Prestigio

PSP3457 DUO

Unboxing

Getting started

Basics

Phone

Messages

Mail

Camera

MultiMedia

Web & network

Bluetooth

Play store

Maps & navigation

Utilities

Specifications

Troubleshooting

You may find detailed warranty information at: **www.prestigio.com/support/warranty-terms**.

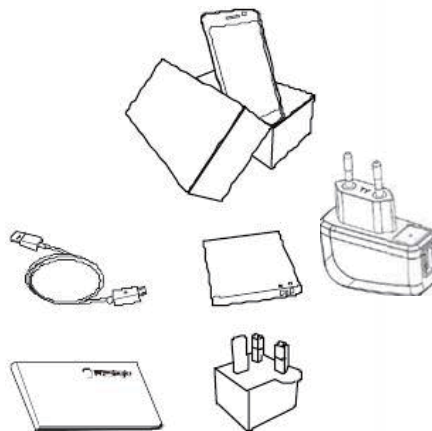# Unboxing

Inside your package
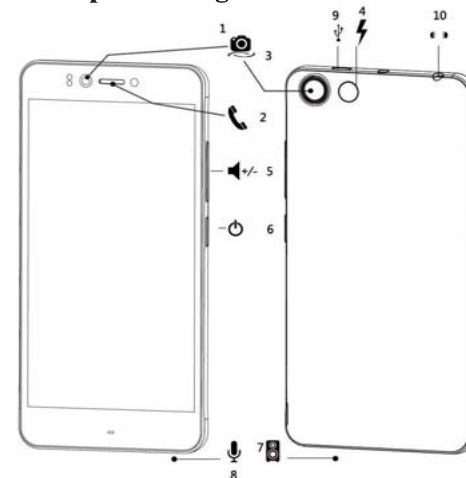**Your phone at a glance**
Buttons

Inside your package

- Prestigio MultiPhone
- USB cable
- Battery
- Adapter
- Travel adapter (for UK only)

- Quick start guide
- Legal & safety notices
- Warranty card

Your phone at a glance

1. Front camera
2. Earpiece
3. Rear camera
4. Flash
5. Volume button
6. Power button
7. Speaker
8. Microphone
9. Micro USB port
10. Earphone jack

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Inside your package
Your phone at a glance
Buttons

Buttons

The back, start and search keys help you navigate your phone.

- Tap ⬭ to open a list of options available on the current screen. To open the list of recent apps, tap and hold ⬭.
- Tap ⌂ to return to the home screen.
- Tap ⬑ to return to the previous screen.

Do not cover the antenna area with your hands or other objects. This may cause connectivity problems or drain the battery.

Please read the "Legal and safety notices" in your package before use.

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Getting started

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Congratulations on your purchase and welcome to Prestigio. To get the most from your product and enjoy all that Prestigio has to offer, please visit:
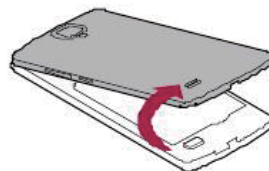**www.prestigio.com/catalogue/MultiPhones**

For more details about your product, please visit:
www.prestigio.com/support

Installation

Follow the steps below to prepare your phone for using. Remember to turn off your mobile phone before removing the rear panel.
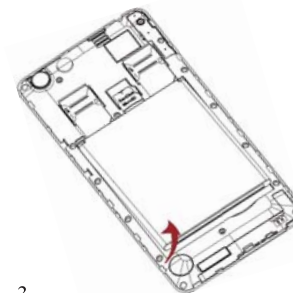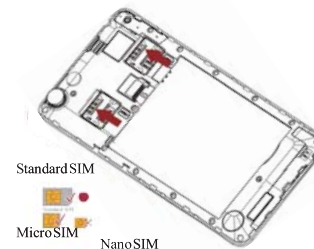
1
Remove the rear panel.

2
Take out the battery.

3
Insert the SIM card.

Standard SIM

Micro SIM   Nano SIM

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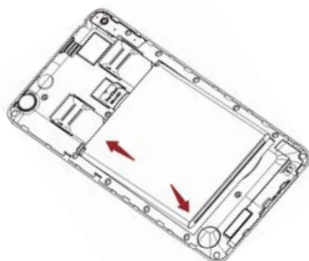
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4

Insert a memory card.

5   Insert the battery into the battery compartment.

6

Put the rear panel back.

- The use of incompatible SIM cards, manually cut SIM cards, or SIM card adapters may damage the cards or the device, and it may corrupt the data stored on the cards.
- Scratching or bending of the SIM cards may result in the loss of contacts and information, so be careful when handling, inserting, or removing the cards.

Frequent writing and erasing of data shortens the lifespan of memory cards.

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Dual SIM standby

The device supports two SIM cards for voice calls and data connection. During a voice call or data transfer via one SIM card, the other SIM card becomes inactive (not registered with your mobile network operator). This means that you cannot receive incoming calls or use data connection via the inactive SIM card. When the call or data transfer ends, both SIM cards will become active and show on the list of registered networks.
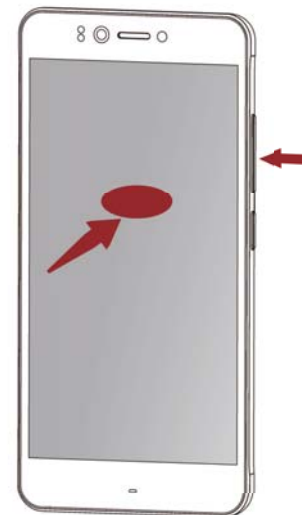
Power on your phone

7 Press and hold the power
   button for a few seconds.

When turning on the device for the first time, follow the on-screen instructions to set up your device.

To turn off your phone, press and hold the power key, and and then tap **Power off** on the pop-up screen.

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Home screens

Your home screen is the starting point to access all of your phone's features. The home screen can have multiple panels. To view other panels, swipe left or right.

Tap 🏠 to return to the home screen.

Your phone's home screen consists of the following:

Status bar

Applications and Widgets

Shortcut

Personalise your wallpaper

Pick your favourite photo as your Home wallpaper. Choose from the available wallpapers, or use any photo you have taken with the camera.

1. On the home screen, tap 🏠 **Wallpaper**.
2. Select an image and tap **Set wallpaper**.

Add an app icon to home screen

1. On the home screen, tap ⊞ to open the list menu.
2. Tap and hold an application icon.
3. Drag it into a panel preview.

Remove an item on home screen

1. Tap and hold an item to remove.
2. Drag the item to the **Remove** option.
3. When the **Remove** option turns red, release the item.

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List menu

All your apps' icons can be found on the list menu.
On the home screen, tap to open the list menu.
Tap or to return to the home screen. Your
phone's list menu consists of the following:

Applications

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Basics
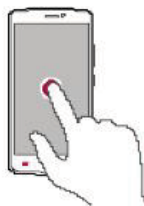
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Finger tips

Only use your fingers to use the touch screen.

Tap

Tap and hold

Swipe
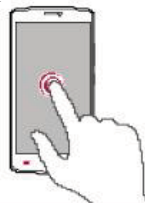
Slide or scroll

- To open an application, to select a menu item, to press an on-screen button, or to enter a character using the on-screen keyboard, tap it with a finger.
- Tap and hold an item for more than 2 seconds to access available options.
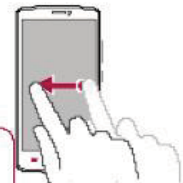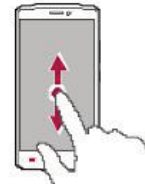
- Quickly swipe your finger vertically or horizontally across the screen to go to other home pages, scroll through documents, and more.
- Slide your finger vertically across the screen to open drop-down menu. Drag up or down to scroll.

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Finger tips
Charge the battery
Connect to your PC
Rotate the screen
Lock and unlock the screen
Use the notifications panel
Enter text
System update
Status icons

**Zoom in**

Zoom out

Flick

- Flick left or right on the home screen or the applications screen to see another panel. Flick up or down to scroll through a web page or a list, such as contacts.
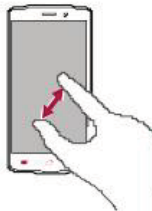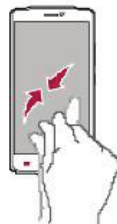
- Spread two fingers apart on a web page, map, or image to zoom in a part.
- Pinch two fingers together on a web page, map, or image to zoom out a part.

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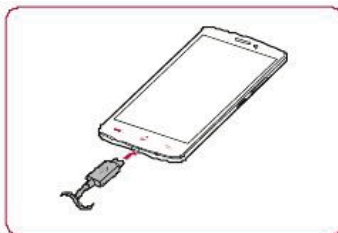Menu   Troubleshooting

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Charge the battery

A new battery is partially charged. The battery icon at the upper-right corner shows the level of charging status.

1. Plug the small end of the charger into the micro USB port of the device, and plug the large end of the charger into an electric socket.
2. After being fully charged, disconnect the device from the charger. First unplug the charger from the device, and then unplug it from the electric socket.

Always use authentic accessories to optimise your battery performance. Non-authentic accessories (eg. chargers) can damage your battery and even your phone.

Optimise your battery performance

Here are some tips to help you optimise your battery performance.

- Always ensure that your phone profile is appropriately set to meet your actual usage.
- If you are not using Bluetooth, Wi-Fi, GPS or other applications, turn them off.
- Adjust the intensity of your display screen's backlight to low or medium level and for the shortest duration.
- Avoid using or placing your phone near magnetic objects (eg. a radio or television) or on metal surfaces, which will impact the network connection and ultimately drain power from your battery.

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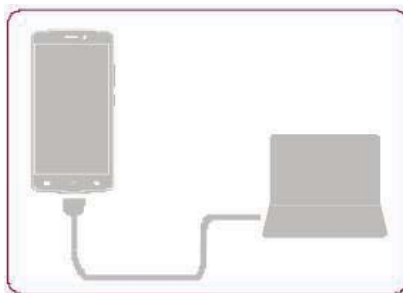Menu   Troubleshooting

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Connect to your PC

You may need to connect your phone to a PC in order to complete activation. Your phone's micro USB port allows you to exchange media and other files with a PC.

Load files from your PC

1. Connect your phone to the PC with the included USB cable.
2. Open the notifications panel, and then tap Connected as a media device > **Media device (MTP)**.
3. Transfer files between your phone and the PC.

Rotate the screen

For many screens, you can automatically change the screen orientation from portrait to landscape by turning your phone sideways. When entering text, you can turn your phone sideways to bring up a bigger keyboard.
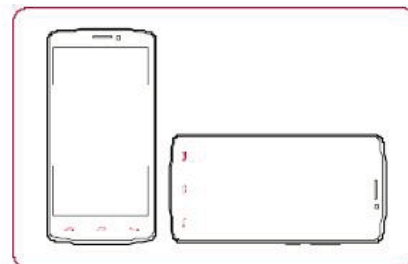
To prevent the display from rotating automatically, open the notifications panel and deselect **Auto rotation**.

- Some applications do not allow screen rotation.
- Some applications display a different screen depending on the orientation.

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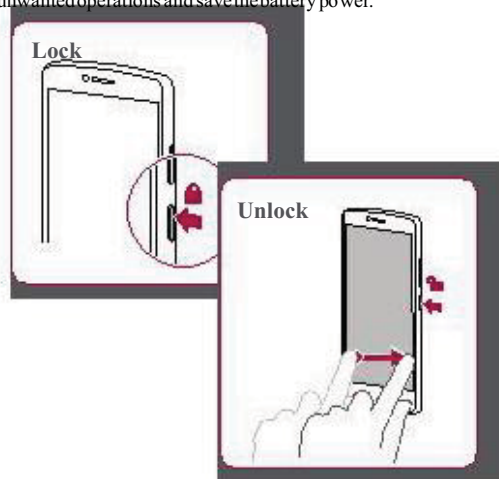
Lock and unlock the screen

When not in use, lock your phone to prevent unwanted operations and save the battery power.

Lock

Unlock

Auto lock

You can set a time span for the screen to be locked automatically.

1. On the list menu, tap **Settings** > **Display** > **Sleep**.

2. Select your desired time span.

Set screen lock pattern

Protect your personal information and prevent others from using your phone without your permission by setting a screen lock pattern, PIN, or password.

- On the list menu, tap **Settings** > **Security** > **Screen lock.**

When your phone is locked, Your phone can still:

- Receive calls, text messages, and other updates.
- Play music.
- Adjust the volume.

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Use the notifications panel

Slide down from the top of the screen to open the notifications panel. When you get a new notification, you can open it to see what event or new info you have received. You can also quickly access settings from it. It allows you to easily turn airplane mode, Wi-Fi, and Bluetooth on and off. It also provides a shortcut to set the brightness and orientation of your screen.
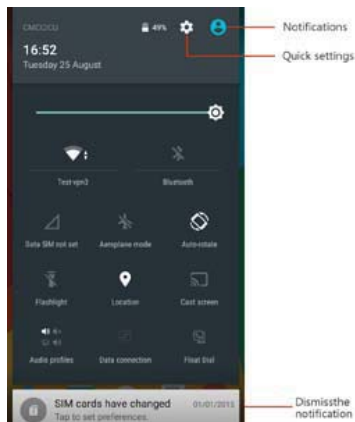
Enter text

Use the on-screen keyboard to enter text, such as contact information, mail, and web addresses.

Use the keyboard

1. Character keys

2. Shift key

3. Numbers and symbols key

4. Enter text by voice

5. Space key

6. Enter key

7. Backspace key

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Enter text by voice

You also can enter the text by activating the voice input feature and then speak into the microphone. Your phone displays what you speak.
Voice typing: tap on the screen.

Copy and paste text

*   Tap a word, drag the circles before and after

    the word to highlight the section you want to copy, and tap.
*   To paste the text, tap and hold at the point where you want to paste the text. Tap **Paste**.

System update

Your phone can check and notify you if there is a new upgrade available. You can also manually check if there is an available update. You can set this option in **Settings** > **About phone** > **updates**.

⚠ Do not press any keys while the device is upgrading.

Status icons

The icons in the status bar at the top of the screen give information about your phone:

	Silent mode activated		3G network connected
	Vibration mode activated		Wi-Fi connected
	Airplane mode activated		Roaming (outside of
	Battery power level		Bluetooth is activated
	Calls in progress		Connected to PC
			microphone connected
			connected
	GPRS network connected		No SIM card detected
	EDGE network connected		Alarm is set
	HSPA network connected		

normal service area)

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Phone

Calls

Contacts

Contact groups

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Learn to use calling functions, such as making and answering calls, using options available during a call or customising and using call-related features.

Calls

Make and end a call

1. On the home screen or list menu, tap

   Phone.
2. Tap to open the dial pad.
3. Enter the phone number, and then tap .
4. Tap to end a call.

Answer a call

When you receive a phone call from a contact, the incoming call screen appears. To pick up the phone, Slide to .

Silence an incoming call

When a call comes in, press the power button or volume button to mute the ringing sound without rejecting the call

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Set up a conference call

If network is available, you can make the first call or accept a call. Then simply dial each subsequent call to add it to the conference.

1. During a call, tap to make a call to another person.
2. The second number is dialled, and the first call is put on hold at this time.
3. Tap to add the contact to a conference call.

   Make sure your SIM card is enabled with conference calling service. Contact your mobile operator for details.

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Make an emergency call

In some regions, you can make emergency calls even if you do not have a SIM card installed or your SIM card has been blocked.

1. On the home screen, tap **Phone**.
2. Tap to open the dial pad.
3. Dial the emergency number for your location, and then tap.

> If you are out of base station coverage, you will not be able to make an emergency call.

> In Europe, the standard emergency number is 112; in the UK, it is 999.

Contacts

Contacts are stored in one of the two available phonebooks: SIM phonebook (located on your SIM card) or the Smart phonebook (located on your phone).

- To view your contacts, tap **People** on the home screen or list menu.

Search for a contact

1. Scroll up or down the contact list.
2. Tap and enter the first few letters of the name in the search bar.
3. Select the contact from the option list.

Add a new contact

Method one:

1. On the home screen or list menu, tap **Phone**.
2. Tap to open the dial pad.
3. Enter a number, tap **Add to contacts**.
4. Add details as desired.
5. Tap **Done** to finish and save.

Method two:

1. Go to **People** to view the contact list.
2. Tap to add a new contact.

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Import/Export contacts

1. Go to **People** to view the contact list.
2. Tap ⋮ > **Import/export**.
3. Select the contacts storage.
4. Follow the prompts to finish.

Delete contacts

1. Go to **People** to view the contact list.
2. Tap ⋮ > **Delete contact**.
3. Choose the contacts you wish to remove.
4. Tap **OK** to delete the contacts.

Contact groups

You can group your contacts as different groups. For different groups, you can use different identifications, and send messages to a group.

Add contacts to a group

1. Go to **People** to view the contact list.
2. Tap 👥 to view contact groups.
3. Tap 👥 to add contacts to a group.
4. Enter your group's name, and tap 👤 to add contacts.

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Messages

Send a message

Check your message
Reply to a message
Forward or delete a message
Delete a conversation

Messages let you exchange text messages with other SMS and MMS devices via your cellular connection. Your sent and received messages are neatly grouped into conversations, by contact name or phone number.

Send a message

On the home screen or list menu, tap **Messaging**. And then tap [icon] to start composing a new message.

2

1. Enter a phone number
2. Add picture/video/audio/slideshow
3. More options
4. Add a recipient from your contacts list
5. Send the message

There is a limit on the number of characters for a single text message (displayed above the send button). If you exceed the limit, your text message will be delivered as one but will be billed as more than one message.

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Check your message

Depending on your notification settings, your phone plays a sound, vibrates, or displays the message briefly in the status bar when you receive a new message.

- On the home screen or list menu, tap **Messaging**. To check a message, tap a conversation.

Reply to a message

1. On the messages screen, tap the conversation containing the message.
2. In the text box, enter your message.
3. Tap ➤ to send the message.

Forward or delete a message

1. On the messages screen, tap the conversation containing the message.
2. Tap and hold a message.
3. In the pop-up window, select **Forward** or **Delete**.

Delete a conversation

1. On the home screen or list menu, tap **Messaging** to display the messages screen.
2. Tap and hold a contact or phone number.
3. Tap 🗑 at the bottom of the screen.

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Mail

Set up an email account

Send a mail

View your mails

Reply to a mail

Delete mails

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Use this application to send or view email messages. Learn to send or view email messages via your personal or company email account.

Set up an email account

1. On the home screen or list menu, tap **Email** and do one of the following:
   - If this is your first time adding an email account in Mail, move to the next step.
   - If you have already added an email account, then tap ⋮ > **Settings** > **add account**.
2. Enter the email address and password for your email account.

   When you finish setting up the email account, the email messages will download to your device.

Delete an email account

1. Go to **Settings** > **Accounts**.
2. Tap the email account your want to delete.
3. Tap ⋮ > **Remove account**.

Send a mail

On the home screen or list menu, tap **Email**.
And then tap ✉ to start composing a new mail.

1. Enter a recipient
2. Enter the mail subject
3. More options
4. Send the mail

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Set up an email account

Send a mail

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View your mails

1. On the email inbox, tap ⟳ to check whether there is a new mail.
2. Tap the desired mail to read it.
-   Use ‹ or › to view the previous or next mail.

Search for a mail

1. Tap to display the search bar.
2. Choose a search option in the drop-down list.
3. Enter the first few letters of the mail sender or subject in the search bar.
4. Select the mail from the list.

Reply to a mail

1. On the email inbox, tap the email message.
2. Tap , and then compose your mail.
3. Tap to send the mail.

Delete mails

•   Tap the mail you wish to delete, and then tap .

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Camera

Your camera at a galance
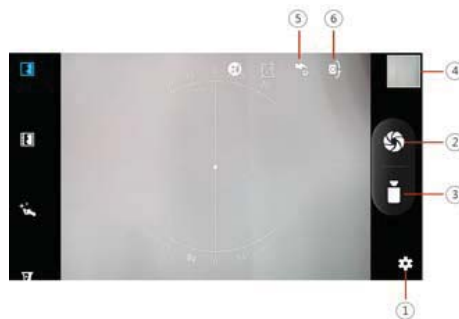**Take a photo**
Record a video
Photo and video settigns

With your phone, you can take both photos and videos as desired. In addition to a rear camera, there is a camera on the front for video calls and self-portraits.

- To use the camera, on the home screen or list menu, tap **Camera**.

Your camera at a galance

1. Phone/ video settings
2. Capture photo
3. Video recording
4. Image preview
5. Flash settings
6. Switch between front/rear camera

Take a photo

1. Turn on the camera.
2. Change the camera setting if necessary.
3. Point the camera at what you want to capture.
4. Tap 🅾️ to capture the photo.

Take a photo of yourself

1. Turn on the camera.
2. On the screen, tap 📷
3. Tap 🅾️ to capture the photo.

Take a panoramic photo

You can capture anything wide or tall objects in a single photo with your phone.
1. Turn on the camera.
2. Scroll down the capture modes, and then tap

3. When you are ready to take the first shot, tap

4. A directional arrow appears. Pan your phone as smoothly as you can.
5. The camera will stitch the shots into a single photo.

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Record a video

1. Turn on the camera.
2. When you are ready to start recording, tap
3. To stop recording, tap. ■

Photo and video settings

Before you take a photo or record a video, customise your photo/video settings.

General settings	
GPS location info	Attach a GPS location tag to the photo.
Exposure	This determines how much light the camera's sensor receives.
Scene mode	Select your desired scene mode.
White balance	Select an appropriate white balance, so images have a true-to-life colour range.
Anti-flicker	Select a band to avoid the impacts on photos caused by flickers from lighting sources.
Restore defaults	Restore to default settings.
Photo settings	
Zero shutter delay	The ZSD (zero shutter delay) function helps you capture photos immediately.
Face detection	Set the ideal exposure and clarity of faces.
Self timer	Select a time span for shutter delay to take a self-portrait.

Picture size	Select from various standard sizes for your picture.
Preview size	Set the preview screen ratio before you take a photo.
ISO	An ISO value indicates the light sensitivity of your camera's imaging sensor. Higher values are for fast-moving or poorly-lit objects.
Video settings	
EIS	The EIS (Electronic Image Stabilization) function helps reduce blurring associated with the motion of a camera during exposure
Time lapse interval	Set the time lapse interval to adjust the speed of your video output.
Video quality	Set the quality level for videos as this setting will affect your file size.

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MultiMedia

Gallery

Video player
Music player
FM radio

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Your phone provides several multimedia for your entertainment. You can view your photo gallery, enjoy music, and watch videos.

Gallery

View your photos

1. On the home screen or list menu, tap

   Gallery.
2. Browse an album or a group of photos.
3. Tap a photo to view it full-screen.

Zoom in and out

Spread two fingers apart on any place to zoom in. Pinch to zoom out, or double-tap to return.

Edit your photos

When viewing a photo, use the keys on the screen to edit the photos.

1. Edit the photo
2. More options
3. Share your photo