GiONEE
M4
User Guide

Contents

1. For your safety

Please read this manual before using the cell phone to ensure safe and proper use.

SWITCH OFF IN HOSPITALS

Please abide by relevant provisions or regulations. Please turn off your mobile phone near medical equipment.

SWITCH OFF WHEN REFUELING

Don't use the phone at a refueling point. Don't use near fuel or chemicals.

Micro SIM CARDS AND SD CARD ARE PORTABLE

Keep your phone, phone parts and accessories out of children's reach.

BATTERY

Please do not destroy or damage the battery, it can be dangerous and cause fire.

Please do not throw battery in fire to avoid hazard.

When battery cannot be used, please dispose in safe environment.

Do not try to dismantle the battery.

If the battery or the charger is broken or old, please stop using them, and replace with certified genuine battery

USE QUALITY EQUIPMENT

Use GiONEE authorized equipment to avoid danger

ROAD SAFETY COMES FIRST

Give full attention while driving, Park before using your phone. Please follow traffic rules of local city town.

INTERFERENCE

All wireless devices may be susceptible to cause interference, which could affect performance.
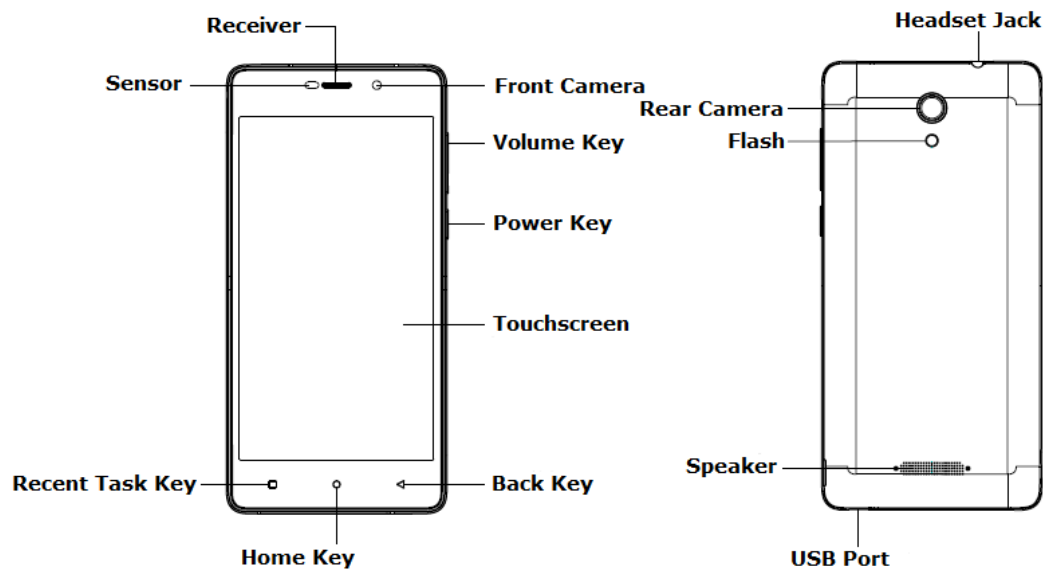
SWITCH OFF IN AIRCRAFT

Wireless devices can cause interference in aircraft. It's not only dangerous but also illegal to use mobile phone in an aircraft.

2. Learn about the phone

♣ Overview

♣ Function Keys

Keys	Function
Power key (Right side of the phone)	a) Press to Turns on/off the screen. b) Press and Hold to power off or reboot the phone.
Volume key (Right side of the phone)	a) Press when call is in progress, increase or decrease the volume, when the phone is ringing, silences the ringer. On the home screen when no call in progress, increase or decrease the ringtone volume or sets the phone to the silent instead of ringing. In other applications, controls the volume of music, spoken directions and other audio. b) Press and hold to quickly increasing ringtone volume to maximum or minimum.
▢ Recent task key	Tap to open the list of recent used apps.
◯ Home key	Tap to return to Home screen. Long press the Home key to Google™ search.
◁ Back key	Tap to return to the previous screen.

✓ **IMPORTANT**

The battery of mobile phone is fixed. It cannot remove.

3. Before using

The phone is a Dual SIM mobile allowing you to use the facility of two networks. To insert SIM card(s):

Insert SIM cards and SD card
1. Switch off the mobile phone and remove the rear cover.
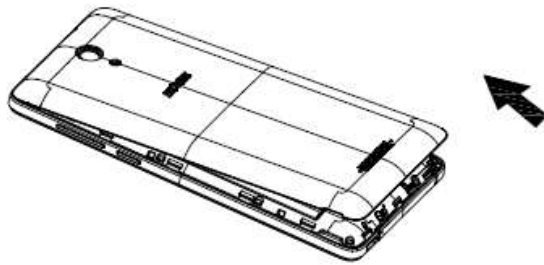
2. Insert the SIM cards & SD card correctly and memory card in the card slot(s).
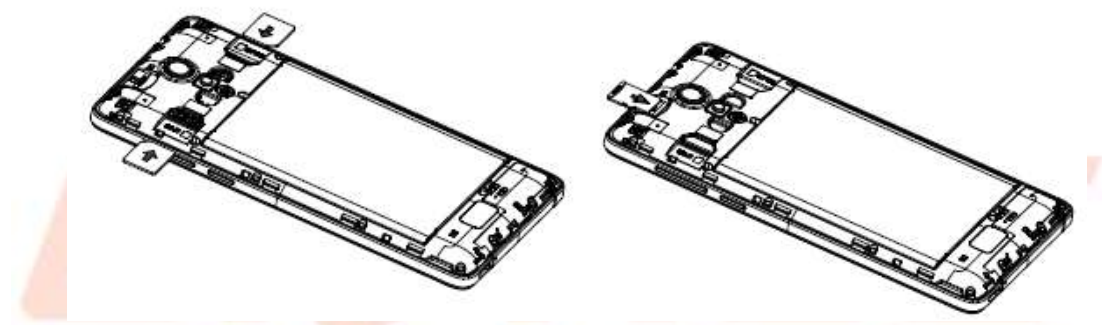
3. Finally replace the rear cover of the mobile phone.

✓ **Note:**
1. The SIM card is a small part. Please keep away from Children to avoid swallowing the card by accident.
2. Please do not touch the metal surface of SIM card and away from electromagnetic field to avoid damage data.

Charge the Battery
Charge the battery before using it. Connect the USB cable to the USB power adaptor, and then plug the end of the USB cable into the USB Port.
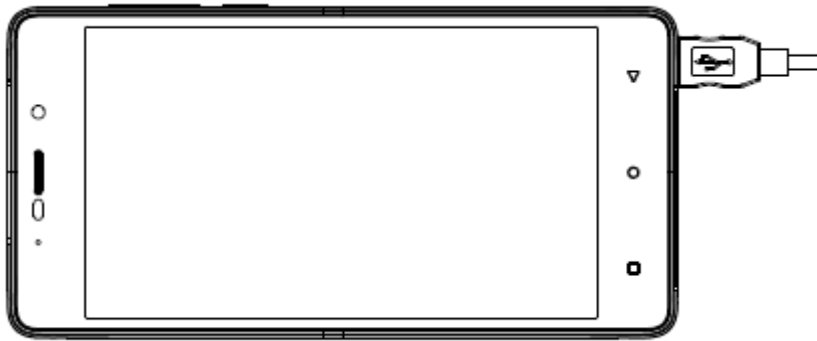
4. Getting started

➕ **Basic Function**

1. <u>Turn on the phone</u>

   Press and hold a while of power key to turn on the phone.

2. <u>Turn off the phone</u>

   Long press the power key until a menu will show. Choose "Power off" to turn off the phone.

3. <u>Reboot the phone</u>

   Long press the power key until a menu will show. Choose "Reboot" to restart the phone.

4. <u>Lock the screen</u>

   Option 1: Press the power key to turn off the screen and lock it

   Option 2: The screen will auto lock if you don't use the phone for a while.

5. <u>Unlock the screen</u>

   Press the power key, and then slide to top for unlocking.

➕ **Home screen**

The Home screen is your starting point to access all the features on your phone. It displays application icons, widgets, and other features. You can customize the Home screen with different wallpaper and display the items you want.

At the top of the screen, the Status bar displays the time, information about the status of your phone, and icons for notifications that you've received.

1. To move an item on the Home screen
1) Touch & hold the item you want to move. Don't lift your finger.
2) Drag the item to a new location on the screen. Pause at the edge of the screen to drag the item onto another screen pane.
3) When the item is where you want it, lift your finger.

2. To uninstall an item from the Home screen
1) Touch & hold the item you want to uninstall. Don't lift your finger. The top / bottom of the application will appear "Uninstall".
2) Touch the "Uninstall" to delete the application.

✤ **Touch screen**
The main way to control Android™ 5.0 features is by using your finger to touch icons, buttons, menu items, the onscreen keyboard, and other items on the touch screen.

- Touch: To act on items on the screen, such as application and settings icons, to type letters and symbols using the onscreen keyboard, or to press onscreen buttons, you simply touch them with your finger.
- Touch & hold: Touch & hold an item on the screen by touching it and not lifting your finger until an action occurs.
- Drag: Touch & hold an item for a moment and then, without lifting your finger, move your finger on the screen until you reach the target position. You drag items on the

Home screen to reposition them and you drag to open the Notification panel.

- Swipe or slide: To swipe or slide, you quickly move your finger across the surface of the screen, without pausing when you first touch (so you don't drag an item instead). For example, you slide the screen up or down to scroll a list, and in some Calendar views you swipe quickly across the screen to change the range of time visible.
- Pinch: In some applications (Such as Maps, Browser, and Gallery) you can zoom in and out by placing two fingers on the screen at once and pinching them together (to zoom out) or spreading them apart (to zoom in).
- Rotate the screen: On most screens, the orientation of the screen rotates with the phone as you turn it from upright to its side and back again. You can turn this feature on and off.

♦ Network

When you assemble your phone with a SIM card from your wireless service provider, your phone is configured to use your provider's mobile networks for voice calls and for transmitting data.

Settings-->Mobile networks-->Network operators

The name of the wireless service provider you're currently registered with is selected in the list.

5. Communication

♦ Make a call

- Touch the phone icon on the Home screen.
- Enter the phone number you want to dial.
- Touch the phone icon to dial the number that you entered.

Touch to open contacts

Touch to open advanced option.

Touch to make an audio call.
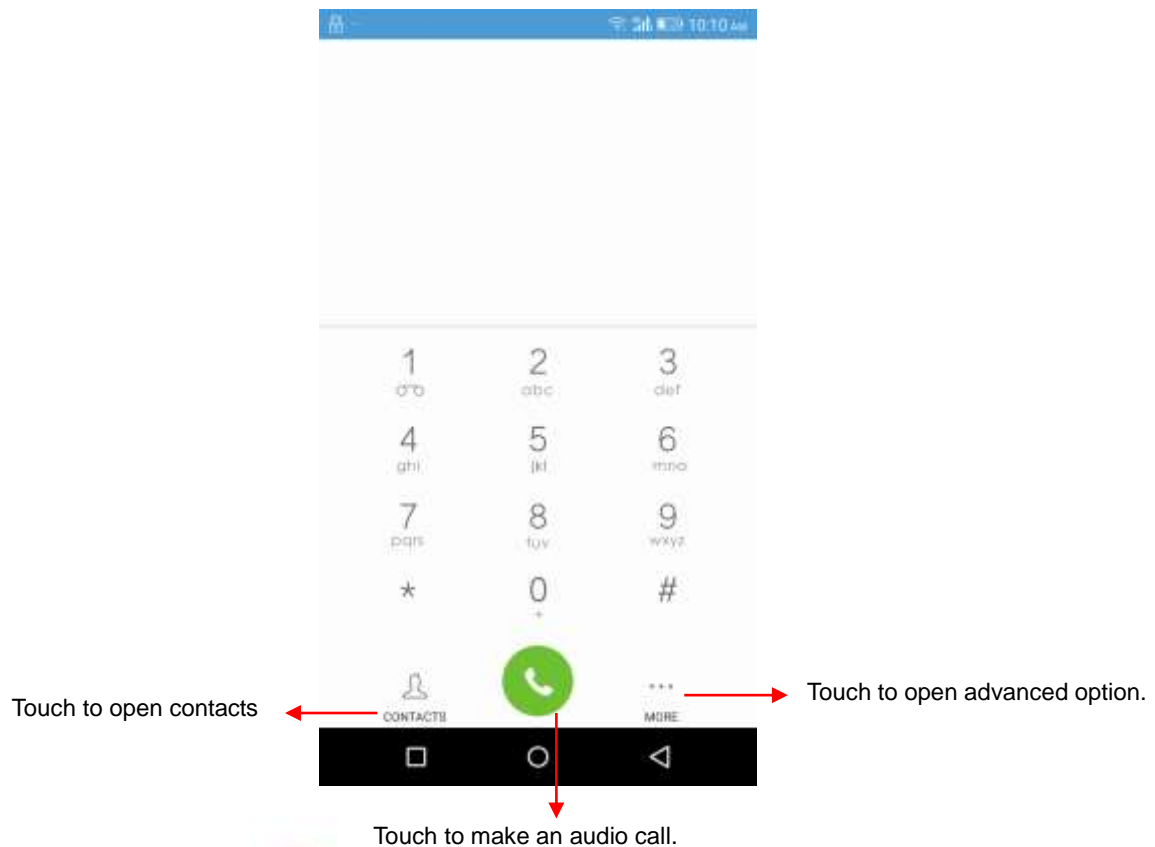
✛ Send a Message

You can use this phone to exchange text messages and multimedia messages with your friends on their mobile phones. The messages come to and from the same contact or phone number will be visible into a single conversation, so you can see your entire message history with a person conveniently.

Enter text
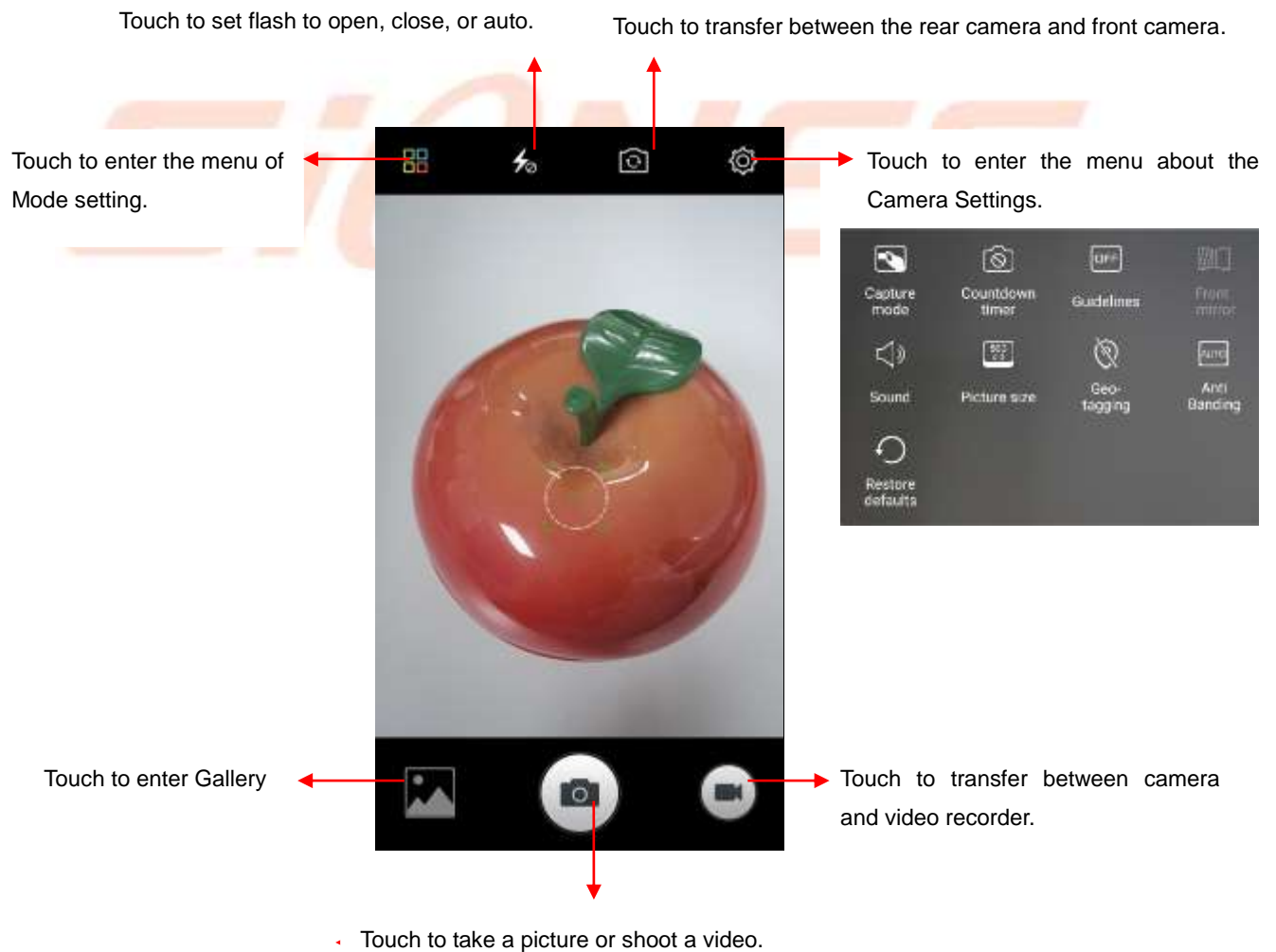- Tap a text field to see onscreen keyboard.
- Tap the keys on the keyboard to type; the characters you've entered appear in a strip above the keyboard. With suggestions for the word you are typing to the right. Press space to enter the highlighted suggested word.
- Use the Delete key to erase characters to the left of the cursor.
- When you're finished typing, Press Back to close the keyboard.

Tap to lower case.

Number & Symbol Keyboard

Delete

Tap to another line

Space key

6. Multimedia

Camera

Camera is a combination of camera and camcorder that you use to shoot and share pictures and videos.

Touch to set flash to open, close, or auto.

Touch to transfer between the rear camera and front camera.

Touch to enter the menu of Mode setting.

Touch to enter the menu about the Camera Settings.

Touch to enter Gallery

Touch to transfer between camera and video recorder.

Touch to take a picture or shoot a video.

8

	Normal	Take a photo as usually.
	Face Beauty	DIY your face with Smoother, Whitening, Slimming, Enlarger.
	Take anytime	Best shot, Tracks, Best face, Motion blur, Eraser
	Filter	Multiple filters can choose. Normal, LOMO, Hazy, Bokeh, Time, Cate, Beauty, Sweet, Vintage, B&W.
	HDR	High-Dynamic Range. For Rear camera only.
	Panorama	Press camera button and move the phone on one direction slowly. For Rear camera only.
	Night	For Rear camera only.
	PicNote	Focus to PPT, Whiteboard, Book, Clip and optimize smartly after capturing. For Rear camera only.

➕ Video

- Tap video icon to transfer it.
- Adjust the quality and other settings if you wish. Or leave them on automatic mode.
- Point the lens to frame the scene where you want to start.
- Touch the Start Video icon. Camera starts shooting the video.
- Touch Stop video icon to stop shooting. An image from your most recent video is displayed as a thumbnail at the bottom Left

➕ Gallery

Touch the Gallery icon in the Launcher to view albums of your pictures and videos which you've taken with camera.
You can do the following operations:

- To share pictures: You can share your pictures through MMS, Bluetooth, and so on.
- To delete pictures: You can delete the pictures you are viewing.
- To get details about the picture: You can view more details about the picture.

➕ Music

You use Music player to organize and listen to music and other audio files that you transfer to your phone from your computer.

Slide to left for lyrics

Slide to right for current playlist

Select the applications to share music.

Add a song to I like list or new song list.

Touch to Change Single cycle, List cycle, and Shuffle.

Options

Previous song

Play / Pause

Next song
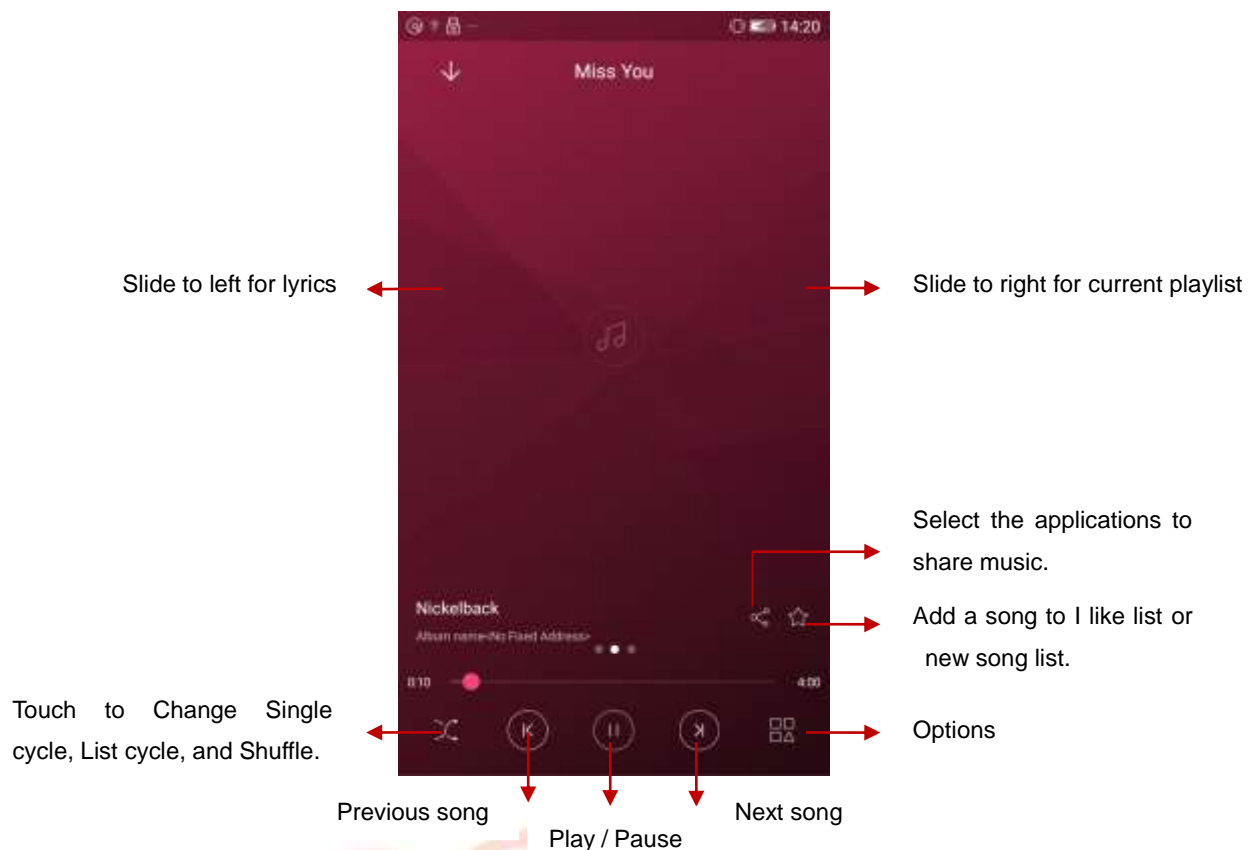
7. Connection & Gestures

Your phone can connect to a variety of networks and devices, including mobile networks for voice and data transmission, WLAN data networks, and Bluetooth devices, such as headsets. You can also connect your phone to a computer, to transfer files from your phone storage, and share your phone's mobile data connection via USB or as a portable WLAN hotspot.

WLAN

WLAN is a wireless networking technology that can provide internet access at distance of up to 100 meters, depending on the WLAN router and your surroundings. You can configure the WLAN as follow:

- **Settings-->WLAN**, check **WLAN** to turn it on.
- Enter **WLAN.** The phone scans for available WLAN networks and displays the names of those it finds. Secured networks are indicated with a Lock icon. The phone will auto login the network if you previously connected.
- Touch a network to connect to it.
  If the network is open, you are prompted to confirm that you want to connect to that network by touching connect. If the network is secured, you're prompted to enter a password or other credentials.

Bluetooth

Bluetooth is a short-range wireless communications technology that devices can use to exchange information over a distance of about 10 meters. The most common Bluetooth devices are headphones for making calls or listening to music, hands-free kits for cars, and other portable device, including laptops and cell phones.

To send a file
- **Settings--> Bluetooth**, check **Bluetooth** to turn it on.
- Enter **File Explorer** to select a file, Select **Share--> Bluetooth.**
- Touch **Scan for devices**, the phone will scan for and display the names of all available Bluetooth devices in range.
- Touch the names of the other device in the list to pair them. After paired the file will be sent.

To receive a file
Settings--> Bluetooth, check **Bluetooth** to turn it on.　Ensure your Bluetooth has been connected within visibility time
After paired, the phone will receive the file. The file you received will be saved to the "Bluetooth" folder in the File Explorer.

To connect to a Handsfree device
- **Settings-->Bluetooth**, Select "**Search for devices**";
- Turn on the Handsfree device, Select the Handsfree device in the list to pair.
- After paired, you can use the Handsfree device to listen to music and receive call.

 USB
You can connect your phone to a computer with a USB cable, to transfer music, pictures, and other files between your phone and the computer.
When connecting your phone to a computer, you must follow your computer's instructions for connecting and disconnecting USB devices, to avoid damaging or corrupting the files on your phone.
You can't share your phone's data connection and phone's storage via USB cable at the same time. If you are using USB tethering, you must turn that off first.

Open the USB storage
1. Use the USB cable that came with your phone to connect the phone to a USB port on your computer.
2. Touch **File Copy** in the screen that opens to confirm that you want to transfer files. When the phone is connected as USB storage, the screen indicates that USB storage is in use and you receive a notification. Your phone is mounted as a drive on your computer.

 Airplane mode
Settings-->Airplane mode, check **Airplane mode** to turn it on
Some locations may require you to turn off your phone's Cellular network, WLAN, and Bluetooth wireless connections. You can turn off all these wireless connections at once by

placing your phone in Airplane mode.

🔸 **Smart Gestures**

Settings-->Advanced Settings--> Smart Gestures, check **Smart gestures** to turn it on.
The smart gestures system supports a variety of experience and control, through gesture
can be more convenient operation.

- Pause alarm

Settings--> Advanced Settings-->Smart Gestures-->Select Pause alarm
Flip back the phone to pause the on-going alarm.

①   ②
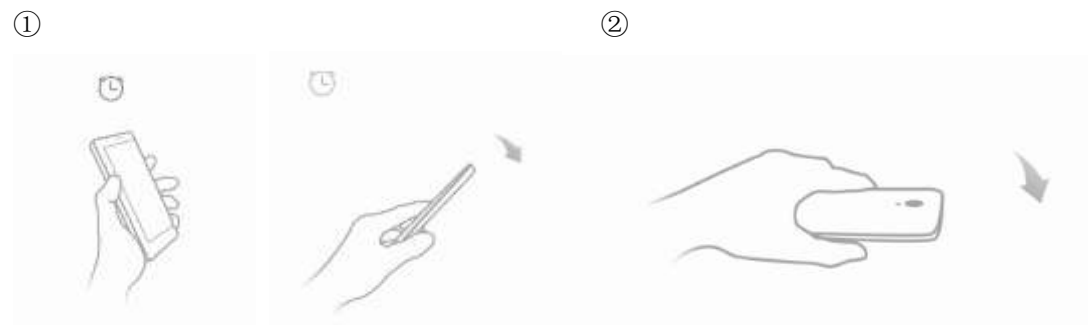
- Black screen gestures

Settings--> Advanced Settings--> Smart Gestures-->Select Black screen gestures
Draw pattern to access menu quickly while phone is in sleep mode.

- Smart bright screen

Settings--> Advanced Settings--> Smart Gestures-->Select Smart bright screen
When front camera detects you are viewing screen, the screen can be maintained
normally. Enable this function, the status bar will display this icon 🔲.
The following scenario, the function maybe failure:
-User doesn't face on the screen
-The light is too strong or too dark
-Front camera in use by other applications

- <u>Double click wake</u>

Settings--> Advanced Settings--> Smart Gestures-->Select Double click wake

In sleep screen, quick double tapping can wake up the mobile phone.

① ②

✚ **Touchless wake-up**

Settings-->Advanced Settings-->Smart Gestures-->Touchless wake-up, check **Touchless wake-up** to turn it on.

You can slide to unlock, view image, control volume without touch screen.

- <u>Touchless desktop control</u>

Settings--> Advanced Settings--> Smart Gestures-->Touchless wake-up -->Select Touchless desktop control

While mobile phone is in system desktop, palm slowly wave left/right over the phone can slid desktop to according direction.
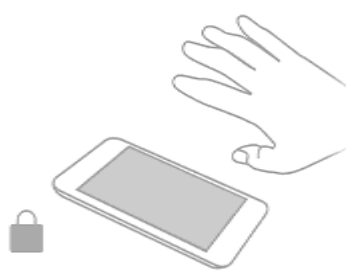
① ②

Mobile phone in the system desktop，mobile phone top downwards from the front palm slowly brushed lock screen.

Mobile phone in the desktop，the palm of the hand from the top to the slow mobile phone front breeze can enter the local wallpaper view interface.

① ②

- Touchless image browsing

Settings--> Advanced Settings--> Smart Gestures-->Touchless wake-up -->Select Touchless image browsing

Wave your palm left/right slowly over the top of the phone to view the previous/next image.
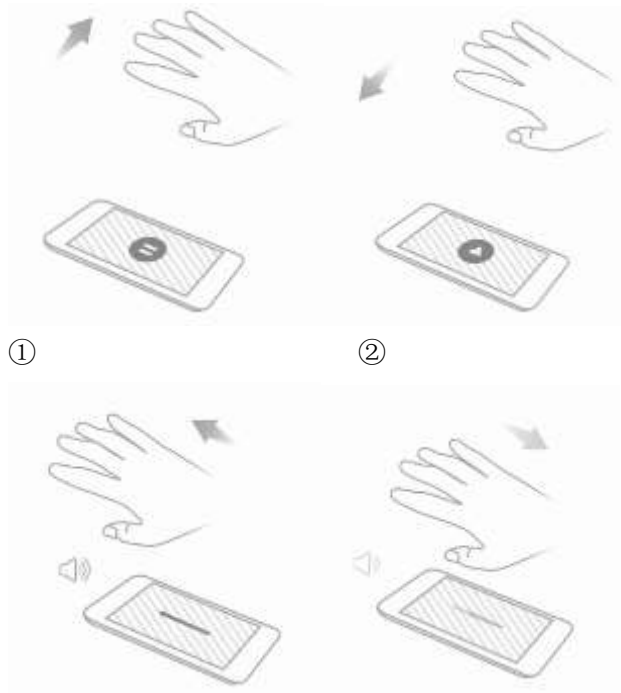
① ②

- Touchless video control

Settings--> Advanced Settings--> Smart Gestures-->Touchless wake-up -->Select Touchless video control

Wave your palm left/right slowly over the top of the phone to play/pause playing. Wave up/down to control volume up/down.

① ②

① ②

8. Health and safety

Please read these simple guidelines. Not following them may be dangerous or illegal.

SAR Compliance

☐ Your phone is designed not to exceed the limits of emission of radio waves recommended by international guidelines.

☐ SAR (specific absorption rate) is the measurement of body-absorbed RF quantity when the phone is in use. SAR value is ascertained according to the highest RF level generated during laboratory tests.

☐ The SAR value of the phone may depend on factors such as proximity to the network tower, use of accessories and other enhancements.

☐ The true SAR level during normal phone usage will be much lower than this level.

☐ The highest SAR value of this device at the head and body are 0.850W/Kg and 0.733 W/Kg.；Respectively averaged over 1.5cm gap of human tissue.

SAR Recommendations

☐ Use a wireless hands-free system (headphone, headset) with a low power Bluetooth emitter.

☐ Please keep your calls short and use SMS whenever more convenient. This advice applies especially to children, adolescents and pregnant women

☐ Make sure the cell phone has a low SAR.

☐ Prefer to use your cell phone when the signal quality is good.

☐ People having active medical implants should preferably keep the cell phone at least 15 cm away from the implant.

☐ Maintain a preferable distance of 15 mm from the device.

Safe Driving

☐ Do not use the phone while driving. When you have to use the phone, please use the

personal hands-free kit.

☐ Please do not put the phone onto any passenger seat or any place from which it may fall down in case of vehicular collision or emergency braking.

During Flight

☐ Flight is influenced by interference caused by the phone. It is illegal to use a phone on the airplane. Please turn off your phone during a flight.

In Hospitals

☐ Your Phone's radio waves may interfere with the functioning of inadequately shielded medical devices. Consult a physician or the manufacturer of the medical device to determine whether they are adequately shielded from external Radio Frequency. Switch off your device when regulations posted instruct you to do so.

☐ To avoid potential interference with implanted medical devices such as a pacemaker or cardioverter defibrillator:

☐ Always keep your phone at least 15.3 centimeters (6 inches) from the medical device.

☐ Do not carry the wireless device in a breast pocket.

☐ Turn off the phone if there is any reason to suspect that interference is taking place.

☐ Follow the manufacturer directions for the implanted medical device.

☐ If you have any questions about using your wireless device with an implanted medical device, consult your health care provider.

Unsafe Areas

☐ Please turn off your phone when you are close to a gas station or in the vicinity of any place where fuel and chemical preparations, or any other dangerous goods are stored.

E-Waste

INFORMATION UNDER E-WASTE (MANAGEMENT AND HANDLING) RULES, 2011

For disposal of e-waste, please call our helpline no: 1800 208 1166
 or visit our website: http://gionee.co.in/social/

1. Do's for disposal of product

a) Always drop your used electronic products, batteries, and packaging materials after the end of their life in nearest collection point or collection center

b) Separate the packaging material according to responsible waste disposal options and sorting for recycling.

c) The battery can easily be removed from the product for recycling.

2. Don't for disposal of equipment

a) Never dump E-waste in garbage bins or municipal solid waste stream.

b) Do not dispose of your product as unsorted municipal waste.

c) Do not throw used batteries into household waste.

d) Do not dispose damaged or leaking Lithium Ion (Li-Ion) battery with normal household waste.

3. Information on the consequences of improper handling, accidental breakage damage

and improper recycling of the end of life product.

a) If batteries are not properly disposed of, it can cause harm to human health or the environment.

b) Placing of batteries or devices on or in heating devices, such as microwave ovens, stoves, or radiators and improper disposal of batteries may lead to explosion.

If the battery terminals are in contact with metal objects, it may cause a fire.

Operating Temperature

The cell phone operating temperature is between 0º and 35º C (32º to 95º F). Low- or high-temperature conditions might cause the cell phone to change its performance.

When using the cell phone, it is normal for it to get warm. The exterior of the cell phone functions as a cooling surface that transfers heat from its inside to the cooler air outside.

9. FAQ

S.No.	FAQ	Answers
1	How to Add or Remove account in Android?	Settings -> Advanced Settings -> Accounts a) To add an Account: Add Credential to add account b) To remove an Account: Select account that you need to remove->Option->Remove account
2	How to Factory Reset Android phone?	Settings -> Advanced Settings ->Backup & reset -> Factory data reset ->Confirm restore From there, Select Format Phone storage for best result. **Note:** Reset Factory default will remove all user data; do take a backup of your data in PC or on Gmail™.
3	In what scenario does the user have to factory reset Android phone?	In the following scenarios user needs to reset his phone. a) Phone not responding b) Phone automatically Restarting c) Erratic behavior of phone d) Bad Battery backup or charging issues e) Apps not working f) Deleted any pre-installed apps by mistake g) Erased customer data & settings h) To remove an account. **Note:** If the problem persists, please visit your nearest Service Center.
4	How to connect device via portable hotspot?	Please follow the listed steps. a) Plug in your USB cable and connect it to PC. b) Settings -> More -> Tethering & Portable hotspot-> Select USB tethering. Let it install all the drivers first and after that you will be connected to Internet automatically. Drivers can be downloaded from our Website: http://gionee.co.in

5	How to connect your device as USB mass storage?	Please follow the listed steps. a) Plug in USB cable and connect it to PC. b) Select File copy. Let all the drivers install first and then your Device will be connected as a USB Mass Storage. Drivers can be downloaded from our website http://gionee.co.in.
6	How to add Data Account or APN settings?	All GiONEE Smart phones come with Pre-loaded Internet Settings. User needs to insert SIM and turn the Data Connectivity On. The phone will automatically detect settings.
7	How to do Data account or APN setting if user has edited or erased pre-installed data settings?	There are two ways to resolve it. a) Do Reset Factory Default Setting. b) Settings-> Mobile Networks->Access Point Names->Add new APN / Reset to default / Edit access point
8	How to select Data mode (Auto or GSM or WCDMA)?	Settings-> Mobile Networks->Preferred Networks Type-> Select Mode as per your need from 4G/3G/2G(Auto), 3G/2G, 3G Only, or 2G Only.
9	How to reboot or reset to factory settings?	Power off the phone->Press and Hold Volume up and Power key-> Select the option based on your requirement.
10	How to install applications that are not downloaded from Google play™ store?	To install applications directly, do following. Settings -> Security ->DEVICE ADMINISTRATION->Select unknown sources.
11	How to backup contacts and SMS?	(a) For Contact Backup (i) User can take backup on Gmail (ii) Contact-> More->Import/Export -> Copy contacts from SIM cards, Phone, or Phone storage. (b) For SMS Backup (i) User can take backup on Gmail (ii) Messaging -> More-> Import/Export SMS-> Import SMS from phone storage or Export SMS to phone storage. On a device running Android User can take backup of Contacts, SMS, Call logs, Calendar with following steps. Settings -> Advanced settings -> Backup & reset ->System Backup and restore -> Backup to phone storage

12	Why the actual capacity may differ from the one mentioned on product label?	A certain portion of capacity may be used for system files and maintenance, thus actual capacity may differ from that indicated on the product label.

COPYRIGHT