



Clear and Simple Quick Start Guide



More information

On the web
Detailed support information, including device specifications and troubleshooting, is available at www.cricketwireless.com/support/devices.

On the phone

- Call Customer Care at 1-855-246-2461 or
- Dial 611 from your cell phone.

Accessories
For more information concerning accessories, please visit your local Cricket store location or go to www.cricketwireless.com/shop/accessories.



Note: Store and online inventories may vary.
Product meets FCC Radio Frequency Exposure Guidelines—FCC ID: SRQ2983. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
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Getting to know your ZTE Blade™ X Max



Phone setup

1. With your phone powered off, insert the tray eject tool into the hole on the nano-SIM/microSDXC card tray and pull the tray out.
 2. Place the nano-SIM and microSDXC cards in the tray with the gold-colored contacts facing down.
 3. Carefully slide the tray back into place.
 4. Charge your phone with the included charging adapter and USB Type-C cable.
- Note:** The battery and back cover are not removable. Removal could result in damage to the device and voided warranty.
- WARNING!** To avoid damage to the phone, do not use any other kind of SIM card or any non-standard nano-SIM card out from a SIM card. You can get a standard nano-SIM card from your service provider.

Touch screen

- Navigating your phone**
- Press and hold the screen to unlock.
 - Use your fingertip to lightly touch the screen.
 - Use quick flicks of your finger on the touch screen to swipe up, down, left, and right.
 - Spread two fingers apart or pinch them together on the screen to zoom in or out on a web page or Gallery image.
 - To return to the previous screen, tap the **Back** key.
 - Tap the **Home** key or at any time to return to the main home screen. Press and hold the **Home** key to access Google Now™.
 - Tap the **Recent apps** key to access recently viewed apps.
 - Tap **Apps** to access applications on your phone.
- Note:** To exchange the positions of the Back key and Recent apps key, tap > > **Settings** > **Navigation** key and select an option.
- Notifications panel**
1. Drag your finger down from the top of any screen to see the Notifications panel.
 - Tap to access the full Settings menu.
 - Tap to add, move, or delete icons in the quick settings menu.
 - Swipe right or left to clear individual notifications, or tap **CLEAR ALL**.



Personalize

- Set wallpaper**
- To change your home screen or lock screen wallpaper, press and hold a blank part of the home screen and tap **Wallpapers**.
 - Tap the lock screen or home screen preview and then tap a wallpaper to set it. You can also tap **GALLERY** or **LIVE WALLPAPER** for more options.
- Add to home screen**
- Tap **Apps** , press and hold the desired app, and drag it to the home screen.
 - Press and hold a blank part of the screen and tap **Widgets**. Press and hold the desired widget and drag it to the home screen.
 - Press and hold a blank part of the screen and tap **Themes** to change the theme or **Home** to manage the home screen panels.
 - Press and hold an icon to drag it to a new location. Drag it to **Remove** to delete it.
- Register your fingerprint**
1. Tap **Apps** > **Settings** > **Security** > **Fingerprint**.
 2. Follow the steps to register your fingerprint + Pattern, PIN, or Password.
 3. Tap **REGISTER**.
 4. Follow the instructions to record your fingerprint.
 5. Tap **OK**.



Calls and voicemail

- Make a call**
1. From the home screen, tap **Phone** .
 2. Tap the search box at the top of the screen, or tap **Dialer** to open the dialpad. Enter a contact name or a phone number.
 3. Tap the matching contact or **Call** to place the call.
- Check voicemail**
1. From the home screen, tap **Phone** > **Dialer** .
 2. Press and hold the **1** key .
 3. If prompted, enter your voicemail password.
- Use call waiting**
- Call waiting helps you answer or hold a call while you are on an existing call.
1. While on a call, you will hear a tone if another call comes in. Tap **Hold current and answer...**
 2. Tap **Merge** to merge calls or tap the other call to switch between active calls.
- Note:** To access phone settings, tap **Menu** > **Settings** from the main phone screen.
- HD Voice Capable**



Text and picture messaging

- Send a text message**
1. From the home screen, tap **Messaging** .
 2. Tap **New message** to start a new text message.
 3. In the **To** field, enter a number or contact name, or tap **ALL CONTACTS** to select from your contacts.
 4. Tap the **Send message** field and enter your message.
 5. Tap **Send** to send the message.
- Send a picture message**
1. Follow steps 1-4 above.
 2. Tap the **Paperclip** .
 3. Tap **Check** to snap a photo, or tap **Gallery** to select a photo from your gallery.
 4. Tap **Send** to send the message.
- Note:** Please don't text and drive.



Cricket services

- Cricket services**
These services make using Cricket even better and easier.
- **My Cricket:** Access billing, make a quick payment, view usage, and access support from the palm of your hand.
 - **Cricket Wi-Fi Manager:** Helps you save your high-speed data by seeking out free and open Wi-Fi hotspots whenever you're near them. Also remembers your favorite Wi-Fi hotspots and connects you automatically. Cricket does the searching so you can do the saving.
 - **Visual Voicemail:** Quickly view, access, and play back your voicemail messages. Easily save important numbers to your **SAVED** list and respond to messages by calling back or texting.
 - **Deezer from Cricket:** Listen on-the-go with ad-free streaming music, download your favorites to your phone, and get customized playlists based on your preferences.

Cool tools

- **Selfie:** Take selfies quickly and easily. Access the front-facing camera from either the lock screen or the Apps menu to instantly capture the moment.
- **AskMD:** Consult with AskMD® about symptoms or health conditions, find a nearby physician, and organize your health information to prepare for more effective doctor visits.
- **Dolby Audio:** Via headset or stereo speakers, Dolby Audio™ provides premium sound and customizable audio settings for music, movies, and gaming.
- **Fingerprint Sensor:** Register up to five fingerprints to unlock your phone, quickly launch an app, take photos, or answer calls.
- **Heart Rate Monitor:** Monitor and track your heart rate without any external hardware.

Apps on Google Play™

- The Blade X Max is preloaded with great apps to take your experience to the next level. To find additional apps, check out Google Play.
- Access Google Play**
1. From the home screen, tap **Play Store** .
 2. Enter your existing Google™ account or create one following the steps on the screen.
- Navigate Google Play**
- From the Play Store, you have multiple ways to search for apps, games, and more.
1. Tap a category to browse apps, games, movies, and music organized by popularity or category.
 2. Tap the Google Play search bar to search the Play Store for a specific game or app.
 3. To install, tap the app and follow the instructions. Once installed, you will see a notification in the Notifications panel. Open the app from this notification or by locating it in **Apps** .
- Note:** A payment method, such as Google Wallet™, is required to purchase apps.



Camera and video

- The Blade X Max lets you choose from four different modes (manual, panorama, multi exposure, and time-lapse video) to satisfy every type of photographer!
- Take a picture**
1. From the home screen, tap **Camera** .
 2. Zoom in and out by pinching/spreading your fingers on the screen or by pressing the **Volume** key.
 3. Tap the **Shutter** button to take a photo.
 4. Tap **Settings** to adjust your camera settings.
- Take a video**
1. In camera mode tap **VIDEO** > **Start recording** to start, tap **Pause recording** to pause, tap **Resume recording** to resume, and tap **Stop recording** to stop recording video.
 2. Tap **Settings** to adjust your camcorder settings.
- Take a quick selfie**
1. From the lock screen, press and hold **Selfie** .
 2. For better lighting, tap **Settings** > **Light** > **Supplementary** > **Back** .
 3. Tap the **Shutter** button to take a selfie.
- Note:** See user manual for more.



Health and fitness tracking

- Argus is a healthy lifestyle services app that makes staying fit easy, painless, and fun! Argus provides activity and diet tracking along with a social network focused on health and fitness. You can also monitor and track your heart rate with Blade X Max's built-in heart rate monitor.
- Set up Argus**
1. From the home screen, tap **Apps** > **Argus** .
 2. Tap **Enter Your Email**, or sign up via Facebook® or Google+™.
 3. To set up your profile, tap **Menu** > **Settings** and enter your height, weight, heart rate, stride length, and other specifics.
 4. Tap the blocks on the app's main screen to set up your calorie goals, add a buddy, read motivational tips and tricks, and more.
- Use Argus**
1. From the home screen, tap **Apps** > **Argus** .
 2. Tap **Add** and choose an activity (Eat, Move, Workout, Sleep).
 3. Follow the on-screen instructions.
- Notes:**
- Activities you can track can be customized (e.g., Move/Workout). Select an activity, and then tap **START** > **CUSTOMIZE**.
 - To pause and resume recording of an activity, tap **Pause** / **Resume** . Tap **Stop** > **Save** to save the activity.

