

**SAMSUNG**

SM-T595

# User Manual

# Table of Contents

## Basics

- 4 Read me first
- 6 Device overheating situations and solutions
- 9 Device layout and functions
- 13 Battery
- 16 SIM or USIM card (nano-SIM card)
- 19 Memory card (microSD card)
- 22 Turning the device on and off
- 23 Initial setup
- 25 Samsung account
- 27 Transferring data from your previous device
- 31 Understanding the screen
- 43 Notification panel
- 45 Entering text

## Apps and features

- 47 Installing or uninstalling apps
- 49 Bixby
- 60 Phone
- 65 Contacts
- 69 Messages
- 71 Internet
- 73 Email
- 74 Camera
- 87 Gallery
- 94 Multi window
- 99 Samsung Members
- 100 Samsung Notes
- 101 Calendar
- 103 Samsung Flow
- 104 My Files
- 105 Clock
- 107 Calculator
- 108 SmartThings
- 112 Sharing content
- 113 Daily Board
- 115 Kids Mode
- 116 Google apps

## Settings

- 118 Introduction
- 118 Connections
  - 119 Wi-Fi
  - 121 Bluetooth
  - 123 Data saver
  - 123 Mobile Hotspot and Tethering
  - 124 More connection settings
- 126 Sounds and vibration
  - 127 Dolby Atmos (surround sound)
- 128 Notifications
- 128 Display
  - 129 Screensaver
- 129 Wallpaper
- 130 Advanced features
- 131 Device maintenance
- 134 Apps
- 134 Lock screen
  - 135 Smart Lock
- 135 Biometrics and security
  - 136 Face recognition
  - 139 Secure Folder
- 144 Cloud and accounts
  - 145 Users
- 146 Google
- 147 Accessibility
- 148 General management
- 149 Software update
- 150 User manual
- 150 About tablet

## Appendix

- 151 Troubleshooting
- 157 Removing the battery

# Basics

## Read me first

Please read this manual before using the device to ensure safe and proper use.

- Descriptions are based on the device's default settings.
- Some content may differ from your device depending on the region, service provider, model specifications, or device's software.
- Content (high quality content) that requires high CPU and RAM usage will affect the overall performance of the device. Apps related to the content may not work properly depending on the device's specifications and the environment that it is used in.
- Samsung is not liable for performance issues caused by apps supplied by providers other than Samsung.
- Samsung is not liable for performance issues or incompatibilities caused by edited registry settings or modified operating system software. Attempting to customise the operating system may cause the device or apps to work improperly.
- Software, sound sources, wallpapers, images, and other media provided with this device are licensed for limited use. Extracting and using these materials for commercial or other purposes is an infringement of copyright laws. Users are entirely responsible for illegal use of media.
- You may incur additional charges for data services, such as messaging, uploading and downloading, auto-syncing, or using location services depending on your data plan. For large data transfers, it is recommended to use the Wi-Fi feature.
- Default apps that come with the device are subject to updates and may no longer be supported without prior notice. If you have questions about an app provided with the device, contact a Samsung Service Centre. For user-installed apps, contact service providers.

- Modifying the device's operating system or installing softwares from unofficial sources may result in device malfunctions and data corruption or loss. These actions are violations of your Samsung licence agreement and will void your warranty.
- Depending on the region or model, some devices are required to receive approval from the Federal Communications Commission (FCC). If your device is approved by the FCC, you can view the FCC ID of the device. To view the FCC ID, launch the **Settings** app and tap **About tablet** → **Status**.
- Depending on the region, you can view the regulatory information on the device. To view the information, launch the **Settings** app and tap **About tablet** → **Regulatory information**.

## Instructional icons



**Warning:** situations that could cause injury to yourself or others



**Caution:** situations that could cause damage to your device or other equipment



**Notice:** notes, usage tips, or additional information

## Device overheating situations and solutions

### When the device heats up while charging the battery

While charging, the device and the charger may become hot. During wireless charging or fast charging, the device may feel hotter to the touch. This does not affect the device's lifespan or performance and is in the device's normal range of operation. If the battery becomes too hot, the charger may stop charging.

#### Do the following when the device heats up:

- Disconnect the charger from the device and close any running apps. Wait for the device to cool down and then begin charging the device again.
- If the lower part of the device overheats, it could be because the connected USB cable is damaged. Replace the damaged USB cable with a new Samsung-approved one.
- When using a wireless charger, do not place foreign materials, such as metal objects, magnets, and magnetic stripe cards, between the device and the wireless charger.



The wireless charging or fast charging feature is only available on supported models.

### When the device heats up during use

When you use features or apps that require more power or use them for extended periods, your device may temporarily heat up due to increased battery consumption. Close any running apps and do not use the device for a while.

The following are examples of situations in which the device may overheat. Depending on the functions and apps you use, these examples may not apply to your model.

- During the initial setup after purchase or when restoring data
- When downloading large files

- When using apps that require more power or using apps for extended periods
  - When playing high-quality games for extended periods
  - When recording videos for extended periods
  - When streaming videos while using the maximum brightness setting
  - When connecting to a TV
- While multitasking (or, when running many apps in the background)
  - When using Multi window
  - When updating or installing apps while recording videos
  - When downloading large files during a video call
  - When recording videos while using a navigation app
- When using large amount of data for syncing with the cloud, email, or other accounts
- When using a navigation app in a car while the device is placed in direct sunlight
- When using the mobile hotspot and tethering feature
- When using the device in areas with weak signals or no reception
- When charging the battery with a damaged USB cable
- When the device's multipurpose jack is damaged or exposed to foreign materials, such as liquid, dust, metal powder, and pencil lead
- When you are roaming

### **Do the following when the device heats up:**

- Keep the device updated with the latest software.
- Conflicts between running apps may cause the device to heat up. Restart the device.
- Deactivate the Wi-Fi, GPS, and Bluetooth features when not using them.
- Close apps that increase battery consumption or that run in the background when not in use.
- Delete unnecessary files or unused apps.
- Decrease the screen brightness.
- If the device overheats or feels hot for a prolonged period, do not use it for a while. If the device continues to overheat, contact a Samsung Service Centre.

## Device limitations when the device overheats

When the device heats up, the features and performance may be limited or the device may turn off to cool down. The feature is only available on supported models.

- If the device becomes hotter than usual, a device overheating message will appear. To lower the device's temperature, the screen brightness and the performance speed will be limited and battery charging will stop. Running apps will be closed and you will only be able to make emergency calls until the device cools down.
- If the device overheats or feels hot for a prolonged period, a power off message will appear. Turn off the device, and wait until it cools down.

## Precautions for operating environment

Your device may heat up due to the environment in the following conditions. Use caution to avoid shortening the battery's lifespan, damaging the device, or causing a fire.

- Do not store your device in very cold or very hot temperatures.
- Do not expose your device to direct sunlight for extended periods.
- Do not use or store your device for extended periods in very hot areas, such as inside a car in the summertime.
- Do not place the device in any areas that may overheat, such as on an electric heating mat.
- Do not store your device near or in heaters, microwaves, hot cooking equipment, or high pressure containers.
- Never use a damaged charger or battery.



# Device layout and functions

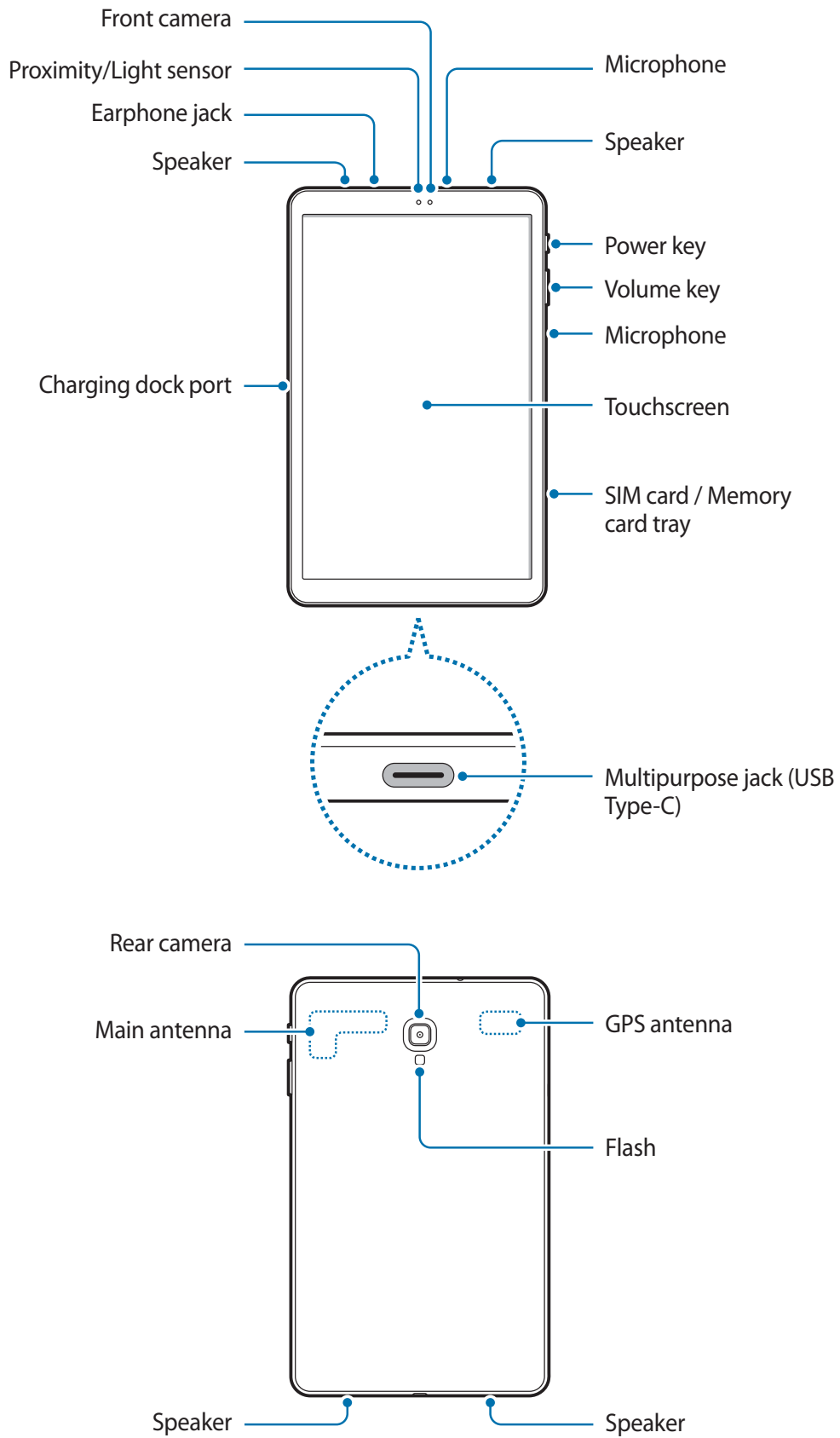
## Package contents

Refer to the quick start guide for package contents.



- The items supplied with the device and any available accessories may vary depending on the region or service provider.
- The supplied items are designed only for this device and may not be compatible with other devices.
- Appearances and specifications are subject to change without prior notice.
- You can purchase additional accessories from your local Samsung retailer. Make sure they are compatible with the device before purchase.
- Use only Samsung-approved accessories. Using unapproved accessories may cause the performance problems and malfunctions that are not covered by the warranty.
- Availability of all accessories is subject to change depending entirely on manufacturing companies. For more information about available accessories, refer to the Samsung website.

## Device layout





The device and some accessories (sold separately) contain magnets. The American Heart Association (US) and the Medicines and Healthcare Products Regulatory Agency (UK) both warn that magnets can affect the operation of implanted pacemakers, cardioverters, defibrillators, insulin pumps or other electro medical devices (collectively, “Medical Device”) within the range of 15 cm (6 inches). If you are a user of any of these Medical Devices, **DO NOT USE THIS DEVICE AND SOME ACCESSORIES (SOLD SEPARATELY) UNLESS YOU HAVE CONSULTED WITH YOUR PHYSICIAN.**

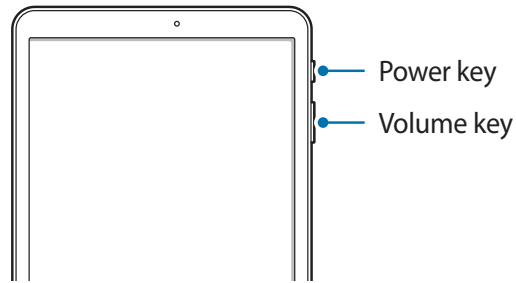


- Do not store your device and some accessories (sold separately) near magnetic fields. Magnetic stripe cards, including credit cards, phone cards, passbooks, and boarding passes, may be damaged by magnetic fields.
- When using the speakers, such as when playing media files or using speakerphone, do not place the device close to your ears.



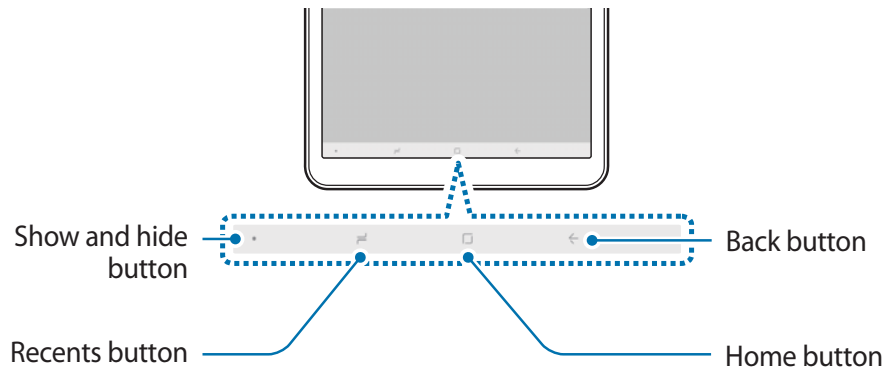
- Connectivity problems and battery drain may occur in the following situations:
  - If you attach metallic stickers on the antenna area of the device
  - If you attach a device cover made with metallic material to the device
  - If you cover the device’s antenna area with your hands or other objects while using certain features, such as calls or the mobile data connection
- Using a Samsung-approved screen protector is recommended. Unapproved screen protectors may cause the sensors to malfunction.
- Do not cover the proximity/light sensor area with screen accessories, such as a screen protector or stickers. Doing so may cause the sensor to malfunction.
- Do not allow water to contact the touchscreen. The touchscreen may malfunction in humid conditions or when exposed to water.

## Hard keys



Key	Function
Power	<ul style="list-style-type: none"><li>• Press and hold to turn the device on or off.</li><li>• Press to turn on or lock the screen.</li></ul>
Volume	<ul style="list-style-type: none"><li>• Press to adjust the device volume.</li></ul>

## Soft buttons



When you turn on the device, the soft buttons will appear at the bottom of the screen. The soft buttons are set to the Recents button, Home button, and Back button by default. Refer to [Navigation bar \(soft buttons\)](#) for more information.

# Battery

## Charging the battery

Charge the battery before using it for the first time or when it has been unused for extended periods.



Use only Samsung-approved chargers, batteries, and cables. Unapproved chargers or cables can cause the battery to explode or damage the device.

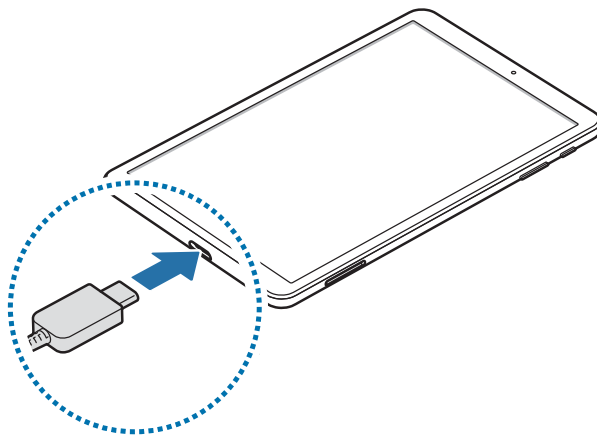


- Connecting the charger improperly may cause serious damage to the device. Any damage caused by misuse is not covered by the warranty.
- Use only USB Type-C cable supplied with the device. The device may be damaged if you use Micro USB cable.



To save energy, unplug the charger when not in use. The charger does not have a power switch, so you must unplug the charger from the electric socket when not in use to avoid wasting power. The charger should remain close to the electric socket and easily accessible while charging.

- 1 Connect the USB cable to the USB power adaptor.
- 2 Plug the USB cable into the device's multipurpose jack.



- 3 Plug the USB power adaptor into an electric socket.
- 4 After fully charging, disconnect the charger from the device. Then, unplug the charger from the electric socket.

## Reducing the battery consumption

Your device provides various options that help you conserve battery power.

- Optimise the device using the device maintenance feature.
- When you are not using the device, turn off the screen by pressing the Power key.
- Activate power saving mode.
- Close unnecessary apps.
- Deactivate the Bluetooth feature when not in use.
- Deactivate the Wi-Fi feature when not in use.
- Deactivate auto-syncing of apps that need to be synced.
- Decrease the backlight time.
- Decrease the screen brightness.

## Battery charging tips and precautions

- When the battery power is low, the battery icon appears empty.
- If the battery is completely discharged, the device cannot be turned on immediately when the charger is connected. Allow a depleted battery to charge for a few minutes before turning on the device.
- If you use multiple apps at once, network apps, or apps that need a connection to another device, the battery will drain quickly. To avoid losing power during a data transfer, always use these apps after fully charging the battery.
- Using a power source other than the charger, such as a computer, may result in a slower charging speed due to a lower electric current.
- The device can be used while it is charging, but it may take longer to fully charge the battery.
- If the device receives an unstable power supply while charging, the touchscreen may not function. If this happens, unplug the charger from the device.


- While charging, the device and the charger may heat up. This is normal and should not affect the device's lifespan or performance. If the battery gets hotter than usual, the charger may stop charging.
- If you charge the device while the multipurpose jack is wet, the device may be damaged. Thoroughly dry the multipurpose jack before charging the device.
- If the device is not charging properly, take the device and the charger to a Samsung Service Centre.

## Fast charging

The device has a built-in fast charging feature. You can charge the battery more quickly while the device or its screen is turned off.

### Increasing the charging speed

To increase the charging speed, turn the device or its screen off when you charge the battery. While charging the battery when the device is turned off, the ⚡ icon appears on the screen.

If the fast charging feature is not activated, launch the **Settings** app, tap **Device maintenance** → **Battery** →  → **Advanced settings**, and then tap the **Fast cable charging** switch to activate it.



- You cannot use the built-in fast charging feature when you charge the battery using a standard battery charger.
- If the device heats up or the ambient air temperature rises, the charging speed may decrease automatically. This is a normal operating condition to prevent damage to the device.

## SIM or USIM card (nano-SIM card)

### Installing the SIM or USIM card

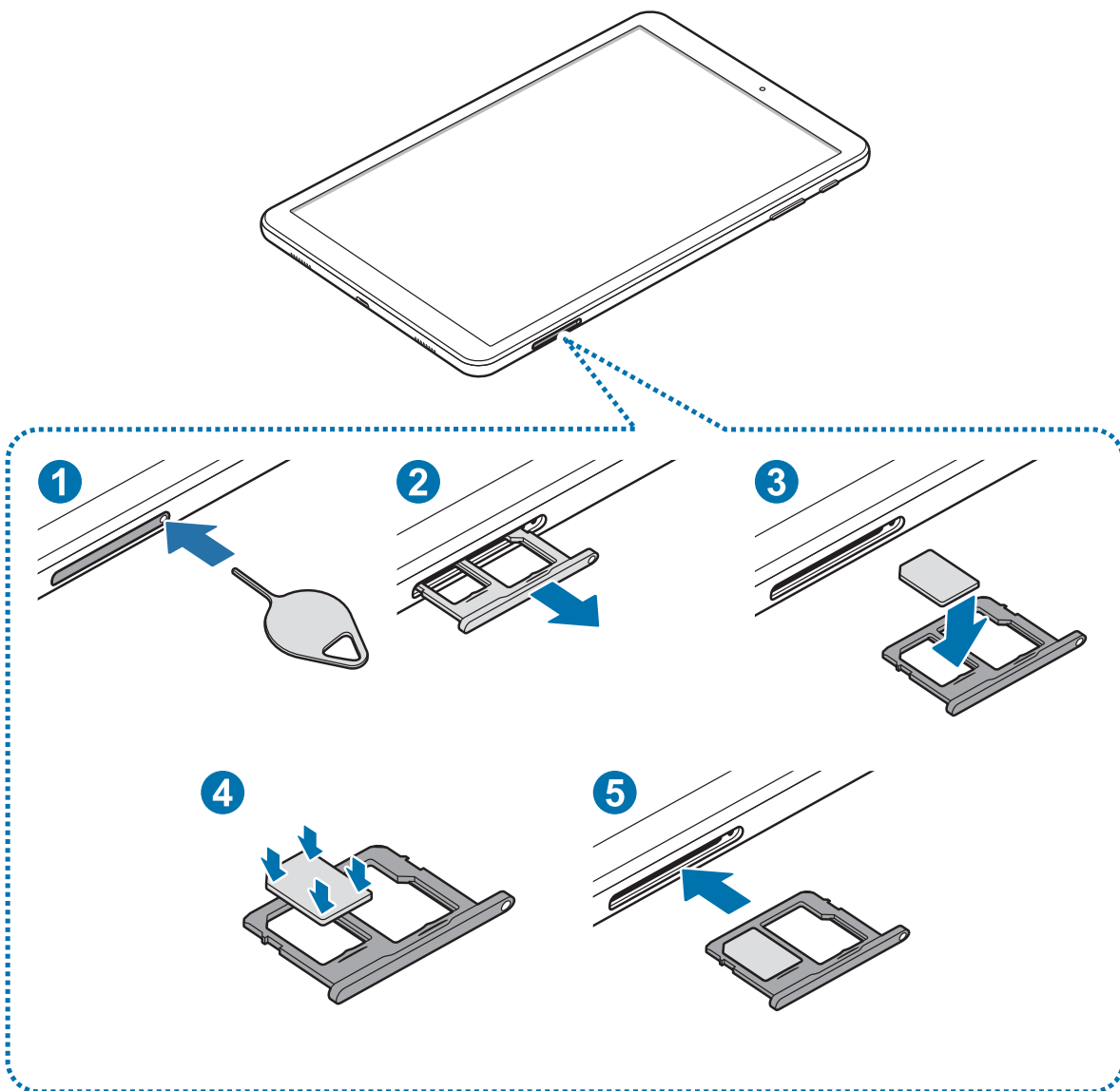
Insert the SIM or USIM card provided by the mobile telephone service provider.



Use caution not to lose or let others use the SIM or USIM card. Samsung is not responsible for any damages or inconveniences caused by lost or stolen cards.



Some LTE services may not be available depending on the service provider. For more information about service availability, contact your service provider.





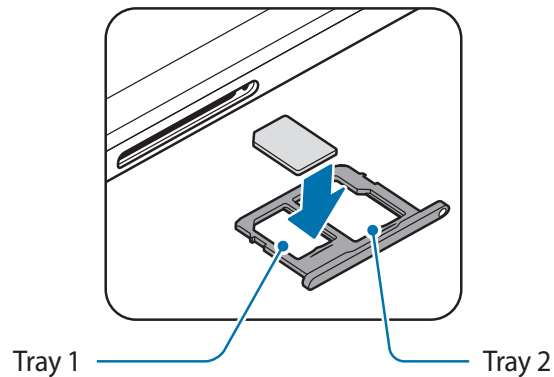
1 Insert the ejection pin into the hole on the tray to loosen the tray.



Ensure that the ejection pin is perpendicular to the hole. Otherwise, the device may be damaged.

2 Pull out the tray gently from the tray slot.

3 Place the SIM or USIM card on the tray 1 with the gold-coloured contacts facing downwards.



4 Gently press the SIM or USIM card into the tray to secure it.



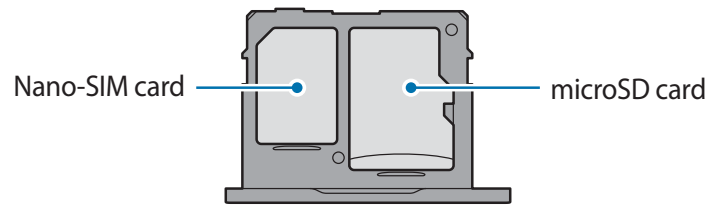
If the card is not fixed firmly into the tray, the SIM card may leave or fall out of the tray.

5 Insert the tray back into the tray slot.



- If you insert the tray into your device while the tray is wet, your device may be damaged. Always make sure the tray is dry.
- Fully insert the tray into the tray slot to prevent liquid from entering your device.

## Correct card installation



Use only a nano-SIM card.

## Removing the SIM or USIM card

- 1 Insert the ejection pin into the hole on the tray to loosen the tray.
- 2 Pull out the tray gently from the tray slot.
- 3 Remove the SIM or USIM card.
- 4 Insert the tray back into the tray slot.

## Memory card (microSD card)

### Installing a memory card

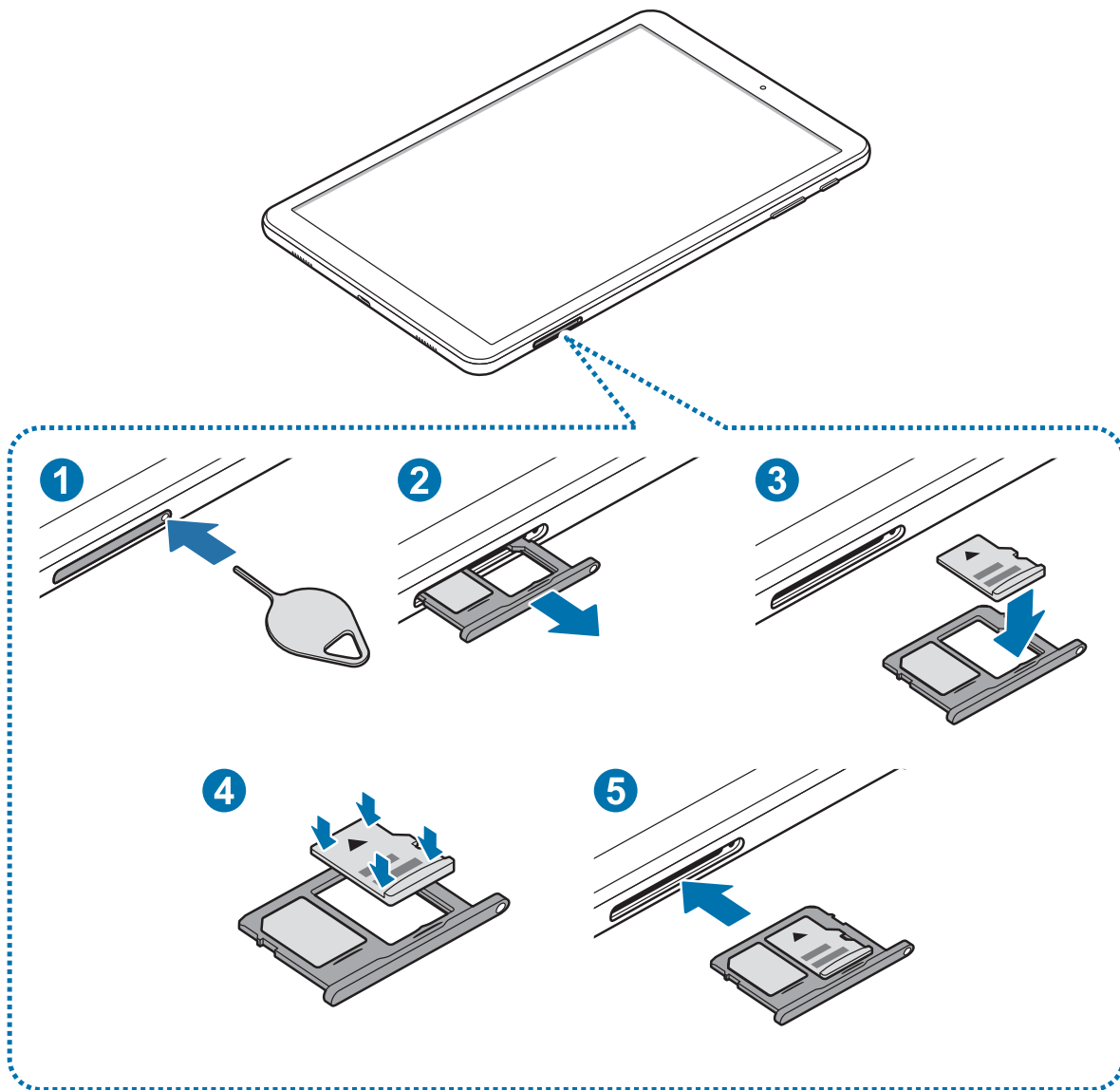
Your device's memory card capacity may vary from other models and some memory cards may not be compatible with your device depending on the memory card manufacturer and type. To view your device's maximum memory card capacity, refer to the Samsung website.



- Some memory cards may not be fully compatible with the device. Using an incompatible card may damage the device or the memory card, or corrupt the data stored in it.
- Use caution to insert the memory card right-side up.



- The device supports the FAT and the exFAT file systems for memory cards. When inserting a card formatted in a different file system, the device will ask to reformat the card or will not recognise the card. To use the memory card, you must format it. If your device cannot format or recognise the memory card, contact the memory card manufacturer or a Samsung Service Centre.
- Frequent writing and erasing of data shortens the lifespan of memory cards.
- When inserting a memory card into the device, the memory card's file directory appears in the **My Files** → **SD card** folder.



1 Insert the ejector pin into the hole on the tray to loosen the tray.



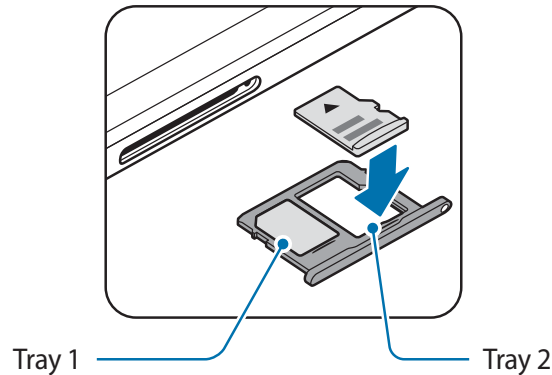
Ensure that the ejector pin is perpendicular to the hole. Otherwise, the device may be damaged.

2 Pull out the tray gently from the tray slot.



When you remove the tray from the device, the mobile data connection will be disabled.

- 3 Place a memory card on the tray 2 with the gold-coloured contacts facing downwards.



- 4 Gently press the memory card into the tray to secure it.



If the card is not fixed firmly into the tray, the memory card may leave or fall out of the tray.

- 5 Insert the tray back into the tray slot.



- If you insert the tray into your device while the tray is wet, your device may be damaged. Always make sure the tray is dry.
- Fully insert the tray into the tray slot to prevent liquid from entering your device.

## Removing the memory card

Before removing the memory card, first unmount it for safe removal.

Launch the **Settings** app and tap **Device maintenance** → **Storage** →  → **Storage settings** → **SD card** → **UNMOUNT**.

- 1 Insert the ejection pin into the hole on the tray to loosen the tray.
- 2 Pull out the tray gently from the tray slot.
- 3 Remove the memory card.
- 4 Insert the tray back into the tray slot.



Do not remove external storage, such as a memory card or USB storage, while the device is transferring or accessing information, or right after transferring data. Doing so can cause data to be corrupted or lost or cause damage to the external storage or device. Samsung is not responsible for losses, including loss of data, resulting from the misuse of external storage devices.

## Formatting the memory card

A memory card formatted on a computer may not be compatible with the device. Format the memory card on the device.

Launch the **Settings** app and tap **Device maintenance** → **Storage** →  → **Storage settings** → **SD card** → **Format**.



Before formatting the memory card, remember to make backup copies of all important data stored in the memory card. The manufacturer's warranty does not cover loss of data resulting from user actions.

## Turning the device on and off

Press and hold the Power key for a few seconds to turn on the device.

When you turn on your device for the first time or after performing a data reset, follow the on-screen instructions to set up your device.

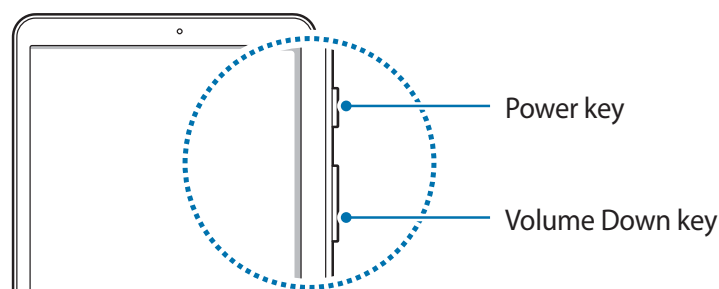
To turn off the device, press and hold the Power key, and then tap **Power off**.



Follow all posted warnings and directions from authorised personnel in areas where the use of wireless devices is restricted, such as aeroplanes and hospitals.

## Restarting the device

If your device is frozen and unresponsive, press and hold the Power key and the Volume Down key simultaneously for more than 7 seconds to restart it.



## Initial setup

When you turn on your device for the first time or after performing a data reset, follow the on-screen instructions to set up your device.



The initial setup procedures may vary depending on the device's software and your region.

- 1 Turn on the device.
- 2 Select your preferred device language and select (→).



Select a language.

- 3 Select a Wi-Fi network and connect to it.



If you do not connect to a Wi-Fi network, you may not be able to set up some device features during the initial setup.

- 4 Follow the on-screen instructions to proceed the initial setup.
- 5 Set a screen lock method to protect your device. You can protect your personal information by preventing others from accessing your device. To set the screen lock method later, tap **No, thank you**.

- 6 Sign in to your Samsung account. You can enjoy Samsung services and keep your data up to date and secure across all of your devices. Refer to [Samsung account](#) for more information.



- 7 Select features you want to use and complete the initial setup. The Home screen will appear.




# Samsung account

## Introduction

Your Samsung account is an integrated account service that allows you to use a variety of Samsung services provided by mobile devices, TVs, and the Samsung website. Once your Samsung account has been registered, you can keep your data up to date and secure across your Samsung devices with Samsung Cloud, track and control your lost or stolen device, see tips and tricks from Samsung Members, and more.

Create your Samsung account with your email address.

To check the list of services that can be used with your Samsung account, visit [account.samsung.com](https://account.samsung.com). For more information on Samsung accounts, launch the **Settings** app and tap **Cloud and accounts** → **Accounts** → **Samsung account** →  → **Help**.

## Registering your Samsung account

### Registering a new Samsung account

If you do not have a Samsung account, you should create one.

- 1 Launch the **Settings** app and tap **Cloud and accounts** → **Accounts** → **Add account**.
- 2 Tap **Samsung account** → **CREATE ACCOUNT**.
- 3 Follow the on-screen instructions to complete creating your account.


## Registering an existing Samsung account

If you already have a Samsung account, register it to the device.

- 1 Launch the **Settings** app and tap **Cloud and accounts** → **Accounts** → **Add account**.
- 2 Tap **Samsung account** → **SIGN IN**.
- 3 Enter your email address and password, and then tap **SIGN IN**.  
If you forget your account information, tap **Find ID** or **Reset password**. You can find your account information when you enter the required information.
- 4 Read and agree to the terms and conditions and tap **AGREE**.
- 5 Tap **DONE** to finish registering your Samsung account.

## Removing your Samsung account

When you remove your registered Samsung account from the device, your data, such as contacts or events, will also be removed.

- 1 Launch the **Settings** app and tap **Cloud and accounts** → **Accounts**.
- 2 Tap **Samsung account** →  → **Remove account**.
- 3 Tap **REMOVE**, enter your Samsung account password, and then tap **CONFIRM**.

## Transferring data from your previous device

You can restore your data, such as images, contacts, messages, and apps from Samsung Cloud. You can also copy them from your previous device via Smart Switch.



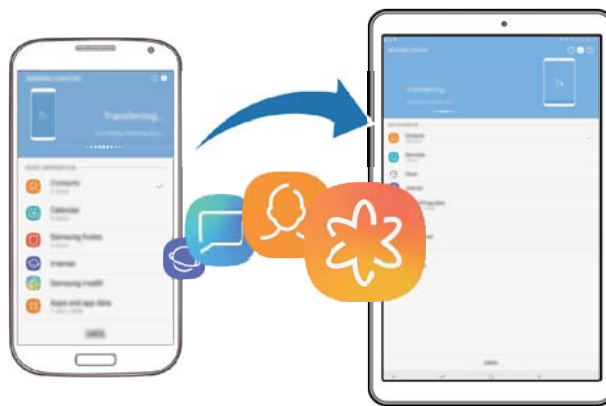
- This feature may not be supported on some devices or computers.
- Limitations apply. Visit [www.samsung.com/smartswitch](http://www.samsung.com/smartswitch) for details. Samsung takes copyright seriously. Only transfer content that you own or have the right to transfer.

### Smart Switch

Transfer data between mobile devices via Smart Switch. To use Smart Switch, launch the **Settings** app and tap **Cloud and accounts** → **Smart Switch**. If you do not have the app, download it from **Galaxy Apps** or **Play Store**.

### Transferring data from a mobile device

Transfer data from your previous device to your device wirelessly via Wi-Fi Direct.



- 1 On the previous device, launch Smart Switch.  
If you do not have the app, download it from **Galaxy Apps** or **Play Store**.
- 2 On your device, launch the **Settings** app and tap **Cloud and accounts** → **Smart Switch**.
- 3 Place the devices near each other.
- 4 On the previous device, tap **WIRELESS** → **SEND**.
- 5 Follow the on-screen instructions to transfer data from your previous device.

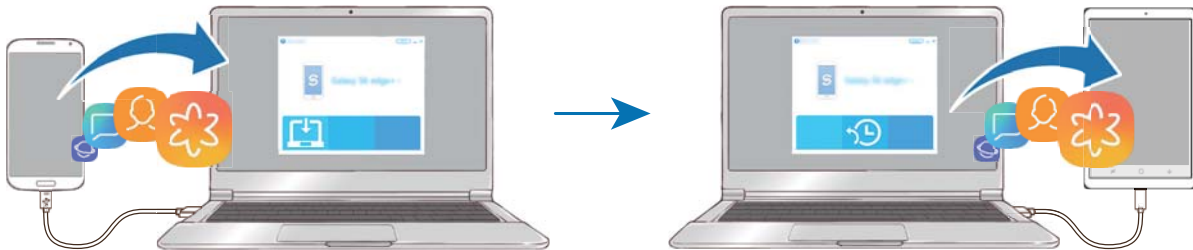
### Transferring data using external storage

Transfer data using external storage, such as a microSD card.

- 1 Transfer data from your previous device to external storage.
- 2 Insert or connect the external storage device to your device.
- 3 On your device, launch the **Settings** app and tap **Cloud and accounts** → **Smart Switch** → **EXTERNAL STORAGE** → **RESTORE**.
- 4 Follow the on-screen instructions to transfer data from external storage.

## Transferring backup data from a computer

Transfer data between your device and a computer. You must download the Smart Switch computer version app from [www.samsung.com/smartswitch](http://www.samsung.com/smartswitch). Back up data from your previous device to a computer and import the data to your device.



1 On the computer, visit [www.samsung.com/smartswitch](http://www.samsung.com/smartswitch) to download Smart Switch.

2 On the computer, launch Smart Switch.



If your previous device is an iOS device, back up data to a computer using a program provided by the device's manufacturer. Then, skip to the fifth step.

3 Connect your previous device to the computer using the device's USB cable.

4 On the computer, follow the on-screen instructions to back up data from the device. Then, disconnect your previous device from the computer.

5 Connect your device to the computer using the USB cable.

6 On the computer, follow the on-screen instructions to transfer data to your device.

## Viewing imported data


You can view the imported data on the same app from your previous device.

If your new device does not have the same apps to view or play the imported data, the data will be saved to a similar app. For example, if you import memos and your device does not have the Memo app, you can view the memos in the **Samsung Notes** app.

## Samsung Cloud

Back up data from your previous device to Samsung Cloud and restore the data to your new device. You must register and sign in to your Samsung account to use Samsung Cloud. Refer to [Samsung account](#) for more information.

### Backing up data


- 1 On your previous device, sign in to your Samsung account.
- 2 Launch the **Settings** app, select the backup option, and back up your data.
  -  • If your device supports Samsung Cloud, launch the **Settings** app, tap **Cloud and accounts** → **Samsung Cloud**, select your device under **BACKUP AND RESTORE**, tap **Back up**, and then back up your data.
  - The data backup method may vary depending on your model.
  - Some data will not be backed up. To check which data will be backed up, launch the **Settings** app, tap **Cloud and accounts** → **Samsung Cloud**, select your device under **BACKUP AND RESTORE**, and then tap **Back up**.

### Restoring data

- 1 On your new device, launch the **Settings** app and tap **Cloud and accounts** → **Samsung Cloud**.
- 2 Select your previous device under **BACKUP AND RESTORE** and tap **Restore data**.
- 3 Tick the data types you want to restore and tap **RESTORE**.

## Syncing data

You can sync data saved in your device with Samsung Cloud and access it from other devices.

- 1 On your new device, launch the **Settings** app and tap **Cloud and accounts** → **Samsung Cloud**.
- 2 Tap  → **Settings** → **Sync settings**.
- 3 Tap the switches next to the items you want to sync with.

## Checking data

You can check the saved items and used memory of your Samsung Cloud. Launch the **Settings** app and tap **Cloud and accounts** → **Samsung Cloud**.

- You can immediately check your used memory and saved items, such as, **GALLERY**, **SAMSUNG NOTES**, and **SAMSUNG CLOUD DRIVE**. Tap each card and enter the next page. You can change the settings or check the saved data.
- You can check the backup data in your Samsung account by using the **BACKUP AND RESTORE** option. Select your device and tap **Restore data**.

# Understanding the screen

## Controlling the touchscreen



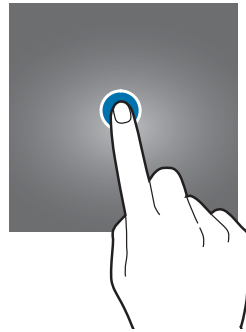
- Do not allow the touchscreen to come into contact with other electrical devices. Electrostatic discharges can cause the touchscreen to malfunction.
- To avoid damaging the touchscreen, do not tap it with anything sharp or apply excessive pressure to it with your fingertips.



- The device may not recognise touch inputs close to the edges of the screen, which are outside of the touch input area.
- It is recommended to use fingers when you use the touchscreen.

## Tapping

Tap the screen.



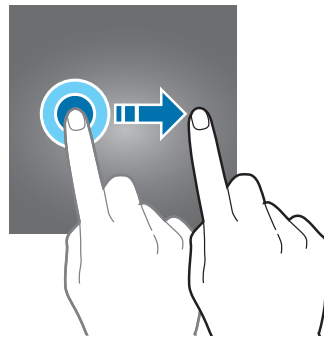
## Tapping and holding

Tap and hold the screen for approximately 2 seconds.



## Dragging

Tap and hold an item and drag it to the target position.



## Double-tapping

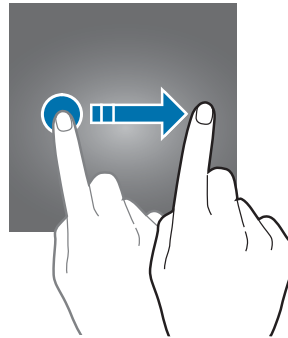
Double-tap the screen.





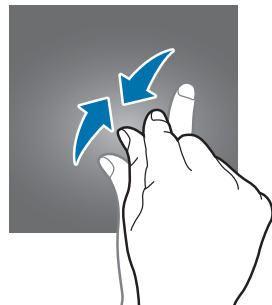
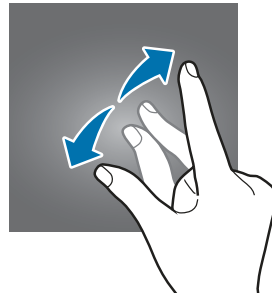
## Swiping

Swipe upwards, downwards, to the left, or to the right.



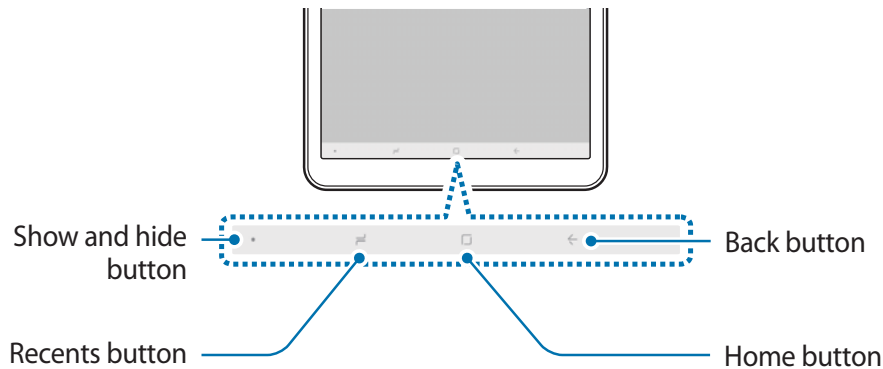
## Spreading and pinching

Spread two fingers apart or pinch on the screen.



## Navigation bar (soft buttons)

When you turn on the device, the soft buttons will appear on the navigation bar at the bottom of the screen. The soft buttons are set to the Recents button, Home button, and Back button by default. The functions of the buttons can change according to the app currently being used or usage environment.



Button	Function
●	<b>Show and hide</b> <ul style="list-style-type: none"> <li>• Double-tap to pin or hide the navigation bar.</li> </ul>
⌵	<b>Recents</b> <ul style="list-style-type: none"> <li>• Tap to open the list of recent apps.</li> </ul>
□	<b>Home</b> <ul style="list-style-type: none"> <li>• Tap to return to the Home screen.</li> <li>• Tap and hold to launch the <b>Google Assistant</b> app.</li> </ul>
←	<b>Back</b> <ul style="list-style-type: none"> <li>• Tap to return to the previous screen.</li> </ul>

## Displaying or hiding the navigation bar

Using the Show and hide button at the left side of the navigation bar, you can set the navigation bar to be hidden or pinned on the screen when you use apps or features. The navigation bar is pinned by default.

If you want to view files or use apps in full screen, double-tap the Show and hide button to hide the navigation bar.

To show the navigation bar again, drag upwards from the bottom of the screen.



- On certain screens, such as the Home screen, the navigation bar will always be displayed and the Show and hide button will not appear.
- Even after you pin the navigation bar, it can be hidden while using some apps or features, such as a video player.

## Setting the navigation bar

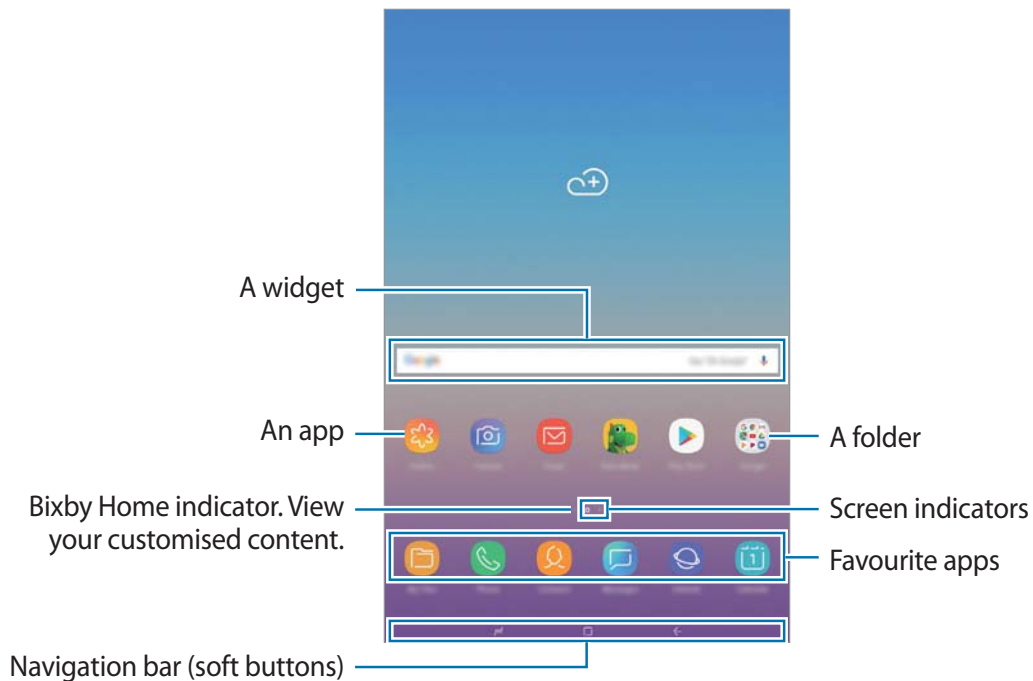
Launch the **Settings** app, tap **Display** → **Navigation bar**, and then select an option.

- **Show and hide button:** Add a button to hide or pin the navigation bar. You can set whether or not to display the button for each app.
- **BACKGROUND COLOUR:** Change the navigation bar's background colour.
- **Button layout:** Change the order of the buttons on the navigation bar.

## Home screen and Apps screen

The Home screen is the starting point for accessing all of the device's features. It displays widgets, shortcuts to apps, and more.

The Apps screen displays icons for all apps, including newly installed apps.

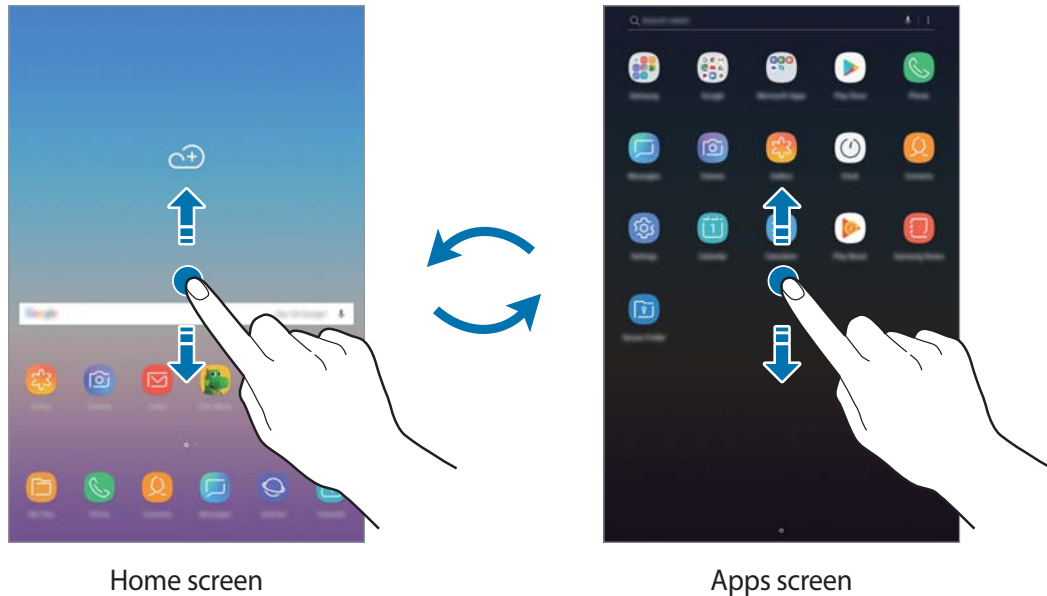


## Switching between Home and Apps screens

On the Home screen, swipe upwards or downwards to open the Apps screen.

To return to the Home screen, swipe upwards or downwards on the Apps screen.

Alternatively, tap the Home button or the Back button.



If you add the Apps button on the Home screen, you can open the Apps screen by tapping the button. On the Home screen, tap and hold an empty area and tap **Home screen settings** → **Apps button** → **Show Apps button** → **APPLY**. The Apps button will be added at the bottom of the Home screen.



## Moving items

Tap and hold an item, and then drag it to a new location. To move the item to another panel, drag it to the side of the screen.

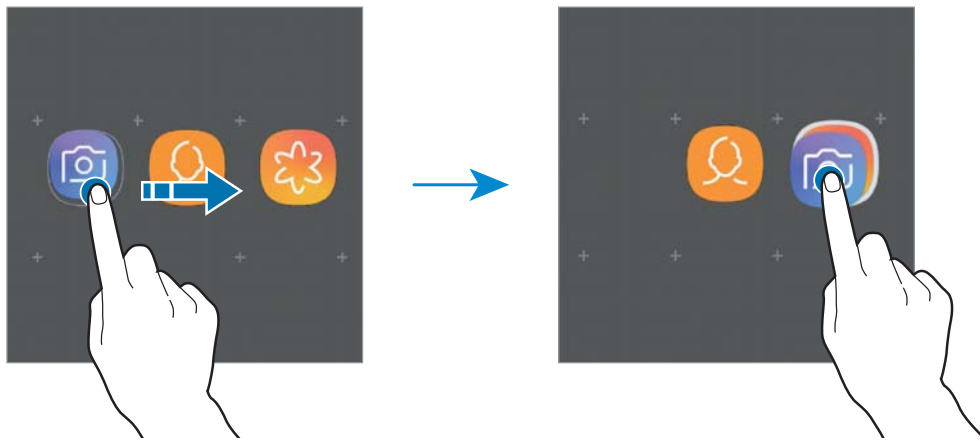
To add a shortcut to an app on the Home screen, tap and hold an item on the Apps screen, and then drag it to the top or bottom of the screen. A shortcut to the app will be added on the Home screen.

You can also move frequently used apps to the shortcuts area at the bottom of the Home screen.

## Creating folders

Create folders and gather similar apps to quickly access and launch apps.


- 1 On the Home screen or the Apps screen, tap and hold an app, and then drag it over another app.
- 2 Drop the app when a folder frame appears around the apps.  
A new folder containing the selected apps will be created. Tap **Enter folder name** and enter a folder name.

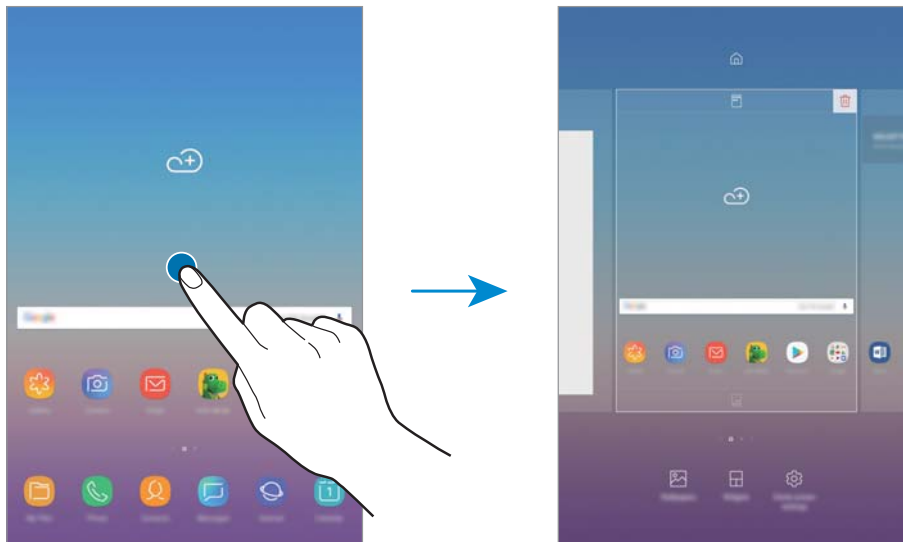


- **Adding more apps**  
Tap **ADD APPS** on the folder. Tick the apps to add and tap **ADD**. You can also add an app by dragging it to the folder.
- **Moving apps from a folder**  
Tap and hold an app to drag it to a new location.
- **Deleting a folder**  
Tap and hold a folder, and then tap **Delete folder**. Only the folder will be deleted. The folder's apps will be relocated to the Apps screen.

## Editing the Home screen

On the Home screen, tap and hold an empty area, or pinch your fingers together to access the editing options. You can set the wallpaper, add widgets, and more. You can also add, delete, or rearrange Home screen panels.

- Adding panels: Swipe to the left, and then tap **+**.
- Moving panels: Tap and hold a panel preview, and then drag it to a new location.
- Deleting panels: Tap  on the panel.



- **Wallpapers:** Change the wallpaper settings for the Home screen and the locked screen.
- **Widgets:** Widgets are small apps that launch specific app functions to provide information and convenient access on your Home screen. Tap and hold a widget, and then drag it to the Home screen. The widget will be added on the Home screen.
- **Home screen settings:** Change the Home screen settings.

## Displaying all apps on the Home screen

Without using a separate Apps screen, you can set the device to display all apps on the Home screen. On the Home screen, tap and hold an empty area, and then tap **Home screen settings** → **Home screen layout** → **Home screen only** → **APPLY**.

You can now access all your apps by swiping to the left on the Home screen.

## Indicator icons

Indicator icons appear on the status bar at the top of the screen. The icons listed in the table below are most common.



The status bar may not appear at the top of the screen in some apps. To display the status bar, drag down from the top of the screen.

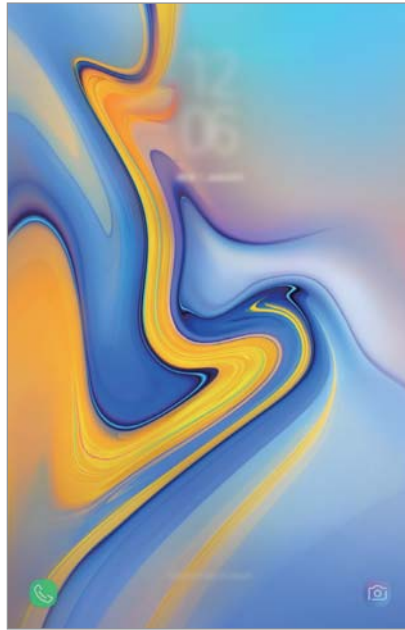
Icon	Meaning
	No signal
	Signal strength
	Roaming (outside of normal service area)
	GPRS network connected
	EDGE network connected
	UMTS network connected
	HSDPA network connected
	HSPA+ network connected
	LTE network connected
	Wi-Fi connected
	Bluetooth feature activated
	Location services being used
	Call in progress
	Missed call
	New text or multimedia message
	Alarm activated
	Mute mode activated
	Vibration mode activated
	Flight mode activated
	Error occurred or caution required
	Battery charging
	Battery power level

## Lock screen

Pressing the Power key turns off the screen and locks it. Also, the screen turns off and automatically locks if the device is not used for a specified period.

To unlock the screen, swipe in any direction when the screen turns on.

If the screen is off, press the Power key or double-tap anywhere on the screen to turn on the screen.



Locked screen



## Changing the screen lock method

To change the screen lock method, launch the **Settings** app, tap **Lock screen** → **Screen lock type**, and then select a method.

When you set a pattern, PIN, password, or your biometric data for the screen lock method, you can protect your personal information by preventing others from accessing your device. After setting the screen lock method, the device will require an unlock code whenever unlocking it.

- **Swipe:** Swipe in any direction on the screen to unlock it.
- **Pattern:** Draw a pattern with four or more dots to unlock the screen.
- **PIN:** Enter a PIN with at least four numbers to unlock the screen.
- **Password:** Enter a password with at least four characters, numbers, or symbols to unlock the screen.
- **None:** Do not set a screen lock method.
- **Face:** Register your face to unlock the screen. Refer to [Face recognition](#) for more information.



You can set your device to perform a factory data reset if you enter the unlock code incorrectly several times in a row and reach the attempt limit. Launch the **Settings** app, tap **Lock screen** → **Secure lock settings**, unlock the screen using the preset screen lock method, and then tap the **Auto factory reset** switch to activate it.

## Screen capture

Capture a screenshot while using the device and write on, draw on, crop, or share the captured screen. You can capture the current screen and scrollable area.

### Capturing a screenshot

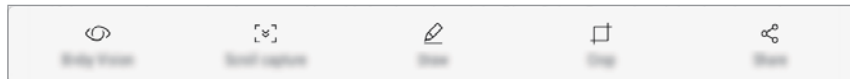
Use the following methods to capture a screenshot. Captured screenshots will be saved in **Gallery**.

- **Key capture:** Press and hold the Volume Down key and the Power key simultaneously.
- **Swipe capture:** Swipe your hand to the left or right across the screen.



- It is not possible to capture a screenshot while using some apps and features.
- If capturing a screenshot by swiping is not activated, launch the **Settings** app, tap **Advanced features**, and then tap the **Palm swipe to capture** switch to activate it.

After capturing a screenshot, use the following options on the toolbar at the bottom of the screen:



- **Bixby Vision:** Recognise content using Bixby Vision and search for relevant information.
- **Scroll capture:** Capture the current content and the hidden content on an elongated page, such as a webpage. When you tap **Scroll capture**, the screen will automatically scroll down and more content will be captured.
- **Draw:** Write or draw on the screenshot.
- **Crop:** Crop a portion from the screenshot. The cropped area will be saved in **Gallery**.
- **Share:** Share the screenshot with others.

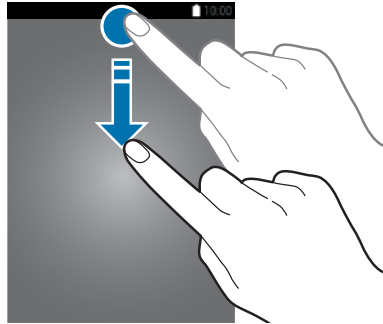


- If the options are not visible on the captured screen, launch the **Settings** app, tap **Advanced features**, and then tap the **Smart capture** switch to activate it.

## Notification panel

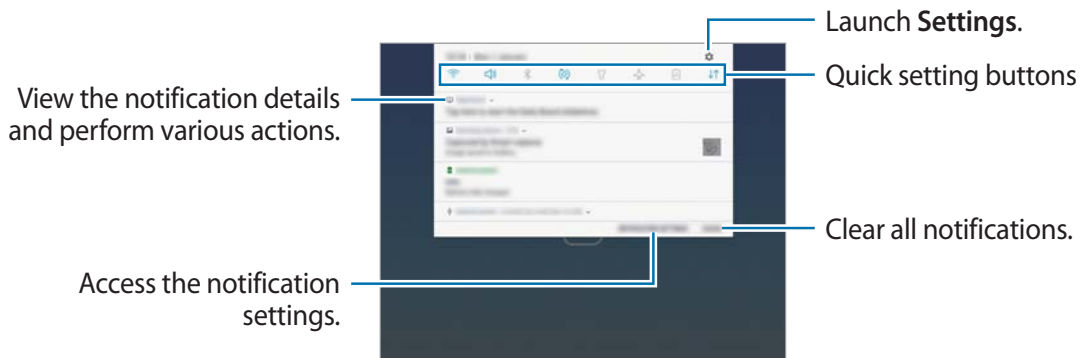
When you receive new notifications, such as messages or missed calls, indicator icons appear on the status bar. To see more information about the icons, open the notification panel and view the details.

To open the notification panel, drag the status bar downwards. To close the notification panel, swipe upwards on the screen.



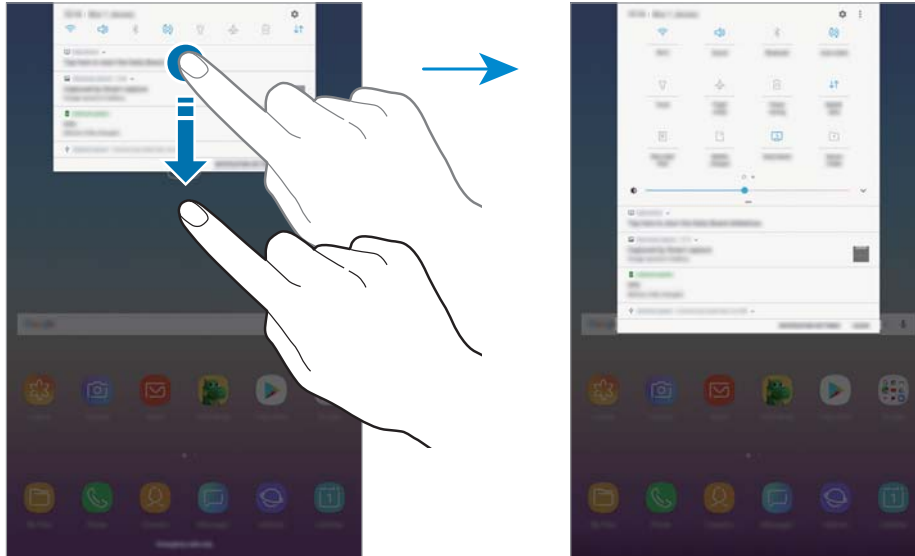
You can open the notification panel, even on the locked screen.

You can use the following functions on the notification panel.




## Using quick setting buttons

Tap quick setting buttons to activate certain features. Swipe downwards on the notification panel to view more buttons.



To change feature settings, tap the text under each button. To view more detailed settings, tap and hold a button.

To rearrange buttons, tap  → **Button order**, tap and hold a button, and then drag it to another location.

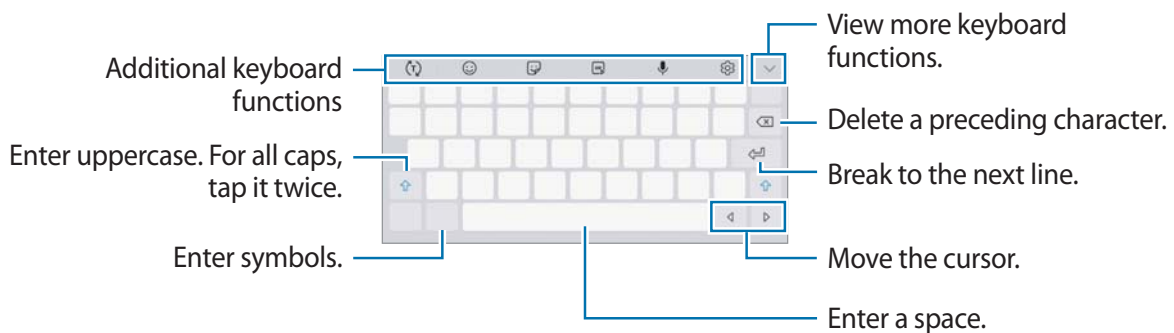
## Entering text

### Keyboard layout


A keyboard appears automatically when you enter text to send messages, create notes, and more.



- When the keyboard is opened for the first time, the keyboard setup screen will appear. Set the input language, keyboard type, and keyboard settings and then tap **START**.
- Text entry is not supported in some languages. To enter text, you must change the input language to one of the supported languages.




### Changing the input language


Tap  → **Languages and types** → **MANAGE INPUT LANGUAGES**, and then select the languages to use. When you select two or more languages, you can switch between the input languages by swiping to the left or right on the space key.

### Changing the keyboard










Tap  to change the keyboard.

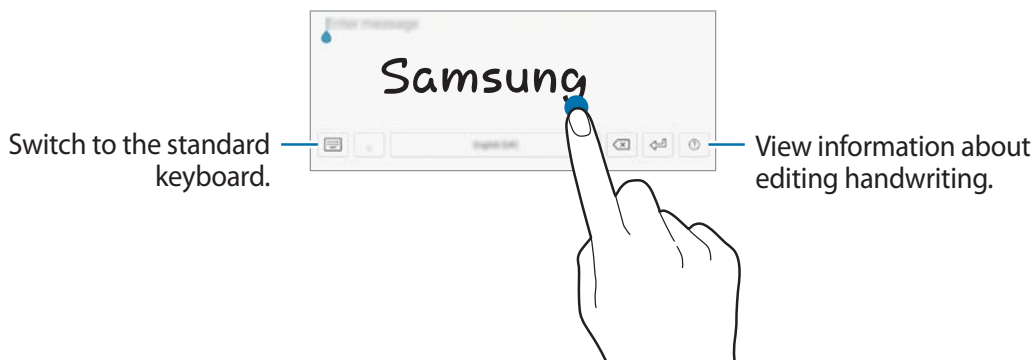
To change the keyboard type, tap  → **Languages and types**, select a language, and then select the keyboard type you want.







- If the keyboard button () does not appear on the navigation bar, launch the **Settings** app, tap **General management** → **Language and input**, and then tap the **Show Keyboard button** switch to activate it.



## Additional keyboard functions

- : Predict words based on your input and show word suggestions. To return to the keyboard functions list, tap .
- : Enter emoticons.
- : Enter stickers.
- : Attach animated GIFs.
- : Enter text by voice.
- : Change the keyboard settings.
-  → : Switch to handwriting mode.



-  → : Add an item from the clipboard.
-  → : Switch to the floating or split keyboard. You can move the keyboard to another location by dragging the tab.

## Copying and pasting

- 1 Tap and hold over text.
- 2 Drag  or  to select the desired text, or tap **Select all** to select all text.
- 3 Tap **Copy** or **Cut**.  
The selected text is copied to the clipboard.
- 4 Tap and hold where the text is to be inserted and tap **Paste**.  
To paste text that you have previously copied, tap **Clipboard** and select the text.

# Apps and features

## Installing or uninstalling apps

### Galaxy Apps

Purchase and download apps. You can download apps that are specialised for Samsung Galaxy devices.

Open the **Samsung** folder and launch the **Galaxy Apps** app.



This app may not be available depending on the region or service provider.

### Installing apps

Browse apps by category or tap the search field to search for a keyword.

Select an app to view information about it. To download free apps, tap **INSTALL**. To purchase and download apps where charges apply, tap the price and follow the on-screen instructions.



To change the auto update settings, tap **⋮** → **Settings** → **Auto update apps**, and then select an option.

### Play Store

Purchase and download apps.

Launch the **Play Store** app.

### Installing apps

Browse apps by category or search for apps by keyword.

Select an app to view information about it. To download free apps, tap **INSTALL**. To purchase and download apps where charges apply, tap the price and follow the on-screen instructions.



To change the auto update settings, tap **≡** → **Settings** → **Auto-update apps**, and then select an option.

## Managing apps

### Uninstalling or disabling apps

Tap and hold an app and select an option.

- **Disable:** Disable selected default apps that cannot be uninstalled from the device.
- **Uninstall:** Uninstall downloaded apps.

### Enabling apps

Launch the **Settings** app, tap **Apps** → ▼ → **Disabled**, select an app, and then tap **ENABLE**.

### Setting app permissions

For some apps to operate properly, they may need permission to access or use information on your device. When you open an app, a pop-up window may appear and request access to certain features or information. Tap **ALLOW** on the pop-up window to grant permissions to the app.

To view your app permission settings, launch the **Settings** app and tap **Apps**. Select an app and tap **Permissions**. You can view the app's permissions list and change its permissions.

To view or change app permission settings by permission category, launch the **Settings** app and tap **Apps** → ⋮ → **App permissions**. Select an item and tap the switches next to apps to grant permissions.



If you do not grant permissions to apps, the basic features of the apps may not function properly.



# Bixby

## Introduction

Bixby is a new interface that can communicate with you and it provides services that help you to use your tablet more conveniently.

- **Bixby Home:** You can view recommended services and information that Bixby provides by analysing your usage patterns and your routine.
- **Bixby Vision:** You can easily search for relevant information about objects or locations using the Bixby Vision features.
- **Reminder:** You can create reminders to schedule to-do items or to view content later.



- To use the Bixby feature, your device must be connected to a Wi-Fi or mobile network.
- To use the Bixby feature, you must register and sign in to your Samsung account.

## Starting Bixby

When you launch Bixby for the first time, the Bixby intro page will appear. You must register and sign in to your Samsung account according to the on-screen instructions and agree to the terms and conditions.

- 1 Swipe to the right on the Home screen.
- 2 Check the Bixby intro page and tap **START**.
- 3 Tap **SIGN IN** and follow the on-screen instructions to sign in to your Samsung account.



If you are already signed in, this step will not appear.

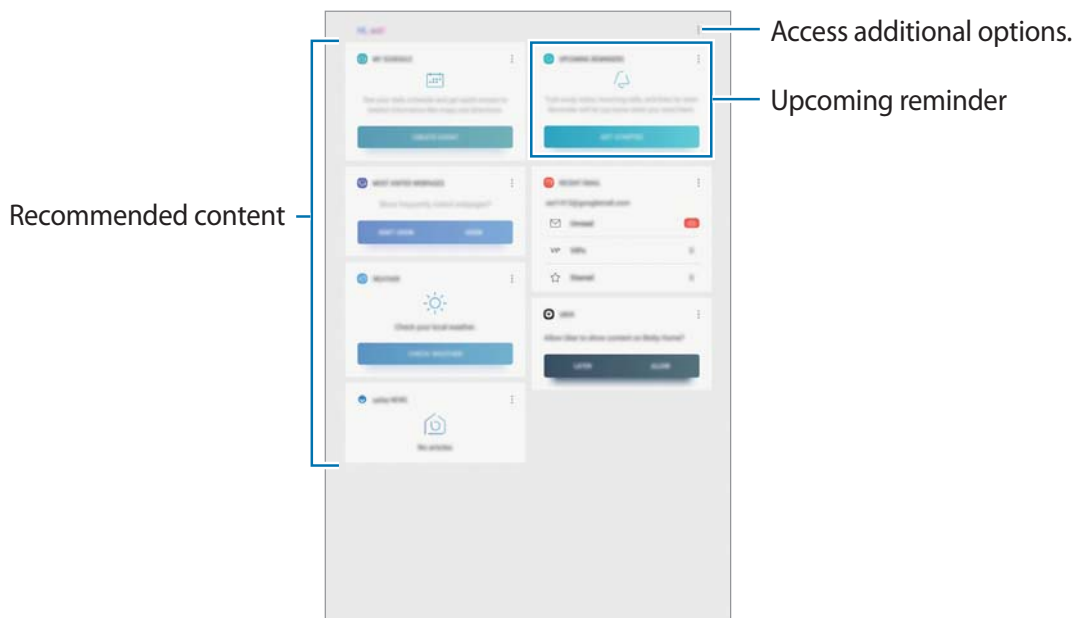
- 4 Tap **DONE** to finish registering your Samsung account.
- 5 Read and agree to the terms and conditions and tap **NEXT**.  
The Bixby Home screen will appear.

## Bixby Home

On the Bixby Home screen, you can view recommended services and information that Bixby provides by analysing your usage patterns and your routine.

### Opening Bixby Home

- 1 Swipe to the right on the Home screen.  
The Bixby Home screen will appear.
- 2 Swipe upwards or downwards to view recommended content.



- 3 To close Bixby Home, swipe to the left on the screen.

## Using recommended content on Bixby Home





When you open Bixby Home, you can view the content that is frequently updated as Bixby cards. Swipe upwards or downwards to view the Bixby cards.

For example, on the way to the office in the morning, you can view your day's schedule and play your favourite music on the Bixby Home screen.



The content and order of the cards update automatically at a specified interval. To manually update cards, swipe downwards on the screen.

### Editing Bixby cards list


- To pin a card to the top of the Bixby Home screen, tap  → **Pin to top**. To unpin a card, tap  → **Unpin**.
- To hide a card from the list, tap  → **Hide for now**.
- To stop displaying a card on the list, tap  → **Don't show again**.

### Selecting apps to show as Bixby cards

Add or delete apps to show as cards on the Bixby Home screen.

On the Bixby Home screen, tap  → **Settings** → **Cards** and tap the switches next to items to add or delete them.

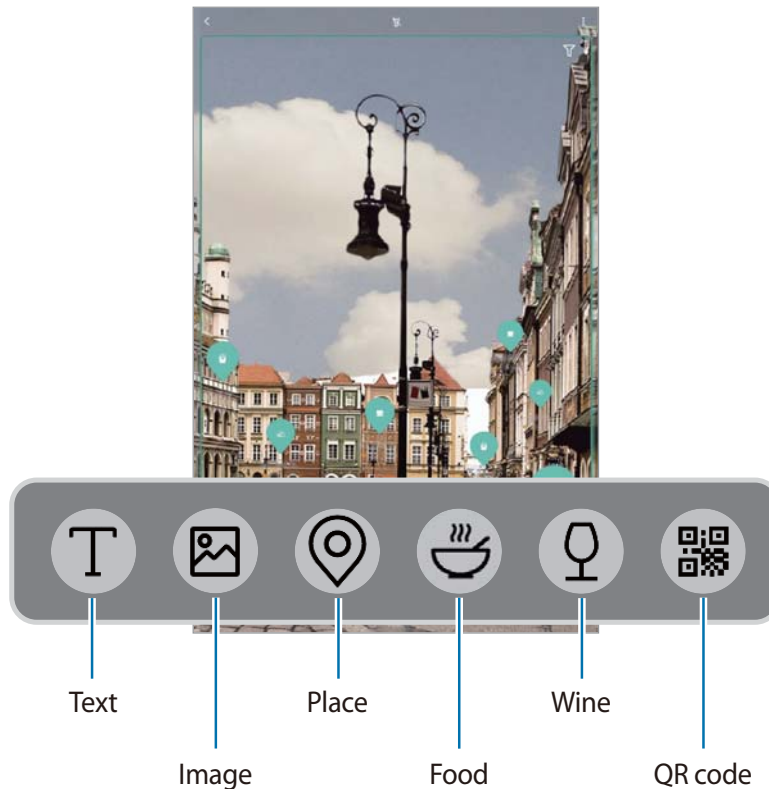


If an app is not installed on the device, you must install it to use it. On the Bixby Home screen, tap  → **Settings** → **Cards** and then download an app.

## Bixby Vision



Bixby Vision is a service that provides information, such as similar images, location, translated text, and QR codes. Bixby Vision recognises objects quickly and intuitively even when you do not know its name.

Use the following Bixby Vision features.



- To use this feature, the device must be connected to a Wi-Fi or mobile network.
- To use this feature, you must register and sign in to your Samsung account.
- The available features and search results may vary depending on the region or service provider.
- This feature may not be available or you may not get correct search results depending on the image size, format, or resolution.
- Samsung is not responsible for the product information provided by Bixby Vision.

## Launching Bixby Vision

- 1 Launch Bixby Vision using one of these methods.
  - In the **Camera** app, select the **AUTO** mode and tap .
  - In the **Gallery** app, select an image and tap .
  - In the **Internet** app, tap and hold an image and tap **Bixby Vision**.
  - Capture a screen and select **Bixby Vision** on the toolbar.
  - If you added the Bixby Vision app icon to the Home screen and the Apps screen, launch the **Bixby Vision** app.
- 2 Select the feature you want.
- 3 Keep the object within the screen to recognise it.



When the object is recognised, related information will appear on the screen.

To view more information, tap the feature icon or select a search result.

## Translating or extracting text

Extract text from a document or text file and translate the extracted text.



For example, if you want to know what a sign says while travelling abroad, use the Bixby Vision features. The device will translate the sign's text into the language you select.

- 1 When you have a desired image or object, launch Bixby Vision.
- 2 Select  and keep the text within the screen to recognise it.
  - To extract text, tap . You can share or save the extracted text.
  - To translate the extracted text, tap **TRANSLATE**.
  - To change the source or target language, tap the language settings panel at the top of the screen.

## Searching for similar images

Search for images similar to the recognised object online. You can view various images with properties similar to the object, such as colour or shape.


For example, if you want to know the title of a photo or image, use the Bixby Vision features. The device will search for and show you related information or images with similar characteristics.

- 1 When you have a desired image or object, launch Bixby Vision.
- 2 Select  and keep the object within the screen to recognise it.
- 3 Tap  or select a search result on the screen.  
The similar images will appear.

## Searching for nearby places

Search for information about nearby places by recognising your current location.


For example, if you want to search for cafes nearby, use the Bixby Vision features. The device will search for and show you nearby cafes.

- 1 When you have a desired place, launch Bixby Vision.
- 2 Select  and keep the place within the screen to recognise it.  
You can view basic information about nearby places.

When you move your device, nearby places in the direction where the camera is facing will appear on the screen.





If you are using Bixby Vision with the camera, you can view your current location and weather information. To view your current location on the map, point the camera towards the ground. To view the current weather information, point the camera towards the sky.

- 3 Tap  or select a search result on the screen.  
The device will show information of nearby places.

## Searching for food information

Search for nutritional information and recipe of food.



For example, if you want to search for nutritional information or recipe, use the Bixby Vision features.

- 1 When you have a desired image or object, launch Bixby Vision.
- 2 Select  and keep the object within the screen to recognise it.
- 3 Tap  or select a search result on the screen.  
The information about food will appear.
  - **RECIPE:** Search for the recipe.
  - **VIDEOS:** Search for cooking videos.

## Searching for wine information


Detect the information from a wine label and search for information on the wine.

For example, if you find your favourite wine or want to know more about a wine, use the Bixby Vision features.

- 1 When you have a desired image or object, launch Bixby Vision.
- 2 Select  and keep the wine label within the screen to recognise it.
- 3 Tap  or select a search result on the screen.  
The information about the wine label will appear.

## Reading QR codes

Recognise QR codes and view a variety of information, such as websites, photos, videos, maps, and business cards.

- 1 When you have a desired image or object, launch Bixby Vision.
- 2 Select  and keep the QR code within the screen to recognise it.  
The information connected to the QR code will appear.

## Reminder

Create reminders to schedule to-do items or to view content later. You will receive notifications at the preset time or location for each reminder.

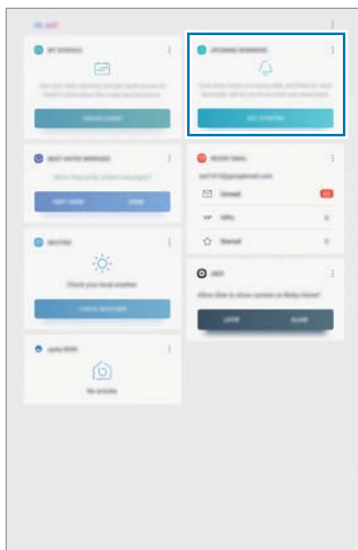


- To receive more accurate notifications, connect to a Wi-Fi or mobile network.
- To fully use this feature, you must register and sign in to your Samsung account.
- To use location reminders, the GPS feature must be activated.

### Starting Reminder

You can start Reminder from Bixby Home.

- 1 Swipe to the right on the Home screen.  
The Bixby Home screen will appear.
- 2 Tap **GET STARTED** on the **UPCOMING REMINDERS** card.  
The Reminder intro page will appear.



Add the app icon to the Home screen.

- 3 Tap **START**.  
If the **Add Reminder on Home screen** option is ticked, you can launch the **Reminder** app (🔔) from the Home screen.

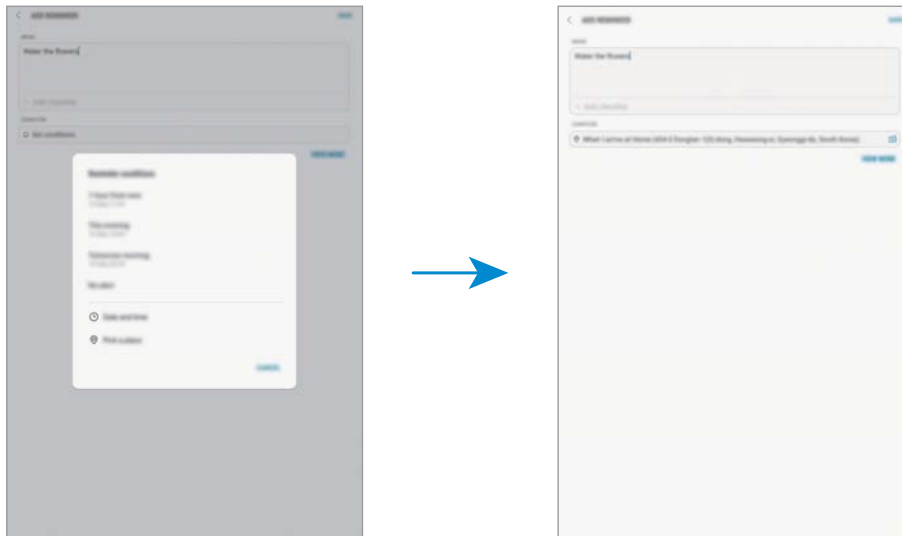


## Creating reminders

Create reminders with various methods. Reminder will alert you if you create a reminder with a specified time or location setting. You can also save various content, such as a single memo or webpage address, and view it later.

For example, create a reminder to alert you to 'Water the flowers when I get home.'

- 1 Launch the **Reminder** app.
- 2 Tap **Write a reminder** and enter 'Water the flowers.'
- 3 Tap **Set conditions** → **Pick a place** and set the location to home.
- 4 Tap **WHEN I ARRIVE AT** → **DONE**.



- 5 Tap **SAVE** to save the reminder.

When you arrive at home, the 'Water the flowers' notification will appear.

## Checking reminder notifications

At the preset time or location, a notification pop-up window will appear. Tap **COMPLETE** or **SNOOZE**.



## Viewing the reminders list

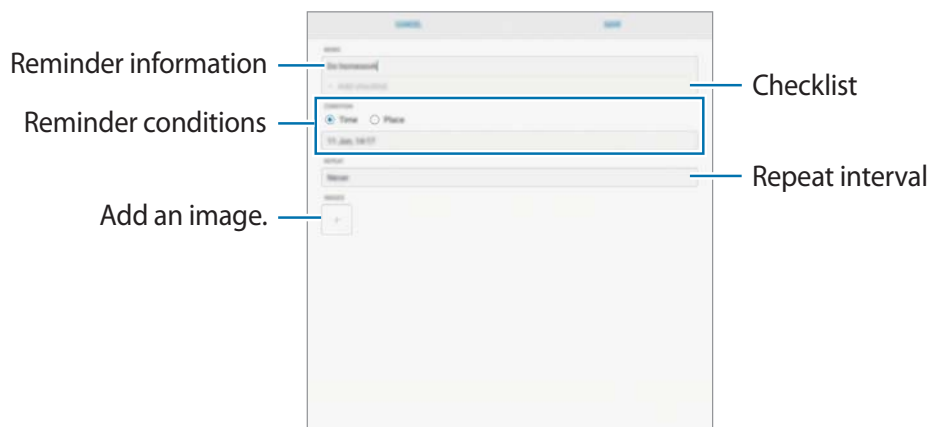
Launch the **Reminder** app to view your reminders list. To view reminder details, select a reminder.



## Setting reminder details

Add or edit reminder details, such as frequency, date and time, or location.

- 1 Select a reminder to edit and tap **EDIT**. Alternatively, swipe right on a reminder and tap **Edit**.
- 2 Edit the conditions and tap **SAVE**.



## Completing reminders

Mark reminders that you do not need to be reminded of as complete.

On the reminders list, select a reminder and tap **COMPLETE**. Alternatively, swipe to the left on a reminder.

## Restoring reminders

Restore reminders that have been completed.

1 On the reminders list, tap  → **Completed** → **EDIT**.

2 Tick items to restore and tap **RESTORE**.

Reminders will be added to the reminders list and you will be reminded at the preset times.

## Deleting reminders

To delete a reminder, swipe right on a reminder and tap **Delete**. To delete multiple reminders, tap and hold a reminder, tick reminders to delete, and then tap **DELETE**.

## Customising Bixby settings

On the Bixby Home screen, tap  → **Settings**.




- **Samsung account:** View your Samsung account information.
- **Cards:** Select apps to show as cards on the Bixby Home screen.
- **Notifications:** Set to receive notifications about Bixby Home cards, marketing information, and more.
- **Privacy:** Set to use Bixby's interactive and customised services to enhance your experience. You can also delete Bixby interaction data.
- **About Bixby Home:** View the Bixby version and legal information.

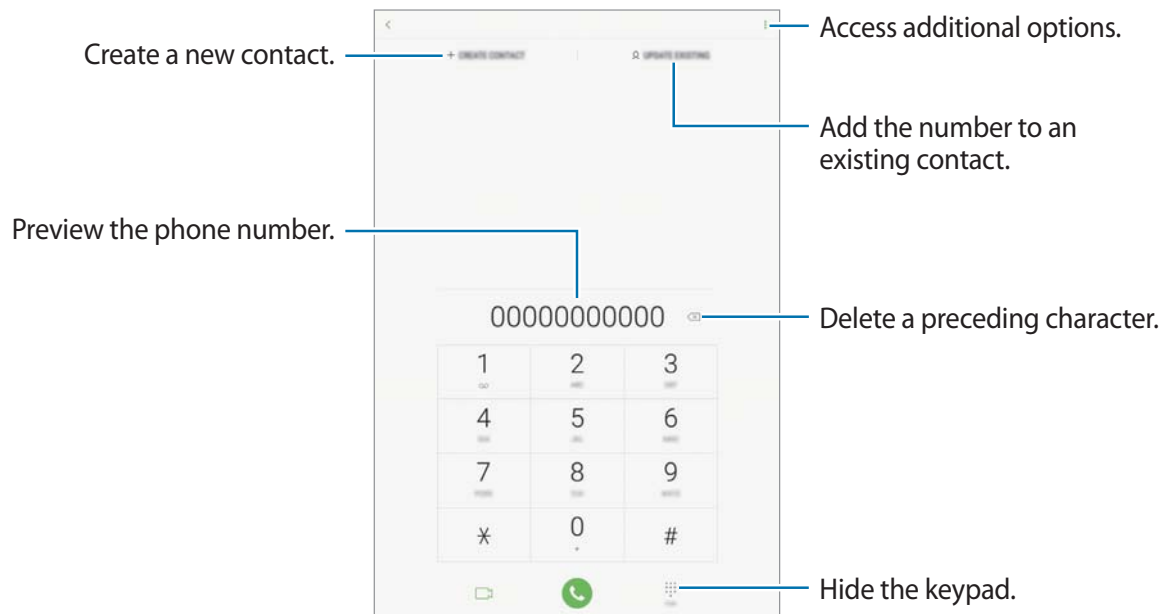
# Phone

## Introduction

Make or answer voice and video calls.

## Making calls

- 1 Launch the **Phone** app and enter a phone number.  
If the keypad does not appear on the screen, tap  to open the keypad.
- 2 Tap  to make a voice call, or tap  to make a video call.




## Making calls from call logs or contacts list

Tap **RECENTS** or **CONTACTS**, and then swipe to the right on a contact or a phone number to make a call.

If this feature is deactivated, launch the **Settings** app, tap **Advanced features**, and then tap the **Swipe to call or send messages** switch to activate it.

## Using speed dial

Set speed dial numbers to quickly make calls.

To set a number to speed dial, tap **CONTACTS** →  → **Speed dial numbers**, select a speed dial number, and then add a phone number.



To make a call, tap and hold a speed dial number on the keypad. For speed dial numbers 10 and up, tap the first digit(s) of the number, and then tap and hold the last digit.

For example, if you set the number **123** as a speed dial number, tap **1**, tap **2**, and then tap and hold **3**.

## Making calls from the locked screen

On the locked screen, drag  outside the circle.

## Making an international call

- 1 Tap  to open the keypad if the keypad does not appear on the screen.
- 2 Tap and hold **0** until the + sign appears.
- 3 Enter the country code, area code, and phone number, and then tap .

## Receiving calls



### Answering a call

When a call comes in, drag  outside the large circle.


### Rejecting a call

When a call comes in, drag  outside the large circle.

To send a message when rejecting an incoming call, drag the **SEND MESSAGE** bar upwards. You can send a text message or a sticker to reject a call. If **Add reminder** is selected, a reminder will be saved to alert you of the rejected call one hour later.

To create various rejection messages, launch the **Phone** app, tap  → **Settings** → **Quick decline messages**, enter a message, and then tap .

### Missed calls


If a call is missed, the  icon appears on the status bar. Open the notification panel to view the list of missed calls. Alternatively, launch the **Phone** app and tap **RECENTS** to view missed calls.

## Blocking phone numbers

Block calls from specific numbers added to your block list.

1 Launch the **Phone** app and tap  → **Settings** → **Block numbers**.

2 Tap , select contacts, and then tap **DONE**.

To manually enter a number, tap **Enter phone number**, enter a phone number, and then tap .

When blocked numbers try to contact you, you will not receive notifications. The calls will be logged in the call log.



You can also block incoming calls from people that do not show their caller ID. Tap the **Block unknown callers** switch to activate the feature.


## Options during calls



If the area around the rear camera is covered, unwanted noises may incur during a call. Remove accessories, such as a screen protector or stickers, around the rear camera area.

### During a voice call

The following actions are available:

- **VOLUME:** Adjust the volume.
- : Access additional options.
- **Add call:** Dial a second call. The first call will be put on hold. When you end the second call, the first call will be resumed.




This feature may not be available depending on the region or service provider.

- **Record:** Record a call conversation.





This feature may not be available depending on the region or service provider.

- **Extra volume:** Increase the volume.
- **Bluetooth:** Switch to a Bluetooth headset if it is connected to the device.
- **Hold:** Hold a call. Tap **Resume call** to retrieve the held call.
- **Mute:** Turn off the microphone so that the other party cannot hear you.
- **Keypad / Hide:** Open or close the keypad.
- : End the current call.


### During a video call

Tap the screen to use the following options:

- **VOLUME:** Adjust the volume.
- : Access additional options.
- **Camera:** Turn off the camera so that the other party cannot see you.
- **Switch:** Switch between the front and rear cameras.
- : End the current call.
- **Mute:** Turn off the microphone so that the other party cannot hear you.
- **Bluetooth:** Switch to a Bluetooth headset if it is connected to the device.

## Adding a phone number to Contact

### Adding a phone number to Contacts from the keypad

- 1 Launch the **Phone** app.
- 2 Enter the number.  
If the keypad does not appear on the screen, tap  to open the keypad.
- 3 Tap **CREATE CONTACT** to create a new contact, or tap **UPDATE EXISTING** to add the number to an existing contact.

### Adding a phone number to Contacts from the calls list

- 1 Launch the **Phone** app and tap **RECENTS**.
- 2 Tap the contact.
- 3 Tap **Create contact** to create a new contact, or tap **Update existing** to add the number to an existing contact.

## Adding a tag to a phone number

You can add tags to numbers without saving them to Contact. This allows you to view the caller's information when they call without having them listed in Contact.

- 1 Launch the **Phone** app and tap **RECENTS**.
- 2 Tap the contact.
- 3 Tap **Add tag**, enter a tag, and then tap **DONE**.  
When a call comes from that number, the tag will show under the number.




# Contacts

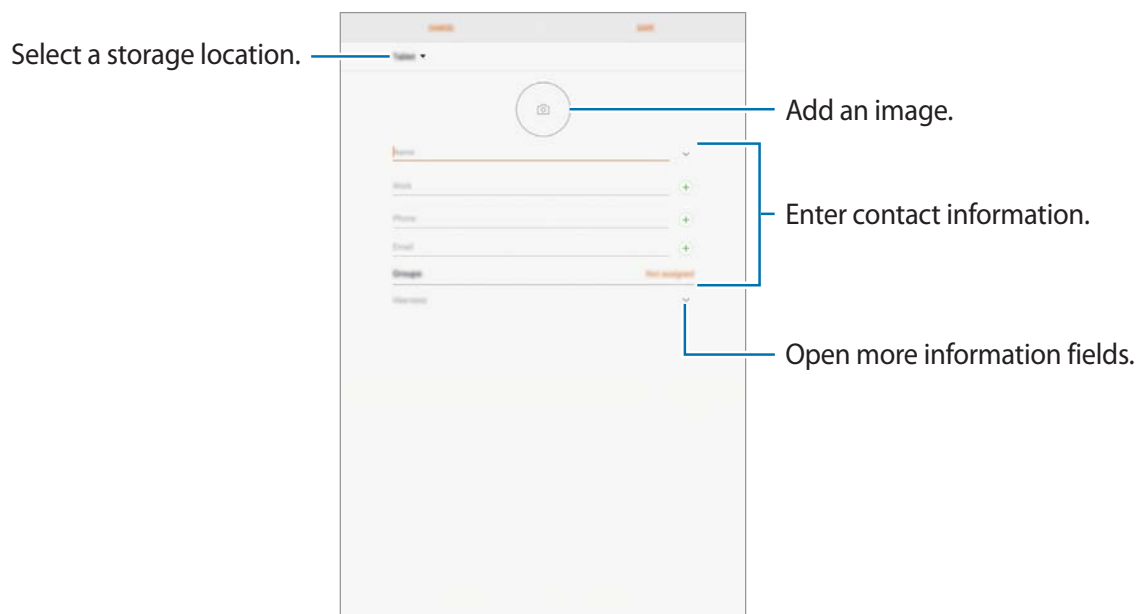
## Introduction

Create new contacts or manage contacts on the device.

## Adding contacts

### Creating a new contact

- 1 Launch the **Contacts** app, tap , and then select a storage location.
- 2 Enter contact information.




Depending on the selected storage location, the types of information you can save may vary.

- 3 Tap **SAVE**.


## Importing contacts

Add contacts by importing them from other storages to your device.

- 1 Launch the **Contacts** app and tap  → **Manage contacts** → **Import/Export contacts** → **IMPORT**.
- 2 Select a storage location to import contacts from.
- 3 Tick VCF files or contacts to import and tap **DONE**.
- 4 Select a storage location to save contacts to and tap **IMPORT**.

## Synching contacts with your web accounts

Sync your device contacts with online contacts saved in your web accounts, such as your Samsung account.

- 1 Launch the **Settings** app, tap **Cloud and accounts** → **Accounts** and select the account to sync with.
- 2 Tap **Sync account** and tap the **Sync Contacts** switch to activate it.  
For the Samsung account, tap  → **Sync settings** and tap the **Contacts** switch to activate it.






## Searching for contacts

Launch the **Contacts** app.

Use one of the following search methods:


- Scroll up or down the contacts list.
- Drag a finger along the index at the left side of the contacts list to scroll through it quickly.
- Tap the search field at the top of the contacts list and enter search criteria.

Tap the contact. Then take one of the following actions:

-  : Add to favourite contacts.
-  /  : Make a voice or video call.
-  : Compose a message.
-  : Compose an email.

## Sharing contacts

You can share contacts with others by using various sharing options.

- 1 Launch the **Contacts** app and tap  → **Share**.
- 2 Select contacts and tap **SHARE**.
- 3 Select a sharing method.

## Saving and sharing profile

Save and share your profile information, such as your photo and status message, with others using the profile sharing feature.



- The profile sharing feature may not be available depending on the region or service provider.
- The profile sharing feature is only available for contacts who have activated the profile sharing feature on their device.

- 1 Launch the **Contacts** app and select your profile.
- 2 Tap **EDIT**, edit your profile, and tap **SAVE**.
- 3 Tap → **Profile sharing**, and then tap the switch to activate it.

To use the profile sharing feature, your phone number must be verified. You can view your contacts' updated profile information in **Contacts**.

To change the scope of contacts to share your profile with, tap **Share with**, select an item to share, and then select an option.

## Merging duplicate contacts

When you import contacts from other storages, or sync contacts with other accounts, your contacts list may include duplicate contacts. Merge duplicate contacts into one to streamline your contacts list.

- 1 Launch the **Contacts** app and tap → **Manage contacts** → **Merge contacts**.
- 2 Tick contacts and tap **MERGE**.

## Deleting contacts

- 1 Launch the **Contacts** app and tap → **Delete**.
- 2 Select contacts and tap **DELETE**.

To delete contacts one by one, open the contacts list and tap a contact. Then tap → **Delete**.

# Messages

## Introduction

Send and view messages by conversation.

## Sending messages




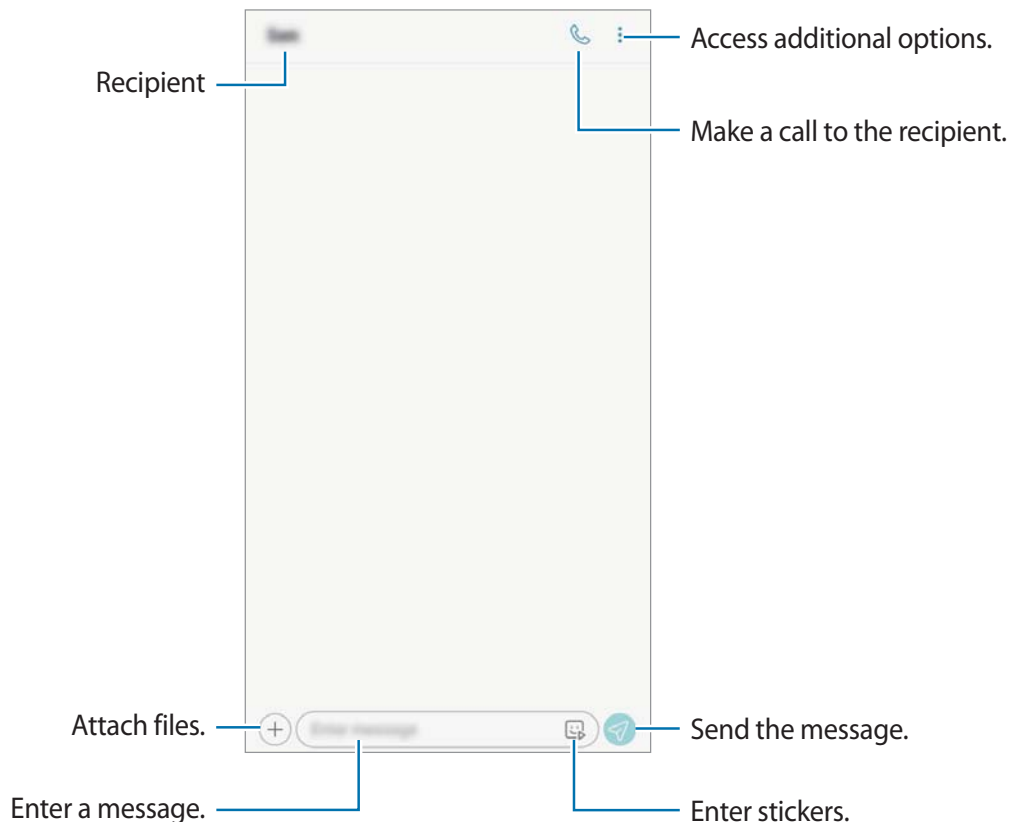
You may incur additional charges for sending messages when you are roaming.

1 Launch the **Messages** app and tap .

2 Add recipients and tap **START**.

3 Enter a message.

To record and send a voice message, tap and hold , say your message, and then release your finger. The recording icon appears only while the keyboard is hidden.



4 Tap  to send the message.

## Viewing messages

Messages are grouped into message threads by contact.



You may incur additional charges for receiving messages when you are roaming.

1 Launch the **Messages** app and tap **CONVERSATIONS**.

2 On the messages list, select a contact.

3 View your conversation.

To reply to the message, tap **Enter message**, enter a message, and then tap .

## Blocking unwanted messages

Block messages from specific numbers added to your block list.


1 Launch the **Messages** app and tap  → **Settings** → **Block numbers and messages** → **Block numbers**.

2 Tap **INBOX** and select a contact. Or, tap **CONTACTS**, select contacts, and then tap **DONE**.

To manually enter a number, tap **Enter number**, enter a phone number, and then tap .

## Setting the message notification

You can change notification sound, display options, and more.

1 Launch the **Messages** app, tap  → **Settings** → **Notifications**, and then tap the switch to activate it.

2 Change the notification settings.

## Setting a message reminder

You can set an alert at an interval to let you know that you have unchecked notifications.

If this feature is not activated, launch the **Settings** app, tap **Accessibility** → **Notification reminder**, and then tap the switch to activate it. Then, tap the **Messages** switch to activate it.

# Internet

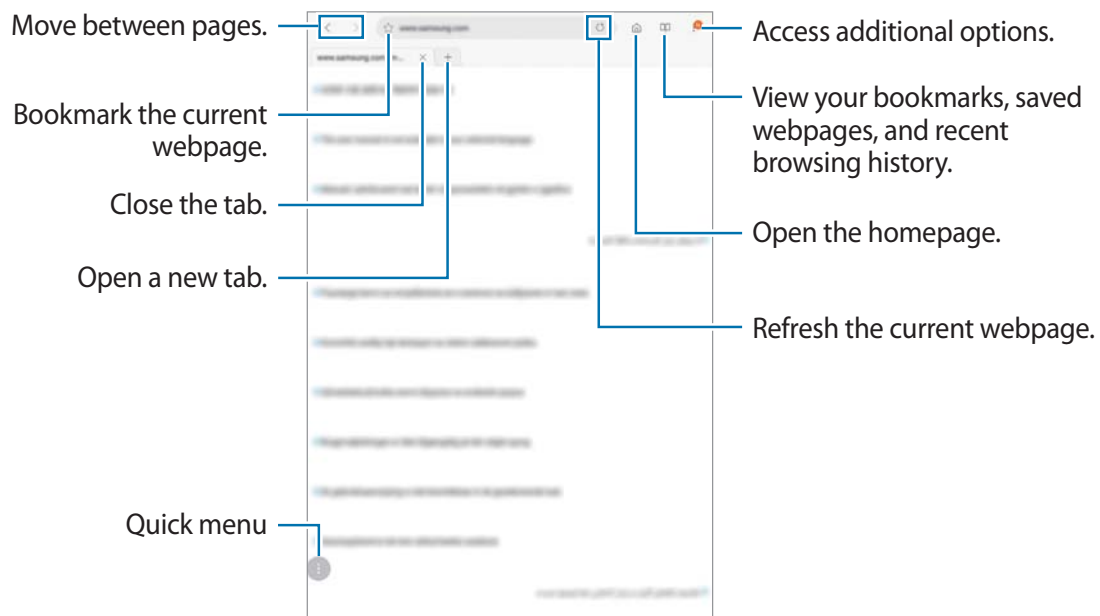
## Introduction

Browse the Internet to search for information and bookmark your favourite webpages to access them conveniently.

## Browsing webpages

- 1 Open the **Samsung** folder and launch the **Internet** app.
- 2 Tap the address field.
- 3 Enter the web address or a keyword, and then tap **Go**.


To view the toolbars, drag your finger downwards slightly on the screen.



## Using secret mode

In secret mode, you can separately manage open tabs, bookmarks, and saved pages. You can lock secret mode using a password.

### Activating secret mode

Tap  → **Turn on Secret mode**. If you are using this feature for the first time, set whether to use a password for secret mode.



In secret mode, you cannot use some features, such as screen capture.

In secret mode, the device will change the colour of the toolbars.

### Changing security settings

You can change your password or the lock method.

Tap  → **Settings** → **Privacy** → **Secret mode security** → **Change password**.

### Deactivating secret mode

Tap  → **Turn off Secret mode**.








# Email

## Setting up email accounts


Set up an email account when opening **Email** for the first time.

- 1 Open the **Samsung** folder and launch the **Email** app.
- 2 Enter the email address and password, and then tap **SIGN IN**.  
To manually register an email account, tap **MANUAL SETUP**.
- 3 Follow the on-screen instructions to complete the setup.

To set up another email account, tap  →  → **Add account**.

If you have more than one email account, you can set one as the default account. Tap  →  →  → **Set default account**.

## Sending emails



- 1 Tap  to compose an email.
- 2 Add recipients and enter a subject line and text.
- 3 Tap **SEND** to send the mail.

## Reading emails

When **Email** is open, the device will automatically retrieve new emails. To manually retrieve emails, swipe downwards on the top of the emails list.

Tap an email on the screen to read it.



If email syncing is disabled, new emails cannot be retrieved. To enable email syncing, tap  →  → your account name, and then tap the **Sync account** switch to activate it.

# Camera

## Introduction


Take photos and record videos using various modes and settings.

### Camera etiquette

- Do not take photos or record videos of other people without their permission.
- Do not take photos or record videos where legally prohibited.
- Do not take photos or record videos in places where you may violate other people's privacy.

## Launching Camera

Use the following methods to launch Camera:



- Launch the **Camera** app.
- On the locked screen, drag  outside the circle.

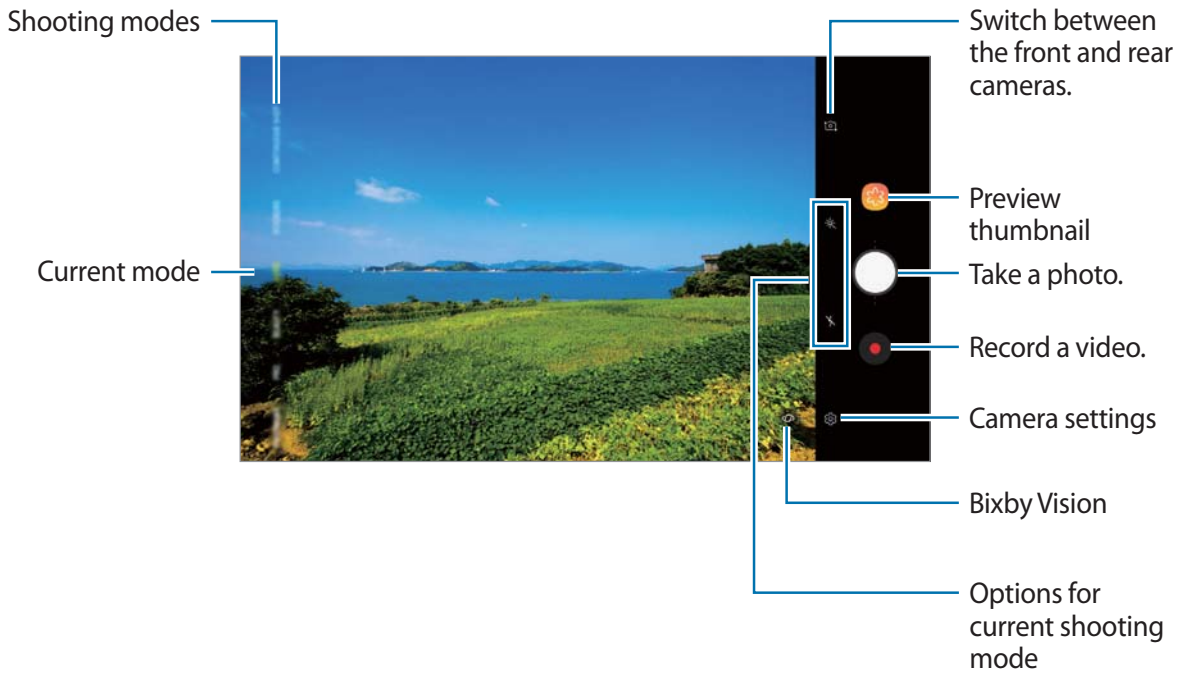





- Some methods may not be available depending on the region or service provider.
- Some camera features are not available when you launch the **Camera** app from the locked screen while the screen lock method is set.
- If photos you take appear blurry, clean the camera lens and try again.

## Basic shooting

### Taking photos or recording videos

- 1 Tap the image on the preview screen where the camera should focus.
- 2 Tap  to take a photo or tap  to record a video.




- To adjust the brightness of photos or videos, tap the screen. When the adjustment bar appears, drag  on the adjustment bar towards **+** or **-**.
- To capture an image from the video while recording, tap .
- To change the focus while recording a video, tap where you want to focus. To use auto focus mode, tap .

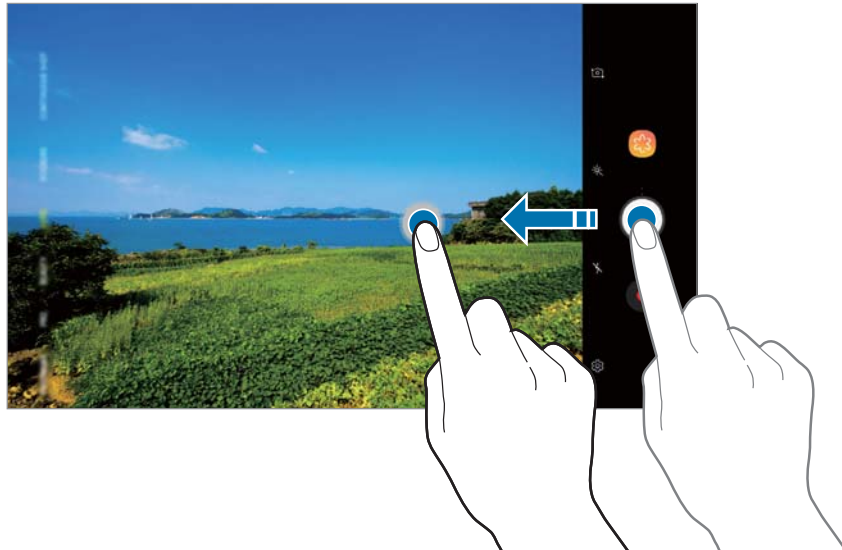


- The preview screen may vary depending on the shooting mode and which camera is being used.
- The camera automatically shuts off when unused.
- Make sure that the lens is not damaged or contaminated. Otherwise, the device may not work properly in some modes that require high resolutions.
- Your device's camera features a wide-angle lens. Minor distortion may occur in wide-angle photos or videos and does not indicate device performance problems.

## Adding another camera button


Add another camera button to the location you want on the screen to capture photos more conveniently.

Drag  to the preview screen.



## Zooming in and out

Use various methods to zoom in or out.

- Spread two fingers apart on the screen to zoom in, and pinch to zoom out.
- Control the zoom with one finger. Drag  on the zoom bar towards **+** or **—**.



Zooming features are available only when using the rear camera.

## Using the focus and exposure features

You can lock the focus or exposure on a selected area to prevent the camera from automatically adjusting based on changes to the subjects or light sources.

Tap and hold the area to focus, the AF/AE frame will appear on the area and the focus and exposure setting will be locked. The setting remains locked even after you take a photo.




This feature is available only in **AUTO** and **PRO** modes.

## More fun with live stickers

Capture photos with various live stickers. As you move your face, stickers will track with your movements.

- 1 On the shooting modes list, tap **STICKERS**.
- 2 Tap 🐻 and select a sticker.



- 3 Tap  to take a photo.

## Applying stickers randomly

You can apply stickers randomly, instead of selecting one from the stickers list.


Tap **Random** repeatedly until the sticker you want appears.

## Using shooting modes

To change the shooting mode, drag the shooting modes list to the left or right, or swipe to the left or right on the preview screen.

Select a shooting mode you want.



You can edit the shooting modes list. On the preview screen, tap  → **Edit camera modes**. Alternatively, tap and hold the shooting modes list on the preview screen.

### Auto mode


Auto mode allows the camera to evaluate the surroundings and determine the ideal mode for the photo.

On the shooting modes list, tap **AUTO**.

### Beauty mode



Take a photo with lightened skin tone and modified facial features.

On the shooting modes list, tap **BEAUTY**.




To apply beauty effect, tap  and select options. Refer to [Applying beauty effects](#) for more information.

### Pro mode

Capture photos and videos while manually adjusting various shooting options, such as exposure value and ISO value.

On the shooting modes list, tap **PRO**. Select options and customise the settings, and then tap  to take a photo or tap  to record a video.

#### Available options

-  : Change the exposure value. This determines how much light the camera's sensor receives. For low-light situations, use a higher exposure.
-  : Select an ISO value. This controls camera light sensitivity. Low values are for stationary or brightly lit objects. Higher values are for fast-moving or poorly lit objects. However, higher ISO settings can result in noise in photos.
-  : Select an appropriate white balance, so images have a true-to-life colour range. You can set the colour temperature.



## Panorama mode

Using panorama mode, take a series of photos and then stitch them together to create a wide scene.



To get the best shots using panorama mode, follow these tips:

- Move the camera slowly in one direction.
- Keep the image within the frame on the camera's viewfinder. If the preview image is out of the guide frame or you do not move the device, the device will automatically stop taking photos.
- Avoid taking photos of indistinct backgrounds, such as an empty sky or a plain wall.

- 1 On the shooting modes list, tap **PANORAMA**.
- 2 Tap  and move the device slowly in one direction.
- 3 Tap  to stop taking photos.

## Night mode

Take a photo in low-light conditions, without using the flash.

On the shooting modes list, tap **NIGHT**.



## HDR mode

Take photos with rich colours and reproduce details even in bright and dark areas.

On the shooting modes list, tap **HDR**.



Without effect



With effect

## Continuous shot mode

Take a series of photos of moving subjects.

On the shooting modes list, tap **CONTINUOUS SHOT**.

Tap and hold  to take several photos continuously.


## Animated GIF mode

Create an animated GIF by tapping and holding the camera button.

**1** On the shooting modes list, tap **ANIMATED GIF**.

**2** Tap and hold  to create an animated GIF.




You must first add this mode to the shooting modes list before you can use it. On the preview screen, tap  → **Edit camera modes** → **Rear camera**, and then tick **Animated GIF**.

## Sports mode

Take clearer photos of fast-moving subjects, such as a person running or a pet in motion.


On the shooting modes list, tap **SPORTS**.



You must first add this mode to the shooting modes list before you can use it. On the preview screen, tap  → **Edit camera modes** → **Rear camera**, and then tick **Sports**.


## Selfie mode

Take self-portraits with the front camera. You can preview various beauty effects on the screen.

1 On the preview screen, swipe upwards or downwards, or tap  to switch to the front camera for self-portraits.


2 On the shooting modes list, tap **SELFIE**.

3 Face the front camera lens.

4 Tap  to take a photo.

Alternatively, show your palm to the front camera. After recognising your palm, a countdown timer will appear. When the time is up, the device will take a photo.




To use various shooting options for the front camera, tap  → **Shooting methods**, and then tap the switches to activate them.

## Applying beauty effects

You can modify facial features, such as your skin tone or face shape, before taking self-portraits.





This feature is available only in **SELFIE** and **BEAUTY** modes.

- 1 On the preview screen, tap .
- 2 Select the options below to apply beauty effects to your face on the preview screen and take a photo of yourself.
  - **Skin:** Make your skin appear brighter and clearer.
  - **Face:** Adjust the face shape and make your face appear slimmer.
  - **Eyes:** Make your eyes appear bigger.


## Selfie focus mode

Take selfies that focus on your face by blurring the background.

- 1 On the preview screen, swipe upwards or downwards, or tap  to switch to the front camera for self-portraits.
- 2 On the shooting modes list, tap **SELFIE FOCUS**.
- 3 Face the front camera lens.
- 4 Tap  to take a photo.


Alternatively, show your palm to the front camera. After recognising your palm, a countdown timer will appear. When the time is up, the device will take a photo.



To use various shooting options for the front camera, tap  → **Shooting methods**, and then tap the switches to activate them.



## Applying beauty effects

You can adjust the skin tone before taking self-portraits.

- 1 On the preview screen, tap .
- 2 Select the options to apply beauty effects to your face and take a photo of yourself.
  - **Colour:** Adjust the screen colour tone.
  - **Skin:** Make your skin appear brighter and clearer.


## Wide selfie mode

Take a wide self-portrait and include as many people in the photo as possible to avoid leaving people out.

- 1 On the preview screen, swipe upwards or downwards, or tap  to switch to the front camera for self-portraits.
- 2 On the shooting modes list, tap **WIDE SELFIE**.
- 3 Face the front camera lens.
- 4 Tap  to take a photo.

Alternatively, show your palm to the front camera. After recognising your palm, a countdown timer will appear. When the time is up, the device will take a photo.



To use various shooting options for the front camera, tap  → **Shooting methods**, and then tap the switches to activate them.

## 5 Slowly swivel the device left and then right or vice versa to take a wide self-portrait.

The device will take additional photos when the white frame moves to each end of the viewfinder window.



- Make sure to keep the white frame inside the viewfinder window.
- The subjects should remain still while taking wide self-portraits.
- The top and bottom parts of the image displayed on the preview screen may be cut out of the photo depending on the shooting conditions.







## Customising camera settings

### Options for current shooting mode


On the preview screen, use the following options.



The available options may vary depending on the shooting mode and which camera is being used.

- : Select a filter effect to use when taking photos or recording videos.
- : Activate or deactivate the flash.
- : Select a metering method. This determines how light values are calculated.  **Centre-weighted** uses the light in the centre portion of the shot to calculate the exposure of the shot.  **Spot** uses the light in a concentrated centre area of the shot to calculate the exposure of the shot.  **Matrix** averages the entire scene.

## Camera settings

On the preview screen, tap . Some options may not be available depending on the shooting mode.

### REAR CAMERA

- **Picture size:** Select a resolution for photos. Using a higher resolution will result in higher quality photos, but they will take up more memory.
- **Video size:** Select a resolution for videos. Using a higher resolution will result in higher quality videos, but they will take up more memory.
- **Timer:** Select the length of the delay before the camera automatically takes a photo.

### FRONT CAMERA

- **Picture size:** Select a resolution for photos. Using a higher resolution will result in higher quality photos, but they will take up more memory.
- **Video size:** Select a resolution for videos. Using a higher resolution will result in higher quality videos, but they will take up more memory.
- **Timer:** Select the length of the delay before the camera automatically takes a photo.
- **Save pictures as previewed:** Invert the image to create a mirror-image of the original scene, when taking photos with the front camera.
- **Shooting methods:** Select shooting options to use.

### COMMON

- **Edit camera modes:** View available shooting modes or edit the shooting modes list.
- **Full screen view (16:9):** Set the device to preview photos or videos using the full screen ratio.
- **Grid lines:** Display viewfinder guides to help composition when selecting subjects.
- **Location tags:** Attach a GPS location tag to the photo.



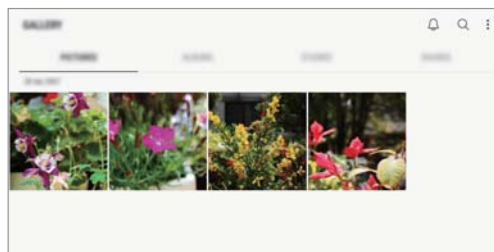
- GPS signal strength may decrease in locations where the signal is obstructed, such as between buildings or in low-lying areas, or in poor weather conditions.
- Your location may appear on your photos when you upload them to the Internet. To avoid this, deactivate the location tag setting.

- **Review pictures:** Set the device to show photos after capturing them.
- **Storage location:** Select the memory location for storage. This feature will appear when you insert a memory card.
- **Floating Camera button:** Add a camera button that you can place anywhere on the screen.
- **Press Volume key to:** Set the device to use the Volume key to control the shutter, zoom in or out, or adjust the volume level for system sounds.
- **Reset settings:** Reset the camera settings.
- **Contact us:** Ask questions or view frequently asked questions. Refer to [Samsung Members](#) for more information.

## Gallery

### Introduction

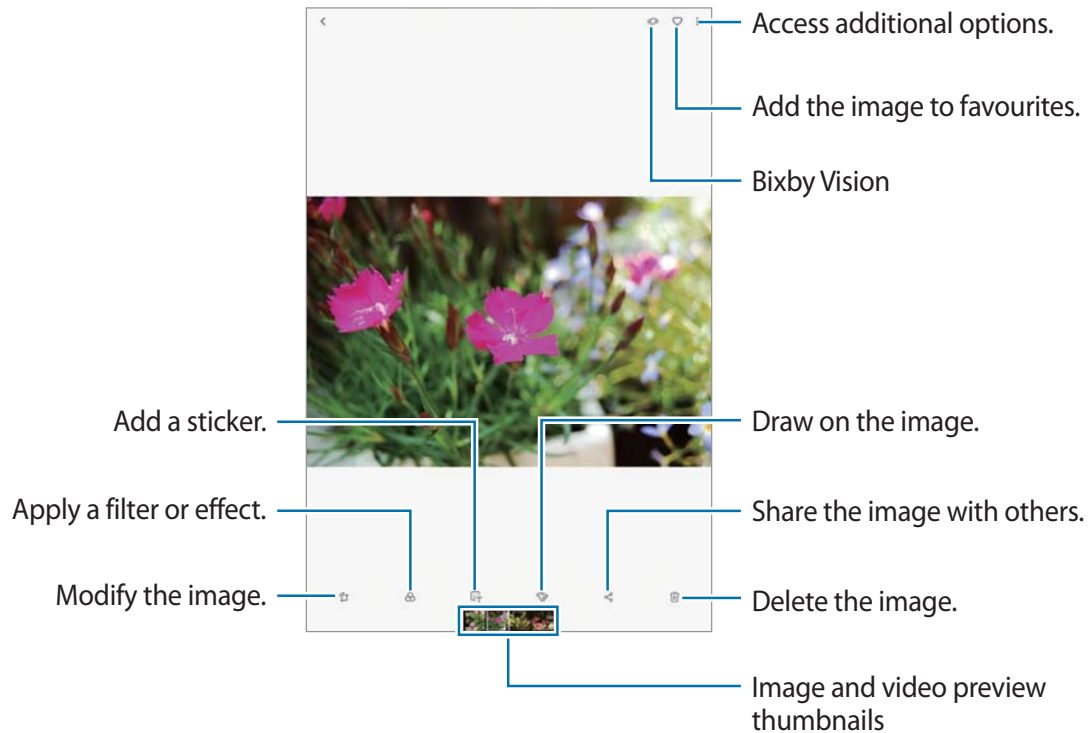
View images and videos stored in your device. You can also manage images and videos by album or create stories to share with others.




## Viewing images


1 Launch the **Gallery** app and tap **PICTURES**.

2 Select an image.



You can create a GIF animation or collage from multiple images. On the list, tap  → **Create GIF** or **Create collage**, and then select images.

## Searching for images

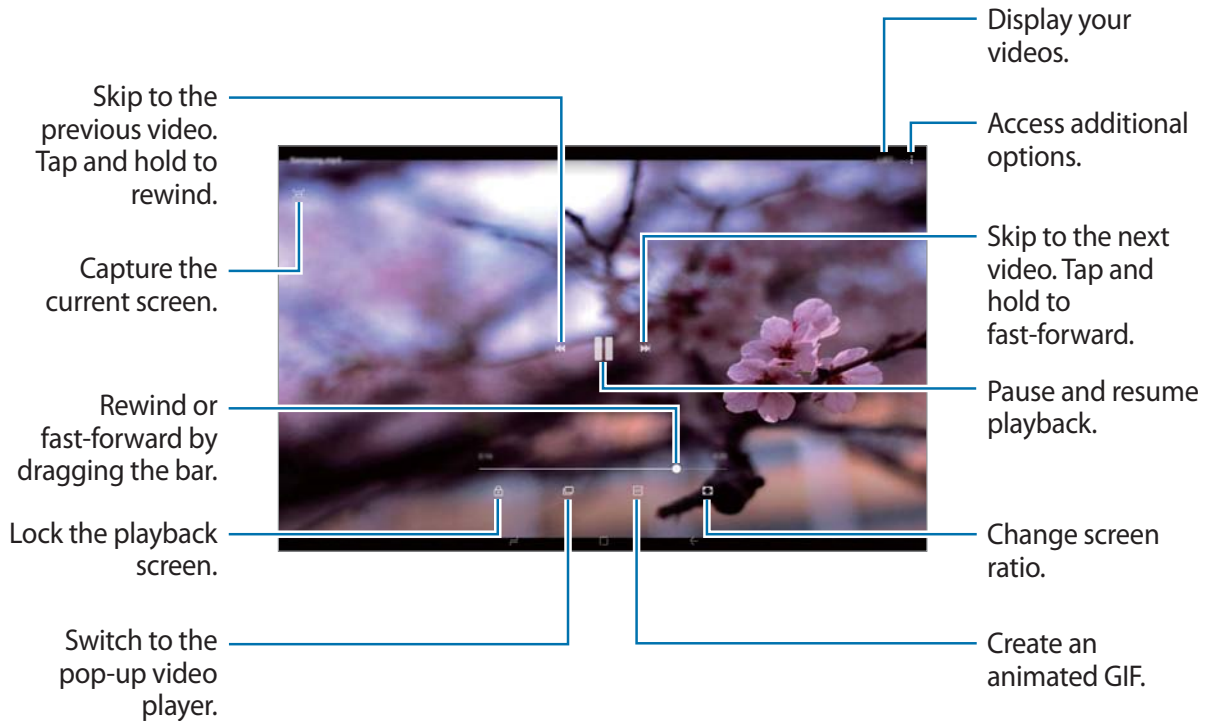
Launch the **Gallery** app and tap  to view images sorted by category, such as types, locations, or documents.

To search for images by entering keywords, tap the search field.



## Viewing videos

- 1 Launch the **Gallery** app and tap **PICTURES**.
- 2 Select a video to play. Video files show the ► icon on the preview thumbnail.
- 3 Tap ► to play the video.



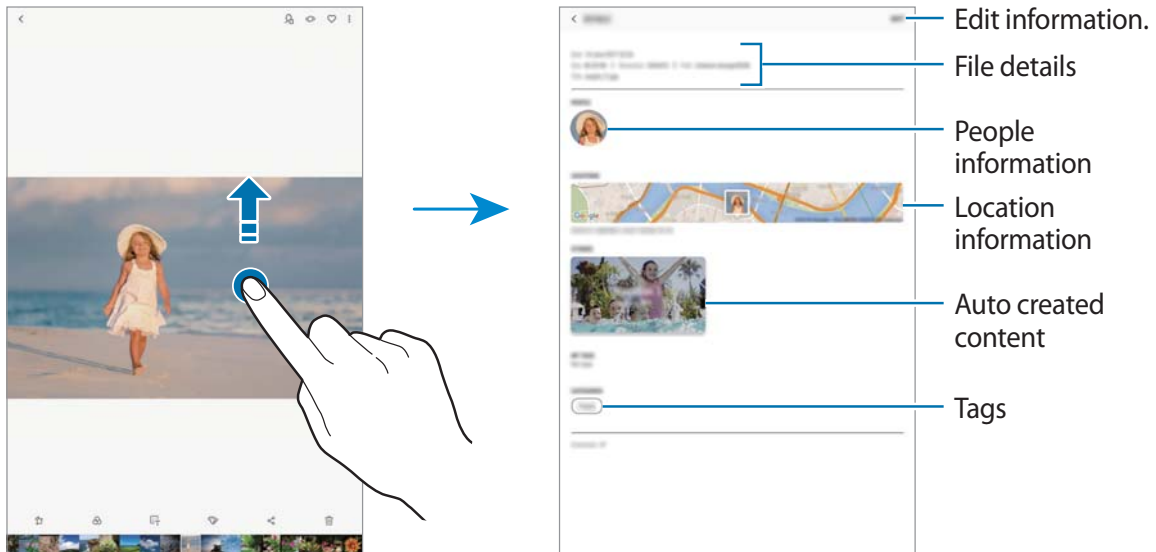
Drag your finger up or down on the left side of the playback screen to adjust the brightness, or drag your finger up or down on the right side of the playback screen to adjust the volume. To rewind or fast-forward, swipe to the left or right on the playback screen.

## Viewing the details of images and videos

You can view file details, such as people, location, and basic information. If there is auto created content, such as a story or a GIF, the content will also be displayed.

While viewing an image or on the video preview screen, drag upwards on the screen. File details will appear.

You can also view related content by tapping information on the screen.



## Viewing albums

You can view your images and videos sorted by folders or albums. The movies, animated GIFs, or collages that you have created will also be sorted in your folders on the albums list.

Launch the **Gallery** app, tap **ALBUMS**, and then select an album.

## Hiding albums

You can hide albums.



You cannot hide albums created by default, such as the **Camera** and **Screenshots** albums.

- 1 Launch the **Gallery** app and tap **ALBUMS**.
- 2 Tap **⋮** → **Hide or unhide albums**.

3 Select albums to hide and tap **APPLY**.

To show albums again, tap  → **Hide or unhide albums**, deselect albums to show, and then tap **APPLY**.

## Viewing stories


When you capture or save images and videos, the device will read their date and location tags, sort the images and videos, and then create stories. To create stories automatically, you must capture or save multiple images and videos.

Launch the **Gallery** app, tap **STORIES**, and then select a story.

## Creating stories

Create stories with various themes.



1 Launch the **Gallery** app and tap **STORIES**.

2 Tap  → **Create story**.

3 Tick images or videos to include in the story and tap **DONE**.

4 Enter a title for the story and tap **CREATE**.

To add images or videos to a story, select a story and tap **ADD**.

To remove images or videos from a story, select a story, tap  → **Edit**, tick images or videos to remove, and then tap  → **Remove from story**.

## Deleting stories

1 Launch the **Gallery** app and tap **STORIES**.

2 Tap and hold a story to delete, and tap **DELETE**.

## Sharing albums

Create albums and share them with your family and friends saved in your contacts. They can view shared albums on devices signed in to their Samsung account, such as smartphones, TVs, or refrigerators.



- To use this feature, your phone number must be verified.
- To use this feature, you must register and sign in to your Samsung account.
- You may incur additional charges when sharing files via the mobile network.

## Creating albums to share

1

Launch the **Gallery** app and tap **SHARED**.

When you use this feature for the first time, tap **GET STARTED** and agree to the terms and conditions of Samsung Social.

2

Tap .

3

Enter a title for the album.

4

Select a group to share with.

If you want to create a group, tap **Add group**, enter a group name, and select contacts to add to the group.

5

Tap **DONE**.


The recipients will receive a notification.

## Adding images or videos to an album

- 1 Launch the **Gallery** app and tap **SHARED**.
- 2 Select an album to add images or videos.
- 3 Tap **ADD** and tick images or videos to add.
- 4 Tap **DONE**.

## Syncing images and videos with Samsung Cloud

You can sync images and videos saved in **Gallery** with Samsung Cloud and access them from other devices. You must register and sign in to your Samsung account to use Samsung Cloud. Refer to [Samsung account](#) for more information.

Launch the **Gallery** app, tap  → **Settings**, and then tap the **Samsung Cloud** switch to activate it. Images and videos captured on the device will be automatically saved to Samsung Cloud.

## Deleting images or videos

### Deleting an image or a video

Select an image or a video and tap  at the bottom of the screen.

### Deleting multiple images and videos

- 1 On the Gallery screen, tap and hold an image or a video to delete.
- 2 Tick the images or videos to delete.
- 3 Tap **DELETE**.

# Multi window

## Introduction

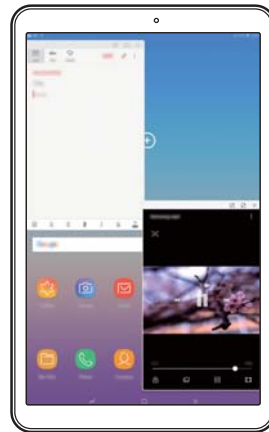
Multi window lets you run two apps at the same time in the split screen view. You can also run multiple apps at the same time in the pop-up view.



Some apps may not support this feature.




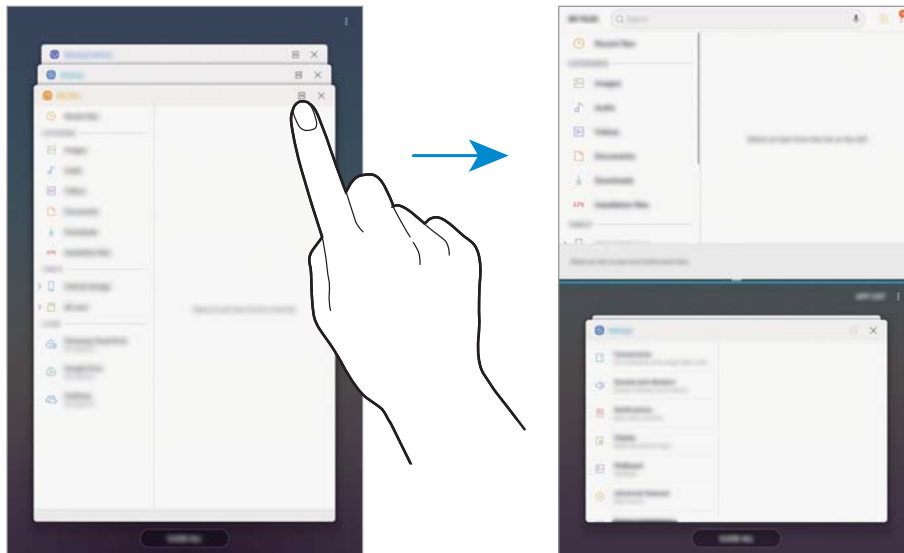
Split screen view



Pop-up view

## Split screen view

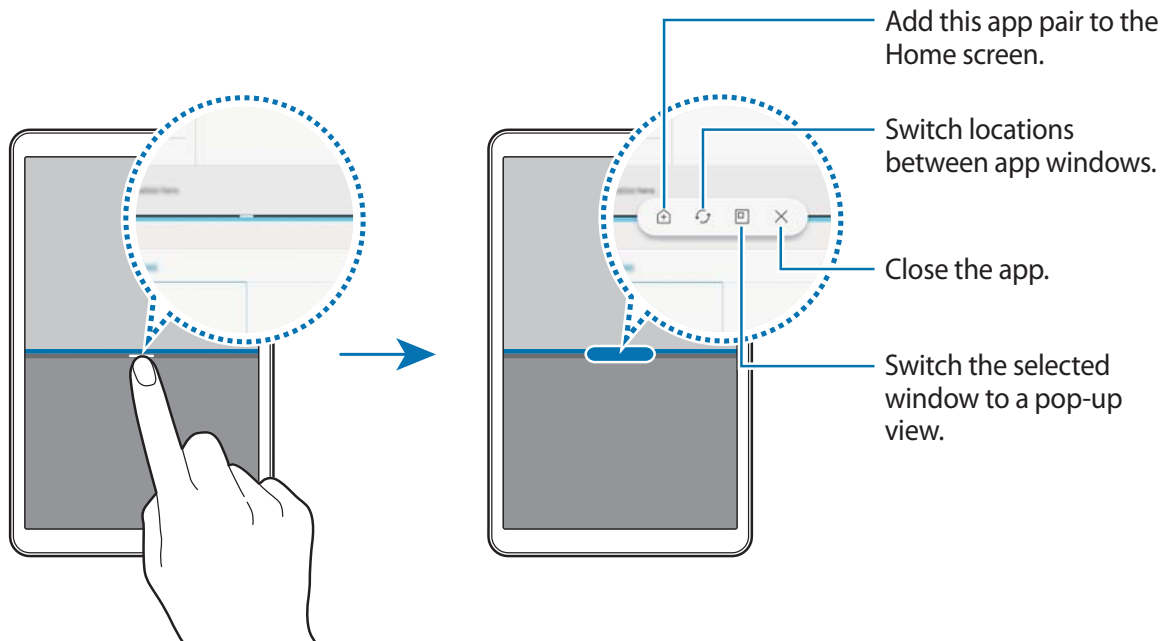
- 1 Tap the Recents button to open the list of recently used apps.
- 2 Swipe upwards or downwards and tap  on a recent app window.  
The selected app will launch in the upper window.



- 3 In the lower window, swipe upwards or downwards to select another app to launch.  
To launch apps not in the list of recently used apps, tap **APP LIST** and select an app.

## Using additional options

Tap the bar between the app windows to access additional options.




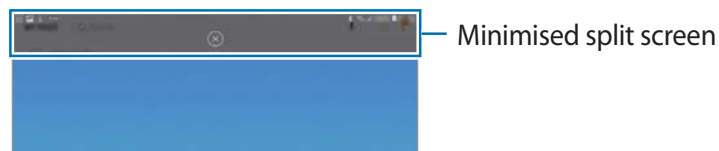
## Adjusting the window size


Drag the bar between the app windows up or down to adjust the size of the windows.

When you drag the bar between the app windows to the top or bottom edge of the screen, the window will be maximised.

## Minimising the split screen view

Tap the Home button to minimise the split screen view. The  icon will appear on the status bar. The app in the lower window will close and the app in the upper window will remain active in the minimised split screen view.




To close the minimised split screen view, tap .

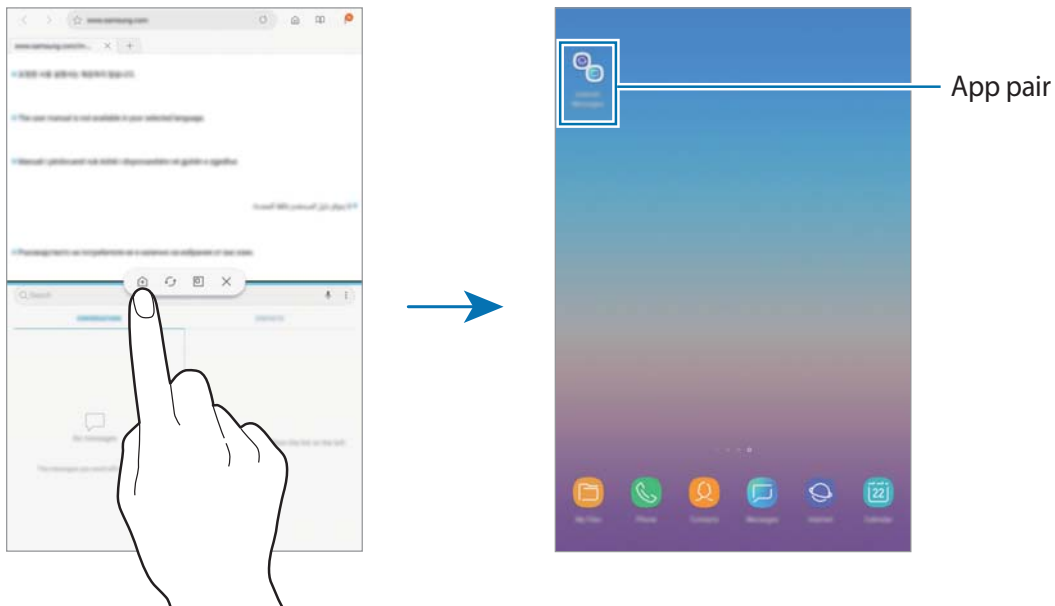


## Adding app pairs to the Home screen

When you add app pairs to the Home screen, you can launch two apps in the split screen view with a single tap.

Tap the bar between the app windows and tap .

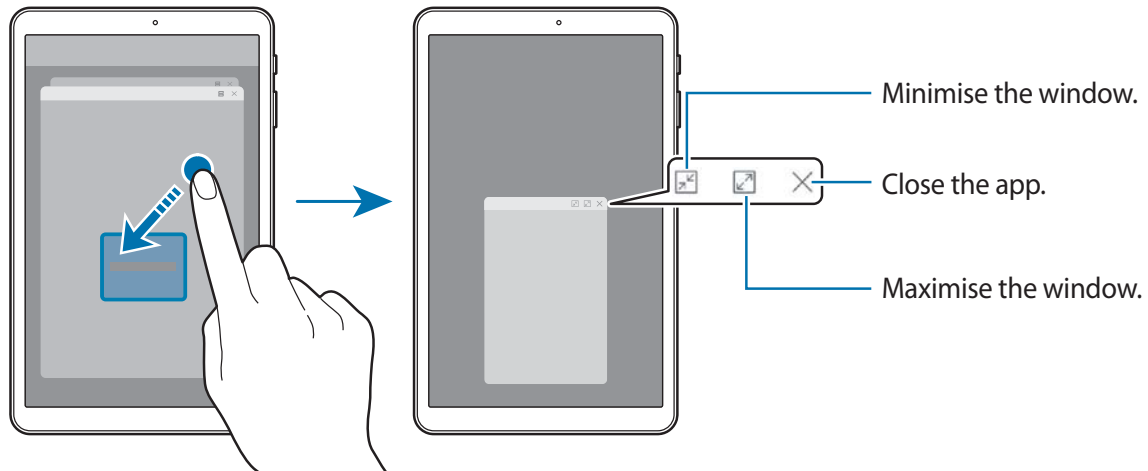
The current app pair will be added on the Home screen.



## Pop-up view

- 1 Tap the Recents button to open the list of recently used apps.
- 2 Swipe upwards or downwards, tap and hold an app window, and then drag it to **Drop here for pop-up view**.

The app screen will appear in the pop-up view.



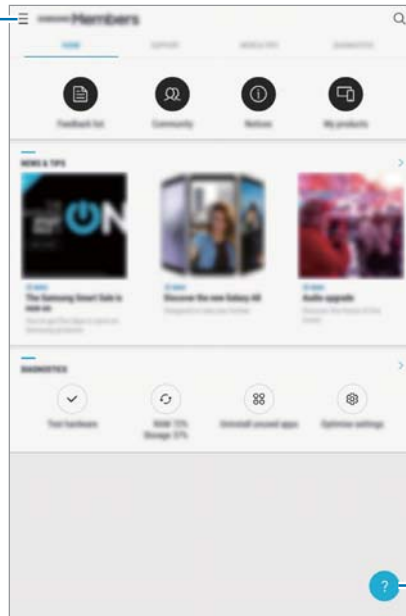
## Moving pop-up windows

To move a pop-up window, tap the window's toolbar and drag it to a new location.

## Samsung Members

**Samsung Members** offers support services to customers, such as device problem diagnosis, and lets users submit questions and error reports. You can also share information with others in the Galaxy users' community or view the latest Galaxy news and tips. **Samsung Members** can help you solve any problems you might encounter while using your device.

Additional options



Send feedback.






- This app's availability and supported features may vary depending on the region or service provider.
- This app may appear in the **Samsung** folder depending on the region or service provider.
- To submit your feedback or post your comments, you must register and sign in to your Samsung account. Refer to [Samsung account](#) for more information.

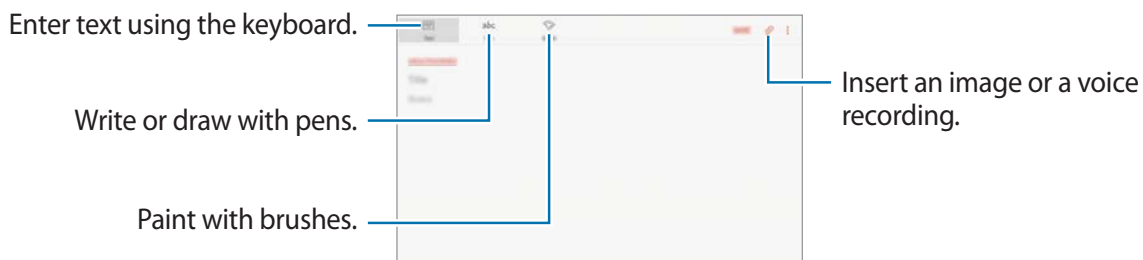
# Samsung Notes

## Introduction

Create notes by entering text from the keyboard or by handwriting or drawing on the screen. You can also insert images or voice recordings into your notes.


## Creating notes

- 1 Launch the **Samsung Notes** app and tap **ALL** → .
- 2 Select an input method from the toolbar at the top of the screen and compose a note.  
Tap  → **Image** to insert an image by selecting from **Gallery** or by taking a photo.  
Tap  → **Voice** to record a voice recording and insert it into the note. Voice recording will start immediately.



- 3 When you are finished composing the note, tap **SAVE**.

## Deleting notes



- 1 Launch the **Samsung Notes** app, tap **ALL** or **COLLECTIONS**, and then select a category.
- 2 Tap and hold a note to delete.  
To delete multiple notes, tick more notes to delete.
- 3 Tap .

# Calendar

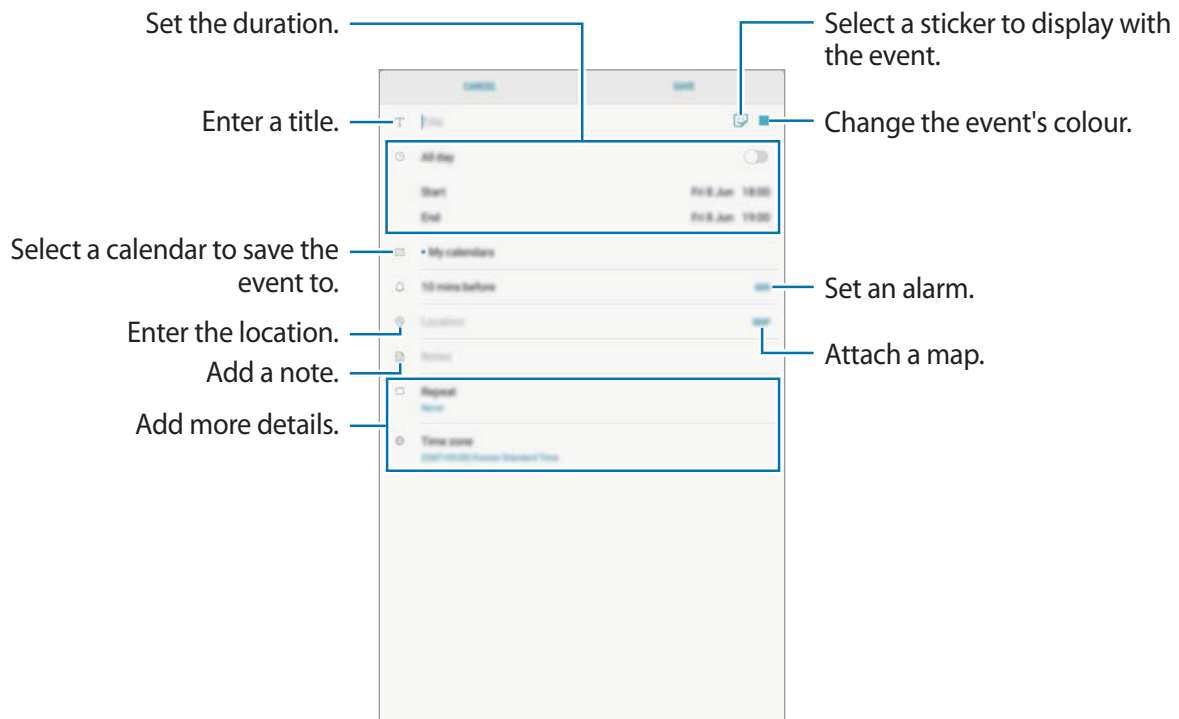
## Introduction

Manage your schedule by entering upcoming events or tasks in your planner.

## Creating events


- 1 Launch the **Calendar** app and tap  or double-tap a date.  
If the date already has saved events or tasks in it, tap the date and tap .

- 2 Enter event details.





- 3 Tap **SAVE** to save the event.

## Creating tasks

- 1 Launch the **Calendar** app and tap **VIEW** → **Tasks**.
- 2 Tap  and enter task details.
- 3 Tap **SAVE** to save the task.

## Syncing events and tasks with your accounts

- 1 Launch the **Settings** app, tap **Cloud and accounts** → **Accounts** and select the account to sync with.
- 2 Tap **Sync account** and tap the **Sync Calendar** switch to activate it.  
For the Samsung account, tap  → **Sync settings** and tap the **Calendar** switch to activate it.

To add accounts to sync with, launch the **Calendar** app and tap  → **Manage calendars** → **Add account**. Then, select an account to sync with and sign in. When an account is added, a blue circle is displayed next to the account name.

# Samsung Flow

## Introduction

Samsung Flow allows you to easily connect your tablet to your smartphone and use them conveniently, such as checking notifications or sharing contents.

Samsung Flow must be installed on both devices that you want to connect. If Samsung Flow is not installed, download it from **Galaxy Apps** or **Play Store**.



- This feature is only available on some Samsung Android devices.
- To use this feature, you must activate Bluetooth feature on your tablet and your smartphone.

## Connecting your tablet and smartphone

- 1 On your smartphone, launch Samsung Flow.
- 2 On your tablet, open the **Samsung** folder and launch the **Samsung Flow** app.



If you are using this feature for the first time, tap **START**.

- 3 Tap **SCAN FOR DEVICES**.
- 4 Select your smartphone from the detected devices list.
- 5 Accept the connection request on both devices.
- 6 Confirm the passkey on both devices.

The devices will be connected.



If your smartphone supports fingerprint recognition feature, set up Samsung Pass on your smartphone to connect the devices more easily and securely using your fingerprint.

## Sharing mobile data connection

Share your smartphone's mobile data connection with your tablet using a mobile hotspot when the Internet connection is not available on your tablet.

1 On your tablet, open the **Samsung** folder and launch the **Samsung Flow** app.

2 Tap  → **Connect to Mobile Hotspot**.

You can access the Internet on your tablet using your smartphone's mobile data connection.



- Your smartphone must support the mobile hotspot feature.
- You may incur additional charges on your smartphone when using this feature.

## Checking notifications on your tablet

When you receive new notifications on your smartphone, check the notifications in pop-up window on your tablet.

## Sharing contents

You can share your smartphone's contents with your tablet.


## My Files

Access and manage various files stored in the device or in other locations, such as cloud storage services.

Open the **Samsung** folder and launch the **My Files** app.

View files that are stored in each storage. You can also view files in your device or a memory card by category.

To free up the device's storage, tap  → **Get more space**.

To search for files or folders, tap the search field, and then enter a keyword. Alternatively, tap , and then speak a keyword.



# Clock


## Introduction

Set alarms, check the current time in many cities around the world, time an event, or set a specific duration.

## ALARM

Launch the **Clock** app and tap **ALARM**.

### Setting alarms

Tap  in the alarms list, set an alarm time, select the days on which the alarm will repeat, set other various alarm options, and then tap **SAVE**.

To open the keypad to enter an alarm time, tap the time input field.

To activate or deactivate alarms, tap the switch next to the alarm in the alarms list.

### Stopping alarms

Tap **DISMISS** to stop an alarm. If you have previously enabled the snooze option, tap **SNOOZE** to repeat the alarm after a specified length of time.

### Deleting alarms

Tap and hold an alarm, tick alarms to delete, and then tap **DELETE**.

## WORLD CLOCK

Launch the **Clock** app and tap **WORLD CLOCK**.

### Creating clocks

Tap , enter a city name or select a city from the globe, and then tap **ADD**.

### Deleting clocks

Tap and hold a clock, tick clocks to delete, and then tap **DELETE**.

## STOPWATCH

- 1 Launch the **Clock** app and tap **STOPWATCH**.
- 2 Tap **START** to time an event.  
To record lap times while timing an event, tap **LAP**.
- 3 Tap **STOP** to stop timing.  
To restart the timing, tap **RESUME**.  
To clear lap times, tap **RESET**.

## TIMER

- 1 Launch the **Clock** app and tap **TIMER**.
- 2 Set the duration, and then tap **START**.  
To open the keypad to enter the duration, tap the duration input field.
- 3 Tap **DISMISS** when the timer goes off.


## Calculator

Perform simple or complex calculations.

Launch the **Calculator** app.

You can see the calculation history at the upper part of the screen.

To clear the history, tap **CLEAR HISTORY**.

To use the unit conversion tool, tap . You can convert various values, such as area, length, or temperature, into other units.

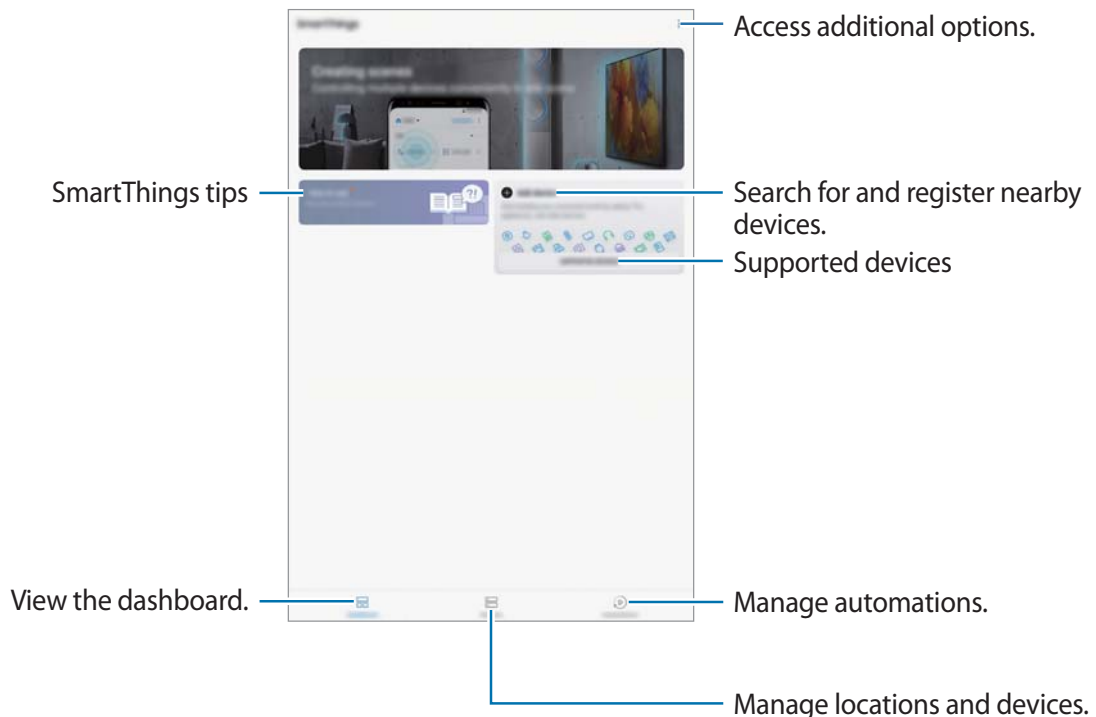
# SmartThings

## Introduction

Connect to nearby devices, such as Bluetooth headsets or other smartphones, easily and quickly. You can also control and manage TVs, home appliances, and Internet of Things (IoT) products with your tablet.

- **Connecting with nearby devices:** Connect with nearby devices, such as Bluetooth headsets or wearable devices, easily and quickly.
- **Registering and controlling home appliances, TVs, and IoT products:** Register smart refrigerators, washers, air conditioners, air purifiers, TVs, and Internet of Things (IoT) products on your tablet, and view their status or control them from your tablet's screen.
- **Receiving notification:** Receive notifications from connected devices on your tablet. For example, when the laundry is finished, you can receive a notification on your tablet.

Open the **Samsung** folder and launch the **SmartThings** app. The dashboard will appear.





- To use SmartThings, your tablet and other devices must be connected to a Wi-Fi or mobile network.
- To fully use SmartThings, you must register and sign in to your Samsung account.
- The devices you can connect may vary depending on the region or service provider. To see the list of connectable devices, open the **Samsung** folder, launch the **SmartThings** app, and then tap **SUPPORTED DEVICES**.
- Available features may differ depending on the connected device.
- Connected devices' own errors or defects are not covered by the Samsung warranty. When errors or defects occur on the connected devices, contact the device's manufacturer.

## Connecting to nearby devices

Connect to nearby devices, such as Bluetooth headsets, easily and quickly.



Connection methods may vary depending on the type of connected devices or the shared content.

- 1 Open the **Samsung** folder and launch the **SmartThings** app.
- 2 On the dashboard, tap **Add device**.
- 3 Select a device from the list and connect to it by following the on-screen instructions.


## Using home appliances, TVs, and IoT products

View the status of your smart appliances, TVs, and IoT products from your tablet's screen. You can group devices by location and add rules to control the devices easily and conveniently.

### Connecting devices

- 1 Open the **Samsung** folder and launch the **SmartThings** app.
- 2 On the dashboard, tap **Add device**.

### 3 Select a device from the list.

If there is no device on the list, tap  under **ADD DEVICE MANUALLY** and select a device type. Or, tap **Search** and enter the device or model name.

### 4 Follow the on-screen instructions to register devices.

## Viewing and controlling connected devices

You can view and control the devices. For example, you can check the ingredients in your refrigerator or adjust the TV volume.

### 1 Open the **Samsung** folder, launch the **SmartThings** app, and then tap **Devices**.

The list of connected devices will appear.

### 2 View the status of devices on the list.

To control the devices, select a device. When the device controller supplied with the selected device is downloaded, you can control the device.

## Adding devices and scenes by locations

Add devices by locations, view the list of devices in a same location, and control them. You can also add a scene to a location to control multiple devices at the same time.

### Adding locations

### 1 Open the **Samsung** folder, launch the **SmartThings** app, and then tap **Devices** → **ALL DEVICES** → **Add location**.

### 2 Enter the location name.

To set a location, tap **Geolocation** to select a location on the map and tap **DONE**.

### 3 Tap **SAVE**.


Your location will be added.

To add devices to the location, tap **ADD DEVICE** and follow the on-screen instructions to register devices.

The devices will be added to the location.

## Adding scenes

Add a scene and register devices to it to control multiple devices at the same time with a single tap of a button or with a voice command.

Open the **Samsung** folder, launch the **SmartThings** app, select a location, tap  → **Add scene**, and then set scene options. You can set the scene name, icon, and devices.

## Adding automations



You can also set an automation to perform actions automatically depending on the preset time or the status of devices.

For example, add an automation to turn on the audio automatically every day at 7:00 AM.

- 1 Open the **Samsung** folder, launch the **SmartThings** app, and then tap **Automations** → **ADD AUTOMATION**.
- 2 Select the conditions when you want to activate the automation.
- 3 Select an option and tap **NEXT**.
- 4 Tap **ADD** next to **Then** and set actions to perform.  
To receive a notification when an automation runs, tap **Notify me**, enter the message, and then tap **DONE**.
- 5 When you are finished, tap **SAVE**.

## Receiving notifications

You can receive notifications from connected devices on your tablet. For example, when the laundry is finished, you can receive a notification on your tablet.


To set devices to receive notifications, open the **Samsung** folder, launch the **SmartThings** app, tap  → **Notifications** →  → **Notification settings**, and then tap the switches next to the devices you want.

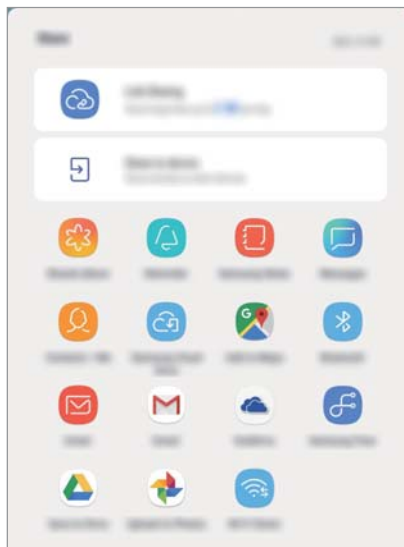
## Sharing content

Share content by using various sharing options. The following actions are an example of sharing images.



You may incur additional charges when sharing files via the mobile network.

- 1 Launch the **Gallery** app and select an image.
- 2 Tap  and select a sharing method, such as message and email.



When you have a communication or sharing history, the people you contacted will appear on the sharing options panel. To directly share content with them via the corresponding app, select a person's icon. If the feature is not activated, launch the **Settings** app, tap **Advanced features**, and then tap the **Direct share** switch to activate it.



## Using additional features

- **Link Sharing:** Share large files. Upload files to the Samsung storage server and share them with others via a Web link or a code. To use this feature, your phone number must be verified.
- **Share to device:** Share content with nearby devices via Wi-Fi Direct or Bluetooth, or with SmartThings supported devices. You can also view your device's displayed content on a large screen by connecting your device to a Smart View-enabled TV or monitor.

When the image is sent to the recipients' devices, a notification will appear on their devices. Tap the notification to view or download the image.

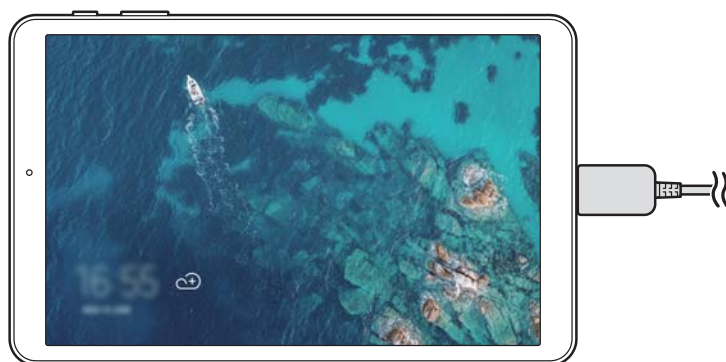
## Daily Board

### Introduction

Daily Board lets you use your tablet as a picture frame when it is charging or connected to a dock. You can enjoy a slideshow with your favourite images and view the information such as the time or the weather.



- You must use a pogo charging dock if you want to use this feature by connecting your tablet to a dock.
- The pogo charging dock is sold separately.



## Launching Daily Board

### Launching Daily Board while charging

- 1 When the device is charging, drag the status bar downwards to open the notification panel.
- 2 Tap **Tap here to start the Daily Board slideshow.** to start Daily Board.  
If you are using this feature for the first time, read and agree to the terms and conditions, and then tap **START**.

### Launching Daily Board using a dock

- 1 Connect the charger to the charging dock.
- 2 Slide the device into the charging dock to meet the device's connectors and the dock's charging terminals.
- 3 When the device is connected to the charging dock, Daily Board will launch automatically.  
If you are using this feature for the first time, read and agree to the terms and conditions, and then tap **START**.



If Daily Board does not start automatically, launch the **Settings** app, tap **Advanced features** → **Daily Board**, and then tap the **Auto start** switch to activate it.

## Adding images

You can add your favourite images to display.

- 1 Launch the **Settings** app, tap **Advanced features** → **Daily Board**.
- 2 Tap **Add images** and select an album.  
The selected images will be displayed when the slideshow starts.



You can select up to 1000 images to display from **Gallery**.

## Closing Daily Board

To close Daily Board, tap the Back button.

## Deactivating Daily Board

You can set the device to prevent Daily Board from launching even when a charger or a dock is connected.

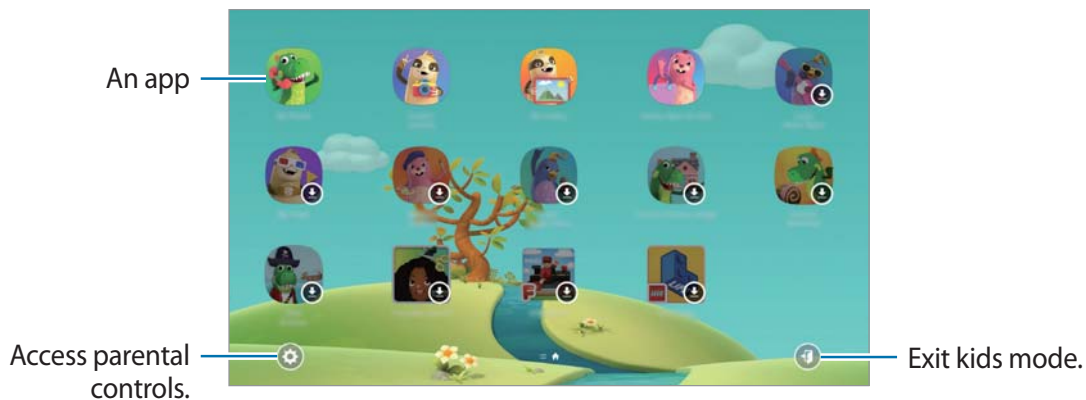
Launch the **Settings** app, tap **Advanced features**, and then tap the **Daily Board** switch to deactivate it.

## Kids Mode

Provide a fun and safe environment for children by restricting children's access to certain apps or content.

To start kids mode, open the **Samsung** folder and launch the **Kids Mode** app. Alternatively, launch the **Kids Mode** app on the Home screen.

When you launch this app for the first time, set PIN. Then, follow the on-screen instructions.



## Google apps

Google provides entertainment, social network, and business apps. You may require a Google account to access some apps.

To view more app information, access each app's help menu.



Some apps may not be available or may be labelled differently depending on the region or service provider.

### Chrome

Search for information and browse webpages.

### Gmail

Send or receive emails via the Google Mail service.

### Maps

Find your location on the map, search the world map, and view location information for various places around you.

### Play Music

Discover, listen to, and share music on your device. You can upload music collections stored on your device to the cloud and access them later.

### Play Movies & TV

Purchase or rent videos, such as movies and TV programmes, from **Play Store**.

### Drive

Store your content on the cloud, access it from anywhere, and share it with others.

## **YouTube**

Watch or create videos and share them with others.

## **Photos**

Search for, manage, and edit all your photos and videos from various sources in one place.

## **Google**

Search quickly for items on the Internet or your device.

## **Duo**


Make a simple video call.

# Settings

## Introduction

Customise device settings. You can make your device more personalised by configuring various setting options.

Launch the **Settings** app.

To search for settings by entering keywords, tap .

## Connections

### Options

Change settings for various connections, such as the Wi-Fi feature and Bluetooth.

On the Settings screen, tap **Connections**.

- **Wi-Fi:** Activate the Wi-Fi feature to connect to a Wi-Fi network and access the Internet or other network devices. Refer to [Wi-Fi](#) for more information.
- **Bluetooth:** Use Bluetooth to exchange data or media files with other Bluetooth-enabled devices. Refer to [Bluetooth](#) for more information.
- **Tablet visibility:** Allow other devices to find your device to share content with you. When this feature is activated, your device will be visible to other devices when they search for available devices using their Transfer files to device option.
- **Data usage:** Keep track of your data usage amount and customise the settings for the limitation. Set the device to automatically disable the mobile data connection when the amount of mobile data you have used reaches your specified limit.

You can also activate the data saver feature to prevent some apps running in the background from sending or receiving data. Refer to [Data saver](#) for more information.

- **Flight mode:** Set the device to disable all wireless functions on your device. You can use only non-network services.



Follow the regulations provided by the airline and the instructions of aircraft personnel. In cases where it is allowed to use the device, always use it in flight mode.

- **Mobile Hotspot and Tethering:** Use the device as a mobile hotspot to share the device's mobile data connection with other devices when the network connection is not available. Connections can be made via Wi-Fi, USB, or Bluetooth. Refer to [Mobile Hotspot and Tethering](#) for more information.
- **Mobile networks:** Configure your mobile network settings.
- **Location:** Change settings for location information permissions.
- **More connection settings:** Customise settings to control other features. Refer to [More connection settings](#) for more information.

## Wi-Fi

Activate the Wi-Fi feature to connect to a Wi-Fi network and access the Internet or other network devices.



Turn off Wi-Fi to save the battery when not in use.

## Connecting to a Wi-Fi network

1 On the Settings screen, tap **Connections** → **Wi-Fi**, and then tap the switch to activate it.

2 Select a network from the Wi-Fi networks list.

Networks that require a password appear with a lock icon. Enter the password and tap **CONNECT**.



- Once the device connects to a Wi-Fi network, the device will reconnect to that network each time it is available without requiring a password. To prevent the device connecting to the network automatically, select it from the list of networks and tap **FORGET**.
- If you cannot connect to a Wi-Fi network properly, restart your device's Wi-Fi feature or the wireless router.

## Wi-Fi Direct

Wi-Fi Direct connects devices directly via a Wi-Fi network without requiring an access point.

1 On the Settings screen, tap **Connections** → **Wi-Fi**, and then tap the switch to activate it.

2 Tap **Wi-Fi Direct**.

The detected devices are listed.

If the device you want to connect to is not in the list, request that the device turns on its Wi-Fi Direct feature.

3 Select a device to connect to.

The devices will be connected when the other device accepts the Wi-Fi Direct connection request.

### Sending and receiving data

You can share data, such as contacts or media files, with other devices. The following actions are an example of sending an image to another device.

1 Launch the **Gallery** app and select an image.

2 Tap  → **Wi-Fi Direct** and select a device to transfer the image to.

3 Accept the Wi-Fi Direct connection request on the other device.

If the devices are already connected, the image will be sent to the other device without the connection request procedure.

### Ending the device connection

1 On the Settings screen, tap **Connections** → **Wi-Fi**.

2 Tap **Wi-Fi Direct**.

The device displays the connected devices in the list.

3 Tap the device name to disconnect the devices.



## Bluetooth

Use Bluetooth to exchange data or media files with other Bluetooth-enabled devices.



- Samsung is not responsible for the loss, interception, or misuse of data sent or received via Bluetooth.
- Always ensure that you share and receive data with devices that are trusted and properly secured. If there are obstacles between the devices, the operating distance may be reduced.
- Some devices, especially those that are not tested or approved by the Bluetooth SIG, may be incompatible with your device.
- Do not use the Bluetooth feature for illegal purposes (for example, pirating copies of files or illegally tapping communications for commercial purposes).  
Samsung is not responsible for the repercussion of illegal use of the Bluetooth feature.

### Pairing with other Bluetooth devices

1

On the Settings screen, tap **Connections** → **Bluetooth**, and then tap the switch to activate it.

The detected devices will be listed.

2

Select a device to pair with.

If the device you want to pair with is not on the list, set the device to enter Bluetooth pairing mode. Refer to the other device's user manuals.



Your device is visible to other devices while the Bluetooth settings screen is open.


3

Accept the Bluetooth connection request on your device to confirm.


The devices will be connected when the other device accepts the Bluetooth connection request.

## Sending and receiving data

Many apps support data transfer via Bluetooth. You can share data, such as contacts or media files, with other Bluetooth devices. The following actions are an example of sending an image to another device.

- 1 Launch the **Gallery** app and select an image.
- 2 Tap  → **Bluetooth**, and then select a device to transfer the image to.  
If your device has paired with the device before, tap the device name without confirming the auto-generated passkey.  
If the device you want to pair with is not in the list, request that the device turns on its visibility option.
- 3 Accept the Bluetooth connection request on the other device.


## Unpairing Bluetooth devices

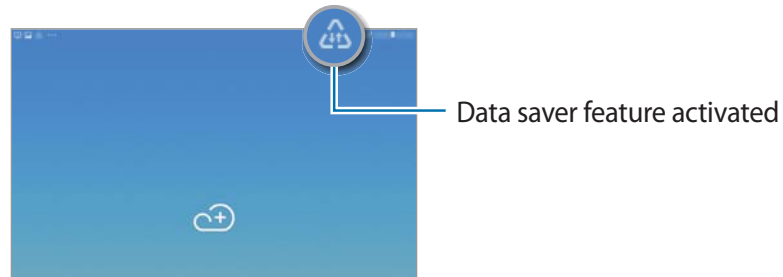
- 1 On the Settings screen, tap **Connections** → **Bluetooth**.  
The device displays the paired devices in the list.
- 2 Tap  next to the device name to unpair.
- 3 Tap **Unpair**.

## Data saver

Reduce your data usage by preventing some apps running in the background from sending or receiving data.

On the Settings screen, tap **Connections** → **Data usage** → **Data saver** and tap the switch to activate it.

When the data saver feature is activated, the  icon will appear on the status bar.



To select apps to use data without restriction, tap **Allow app while Data saver on** and select apps.

## Mobile Hotspot and Tethering

Use the device as a mobile hotspot to share the device's mobile data connection with other devices when the network connection is not available. Connections can be made via Wi-Fi, USB, or Bluetooth.

On the Settings screen, tap **Connections** → **Mobile Hotspot and Tethering**.





You may incur additional charges when using this feature.

- **Mobile Hotspot:** Use the mobile hotspot to share the device's mobile data connection with computers or other devices.
- **Bluetooth tethering:** Use Bluetooth tethering to share the device's mobile data connection with computers or other devices via Bluetooth.
- **USB tethering:** Use USB tethering to share the device's mobile data connection with a computer via USB. When connected to a computer, the device is used as a wireless modem for the computer.

## Using the mobile hotspot

Use your device as a mobile hotspot to share your device's mobile data connection with other devices.

- 1 On the Settings screen, tap **Connections** → **Mobile Hotspot and Tethering** → **Mobile Hotspot**.
- 2 Tap the switch to activate it.  
The  icon appears on the status bar. Other devices can find your device in the Wi-Fi networks list.  
To set a password for the mobile hotspot, tap  → **Configure Mobile Hotspot** and select the level of security. Then, enter a password and tap **SAVE**.
- 3 On the other device's screen, search for and select your device from the Wi-Fi networks list.
- 4 On the connected device, use the device's mobile data connection to access the Internet.

## More connection settings

Customise settings to control other features.

On the Settings screen, tap **Connections** → **More connection settings**.

- **Nearby device scanning:** Set the device to scan for nearby devices to connect to.
- **Printing:** Configure settings for printer plug-ins installed on the device. You can search for available printers or add one manually to print files. Refer to [Printing](#) for more information.
- **Download booster:** Set the device to download files larger than 30 MB, faster via Wi-Fi and mobile networks simultaneously. Refer to [Download booster](#) for more information.
- **VPN:** Set up virtual networks (VPNs) on your device to connect to a school or company's private network.
- **Ethernet:** When you connect an Ethernet adaptor, you can use a wired network and configure network settings.

## Printing

Configure settings for printer plug-ins installed on the device. You can connect the device to a printer via Wi-Fi or Wi-Fi Direct, and print images or documents.



Some printers may not be compatible with the device.

### Adding printer plug-ins

Add printer plug-ins for printers you want to connect the device to.

- 1 On the Settings screen, tap **Connections** → **More connection settings** → **Printing** → **Add service**.
- 2 Search for a printer plug-in in **Play Store**.
- 3 Select a printer plug-in and install it.
- 4 Select the printer plug-in and tap the switch to activate it.  
The device searches for printers that are connected to the same Wi-Fi network as your device.
- 5 Select a printer to add.



To add printers manually, tap  → **Add printer**.

### Printing content

While viewing content, such as images or documents, access the options list, tap **Print** → ▼ → **All printers...**, and then select a printer.



Printing methods may vary depending on the content type.

## Download booster

Set the device to download files larger than 30 MB, faster via Wi-Fi and mobile networks simultaneously. A stronger Wi-Fi signal will provide a faster download speed.

On the Settings screen, tap **Connections** → **More connection settings** → **Download booster**.



- This feature may not be supported by some devices.
- You may incur additional charges when downloading files via the mobile network.
- When you download large files, the device may heat up. If the device exceeds a set temperature, the feature will turn off.
- If network signals are unstable, the speed and performance of this feature may be affected.
- If the Wi-Fi and mobile network connections have significantly different data transfer speeds, the device may use only the fastest connection.
- This feature supports Hypertext Transmission Protocol (HTTP) 1.1 and Hypertext Transmission Protocol Secure (HTTPS). The feature cannot be used with other protocols, such as FTP.

## Sounds and vibration

### Options

Change settings for various sounds on the device.

On the Settings screen, tap **Sounds and vibration**.

- **Sound mode:** Set the device to use sound mode, vibration mode, or silent mode.
- **Vibrate while ringing:** Set the device to vibrate and play a ringtone for incoming calls.
- **Use Volume keys for media:** Set the device to adjust the media volume level when you press the Volume key.
- **Volume:** Adjust the volume level for call ringtones, music and videos, system sounds, and notifications.
- **Ringtone:** Change the call ringtone.
- **Vibration pattern:** Select a vibration pattern.

- **Notification sounds:** Change the notification sound.
- **Do not disturb:** Set the device to mute incoming calls, notification sounds, and media, except for allowed exceptions.
- **Touch sounds:** Set the device to sound when you select an app or option on the touchscreen.
- **Screen lock sounds:** Set the device to sound when you lock or unlock the touchscreen.
- **Charging sound:** Set the device to sound when it is connected to a charger.
- **Dialling keypad tones:** Set the device to sound when you tap the buttons on the keypad.
- **Keyboard sound:** Set the device to sound when a key is touched.
- **Sound quality and effects:** Configure additional sound settings.

You can also activate the surround sound mode. Refer to [Dolby Atmos \(surround sound\)](#) for more information.

- **Separate app sound:** Set the device to play media sound from a specific app on the connected Bluetooth speaker or headset separate from the sound of other apps. For example, you can listen to the Navigation app through your device's speaker while listening to playback from the Music app through the vehicle's Bluetooth speaker.

## Dolby Atmos (surround sound)

Select a surround sound mode optimised for various types of audio, such as movies, music, and voice. With Dolby Atmos, you can experience moving audio sounds that flows all around you.

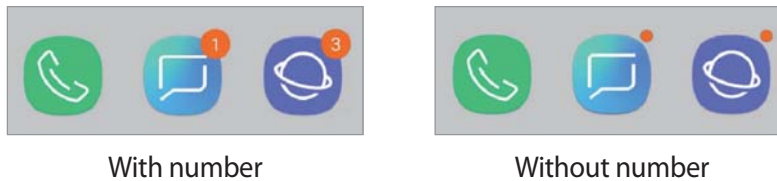
On the Settings screen, tap **Sounds and vibration** → **Sound quality and effects** → **Dolby Atmos**, tap the switch to activate it, and then select a mode.

## Notifications

Change the notification settings for each app.

On the Settings screen, tap **Notifications**.

To display icon badges, tap the **App icon badges** switch to activate it. To change the badge style, tap **App icon badges**.



To customise notification settings for more apps, tap **ADVANCED** and select an app.

## Display

### Options

Change the display and the Home screen settings.

On the Settings screen, tap **Display**.

- **Brightness:** Adjust the brightness of the display.
- **Auto brightness:** Set the device to keep track of your brightness adjustments and apply them automatically in similar lighting conditions.
- **Font and screen zoom:** Change the screen zoom setting or font size and style.
- **Home screen:** Change the Home screen settings.
- **Icon frames:** Set whether to display shaded backgrounds to make icons stand out.
- **Status bar:** Customise the settings for displaying notifications or indicators on the status bar.
- **Navigation bar:** Change the navigation bar settings. Refer to [Navigation bar \(soft buttons\)](#) for more information.



- **Screen timeout:** Set the length of time the device waits before turning off the display's backlight.
- **Screensaver:** Set the device to launch a screensaver when the device is charging or connected to a dock. Refer to [Screensaver](#) for more information.
- **Double tap to wake up:** Set the device to turn on the screen by double-tapping anywhere on the screen while the screen is turned off.

## Screensaver

You can set to display images as a screensaver when the screen turns off automatically. The screensaver will be displayed when the device is charging or connected to a dock.

1 On the Settings screen, tap **Display** → **Screensaver** and tap the switch to activate it.

2 Select an option.

If you select **Photo Frame** or **Photos**, a slideshow with selected images will start. If you select **Photo Table**, selected images will appear as small cards and overlap.

3 Tap  to select albums for displaying images.

4 When you are finished, tap the Back button.

To preview the selected option, tap **PREVIEW**.



When you tap the screen while your screensaver is displayed, the screen will turn on.

## Wallpaper

Change the wallpaper settings for the Home screen and the locked screen.

On the Settings screen, tap **Wallpaper**.

## Advanced features

Activate advanced features and change the settings that control them.

On the Settings screen, tap **Advanced features**.



Excessive shaking or an impact to the device may cause an unintended input for some features using sensors.

- **Accessories:** Change the accessory settings.
- **Daily Board:** Set the device to show a slideshow with selected images. Refer to [Daily Board](#) for more information.
- **Device assistance app:** Select a device assistance app to launch when you tap and hold the Home button. The device assistance app will gather information from the current screen and provide related information, apps, and features.
- **Multi window:** Select a Multi window launch method.
- **Smart capture:** Set the device to capture the current screen and scrollable area, and crop and share the screenshot immediately.
- **Palm swipe to capture:** Set the device to capture a screenshot when you swipe your hand to the left or right across the screen. You can view the captured images in **Gallery**.

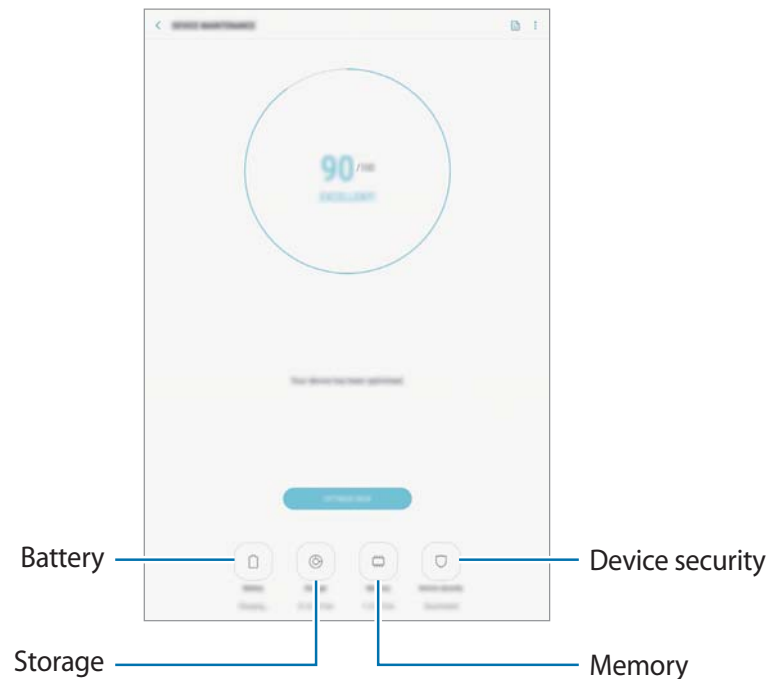


It is not possible to capture a screenshot while using some apps and features.

- **Easy mute:** Set the device to mute incoming calls or alarms by using palm motions.
- **Swipe to call or send messages:** Set the device to make a call or send a message when you swipe to the right or left on a contact or a phone number in the **Phone** or **Contacts** app.
- **Direct share:** Set the device to display the people you contacted on the sharing options panel to allow you to share content directly.

## Device maintenance

The device maintenance feature provides an overview of the status of your device's battery, storage, memory, and system security. You can also automatically optimise the device with a tap of your finger.



### Using the quick optimisation feature

On the Settings screen, tap **Device maintenance** → **FIX NOW** or **OPTIMISE NOW**.

The quick optimisation feature improves device performance through the following actions.

- Clearing some memory.
- Deleting unnecessary files and closing apps running in the background.
- Managing abnormal battery usage.
- Scanning for crashed apps and malware.

## Battery

Check the remaining battery power and time to use the device. For devices with low battery levels, conserve battery power by activating power saving features.

On the Settings screen, tap **Device maintenance** → **Battery**.





- The usage time left shows the time remaining before the battery power runs out. Usage time left may vary depending on your device settings and operating conditions.
- You may not receive notifications from some apps that use power saving mode.

### Power saving mode

- **MID:** Activate power saving mode to extend the battery's usage time.
- **MAX:** In maximum power saving mode, the device decreases battery consumption by applying the dark theme and limiting the apps and features available. Network connections, except for the mobile network, will be deactivated.

### Managing the battery

You can save battery power by preventing apps that are running in the background from using battery power when they are not being used. Tick apps from the apps list and tap **SAVE POWER**. Also, tap  → **Advanced settings** and set the **App power monitor** options.

You can set the device to charge the battery more quickly. Tap  → **Advanced settings** and tap the **Fast cable charging** switch to activate it.

## Storage

Check the status of the used and available memory.

On the Settings screen, tap **Device maintenance** → **Storage**.



- The actual available capacity of the internal memory is less than the specified capacity because the operating system and default apps occupy part of the memory. The available capacity may change when you update the device.
- You can view the available capacity of the internal memory in the Specification section for your device on the Samsung website.

## Managing the memory

To delete residual files, such as cache, tap **CLEAN NOW**. To delete files or uninstall apps that you do not use any more, select a category under **USER DATA**. Then, tick items to select and tap **DELETE** or **UNINSTALL**.

## Memory

On the Settings screen, tap **Device maintenance** → **Memory**.

To speed up your device by stopping apps running in the background, tick apps from the apps list, and tap **CLEAN NOW**.

## Device security

Check the device's security status. This feature scans your device for malware.

On the Settings screen, tap **Device maintenance** → **Device security** → **SCAN TABLET**.

## Apps

Manage the device's apps and change their settings. You can view the apps' usage information, change their notification or permission settings, or uninstall or disable unnecessary apps.

On the Settings screen, tap **Apps**.

## Lock screen

### Options

Change settings for the locked screen.

On the Settings screen, tap **Lock screen**.



The available options may vary depending on the screen lock method selected.

- **Screen lock type:** Change the screen lock method.
- **Smart Lock:** Set the device to unlock itself when trusted locations or devices are detected. Refer to [Smart Lock](#) for more information.
- **Secure lock settings:** Change screen lock settings for the selected lock method.
- **Clock style:** Change the type and colour of the clock on the locked screen.
- **Roaming clock:** Change the clock to show both the local and home time zones on the locked screen when roaming.
- **FaceWidgets:** Change the settings of the items displayed on the locked screen.
- **Contact information:** Set the device to show contact information, such as your email address, on the locked screen.
- **Notifications:** Set whether or not to show notifications on the locked screen and select which notifications to display.
- **App shortcuts:** Select apps to display shortcuts to them on the locked screen.
- **About Lock screen:** View the device's lock screen version.

## Smart Lock

You can set the device to unlock itself and remain unlocked when trusted locations or devices are detected.

For example, if you have set your home as a trusted location, when you get home your device will detect the location and automatically unlock itself.



- This feature will be available to use after you set a screen lock method.
- If you do not use your device for four hours or when you turn on the device, you must unlock the screen using the pattern, PIN, or password you set.

- 1 On the Settings screen, tap **Lock screen** → **Smart Lock**.
- 2 Unlock the screen using the preset screen lock method.
- 3 Select an option and follow the on-screen instructions to complete the setting.

## Biometrics and security


### Options

Change the settings for securing the device.

On the Settings screen, tap **Biometrics and security**.

- **Face Recognition:** Set the device to unlock the screen by recognising your face. Refer to [Face recognition](#) for more information.
- **Google Play Protect:** Set the device to check for harmful apps and behaviour and warn about potential harm and remove them.
- **Find My Mobile:** Activate or deactivate the Find My Mobile feature. Access the Find My Mobile website ([findmymobile.samsung.com](http://findmymobile.samsung.com)) to track and control your lost or stolen device.

You can also allow the Google location service to provide more accurate information about the location of your device.

- **Security update:** View the version of your device's security system and check for updates.
- **Install unknown apps:** Set the device to allow the installation of apps from unknown sources.
- **Secure Folder:** Create a secure folder to protect your private content and apps from others. Refer to [Secure Folder](#) for more information.
- **App permission monitor:** Set to receive notifications when the permissions you select are used by apps that you are not using. You can manage the settings of each app and view their permission usage history.
- **Secure startup:** Protect your device by setting it to require a screen unlock code when turning on the device. You must enter the unlock code to start the device and receive messages and notifications.
- **Encrypt SD card:** Set the device to encrypt files on a memory card.  
 If you reset your device to the factory defaults with this setting enabled, the device will not be able to read your encrypted files. Disable this setting before resetting the device.
- **Other security settings:** Configure additional security settings.

## Face recognition

You can set the device to unlock the screen by recognising your face.



- If you use your face as a screen lock method, your face cannot be used to unlock the screen for the first time after turning on the device. To use the device, you must unlock the screen using the pattern, PIN, or password you set when registering the face. Be careful not to forget your pattern, PIN, or password.
- If you change the screen lock method to **Swipe** or **None**, which are not secure, all of your biometric data will be deleted. If you want to use your biometric data in apps or features, you must register your biometric data again.



### Precautions for using face recognition

Before using the face recognition to unlock your device, keep the following precautions in mind.

- Your device could be unlocked by someone or something that looks like your image.
- Face recognition is less secure than Pattern, PIN, or Password.



## For better face recognition

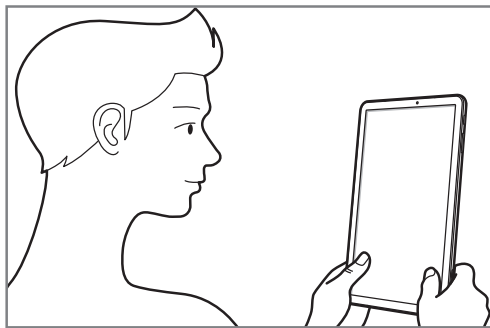
Consider the following when using face recognition:

- Consider the conditions when registering, such as wearing glasses, hats, masks, beards, or heavy makeup
- Ensure that you are in a well-lit area and that the camera lens is clean when registering
- Ensure your image is not blurry for better match results

## Registering your face

For better face registration, register your face indoors and out of direct sunlight.

- 1 On the Settings screen, tap **Biometrics and security** → **Face Recognition**.
- 2 Unlock the screen using the preset screen lock method.  
If you have not set a screen lock method, create one.
- 3 Select whether you are wearing glasses or not and tap **CONTINUE**.
- 4 Hold the device with the screen facing towards you and look at the screen.



- 5 Position your face inside the frame on the screen.

The camera will scan your face.

When a face lock pop-up window appears, tap **TURN ON** to use your face to unlock the screen.



If unlocking the screen with your face is not working properly, tap **Remove face data** to remove your registered face and register your face again.

## Deleting the registered face data

You can delete face data that you have registered.

- 1 On the Settings screen, tap **Biometrics and security** → **Face Recognition**.
- 2 Unlock the screen using the preset screen lock method.
- 3 Tap **Remove face data**.

Once the registered face is deleted, all the related features will also be deactivated.

## Unlocking the screen with your face

You can unlock the screen with your face instead of using a pattern, PIN, or password.

- 1 On the Settings screen, tap **Biometrics and security** → **Face Recognition**.
- 2 Unlock the screen using the preset screen lock method.
- 3 Tap the **Face unlock** switch to activate it.



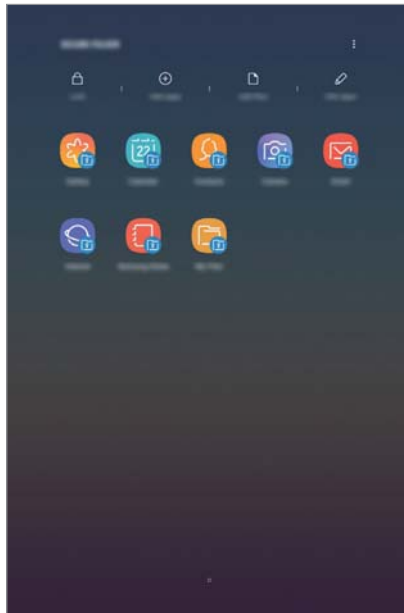
If you want to reduce the possibility of recognising faces in photos or videos, tap the **Faster recognition** switch to deactivate it. This may decrease the face recognition speed.

- 4 On the locked screen, look at the screen.

When your face is recognised, you can unlock the screen without using any additional screen lock method. If your face is not recognised, use the preset screen lock method.

## Secure Folder

Secure Folder protects your private content and apps, such as photos and contacts, from being accessed by others. You can keep your private content and apps secure even when the device is unlocked.



Secure Folder is a separate, secured storage area. The data in Secure Folder cannot be transferred to other devices via unapproved sharing methods, such as USB or Wi-Fi Direct. Attempting to customise the operating system or modifying software will cause Secure Folder to be automatically locked and inaccessible. Before saving data in Secure Folder, make sure to back up a copy of the data in another secure location.

## Setting up Secure Folder

- 1 Launch the **Secure Folder** app.  
Alternatively, launch the **Settings** app and tap **Biometrics and security** → **Secure Folder**.
- 2 Tap **START**.
- 3 Tap **SIGN IN** and sign in to your Samsung account.
- 4 Select a lock method to use for Secure Folder and follow the on-screen instructions to complete the setup.


To change the name or icon colour of Secure Folder, tap  → **Customise icon**.



- When you launch the **Secure Folder** app, you must unlock the app using your preset lock method.
- If you forget your Secure Folder unlock code, you can reset it using your Samsung account. Tap the reset button at the bottom of the locked screen, and enter your Samsung account password.

## Setting auto lock for Secure Folder

Set the device to automatically lock Secure Folder when it is not being used.

- 1 Launch the **Secure Folder** app and tap  → **Settings** → **Auto lock Secure Folder**.
- 2 Select a lock option.



To manually lock your Secure Folder, tap **Lock**.

## Moving content to Secure Folder

Move content, such as photos and contacts, to Secure Folder. The following actions are an example of moving an image from the default storage to Secure Folder.

1 Launch the **Secure Folder** app and tap **Add files**.

2 Tap **Images**, tick images to move, and then tap **DONE**.

3 Tap **MOVE**.

The selected items will be deleted from the original folder and moved to Secure Folder. To copy items, tap **COPY**.



The method for moving content may vary depending on the content type.

## Moving content from Secure Folder

Move content from Secure Folder to the corresponding app in the default storage. The following actions are an example of moving an image from Secure Folder to the default storage.

1 Launch the **Secure Folder** app and tap **Gallery**.

2 Select an image and tap **⋮ → Move out of Secure Folder**.

The selected items will be moved to **Gallery** in the default storage.

## Adding apps

Add an app to use in Secure Folder.

- 1 Launch the **Secure Folder** app and tap **Add apps**.
- 2 Tick one or more apps installed on the device and tap **ADD**.  
To install apps from **Play Store** or **Galaxy Apps**, tap **DOWNLOAD FROM PLAY STORE** or **DOWNLOAD FROM GALAXY APPS**.

## Removing apps from Secure Folder

Tap **Edit apps**, tick apps, and then tap **Disable** or **Uninstall**.

## Adding accounts

Add your Samsung and Google accounts, or other accounts, to sync with the apps in Secure Folder.

- 1 Launch the **Secure Folder** app and tap **⋮** → **Settings** → **Accounts** → **Add account**.
- 2 Select an account service.
- 3 Follow the on-screen instructions to complete the account setup.

## Hiding Secure Folder

You can hide the Secure Folder shortcut from the Apps screen.


Launch the **Secure Folder** app, tap **⋮** → **Settings**, and then tap the **Show Secure Folder** switch to deactivate it.

Alternatively, drag the status bar downwards to open the notification panel. Then, swipe downwards on the notification panel and tap **Secure Folder** to deactivate the feature.


## Backing up and restoring Secure Folder

Back up content and apps in Secure Folder to Samsung Cloud using your Samsung account and restore them later.

### Backing up data


- 1 Launch the **Secure Folder** app and tap  → **Settings** → **Backup and restore**.
- 2 Tap **Add account** and register and sign in to your Samsung account.
- 3 Tap **Back up Secure Folder data**.
- 4 Tick items you want to back up and tap **BACK UP NOW**.  
Data will be backed up to Samsung Cloud.

### Restoring data

- 1 Launch the **Secure Folder** app and tap  → **Settings** → **Backup and restore**.
- 2 Tap **Restore**.
- 3 Select a device and the data types you want to restore and tap **RESTORE NOW**.  
Backed up data will be restored to your device.

## Uninstalling Secure Folder

You can uninstall Secure Folder, including the content and apps in it.

Launch the **Secure Folder** app and tap  → **Settings** → **More settings** → **Uninstall**.

To back up content before uninstalling Secure Folder, tick **Move media files out of Secure Folder** and tap **UNINSTALL**. To access data backed from Secure Folder, open the **Samsung** folder, launch the **My Files** app, and then tap **Internal storage** → **Secure Folder**.



Notes saved in **Samsung Notes** will not be backed up.

## Cloud and accounts

### Options

Sync, back up, or restore your device's data using Samsung Cloud. You can also register and manage accounts, such as your Samsung account or Google account, or transfer data to or from other devices via Smart Switch.

On the Settings screen, tap **Cloud and accounts**.



Regularly back up your data to a safe location, such as Samsung Cloud or a computer, so that you can restore it if the data is corrupted or lost due to an unintended factory data reset.

- **Samsung Cloud:** Manage the content that you want to store securely in Samsung Cloud. Check the usage status of your Samsung Cloud storage, and sync, back up, and restore your data. Refer to [Samsung Cloud](#) for more information.
- **Accounts:** Add your Samsung and Google accounts, or other accounts, to sync with.
- **Users:** Set up additional user accounts for other users to use the device with personalised settings, such as email accounts, wallpaper preferences, and more. Refer to [Users](#) for more information.
- **Backup and restore:** Keep your personal information, app data, and settings safe on your device. You can back up your sensitive information and access it later. You must sign in to your Google or Samsung account to back up or restore data.
- **Smart Switch:** Launch Smart Switch and transfer data from your previous device. Refer to [Smart Switch](#) for more information.



## Users

Set up additional user accounts for other users to use the device with personalised settings, such as email accounts, wallpaper preferences, and more. Following types of user accounts are available:

- **Administrator:** The administrator account is created only when setting up the device for the first time, and cannot be created more than one. This account has full control of the device including user account management. You can add or delete user accounts only when using this account.
- **Guest:** This account allows guests to access the device. Information and data used during a guest session is temporarily stored. Each time you use this account, you are asked whether to continue the previous guest session or reset it.
- **User:** This account allows users to access their own apps and content, and customise the device settings that affect all accounts.

### Adding users

- 1 On the Settings screen, tap **Cloud and accounts** → **Users**.
- 2 Tap **Add user** → **OK** → **SET UP NOW**.  
The device will switch to a new user account and the default locked screen will appear on the screen.
- 3 Unlock the device and follow the on-screen instructions to complete the account setup.

## Switching users


Tap the user account icon at the top of the locked screen and select an account to switch to.



Locked screen

## Managing users

When using the owner account, you can delete accounts or change account settings.

To delete a user account, tap  next to the account and then tap **Delete user**.

To change an account's settings, tap  next to an account.

## Google

Configure settings for some features provided by Google.

On the Settings screen, tap **Google**.

## Accessibility

Configure various settings to improve accessibility to the device.

On the Settings screen, tap **Accessibility**.

- **Vision:** Customise the settings to improve accessibility for visually impaired users.
- **Hearing:** Customise the settings to improve accessibility for users with hearing impairment.
- **Dexterity and interaction:** Customise the settings to improve accessibility for users who have reduced dexterity.
- **Text-to-speech:** Change the settings for text-to-speech features used when Voice Assistant is activated, such as languages, speed, and more.
- **Direction lock:** Change the directional combination settings for unlocking the screen.
- **Direct access:** Set the device to launch selected accessibility menus when you press the Power key and the Volume Up key simultaneously.
- **Accessibility shortcut:** Set the device to activate Voice Assistant or Samsung universal switch when you press and hold the Volume Up key and the Volume Down key simultaneously for more than 3 seconds.
- **Notification reminder:** Set the device to alert you to notifications that you have not checked at the interval.
- **Answering and ending calls:** Change the method of answering or ending calls.
- **Single tap mode:** Set the device to control incoming calls or notifications by tapping the button instead of dragging it.
- **Accessibility settings backup:** Import, export, or share your accessibility settings.
- **SERVICES:** View accessibility services installed on the device.

## General management

Customise your device's system settings or reset the device.

On the Settings screen, tap **General management**.

- **Language and input:** Select device languages and change settings, such as keyboards and voice input types. Some options may not be available depending on the selected language. Refer to [Adding device languages](#) for more information.
- **Date and time:** Access and alter the settings to control how the device displays the time and date.




If the battery remains fully discharged, the time and date is reset.

- **Contact us:** Ask questions or view frequently asked questions. Refer to [Samsung Members](#) for more information.
- **Report diagnostic info to Samsung:** Set the device to automatically send the device's diagnostic and usage information to Samsung.
- **Marketing information:** Set whether to receive Samsung marketing information, such as special offers, membership benefits, and newsletters.
- **Reset:** Reset your device's settings or perform a factory data reset. You can reset all your settings and network settings. You can also set the device to restart at a preset time for device optimisation.


### Adding device languages

You can add languages to use on your device.

- 1 On the Settings screen, tap **General management** → **Language and input** → **Language** → **Add language**.  
To view all the languages that can be added, tap  → **All languages**.
- 2 Select a language to add.

- 3 To set the selected language as the default language, tap **SET AS DEFAULT**. To keep the current language setting, tap **KEEP CURRENT**.

The selected language will be added to your languages list. If you changed the default language, the selected language will be added to the top of the list.

To change the default language from your languages list, drag  next to a language and move it to the top of the list. Then, tap **DONE**. If an app does not support the default language, the next supported language in the list will be used.

## Software update

Update your device's software via the firmware over-the-air (FOTA) service. You can also schedule software updates.

On the Settings screen, tap **Software update**.



If emergency software updates are released for your device's security and to block new types of security threats, they will be installed automatically without your agreement.

- **Download updates manually:** Check for and install updates manually.
- **Download updates automatically:** Set the device to download updates automatically when connected to a Wi-Fi network.
- **Scheduled software updates:** Set the device to install updates at a specified time.
- **Last update information:** View information about the last software update.

## Security updates information

Security updates are provided to strengthen the security of your device and protect your personal information. For security updates for your model, visit [security.samsungmobile.com](https://security.samsungmobile.com).



The website supports only some languages.

## User manual

View help information to learn how to use the device and apps or configure important settings.

On the Settings screen, tap **User manual**.

## About tablet

Access your device's information.

On the Settings screen, tap **About tablet**.

To change your device's name, tap **EDIT**.

- **Status:** View various device information, such as the SIM card status, Wi-Fi MAC address, and serial number.
- **Legal information:** View legal information related to the device, such as safety information and the open source licence.
- **Software information:** View the device's software information, such as its operating system version and firmware version.
- **Battery information:** View the device's battery status and information.

# Appendix

## Troubleshooting

Before contacting a Samsung Service Centre, please attempt the following solutions. Some situations may not apply to your device.

### **When you turn on your device or while you are using the device, it prompts you to enter one of the following codes:**

- Password: When the device lock feature is enabled, you must enter the password you set for the device.
- PIN: When using the device for the first time or when the PIN requirement is enabled, you must enter the PIN supplied with the SIM or USIM card. You can disable this feature by using the Lock SIM card menu.
- PUK: Your SIM or USIM card is blocked, usually as a result of entering your PIN incorrectly several times. You must enter the PUK supplied by your service provider.
- PIN2: When you access a menu requiring the PIN2, you must enter the PIN2 supplied with the SIM or USIM card. For more information, contact your service provider.

### **Your device displays network or service error messages**

- When you are in areas with weak signals or poor reception, you may lose reception. Move to another area and try again. While moving, error messages may appear repeatedly.
- You cannot access some options without a subscription. For more information, contact your service provider.

### **Your device does not turn on**

When the battery is completely discharged, your device will not turn on. Fully charge the battery before turning on the device.

## The touchscreen responds slowly or improperly

- If you attach a screen protector or optional accessories to the touchscreen, the touchscreen may not function properly.
- If you are wearing gloves, if your hands are not clean while touching the touchscreen, or if you tap the screen with sharp objects or your fingertips, the touchscreen may malfunction.
- The touchscreen may malfunction in humid conditions or when exposed to water.
- Restart your device to clear any temporary software bugs.
- Ensure that your device software is updated to the latest version.
- If the touchscreen is scratched or damaged, visit a Samsung Service Centre.

## Your device freezes or encounters a fatal error

Try the following solutions. If the problem is still not resolved, contact a Samsung Service Centre.

### Restarting the device

If your device freezes or hangs, you may need to close apps or turn off the device and turn it on again.

### Forcing restart

If your device is frozen and unresponsive, press and hold the Power key and the Volume Down key simultaneously for more than 7 seconds to restart it.

### Resetting the device

If the methods above do not solve your problem, perform a factory data reset.

Launch the **Settings** app and tap **General management** → **Reset** → **Factory data reset** → **RESET** → **DELETE ALL**. Before performing the factory data reset, remember to make backup copies of all important data stored in the device.



## **Calls are not connected**

- Ensure that you have accessed the right cellular network.
- Ensure that you have not set call barring for the phone number you are dialling.
- Ensure that you have not set call barring for the incoming phone number.

## **Others cannot hear you speaking on a call**

- Ensure that you are not covering the built-in microphone.
- Ensure that the microphone is close to your mouth.
- If using an earphone, ensure that it is properly connected.

## **Sound echoes during a call**

Adjust the volume by pressing the Volume key or move to another area.

## **A cellular network or the Internet is often disconnected or audio quality is poor**

- Ensure that you are not blocking the device's internal antenna.
- When you are in areas with weak signals or poor reception, you may lose reception. You may have connectivity problems due to issues with the service provider's base station. Move to another area and try again.
- When using the device while moving, wireless network services may be disabled due to issues with the service provider's network.

## **The battery icon is empty**

Your battery is low. Charge the battery.

## **The battery does not charge properly (For Samsung-approved chargers)**

- Ensure that the charger is connected properly.
- Visit a Samsung Service Centre and have the battery replaced.

## **The battery depletes faster than when first purchased**

- When you expose the device or the battery to very cold or very hot temperatures, the useful charge may be reduced.
- Battery consumption will increase when you use certain features or apps, such as GPS, games, or the Internet.
- The battery is consumable and the useful charge will get shorter over time.

## **Error messages appear when launching the camera**

Your device must have sufficient available memory and battery power to operate the camera app. If you receive error messages when launching the camera, try the following:

- Charge the battery.
- Free some memory by transferring files to a computer or deleting files from your device.
- Restart the device. If you are still having trouble with the camera app after trying these tips, contact a Samsung Service Centre.

## **Photo quality is poorer than the preview**

- The quality of your photos may vary, depending on the surroundings and the photography techniques you use.
- If you take photos in dark areas, at night, or indoors, image noise may occur or images may be out of focus.

## Error messages appear when opening multimedia files

If you receive error messages or multimedia files do not play when you open them on your device, try the following:

- Free some memory by transferring files to a computer or deleting files from your device.
- Ensure that the music file is not Digital Rights Management (DRM)-protected. If the file is DRM-protected, ensure that you have the appropriate licence or key to play the file.
- Ensure that the file formats are supported by the device. If a file format is not supported, such as DivX or AC3, install an app that supports it. To confirm the file formats that your device supports, visit [www.samsung.com](http://www.samsung.com).
- Your device supports photos and videos captured with the device. Photos and videos captured by other devices may not work properly.
- Your device supports multimedia files that are authorised by your network service provider or providers of additional services. Some content circulated on the Internet, such as ringtones, videos, or wallpapers, may not work properly.

## Bluetooth is not working well

If another Bluetooth device is not located or there are connection problems or performance malfunctions, try the following:

- Ensure that the device you wish to connect with is ready to be scanned or connected to.
- Ensure that your device and the other Bluetooth device are within the maximum Bluetooth range (10 m).
- On your device, launch the **Settings** app, tap **Connections**, and then tap the **Bluetooth** switch to re-activate it.
- On your device, launch the **Settings** app, tap **General management** → **Reset** → **Reset network settings** → **RESET SETTINGS** to reset network settings. You may lose registered information when performing the reset.

If the tips above do not solve the problem, contact a Samsung Service Centre.

## A connection is not established when you connect the device to a computer

- Ensure that the USB cable you are using is compatible with your device.
- Ensure that you have the proper driver installed and updated on your computer.
- If you are a Windows XP user, ensure that you have Windows XP Service Pack 3 or higher installed on your computer.

## Your device cannot find your current location

GPS signals may be obstructed in some locations, such as indoors. Set the device to use Wi-Fi or a mobile network to find your current location in these situations.

## Data stored in the device has been lost

Always make backup copies of all important data stored in the device. Otherwise, you cannot restore data if it is corrupted or lost. Samsung is not responsible for the loss of data stored in the device.

## A small gap appears around the outside of the device case

- This gap is a necessary manufacturing feature and some minor rocking or vibration of parts may occur.
- Over time, friction between parts may cause this gap to expand slightly.

## There is not enough space in the device's storage

Delete unnecessary data, such as cache, using the device maintenance or manually delete unused apps or files to free up storage space.


## The Apps button does not appear on the Home screen

Without using the Apps button, you can open the Apps screen by swiping upwards or downwards on the Home screen. To display the Apps button at the bottom of the Home screen, launch the **Settings** app and tap **Display** → **Home screen** → **Apps button** → **Show Apps button** → **APPLY**.

## The Home button does not appear

The navigation bar containing the Home button may disappear while using certain apps or features. To view the navigation bar, drag upwards from the bottom of the screen.

## The screen brightness adjustment bar does not appear on the notification panel

Open the notification panel by dragging the status bar downwards, and then drag the notification panel downwards. Tap  next to the brightness adjustment bar and tap the **Show control on top** switch to activate it.

## Samsung Cloud does not work

- Ensure that you are connected to a network properly.
- During a Samsung Cloud's service check, you cannot use Samsung Cloud. Try again later.

## Removing the battery

- **To remove the battery, contact an authorised service centre. To obtain battery removal instructions, please visit [www.samsung.com/global/ecodesign\\_energy](http://www.samsung.com/global/ecodesign_energy).**
- For your safety, you **must not attempt to remove** the battery. If the battery is not properly removed, it may lead to damage to the battery and device, cause personal injury, and/or result in the device being unsafe.
- Samsung does not accept liability for any damage or loss (whether in contract or tort, including negligence) which may arise from failure to precisely follow these warnings and instructions, other than death or personal injury caused by Samsung's negligence.

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