ALCATEL

onetouch®

Pixi3(10)

8079

Quick Start Guide

Thank you for buying the ALCATEL ONETOUCH Pixi3(10), We hope you will enjoy your high-quality mobile communication experience. For more information about how to use your tablet, please visit www.alcatelonetouch.com to consult the FAQ, perform software upgrades, etc.

ALCATEL
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Table of contents

SAR

www.sar-tick.com

This device meets applicable national SAR limits of 2.0 W/kg. SAR values can be found on page 23 of this user guide. When carrying the device or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 0 mm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not using it.

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.
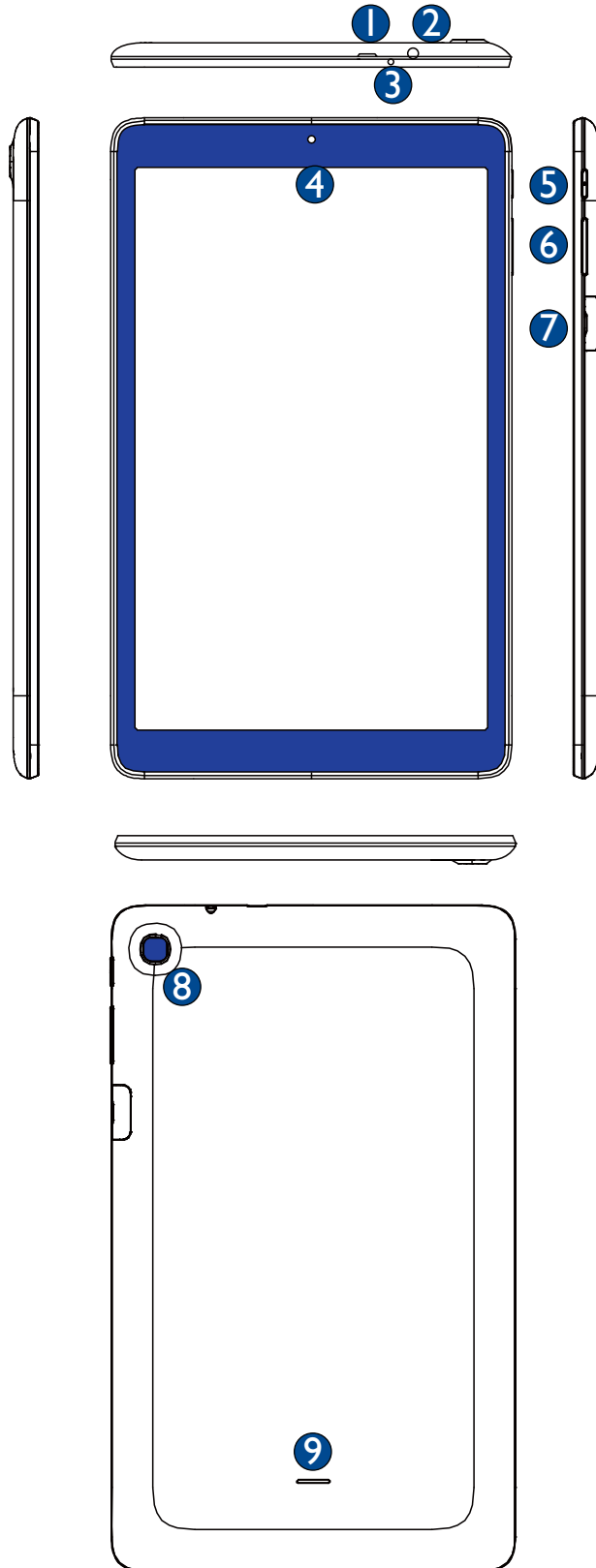
The tablet contains magnets which may interfere with other devices and items (such as credit card, pacemakers, defibrillators, etc.). Please maintain at least 15 cm of separation between your tablet and the devices/items mentioned above.
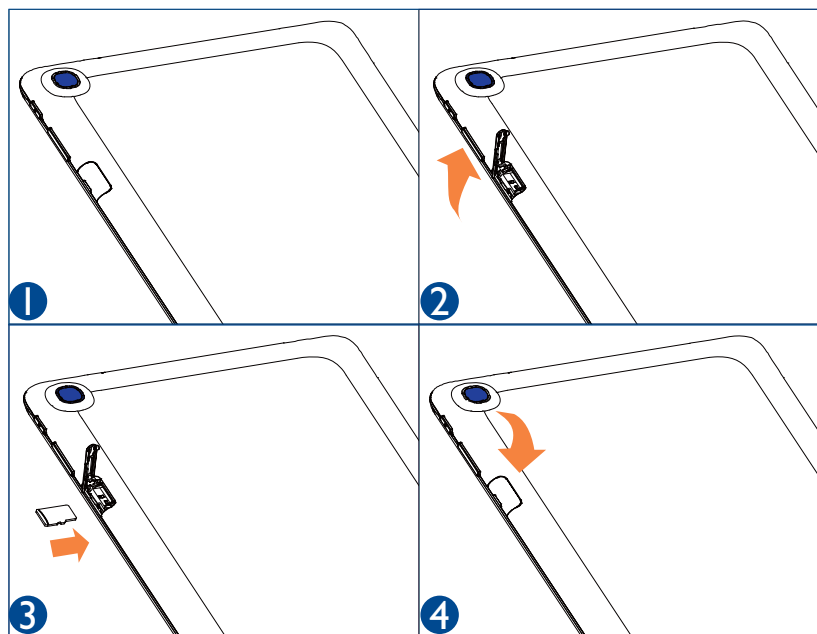
Your device

1.1 Appearance

| Number	Function
1	Micro-USB connector/Battery charge port
2	Headset connector
3	Microphone
4	Front camera
5	Power key
6	Volume Up/Down
7	MicroSD card
8	Rear camera
9	Speaker

Inserting the microSD card

Be sure to insert your microSD card in the correct direction to avoid damage. Refer to the following instructions.

Note

Charge before using for the first time. Normally, pressing and holding the Power key will power on the tablet and the lock screen will be displayed. If the tablet is low on power, a battery icon will appear indicating that you should charge the device before use. Only use the charger recommended by TCL Communication Ltd. and its affiliates.
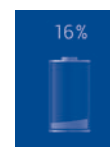
This tablet can't be charged through a USB computer connection. Plug in your charger before using it for the first time.

1.2   Home screen

Your device includes a Home screen with three pages, giving you more space to add your favourite apps, folders and widgets, all accessible with a single touch. To switch between screens, slide your finger left or right.
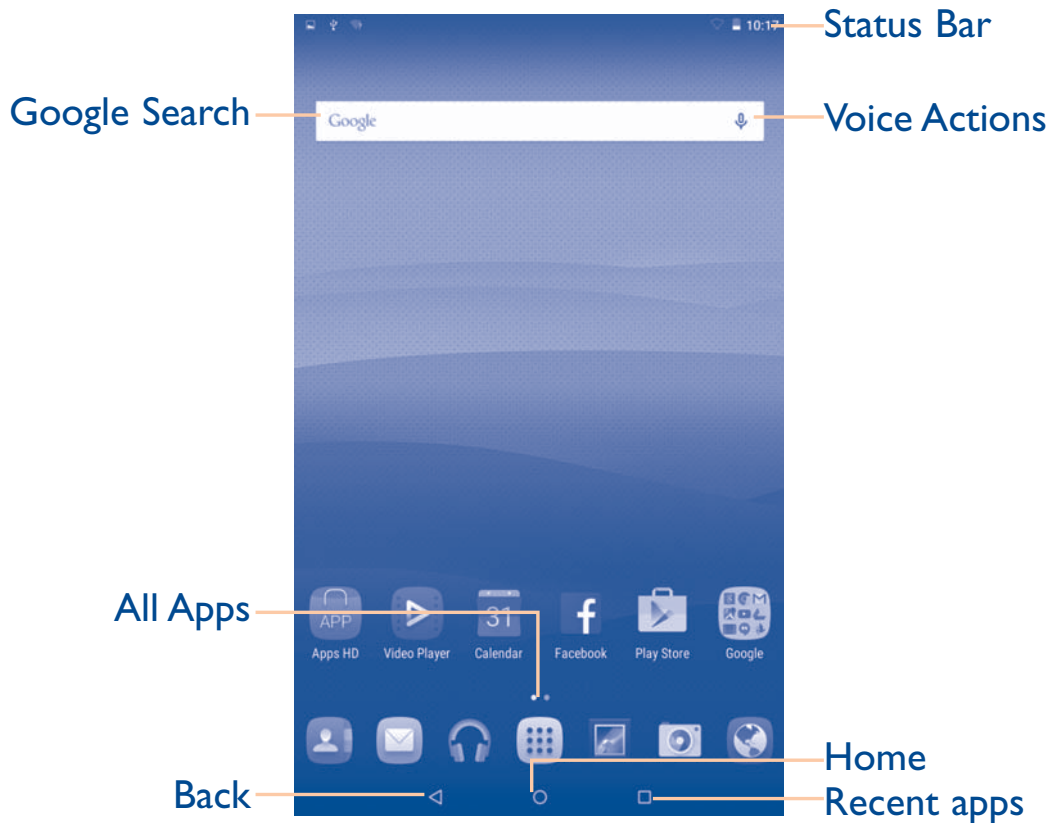
1.2.1   Lock/Unlock your screen
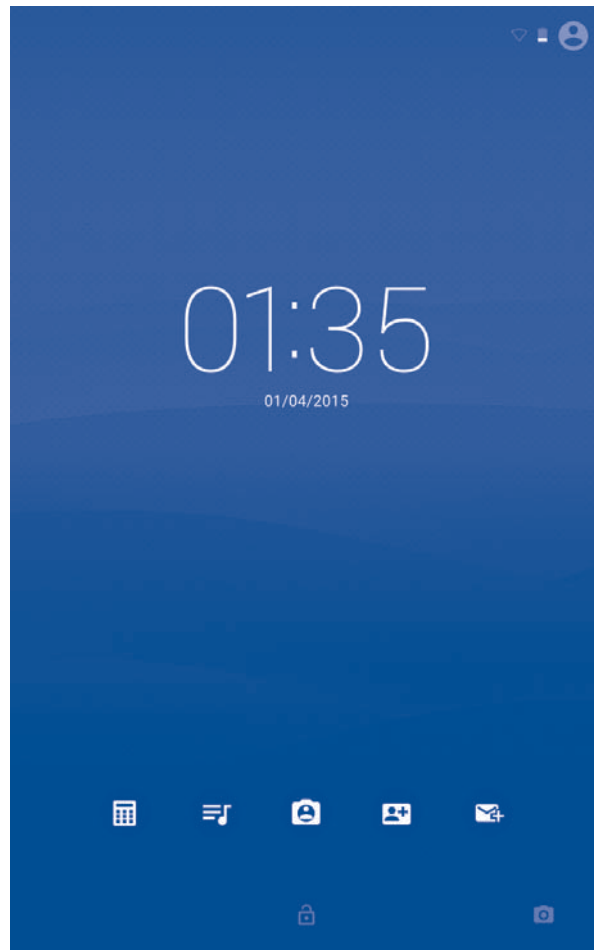
Once your device is powered on, the default lock screen will show.

Press and slide up the lock screen to unlock, or slide left to access the camera directly.

Touch twice on a shortcut icon to start the corresponding function.

1.2.2 Icons on your screen

Name	Description
Google Search	Touch it to access the Google search engine.
Voice Actions	Use Voice Actions to watch a video, send email, set alarm, get directions, etc.
All Apps	Touch to show all apps list interface.
Back	Go back to the previous menu or screen.
Home	Return to the Home screen.
Recent apps	Touch to access Add widgets, Manage applications, Wallpaper and Settings; long press to view recent apps.

Touch and drag down the Status bar to open the Quick settings panel or Notification panel. Touch and drag up to close it.

Notification panel

When there are notifications, touch and drag down the Status bar to open the Notification panel and read the detailed information.
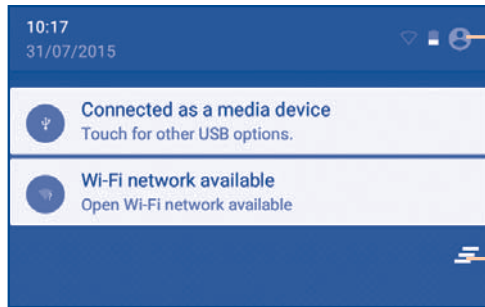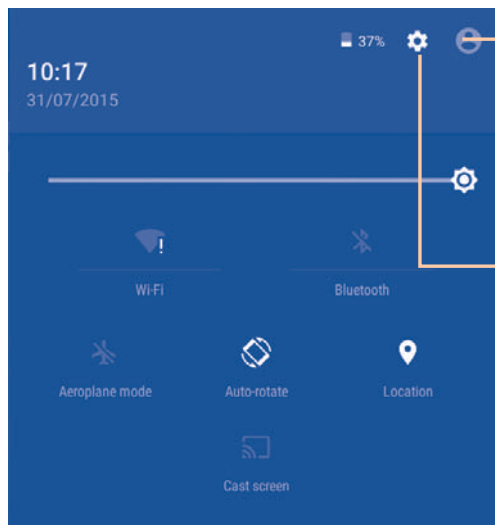

Touch to switch to the Quick settings panel.

Touch to clear all event–based notifications (other ongoing notifications will remain).

Note: After opening the Notification panel, touch to switch to the Quick settings panel, or drag down the Status bar again to access the Quick settings panel.

Quick settings panel

You can enable or disable functions or change modes by touching the icons on the Quick settings panel.

Touch to enter the User screen, which allows you to switch the user mode.

Touch to access Settings, which allows you to set more items.

Note: After opening the Quick settings panel, touch to enter User screen, which allows you to switch the user mode, or add new users.

1.3 Apps and widgets

1.3.1 Apps

The Applications (apps) list contains all pre-embedded and newly installed apps. To access the apps list, touch ⊞ All apps on the Home screen.

1.3.2 Widgets

By long pressing an empty area on the Home screen, then select WIDGETS ◈ to access widgets interface.

1.3.3 Get more apps

Touch the Play Store icon ▶ to get more apps.

1.3.4 Create and manage shortcuts on the desktop

When you long press an icon on the All Apps menu or when in widget interface mode, it will jump to the Home screen automatically and allows you to drag it to your preferred location. Overlapping icons together will build a folder. You can name the folder by touching the tab under the icons.

1.3.5 Remove an app icon from desktop

Long press the item to be removed to activate Move mode, drag the item up to the top of the "✕" **Remove** icon, and release after the item turns red.

1.3.6 Uninstall apps

Touch ⊞ to enter all Apps list, then long press the App icon you want to uninstall, drag it over the "🗑" icon, which appears at the top left of the desktop.

1.4   Basic operation

1.4.1   Power on your device

Long press the **Power** key until the tablet powers on. It will take a few seconds before the screen lights up.

1.4.2   Power off your device

• Long press the Power key for about 2 seconds until the options appear, select "Power off " to power off your device.

• Long press the Power key for about 10 seconds to restart your device.

1.4.3   Stand-by mode

Press the Power key once to shut down the screen and to enter stand-by mode.

Note: When unused, the product will enter stand-by mode automatically. Press the Power key once to wake it up.

1.4.4   Restart

• Long press the Power key for about 2 seconds until the options appear, select "Reboot" to restart your device.

• When your device is frozen, long press the Power key for about 10 seconds to restart.

1.4.5   Connecting to a computer via USB

After connecting your device to a computer via USB, you can transfer files between your device and the computer.

Note: Files copied to your tablet are not available until the USB data cable is disconnected from the PC completely. Use a USB 2.0 version or higher to connect the devices.

1.4.6 Change your wallpaper

Long press an empty area on the Home screen, then select WALLPAPERS to set wallpaper.

Or you can also change your wallpaper from the **Settings** > **Display** > **Wallpaper**, select an image, then touch **Set wallpaper**.

1.4.7 Wi-Fi

To turn Wi-Fi on and connect to a wireless network:

• Touch the Wi-Fi icon on the Quick settings bar to turn Wi-Fi on/off.

• Select **Settings**, touch the switch beside Wi-Fi to turn Wi-Fi on/off.

• Select a Wi-Fi network to connect. If the network you selected is secured, you are required to enter a password or other credentials (You may need to contact the network operator for details). When finished, touch **Connect**.

Tip: To extend the battery life, turn Wi-Fi off when you're not using it.

1.4.8 Email

You can also set up external POP3 or IMAP email accounts on your device.

To access this function, touch on the Home screen. An email setup wizard will guide you through the steps to set up an email account.

• Enter the email address of the account, then touch **Next**.

• Select the right account type (POP3, IMAP, or EXHANGE), and sign in the password to touch **Next** to finish the email setup.

To create and send emails

Touch ✏ icon after entering the email screen.

- Enter recipient(s) email address(es) in the To field.

- If necessary, touch ⌄ **(+Cc/Bcc)** to add a copy or a blind copy of the message.

- Enter the subject and the content of the message.

- Touch 📎 to add an attachment.

- Finally, touch ➤ to send .

- If you do not want to send the email right away, touch ⋮ and then select **Save draft** to save a copy.

1.4.9　Surf the web

Use the Browser app 🌐 to surf the web easily and securely.

To access this function, touch 🌐 on the Home screen to enter the browser screen.

To go to a web page

On the browser screen, touch the URL box at the top, enter the address of the web page, then touch → to confirm.

1.4.10　Palm and Tap

Note: To activate this function, enable the function of **Double tap to wake up** in **Display** settings menu.

- When this feature is enabled in the Security settings, putting your palm over the tablet screen will lock it.

- When this feature is enabled in the Security settings and the tablet is in stand-by mode, double touching the screen wakes it up.

1.4.11　Zoom in/out

Draw your fingers apart/together to zoom in/out (Web browser, Gallery etc..).

1.4.12 Radio

Listen to the Radio

Note: Connect your headphones before using this function.

- Touch ⊞ to enter all apps and select 📻 Radio.

- Touch ⦂ to select **Search** to search channels, then select an available channel to listen.

- Touch ☰ to display the channels list that were scanned, then select an available channel to listen.

Exit Radio

- Touch ⏻ to exit Radio.

Touch to display all the channels available.

FM 100.0 ★ MHz

Touch to search the previous/next channel.

Touch to decrease/increase 0.1 MHz.
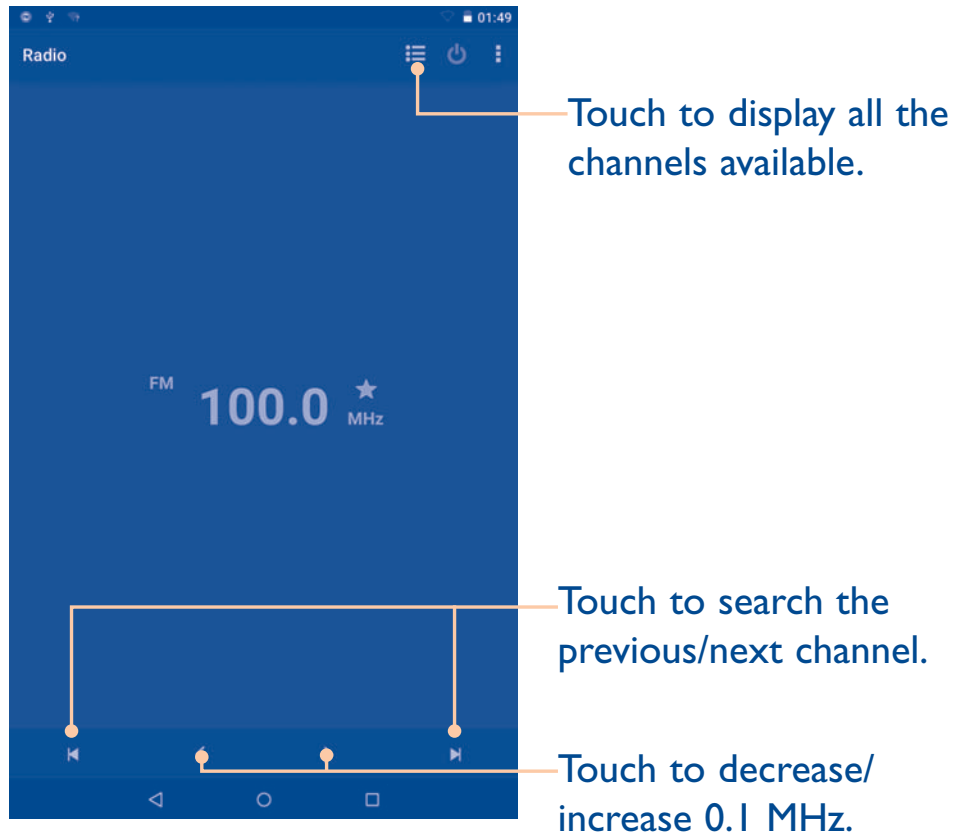
2 Settings

2.1 Device

2.1.1 Display

Touch **Settings > Display**, you can see the items:

- **Wallpaper**   Set your wallpaper.
- **Brightness level** Adjust your screen to a comfortable brightness.
- **Sleep**   Set Screensavers time.
- **Double tap to wake up**   Switch to enable or disable the double tap to wake up function.
- **Daydream**   Select an animation effect shows in standby status.
- **Font size**   Select a suitable font size for your tablet.
- **When device is rotated**   Touch to set when the device will be rotated.
- **Cast screen**   Touch to set the cast screen function.

2.1.3 Sound & notification

You can set **Volumes, Touch sounds and Screen lock sound** to your preference with the Volume up/down key, or touch **Settings > Sound & notification**.

2.1.4 Storage

Touch **Settings > Storage** to view the memory usage status.

2.1.5 Battery

Touch **Settings > Battery** to check the battery power and its service status.

2.1.6 Apps

Touch **Setting > Apps** to check the App status.

2.1.7   Users

Touch **Setting > Users** to switch user mode, or add/delete users.

2.2   Personal

2.2.1   Location

Touching this allows sites to request access to your location.

- Select **Settings**, touch the switch   at the title bar to enable/disable location services.

- Touch **Mode > Device only** to use GPS to determine your location.

2.2.2   Security

Touch to set security settings.

2.2.3   Accounts

Use the settings to add, remove, and manage your Email and other supported accounts. You can also use these settings to control how and whether all applications send, receive, and synchronise data on their own schedules, and whether all applications can synchronise user data automatically.

2.2.4   Language & input

Touch **Settings > Language & input** to view or set system language and input methods.

- **Language**   Set the system language.
- **Keyboard & input methods**   Check and select all of the input methods installed to the tablet.
- **Speech**   Touch to set the speech settings.

- **Mouse/trackpad**   Touch to set pointer speed.

2.3 System

2.3.1 Date & time

Touch **Settings > Date & time**, to set date, time and format.

Note: When the Automatic option is deactivated, you can manually set the date and time.

2.3.2 Accessibility

You use the **Accessibility** settings to configure any accessibility plug-ins you have installed on your tablet.

2.3.3 About tablet

Touch **Settings > About tablet** to check legal information, tablet status and software version, etc.

3 Onetouch Connect

By connecting your tablet to your phone, you will be able to call, access contacts, send messages, and share the network from your tablet. Set up Onetouch Connect by following below steps.

1. Install the Connect 🔗 app on your phone.

2. Open the Connect 🔗 app on your tablet, and turn on the Bluetooth.

3. Open the Connect 🔗 app and then follow the onscreen instructions to complete the Onetouch connect setup on your phone.

4. After connecting successfully, you can call 📞, access contacts 👤 and send messages 💬 from your tablet. (Figure1)

5. You can also turn internet sharing on and off by touching 🔄 Tethering icon.
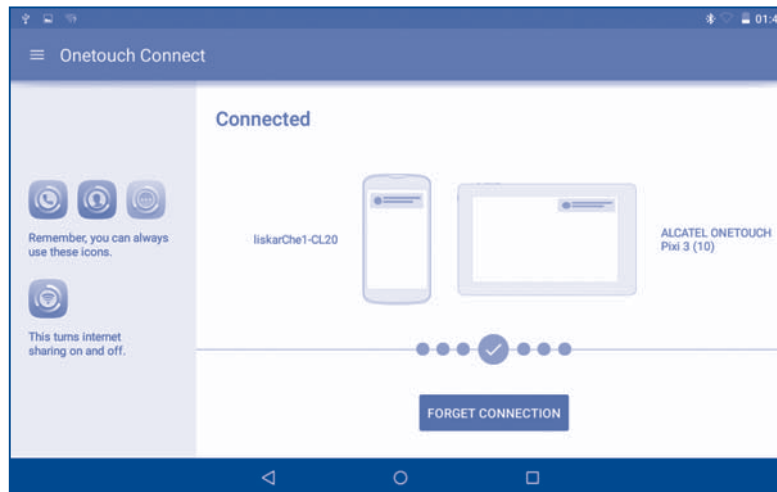
Figure 1

Safety information

We recommend that you read this chapter carefully before using your device. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

• TRAFFIC SAFETY

Given that studies show that using a device while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their device when the vehicle is not parked.

When driving, do not use your device or headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some areas. When switched on, your device emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- Do not place your device on top of the dashboard or within an airbag deployment area,

- Check with your car dealer or the car manufacturer to make sure that the dashboard is adequately shielded from device RF energy.

• CONDITIONS OF USE

You are advised to switch off the device from time to time to optimise its performance.

Switch the device off before boarding an aircraft.

Switch the device off when you are in healthcare facilities, except in designated areas. As with many other types of equipment now in regular use, these devices can interfere with other electrical or electronic devices, or equipment using radio frequencies.

Switch the device off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, petrol station, or chemical plant, or in any potentially explosive atmosphere.

When the device is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump, etc. In particular when using the device, you should hold it against the ear on the opposite side to the device, if any.

To avoid hearing impairment, move the device away from your ear while using the "hands-free" mode because the amplified volume might cause hearing damage.

Do not let children use the device and/or play with the device and accessories without supervision.

Please note that your device is a unibody device, the back cover and battery are not removable. Do not attempt to disassemble your device. If you disassemble your device the warranty will not apply. Also disassembling the device may damage the battery, and may cause leakage of substances that could create an allergic reaction.

Always handle your device with care and keep it in a clean and dust-free place.

Do not allow your device to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc.). The manufacturer's recommended operating temperature range is -0°C to +45°C.

At over 45°C the legibility of the device's display may be impaired, though this is temporary and not serious.

Do not open, dismantle or attempt to repair your device yourself.

Do not drop, throw or bend your device.

Do not use the device if the glass made screen is damaged, cracked or broken to avoid any injury.

Do not paint it.

Use only battery chargers and accessories which are recommended by TCL Communication Ltd. and its affiliates and are compatible with your device model. TCL Communication Ltd. and its affiliates disclaim any liability for damage caused by the use of other chargers or accessories.

Remember to make back-up copies or keep a written record of all important information stored in your device.

Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your device or enabling a flashing-lights feature on your device.

Parents should monitor their children's use of video games or other features that incorporate flashing lights on the device. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:

- Do not play or use a flashing-lights feature if you are tired or need sleep.
- Take a minimum of a 15-minute break hourly.
- Play in a room in which all lights are on.
- Play at the farthest distance possible from the screen.
- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.
- If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.

When you play games on your device, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow the instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other musculoskeletal disorders.

• PRIVACY

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your device regarding taking photographs and recording sounds with your device. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and duplicate or distribute them, as this may be considered to be an invasion of privacy. It is the user's sole responsibility to ensure that prior authorization be obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your device (including the operator) disclaim any liability which may result from the improper use of the device.

Please note by using the device some of your personal data may be shared with the main device. It is under your own responsibility to protect your own personal data, not to share with it with any unauthorised devices or third party devices connected to yours. For products with Wi-Fi features, only connect to trusted Wi-Fi networks. Also when using your product as a hotspot (where available), use network security. These precautions will help prevent unauthorised access to your device. Your product can store personal information in various locations including a SIM card, memory card, and built-in memory. Be sure to remove or clear all personal information before you recycle, return, or give away your product. Choose your apps and updates carefully, and install from trusted sources only. Some apps can impact your product's performance and/or have access to private information including account details, call data, location details and network resources.

Note that any data shared with TCL Communication Ltd. is stored in accordance with applicable data protection legislation. For these purposes TCL Communication Ltd. implements and maintains appropriate technical and organisational measures to protect all personal data, for example against unauthorised or unlawful processing and accidental loss or destruction of or damage to such personal data whereby the measures shall provide a level of security that is appropriate having regard to

(i)   the technical possibilities available,

(ii) the costs for implementing the measures,

(iii) the risks involved with the processing of the personal data, and

(iv) the sensitivity of the personal data processed.

You can access, review and edit your personal information at any time by logging into your user account, visiting your user profile or by contacting us directly. Should you require us to edit or delete your personal data, we may ask you to provide us with evidence of your identity before we can act on your request.

• **BATTERY**

Please note your tablet is a unibody device, the back cover and battery are not removable. Observe the following precautions for battery use:

- Do not attempt to open the back cover and replace the inner rechargeable Li-polymer battery. Please contact the dealer to replace it.

- Do not attempt to eject, replace and open battery.

- Do not punctuate the back cover of your device.

- Do not burn or dispose of your device in household rubbish or store it at temperature above 50°C.

- Dispose of used batteries according to the instructions. Risk of explosion if battery replaced by an incorrect type.

This symbol on your device, the battery and the accessories means that these products must be taken to collection points at the end of their life:

- Municipal waste disposal centres with specific bins for these items of equipment.

- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

In European Union countries:

These collection points are accessible free of charge.

All products with this sign must be brought to these collection points.

In non-European Union jurisdictions:

Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

• **CHARGERS**

Mains powered chargers will operate within the temperature range of: 0°C to 40°C.

The chargers designed for your device meet with the standard for safety of information technology equipment and office equipment use. They are also compliant to the eco design directive 2009/125/EC. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

The charger shall be installed near the equipment and shall be easily accessible.

• **RADIO WAVES**

THIS DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES

Your device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) recommended by international guidelines. The guidelines were developed by an independent scientific organization (ICNIRP) and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg.

Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the ICNIRP guidelines for this device model are:

Maximum SAR for this model and conditions under which it was recorded:	
8079 (Body-worn)	0.448W/kg

During use, the actual SAR values for this device are usually well below the values stated above. This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your device is automatically decreased when full power is not needed. The lower the power output of the device, the lower its SAR value.

Body-worn SAR testing has been carried out at a separation distance of 0 mm. To meet RF exposure guidelines during body-worn operation, the device should be positioned at least this distance away from the body.

If you are not using an approved accessory ensure that whatever product is used is free of any metal and that it positions the device the indicated distance away from the body.

Organizations such as the World Health Organization and the US Food and Drug Administration have suggested that if people are concerned and want to reduce their exposure they could use a hands-free accessory to keep the wireless device away from the head or body during use, or reduce the amount of time spent on the device.

• LICENCES

microSD Logo is a trademark.

The Bluetooth word mark and logos are owned by the Bluetooth SIG,

Inc. and any use of such m arks by TCL Communication Ltd. and its affiliates is under license. Other trademarks and trade names are those of their respective owners.

8079 Bluetooth Declaration ID D025958

The Wi-Fi Logo is a certification mark of the Wi-Fi Alliance.

Your device uses non-harmonized frequency and is intended for use in all European countries.

The WLAN can be operated in the EU without restriction indoors, but cannot be operated outdoors in France.

Google, the Google logo, Android, the Android logo, Google Search™, Google Maps™, Gmail™, YouTube, Google Play Store, Google Latitude™ and Hangouts™ are trademarks of Google Inc.

The Android robot is reproduced or modified from work created and shared by Google and used according to terms described in the Creative Commons 3.0 Attribution License (the text will show when you touch and hold **Google legal** in **Settings > About Tablet > Legal information**) [1].

[1]   It may not be available according to the countries.

General information

- **Internet address:** www.alcatelonetouch.com

- **Hotline Number:** see "TCL Communication Services" leaflet or go to our website.

On our website, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by e-mail to ask any questions you may have.

An electronic version of this user guide is available in English and other languages according to availability on our server:
www.alcatelonetouch.com

Your device is a transceiver that operates on Wi-Fi and Bluetooth with 2.4GHz.

This equipment is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC, 2011/65/EU and 2009/125/EC. The entire copy of the Declaration of Conformity for your device can be obtained through our website: www.alcatelonetouch.com.

CE0560

Company Address:

Room 1910-12A, Tower 3, China HK City, 33 Canton Road, Tsimshatsui, Kowloon, Hong Kong

Disclaimer

There may be certain differences between the user manual description and the device's operation, depending on the software release of your device or specific operator services.

TCL Communication shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively.

This device may contain materials, including applications and software in executable or source code form, which is submitted by third parties for inclusion in this device ("Third Party Materials").

All third party materials in this device are provided "as is", without warranty of any kind, whether express or implied, including the implied warranties of merchantability, fitness for a particular purpose or use/third party application, interoperability with other materials or applications of the purchaser and non-infringement of copyright. The purchaser undertakes that TCL Communication has complied with all quality obligations incumbent upon it as a manufacturer of mobile devices and devices in complying with Intellectual Property rights. TCL Communication will at no stage be responsible for the inability or failure of the Third Party Materials to operate on this device or in interaction with any other devices of the purchaser. To the maximum extent permitted by law, TCL Communication disclaims all liability for any claims, demands, suits or actions, and more specifically – but not limited to – tort law actions, under any theory of liability, arising out of the use, by whatever means, or attempts to use, such Third Party Materials. Moreover, the present Third Party Materials, which are provided free of charge by TCL Communication, may be subject to paid updates and upgrades in the future; TCL Communication waives any responsibility regarding such additional costs, which shall be borne exclusively by the purchaser.

The availability of the applications may vary depending on the countries and the operators where the device is used; in no event shall the list of possible applications and software provided with the devices be considered as an undertaking from TCL Communication; it shall remain merely as information for the purchaser. Therefore, TCL Communication shall not be held responsible for the lack of availability of one or more applications wished for by the purchaser, as its availability depends on the country and the operator of the purchaser. TCL Communication reserves the right at any time to add or remove Third Party Materials from its devices without prior notice; in no event shall TCL Communication be held responsible by the purchaser for any consequences that such removal may have on the purchaser regarding the use or attempt to use such applications and Third Party Materials.

Accessory

- Charger, 5.0V/2.0A
- USB cable, 5pins micro-USB

Warranty

Your device is warranted against any defect or malfunctioning which may occur in conditions of normal use during the warranty period of twelve (12) months (1) from the date of purchase as shown on your original invoice.

Batteries (2) and accessories sold with your device are also warranted against any defect which may occur during the first six (6) months (1) from the date of purchase as shown on your original invoice.

In case of any defect of your device which prevents you from normal use thereof, you must immediately inform your vendor and present your device with your proof of purchase.

(1) The warranty period may vary depending on your country.

(2) The life of a rechargeable mobile device battery in terms of conversation time standby time, and total service life, will depend on the conditions of use and network configuration. Batteries being considered expendable supplies, the specifications state that you should obtain optimal performance for your device during the first six months after purchase and for approximately 200 more recharges.

If the defect is confirmed, your device or part thereof will be either replaced or repaired, as appropriate. Repaired device and accessories are entitled to a 30 days warranty for the same defect. Repair or replacement may be carried out using reconditioned components offering equivalent functionality.

This warranty covers the cost of parts and labor but excludes any other costs.

This warranty shall not apply to defects to your device and/or accessory due to (without any limitation):

1) Non-compliance with the instructions for use or installation, or with technical and safety standards applicable in the geographical area where your device is used;

2) Connection to any equipment not supplied or not recommended by TCL Communication Ltd.;

3) Modification or repair performed by individuals not authorised by TCL Communication Ltd. or its affiliates or your vendor;

4) Modification, adjustment or alteration of software or hardware performed by individuals not authorized by TCL Communication Ltd. ;

5) Inclement weather, lightning, fire, humidity, infiltration of liquids or foods, chemical products, download of files, crash, high voltage, corrosion, oxidation…

Your device will not be repaired in case labels or serial numbers (IMEI/SN)have been removed or altered.

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