



MultiPhone 3504 DUO



Unboxing



Getting started



Basics



Phone



Messages



Mail



Camera



MultiMedia



Web & network



Bluetooth



Play store



Maps & navigation



Utilities



Specifications



Troubleshooting

You may find detailed warranty information at: www.prestigio.com/support/warranty-terms.

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Prestigio



Unboxing



Inside your package
Your phone at a glance
Buttons



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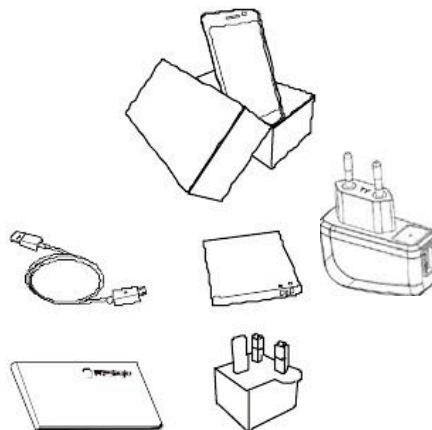
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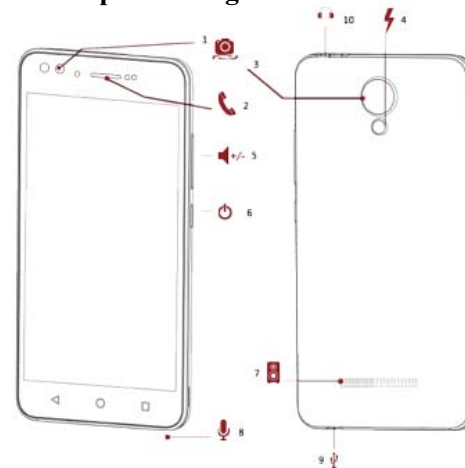


Inside your package



- Prestigio MultiPhone
- USB cable
- Battery
- Adapter
- Travel adapter (for UK only)
- Quick start guide
- Legal & safety notices
- Warranty card

Your phone at a glance



1. Front camera
2. Earpiece
3. Rear camera
4. Flash
5. Volume button
6. Power button
7. Speaker
8. Microphone
9. MicroUSB port
10. Earphone jack

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Buttons

The back, start and search keys help you navigate your phone.

- Tap  to open a list of options available on the current screen. To open the list of recent apps, tap and hold .
- Tap  to return to the home screen.
- Tap  to return to the previous screen.



Do not cover the antenna area with your hands or other objects. This may cause connectivity problems or drain the battery.



Please read the "Legal and safety notices" in your package before use.



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Congratulations on your purchase and welcome to Prestigio. To get the most from your product and enjoy all that Prestigio has to offer, please visit:
www.prestigio.com/catalogue/MultiPhones

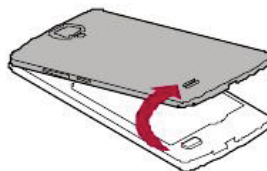
For more details about your product, please visit:
www.prestigio.com/support

Installation

Follow the steps below to prepare your phone for using. Remember to turn off your mobile phone before removing the rear panel.

1

Remove the rear panel.



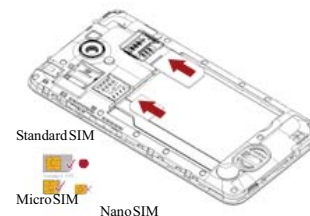
2

Take out the battery.



3

Insert the SIM card.





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Insert a memory card.



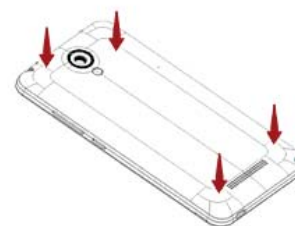
5

Insert the battery into the battery compartment.



6

Put the rear panel back.



- The use of incompatible SIM cards, manually cut SIM cards, or SIM card adapters may damage the cards or the device, and it may corrupt the data stored on the cards.
- Scratching or bending of the SIM cards may result in the loss of contacts and information, so be careful when handling, inserting, or removing the cards.



Frequent writing and erasing of data shortens the lifespan of memory cards.



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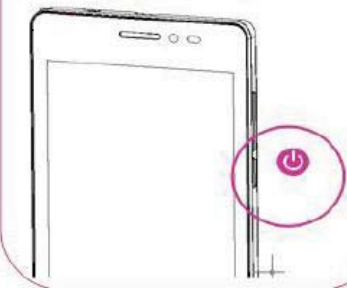
Dual SIM standby



The device supports two SIM cards for voice calls and data connection. During a voice call or data transfer via one SIM card, the other SIM card becomes inactive (not registered with your mobile network operator). This means that you cannot receive incoming calls or use data connection via the inactive SIM card. When the call or data transfer ends, both SIM cards will become active and show on the list of registered networks.

Power on your phone

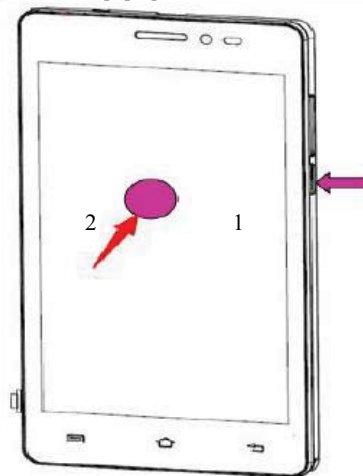
- 7 Press and hold the power button for a few seconds.



When turning on the device for the first time, follow the on-screen instructions to set up your device.



To turn off your phone, press and hold the power key, and then tap **Power off** on the pop-up screen.





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Home screens

Your home screen is the starting point to access all of your phone's features. The home screen can have multiple panels. To view other panels, swipe left or right.

Tap  to return to the home screen.

Your phone's home screen consists of the following:



Personalise your wallpaper

Pick your favourite photo as your Home wallpaper.

Choose from the available wallpapers, or use any photo you have taken with the camera.

1. On the home screen, tap  **Wallpaper**.
2. Select an image and tap **Set wallpaper**.

Add an app icon to home screen

1. On the home screen, tap  to open the list menu.
2. Tap and hold an application icon.
3. Drag it into a panel preview.

Remove an item on home screen

1. Tap and hold an item to remove.
2. Drag the item to the **Remove** option.
3. When the **Remove** option turns red, release the item.



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List menu

All your apps' icons can be found on the list menu.

On the home screen, tap to  open the list menu.

Tap  or  to return to the home screen. Your phone's list menu consists of the following:





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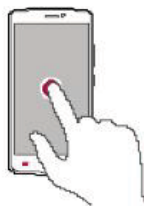
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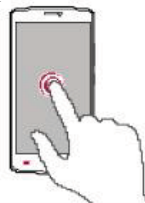
Finger tips

Only use your fingers to use the touch screen.

Tap

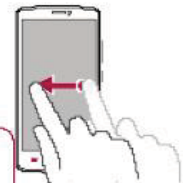


Tap and hold

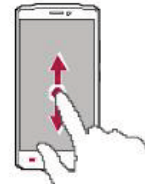


- To open an application, to select a menu item, to press a non-screen button, or to enter a character using the on-screen keyboard, tap it with a finger.
- Tap and hold an item for more than 2 seconds to access available options.

Swipe



Slide or scroll



- Quickly swipe your finger vertically or horizontally across the screen to go to other home pages, scroll through documents, and more.
- Slide your finger vertically across the screen to open drop-down menu. Drag up or down to scroll.



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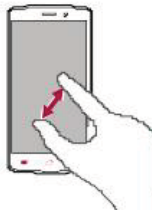
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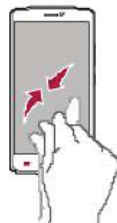
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Zoom in



Zoom out



- Spread two fingers apart on a webpage, map, or image to zoom in a part.
- Pinch two fingers together on a web page, map, or image to zoom out a part.

Flick



- Flick left or right on the home screen or the applications screen to see another panel. Flick up or down to scroll through a webpage or a list, such as contacts.



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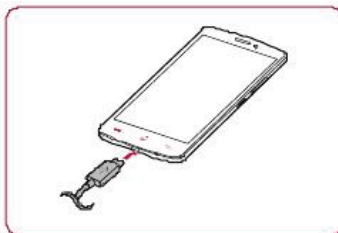
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Charge the battery

A new battery is partially charged. The battery icon at the upper-right corner shows the level of charging status.



1. Plug the small end of the charger into the micro USB port of the device, and plug the large end of the charger into an electric socket.
2. After being fully charged, disconnect the device from the charger. First unplug the charger from the device, and then unplug it from the electric socket.



Always use authentic accessories to optimise your battery performance. Non-authentic accessories (eg. chargers) can damage your battery and even your phone.

Optimise your battery performance

Here are some tips to help you optimise your battery performance.

- Always ensure that your phone profile is appropriately set to meet your actual usage.
- If you are not using Bluetooth, Wi-Fi, GPS or other applications, turn them off.
- Adjust the intensity of your display screen's backlight to low or medium level and for the shortest duration.
- Avoid using or placing your phone near magnetic objects (eg. a radio or television) or on metal surfaces, which will impact the network connection and ultimately drain power from your battery.



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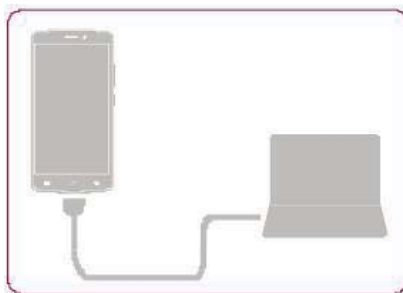
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Connect to your PC

You may need to connect your phone to a PC in order to complete activation. Your phone's micro USB port allows you to exchange media and other files with a PC.

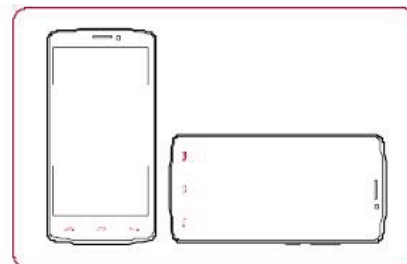


Load files from your PC

1. Connect your phone to the PC with the included USB cable.
2. Open the notifications panel, and then tap **Connected as a media device > Media device (MTP)**.
3. Transfer files between your phone and the PC.

Rotate the screen

For many screens, you can automatically change the screen orientation from portrait to landscape by turning your phone sideways. When entering text, you can turn your phone sideways to bring up a bigger keyboard.



To prevent the display from rotating automatically, open the notifications panel and deselect **Auto rotation**.



- Some applications do not allow screen rotation.
- Some applications display a different screen depending on the orientation.



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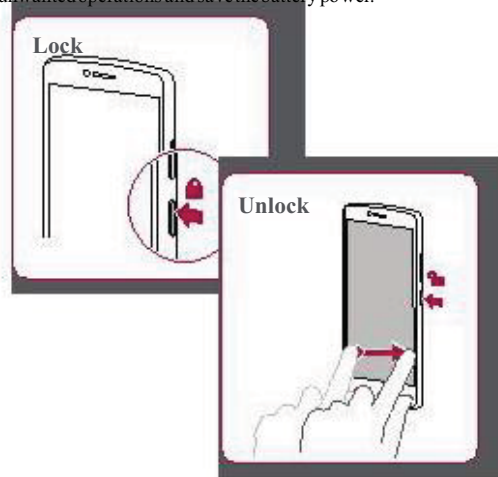


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Lock and unlock the screen

When not in use, lock your phone to prevent unwanted operations and save the battery power.



Autolock

You can set a time span for the screen to be locked automatically.

1. On the list menu, tap **Sleep.**



Settings>Display>

2. Select your desired time span.

Set screen lock pattern

Protect your personal information and prevent others from using your phone without your permission by setting a screen lock pattern, PIN, or password.

- On the list menu, tap  **Settings>Security>Screen lock.**



When your phone is locked, Your phone can still:

- Receive calls, text messages, and other updates.
- Play music.
- Adjust the volume.



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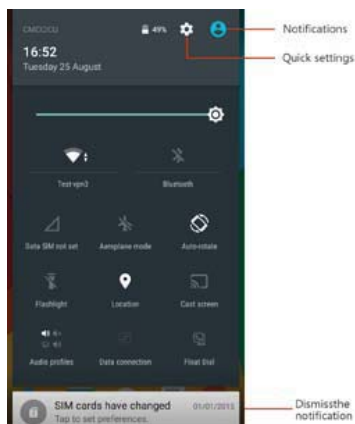
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Use the notifications panel

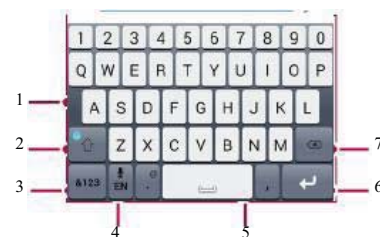
Slide down from the top of the screen to open the notifications panel. When you get a new notification, you can open it to see what event or new info you have received. You can also quickly access settings from it. It allows you to easily turn airplane mode, Wi-Fi, and Bluetooth on and off. It also provides a shortcut to set the brightness and orientation of your screen.



Enter text

Use the on-screen keyboard to enter text, such as contact information, mail, and web addresses.

Use the keyboard



1. Character keys
2. Shift key
3. Numbers and symbols key
4. Enter text by voice
5. Space key
6. Enter key
7. Backspace key



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Enter text by voice

You also can enter the text by activating the voice input feature and then speak into the microphone.

Your phone displays what you speak.

Voice typing: tap  on the screen.

Copy and paste text

- Tap a word, drag the circles before and after the word to highlight the section you want to copy, and tap .
- To paste the text, tap and hold at the point where you want to paste the text. Tap **Paste**.

System update

Your phone can check and notify you if there is a new upgrade available. You can also manually check if there is an available update. You can set this option in  **Settings > About phone > updates**.



Do not press any keys while the device is upgrading.

Status icons

The icons in the status bar at the top of the screen give information about your phone:

	Silent mode activated		3G network connected
	Vibration mode activated		Wi-Fi connected
	Airplane mode activated		Roaming (outside of
	Battery power level		Bluetooth is activated
	Calls in progress		Connected to PC
			microphone connected
			connected
	GPRS network connected		No SIM card detected
	EDGE network connected		Alarm is set
	HSPA network connected		



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Learn to use calling functions, such as making and answering calls, using options available during a call or customising and using call-related features.

Calls

Make and end a call

1. On the home screen or list menu, tap

Phone.

2. Tap  to open the dial pad.
3. Enter the phone number, and then tap .
4. Tap  to end a call.

Answer a call

When you receive a phone call from a contact, the incoming call screen appears. To pick up the phone, slide  to .

Silence an incoming call

When a call comes in, press the power button or volume button to mute the ringing sound without rejecting the call.

Set up a conference call

If network is available, you can make the first call or accept a call. Then simply dial each subsequent call to add it to the conference.

1. During a call, tap  to make a call to another person.
2. The second number is dialled, and the first call is put on hold at this time.
3. Tap  to add the contact to a conference call.



Makesure your SIM card is enabled with conference calling service. Contact your mobile operator for details.



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Make an emergency call

In some regions, you can make emergency calls even if you do not have a SIM card installed or your SIM card has been blocked.

1. On the home screen, tap **Phone**.
2. Tap to open the dial pad.
3. Dial the emergency number for your location, and then tap .



If you are out of base station coverage, you will not be able to make an emergency call.



In Europe, the standard emergency number is 112; in the UK, it is 999.

Contacts

Contacts are stored in one of the two available phone books: SIM phone book (located on your SIM card) or the Smart phone book (located on your phone).

- To view your contacts, tap **People** on the home screen or list menu.

Search for a contact

1. Scroll up or down the contact list.
2. Tap and enter the first few letters of the name in the search bar.
3. Select the contact from the option list.

Add a new contact

Method one:

1. On the home screen or list menu, tap **Phone**.
2. Tap to open the dial pad.
3. Enter a number, tap **Add to contacts**.
4. Add details as desired.
5. Tap **Done** to finish and save.

Method two:

1. Goto **People** to view the contact list.
2. Tap to add a new contact.



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Import/Export contacts

1. Go to **People** to view the contact list.
2. Tap  > **Import/export**.
3. Select the contacts storage.
4. Follow the prompts to finish.

Delete contacts

1. Go to **People** to view the contact list.
2. Tap  > **Delete contact**.
3. Choose the contacts you wish to remove.
4. Tap **OK** to delete the contacts.

Contact groups

You can group your contacts as different groups.

For different groups, you can use different identifications, and send messages to a group.

Add contacts to a group

1. Go to **People** to view the contact list.
2. Tap  to view contact groups.
3. Tap  to add contacts to a group.
4. Enter your group's name, and tap  to add contacts.