



LG-C199 User Guide-English

This guide will help you understand your new mobile phone. It will provide you with useful explanations of features on your phone.

Some of the contents in this manual may differ from your phone depending on the software of the phone or your service provider.

Product Authentication program

To protect all LG customers from counterfeit and grey market products and make sure that you receive official warranty ervice, LG is now running a product authentication program. To make sure your handset is a genuine product of LG, ONLY one SMS containing the IMELNo, of your purchased handset will be automatically sent to LG on the date of purchase. Once your phone is authenticated, you will receive the message 'Your handset is a genuine LG product The customer shall bear the cost of one SMS for the product authentication program. In return, you will receive one additional month of warranty for free. One additional month of warranty covers only mobile phone, not batteries and accessories. The IMEI No. sent to LG quarantees your handset to be free from manufacturing defects during the warranty period from the date of purchase without proof of purchase or warranty card.



P/N·MFI 67477804(1.0)

Installing the SIM Card and Charging the Battery

When you subscribe to a cellular network, you are provided with a plug-in SIM card loaded with your subscription details, such as your PIN, any optional services available and many others

Important! > The plug-in SIM card and its contacts can be easily damaged by scratches or bending, so be careful when handling, inserting or removing the card. Keep all SIM cards out of reach of small children.

only 2G/2.5G SIM supported

Illustrations

- 1 Remove the back cover 2 Remove the battery
- 3 Insert the SIM card
- 4 Insert the battery
- 5 Insert the back cover
- 6 Charging your phone

WARNING: Do not remove the battery when the phone is switched on. as this may damage the phone.



Answering and rejecting a call

When your phone rings, press === to answer the call. While your phone is ringing you can press Silent to mute the ringing. This is useful if you have forgotten to change you profile to silent for a meeting.

Press or select Reject in order to reject an incoming call.

Note: In call when speaker is activated, the speaker icon is displayed with red colour cross, when the speaker is deactivated speaker icon is displayed without red colour cross.

Speed dialing

You can assign a speed dial number to a contact you call frequently.

Quick feature reference

You can install new games and applications on your phone to keep you amused when you have spare time. Press Menu and select Games & apps.

Menu 2. Logs

You can check the record of all logs, calls only, missed, outgoing, incoming logs and messages only. The number number of times you have called.

- received calls and missed calls.
- · Messages Only: View a list of all the numbers you have

Entering text

You can enter alphanumeric characters using the phone's keypad. For example, storing names in contacts, writing a message and creating scheduling events in the calendar

Note: Some fields may allow only one input mode (e.g. telephone number in contact fields).

all require entering text. The following text input methods

are available in the phone: Abc mode, and 123 mode.

Text input mode using the keypad

When you want to enter text, for example when writing a message, the keypad will default to Abc mode. If you are entering a number, for example when making a call, the keypad number keys will default to numbers. To change the mode press a key in editor screen.

Menu 1. Games & apps

and name (if available) are displayed together with the date and time at which the call was made. You can also view the

- All logs: View a complete list of all your dialled, received and missed calls and also send and received messages.
- Calls Only: View a list of all the numbers you have called,
- sent or received messages.

Menu 7. Music

MP3 Plaver

Your LG-C199 has a built-in music player so you can play all your favourite music

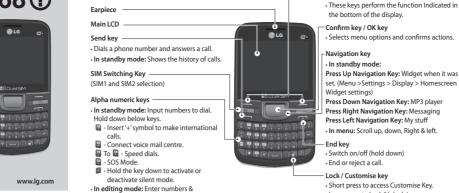
Note: Before using music player, you will need to transfer music file onto your phone. Music player supports codec types as follows: MP3 WMA AAC Music player does not necessarily support all features and

Playing a song

- 1 Press Menu and select Music, then choose MP3 player
- 2 Choose All songs then select the song you want to play. Select
- 3 Select to pause the song
- 4 Select to skip to the next song.
- 5 Select to skip to the previous song

TIP! To change the volume while listening to music, press Up / Down Navigation Key of your phone

Getting to know your phone



Using Dual SIM-card

You can see two Network Signal icons on the left-top of the screen when you insert two SIM-Cards.

Activating and switching SIM cards

The SIM Switching key allows you to select the default SIM card for call or message in contact, call logs and message box in standby mode.

User can press SIM switching key simply on the left below Left soft key of the LG-C199, Dual SIM key make it easy for you to switch SIM-card whenever you call, send messages

Note: If there is only one SIM card installed, this SIM card would be activated as default.

characters

- 1. You can see the network signals highlighted by background colour when you switch them. It makes you easily identify the strength of your signal of the selected SIM-card.
- 2. You can choose SIM1 or SIM2 in some function. For example: In function like call, messaging, phonebook.
- · Missed logs: View a list of any calls you have missed.
- Outgoing logs: View a list of all the numbers you have called
- Incoming logs: View a list of all the numbers that have received.

Menu 3. Camera

- 1 Press Menu and select Camera and choose Camera
- 2 When the camera has focused on your subject, select the Capture icon on the bottom-centre of the screen and press OK Key to take a photo.

Video camera

- 1 Press Menu and select Camera and choose Video camera The video camera's viewfinder will appear on screen.
- 2 Focus the Video camera on what to record.
- 3 Select the Rec. icon on the bottom-centre of the screen and press OK Key to take a video. Rec will appear at the bottom of the viewfinder. Press again to stop recording.

View the pictures and videos you have taken in your Album.

Note: The copyright of music files can be protected in international treaties and national copyright laws. Therefore, it may be necessary to obtain a permission or a license to reproduce or copy music. In some countries national law prohibits private copying of copyrighted material. Before downloading or copying the file, please check the national legistration of the applicable country concerning the use of such material.

FM Radio

Your LG-C199 has an FM radio feature so you can tune into your favorite stations and listen on the move

Note: Insert handsfree connector to listen to a FM

- · Listening to the radio
- 1 Press Menu, select Music and choose FM radio
- 2 Select the channel number of the station you would like to listen to.

Press IIn Navigation Key: Widget when it was set. (Menu > Settings > Display > Homescreen >

Press Down Navigation Key: MP3 player Press Right Navigation Key: Messaging

Soft keys (Left soft key / Right soft key)

- Press Left Navigation Key: My stuff In menu: Scroll up, down, Right & left,

End key

- · Switch on/off (hold down)
- · End or reject a call.

Lock / Customise key

- Short press to access Customise Key.
- · Long press to Lock/Unlock in any screen.

Memory card

Menu 4. Internet

associated Web page.

provider's homepage

• OK Key - Select an item.

• Back - Return to the previous page.

with your network provider

Recording the Radio

1 Press Rec. while listening to the radio.

My stuff -> Sounds as mp3 file.

and select Recording settings.

2 The recording time is displayed on your phone.

If you want to stop the recording, press **Stop**. If recording

is done, the recorded contents will be saved in Menu ->

TIP! To configure your recording settings such as the

storage, recording type or pre-recording, press **Option**

Options - Access a list of browser options

Installing a memory card

You can expand the memory available on your phone using a memory card.

Note: A memory card is an optional accessory.

Slide the memory card into the slot until it clicks into place. Make sure that the gold contact area is facing downy



WARNING: External memory cannot be exceeded 8GB.

You can launch the internet browser and access the

homepage of the activated profile on web settings. You

1 In Menu mode, select Internet to launch your service

Note: You will incur extra cost by connecting to these

services and downloading content. Check data charges

2 Navigate web pages using the following keys:

· Navigation - Scroll up or down on a web page.

can also manually enter a URL address and access the

Formatting the memory card

Your memory card may already be formatted. If your memory card isn't formatted, you will need to format it before you can begin using it.

- From the home screen press Menu then select Settings. 2 Choose Device then Memory info and select External
- 3 Press Format and enter the password, which is set to 0000 as default. Your memory card will be formatted and ready
- 4 To view the new formatted folders on your LG-C199 press Menu and select My stuff. Press right navigation key two times to choose memory card.

WARNING

1. When you format your memory card, all the content will be wiped. If you do not want to lose the data on your memory card, back it up first. 2. Do not remove your MicroSD card during the data

Calling

Making a call

- 1 Make sure your phone is on.
- 2 You can use the keypad. To delete a digit press back arrow.
- Press me to begin the call.
- 4 To end the call, press ===.

and hold 0.

Making a call from your Contacts

Phonebook. 1 Press Menu to open the main menu. Select Phonebook.

- 2 Using the keypad, enter the first letter of the contact you
- want to call and scroll to the Contacts.
- 3 Press == to begin the call.

Menu 5. SNS (Social network services)

Your LG-C199 has SNS that lets you enjoy and manage your social network. You can update your own SN place status and view your friend's SN updates.

Note: SNS feature is a data intensive application. An additional costs may be incurred when connecting and using online services. Check your data charges with your network provide

Menu 6. Messaging

Your LG-C199 includes functions related to SMS (Short Message Service), MMS (Multimedia Message Service) as well as the network's service messages.

Sending a message

1 Press Menu, select Messaging and choose Write

- 2 A new message editor will open. Message editor combines SMS and MMS in one intuitive mode that is easy to switch between. The default setting of the message editor is SMS mode.
- 3 Enter your message using the keypad.
- 4 Select Options and choose Insert to add an Image. Video, Sound, Text template, Multimedia template. Emoticon, Name & Number, Slide, Subject or More (Business card/Schedule/Memo/Task/My profile).
- 5 Choose Send to
- 6 Choose a contact from the list of contacts or enter the phone number.
- 7 Select Send.

WARNING: Image, Sound, Video, Slide, Subject, Business card, Schedule or My profile is added to the message editor, it will be automatically converted to MMS mode. and you will be charged accordingly.

Menu 8. E-mail

Sending an email using your new account

- To send/receive an email, you should set up an email account. 1 Press Menu, select E-mail and and set up an account vou want to use.
- 2 From Options Choose Write e-mail and a new email window will open.
- 3 Enter address in To field then write a subject line and press down navigation key.
- 4 Enter your message using the keypad then Press OK Key to send the email

Menu 9. My stuff

View the images, sounds, videos and others in your My

Menu 10. Phonebook

Searching for a contact

- 1 Press Menu and select Phonebook
- 2 Using the keypad enter the first letter of the name of the contact you want to call.
- 3 To scroll through the contacts and their different numbers use the navigation keys.

Adding a new contact

- 1 Press Menu and select Phonebook
- 2 Press Option and select New contact.
- **3** Enter the information you want in the fields provided and select Done

or Stereo earphone

Charger/USB cable connector



- TIP! To enter + when making an international call, press

It's easy to call anyone whose number you have stored in your

Ouick menu

- 1 Press Menu and select Tools then choose Quick menu
- 2 Press Add and choose the menu you want to quickly

Organiser

You can access calendar, tasks, memo and calculate date

Alarm clock

You can set up an alarm clock to go on at a specified time

Calculator

This contains the standard functions such as Addition Subtraction, Multiplication and Division

Use your Voice recorder to record voice memos or other

 Stopwatch This option allows you to use the function of a stopwatch.

Unit converter

This converts many measurement into a unit you want.

Backing up and restoring your phone's information

- 1 Connect the USB cable to your phone and your PC. 2 Select the PC suite from the popup menu in your phone and run PC Suite Program in your PC
- 3 Click the "Phone Backup & Restore" in PC suite (Tools > Phone Backup & Restore), and select Backup or Restore.
- 4 Mark the contents you would like to back up or restore. Select the location you would like to backup information to, or restore information from. Now select Backup or Restore and Click Finish
- 5 Your information will be Backed up or Restored

NOTE: Install PC Suite using CD provided and follow the Installation Guide

• Pull off the road and park before making or answering a call

• RF energy may affect some electronic systems in your

• When your vehicle is equipped with an air bag, do not

obstruct with installed or portable wireless equipment. It

can cause the air bag to fail or cause serious injury due to

• If you are listening to music whilst out and about, please

ensure that the volume is at a reasonable level so that

you are aware of your surroundings. This is particularly

Damage to your hearing can occur if you are exposed to loud

sound for long periods of time. We therefore recommend

that you do not turn on or off the handset close to your ear.

NOTE: Excessive sound pressure from earphones can cause

We also recommend that music and call volumes are set to a

vehicle such as car stereos and safety equipme

if driving conditions so require

improper performance

imperative when near roads.

Avoid damage to your hearing

World clock

Allows you to determine the current time in another time zone or country

USIM services

This feature depends on SIM and the network services. In case the SIM card supports SAT (i.e. SIM Application Toolkit) services, this menu will be the operator specific service name stored on the SIM card.

Menu 12. Settings

Dual SIM

You can make SIM Active On/Off and SIM icon can be changed.

Profiles

Choose the profile you want to edit.

> Flight mode: Flight mode will not allow you to make calls, connect to the internet or send message

Device

> Date and time: In date and time settings select Auto update On and the phone will automatically update

Viewing your phone files on your PC

- 1 Connect the USB cable to your phone and your PC. 2 Select the PC suite from the popup menu in your phone and run PC Suite Program in your PC
- 3 Open LG PC Suite icon in your PC which is already installed, after searching the phone it will be connected automatically

TIP! Viewing the contents of your phone on your PC helps you to arrange files, organise documents and remove contents you no longer need.

Blasting area Do not use the phone where blasting is in progress. Observe

Potentially explosive atmospheres

- Do not use the phone at a refueling point
- Do not use near fuel or chemicals.
- explosives in the same compartment of your vehicle with your mobile phone and accessories.

In aircraft

- Do not use it on the aircraft without permission from the

Children

Keep the phone in a safe place out of reach of small children. It includes small parts which may cause a choking hazard

restrictions, and follow any regulations or rules

- Do not transport or store flammable gas, liquid, or

- · Wireless devices can cause interference in aircraft.
- Turn your mobile phone off before boarding any aircraft.

> Battery status: Choose to switch the factory set power save settings On or Off.

- > Languages: Change the language of your LG-C199 display
- > Auto key lock: Lock the keypad automatically in
- > Security: Change your security to keep your LG-C199
- important information to be protected Anti-theft mobile tracker: When the handset is stolen handset sends the SMS to the numbers configured by real Owner. To activate the ATMT feature, you will need to set anti-theft on, and configure the ATMT settings with sender name and sending number list. Default
- > Reset device: Use reset device to reset settings only or data & settings. You need the security code to activate this function. The default number is "0000".
- > Memory info: You can check free space and memory usage of each repository.

ATMT Code is "0000"

Display

You can adjust settings for the phone display.

• Call

You can set the menu relevant to a call.

Connectivity

> Bluetooth: Set up your LG-C199 for Bluetooth use. You can adapt your visibility to other devices or search through devices where your phone is paired with.

Note: Pair I G-C199 with any device supporting BT version above 2.0, then pass code is not asked, since pass code is auto generated. Pair LG-C199 with any device supporting lesser BT versions such as 1.2 etc, then pass code is asked

> USB connection mode: You can select the USB connection mode on your phone for several uses.

• Wi-Fi

Wireless Manager allows you to manage Internet connections via Wi-Fi (Wireless LAN) on your device. It allows the phone to connect to local wireless networks of access the Internet wirelessly

NOTE: The LG-C199 supports WEP and WPAPSK/2 encryption, but not EAP or WPS encryption. If your Wi- Fi service provider or network administrator sets encryption for network security, fill in the key in the pop-up window. If encryption is not set, this popup window will not be shown. You can obtain the key from your Wi-Fi service provider or network administrator

Phone Software update

LG Mobile Phone Software update from internet For more information on using this function, please visit the

http://update.lgmobile.com or http://www.lg.com/common/ index.isp → select country

This feature allows you to update the Software of your phone to the latest version conveniently from the internet without the need to visit a service centre

As the mobile phone Software update requires the user's full attention for the duration of the update process, please make sure to check all instructions and notes that appear at each step before proceeding. Please note that removing the USB data cable or battery during the upgrade may seriously damage vour mobile phone.

Synchronise your phone with your PC

You can synchronize your phone with your PC to make sure all your important details and dates match, but also to back up your files and to put your mind at ease

Your phone is an electronic device that generates heat

during normal operation. Extremely prolonged, direct skin

contact in the absence of adequate ventilation may result

handling your phone during or immediately after operation.

in discomfort or minor burns. Therefore, use care when

☐ Guidelines for safe and efficient use Do not subject this unit to mechanical vibration or shock.

Please read these simple guidelines. Not following these quidelines may be dangerous or illegal

Exposure to radio frequency energy Radio Wave Exposure and Specific Absorption Rate (SAR)

This mobile phone model LG-C199 has been designed to comply with applicable safety requirements for exposure to radio waves. These requirements are based on scientific guidelines that include safety margins designed to assure the safety of all persons, regardless of age and health

The radio wave exposure guidelines employ a unit of measurement known as the Specific Absorption Rate, or SAR. Tests for SAR are conducted using standardised methods with the phone transmitting at its highest certified power level in all used frequency bands.

While there may be differences between the SAR levels of various LG phone models, they are all designed to meet the relevant guidelines for exposure to radio waves. The SAR limit recommended by the International Commission

on Non-Ionizing Radiation Protection (ICNIRP) is 2 W/Kg averaged over 10g of tissue.

Emergency calls

Emergency calls may not be available under all mobile networks. Therefore, you should never depend solely on the phone for emergency calls. Check with your local service

Battery information and care

- You do not need to completely discharge the battery before recharging. Unlike other battery systems, there is no memory effect that could compromise the battery's performance.
- Use only LG batteries and chargers. LG chargers are designed to maximise the battery life
- Do not disassemble or short-circuit the battery pack
- Keep the metal contacts of the battery pack clean.
- Replace the battery when it no longer provides acceptable performance. The battery pack maybe recharged hundreds of times until it needs replacing.
- Recharge the battery if it has not been used for a long time to maximise usability.
- Do not expose the battery charger to direct sunlight or use it in high humidity, such as in the bathroon

The highest SAR value for this model phone tested by DASY4 for use at the ear is 0.898 W/Kg (10g)

Product care and maintenance ↑ WARNING

Only use batteries, chargers and accessories approved for use with this particular phone model. The use of any other types may invalidate any approval or warranty applying to the phone, and may be dangerous.

- Do not disassemble this unit. Take it to a qualified service technician when repair work is required
- · Repairs under warranty, at LG's option, may include replacement parts or boards that are either new or reconditioned, provided that they have functionality equal to that of the parts being replaced
- Keep away from electrical appliances such as TVs, radios,
- The unit should be kept away from heat sources such as radiators or cookers
- Do not drop
- Do not leave the battery in hot or cold places, this may deteriorate the battery's performance • There is risk of explosion if the battery is replaced by an
- incorrect type. Dispose off used batteries according to the manufacturer's instructions. Please recycle when possible. Do not dispose
- as household waste. • If you need to replace the battery, take it to the nearest authorised LG Electronics service point or dealer for
- · Always unplug the charger from the wall socket after the phone is fully charged to save unnecessary power consumption of the charger
- · Actual battery life will depend on network configuration, product settings, usage patterns, battery and environmental conditions.
- · Make sure that no sharp-edged items such as animal's teeth or nails, come into contact with the battery. This could

- · Switch off the phone in any area where you are required by special regulations. For example, do not use your phone in hospitals as it may affect sensitive medical equipment.
- Do not handle the phone with wet hands while it is being charged. It may cause an electric shock and can seriously damage your phone
- Do not charge a handset near flammable material as the handset can become hot and create a fire hazard Use a dry cloth to clean the exterior of the unit (do not use)
- solvents such as benzene, thinner or alcohol) Do not charge the phone when it is on soft furnishings
- The phone should be charged in a well ventilated area.
- . Do not subject this unit to excessive smoke or dust • Do not keep the phone next to credit cards or transport tickets; it can affect the information on the magnetic strips.
- Do not tap the screen with a sharp object as it may damage the phone
- . Do not expose the phone to liquid or moisture Use the accessories like earphones cautiously. Do not touch
- Electronics devices All mobile phones may get interference, which could affect performance.

Efficient phone operation

- Do not use your mobile phone near medical equipment without requesting permission. Avoid placing the phone over pacemakers, for example, in your breast pocket.
- · Some hearing aids might be disturbed by mobile phones.
- Minor interference may affect TVs, radios, PCs, etc.

Road safety

Check the laws and regulations on the use of mobile phones in the area when you drive

- Do not use a hand-held phone while driving.
- Give full attention to driving
- Use a hands-free kit, if available

☐ Troubleshooting

the antenna unnecessarily

Symptom	Possible causes	Possible Corrective measures
No connection to the network	Signal is weak or you're outside of the carrier network.	Move to a window or open space. Check service provider coverage map.
Codes do not match	When you want to change a security code you have to confirm the new code by entering it again. The two codes that you have entered do not match.	Contact your Service Provider.
Function cannot be set	Not supported by Service Provider or registration required.	Contact your Service Provider.
Calls not available	Dialing error or service limitations.	Check the number dialed and check the reception. Contact your service provider.
Calls not available	Dialing error New SIM card inserted Prepaid Charge limit reached	New network not authorized. Check for new restrictions. Contact Service Provider or reset limit with PIN 2.

☐ Troubleshooting

Symptom	Possible causes	Possible Corrective measures
Phone cannot be switched on	On/Off key pressed too briefly. Battery is not charged. Battery contacts are dirty.	Press On/Off key for at least two seconds. Charge battery. Check charging indicator in the display. Clean the battery contacts.
Charging error	Battery totally empty. Contact Problem. No power from outlet. Charger defective. Wrong Charger. Battery defective.	Charge battery. Check power supply and connection to the phone. Check the battery contacts, clean them if necessary. Plug in to a different socket or check voltage. Test with another charger. Only use original LG accessories. Replace battery.
Network connection is lost.	Signal too weak.	Reconnection to another service provider if network mode is automatic.
Number not permitted	The Fixed Dial Number function is on.	Check the Settings menu and turn the function off.

Accessories

NOTE

Various accessories are available for your mobile phone. These are detailed below



· Always use genuine LG accessories. Failure to do so may invalidate your warranty

service company or agent for further enquires

User Guide

· Accessories may be different in different regions. Please check with our regional







Min:-10°C

Ambient Temperatures Max: +55°C (discharging) +45°C (charging)

☐ Technical data

