ZTE AVID TRIO

Z833
Start Guide

Content

Getting to Know Your Phone

Indicator light

Proximity & light sensor

Front camera

Earpiece

Touch screen

Home key

Back key

Recent apps key

Headset jack

Back camera

Flash

Volume key

Power key

Back cover

Speaker

Charging/
micro-USB

Power key

- Press and hold to power on, turn on/off airplane mode, restart the phone, or power off.
- Press to turn off or on the screen display.

Home key

Touch to return to the home screen from any application or screen.

Back key

Touch to go to the previous screen.

Recent apps key

Touch to see recently used applications.

Volume key

Press or hold to turn the volume up or down.

Starting Up

Switch off your phone before installing or replacing the battery or the nano-SIM card. The microSDHC™ card (not included) is optional and can be installed and removed while the phone is turned on. Unmount the microSDHC card before removing it.

1. Place your finger in the slot at the bottom of the back cover to lift and remove the cover.
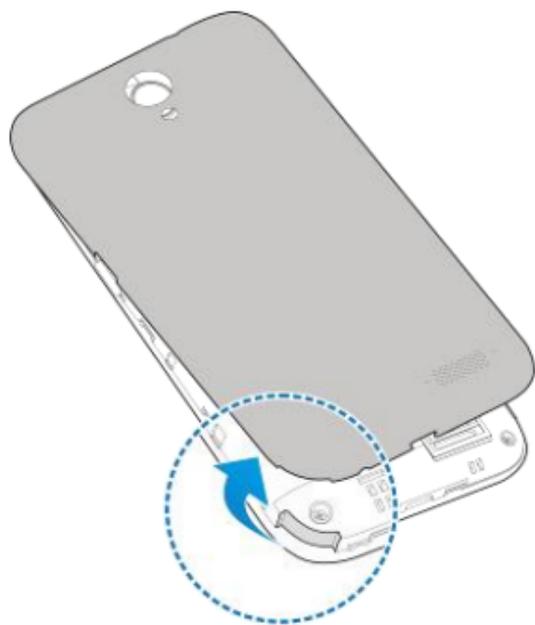
2. Hold the nano-SIM card with the cut corner oriented as shown and slide it into the card holder.
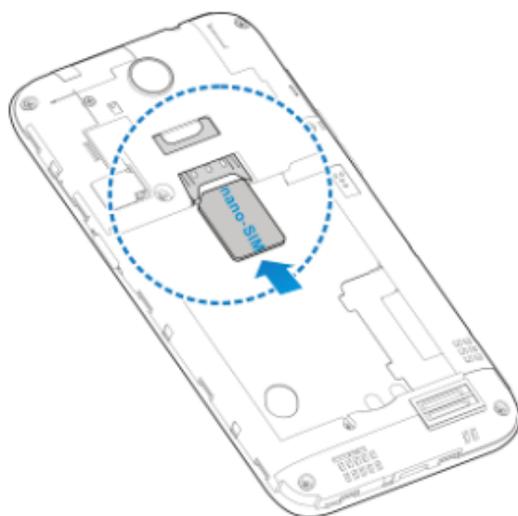
⭕ **WARNINGS!**

- To avoid damage to the phone, do not use any other kind of SIM card, or any non-standard nano-SIM card cut from a SIM card. You can get a standard nano-SIM card from your service provider.

- This device uses a nano-SIM card only.
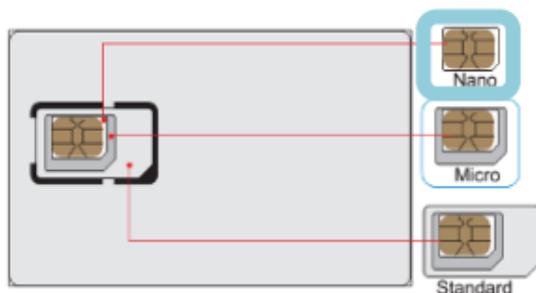
3. Hold the microSDHC card (not included) with the cut corner oriented as shown and slide it into the card slot.
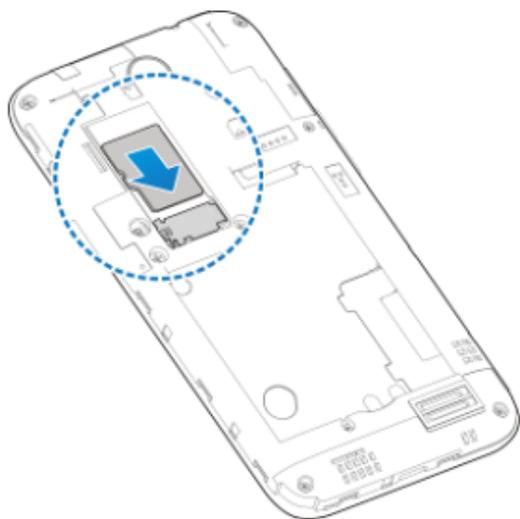
📝 NOTE:

Some applications may require a microSDHC card to work normally or may store certain data on it. Therefore, it is recommended that you keep a microSDHC card (sold separately) installed and not remove or replace it randomly.

4. Insert the battery by aligning the metal contacts on the battery with the metal contacts in the battery compartment. Gently push down on the battery until it locks into place.
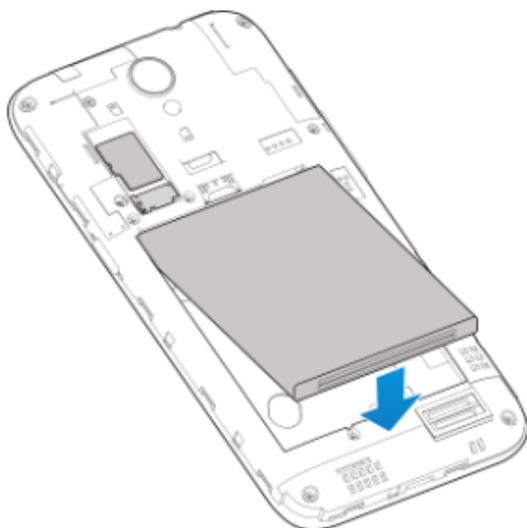
5. Align the back cover with the back of the phone and press the cover back into place. Ensure that all the tabs are secure and there are no gaps around the cover.

Charging the Battery

1. Connect the adapter to the charging jack. Ensure that the adapter is inserted with the correct orientation. Do not force the connector into the charging jack.
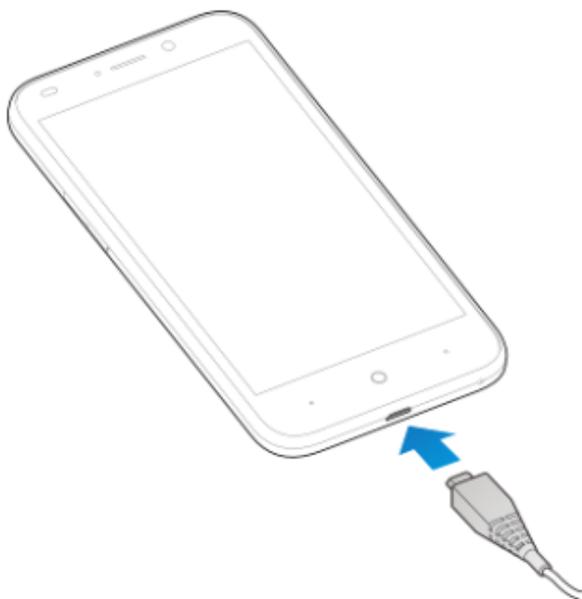
2. Connect the charger to a standard AC power outlet.

3. Disconnect the charger when the battery is fully charged.

📝 **NOTE:**

If the battery is extremely low, you may be unable to power on the phone even when it is being charged. In this case, try again after charging the phone for at least 10 minutes.

Powering On/Off Your Phone

Ensure that the battery is charged before powering on.

- Press and hold the **Power** key to turn on your phone.
- To turn it off, press and hold the **Power** key to open the options menu. Touch **Power off**.

Getting to Know the Home Screen

The home screen is the starting point for your phone's applications, functions, and menus. You can customize your home screen by adding application shortcuts, folders, widgets, and more.

Status & Notifications

Widget

metroPCS.

Folder

Favorite Tray Shortcuts
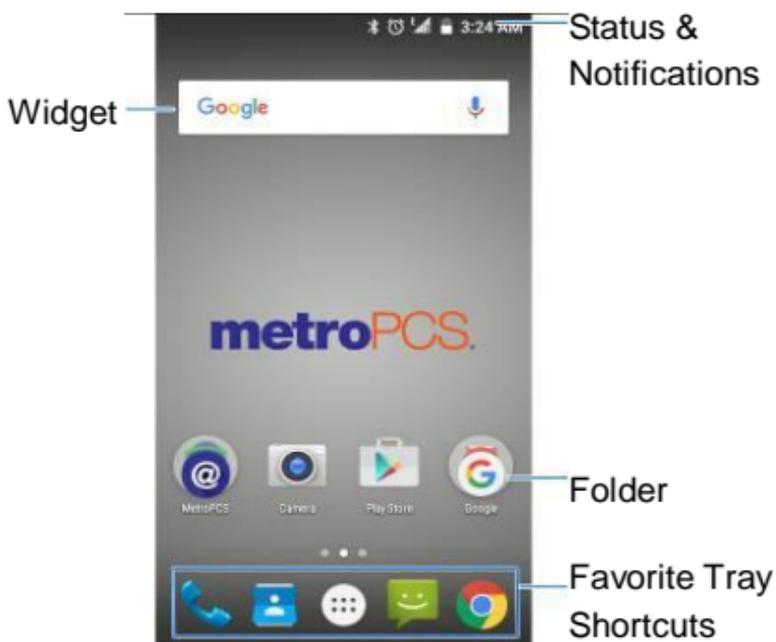
NOTE:

Your home screen extends beyond the initial screen, providing more space for shortcuts, widgets, and folders. Simply swipe left or right to see the extended home screens.

Opening Applications

1. Touch the **Home** key if the current screen is not the home screen.

2. Touch 🔲.

3. Slide left or right on the screen and touch an app to open it.

Adding Shortcuts

1. Touch the **Home** key **>** .
2. Touch and hold an app icon and drag it to the home screen.

Adding Widgets

1. Touch and hold a blank part of the home screen.
2. Touch **WIDGETS**.
3. Touch and hold a widget and drag it to the home screen.

Removing Shortcuts or Widgets

1. Touch and hold a widget or shortcut on the home screen.
2. Drag it to ✕ Remove to remove it.

Organizing Shortcuts With Folders

1. Touch and hold a shortcut on the home screen.
2. Drag the shortcut icon over another and release your finger. A new folder is created and both shortcuts are added into the folder.
3. If needed, drag more shortcuts and drop them into the folder.

Applying New Wallpapers

1. Touch and hold a blank part of the home screen.
2. Touch **WALLPAPERS**.
3. Choose the image or animation you want to use as the wallpaper and touch **Set wallpaper**.

Setting Ringtone and Sound

Setting Ringtone or Notification Sound

1. Touch the **Home** key **>** ⊞ **> Settings > Sound & notification**.
2. Touch **Phone ringtone** or **Default notification ringtone**.
3. Select the ringtone you want to use.
4. Touch **OK**.

Setting System Tones

1. Touch the **Home** key **>** ⊞ **> Settings > Sound & notification > other sounds**.
2. Turn on the types of sound you want to hear or turn off those you do not need.

Adjusting Volume

To adjust call volume, press the **Volume** key while on a call. To adjust other types of volume, follow the steps below.

1. Touch the **Home** key **>** ⬚ **> Settings > Sound & notification**.

2. Drag the sliders to adjust the volume for media, the ringtone volume, and the alarm volume.

Setting a Screen Lock

You can protect your phone by creating a screen lock. When it is enabled, you need to swipe the screen, draw a pattern, or enter a numeric PIN or password to unlock the phone's screen and keys.

1. Touch the **Home** key **>** ⬚ **> Settings > Security > Screen lock**.

2. Touch **None**, **Swipe**, **Pattern**, **PIN** or **Password**.

   ► Touch **None** to disable the screen lock feature.

   ► Touch **Swipe** to enable unlock with a 'swipe' or 'drag' gesture.

   ► Touch **Pattern** to create a pattern that you must draw to unlock the screen.

   ► Touch **PIN** or **Password** to set a numeric PIN or a password you must enter to unlock your screen.

Checking Voicemail

1. Touch the **Home Key** > 📞 > ⊞.

2. In the dialer tab, touch and hold **1** key. If prompted, enter your voicemail password.

3. Follow the voice prompts to listen to and manage your voicemail messages.

Making a Call

1. Touch the **Home Key** > 📞 > ⊞.

2. In the dialer tab, enter the phone number with the on-screen keypad. Touch ⌫ to delete incorrect digits.

3. Touch 📞 below the keypad to place the call.

📝 **NOTE:**

To call a contact, touch the **Home Key > 📞 >** 👥 and touch a contact or a number.

Wi-Fi Calling

Wi-Fi Calling allows you to make and receive phone calls and messages over Wi-Fi connection.

Adding Contacts

Creating a New Contact

1. Touch the **Home Key >** 🔵 and touch the all contacts tab **ALL CONTACTS**.

2. Touch 🔵.

3. Enter the contact name, phone numbers, email addresses, and other information, as shown.

4. Touch **More Field** to enter other information

5. Touch ✅ to save the contact.
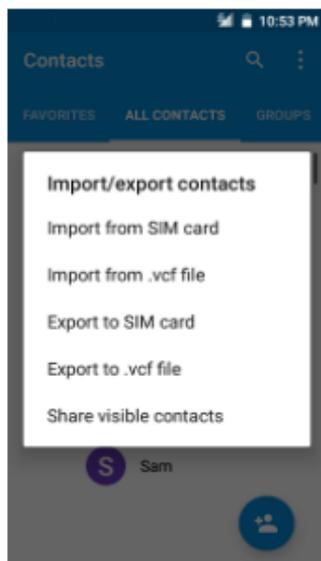
Importing Contacts in Batches

1. Touch the **Home Key >** 🔲.

2. Touch ⋮ **> Import/export > Import from SIM card** or **Import from .vcf file**.

3. If prompted, select an account in which to save the contacts.

4. For importing from the SIM card, touch all the SIM contacts you want to import and touch **OK**.
   For importing from .vcf file, select the vCard file(s) and to begin importing.

Sending a Message

1. Touch the **Home Key >** 😊.

2. On the **Messaging** screen, touch ➕ at the bottom.

3. Add recipients by one of the following ways.

   ▶ Touch the **To** field and manually enter the recipient's number the contact name. If the phone presents a few suggestions, touch the one you want to add.

   ▶ Select recipients from your contacts by touching 👥.

4. Touch the **Send message** field and enter the content of your text message.

5. Touch ⊜ to attach a file to the message (such as pictures, videos, audio files, etc…).

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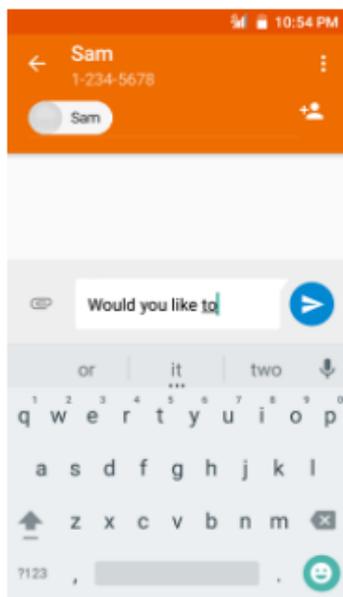
6. Touch ➤.

Connecting With a Bluetooth Headset

1. Touch the **Home** key > ⊞ > **Settings > Bluetooth**.

2. Touch the Bluetooth switch if it is off. When Bluetooth is on, the ✳ icon appears in the status bar.

    ✎ **NOTE:**

    Your phone automatically scans for and displays the IDs of all available Bluetooth devices in range. Touch ⋮ **> Refresh** if you want to scan again.

3. Touch the ID of the headset, or any other device you want to pair with your phone. Touch **PAIR** or enter a passcode if prompted.

4. If necessary, touch the ID of the paired headset to connect with it.

✐ NOTE:

Touch ✿ next to the connected device then touch **FORGET** to end the connection.

Installing Apps From the Google Play™ Store

Google Play has tens of thousands of games and applications for you to use and enjoy. Before you begin, make sure that you have signed in to your Google account.

✐ NOTE:

The content you can access in the Play Store depends on your region and your service provider.

1. Touch the **Home** key **>** ⊕ **>** ▶.

The first time you launch **Play Store**, accept the Google Play Terms of Service.

2. Find the apps you need either by category or by touching the search box at the top.

3. Touch the app to see detailed description.

4. Touch **INSTALL** (free apps) or the price (paid apps) and follow the on-screen instructions to continue. If the app is not free, you need to sign in to your Google Wallet™ account and select a payment method.

Wait for the app to be downloaded and installed automatically. Payment needs to be authorized before paid apps start downloading.

Taking a Photo

1. Touch the **Home** key > > **Camera**.

2. Aim the camera at the subject and make any necessary adjustment.

Number	Function
1	Change the camera settings.
2	Touch to use Beautify feature.
3	Switch between the front and back

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Number	Function
	camera.
4	Select color effect.
5	Select scene mode.
6	View pictures and videos you have taken.
7	Touch the shutter button to take a picture.
8	Switch between the camera, camcorder and panorama.

3. Lightly touch 🔘 or press either end of the **Volume** key.

Recording a Video

1. Touch the **Home** key > ⊞ > **Camera**.
2. Touch 🔘 > ◻ to switch to camcorder.
3. Aim the camera at the subject and make any necessary adjustment.
4. Touch ⦿ to start and ⦿ to stop recording.

 NOTE:

While the recording is in progress, you can touch ⏸ to pause the recording.

Playing Music

1. Touch the **Home** key > ⊞ > **Play Music**.

2. Touch ☰ **> Music library**.

3. Touch a category, such as **ARTISTS** or **AIBUMS**, to find the song you want to play.

4. Touch the song to play it back. When the song is playing, touch the album artwork to display more options.

Number	Function
1	Song and artist information. Touch or drag down to return to the music library.

2	Album artwork (if available). Slide left/right to switch to the next/previous song in the playlist.
3	Toggle repeat mode. You can repeat the current track, repeat the current playlist, or turn off repeat.
4	Drag the progress bar to jump to any part of the song.
5	Give the song a thumbs-up.
6	Playback control. Skip songs, or pause and resume playback.
7	Give the song a thumbs-down.
8	Turn on or off shuffle.
9	Touch to see the current playlist (queue).
10	Get more options.

Connecting to the Internet

Connecting via Wi-Fi

1. Touch the **Home** key **> > Settings > WLAN**.
2. Slide the WLAN switch if Wi-Fi is off.

Your phone automatically searches for Wi-Fi networks in range and displays their names and security settings. Your phone also connects to previously linked networks when they are in range.

3. Touch a network name to connect to it.

   If the network is secured, enter a password or other credentials. (Ask your network administrator for details.)

Connecting via Mobile Network

To connect to the Internet via mobile network you can use the default Access Point Names (APN). If you want to add a new APN, please contact the service provider to get the necessary information. Do not change the default settings unless instructed by the service provider. Otherwise the service might stop working.

1. Touch the **Home** key **> > Settings > More > Cellular networks > Access Point Names**.

2. Touch ⊕.

3. Touch each item to enter the information you get from your service provider.

4. Touch ⋮ **> Save** to complete.

Information About Safeguarding Handsets

T-Mobile encourages customers to take appropriate measures to secure their handsets and invites them to take advantage of the features available on this handset to help secure it from theft and/or other unauthorized access and use. This handset has a locking function (e.g., user-defined codes or patterns) that can serve as a first line of defense against unauthorized use or access to stored information. Preloaded security applications that allow customers to track or locate misplaced devices can be found on several T-Mobile devices. Lost or stolen devices should be immediately reported to T-Mobile so that proper measures can be taken to protect accounts. For additional information, visit:

www.t-mobile.com/devicesecurity and www.t-mobile.com/Company/PrivacyResources. aspx

Approved Firmware Versions

This device will only operate with firmware versions that have been approved for use by T-Mobile and the device manufacturer. If unauthorized firmware is placed on the device it will not function

Emergency Dialing

Although all phones are equipped with 9-1-1 emergency calling, this phone may or may not permit its location to be approximated during a 9-1-1 call.*

* Availability of this feature depends on upgrades to the (a) wireless network and (b) 9-1-1 calling system that are required to be installed by the local 9-1-1 response agency or public safety answering point (PSAP); these upgrades may not be available everywhere within our wireless coverage area or your roaming area. This approximation of the phone's location and the transmittal of location information are subject to emergency situations, transmission limits, network problems/limitations, interconnecting carrier problems, your phone, buildings/tunnels, signal strength and atmospheric/topographical conditions, and may be curtailed, interrupted, dropped or refused. The phone's approximate location is transmitted to the local 9-1-1 response agency or PSAP while the call is in progress; this approximation is intended solely to aid the PSAP in dispatching emergency assistance or to limit the search area for emergency services personnel. You should not rely solely on a phone for essential communications (such as a medical or other emergency). Please see T-Mobile's Terms and Conditions and Privacy Policy for additional service restrictions and details.

Additional Information

Use of some content or features may require qualifying service, or access to Wi-Fi connection.

Wi-Fi: Device will not transition data sessions between Wi-Fi and the cellular network. Devices using wireless connections may be vulnerable to unauthorized attempts to access data and software stored on the device. Plan data allotment applies to use by connected devices sharing Wi-Fi. Use of connected devices subject to T-Mobile Terms and Conditions.

Wi-Fi Calling: Wi-Fi connection required for Wi-Fi Calling. Device will transition most calls between the Wi-Fi and cellular network. May decrement plan minutes. See your selected service for details.

Messaging/Data: You will be charged for all messaging and data sent by or to you through the network, regardless of whether or not data is received.

Device, screen and accessory images simulated. **Coverage** not available in some areas. See brochures and **Terms and Conditions (including arbitration provision)** at T-Mobile.com, for rate plan information, charges for features and services, and restrictions and details, **including important limitations on availability and reliability of 9-1-1 emergency service when using Wi-Fi calling.**

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Product Safety Information

General Safety

	Don't make or receive handheld calls while driving. Never text while driving.		Don't use at gas stations.

	Keep your phone at least 15 mm away from your ear or body while making calls.		Your phone may produce a bright or flashing light.
	Small parts may cause choking.		Don't dispose of your phone in fire.
	Your phone can produce a loud sound.		To prevent possible hearing damage, do not listen at high volume levels for long periods.
	Avoid contact with anything magnetic.		Avoid extreme temperatures.

	Keep away from pacemakers and other electronic medical devices.		Avoid contact with liquids. Keep your phone dry.
	Turn off when asked to in hospitals and medical facilities.		Do not attempt to disassemble your phone.
	Turn off when told to in aircrafts and airports.		Only use approved accessories.
	Turn off when near explosive materials or liquids.		Don't rely on your phone as a primary device for emergency communications.

Radio Frequency (RF) Energy

This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the United States.

During SAR testing, this device was set to transmit at its highest certified power level in all tested frequency bands, and placed in positions that simulate RF exposure in usage against the head with no separation, and near the body with the separation of XX mm. Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value.

This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

The exposure standard for wireless devices employing a unit of measurement is known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg.

This device is complied with SAR for general population /uncontrolled exposure limits in ANSI/IEEE C95.1-1992 and had been tested in accordance with the measurement methods and procedures specified in IEEE1528.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of www.fcc.gov/oet/ea/fccid after searching on FCC ID: SRQ-XXXX.

For this device, the highest reported SAR value for usage against the head is X.XXX W/kg, for usage near the body is X.XXX W/kg.

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirements.

SAR compliance for body-worn operation is based on a separation distance of XX mm between the unit and the human body. Carry this device at least XX mm away from your body to ensure RF exposure level compliant or lower to the reported level. To support body-worn operation, choose the belt clips or holsters, which do not contain metallic components, to maintain a separation of XX mm between this device and your body.

RF exposure compliance with any body-worn accessory, which contains metal, was not tested and certified, and using such body-worn accessory should be avoided.

FCC Regulations

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

⚠ CAUTION:

Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

The antenna(s) used for this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

✎ NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in

accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Hearing Aid Compatibility (HAC) Regulations for Mobile Phones

In 2003, the FCC adopted rules to make digital wireless telephones compatible with hearing aids and cochlear implants. Although analog wireless phones do not usually cause interference with hearing aids or cochlear implants, digital wireless phones sometimes do because of electromagnetic energy emitted by the phone's antenna, backlight, or other

components. Your phone is compliant with FCC HAC regulations (ANSI C63.19- 2011). While some wireless phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise and phones also vary in the amount of interference they generate. The wireless telephone industry has developed a rating system for wireless phones to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label located on the box. The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or

cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T4 is the better/ higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

Your phone meets the XX/XX level rating.

Hearing devices may also be rated. Your hearing device manufacturer or hearing health professional may help you find this rating. For more information about FCC Hearing Aid Compatibility, please go to http://www.fcc.gov/cgb/dro.

CTIA Requirements

- Do not disassemble or open, crush, bend or deform, puncture or shred the battery.

- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.

- Only use the battery for the system for which it is specified.

- Only use the battery with a charging system that has been qualified with the system per CTIA Certification Requirements for Battery System Compliance to IEEE 1725. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.

- Do not short circuit a battery or allow metallic conductive objects to contact the battery terminals.

- Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725.

- Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.

- Promptly dispose of used batteries in accordance with local regulations.

- Battery usage by children should be supervised.

- Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.

- Improper battery use may result in a fire, explosion or other hazard.

- The phone shall only be connected to CTIA certified adapters, products that bear the USB-IF logo or products that have completed the USB-IF compliance program.

Distraction

Driving

Full attention must be given to driving at all times in order to reduce the risk of an accident. Using a phone while driving (even with a hands free kit) can cause distraction and lead to an accident. You must comply with local laws and regulations restricting the use of wireless devices while driving.

Operating Machinery

Full attention must be given to operating the machinery in order to reduce the risk of an accident.

Product Handling

General Statement on Handling and Use

You alone are responsible for how you use your phone and any consequences of the use.

You must always switch off your phone wherever the use of a phone is prohibited. Use of your phone is subject to safety measures designed to protect users and their environment.

- Always treat your phone and its accessories with care and keep them in a clean place.

- Keep the screen and camera lens clean. Unclean screen or camera lens may slow down the phone's reaction to your operations or lower image quality.

- Clean your phone and its accessories with a soft material such as cleaning cloth for eyeglass lenses. Do not use alcohol or other corrosive substances for cleaning or allow them to get inside.

- Do not expose your phone or its accessories to open flames or lit tobacco products.

- Do not expose your phone or its accessories to liquid, moisture or high humidity.

- Do not drop, throw or try to bend your phone or its accessories.

- Do not use harsh chemicals, cleaning solvents, or aerosols to clean the device or its accessories.

- Do not paint your phone or its accessories.

- Do not attempt to disassemble your phone or its accessories, only authorized personnel can do so.

- Do not expose or use your phone or its accessories in an environment with or that can reach extreme temperatures, minimum 23 ℉ and maximum 122 ℉ (minimum - 5 ℃ and maximum + 50 ℃).

- Do not place your phone inside or near heating equipments or high pressure containers, such as water heaters, microwave ovens, or hot cooking utensils. Otherwise, your phone may be damaged.

- Please check local regulations for disposal of electronic products.

- Do not carry your phone in your back pocket as it could break when you sit down.

Small Children

Do not leave your phone and its accessories within the reach of small children or allow them to play with it.

They could hurt themselves or others, or could accidentally damage the phone.

Your phone contains small parts with sharp edges that may cause an injury or may become detached and create a choking hazard.

Demagnetization

To avoid the risk of demagnetization, do not allow electronic devices or magnetic media close to your phone for a long time.

Electrostatic Discharge (ESD)

Do not touch the metallic connectors of the micro-SIM card.

Antenna

Do not touch the antenna unnecessarily.

Normal Use Position

When placing or receiving a phone call, hold your phone to your ear, with the bottom toward your mouth.

Air Bags

Do not place your phone in the area over an air bag or in the air bag deployment area as an airbag inflates with great force and serious injury could occur.

Place your phone safely before driving your vehicle.

Seizures/Blackouts

Your phone can produce a bright or flashing light. A small percentage of people may be susceptible to blackouts or seizures (even if they have never had one before) when exposed to flashing lights or light patterns such as when playing games or watching videos. If you have experienced seizures or blackouts or have a family history of such occurrences, please consult a physician.

To reduce the risk of blackouts or seizures, you can use your phone in a well-lit room and take frequent breaks.

Repetitive Strain Injuries

To minimize the risk of Repetitive Strain Injury (RSI) when texting or playing games with your phone:

- Do not grip the phone too tightly.
- Press the buttons lightly.
- Use the special features which are designed to minimize the times of pressing buttons, such as Message Templates and Predictive Text.
- Take frequent breaks to stretch and relax.

Emergency Calls

This phone, like any other wireless phone, operates using radio signals, which cannot guarantee connection in all conditions. Therefore, you should not rely solely on any wireless phone for emergency communications.

Loud Noise

This phone is capable of producing loud noises, which may damage your hearing. Turn down the volume before using headphones, Bluetooth headsets or other audio devices.

Phone Heating

Your phone may become warm during charging and normal use.

Electrical Safety

Accessories

Use only approved accessories.

Do not connect with incompatible products or accessories.

Take care not to touch metallic objects, such as coins or key rings, or allow them to contact or short-circuit the charging jack terminals.

Never puncture the surface of the phone with sharp objects.

Connection to a Car

Seek professional advice when connecting a phone interface to the vehicle electrical system.

Faulty and Damaged Products

Do not attempt to disassemble the phone or its accessories.

Only qualified personnel can service or repair the phone or its accessories.

If your phone (or its accessories) has been submerged in water, punctured, or subjected to a severe fall, do not use it until you have taken it to be checked at an authorized service center.

Radio Frequency Interference

General Statement on Interference

Care must be taken when using your phone in close proximity to personal medical devices, such as pacemakers and hearing aids.

Please consult your doctor and the device manufacturers to determine if the operation of your phone may interfere with the operation of your medical devices.

Pacemakers

Pacemaker manufacturers recommend that a minimum separation of 15 cm be maintained between a mobile phone and a pacemaker to avoid potential interference with the pacemaker. To achieve this, use the phone on the opposite ear to your pacemaker and do not carry it in a breast pocket.

Hearing Aids

People with hearing aids or other cochlear implants may experience interfering noises when using wireless devices or when one is nearby.

The level of interference will depend on the type of hearing device and the distance from the interference source, increasing the separation between them may reduce the interference. You may also consult your hearing aid manufacturer to discuss alternatives.

Medical Equipment

Switch off your wireless device when you are requested to do so in hospitals, clinics or health care facilities. These requests are designed to prevent possible interference with sensitive medical equipment.

Aircraft

Switch off your wireless device whenever you are instructed to do so by airport or airline staff.

Consult the airline staff about the use of wireless devices on board the aircraft and enable airplane mode of your phone when boarding an aircraft.

Interference in Vehicles

Please note that because of possible interference to electronic equipment, some vehicle manufacturers forbid the use of mobile phones in their vehicles unless a hands-free kit with an external antenna is included in the installation.

Explosive Environments Gas Stations and Explosive Atmospheres

In locations with potentially explosive atmospheres, obey all posted signs to turn off wireless devices such as your phone or other radio equipment.

Areas with potentially explosive atmospheres include fuelling areas, below decks on boats, fuel or chemical transfer or storage facilities, areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

Blasting Caps and Areas

Power off your mobile phone or wireless device when in a blasting area or in areas where signs are posted to power off "two-way radios" or "electronic devices" to avoid interfering with blasting operations.