

## VISCONTE S

Tablet PC based on OS Windows 10  
PMP1020CESR

## Common Information

Dear Customer,

Thank you for choosing Prestigio MultiPad Tablet PC. Before starting to use the tablet, please read this manual carefully to discover all its features. Please save this manual and refer to it in the future if you have questions concerning your device. This manual contains safety information, technical specifications of Prestigio MultiPad Tablet PC, preinstalled software basic features, setup and other useful information, which will help you to improve your use of the device, Windows operating system and applications.

## Disclaimer

As Prestigio products are constantly updated and improved, your device's software may have a slightly different appearance or modified functionality than presented in this User Manual. We make every effort to ensure that the information and procedures in this user manual are accurate and complete. No liability can and will be accepted for any errors or omissions. Prestigio reserves the right to make any changes without further notice to any products herein.

## Important Safety Instructions

Your Prestigio MultiPad Tablet PC is manufactured and designed for mobile usage. Please read the following instructions carefully. It helps you to use your device without safety issues and keep your Tablet PC in good working condition:

1. Do not place objects on top of the MultiPad as objects may scratch the screen.
2. MultiPad should be kept away from extreme changes of temperature.
3. Protect it from direct sunlight or heat sources.
4. Protect the device from moisture and from dusty or smoky environment as it can harm the tablet.
5. Keep your MultiPad away from contact with active chemicals.
6. Do not place the MultiPad on an uneven or unstable surface. Fall of the device can cause damage to the LCD screen which is not covered with warranty.
7. Do not expose the MultiPad to strong magnetic or electrical field.
8. Protect your MultiPad from hits and extreme pressure.
9. Operation Temperature: This MultiPad should only be used in environments with ambient temperatures between 0°C (32°F) and 45°C (113°F).
10. Do not insert into MultiPad devices or items not matching to standard sockets on it.
11. Do not use MultiPad in the rain - it is NOT a waterproof device. Protect the Multipad from dust, dirt and high humidity.
12. Do not use Your MultiPad during driving.
13. Use only manufacturer approved chargers. Using non-original chargers may cause damage of the device and be harmful to your health.
14. The MultiPad and the adapter may produce some heat during normal operation or charging. Avoid placing it to the soft surfaces, other places and conditions which may prevent normal dispersion of the heat, causing device overheating. Do not leave the MultiPad on your lap or other part of the body to prevent discomfort or injury from heat exposure.
15. Disconnect the MultiPad from an electrical outlet after it is charged.
16. Do not use a pen or any sharp object to tap the screen. Clean the touch screen with a soft cloth. If needed, dampen the cloth slightly before cleaning. Never use abrasives or cleaning solutions.
17. DO NOT disassemble the MultiPad, only a Prestigio certified service technician should perform repair.
18. Always power off the MultiPad to install or remove external devices that does not support hot-plug.
19. Your MultiPad must be switched off during airplane take-off and landing.

## Warranty Information

Warranty information could be found at [www.prestigio.com/service](http://www.prestigio.com/service).

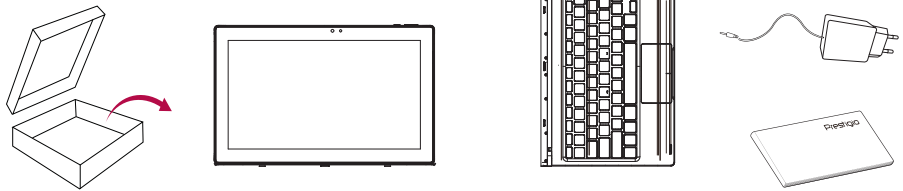
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# 1.Unboxing

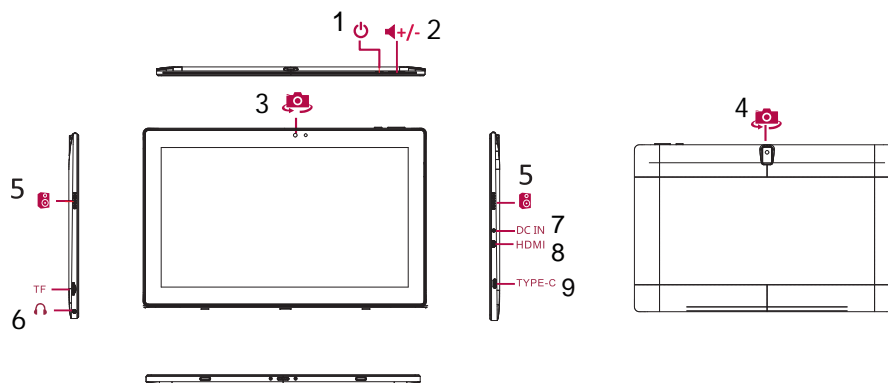


## Inside your package



- Prestigio Windows tablet
- Keyboard
- Adaptor(UK plug optionally)
- Quick start guide&Warranty card
- Legal and safety notices

## Your Windows tablet at a glance



- |                  |                    |
|------------------|--------------------|
| 1. Power button  | 6. Earphone Jack   |
| 2. Volume button | 7. DC port         |
| 3. Front camera  | 8. Micro HDMI port |
| 4. Rear camera   | 9. Type C port     |
| 5. Speaker       | 10. Micro SD slot  |

## 2. Getting started

# 2

Congratulations on your purchase and welcome to Prestigio.  
To get the most from your product and enjoy all that Prestigio has to offer,  
please visit:

<http://www.prestigio.com/catalogue/MultiPads>

More details about your product, please access:

<http://www.prestigio.com/support>



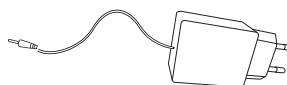
Please read the "Legal and safety notices" on your package before use.



Do not allow water to contact the touch screen. The touch screen may malfunction in humid conditions or when exposed to water.

### Charge the battery

1. Assemble the power adapter: slide the plug fitting into the power adapter body until it clicks into place.




2. Connect the adapter to the micro USB port of the tablet, and then plug the adaptor into a power outlet.



- You can use the Windows tablet while it is charging.

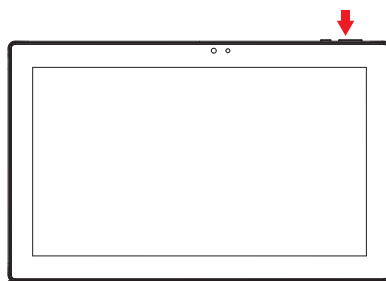
### Optimise your battery performance

Here are some tips to help you optimise your battery performance.

- **Reduce the brightness of your screen:** Open the Action center, tap  to adjust the backlight. The brighter the screen is, the more power it uses.
- **Choose a power plan that saves power:** A power plan is a collection of settings that control how your Windows tablet uses power.
- **Turn off Wi-Fi & Bluetooth:** If you do not need Wi-Fi or bluetooth for a while, turn it off to conserve battery power.

### Power on your tablet

Press and hold the power button for a few seconds to power on your tablet.

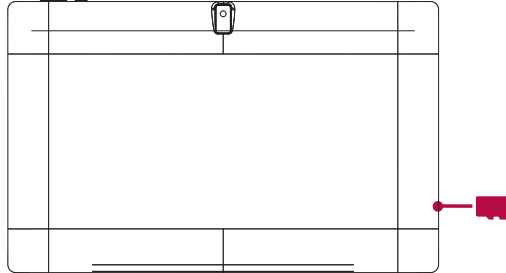


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## Insert a memory card

You can expand the memory of your tablet and store additional multimedia files by adding a micro-SD card. Depending on the memory card manufacturer and type, some memory cards may not be compatible with your device.

1. Insert a memory card with the gold contacts facing downwards.
2. Push the memory card into the slot until it locks in place.



Some memory cards may not be fully compatible with the device. Using an incompatible card may damage the device or the memory card, or corrupt the data stored in it.



Frequent writing and erasing of data shortens the lifespan of memory cards.



Remove the memory card : push the memory card until it disengages from the device, and then pull it out.

# 3. Basics

## 3

### Finger tips

Only use your fingers on the touch screen.

#### Tap/Double tap



- On Tablet mode, tap an app to open it.
- On Desktop mode, double-tap an application to launch it.

#### Tap and hold



- On Tablet mode, to move an app, tap and hold the app tile and drag it to a new location.
- On Desktop mode, tap and hold an application to get the right-clicking option.

#### Swipe in from an edge



- From the right : Opens the Action center.
- From the left : Displays your virtual desktops and all open apps.

#### Slide



Drag your finger to scroll up and down, and slide your finger to pan the screen left or right.

#### Zoom in



Stretch two fingers apart on the touch panel.

#### Zoom out



Pinch two fingers together on the touch panel.

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## Screen rotation

### Rotate your Windows tablet for a better view

For many screens, you can automatically change the screen orientation from portrait to landscape by turning your Windows tablet sideways. When entering text, you can turn your Windows tablet sideways to bring up a bigger keyboard.

### Lock the screen orientation

If you do not want the screen content to rotate, you can lock the screen orientation.

1. Rotate your Windows tablet for your desired orientation.
2. Open the Action center, and then tap Rotation lock.





- Some applications do not allow screen rotation.
- Some applications display a different screen based on the orientation.

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## Windows 10 Start screen

Start is the heart of your Windows tablet—it is where you open apps, see what your friends are doing, and get to your favourite websites. The tiles on Start show info, such as new email messages and the next appointment on your calendar.

- To go back to Start screen, tap the Windows button [  ] on your device; or, tap the Start button [  ] in the lower-left corner of the screen.





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## Customise the Start screen

Tiles on Start act as quick links to apps. You can pin your frequently used apps to the Start screen, and then rearrange or resize them.

### Pin apps to Start

#### Method 1

1. Select the Start [  ] button, then select All apps [  ].
2. Press and hold the app you want to pin.
3. Select Pin to Start.

#### Method 2

Drag and drop the app from the Most used list or from All apps to pin it to Start.



### Unpin apps

To unpin the app from Start, press and hold the tile, and tap .

### Rearrange tiles

To move the tile, press and drag the tile to the place you want.

### Resize tiles

Press and hold the tile, and tap  to change the tile size.

## 4. Get to Know Windows 10

# 4

Windows 10 provides new features and many options for entertainment and productivity at school, at home, or while you're on the go.

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### Set up Windows OS

When you start your Windows tablet for the first time, a guide will appear on your screen to help you configure the basic settings of your Windows 10 operating system.

To start for the first time:

1. Turn your Windows tablet on.
2. Set your language and region.
3. Carefully read the license terms. Tap Accept .
4. Follow the next on-screen instructions to customize settings.
5. Create your user account to enter the Start screen.

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### Sign in with a Microsoft account

You can sign in Windows with a local account or a Microsoft account.

For the best cloud-connected experience, a Microsoft account—an email address and password is recommended. It gives you access to apps and games from the Windows Store, free online storage, and lets you see your settings and other stuff across multiple Windows devices.

### How to sign in

1. Select the Start button, then select Settings > Accounts > Your account.
2. Select Sign in with a Microsoft account instead .
3. Follow the prompts to switch to a Microsoft account.


Your local account will switch to your Microsoft account. The next time you sign in to Windows, use your Microsoft account name and password. Your apps and files will not be affected.

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### Action center

Here you can adjust common settings like Wi-Fi, screen brightness, open OneNote, create a wireless connection to another screen, and more. If there are notifications waiting for you, they appear at the top of the Action center.

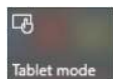
### Open the Action center

- Here are two ways to display the Action center: Swipe in from the right edge; or tap  on the taskbar.



### Inside the Action center

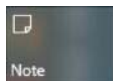
Tap the icon to turn on/off the function.



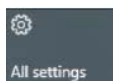
Switch from tablet mode and desktop mode.



Lock the screen rotation.



Open the note.



Set your tablet.



Connect with other devices.



Turn it on to save your battery capacity.



Add a VPN connection.



Turn on/off Bluetooth.



Adjust the backlight to 25%, 50%, 75%, or 100%.



Turn on/off Wi-Fi.



Do not receive the notification.



Turn on/off your location for apps.



Turn on/off airplane mode.

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## Switch between Tablet mode and Desktop mode

Tablet mode makes Windows easier and more intuitive to use with touch on devices. Start and apps open full screen, giving you more space to work in.

While, the familiar Windows desktop—with its taskbar, folders, and icons—is still here.

- To switch between two modes, open the Action center, and tap Tablet mode.

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## Use Windows apps

You can use the built-in apps from your Start menu and install more apps from the Windows Store.



## Find and open apps

To find and open an app that's installed, do one of the following:

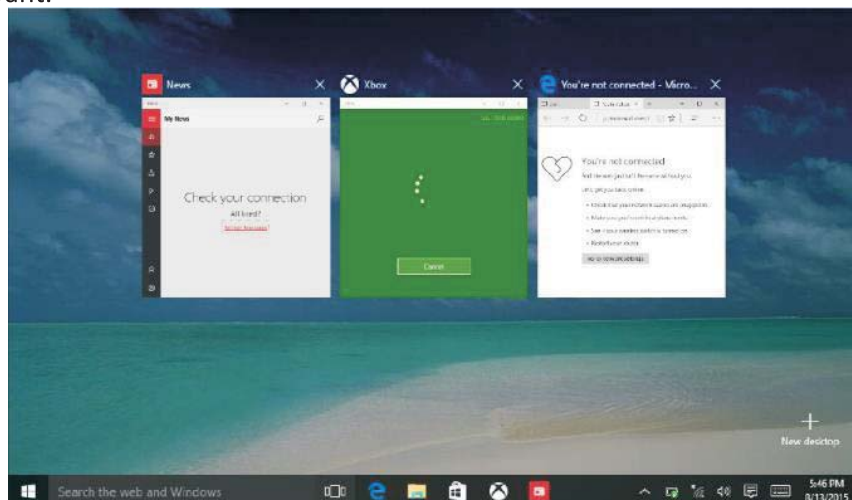
- Search for an app . Select the search box on the taskbar and enter an app name. The search results update as you type. Select the app from the search results to open it.
- Go to All apps . Tap [Start] > [All apps] to choose the app you want to open.



If you have pinned the app to the Start screen or taskbar, tap to open it directly.

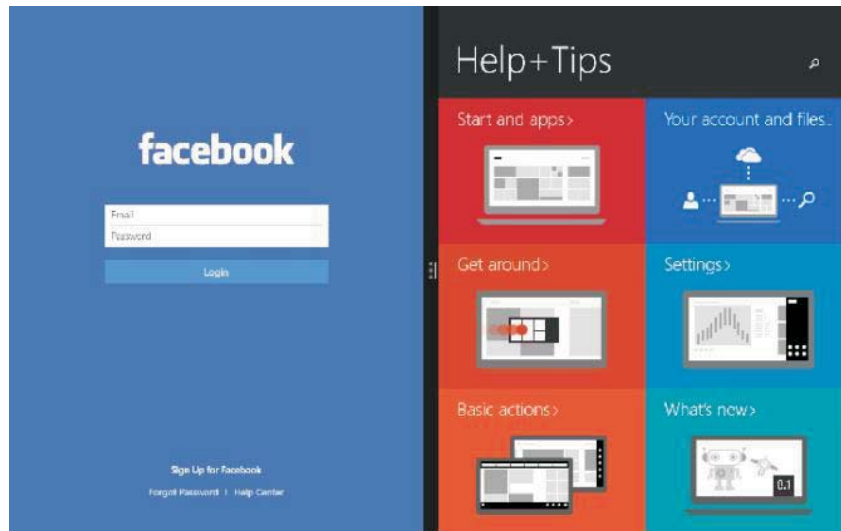
## Switch between open apps

Swipe in from the left edge or tap Task view [Task View icon], you will see the thumbnails of all open apps, tap the app you want.



### Use apps together (side by side)

In Windows 10, you can snap your application windows to left or right side of your screen, or any of four corners of your screen. This way you can see up to four apps on the screen at once.





1. Open the app you want to use.
2. Drag the top of your app window to the side or corner of screen, until the window size changes.
3. Open another app and it will be snapped next to it.



To resize any of the snapped windows, drag the bar between the apps.

### Close an app

In both modes, swipe in from the left edge or tap Task view [] to get open apps, press close button [] to close them.

There are two more ways:

- In tablet mode, swipe downwards from the top edge of the screen, and drag the app down and off the screen.
- In desktop mode, you can close apps in taskbar.

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### Connect to the Internet

You can connect your Windows tablet to the Internet and browse a webpage. Your tablet connects to the Internet whenever necessary, using a Wi-Fi connection (if available) or your mobile operator's data connection.

#### Wi-Fi

Connect the device to a Wi-Fi network to use the Internet or share media files with other devices. To use Wi-Fi, you need access to a wireless point or hotspot.




The availability and strength of the Wi-Fi signal will vary depending on the environment, such as building structure or simply a wall between rooms. Wi-Fi signal has to pass through.



Turn off the Airplane mode to enable the Wi-Fi.

#### Turn on Wi-Fi

1. Tap the wireless network icon [] on the taskbar.
2. Select an access point from the list of available Wi-Fi connections then tap Connect.

3. When you are prompted for a password, key in the password.



Next time when your Windows tablet connects to a previously accessed wireless network, you will not be asked to enter the security key again.

Disconnect from a wireless network

1. Tap the wireless network icon [📶] on the taskbar.
2. Tap the network with a Connected status, and then tap Disconnect .

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## Connect with Bluetooth devices

### Connect to a Bluetooth speaker, or other audio device

1. Turn on your device and make it discoverable.
2. Open the Action center, tap Bluetooth to turn it on.
3. In Action center, select Connect > the device name.
4. Pair it with your Windows tablet.

### Connect to a Bluetooth keyboard, mouse, or other device

1. Turn on your device and make it discoverable.
2. Select the Start button, then select Settings > Devices > Bluetooth .
3. Turn on Bluetooth > select the device > Pair .
4. Follow the instructions to finish the pairing.

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## Change your settings

### Windows settings

Windows 10 has a simpler, streamlined approach screen for adjusting your settings.

To go to Settings:

1. In tablet mode, open the Action center, and tap All settings [⚙️].
2. In desktop mode, go to Start button and tap Settings [⚙️].

### Find a setting

You can use the Search box in the taskbar to find a setting.

1. Tap the search box and type what you want to find. For example, type “sound” to find sound settings.
2. Tap the setting you want.

### Control Panel

Control Panel includes some additional settings that you might use less often, such as customizing the desktop.

To open Control Panel:

- In the Search box, type "control panel", and then choose Control Panel from the search results.
- Press and hold the Start button, choose Control Panel from the menu.

## Sync your settings

When you sign in with a Microsoft account, your personal settings and preferences are stored on OneDrive, and are synced to any PC that you sign in.

To set up the sync, go to Settings > Accounts > Sync your settings .

## OneDrive

OneDrive is online storage that comes with your Microsoft account. It's like an extra hard drive that's available from any of the devices you use. When you save your documents, photos, and other files on OneDrive, they're available from any web-connected device (for example, your phone or computer). OneDrive is also a great way to share files with other people.

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## Help and support

If you have any problems using the operating system, see the Windows Help file.

To get the Windows Help file:

- In the Start screen, tap Menu [≡] in the top left corner, tap Get Started in Most used list.

## 5.Specification

# 5

Item	Specification
OS	Windows 10
Processor	Intel Cherry Trail Z8300 , Quad Core (up to 1.84GHz)
Memory	2 GB RAM+ 32GB Flash
Display	11.6" 16:9 IPS
Resolution	1920*1080
Camera	Front 2.0MP, rear 5.0MP
Interfaces	1 * USB 2.0 Type C , 1 * USB 2.0 (on KB) , 1 * Mini HDMI, 1* micro SDHC/SDXC
Wi-Fi	Wi-Fi: 802.11 b/g/n
Bluetooth	Bluetooth 4.0+HS
G - sensor	Support
Battery	7500 mAh Li-polymer battery
Dimension	295.6*186*9.75 MM(H*W*D)
Weight	1.37KG(with keyboard)



# Troubleshooting

## 6

### **When I turn on my Windows tablet, nothing appears on the screen.**

- If the screen is blank, make sure that:
  - The power adapter is connected to the tablet and the power cord is plugged into a working electrical outlet.
  - The tablet power is on. Press and hold the Power button for three seconds for confirmation.
  - Press and hold the Power button for seven seconds to force shut down the tablet. Then press the power button for three seconds to restart.
- If these items are set correctly and the screen remains blank, have the tablet serviced.

### **The screen goes blank while my Windows tablet is on.**

- Your power management is enabled. Press the Power button to resume from sleep mode.

### **The touch screen responds slowly or improperly**

If the touch screen is not responding properly, try the following:

- Remove any protective covers from the touch screen. Protective covers may prevent the device from recognising your inputs and are not recommended for touch screen devices.
- Ensure that your hands are clean and dry when tapping the touch screen.
- Restart your device to clear any temporary software bugs.
- Ensure that your device software is upgraded to the latest version.
- If the touch screen is scratched or damaged, take it to your local dealer.

### **The critical low-battery error message appears, and the Windows tablet immediately turns off.**

- The battery power is getting low. Connect the power adapter to the Windows tablet.

### **The Windows tablet enters sleep mode immediately after Power-on.**

- Make sure that:
  - The battery is charged.
  - The operating temperature is within the acceptable range.

If the battery is charged and the temperature is within range, do the following:

1. Press the Power button for three seconds to turn on the tablet.
2. Press and hold the Power button for seven seconds to force shut down.
3. Press the Power button for three seconds again to restart.

If the problem persists, have the tablet serviced.

### **The tablet does not return from sleep mode and it does not work.**

- If the tablet does not return from sleep mode, it might be because the battery is depleted.
- If your tablet is in sleep mode, connect the power adapter to the tablet. Then press the Windows button or the Power button.
- If your tablet is powered-off, connect the power adapter to the tablet. Then press the Power button to resume operation.

### **The screen is unreadable or distorted.**

- Make sure that the screen resolution and color quality are correctly set.

### **Incorrect characters appear on the screen.**

- Make sure that the operating system or programs are installed correctly.

**No sound can be heard from the speaker even when the volume is turned up.**

- Make sure that:
  - The Mute function is off.
  - The combo audio jack is not being used.
  - Speakers are selected as the playback device.

**Your tablet shuts down before the battery status icon shows it is empty.**

- Recharge the battery.

**Your battery seems to over heat**

- You might be using a charger that was not intended for use with your tablet. Make sure you always use the authentic accessory shipped with your tablet.

**Your tablet is not charging**

- If the battery is completely flat, it might take several minutes of precharge (up to 5 minutes in some cases) before the charging icon is displayed on the screen.

**The Microsoft® Windows operating system does not start.**

- For details, see “Recovery system” chapter.

**Failure to restore system partition to factory default.**

- The system partition (e.g. the partition size or the drive capacity of C) has been modified. Pls connect with the official service center for support.

**Your tablet does not respond.**

- To turn off your tablet, press and hold the Power button for seven seconds or more. If the tablet still does not respond, remove the power adapter.