

Navigation

- Power Key: Press and hold to power on or off airplane mode, restart, or to power off. Press to turn on or off the screen display.
Home Key: Touch to return to the home screen from any application or screen. Touch and hold to use Google search.
Recent Apps Key: Touch to see recently used applications.
Back Key: Touch to go to the previous screen.
Volume Key: Press or hold to turn the volume up or down.

NOTE: The positions of the Recent Apps Key and the Back Key are interchangeable through the Home Key > Settings > Navigation key.

Touch Screen

Your phone's touch screen lets you control actions through a variety of touch gestures.

- Touch: Use your fingertip to lightly touch the screen.
Touch and hold: To open the available options for an item (for example, a message or link in a web page).
Swipe or slide: Use quick flicks of your finger on the touch screen to swipe up, down, left, and right.
Pinch: Spread two fingers apart or pinch them together on the screen to zoom in or out on a web page or gallery image.

PHONE & FEATURE GUIDE

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Setting Up Your Phone

Installing the microSDHC™ Card

- The microSDHC card can be installed and removed while the phone is turned on. Unmount the microSDHC card before removing it.
Remove the back cover.
Hold your microSDHC card with the metal contacts facing down and slide it in.
Replace the back cover.

Charging the Battery

- Connect the adapter to the charging jack. Ensure that the adapter is inserted with the correct orientation. Do not force the connector into the charging jack.
Connect the charger to a standard AC power outlet.
Disconnect the charger when the battery is fully charged.

Getting to Know Your Phone



\*The positions of the Recent Apps Key and the Back Key are interchangeable.

Notifications

The status bar at the top of the home screen provides phone and service status icons, and notification icons.

Phone and Service Status Icons

Table with 2 columns: Phone and Service Status Icons, and Battery/Network Status Icons. Includes icons for GPS, EDGE, 3G, 4G, Airplane mode, Signal strength, Mobile data, SIM card, Alarm, Wi-Fi, Bluetooth, and various battery levels.

Notification Icons

Table with 2 columns: Notification Icons, and Wired headset connected. Includes icons for New message, New email, New Gmail message, Missed call, Call in progress, Call on hold, USB connected, Song is playing, and Wired headset connected.

Connections

Connecting to Bluetooth®

- Touch the Home Key > Settings > Bluetooth.
Slide the switch to the On position if Bluetooth is off. When Bluetooth is on, the icon appears in the status bar.
NOTE: Your phone automatically scans for and displays the IDs of all available Bluetooth devices in range. You could touch > Refresh if you wanted to scan again.
Touch the device you want to pair with.
Confirm that the Bluetooth passkeys are the same between the two devices and touch PAIR. Alternately, enter a Bluetooth passkey and touch PAIR.
Pairing is successfully completed when the other device accepts the connection or the same passkey is entered.
NOTE: The Bluetooth passkey may be fixed for certain devices such as headsets and handfree car kits. You can try entering 0000 or 1234 (the most common passkeys) or refer to the documents for that device.

Connecting to Wi-Fi

- Touch the Home Key > Settings > Wi-Fi.
Slide the switch to the On position if Wi-Fi is off.
Your phone automatically searches for Wi-Fi networks in range and displays their names and security settings. Your phone also connects to previously linked networks when they are in range.
Touch a network name to connect to it.
If the network is secured, enter a password or other credentials. (Ask your network administrator for details).

Email

Access your corporate email and personal email wherever you are.

Setting up the First Email Account

- Touch the Home Key > Email.
When you open Email for the first time, enter your email address and password.
Touch NEXT to let the phone retrieve the network parameters automatically.
NOTE: You can also enter these details manually by touching MANUAL SETUP or when automatic setup fails.
Your phone will show the inbox of the email account and start to download email messages.
Writing and Sending an Email
Open your email Inbox and touch .
NOTE: If you have more than one email account added on the phone, touch the sender line to select the account you want to use for sending the message.
Enter a contact name or email address in the To field. Separate each recipient with a comma. You can also touch to select recipients from your contacts.
Enter the email subject and compose the email text.
Touch Attach file to add audio files, images, videos, and other types of files as attachments.
Touch to send the message.

Writing and Sending an Email

- Open your email Inbox and touch .
NOTE: If you have more than one email account added on the phone, touch the sender line to select the account you want to use for sending the message.
Enter a contact name or email address in the To field. Separate each recipient with a comma. You can also touch to select recipients from your contacts.
Enter the email subject and compose the email text.
Touch Attach file to add audio files, images, videos, and other types of files as attachments.
Touch to send the message.

Play Store

There are tens of thousands of games and applications in the Google Play™ store for you to download and use. Before you begin, make sure that you have signed in to your Google account.

Installing Apps

- Touch the Home Key > Play Store. The first time you launch Play Store, accept the Google Play Terms of Service.
Find the apps you need either by category or by touching .
Touch the app to see detailed description.
Touch INSTALL (free apps) or the price (paid apps). If the app is not free, you need to sign in to your Google Wallet™ account and select a payment method.
CAUTION: Once installed, some apps can access many functions or a significant amount of your personal data. The Play Store will show you what the app can access. Touch ACCEPT to proceed, or touch the Back Key to cancel.
Wait for the app to be downloaded and installed automatically. Payment needs to be authorized before paid apps start downloading.
The app is successfully installed when the icon appears in the status bar. You can find the new app after touching the Home Key > .

- Touch the Home Key > .
Touch the app to see detailed description.
Touch INSTALL (free apps) or the price (paid apps). If the app is not free, you need to sign in to your Google Wallet™ account and select a payment method.
CAUTION: Once installed, some apps can access many functions or a significant amount of your personal data. The Play Store will show you what the app can access. Touch ACCEPT to proceed, or touch the Back Key to cancel.
Wait for the app to be downloaded and installed automatically. Payment needs to be authorized before paid apps start downloading.
The app is successfully installed when the icon appears in the status bar. You can find the new app after touching the Home Key > .

Managing Shortcuts and Widgets

Applying New Wallpapers

- You can set the wallpaper for the home screen or lock screen.
Touch the Home Key > Settings > Wallpaper & Style.
In the window that appears at the bottom, touch WALLPAPERS to pick an image as the wallpaper.
Touch and hold a blank area of the home screen and then touch WIDGETS.
Touch and hold a widget or an app and drag it to the home screen.

Adding Shortcuts or Widgets

- Touch and hold a blank area of the home screen and then touch WIDGETS.
Touch and hold a widget or an app and drag it to the home screen.

Removing Shortcuts or Widgets

- Touch and hold a widget or shortcut on the home screen.
Drag it to the trash can to remove it.

Organizing Shortcuts With Folders

- Touch and hold a shortcut on the home screen.
Drag the shortcut icon over another and release your finger. A new folder is created and both shortcuts are added into the folder.
If needed, drag more shortcuts and drop them into the folder.

Phone Calls

Making a Call

- Touch the Home Key > Phone.
Enter the phone number with the on-screen keypad. Touch to delete incorrect digits.
Touch below the keypad to place the call.
NOTE: To call a contact, touch the Home Key > CONTACTS and touch a contact or a number.

Ending a Call

During a call, touch on the screen.

Answering a Call

When you receive a phone call, drag over to answer the call.

Rejecting a Call

When you receive a phone call, drag over to reject the call.

Checking Voicemail

If you have set the phone to divert certain calls to the voicemail, callers can leave voicemail messages when they cannot reach you.

- Touch the Home Key > Phone.
Touch and hold "1" in the dialer. If prompted, enter your voicemail password.
Follow the voice prompts to listen to and manage your voicemail messages.

Messaging

You can use messaging to exchange text messages (SMS) and multimedia messages (MMS).

Writing and Sending a Message

- Touch the Home Key > Messages.
Touch the Messaging screen, touch at the bottom.
Add recipients by one of the following ways:
Touch the To field and manually enter the recipient's number or the contact name. If the phone presents a few suggestions, touch the one you want to add.
Select recipients from your contacts or call log by touching .
Touch the Type message field and enter the content of your message.
If you want to send a multimedia message, touch to add subject to add a message subject or touch the paperclip icon to attach a file to a slideshow.
Touch to send the message.

Camera

Take pictures and record videos from your phone with the camera and camcorder.



Taking a Picture

- Touch the Home Key > Camera.
Touch the camera at the subject and make any necessary adjustments.
Lightly touch .

Recording a Video

- Touch the Home Key > Camera.
Touch the camera at the subject and make any necessary adjustments.
Tap to start and to stop recording.
NOTE: While the recording is in progress, you can touch the screen to save the frame as a separate photo.

Setting a Screen Lock

You can protect your phone by creating a screen lock. When it is enabled, you need to swipe the screen, draw a pattern, or enter a numeric PIN or password to unlock the phone's screen and keys.

- Touch the Home Key > Settings > Security > Screen lock.
Touch None, Swipe, Pattern, PIN, or Password.
Touch None to disable the screen lock.
Touch Swipe to enable screen lock and allow unlocking with a 'swipe' gesture. You can unlock the screen by touching the display and swiping up.
Touch Pattern to create a pattern that you must draw to unlock the screen.
Touch None, Swipe, Pattern, PIN, or Password to remove it.
Touch PIN or Password to set a numeric PIN or a password you must enter to unlock your screen.

Contacts

You can add contacts and manage your contacts information on your phone.

Creating a New Contact

- Touch the Home Key > Contacts and touch the ALL CONTACTS tab.
Touch + or CREATE A NEW CONTACT (if there are no contacts).
Enter the contact name, phone numbers, email addresses, and other information, as shown. Touch to save the contact.

Editing a Contact

- Touch the Home Key > Contacts and touch the ALL CONTACTS tab.
Touch a contact you need to edit and then touch .
Edit the contact and touch .

Deleting a Contact

- Touch the Home Key > Contacts and touch the ALL CONTACTS tab.
Touch a contact you want to delete and then touch > Delete.
Touch OK to confirm.

Maps

To find your location on Google Maps, you must have location service turned on in your phone.

Getting Your Location

- Touch the Home Key > Maps.
Touch at the bottom.
The map centers on a blue blinking dot that indicates your location.

Searching for a Location

- Touch the Home Key > Maps.
Enter the place you are looking for in the search box at the top.
Touch the search icon on the keyboard. Red pins indicating search results appear on the map.
Touch a red pin to open a card at the bottom with summary information about the location.

Getting Directions to Your Destination

- Touch the Home Key > Maps.
Touch .
Select the method of transportation and then enter the start and end points.

As suggested routes appear, touch on a line on the map. Slide the bottom card up to see the route directions in a list.

NOTE: Touch (start) to use Google Maps Navigation (beta) and get turn-by-turn voice directions.

For Your Safety

FCC RF Exposure Information (SAR)

This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy in the United States. During SAR testing, this device was set to transmit at its highest certified power level with all tested frequency bands, and placed in positions that simulate RF exposure to the head with no separation, and near the body with the separation of 10 mm. Although the SAR is determined at the highest certified power level, the actual SAR level of the device will vary with operating conditions and will be lower than the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output. The exposure standard for wireless devices, a unit of measurement known as the Specific Absorption Rate, or SAR, is the SAR level set by the FCC in 47 CFR 1.1307. Tests for SAR are conducted using standard operating units approved by the FCC with the maximum SAR level for each frequency band. The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated on FCC E-16, 328. The FCC SAR for approved frequencies, SAR information for this model phone on the website FCC.gov can be found under the Display/Grant section of www.fcc.gov/eetools/fccid after searching on FCC E-16, 328. For this device, the highest reported SAR value for usage against the head is 1.64 W/kg, for usage near the body is 1.19 W/kg. While there may be differences between the SAR levels of wireless phones and all wireless phones, they all meet the human body requirements. SAR compliance for wireless devices is based on a separation distance of 15 mm between the unit and the user's body. Carry this device at least 15 mm away from your body to ensure RF exposure level compliant with FCC. If not installed and used in accordance with the instructions, you may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation if the equipment does not comply with the FCC's interference to radio or television reception, which can be determined by turning the equipment on and off, and the user is encouraged to try to correct the interference by one or more of the following measures:

- FCC Compliance: This mobile phone complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation if the equipment does not comply with the FCC's interference to radio or television reception, which can be determined by turning the equipment on and off, and the user is encouraged to try to correct the interference by one or more of the following measures:

For Your Safety (continued)

- Reorient or relocate the receiving antenna.
Increase the separation between the equipment and receiver.
Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
Consult the dealer or an experienced radio/TV technician for help.
CAUTION: Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.
The antenna(s) used for this transmitter must not be located or operated in conjunction with any other antenna or transmitter.
Hearing Aid Compatibility (HAC) Regulations for Mobile Phones: In 2010, the FCC adopted rules to make digital wireless telephones compatible with hearing aids and cochlear implants. Although most wireless phones do not usually cause interference with hearing aids or cochlear implants, digital wireless telephones can cause interference with hearing aids or cochlear implants. Hearing aids and cochlear implants are classified into two categories: Class 1 and Class 2. Class 1 hearing aids, or other components, your phone is compliant with FCC HAC regulations (ANSI C63.19-2011). While some wireless phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whirring noise. Some hearing devices are more immune than others to the interference noise, and phones also vary in the amount of interference they generate. The wireless telephone industry has developed ratings for some of their mobile phones to assist hearing device users in finding phones that are least likely to cause interference. The hearing device user should refer to the user manual for their hearing device to learn about the design of their hearing aid. If you are a hearing device user, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate if you are a good fit.
This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be certain wireless technologies used by your phone that have not been tested, yet for use with hearing aids. It is important to try the different types of this phone thoroughly and in different locations using your hearing aid in order to determine if the device is compatible with your hearing device. Consult your service provider or the manufacturer of this phone for additional hearing aid compatibility. If you have questions about the FCC's accessibility requirements, contact your service provider (phone retailer).
Hearing: Phones rated M1 or M4 meet FCC requirements and are likely to be more usable with hearing devices (hearing aids or cochlear implants) than un-rated phones. T4 is the better/higher of the two ratings. (Note that not all hearing devices contain telecoils.)
You ZTE28TL has been tested for hearing aid device compatibility and has an M3/T3 rating. Hearing devices may also be measured for immunity to the type of interference. Your hearing device manufacturer or hearing health professional may help you find results for your hearing device. For additional information about the FCC's access to wireless services and compatible wireless devices and other steps the FCC has taken to ensure that individuals with disabilities have access to telecommunications services, go to www.fcc.gov/eetools.
Distraction: Driving: Full attention must be given to operating machinery in order to reduce the risk of an accident. Using a phone while driving (even with a hands free kit) can cause distraction and lead to an accident. You must comply with local laws and regulations restricting the use of wireless devices while driving.
Operating Machinery: Full attention must be given to operating machinery in order to reduce the risk of an accident.
Product Handling: General Statement on Handling and Use: You alone are responsible for how you use your phone and any consequences of its use. You must always turn off your phone whenever the use of a phone is prohibited. Use of your phone is subject to safety measures designed to protect users and their environment.
Keep the screen and camera lens clean. Indian screen or camera lens may slow down the phone's reaction to operation or lower image quality.
Clean the device and its accessories with a soft lint-free cloth such as cleaning cloth for eyeglasses lenses. Do not use alcohol or other organic solvents for cleaning or allow them to get inside.
Do not expose your phone or its accessories to open flames or to hot objects.
Do not drop, throw or try to bend your phone or its accessories.
Always use your phone and its accessories in a cool, dry environment with moderate to high humidity.
Do not immerse your phone or its accessories in water.
Do not expose or use your phone or its accessories in an environment with which can reach extreme temperatures.
Do not place your phone inside or near hearing equipment or high pressure containers, such as water heaters, air conditioners, or cooking stoves. Otherwise, your phone may be damaged.
Please check local regulations for disposal of electronic products.
Do not carry your phone in your back pocket or coat pocket when you are out.
Small Children: Do not allow children and accessories within the reach of small children or allow them to play with it. They could harm themselves or others, or could accidentally damage the phone. Your phone contains small parts with sharp edges that could cause an injury or may become detached and create a choking hazard.
Disassembly: Do not attempt to disassemble, open, or modify the device. Do not allow electronic device or magnetic media to be close to your phone for a long time.
Electrostatic Discharge (ESD): Do not touch the SIM card antenna connectors.
Antenna: Do not touch the antenna unnecessarily.
Normal Use Position: When receiving or sending a phone call, hold your phone to your ear, with the bottom towards your mouth.
Air Bags: Do not place your phone in the area over or in a bag in the car bag deployment area as an airbag inflates with great force and serious injury could result. Store the phone safely before driving your vehicle.
Screen/Buttons: Do not use the phone in a bright or flashing light. A small percentage of people may be susceptible to blackouts or dizziness, or may have visual aura before or after exposure to bright light or flashing lights, or may experience such when playing games or watching video. If you have experienced seizures or blackouts or have a family history of such conditions, please consult a physician.
Repetitive Stress Injuries: To minimize the risk of Repetitive Stress Injury (RSI) when texting or playing games with your phone:
Do not use the phone too long.
Press the buttons lightly.
Use the special features that are designed to minimize the time of pressing buttons, such as Message Templates and Predictive Text.
Take many breaks to stretch and relax.
Emergency Calls: This phone, like any wireless phone, operates using radio signals, which cannot guarantee connection in all conditions. Therefore, you may not rely solely on any wireless phone for emergency communications.
Lost/Have: This phone is capable of producing loud noises, which may damage your hearing. Turn down the volume before using headphones, Bluetooth stereo headsets or other audio devices.
Phone Heating: Your phone may become warm during charging and during normal use.
Electrical Safety: Accessories: Use only approved accessories. Do not connect with incompatible products or accessories. Take care not to touch or allow metal objects, such as coins or keys, to contact or short-circuit the battery terminals. Never puncture the surface of the battery with sharp objects.
Connection to Car: Seek professional advice when connecting a phone interface to the vehicle electrical system.
Faulty and Damaged Products: Do not attempt to disassemble the phone or its accessories. Only qualified personnel can service or repair the phone or its accessories. If your phone or its accessories has been in a crash, dropped, punctured, or subjected to fire, you may not have tested the device before use. Do not use the phone or its accessories until you have had it inspected by a qualified and authorized service center.
CTIA Requirements: Do not disassemble or crush, bend or deform, puncture, or shred.
Do not modify or attempt to modify. Do not attempt to insert foreign objects into the battery, immerses or expose to water or other liquids, expose to fire, explosion or other hazard.
Only use the battery for other purposes which it is designed for.
Only use the battery with a charging system that has been qualified by the system provider. CTIA Certification Requirements for Battery System Compliance to IEEE 1725: Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.
Do not short-circuit a battery or allow metallic conductive objects to contact the battery terminals.
Replace the battery only with another battery that has been qualified with the system per this standard, IEEE 1725. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.
Properly dispose of used batteries in accordance with local regulations.
Battery usage by children should be supervised.
Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for repair.
Integrate battery may result in a fire, explosion, or other hazard.
If the phone shall be connected to a USB certified accessories, products that bear the USB-IF logo or products that have completed the USB-IF compliance program.
Radio Frequency Interference: General Statement on Interference: Can must be taken when using the phone in close proximity to personal medical devices, such as pacemakers and hearing aids.
Pacemakers: Pacemaker manufacturers recommend that a minimum separation of 15 cm be maintained between a mobile phone and a pacemaker to avoid potential interference with the pacemaker. To achieve this, use the phone on the opposite side by your pacemaker and do not carry it in a breast pocket.
Hearing Aids: People with hearing aids or other cochlear implants may experience interference noises when using wireless devices or when one is nearby. The level of interference will depend on the type of hearing device and the distance from the interference source. Increasing the separation between the device and the hearing aid. You may also consult your hearing aid manufacturer to discuss alternatives.
Medical Devices: Please consult your doctor and the device manufacturer to determine if operation of your phone may interfere with the operation of your medical device.
Implants: Pacemaker manufacturers recommend that a minimum separation of 15 cm be maintained between a mobile phone and a pacemaker to avoid potential interference with the pacemaker. To achieve this, use the phone on the opposite side by your pacemaker and do not carry it in a breast pocket.
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Implants: Pacemaker manufacturers recommend that a minimum separation of 15 cm be maintained between a mobile phone and a pacemaker to avoid potential interference with the pacemaker. To achieve this, use the phone on the opposite side by your pacemaker and do not carry it in a breast pocket.
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