



For more information on how to use the phone, please go to www.alcatel-mobile.com and download the complete user manual. Moreover, on the website, you can also find answers to frequently asked questions, upgrade the software via Mobile Upgrade, and so much more.

A3







Help

Refer to the following resources to get more FAQ, software, and service information.

To learn about	Do this
Consulting FAQ	your phone. To download the software update tool onto your PC, go to http://www.alcatel-mobile.com/global-en/ support/softwareUpgrade/list al number You can find your serial number or International Mobile Equipment Identity (IMEI) on the packaging materials. Or, on the phone, choose Settings > About phone > Status. Ity First follow the advice in this guide. Then check hotlines and repair centres information through http://www.alcatel-mobile.com/global-en/ support/repairResult
Updating your phone's software	
Finding your serial number or IMEI	Mobile Equipment Identity (IMEI) on the packaging materials. Or, on the phone, choose Settings >
Obtaining warranty service	9
Viewing legal information	
Using ONETOUCH Cloud	Open User Centre, then touch More info . For an online User Centre tutorial (may not be available in all areas), go to
	http://my.alcatelonetouch.com/personalcloud/ loginPage?reqUrl=/dashboard/index.
Using other alcatel apps	Go to
	http://www.alcatel-mobile.com/global-en/apps/ appsList

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This product meets applicable national SAR limits of 2.0 W/kg. The specific maximum SAR values can be found on page 10 of this user guide.

When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 5 mm from the body to

www.sar-tick.com ensure compliance with RF exposure requirements. Note



/19/

that the product may be transmitting even if you are not making a phone call.

PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

Safety and use

We recommend that you read this chapter carefully before using your phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

• TRAFFIC SAFETY:

Given that studies show that using a mobile phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their mobile when the vehicle is not parked.

When driving, do not use your phone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some areas.

When switched on, your phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- do not place your phone on top of the dashboard or within an airbag deployment area,
- check with your car dealer or the car manufacturer to make sure that the dashboard is adequately shielded from mobile phone RF energy.

• CONDITIONS OF USE:

You are advised to switch off the telephone from time to time to optimise its performance.

Switch the phone off before boarding an aircraft.

Switch the phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, mobile telephones can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch the phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, petrol station, or chemical plant, or in any potentially explosive atmosphere.

When the phone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump, etc. In particular when using the phone, you should hold it against the ear on the opposite side to the device, if any.

To avoid hearing impairment, pick up the call before holding your phone to your ear. Also move the handset away from your ear while using the "hands-free" mode because the amplified volume might cause hearing damage.

Do not let children use the phone and/or play with the telephone and accessories without supervision.

Please note the battery of your phone is not removable. If you disassemble your phone the warranty will not apply. Disassembling the phone may damage the battery, and may cause leakage of substances that could create an allergic reaction.

Always handle your phone with care and keep it in a clean and dust-free place.

Do not allow your phone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc). The manufacturer's recommended operating temperature range is -10°C to +55°C.

At over 55°C the legibility of the phone's display may be impaired, though this is temporary and not serious.

Emergency call numbers may not be reachable on all cellular networks. You should never rely only on your phone for emergency calls.

Do not open, dismantle or attempt to repair your mobile phone yourself.

Do not drop, throw or bend your mobile phone.

Do not use the phone if the glass made screen, is damaged, cracked or broken to avoid any injury.

Do not paint it.

Use only batteries, battery chargers, and accessories which are recommended by TCL Communication Ltd. and its affiliates and are compatible with your phone model. TCL Communication Ltd. and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Remember to make back-up copies or keep a written record of all important information stored on your phone.

Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your phone or enabling a flashing-lights feature on your phone.

Parents should monitor their children's use of video games or other features that incorporate flashing lights on the phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:

- Do not play or use a flashing-lights feature if you are tired or need sleep.
- Take a minimum of a 15-minute break hourly.
- Play in a room in which all lights are on.
- Play at the farthest distance possible from the screen.
- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.
- If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.

When you play games on your phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow the instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other musculoskeletal disorders.

PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

• PRIVACY:

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your mobile phone regarding taking photographs and recording sounds with your mobile telephone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and duplicate or distribute them, as this may be considered to be an invasion of privacy. It is the user's sole responsibility to ensure that prior authorisation be obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your mobile phone (including the operator) disclaim any liability which may result from the improper use of the mobile phone.

• BATTERY:

Following air regulation, the battery of your product is not charged. Please charge it first.

For a non-unibody device:

Observe the following precautions for battery use:

- Do not attempt to open the battery (due to the risk of toxic fumes and burns).
- Do not puncture, disassemble or cause a short-circuit in a battery.
- Do not burn or dispose of a used battery in household rubbish or store it at temperatures above 60°C.

Batteries must be disposed of in accordance with locally applicable environmental regulations. Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not recommended by TCL Communication Ltd. and/or its affiliates.

For non-unibody devices with a non-removable battery:

Please note the battery of your phone is not removable. Observe the following precautions:

- Do not attempt to eject, replace or open the battery;
- Do not puncture, disassemble, or cause a short circuit in the battery;
- Do not burn or dispose of your phone in household rubbish or store it at temperature above 60°C.

Phone with non-removable battery must be disposed of in accordance with locally applicable environmental regulations.

For a unibody device:

Please note your phone is a unibody device, the back cover and battery are not removable. Observe the following precautions:

- Do not attempt to open the back cover,
- Do not attempt to eject, replace or open the battery,
- Do not puncture the back cover of your phone,
- Do not burn or dispose of your phone in household rubbish or store it at temperature above 60°C.

Phone and battery as a unibody device must be disposed of in accordance with locally applicable environmental regulations.



This symbol on your telephone, the battery and the accessories means that these products must be taken to collection points at the end of their life:

- Municipal waste disposal centres with specific bins for these items of equipment
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

In European Union countries:

These collection points are accessible free of charge.

All products with this sign must be brought to these collection points.

In non European Union jurisdictions:

Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

• CHARGERS:

Mains powered chargers will operate within the temperature range of: 0°C to 40°C.

The chargers designed for your mobile phone meet with the standard for safety of information technology equipment and office equipment use. They are also compliant to the ecodesign directive 2009/125/EC. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

Radio waves

Proof of compliance with international standards (ICNIRP) or with European Directive 2014/53/EU (RED) is required of all mobile phone models before they can be put on the market. The protection of the health and safety for the user and any other person is an essential requirement of these standards or this directive.

THIS DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO **RADIO WAVES**

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) recommended by international guidelines. The guidelines were developed by an independent scientific organisations (ICNIRP) and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg.

Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the ICNIRP guidelines for this device model are:

5046Y:

Maximum SAR for the	s model and conditions under	which it was recorded.
Head SAR	LTE Band 7 + Wi-Fi	1.19 W/kg
Body-worn SAR	LTE Band 7 + Wi-Fi	1.64 W/kg

5046D:

Maximum SAR for thi	s model and conditions under	which it was recorded.
Head SAR	LTE Band 7 + Wi-Fi	1.19 W/kg
Body-worn SAR	LTE Band 7 + Wi-Fi	1.64 W/kg

During use, the actual SAR values for this device are usually well below the values stated above. This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value.

Body-worn SAR testing has been carried out at a separation distance of 5 mm. To meet RF exposure guidelines during body-worn operation, the device should be positioned at least this distance away from the body.

If you are not using an approved accessory ensure that whatever product is used is free of any metal and that it positions the phone the indicated distance away from the body.

Organisations such as the World Health organisations and the US Food and Drug Administration have stated that if people are concerned and want to reduce their exposure they could use a hands-free device to keep the phone away from the head and body during phone calls, or reduce the amount of time spent on the phone.

For more information you can go to www.alcatel-mobile.com

Additional information about electromagnetic fields and public health are available on the following site: http://www.who.int/peh-emf.

Your telephone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.

As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with a headset or USB data cable. If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the phone at least 5 mm away from the body. Please note by using the device some of your personal data may be shared with the main device. It is under your own responsibility to protect your own personal data, not to share with it with any unauthorized devices or third party devices connected to yours. For products with Wi-Fi features, only connect to trusted Wi-Fi networks. Also when using your product as a hotspot (where available), use network security. These precautions will help prevent unauthorized access to your device. Your product can store personal information in various locations including a SIM card, memory card, and built-in memory. Be sure to remove or clear all personal information before you recycle, return, or give away your product. Choose your apps and updates carefully, and install from trusted sources only. Some apps can impact your product's performance and/or have access to private information including account details, call data, location details and network resources.

Note that any data shared with TCL Communication Ltd. is stored in accordance with applicable data protection legislation. For these purposes TCL Communication Ltd. implements and maintains appropriate technical and organizational measures to protect all personal data, for example against unauthorized or unlawful processing and accidental loss or destruction of or damage to such personal data whereby the measures shall provide a level of security that is appropriate having regard to

(i) the technical possibilities available,

(ii) the costs for implementing the measures,

(iii) the risks involved with the processing of the personal data, and

(iv) the sensitivity of the personal data processed.

You can access, review and edit your personal information at any time by logging into your user account, visiting your user profile or by contacting us directly. Should you require us to edit or delete your personal data, we may ask you to provide us with evidence of your identity before we can act on your request.

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alcatel A3 Bluetooth Declaration ID D032716



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The Android robot is reproduced or modified from work created and shared by Google and used according to terms described in the Creative Commons 3.0 Attribution License (the text will show when you long press **Google legal** in **Settings\About phone\Legal information**).⁽¹⁾

You have purchased a product which uses the open source (http://opensource. org/) programs mtd, msdosfs, netfilter/iptables and initrd in object code and other open source programs licensed under the GNU General Public License and Apache License.

We will provide you with a complete copy of the corresponding source codes upon request within a period of three years from the distribution of the product by TCL.

You may download the source codes from http://sourceforge.net/projects/ alcatel/files/. The provision of the source code is free of charge from the internet.

We hereby point out that the end user warranty for infringement IPR is solely limited to the EU.

If and to the extent that the Product is exported, taken with or used by end customer or end user outside the EU any responsibility, warranty or indemnification of manufacturer and its suppliers in regard to the Product expires (including any indemnification in regard to infringement IPR).

⁽¹⁾ May not be available in all countries.

General information

- Internet address: www.alcatel-mobile.com
- Hotline: See "TCL Communication Services" leaflet or go to our website.
- Manufacturer: TCL Communication Ltd.
- Address: 5/F, Building 22E, 22 Science Park East Avenue, Hong Kong Science Park, Shatin, NT, Hong Kong
- **Electronic labeling path:** Touch Settings\Regulatory & safety or press *#07#, you can find more information about labeling ⁽¹⁾.

On our website, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by e-mail to ask any questions you may have.

This radio equipment operates with the following frequency bands and maximum radio-frequency power:

GSM850/900: 33 dBm GSM1800/1900: 30 dBm UMTS B1/2/5/8: 24 dBm LTE B1/3/7/8/20: 24 dBm Bluetooth: < 20 dBm 802.11b/g/n: 2.4GHz band < 20 dBm;

NFC ⁽²⁾ 13.56 MHz: < 25 dBuA/m at 10m

Hereby, TCL Communication Ltd. declares that the radio equipment type Alcatel 5046Y/5046D is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address: http://www.alcatel-mobile.com/EU_doc.

The description of accessories and components, including software, which allow the radio equipment to operate as intended, can be obtained in the full text of the EU declaration of conformity at the following internet address: http://www. alcatel-mobile.com/EU_doc.

⁽¹⁾ It depends on countries.

⁽²⁾ 5046Y only.

Protection against theft⁽¹⁾

Your telephone is identified by an IMEI ⁽²⁾ (phone serial number) shown on the packaging label and in the phone's memory. We recommend that you note the number the first time you use your telephone by entering *#06# and keep it in a safe place. It may be requested by the police or your operator if your telephone is stolen. This number allows your mobile telephone to be blocked preventing a third person from using it, even with a different SIM card.

Disclaimer

There may be certain differences between the user manual description and the phone's operation, depending on the software release of your phone or specific operator services.

TCL Communication Ltd. shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively. This phone may contain materials, including applications and software in executable or source code form, which is submitted by third parties for inclusion in this phone ("Third Party Materials"). All Third Party Materials in this phone are provided "as is", without warranty of any kind, whether express or implied. The purchaser undertakes that TCL Communication Ltd. has complied with all quality obligations incumbent upon it as a manufacturer of mobile devices and phones in complying with Intellectual Property rights. TCL Communication Ltd. will at no stage be responsible for the inability or failure of the Third Party Materials to operate on this phone or in interaction with any other device. To the maximum extent permitted by law, TCL Communication Ltd. disclaims all liability for any claims, demands, suits or actions, and more specifically – but not limited to – tort law actions, under any theory of liability, arising out of the use, by whatever means, or attempts to use, such Third Party Materials. Moreover, the present Third Party Materials, which are provided free of charge by TCL Communication Ltd., may be subject to paid updates and upgrades in the future; TCL Communication Ltd. waives any responsibility regarding such additional costs, which shall be borne exclusively by the purchaser. TCL Communication Ltd. shall not be held responsible for the lack of availability of any application, as its availability depends on the country and the operator of the purchaser. TCL Communication Ltd. reserves the right at any time to add or remove Third Party Materials from its phones without prior notice; in no event shall TCL Communication Ltd. be held responsible by the purchaser for any consequences of such removal.

⁽¹⁾ Contact your network operator to check service availability.

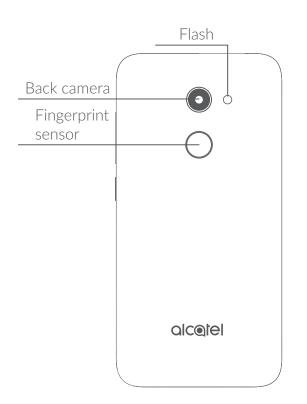
⁽²⁾ Dual SIM telephone is identified by two IMEI.

1 Your mobile.....

1.1 Keys and connectors

Headset connector





Recent Apps button

• Touch to switch between individual app activities and documents.

Home button

- From any application or screen, touch to return to the Home screen.
- Long press to turn on Google Now. You can get help such as getting directions and restaurant information based on the content detected on the screen.

Back button

• Touch to go back to the previous screen, or close a dialog box, options menu, the notification panel, etc.

Power key

- Press: Lock the screen/Light up the screen.
- Press and hold: Show the popup menu to select from Power off/Restart/Aeroplane mode.
- Press and hold the **Power** key and **Volume up** key to enter recovery mode (in power off mode).
- Press and hold the **Power** key and **Volume down** key to make a screenshot.
- Press and hold the **Power** key for at least 10 seconds to force reboot.

Volume keys

- In call mode, adjusts the earpiece or headset volume.
- In Music/Video/Streaming mode, adjusts the media volume.
- In general mode, adjusts the ringtone volume.
- Mutes the ringtone of an incoming call.
- In camera preview mode, press **Volume up** or **down** key to take a photo or press and hold to make burst shoot.

1.2 Getting started

1.2.1 Setting up

Inserting or removing the SIM/microSD card

You must insert your SIM card to make phone calls. You do not need to power off your phone before inserting or removing the SIM card as this phone supports hot swap.



Your phone only supports nano-SIM cards. Do not attempt to insert other SIM types like mini and micro cards; otherwise this may cause damage to your phone.

Charging the battery

You are advised to fully charge the battery (). Charging status is indicated by a percentage displayed on screen. The percentage increases as the phone is charged.

To reduce power consumption and energy waste when the battery is fully charged, disconnect your charger from the plug; switch off Wi-Fi, GPS, Bluetooth or background-running applications when not in use; reduce the backlight time, etc.

1.2.2 Powering on your phone

Hold down the **Power** key until the phone powers on, unlock your phone (Swipe, PIN, Password or Pattern) if necessary and confirm. The Home screen is displayed.

If you do not know your PIN code or forget it, contact your network operator. Be sure to keep your PIN code well.

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1.2.3 Powering off your phone

Press and hold the **Power** key until options appear, select **Power off**.

1.3 Home screen

You can bring all the items (applications, shortcuts, folders and widgets) you love or use most frequently to your Home screen for quick access. Touch the **Home** button to switch to the Home screen.

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Status bar

• Status/Notification indicators

• Touch and drag down to open the

notification panel. Google Search bar

- Touch **1** to enter text search screen
- Touch 2 to enter voice search screen
- Swipe left or right to view more screens

Favourite tray applications

- Enter the application.
- Long press to move or remove applications.
- Enter the applications list.

Reversible screen

The phone supports the reversible function. From the Home screen, touch (iii) to open the applications list, then touch **Settings** > **Display** > When device is rotated > Rotate screen contents to enable the function.

1.3.1 Using the touchscreen





To access an application, touch it with your finger.

Long press

To enter the available options for an item, long press the item. For example, select a contact in Contacts, long press this contact, an option list will appear.

Drag /

Long press an item and drag it to another location.

Slide/Swipe

Slide the screen to scroll up and down the applications, images, and web pages. You can slide the screen horizontally too.

Flick

Similar to swiping, flicking is a lighter and quicker stroke.

Pinch/Spread

Place two fingers on the screen surface and draw them apart or together to scale an element on the screen.

The phone also supports one finger zooming in **Camera** and **Gallery**. Double touch the screen to zoom in/out.



Automatically change the screen orientation from portrait to landscape by turning the phone sideways to have a better screen view.

1.3.2 Status bar

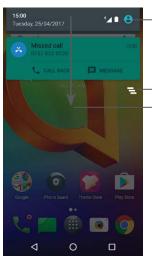
From the status bar, you can view both phone status (on the right side) and notification information (on the left side).

Drag down the status bar to view notifications and drag again to enter the quick settings panel.

Touch and drag up to close it. When there are notifications, you can touch them to access notifications.

Notification panel

When there are notifications, touch and drag down the status bar to open the notification panel to read more detailed information.



Open the Quick Settings panel

 Clear all notifications (ongoing notifications
 -will remain)
 Touch and drag down to open the notification panel

Quick Settings panel

Touch and drag down the notification panel to open the Quick Settings panel. You can enable or disable functions or change modes by touching the icons.



Enter user screen to edit and save owner's name, phone number, and other information.

Open **Settings**, to view the full list of settings.

1.3.3 Search bar

The phone provides a search function which can be used to locate information within applications, the phone or the web.



• Search by text

- Touch the search bar from the Home screen.
- Enter the text/phrase you want to search for.
- Touch \bigcirc on the keyboard if you want to search on the web.

Search by voice

- Touch \bigcup from the search bar to display a dialog screen.
- Speak the word/phrase you want to search for. A list of search results will display for you to select from.

1.3.4 Locking and unlocking your screen

To protect your phone and privacy, you can lock the phone with a pattern, PIN or password, etc.

To create a screen unlock pattern

- From the Home screen, touch (iii) to open the applications list, then touch **Settings** > **Lock screen** > **Screen lock** > **Pattern**.
- Draw your own pattern.

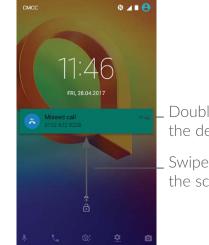
To lock phone screen

Press the **Power** key once to lock the screen.

To unlock the phone screen

Press the **Power** key once to light up the screen, slide to draw the unlock pattern you have created or enter your PIN or password, etc.

If you have chosen **Swipe** as the screen lock, you can press the **Power** key to light up the screen, then swipe up to unlock the screen.



Double tap to enter the detailed screen

Swipe up to unlock the screen

1.3.5 Personalising your Home screen

Add

You can long press a folder, an application or a widget to activate the Move mode, and drag the item to your preferred Home screen.

Reposition

Long press an item and drag it to the desired position and then release. You can move items both on the Home screen and the Favourite tray. Hold the icon on the left or right edge of the screen to drag the item to another Home screen.

Remove

Long press an item and drag it up to the top of the **Remove** icon, then release.

Create folders

To improve the organisation of shortcuts or applications on the Home screen and the Favourite tray, you can add them to a folder by stacking one item on top of another. To rename a folder, open it and touch the folder's title bar to input the new name.

Wallpaper customisation

Long press an empty area on the Home screen, then touch **WALLPAPERS** to customise wallpaper.

1.3.6 Widgets and recently used applications

Consult widgets

Long press the empty area on the Home screen, then touch **WIDGETS** to display all widgets.

Touch the selected widget and slide it to move to your preferred screen.

Consult recently used applications

To consult recently used applications, touch the **Recent Apps** button. Touch a thumbnail in the window to open the application.



Touch one thumbnail and slide it right/left or touch ${\bf X}$ to close an application.

Touch (1) at the bottom of the screen to close all the running applications.

1.3.7 Volume adjustment

Using the volume key

Press the **Volume** key to adjust the volume. To activate the vibrate mode, press the **Volume down** key until the phone vibrates.

Using the settings menu

From the Home screen, touch (iii) to open the applications list, then touch **Settings** > **Sound & notification** > **Sound** to set the volume of media, ringtone, alarm, etc. to your preference.

2 Text input

2.1 Using the onscreen keyboard

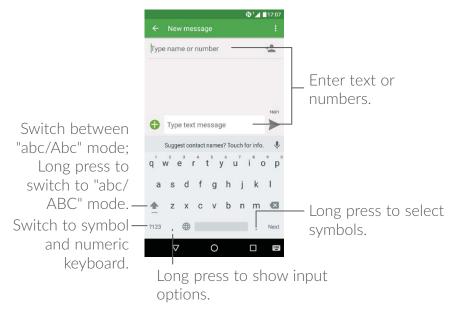
Onscreen keyboard settings

Go to **Settings** > **Language & input**, touch the keyboard you want to set up and a series of settings will become available.

Adjust the onscreen keyboard orientation

Turn the phone sideways or upright to adjust the onscreen keyboard orientation. You can adjust it by changing the settings (Touch **Settings** > **Display** > **When device is rotated** > **Rotate screen contents**).

2.1.1 Android keyboard



2.2 Text editing

You can edit the texts you entered.

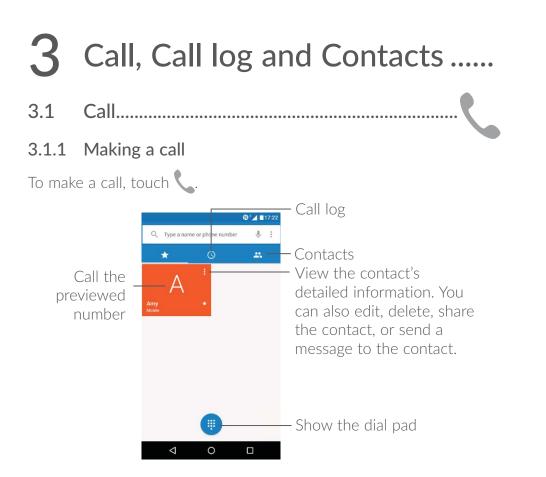
- Long press or double touch within the texts you want to edit.
- Drag the tabs to change the selected texts.
- The following options will show: **SELECT ALL**, **CUT**, **COPY** and **SHARE**.

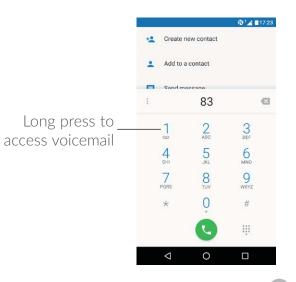
Type name or num	ber	+
CUT COPY	SHARE :	155/

You can also insert new texts if preferred

- Touch where you want to type, or long press a blank space, the cursor will blink and the tab will show. Drag the tab to move the cursor.
- If you have cut or copied any text, touch the tab to show **PASTE** which allows you to paste any text you have previously copied.

← Ne	ew message		▲ 17:5 :
Type na	me or num!	ber	+•





Enter the desired number from the dial pad and touch C to place the call or select a contact from **CONTACTS** or **CALL LOG** by sliding or touching tabs, then to make the call.

The number you entered can be saved to **Contacts** by touching the **Create new contact** icon **Create a contact icon**.

If you make a mistake, you can delete the incorrect digits by touching \swarrow .

To hang up a call, touch \bigcirc .

International call

To dial an international call, long press $\overset{0}{}$ to enter "+", then enter the international country prefix followed by the full phone number and touch \bigcirc .

Emergency call

If your phone has network coverage, dial the emergency number and touch C to make an emergency call. This works even without a SIM card and without typing the PIN code.

3.1.2 Answering or rejecting a call



When you receive a call:

- Slide 📞 to the upwards to answer;
- Slide o to the upwards to reject;
- Touch 📃 to reject the call by sending a preset message.

To mute an incoming call, press the **Volume up/down** key, or turn the phone over (when the **Settings** > **Gestures** > **Turn over to mute** option is activated).



For your convenience, your phone features a unique Reversible UI, which ensures functionality, including normal call, even when the phone is held in reverse (upside-down) position.

3.1.3 Calling your voicemail

Your voicemail is provided by your network to avoid missing calls. It works like an answering machine that you can consult at any time.

To access your voicemail, long press 1.

If you receive a voicemail, **QO** appears on the status bar. Open the notification panel and touch **New voicemail**.

3.1.4 During a call

To adjust the volume during a call, press the **Volume up/down** key.





End the current call.



Touch once to activate the speaker during the current call. Touch this icon again to deactivate the speaker.



Touch once to mute the current call. Touch this icon again to unmute the call.

Display the dial pad.



Touch once to hold the current call. Touch this icon again to retrieve the call.

Add a call.

voicemail arrives.

open below call settings:

- Voicemail

or last name first.

Sounds and vibrate

Quick response

dial pad tones or vibrate for calls.

a dialog box where you can enter the phone number to use for listening to and managing your voicemail. You can enter a comma (.) to insert a pause into the number - for example, to add a password after the phone number.

Vibrate: Mark the checkbox to enable vibration when a new

Sound: Touch to set the sound when a new voicemail arrives.

voicemail service or another service. Setup: If you are using your operator's voicemail service, this opens

Service: Opens a dialog box where you can select your operator's

during calls.

• Vibration reminder: Mark the checkbox to enable vibration when call connects.

• Call settings: Touch your operator name under Calling accounts to

- **Calling accounts**
- message.

• Name format: Touch to choose whether to display first name first,

Touch to set incoming call ringtone, and mark the checkbox to enable

Edit quick responses which will be used when you reject a call with a

• Noise reduction: Mark the checkbox to reduce background noise

taken away from your ear. 3.1.5 Managing multiple calls

With this phone you can handle multiple calls at the same time.

Swap calls

<u>ک</u>

When you accept two calls, touch the contact name or number to switch between two lines. The current call will be put on hold and you are able to join the other call.

To avoid accidental operation of the touchscreen during a call,

the screen will be locked automatically when you put the phone

close to your ear; and it will be unlocked when the phone is

Conference calls (1)

You can set up a conference call as follows.

- Place a call to the first participant of the conference call.
- Touch 📞 to add another call.
- Enter the phone number of the person you want to add to conference and touch (...). You can also add participants from Call log or Contacts.
- Touch $\hat{\chi}$ to start the conference.
- Touch on to end the conference call and disconnect all callers.

3.1.6 Call settings

Touch from the **Call** screen, then touch **Settings**. The following options are available:

Display options

• Sort by: Touch to sort the list by the first name or last name.

- Fixed Dialling Numbers

Fixed dialling number (FDN) is a SIM service mode, where outgoing calls are restricted to a set of phone numbers. These numbers are added to the FDN list. The most common practical application of FDN is for parents to restrict the phone numbers to which their children can dial. For security reasons, you'll be prompted to enable FDN by entering SIM PIN2 which is usually acquired from your service provider or SIM maker.

- Call forwarding

Touch to configure how your calls are forwarded when your phone is busy, unanswered or unreachable.

- Call barring

Touch to configure call barring settings. Mark the checkbox to activate call barring for outgoing and incoming calls.

- Additional settings

Caller ID: Your phone will use default operator settings to display your number in outgoing calls.

Call waiting: Mark the checkbox to notify you during a call of a new incoming call.

Call waiting status: Opens a dialog where you can check your call waiting status.

3.2 Call log

You can access your call log by touching O from the **Call** screen to view missed calls, outgoing calls and incoming calls.

Touch a contact or number to view information or further operations, you can launch a new call, send SMS to the contact or number, view detailed information of the call, or clear the call.

Touch **View full call history** to view all call logs. Touch and **Clear call history** to clear the entire call history.

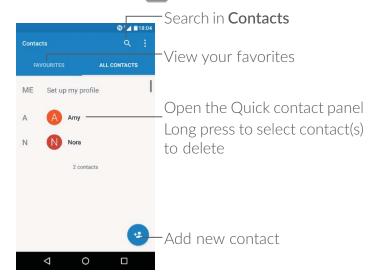
3.3 Contacts

Contacts enables quick and easy access to the contact you want to reach.

You can view and create contacts on your phone and synchronise them with your Gmail contacts or other applications on the web or on your phone.

3.3.1 Consult your Contacts

To see your contacts, touch 🔛 from the app list.



Delete a contact

Long press the contact you want to delete until 🕑 appears in place of the contact photo, then touch 🛓 and select **Delete**.



The contact you have deleted will also be removed from other applications on the phone or web the next time you synchronise your phone.

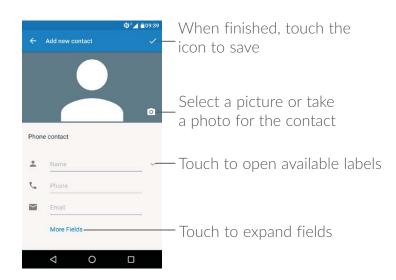
Touch to display the contacts list option menu, following actions are enabled:

- Contacts to Choose contacts to display.
- Import/Export Import or export contacts between phone, SIM card, microSD card and phone storage, etc.
- Groups View or create contact groups.
- Accounts Manage the synchronisation settings for different accounts.
- Settings Touch to change the display of the sort list and contact names.
- Block number Touch to view your blocked contacts. You can also unblock them.

3.3.2 Adding a contact

Touch 🐵 in the contact list to create a new contact.

You are required to enter the contact's name and other contact information. By scrolling up and down the screen, you can move from one field to another.



When finished, touch \checkmark to save.

Add to/Remove from Favourites (1)

To add a contact to favourites, you can touch a contact to view details then touch 4 to add the contact to favourites.

To remove a contact from favourites, touch the star \bigstar on the contact details screen.

3.3.3 Editing your contacts

To edit contact information, touch \swarrow in the contact details screen.

When finished, touch \checkmark to save.

Change a contact's default phone number

You can set the default phone number for a contact with more than one number.

⁽¹⁾ Only phone contacts can be added to Favourites.

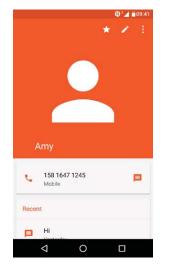
40

The default phone number (the number which has priority when making a call or sending a message) will always be displayed under the contact name.

To change the default phone number, long press the desired number, and select **Set default**. Then **L** will appear ahead of the number.

3.3.4 Use Quick contact for Android

Touch a contact to open Quick contact for Android. You can then touch ζ_{a} or the number to make a call. To send a message, touch \blacksquare .



The icons available on the Quick contact panel depend on the information you have for the contact and the applications and accounts on your phone.

3.3.5 Importing, exporting and sharing contacts

This phone enables you to import or export contacts between your phone, SIM card and phone storage.

From the Contacts screen, touch to open the options menu. Touch **Import/Export**, then select to import/export contacts from/to your accounts, SIM card, Phone, internal storage, micro SD card, etc.

You can share a single contact or contacts with others by sending the contact's vCard to them via Bluetooth, Gmail, etc.

Touch the contact you want to share, touch and **Share** from the contact details screen. Select the number you want to share , and then select the application to perform this action.

3.3.6 Displaying contacts

You can configure which list of contacts, for each account, you want to display in the Contacts list. Touch and touch **Contacts to display** from contacts list screen, then you can choose which contacts to display.

Touch and **Settings** to sort the list by touching **First name** or **Surname**, as well as viewing contact names by touching **First name first or Surname first**.

3.3.7 Merging/Separating contacts (1)

To avoid duplication, you can add any new contact information to existing contacts in a single action.

Touch the contact which you want to add information to, touch real to enter the edit contact screen, then touch again and touch Merge.

At this time, you are required to select the contact whose information you want to merge with the first contact. The information from the second contact is added to the first one, and the second contact will no longer be displayed in the Contacts list.

⁽¹⁾ Only applicable for phone contacts.

To separate contact information, touch the contact whose information you want to separate, touch to enter the edit contact screen, then touch again and touch **Separate**. Touch **OK** to confirm.

3.3.8 Synchronising contacts in multiple accounts

Contacts, data or other information can be synchronised from multiple accounts, depending on the applications installed on your phone.

To add an account, touch from the contacts list and touch Accounts > Add account, or from the Home screen, touch (), then Settings > Accounts > Add account.

You are required to select the kind of account you are adding, like Google, Corporate, etc.

As with other account setups, you need to enter detailed information, like username, password, etc.

You can remove an account and all associated information from the phone. Touch the account you want to delete > Touch > Select **Remove account** > Confirm.

Auto-sync

On the **Accounts** screen, touch and mark the **Auto-sync data** checkbox. When activated, all changes to information on the phone or online will be automatically synchronised with each other.

4 Messaging and Email.....

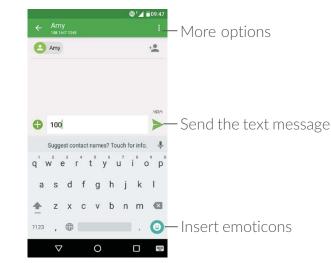
4.1 Messaging.....

You can create, edit and receive SMS and MMS with this phone.

To send a message, touch

4.1.1 Write a new message

On the message list screen, touch (+) to write text/multimedia messages.



Sending a text message

To add recipients, enter the name or phone number of the recipient in the **To** bar. Touch the **Type text message** bar to enter the text of the message. When finished, touch >> to send the text message.

An SMS message of more than 160 characters will be charged as several SMS. There is a counter on the right of the text box to remind you how many characters are allowed to be entered in one message.



Specific letters (accented) will also increase the size of the SMS. This may cause multiple SMS to be sent to your recipient.

Sending a multimedia message

MMS enables you to send video clips, images, photos, animations, slides and sounds to other compatible mobiles and email addresses.

An SMS will be converted to MMS automatically when media files (image, video, audio, slides, etc.) are attached or subject or email addresses are added.

To send a multimedia message, enter the recipient's phone number in the **To** bar. Touch the **Type text message** bar to enter the text of the message.

Touch + to attach a picture, image, audio, location, etc.

When finished, touch \rightarrow to send the multimedia message.

4.1.2 Manage messages

When receiving a message, will appear on the status bar as a notification. Drag down the status bar to open the notification panel, touch the new message to open and read it. You can also access the Messaging application and touch the message to open it.

Messages are displayed as conversation.

Touch a message to enter the message composing screen:

- Touch 📞 to call the number;
- Touch and then Add to Contacts to save the number to contacts; or touch saved;

- To reply to a message, enter the text. When finished, touch 🍉.
- If you long press a message, the following options will be available:
 copy text □, forward →, delete □,select all □, other options menu , etc.

4.1.3 Adjust message settings

On the message list screen, touch and select **Settings**.

SMS enabled

Open the options dialog to change your default SMS app.

Text message (SMS)

- Request delivery Mark the checkbox to request a delivery report for each text message you send.
- Manage SIM card Touch to manage text messages stored on your messages SIM card.
- Edit quick text Touch to add or edit message templates.
- SMS service Opens a popup to show the service centre number.
- Validity period Select a validity period, during which the network provider will continue to resend the message if not immediately deliverable.
- SMS storage Select your phone or SIM card as SMS storage location.
- Alphabet Select an Alphabet mode. management

Multimedia message (MMS)

- Group messaging When enabled, you will be able to send a single message to multiple recipients.
- Request delivery Will request a delivery report for each multimedia message you send.
- Request read Will request a report on whether each recipient has read a multimedia message sent by you.
- Send read report Will automatically send a read report to the sender if he/she has requested.
- Auto-retrieve Will automatically download the whole MMS message (including message body and attachment) to your phone. To download only the MMS message header, unmark the checkbox.
- Roaming autoretrieve Mark the checkbox to enable auto-retrive when roaming.
- **Creation mode** Select a creation mode.
- **Size limit** Touch to change the maximum message size.
- **Priority** To set the priority.

Notifications

- Message Will display message notifications in the status bar.
- Mute Select a duration to mute your phone when there's a new message, or turn off the mute by mark the checkbox of OFF.
- Sound Select a ringtone as new messages notification tone.
- **Popup** Will show popup for push notifications if enabled.
- General
- Message font Select a message font size. size
- Delete old Will delete old messages when maximum number of stored messages is reached. To enable the function, mark the checkbox.
- Text message Touch to set the number of text messages to be saved per conversation.
- Multimedia Touch to set the number of multimedia messages to be saved per conversation.
- Enable CB Mark/unmark the checkbox to enable/disable cell broadcast ringtone.
- Select CB Select a ringtone for cell broadcast. ringtone
- **Cell broadcast** To enable or disable cell broadcast service or to choose language and channel for it.

- Enable WAP Mark/unmark the checkbox to enable/disable receipt of push messages from network.
- 4.2 Email

The first time you set up your phone, you can select to use an existing Email or to create a new email account.

You can also set up external POP3 or IMAP email accounts in your phone.

To set up your email account, touch (iii) from the Home screen, then select **Email**.

An email setup wizard will guide you through the steps to set up an email account.

- Enter the email address of the account you want to set up.
- Touch **NEXT**. If the account you entered is not provided by your service provider in the phone, you will be prompted to go to the email account settings screen to enter settings manually. You can also touch **MANUAL SETUP** to directly enter the incoming and outgoing settings for the email account you are setting up.
- Enter your password.
- Finish by setting up your account settings for synchronising frequency, notification, etc.
- Edit your account name if necessary.

To add another email account, you can touch the \equiv icon and then **Settings**. Touch **Add account** to create.

To create and send emails

- Touch the + icon from the inbox screen.
- Enter recipient(s) email address(es) in the **To** field.

- If necessary, touch the Add Cc/Bcc menu icon
 ✓ to add a copy or a blind copy to the message.
- Enter the subject and the content of the message.
- Touch 📼 to add an attachment.
- Finally, touch > to send.
- If you do not want to send the mail out right away, you can touch the
 icon and select Save draft or touch the Back key to save a copy.
 To view the draft, touch ≡ to display all labels, then select Drafts.
- If you do not want to send or save the mail, you can touch the icon and then touch **Discard**.

To add a signature to emails, touch the \equiv icon from the inbox screen and then touch **Settings**, choose an account, then touch **Signature**.

5 Calendar, Clock, and Calculator.....

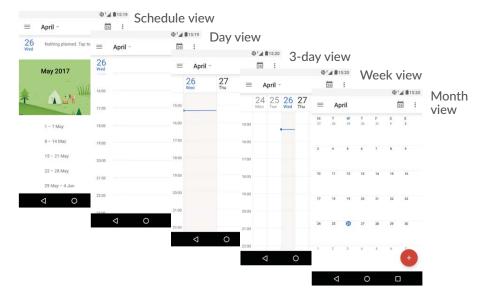
5.1 Calendar.....

You can use **Calendar** to keep track of important meetings, appointments, etc.

To view the calendar and create events, touch (iii) from the Home screen, then touch **Calendar**.

5.1.1 Multimode view

You can display the Calendar by Schedule, Day, 3-day, Week, or Month.



5.1.2 To create new events

You can add new events from any Calendar view.

- Touch (+).
- Fill in all required information for this new event. If it is a whole-day event, you can select **All-day**.
- Invite people to the event. Enter the email addresses of the guests you want to invite with commas to separate. The guests will receive an invitation from Calendar and Email.
- When finished, touch **SAVE** from the top of the screen.

To quickly create an event from the Week view screens, touch an empty spot to select a target area which will then turn +, then touch **the icon** to create the new event.

Before you can add an event, you must add at least one Calendar account and make a calendar visible.

5.1.3 To delete or edit an event

To delete or edit an event, touch the event to enter its details screen, touch it to edit the event, or touch **Delete** to delete.

5.1.4 Event reminder

If a reminder is set for an event, the upcoming event icon 31 will appear on the status bar as a notification when the reminder time arrives.

Touch and drag down the status bar to open the notification panel, touch an event name to view the Calendar notification list.

Touch the **Back** button to keep the reminders pending in the status bar and the notification panel.

5.2

Clock

Your mobile phone has a built-in clock.

To view the current time, touch (iii) from the Home screen, then touch Clock.

5.2.1 World clock

To view the world clock, touch \bigcirc on the Time screen.

Touch () to add a time zone.

5.2.2 Alarm

From the Time screen, touch \bigcirc to enter the Alarm screen.

- Turn on **()** to enable the alarm.
- Touch (+) to add a new alarm, the following options will appear:
- Touch to set the alarm time. • Time
- Repeat Touch to select the days when you want the alarm to work.
- Touch to select a ringtone for the alarm. • Ringtone
- Select to activate vibration. • Vibrate
- Label Touch to set a name for the alarm.

Touch a currently existing alarm to enter the alarm editing screen.

Touch \bigvee and then \blacksquare to delete the selected alarm.

5.2.3 Countdown

From the Time screen, touch \mathbf{X} to enter the **Countdown** screen.

- Enter the time. The time should be typed in second, minute and hour number sequence.
- Touch 🜔 to activate countdown.
- Touch X+ to set the countdown time in panel.
- Touch III to deactivate countdown.
- Touch 🔳 to delete current countdown label.

5.2.4 Timer

From the Time screen, touch (1) to enter the **Timer** screen.

- Touch 🕟 to start the timer.
- Touch 🕐 to show a list of records according to the updated time.
- Touch 🛄 to halt the total and lap times. These will only restart after ▶ is touched.
- Touch 🕥 to delete the record.
- Touch < to share.

5.2.5 Adjust Clock settings

Touch and then **Settings** to adjust the following options:

Clock

• Style	Touch to set the clock style to analogue or digital.
 Automatic home clock 	Mark the checkbox to enable the function when travelling in an area where the time is different, add a clock for home.
• Home time zone	Touch to set Home time zone.
Alarms	
• Silence after	Touch to set a temporary turn off time for an alarm.
Snooze length	Touch to set the duration of alarms.
• Alarm volume	Touch to set alarm volume.
• Volume buttons	Touch to set side Volume up/down key behaviours when alarm sounds: None, Snooze or Dismiss .
• Start week on	Touch to choose the start of a week.

5.3 Calculator.....

To use the calculator, touch (iii) from the Home screen, then touch **Calculator**.

There are two panels available: Basic panel and Advanced panel.

To switch between panels, select one of the following two ways:

• Swipe the basic calculation screen to the left to open the scientific calculation.

Or turn the phone to the landscape orientation from the basic panel to open the scientific calculation. This option only available if **Settings** > **Display** > **When device is rotated** > **Rotate screen contents** is on.

() A 117:57

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								-		
				7		$\left(\times\right)$				
	8	9	×	4						
	5	6		1						
							×	- <u>8</u> -		
	0									
\bigtriangledown		0								

Enter a number and the arithmetic operation to be performed, enter the second number, then touch "=" to display the result. Touch 🗴 to delete digits one by one, long press 🔀 to delete all at a time.

6 Getting connected

To connect to the internet with this phone, you can use GPRS/ EDGE/3G/4G networks or Wi-Fi, whichever is most convenient.

6.1 Connecting to the internet

6.1.1 GPRS/EDGE/3G/4G

The first time you turn on your phone with your SIM card inserted, it will automatically configure your network service: GPRS, EDGE , 3G or 4G.

If the network is not connected, you can turn on mobile data in **Settings** > **Data usage.**

To check the network connection you are using, touch **Settings** > **More** > **Mobile networks** > **Access point names** or **Network operators**.

To create a new access point

A new GPRS/EDGE/3G/4G network connection can be added to your phone with the following steps:

- Touch Settings > More > Mobile networks > Access point names.
- Touch > **New APN** to enter the required APN information.
- When finished, touch and touch **Save**.

To activate data roaming

- Touch Settings > More > Mobile networks.
- Touch **Data roaming** and choose Roaming modes: **Disable**, **National roaming only**, **All networks**.
- When data roaming is disabled, you can still perform data exchange with a Wi-Fi connection (refer to "**7.1.2 Wi-Fi**").

To set preferred network type

• Touch Settings > More > Mobile networks > Preferred network type.

6.1.2 Wi-Fi

You can connect to the internet when your phone is within range of a wireless network. Wi-Fi can be used on your phone even without a SIM card inserted.

To turn Wi-Fi on and connect to a wireless network

- Touch Settings > Wi-Fi.
- Turn on **())**.
- Once Wi-Fi is turned on, detected Wi-Fi networks are listed.
- Touch a Wi-Fi network to connect to it. If the network you selected is secured, you are required to enter a password or other credentials (you may contact the network operator for details). When finished, touch **CONNECT**.

To activate notification when a new network is detected

When Wi-Fi is on and the network notification is activated, the Wi-Fi icon will appear on the status bar whenever the phone detects an available wireless network within range. The following steps activate the notification function when Wi-Fi is on:

- Touch Settings > Wi-Fi.
- Touch and then Advanced.
- Turn on beside Network notification.

To add a Wi-Fi network

When Wi-Fi is on, you may add new Wi-Fi networks according to your preference.

• Touch Settings > Wi-Fi. .

- Touch and then Add network.
- Enter the name of the network and any required network information.
- Touch SAVE.

To forget a Wi-Fi network

The following steps prevent automatic connections to networks which you no longer wish to use.

- Turn on Wi-Fi, if it's not already on.
- On the Wi-Fi screen, touch the name of the saved network.
- Touch **FORGET** in the dialog that opens.

6.2 Connecting to a Bluetooth device ⁽¹⁾

Bluetooth is a short-range wireless communication technology that you can use to exchange data, or connect to other Bluetooth devices for various uses.

To turn on Bluetooth, touch **Settings** > **Bluetooth**. Your phone and other available devices will display on the screen.

To turn on Bluetooth

- Touch **Settings > Bluetooth**.
- Switch the toggle **(**) to activate this function.

To make your phone more recognisable, you can rename your phone which is visible to others.

- Touch Settings > Bluetooth.
- Touch and **Rename this device**.
- Enter a name, and touch **RENAME** to confirm.
- ⁽¹⁾ You are recommended to use alcatel Bluetooth headsets, which have been tested and proved compatible with your phone. You can go to www.alcatel-mobile.com for more information about the alcatel Bluetooth headset.

To pair/connect your phone with a Bluetooth device

To exchange data with another device, you need to turn Bluetooth on and pair your phone with the Bluetooth device with which you want to exchange data.

- Touch Settings > Bluetooth.
- Touch and **Refresh**.
- Touch a Bluetooth device you want to pair your phone with in the list.
- \bullet In the dialog that pops up, touch $\ensuremath{\textbf{PAIR}}$ to confirm.
- If the pairing is successful, your phone connects to the device.

To disconnect/unpair from a Bluetooth device

- Touch 🏟 beside the device you want to unpair.
- Touch **FORGET** to confirm.

6.3 Connecting to a computer via USB

With a USB cable, you can transfer media files and other files between your phone and a computer.

To connect your phone to the computer

Use the USB cable that came with your phone to connect the phone to a USB port on your computer. You will receive a notification of **USB** for file transfer.

The first time you connect the phone via USB, a debugging dialogue box pops up, touch **OK** to allow data exchange between your phone and computer, otherwise, you can use USB for charging only.

Touch **USB for file transfer**, choose the way in which you want to transfer files.By default, **File transfers** is selected.



Before using MTP, make sure that the driver (Windows Media Player 11 or higher version) has been installed.

6.4 Sharing your phone's mobile data connection

You can share your phone's mobile data connection with a single computer via a USB cable (USB tethering) or with up to eight devices at once by turning your phone into a portable Wi-Fi hotspot or via Bluetooth.



The functions below may incur additional network charges from your network operator. Extra fees may also be charged in roaming areas.

To share your phone's data connection via USB

Use the USB cable that come with your phone to connect the phone to a USB port on your computer.

- Touch Settings > More > Tethering & portable hotspot.
- Turn on **D** beside **USB tethering** to activate this function.

To share your phone's data connection as a portable Wi-Fi hotspot

- Touch Settings > More > Tethering & portable hotspot.
- Turn on **())** of **Wi-Fi hotspot** to activate this function.

To share your phone's data connection via Bluetooth

- Go to Settings > More > Tethering & portable hotspot.
- Turn on **D** after **Bluetooth tethering** to activate this function.

To rename or secure your portable hotspot

When a portable Wi-Fi hotspot is activated, you can rename your phone's Wi-Fi network (SSID) and secure its Wi-Fi network.

- Touch Settings > More > Tethering & portable hotspot > Wi-Fi hotspot.
- Touch **Set up Wi-Fi hotspot** to rename the network SSID or set your network security.
- Touch **SAVE**.

6.5 Connecting to virtual private networks

Virtual private networks (VPNs) allow you to connect to the resources inside a secured local network from outside that network. VPNs are commonly deployed by corporations, schools, and other institutions so that their users can access local network resources when not inside that network, or when connected to a wireless network.

To add a VPN

- Touch Settings > More > VPN and then touch +.
- On the screen that opens, follow your network administrator's instructions to configure each component of the VPN settings.
- Touch SAVE.

The VPN is added to the list on the VPN settings screen.



Before adding a VPN, you should set a PIN code or password for your phone.

To connect/disconnect to/from VPN

To connect to a VPN:

- Touch Settings > More > VPN.
- The VPNs you have added are listed. Touch the VPN you want to connect with.
- In the dialog that opens, enter any requested credentials and touch **CONNECT**.

To disconnect from a VPN:

• Touch the VPN you want to disconnect from. In the dialog that opens, touch **DISCONNECT**.

To edit/delete a VPN

To edit a VPN:

• Touch Settings > More > VPN.

- The VPNs you have added are listed. Long press the VPN you want to edit.
- Select Edit profile in the dialog that opens.
- After editing, touch SAVE.

To delete a VPN:

• Long press the VPN you want to delete, then touch **Delete profile**.

Connecting with devices through NFC⁽¹⁾ 6.6

NFC, short for Near Field Communication, is a short-range high frequency wireless communication technology which enables the exchange of data between devices over about a 10 centimeter (around 4 inches) distance.

NFC devices can be used in contactless payment systems, similar to those currently used in credit cards and electronic ticket smartcards, and allow mobile payment to replace or supplement these systems. NFC can also be used in social networking situations, such as sharing contacts, photos, videos or files, and entering multiplayer mobile games.

To enable NFC function:

- Touch Settings > More > NFC.
- Turn on **()**. Or drag down notification panel and touch the NFC icon to turn it on.

Multimedia applications

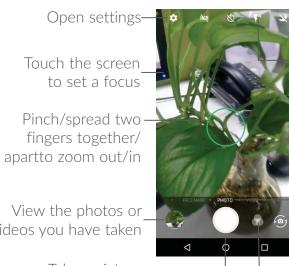
7.1 Camera



Your mobile phone is fitted with a camera and a camcorder for taking photos and shooting videos.

Before using the camera or camcorder, make sure that you remove the protective lens cover to avoid it affecting your picture quality.

To take a photo or video, touch (iii) from the Home screen and then touch Camera.



Flash mode

If needed, turn on flash light which can be used in both rear and front modes.

Slide left or right to change the camera mode to Pano, Face Mask, Photo, Video, etc.

-Switch between front/back camera

videos you have taken

Take a picture -

Filter button

Touch to preview the viewfinder with live filter applied. Touch any filter to apply filter and return to the previous screen.

To take a picture

The screen acts as the viewfinder. First, position the object or landscape in the viewfinder, touch the screen to focus if necessary and touch to take the picture which will be automatically saved. You can also long press to take burst shots.

To shoot a video

Slide left to change the camera mode to video, then touch to start video recording. You can also touch stotake a picture during video recording.

Touch ut to stop recording. The video will be automatically saved.

Further operations when viewing a picture/video you have taken

- Slide left or right to view the photos or videos you have taken.
- Touch << then Gmail, Bluetooth, MMS, etc to share the photo or video.
- Touch 🔶 to return to Camera.

7.1.1 Modes and settings

Swipe horizontally or touch on the mode name to switch between modes.

- Pano Touch to turn on panorama function. Touch the shutter button to start taking panoramic photo and move the phone towards your capture direction and overlap the two lines. Once the slots are filled, the photo will be automatically saved. If the slots are not fully filled, touch the shutter button again to save the photo.
- Face mask Apply fun masks to your face when taking a photo or recording a video.

- Photo Photo is the default mode for Camera.
- Video Record a video with Camera.
- Instant collage Instant collage allows the user to instantly compose a collage using a selection of predefined layouts.

Settings

Photo

Touch **(D)** to turn on or off **Zero shutter delay, Smile shot**, and **Face beauty** when taking a photo.

• Face Beauty Face Beauty allows the user to apply a skin filter to their face. The beauty icon only shows in front camera mode and when the Face Beauty setting is enabled (enabled by default). Default value when Face Beauty icon on is 50%.

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Slide left or right to change filtering values.

• **Picture size** Touch to select picture size.

Video

- Video quality Touch to select the video recording quality.
- Video stabilisation (EIS) Turn on to enable the Electronic Image Stabilization (EIS) feature. It helps reduce blurring associated with the motion of a camera during exposure.
- Time-lapse Select a time-lapse interval or turn it off. interval

General

- Grid Turn on to enable grid view. It divides the screen into equal parts and helps you take better photos by making it simple to align compositional elements to the grid, such as the horizon or buildings to the lines in the grid.
- Shutter sound Turn on taking a ph
- Turn on **b** to enable shutter sound when taking a photo.
- Save location information Turn on to activate the function of tagging photos and videos with your location. This option is available when GPS location services and wireless network are switched on.
- Anti-flicker Open a dialog box to set anti-flicker to Auto, OFF, 50HZ, or 60HZ.

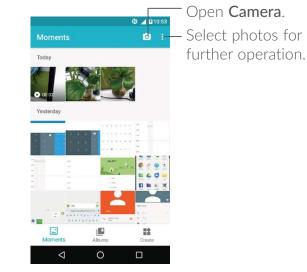
• Volume button Preset the function of the physical volume keys in Camera:

Capture (Default), or Change volume.

- Media Storage Touch to choose internal storage or SD card to save photos.
- **Restore defaults** Touch and confirm to reset the camera settings.
- 7.2 Gallery

Gallery acts as a media player for you to view photos and play videos. In addition, a set of further operations to pictures and videos are available for your choice.

To view the photos you have taken, touch (iii) from the Home screen, then touch **Gallery**.



To view a picture/play a video

Pictures and videos are displayed by albums in the **Gallery**.



All your selfie pictures will be stored in a separate album **Selfies**.

- Touch an album. All pictures or videos will spread across the screen.
- Touch the picture/video to view or play.
- Slide left/right to view previous or next pictures/videos.

Working with pictures

You can work with pictures by rotating or cropping them, sharing them with friends, setting them as a contact photo or wallpaper, etc.

Locate the picture you want to work on, and touch the picture in the full-screen picture view. Touch < to share the picture, or to edit the picture. Touch and select **Set as...** to set the picture as Contact photo or Wallpaper.



- Set effects such as **Punch**, **Vintage**, **B/W**, **Bleach**, etc.
- Add a border.
- Crop, Straighten, Rotate, Mirror or Draw the picture.
- Adjust the picture colour.

Batch operation

The Gallery provides a multi-select function, so that you can work with pictures/videos in batches.

On **Moments** or **Albums** screen , touch and touch **Select items** to activate batch operation mode (you can also long press one album/ picture), then touch videos/pictures you want to work with. Touch to delete selected files. Touch < to share selected files.

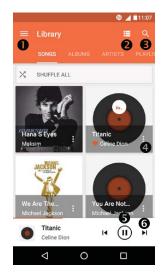
7.3 Music

You can play music files stored on your phone or microSD card. Music files can be downloaded from your computer to the phone using a USB cable.

To play a music file, touch (iii) from the Home screen, then touch Music.

7.3.1 Playing music

Touch a song to play.



- Access the menu.
- Change the song display.
- **3** Search for a song.
- Access more functions. 4
- **6** Play or pause.
- **6** Play the next song.



While playing songs with Music, the operation of pause, play or skip is still available even if the screen is locked.



Others

8.1 Files.....

To manage the files in your phone, touch (iii) from the Home screen, then touch **Files**.

Files works with both external SD card and internal storage.

Files displays all data stored on the phone, including applications, media files downloaded from Google Play Store, YouTube or other locations; videos, pictures or audios you have captured; other data transferred via Bluetooth, USB cable, etc.

When you download an application from PC to phone, you can locate the application using Files, then touch it to install it in your phone.

Files allows you to perform and is really efficient with the following common operations: create (sub) folder, open folder/file, view, rename, move, copy, delete, play, share, etc.

Sound Recorder..... 8.2

To record voice, touch () from the Home screen, then touch Sound Recorder.

Sound Recorder allows you to record voice/sound for seconds/hours.



Wave your phone in a figure 8 motion to have your detailed location.

8.4 Radio.....

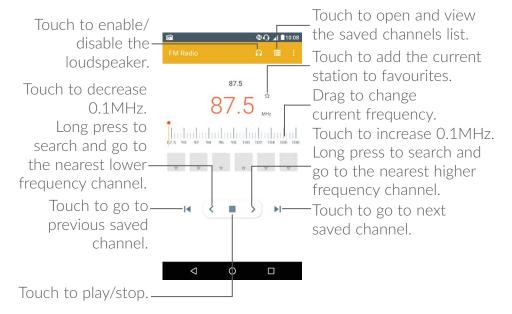
0.

Your phone is equipped with a radio ⁽¹⁾ with RDS ⁽²⁾ functionality. You can use the application as a traditional radio with saved channels or with visual information related to the radio program displayed if you turn to stations that offer Visual Radio service.

To listen to a radio programme, touch in from the Home screen, then touch **FM Radio**.



To use it, you must plug in your headset, which works as an antenna connected with your phone.



Available options:

- Save channel Save the current station to the channel list.
- Scan channels Touch to search for channels.
- **Delete** Delete the channel.
- Enter frequency Enter the frequency manually to turn to the channel.
- Station info Mark the checkbox to display station information.
- Exit Turn off the radio.

8.5 Other applications ⁽¹⁾.....

The previous applications in this section are preinstalled on your phone. To read a brief introduction of the preinstalled 3rd party applications, refer to the leaflet provided with the phone. You can also download thousands of 3rd party applications by going to Google Play Store on your phone.

- ⁽¹⁾ The quality of the radio depends on the coverage of the radio station in that particular area.
- ⁽²⁾ Depending on your network operator and market.

⁽¹⁾ Application availability depends on country and operator.

9 Google applications.....

Google apps are preinstalled on your phone to improve work efficiency and help you enjoy life.

This manual briefly introduces the apps. For detailed features and user guides, refer to related websites or the introduction provided in the apps.

You are recommended to register with a Google account to enjoy all the functions.

9.1 Chrome

A web browser with which you can surf the internet.

Your bookmarks, browsing history, and settings across all devices with the browser installed can be synchronised with your Google account.

9.2 Gmail

As the Google's web-based email service, Gmail is configured when you first set up your phone. With this application, you can receive and send mails, manage mails by labels, and archive mails, etc. Mails can be automatically synchronised with your Gmail account.

9.3 Maps

Google Maps offers satellite imagery, street maps, 360° panoramic views of streets, real-time traffic conditions, and route planning for traveling by foot, car, or public transportation. By using this application, you can get your own location, search for a place, and get suggested route planning for your trips.

9.4 YouTube

YouTube is an online video-sharing application where users can upload, view, and share videos. Available content includes video clips, TV clips, music videos, and other content such as video blogging, short original videos, and educational videos. It supports a streaming function that allows you to start watching videos almost as soon as they begin downloading from the internet.

9.5 Play Store

Serves as the official app store for the Android operating system, allowing users to browse and download applications and games. Applications are either free of charge or at a cost.

In Play Store, search for the app you need, download it and then follow the installation guide to install the app. You can also uninstall, update an app, and manage your downloads.

9.6 Drive

A file storage and synchronisation service created by Google, which allows users to store files in the cloud, share and edit files.

Files in Drive are well kept and you can reach your files from any device by logging in to your Google account. Files or folders can be shared privately with particular users having a Google account.

9.7 Play Music

A music streaming service and online music locker operated by Google.

You can upload and listen to a large number of songs for free. In addition to offering music streaming for internet-connected devices, the Google Play Music app allows music to be stored and listened to offline.

9.8 Play Movies & TV

Movies and television shows can be viewed online via Google Play Movies & TV. You can also download movies and TV shows for offline viewing. Some content is only available for rental or purchase.

9.9 Duo

A video chat mobile app.

With phone numbers verified, users can easily video call people from their contact list.

9.10 Photos

Google Photos stores and backs up your photos and videos. It also automatically analyses photos and organises them into groups, so that you can quickly locate the photos you need.

9.11 Keep

A note taking application developed by Google.

You can insert images, lists, and record voice in your notes, and set time or location-based reminders for notes. Google Keep allows you to categorise notes by labels, and notes are searchable based on their colour, whether they have reminders, audio, images, or are lists.



To go to Settings, touch i from the Home screen, then touch **Settings**.

10.1 Wireless & networks

10.1.1 Wi-Fi

Using Wi-Fi you can now surf the internet without using your SIM card whenever you are in range of a wireless network. The only thing you have to do is to enter the **Wi-Fi** screen and configure an access point to connect your phone to the wireless network.

For detailed instructions on using Wi-Fi, refer to "6.1.2 Wi-Fi".

10.1.2 Turbo download

Turn on the switch **()** to enable turbo download. It downloads large files (over 20MB) through Wi-Fi and 4G/3G networks simultaneously.

10.1.3 Bluetooth

Bluetooth allows your phone to exchange data (videos, images, music, etc.) within a small range with another Bluetooth supported device (phone, computer, printer, headset, car kit, etc.).

For more information on Bluetooth, refer to "6.2 Connecting to a Bluetooth device".

10.1.4 Data usage

Mobile data

If you do not need to transmit data on mobile networks, turn off **mobile data** to avoid incurring significant charges for data use on local operator mobile networks, particularly if you do not have a mobile data agreement.

Set mobile data limit

By enabling **Set mobile data limit**, your mobile data connection will be disabled when the specified limit is reached. You can also choose a data usage cycle to view the statistics and applications related to the data use of your phone.



Data usage is measured by your phone, and your operator may count differently.

10.1.5 More > Aeroplane mode

Turn on **Aeroplane mode** switch **()** to simultaneously disable all wireless connections including Wi-Fi, Bluetooth and more.

10.1.6 More > NFC (1)

Turn on **D** to enable NFC.

The function allows data exchange when the phone touches another device.

10.1.7 More > Android Beam (1)

Android beam can be activated only when NFC is on.

The function allows to transmit app content via NFC.

10.1.8 More > Tethering & portable hotspot

This function allows you to share your phone's mobile data connection via USB or as a portable Wi-Fi access point (refer to **"6.4 Sharing your phone's mobile data connection"**).

10.1.9 More > VPN

A mobile virtual private network (mobile VPN or mVPN) provides mobile devices with access to network resources and software applications on their home network, when they connect via other wireless or wired networks. Mobile VPNs are used in environments where workers need to keep application sessions open at all times, throughout the working day, as the user connects via various wireless networks, encounters gaps in coverage, or suspends-and-resumes their devices to preserve battery life. A conventional VPN can't survive such events because the network tunnel is disrupted, causing applications to disconnect, time out, fail, or even the computing device itself to crash.

For more information on VPN, refer to "6.5 Connecting to virtual private networks".

10.1.10 More > Mobile networks

Preferred networks

Touch to set or add your preferred mobile network.

Data roaming

If you don't need to transmit data on other operators' mobile networks, disable **Data roaming** to avoid incurring significant roaming charges.

Preferred network type

Set your preferred network types to **4G**, **3G**, or **2G**.

(1) 5046Y only.

Access Point Names

You can select your preferred network with this menu.

Network operators

You can select a network operator.

10.2 Device

10.2.1 Gestures

The following gestures can be used for quick operations:

- Turn over to mute Mark the checkbox to mute ringtones of incoming calls by turning the phone over.
- Turn over to activate Turn on and select a turn over behaviour to Snooze or Dismiss an incoming alarm.
- Three finger When enabled, you can slide downwards on the screen with 3 fingers simultaneously to capture a screenshot.

10.2.2 Home

Touch to set the Home screen style to Joy Launcher or Easy mode.

10.2.3 Display

In this menu, you can adjust your screen brightness, wallpaper, sleep time, font size, etc.

To rotate screen contents when device is rotated, touch **When device is rotated > Rotate screen contents**.

10.2.4 Lock screen

Func shortcuts

Touch to customise the application shortcuts displayed on your lock screen.

Screen lock

Touch to set your screen unlock method. For example, you can unlock your phone by sliding the screen, entering a password, or drawing a pattern, etc.

Lock screen message

Touch to type text to display on the lock screen.

Fingerprint

Fingerprint ID allows you:

- Unlock screen Quickly unlock your screen by placing your finger on the fingerprint sensor.
- Take photo/video Touch the fingerprint sensor to quickly take a photo/video while in Camera.

To add a fingerprint, Touch **Add fingerprint**, then follow the onscreen instructions. You can add more than one fingerprint.

Smart lock

With **Smart lock**, you can set your trusted devices, places, face, voice, etc. To enable this function you must first set a screen lock.

10.2.5 Sound & notification

Touch to adjust call and notification ringtones, music, and other audio settings.

- Silent mode Turn on **D** to enable silent mode.
- **Sound** Set volume for media, ringtone, and alarms.
- Headset mode Mark the checkbox to enable headset mode. Ringtones will only be heard from the headset if it is plugged in.
- Also vibrate for calls Turn on to enable vibration for incoming calls.
- Do Not Disturb Touch to allow alarms, reminders, calls, etc. when Do Not Disturb mode is enabled.
- **Phone ringtone** Touch to set your incoming call ringtone.
- **Default notification** Touch to set the default sound for notifications. **ringtone**
- Other sounds Touch to set dial pad tones, screen locking sounds, touch sounds and vibrate on touch.
- When device is locked You can configure whether to show all notification content or don't show notification at all when your device is locked.
- App notifications Touch to block or set priority for app notifications.
- Notification access Touch to view the notification listeners.
- Do Not Disturb Touch to view installed apps that have requested Do Not Disturb access.

10.2.6 Apps

Touch to view details about the applications installed on your phone, to manage their data usage and force them to stop.

In the **Permissions** menu of an application, you can grant permissions for the app, such as allowing the app to access your **Camera, Contacts, Location**, etc.

In the **Notifications** menu, you can configure whether to block the notifications from this app, hide sensitive content, etc.

10.2.7 Storage & USB

Use these settings to monitor the total and available space on your phone.

10.2.8 Battery

Touch any category in the battery management screen to view its power consumption.

You can adjust power use via the screen brightness or screen timeout settings in the Display screen.

10.2.9 Memory

Touch to view the total memory and the memory used by applications.

10.3 Personal

10.3.1 Location

On

Turn on to enable the use of information from Wi-Fi and mobile networks to determine your approximate location, for use in Google Maps, when you search, and so on. When you select this option, you're asked whether you consent to share your location anonymously with Google's location service.

Mode

Touch to select High accuracy, Battery saving or Device only mode.

- High accuracy: Use GPS, Wi-Fi and mobile network to determine location.
- **Battery saving**: Use Wi-Fi and mobile network to determine location.
- Device only: Use GPS to determine location.

Recent location requests

This list shows the recent location requests.

10.3.2 Security

Encrypt phone

Requires a numeric PIN, pattern, or password to decrypt your phone each time you power it on.

Private mode

Touch to turn on/off private mode. Before using Private mode, set up a screen lock method: Pattern, PIN or Password.

Set up SIM card lock

- Turn on **Lock SIM card** switch **()** to lock the SIM card with a PIN code.
- Touch Change SIM PIN to change the PIN code.

Make passwords visible

Turn on **())** to show passwords as you type.

Device administrators

Touch to view or deactivate device administrators.

Unknown sources

Turn on **())** to permit installation of applications that you obtain from websites, emails, or other locations other than Google Play Store.

To protect your phone and personal data, download applications only from trusted sources, such as Google Play Store.

Storage type

Your storage type is set to **Hardware-backed** by default.

Trusted credentials

Touch to display trusted CA certificates.

Install from internal storage

Touch to install encrypted certificates from internal storage or SD card.

Clear credentials

Touch to remove all certificates.

Trusted agents

Open the setting to view and deactivate trusted agents. To enable this function you must first set a screen lock.

Screen pinning

When this function is enabled, you can always keep a window in view by touching the **Overview** button and then the pin icon. In this case, the user cannot go to any other window or open any other app.

To stop pinning a window in view, long press both the **Back** and **Overview** keys together, then entering your screen unlock password or drawing your unlock pattern.

Apps with usage access

Touch to display the apps which can track what apps you are using, and the using frequency. Turn on **()** to allow permission.

10.3.3 Fingerprint

Go to "10.2.4 Lock screen" for details.

10.3.4 Accounts

Use this settings to add, remove, and manage your email and other supported accounts. You can also use these settings to control how and whether all applications send, receive, and synchronise data on their own schedules, and whether all applications can synchronise user data automatically.

Add account

Touch **Add account** to add an account for the selected app.

10.3.5 Google

This phone offers you Google account and services setting options.

10.3.6 Language & input

Use the Language & input settings to select the language for the text on your phone and for configuring the onscreen keyboard. You can also configure voice input settings and the pointer speed.

Language

Touch to select the language and the region you want.

Spell checker



Turn on **(**) to enable the system to show suggested words.

Personal dictionary

Touch to open a list of the words you've added to the dictionary. Touch a word to edit or delete it. Touch the add button (+) to add a word.

Current Keyboard

Touch to select a default input method.

Android Keyboard (AOSP)

Open the menus to set your language, typing preference, appearance & layouts, text correction, etc.

Google voice typing

Touch to set Google voice typing settings.

Text-to-speech output

- Preferred engine: Touch to choose a Preferred text-to-speech engine, touch 📩 to show more choices for each engine.
- Speech rate: Touch to open a dialog where you can select how quickly you want the synthesizer to speak.
- Listen to an example: Touch to play a brief sample of the speech synthesizer, using your current settings.
- Default language status: This will show status of your default language.

Pointer speed

Touch to open a dialog where you can change the pointer speed, touch **OK** to confirm.

10.3.7 Backup & reset

Back up my data

Turn on to back up your phone's settings and other application data to Google servers. If you replace your phone, the settings and data you've backed up will be restored onto the new phone for the first time you sign in with your Google account. If you mark this option, a wide variety of settings and data are backed up, including your Wi-Fi passwords, bookmarks, a list of the applications you've installed, the words you've added to the dictionary used by the onscreen keyboard, and most of the settings that you configure in the Settings application. If you unmark this option, you stop backing up your settings, and any existing backups are deleted from Google servers.

Backup account

Touch to set your backup account.

Automatic restore

Turn on **()** to restore your backed-up settings or other data when you reinstall an application.

Network settings reset

Touch to reset all network settings.

DRM reset

This operation will delete all the licences on your device.

Factory data reset

Erase all of your personal data from internal phone storage, including information about your Google account, any other accounts, your system and application settings, and any downloaded applications. Resetting the phone does not erase any system software updates you've downloaded.

If you reset the phone in this way, you're prompted to re-enter the same kind of information as when you first started Android.

When you are unable to power on your phone, there is another way to perform a factory data reset by using hardware keys. Press the **Volume up** key and the **Power** key at same time until the screen lights up.

10.4 System

10.4.1 Date & time

Use Date & time settings to customise your preferences for how date and time are displayed.

Automatic date & time

Select Use network-provided time, Use GPS-provided time or Off.

Automatic time zone

Turn on **())** to use the network-provided time zone.

Set date

Touch to open a dialog where you can manually set the phone's date.

Set time

Touch to open a dialog where you can manually set the phone's time.

Select time zone

Touch to open a dialog where you can set the phone's time zone.

Use 24-hour format

Turn on **())** to display the time using the 24-hour clock format.

NTP server

Touch to open a dialog where you can change your NTP server.

Choose date format

Touch to open a dialog where you can select your preferred format for displaying dates.

10.4.2 Scheduled power on & off

Turn on the switches to enable scheduled power on/off, also preset your power on/off time and repeat mode.

10.4.3 Accessibility

Use the Accessibility settings to configure any accessibility plug-ins you have installed on your phone.

TalkBack

Touch to enable spoken feedback from your phone.

Switch Access

Turn on Switch Access switch **()** to allows you to control your phone with configurable key combinations. Touch **SETTINGS** on the top right of the screen to assign key combination for listed behaviours.

Captions

Touch to activate/deactivate captions for phone screen.

Magnification gestures

Touch to turn on/off to activate/deactivate zoom in/out function by triple-tapping the screen.

Large text

Turn on **())** to enlarge the screen text.

High contrast text

Turn on **())** to activate high contrast text.

Power button ends call

Turn on **())** to enable Power button ends call.

Auto-rotate screen

Turn on **())** to activate auto-rotate screen. Content on the screen or the keyboard will be automatically rotated when you rotate your phone.

Speak passwords

Turn on **())** to speak passwords while typing.

Accessibility shortcut

Touch to enable/disable quick activating for accessibility features.

Text-to-speech output

Touch to update the settings for text-to-speech output, such as the speech rate.

Long press delay

Touch to adjust the duration of touch and hold delay. This function enables your phone to differ touch and touch & hold, which may avoid incorrect operations.

Colour inversion

Turn on **())** to turn on colour inversion.

Colour correction

Touch to turn on/off colour correction.

10.4.4 Regulatory & safety

Touch to view product information.

10.4.5 About phone

This contains information ranging from Legal information, Model number, Android version, Android security patch level, Baseband version, Kernel version, Build number, Custom build version, to those listed below:

Updates

Touch to check for system updates.

Experience improvement

If this function is enabled, your device performance data will be collected for improving the quality and performance of the device.

Status

This contains the status of the Battery status, Battery level, My phone number, Network, Signal strength, etc.

11 Making the most of your phone

11.1 Upgrade

You can use the Mobile Upgrade tool or FOTA Upgrade tool to update your phone's software.

11.1.1 Mobile Upgrade

Download Mobile Upgrade from alcatel website (www.alcatel-mobile. com) and install it on your PC. Launch the tool and update your phone by following the step by step instructions (refer to the User Guide provided together with the tool). Your phone's software will now have the latest software.



All personal information will be permanently lost following the update process. We recommend you back up your personal data using Smart Suite before upgrading.

11.2 FOTA Upgrade

Use the FOTA (Firmware Over The Air) Upgrade tool to update your phone's software. To access **Updates**, touch the Application tab from the Home screen, then select **Updates** or touch **Settings** > **About phone** > **Updates**.

Touch (s) and the phone will search for the latest software. If you want to update the system, touch the (s) button, and when that's finished, touch (c) to complete the update. Now your phone will have the latest version of the software. turn on data connection or Wi-Fi before searching for updates. Settings for auto-check frequency are also available once you restart the phone. If you have chosen auto-check, when the system discovers the new version, a dialog will pop up where you can choose to download the update or ignore. A notification will also appear in the status bar.

During FOTA downloading or updating, to avoid errors in locating the correct update packages, do not change your default storage location.

12 Accessories

The latest generation of alcatel mobile phones offers a built-in handsfree feature that allows you to use the telephone from a distance, placed on a table for example. For those who prefer to keep their conversations confidential, an earpiece is also available known as the headset.

- 1. Charger
- 2. USB cable
- 3. Stereo headset



Only use the alcatel batteries, chargers, and accessories included along with your device.

13 Warranty.....

Your phone is warranted against any defect or malfunctioning which may occur in conditions of normal use during the warranty period of twelve (12) months ⁽¹⁾ from the date of purchase as shown on your original invoice.

Batteries ⁽²⁾ and accessories sold with your phone are also warranted against any defect which may occur during the first six (6) months ⁽¹⁾ from the date of purchase as shown on your original invoice.

In case of any defect of your phone which prevents you from normal use thereof, you must immediately inform your vendor and present your phone with your proof of purchase.

If the defect is confirmed, your phone or part thereof will be either replaced or repaired, as appropriate. Repaired phone and accessories are entitled to a one (1) month warranty for the same defect. Repair or replacement may be carried out using reconditioned components offering equivalent functionality.

This warranty covers the cost of parts and labor but excludes any other costs.

This warranty shall not apply to defects to your phone and/or accessory due to (without any limitation):

- 1) Non-compliance with the instructions for use or installation, or with technical and safety standards applicable in the geographical area where your phone is used,
- ⁽¹⁾ The warranty period may vary depending on your country.
- ⁽²⁾ The life of a rechargeable mobile phone battery in terms of conversation time standby time, and total service life, will depend on the conditions of use and network configuration. Batteries being considered expendable supplies, the specifications state that you should obtain optimal performance for your phone during the first six months after purchase and for approximately 200 more recharges.

- 2) Connection to any equipment not supplied or not recommended by TCL Communication Ltd,
- 3) Modification or repair performed by individuals not authorised by TCL Communication Ltd. or its affiliates or your vendor,
- 4) Modification, adjustment or alteration of software or hardware performed by individuals not authorised by TCL Communication Ltd,
- 5) Inclement weather, lightning, fire, humidity, infiltration of liquids or foods, chemical products, download of files, crash, high voltage, corrosion, oxidation...

Your phone will not be repaired in case labels or serial numbers (IMEI) have been removed or altered.

There are no express warranties, whether written, oral or implied, other than this printed limited warranty or the mandatory warranty provided by your country or jurisdiction.

In no event shall TCL Communication Ltd or any of its affiliates be liable for indirect, incidental or consequential damages of any nature whatsoever, including but not limited commercial or financial loss or damage, loss of data or loss of image to the full extent those damages can be disclaimed by law.

Some countries/states do not allow the exclusion or limitation of indirect, incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

14 Troubleshooting

Before contacting the service centre, you are advised to follow the instructions below:

- You are advised to fully charge the battery for optimal operation.
- Avoid storing large amounts of data on your phone as this may affect its performance.
- Use the FOTA (Firmware Over The Air) Upgrade tool to update your phone's software. To access **Updates**, touch the Application tab from the Home screen, then select **Updates**, or touch **Settings\About phone\Updates**.

Touch and the phone will search for the latest software. If you want to update the system, touch the button, and when that's finished, touch to complete the update. Now your phone will have the latest software version. You should turn on data connection or Wi-Fi before searching for updates. Auto-check settings are also available. If you have chosen auto-check, when the system discovers a new version, a dialog will pop up. The user can choose to download it or ignore it. A notification will also appear in the status bar.

Don't change your default storage location while FOTA is downloading or updating to avoid errors in locating the correct update packages.

• Use Factory data reset or the Mobile Upgrade tool to perform phone formatting or software updating (to reset factory data, hold down the Power key and the Volume up key at the same time under power off mode). ALL User phone data: contacts, photos, messages and files, downloaded applications will be lost permanently. It is strongly advised to fully back up the phone data and profile via Smart Suite before doing formatting and updating. Please pay attention that after Factory data reset is performed you may be requested to enter the Google account credentials* that were used on this device before Factory reset. Otherwise you will not be able to use the device. If you don't remember your Google account credentials please complete the Google account recovery procedure. In case you don't succeed in it - please apply to an authorised repair center, but remember that it will not be regarded as warranty case.

* Applicable for Android OS versions starting from 5.1.

and carry out the following checks:

My phone can't be switched on or is frozen

- When the phone can't be switched on, charge for at least 20 minutes to ensure the minimum battery power needed, then try to switch on again.
- When the phone falls into a loop during power on-off animation and the user interface can't be accessed, press and hold the **Power** key to reset. This eliminates any abnormal OS booting issues caused by 3rd party APKs.
- If neither method is effective, reset the phone using the **Power** key and the **Volume up** key (holding both together) or update software via Mobile Upgrade tool.

My phone has not responded for several minutes

- Restart your phone by pressing and holding the **Power** key.
- If it still does not work, use Factory data reset to reset the phone or Mobile Upgrade to update software.

My phone turns off by itself

- Check that your screen is locked when you are not using your phone, and make sure the **Power** key is not accidentally pressed while the screen is unlocked.
- Check the battery charge level.
- If it still does not work, use Factory data reset to reset the phone or FOTA/Mobile Upgrade to update software.

My phone can't charge properly

- Make sure you are using an Alcatel charger from the box.
- Make sure that your battery is not completely discharged; if the battery power has been empty for a long time, it may take around 20 minutes to display the battery charger indicator on the screen.
- \bullet Make sure charging is carried out under normal conditions (0°C to +40°C).
- When abroad, check that the voltage input is compatible.

My phone can't connect to a network or "No service" is displayed

- Try connecting in another location.
- Verify the network coverage with your operator.
- Check with your operator that your SIM card is valid.
- Try connecting at a later time if the network is overloaded.

My phone can't connect to the Internet

- Check that the IMEI number (press *#06#) is the same as the one printed on your warranty card or box.
- Make sure that the internet access service of your SIM card is available.
- Check your phone's Internet connecting settings.
- Make sure you are in a place with network coverage.
- Try connecting at a later time or another location.

Invalid SIM card

- Make sure the SIM card has been correctly inserted (see "Inserting or removing the SIM card").
- Make sure the chip on your SIM card is not damaged or scratched.
- Make sure the service of your SIM card is available.

Unable to make outgoing calls

- Make sure you have dialled a valid number and have touched **Call**.
- For international calls, check the country and area codes.

- Make sure your phone is connected to a network, and the network is not overloaded or unavailable.
- Check your subscription status with your operator (credit, SIM card valid, etc.).
- Make sure you have not barred outgoing calls.
- Make sure that your phone is not in Aeroplane mode.

Unable to receive incoming calls

- Make sure your phone is switched on and connected to a network (check for overloaded or unavailable network).
- Check your subscription status with your operator (credit, SIM card valid, etc.).
- Make sure you have not forwarded incoming calls.
- Make sure that you have not barred certain calls.
- Make sure that your phone is not in Aeroplane mode.

The caller's name/number does not appear when a call is received

- Check that you have subscribed to this service with your operator.
- Your caller has concealed his/her name or number.

I can't find my contacts

- Make sure your SIM card is not broken.
- Make sure your SIM card is inserted properly.
- Import all contacts stored in SIM card to phone.

The sound quality of the calls is poor

- You can adjust the volume during a call by pressing the **Volume Up/ Down** key.
- Check the network strength.

I am unable to use the features described in the manual

- Check with your operator to make sure that your subscription includes this service.
- Make sure this feature does not require an Alcatel accessory.

When I select a number from my contacts, the number can't be dialled

- Make sure that you have correctly recorded the number in your file.
- Make sure that you have selected the country prefix when calling a foreign country.

I am unable to add a contact in my contacts

• Make sure that your SIM card contacts are not full; delete some files or save the files in the phone contacts (i.e. your professional or personal directories).

My callers are unable to leave messages on my voicemail

• Contact your network operator to check service availability.

I can't access my voicemail

- Make sure your operator's voicemail number is correctly entered in "Voicemail number".
- Try later if the network is busy.

I am unable to send and receive MMS

- Check your phone memory availability as it might be full.
- Contact your network operator to check service availability and check MMS parameters.
- Verify the server centre number or your MMS profile with your operator.
- The server centre may be swamped, try again later.

SIM card PIN locked

• Contact your network operator to obtain the PUK code (Personal Unblocking Key).

I am unable to connect my phone to my computer

- Install Smart Suite.
- Check that your USB driver is installed properly.

- Open the Notification panel to check if the Smart Suite Agent has been activated.
- Check that your computer meets the requirements for Smart Suite Installation.
- Make sure that you're using the right cable from the box.

I am unable to download new files

- Make sure there is sufficient phone memory for your download.
- Select the microSD card as the location to store downloaded files.
- Check your subscription status with your operator.

The phone can't be detected by others via Bluetooth

- Make sure that Bluetooth is turned on and your phone is visible to other users.
- Make sure that the two phones are within Bluetooth's detection range.

How to make your battery last longer

- Make sure you follow the complete charge time (minimum 2.5 hours).
- After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication.
- Adjust the brightness of screen as appropriate
- Extend the email auto-check interval for as long as possible.
- Update news and weather information on manual demand, or increase their auto-check interval.
- Exit background-running applications if they are not being used for a long time.
- Deactivate Bluetooth, Wi-Fi, or GPS when not in use.

The phone becomes warm following prolonged calls, game playing, internet surfing or running other complex applications.

• This heating is a normal consequence of the CPU handling excessive data. Ending above actions will make your phone return to normal temperatures.

After Factory reset is performed my device asks to enter Google account credentials and I can't use it avoiding this action*.

- After Factory reset is performed you need to enter the original Google account credentials that were used on this device before Factory data reset. Otherwise you will not be able to use the device. If you don't remember your Google account credentials please complete Google account recovery procedure. In case you don't succeed in it - please apply to an authorised repair center, but remember that it will not be regarded as warranty case.
- * Applicable for Android OS versions starting from 5.1.

I don't hear when somebody calls/messages me, I just see missed calls/messages notifications on display.

Please check if Interruptions/Do not disturb mode is activated on your device. If it is activated you can see a "Star" ★ symbol (for Android OS 5.X version) or
 icon (for Android OS 6.X version) displayed on notification panel. In this case you need deactivate Interruptions/Do not disturb mode. To do it just press volume up or down key and select "All" (on Android 5.X) or modify it in Settings → Sound & notifications → Interruptions (for Android 5.X) or Do not disturb (for Android 6.X).

My device asks me to enter some password/code/key that I don't remember or don't know due to this device has been used by another person before and I can't get this password/code/key from him/her.

• Password/code/key request could be caused by same security feature activated on this device. You can try to perform Factory data reset, but remember that if it doesn't help you will need to apply to an authorised repair center and it will not be regarded as warranty case.

15 Specifications

Processor	MT6737
Platform	Android M
Memory	16GB ROM + 1.5GB RAM
Dimensions (LxWxT)	142 x 70.5 x 8.65 mm
Weight	151g
Display	5.0 HD, full touch screen with 1280X720
Network	GSM: 850/900/1800/1900 UMTS: B1/2/5/8 LTE: B1/3/7/8/20 (Band frequency and data speed are operator dependent.)
GPS	A-GPS
Connectivity	 Bluetooth V4.2 Wi-Fi 802.11b/g/n (2.4GHz) 3.5 mm audio jack micro-USB
Camera	16 megapixel back camera by SW8 megapixel front camera by SW

Audio supported formats	Playback: AAC/HE-AAC v1/HE-AAC v2,AMR,AWB,MIDI,MP2,MP3,OGG
	VORBIS,WAV,APE,WMA,FLAC
	Recording: AAC,AMR,AWB,OGG,ADPCM
Battery ⁽¹⁾	Rechargeable Lithium-ion battery
	• Capacity: 2460 mAh
Expansion Slot	microSD™ memory card (Availability of microSD card depends on market)
Special Features	• GPS
	• G-sensor
	• E Compass

Note: Specifications are subject to change without prior notice.

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All "Signature" ringtones embedded in this phone have been composed, arranged and mixed by NU TROPIC (Amar Kabouche).

English - CJA29H0ALAAA

⁽¹⁾ The original battery has undergone rigorous safety inspections to meet qualification standards, the use of non-original batteries may be dangerous.