140°F). Don't recharge your mobile device in temperatures below 0°C (32°F) or above 45°C (113°F).

- **microwaves**  
Don't try to dry your mobile device in a microwave oven.
- **dust and dirt**  
Don't expose your mobile device to dust, dirt, sand, food, or other inappropriate materials.

- **cleaning solutions**  
To clean your mobile device, use only a dry soft cloth. Don't use alcohol or other cleaning solutions.
- **shock and vibration**  
Don't drop your mobile device.

- **protection**  
To help protect your mobile device, always make sure that the battery compartment and any connector covers are closed and secure.

the phone with your hearing device is the best way to evaluate it for your personal needs.

**M-Ratings:** Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

**T-Ratings:** Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T4 is the better/higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

Hearing devices may also be measured for immunity to this type of interference. Your hearing device manufacturer or hearing health professional may help you find results for your hearing device. The more immune your hearing aid is, the less likely you are to experience interference noise from mobile phones.

Software Copyright Notice

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Export Law Assurances

This product is controlled under the export regulations of the United States of America and Canada. The Governments of the United States of America and Canada may restrict the exportation or re-exportation of this product to certain destinations. For further information contact the U.S. Department of Commerce or the Canadian Department of Foreign Affairs and International Trade.

Product Registration

Online Product Registration:  
[www.motorola.com/us/productregistration](http://www.motorola.com/us/productregistration) (in English only)

Product registration is an important step toward enjoying your new Motorola product. Registering permits us to contact you for product or software updates and allows you to subscribe to updates on new products or special promotions. Registration is not required for warranty coverage.

Please retain your original dated sales receipt for your records. For warranty service of your Motorola Personal Communications Product you will need to provide a copy of your dated sales receipt to confirm warranty status. Thank you for choosing a Motorola product.

Service & Repairs

If you have questions or need assistance, we're here to help. Go to [www.motorola.com/repair](http://www.motorola.com/repair) (United States) or [www.motorola.com/support](http://www.motorola.com/support) (Canada), where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at 1-800-331-6456 (United States), 1-888-390-6456 (TTY/TDD United States for hearing impaired), or 1-800-461-4575 (Canada).

Motorola Limited Warranty for the United States and Canada

What Does this Warranty Cover?

Subject to the exclusions contained below, Motorola Mobility, Inc. warrants its mobile telephones ("Products"), Motorola-branded or certified accessories sold for use with these Products ("Accessories"), and Motorola software contained on CD-ROMs or other tangible media and sold for use with these Products ("Software") to be free from defects in materials and workmanship under normal consumer usage for the period(s) outlined below. This limited warranty is a consumer's exclusive remedy, and applies as follows to new Motorola Products, Accessories, and Software purchased by consumers in the United States or Canada, which are accompanied by this written warranty:

Products and Accessories

| Products Covered   | Length of Coverage  |
|--|---|
| <b>Products and Accessories</b> as defined above, unless otherwise provided for below.                       | <b>One (1) year</b> from the date of purchase by the first consumer purchaser of the product unless otherwise provided for below. |
| <b>Decorative Accessories and Cases.</b> Decorative covers, bezels, PhoneWrap™ covers and cases.             | <b>Limited lifetime warranty</b> for the lifetime of ownership by the first consumer purchaser of the product.                    |
| <b>Monaural Headsets.</b> Earbuds and monaural headsets that transmit mono sound through a wired connection. | <b>Limited lifetime warranty</b> for the lifetime of ownership by the first consumer purchaser of the product.                    |
| <b>Products and Accessories that are Repaired or Replaced.</b>   | <b>The balance of the original warranty or for ninety (90) days</b> from the date returned to the consumer, whichever is longer.  |

Exclusions (Products and Accessories)

**Normal Wear and Tear.** Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

**Batteries.** Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

**Abuse & Misuse.** Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola, are excluded from coverage.

**Use of Non-Motorola Products and Accessories.** Defects or damage that result from the use of non-Motorola branded or certified Products, Accessories, Software or other peripheral equipment are excluded from coverage.

**Unauthorized Service or Modification.** Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, or its authorized service centers, are excluded from coverage.

**Altered Products.** Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola housings, or parts, are excluded from coverage.

**Communication Services.** Defects, damages, or the failure of Products, Accessories or Software due to any communication service or signal you may subscribe to or use with the Products Accessories or Software is excluded from coverage.

Software

| Products Covered  | Length of Coverage                                 |
|---|--|
| <b>Software.</b> Applies only to physical defects in the media that embodies the copy of the software (e.g., CD-ROM, or floppy disk). | <b>Ninety (90) days</b> from the date of purchase. |

Exclusions (Software)

**Software Embodied in Physical Media.** No warranty is made that the software will meet your requirements or will work in combination with any hardware or software applications provided by third parties, that the operation of the software products will be uninterrupted or error free, or that all defects in the software products will be corrected.

**Software NOT Embodied in Physical Media.** Software that is not embodied in physical media (e.g. software that is downloaded from the Internet), is provided "as is" and without warranty.

Who is Covered?

This warranty extends only to the first consumer purchaser, and is not transferable.

What Will Motorola Do?

Motorola, at its option, will at no charge repair, replace or refund the purchase price of any Products, Accessories or Software that does not conform to this warranty. We may use functionally equivalent reconditioned/refurbished/pre-owned or new Products, Accessories or parts. No data, software or applications added to your Product, Accessory or Software, including but not limited to personal contacts, games and ringer tones, will be reinstalled. To avoid losing

such data, software, and applications, please create a back up prior to requesting service.

How to Obtain Warranty Service or Other Information

|               |                |
|---------------|----------------|
| <b>USA</b>    | 1-800-331-6456 |
| <b>Canada</b> | 1-800-461-4575 |
| <b>TTY</b>    | 1-888-390-6456 |

You will receive instructions on how to ship the Products, Accessories or Software, at your expense, to a Motorola Authorized Repair Center. To obtain service, you must include: (a) a copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the problem; (c) the name of your service provider, if applicable; (d) the name and location of the installation facility (if applicable) and, most importantly; (e) your address and telephone number.

What Other Limitations are There?

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. OTHERWISE THE REPAIR, REPLACEMENT, OR REFUND AS PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. IN NO EVENT SHALL MOTOROLA BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, ACCESSORY OR SOFTWARE, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA, SOFTWARE OR APPLICATIONS OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS, ACCESSORIES OR SOFTWARE TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

**Some states and jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or from one jurisdiction to another.**

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Motorola Mobility, Inc.  
Consumer Advocacy Office  
600 N US Hwy 45  
Libertyville, IL 60048  
[www.motorola.com](http://www.motorola.com)

**Note:** Do not ship your product to the above address. If you need to return your product for repairs, replacement, or warranty service, please contact the Motorola Customer Support Center at:

1-800-331-6456 (United States)  
1-888-390-6456 (TTY/TDD United States for hearing impaired)  
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