

# ALL RIGHTS RESERVED


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 ***User's Manual is provided just to guide the user about the functionality of the device. This does not seem to be any certificate of***

*technology. Some functions may vary due to modifications and up-gradations of software or due to printing mistake.*

## **SAFETY PRECAUTIONS**

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Please read the following safety guidelines before using the device.

- Do not use the phone while you are driving.
- Do not place magnetic storage media near your phone. Radiation from the phone may erase the information stored on them.
- Keep your phone and its accessories away from children.
- Mobile phones can interfere with the functioning of medical devices such as hearing aids or pacemakers. People having active medical implants should keep their cell phone at least 15 cm away from the implant.
- Permanent hearing loss may occur if you use earphones or headphones at high volume.
- Use a wireless hands-free system (headphone/headset) with a low power Bluetooth emitter.
- Keep your calls short or send a text message (SMS) instead. This advice applies specially to children adolescents and pregnant women.
- Use cell phone when the signal quality is good.

### **Notice:**

- Do not dismantle the device or accessories otherwise, manufacturer is not liable to pay for damages as the device and accessories are not covered by warranty.
- Use only original batteries and charging devices.

- Please back up your important data timely and keep them properly. The company is not liable for any failure to call or loss of data due to mis-operation, poor signal or power cut, etc.
- All the screens in this manual are for reference only, and some contents actually displayed may depend upon the presetting of the service provider or the network operator, or the SIM card. If any functions referred to in this manual are different from those of your device, please follow your device.
- Do not put use it in a place with flammable gas such as a petrol pumps. The temperature recommended for using the device is 5-35°C. Do not touch the charger, power cable or socket with wet hands. This may cause an electric shock.



*If your phone or any of its accessories do not function normally, then please visit your nearest authorized service facility. The qualified personnel will assist you, and if necessary, will arrange for the service.*

### **SAR (Specific Absorption Rate)**

Your device conforms to the Indian guidelines for exposure to radio waves. The limits are given in terms of a unit referred to as the Specific Absorption Rate (SAR), which is a measure of the amount of radio frequency energy absorbed by the body when using a mobile phone. The SAR value as per the Indian guidelines standard is 1.6 Watts per kg (Watt/kg), averaged over a 6 minutes period and taken over a volume containing a mass of 1 gram of human tissue. The highest SAR value of this device when tested is **0.518 Watt/kg**.

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## **WHAT'S IN THE BOX?**

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Your package comes with the following items. If any of these is missing, please contact your retailer

- Device
- USB Cable
- Adapter
- User's Manual
- Headset
- Battery
- Warranty Card
- After Sales Service Center List

## 1. UNDERSTANDING YOUR DEVICE

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### 1.1 GENERAL INFO

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Mi-362 is a multi SIM phone that encloses features, such as **Android**

**version 4.4.2, Wi-Fi, 1.0GHz Processor, 3G network , 2.0 MP back Camera & 1.3 MP front camera, etc.**

This phone is provided with two SIM slots for two different SIM cards. The SIM card inserted in the slot1 is called Master SIM, and the other one in the slot2 is known as Slave SIM. You can select to operate SIMs as per your personal and professional needs.



## 1.2 DEVICE OVERVIEW

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1. Earphone Jack	2. USB/Changer Jack
3. Front Camera	4. Receiver
5. Volume key(+)	6. Volume key(-)
7. LCD	8. Touch Screen
9. Menu Key	10. Home Key
11. Back Key	12. Flash light
13. Back Camera	14. Power Key
15. Speaker	

## 2. GETTING STARTED

### 2.1 INSTALLING CARDS & BATTERY

Please switch off your device before inserting or removing the battery/SIM card or memory card.

#### Installing SIM Card and Battery

Your device is provided with two SIM slots for two different SIM cards. In

order to install battery and SIM card in the device, please follow the steps mentioned below:

- Remove the back cover of the device.
- Hold the device with front facing downwards; pull battery cover.
- Insert the SIM cards in the device.
- Attach the battery.
- Push the battery cover until it clicks into place.

### **Installing Memory Card**

Your device supports T-Flash card, which is a multimedia memory card used to multiply the memory of the device. The T-flash card is small and should be pulled out and installed carefully and prudently in order to avoid any kind of damage. Please follow the steps mentioned below to install the memory card in the device:

- Switch off your device.
- Remove the battery cover.
- Slide the T-Flash card into the slot and attach the battery.
- Push the battery cover until it clicks into place.

### **Charging the Battery**

The device prompts a warning tone and message stating insufficient battery when the battery power is low.

Please follow the instructions mentioned below to charge your device:

- Plug the connector of the charger into the jack of the device.
- Plug the charger into a standard AC wall outlet.

Charging..... Fully Charged.....

You must fully charge the battery before using the device for the first time. It is recommended to charge the battery for three hours before using the device for the first time.

## **2.2 POWERING ON/OFF THE DEVICE**

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### **Turning On the Device**

After installing the SIM cards and charging the battery, you are now ready to turn on your device.

Long press and hold the Power Key to turn on the device.

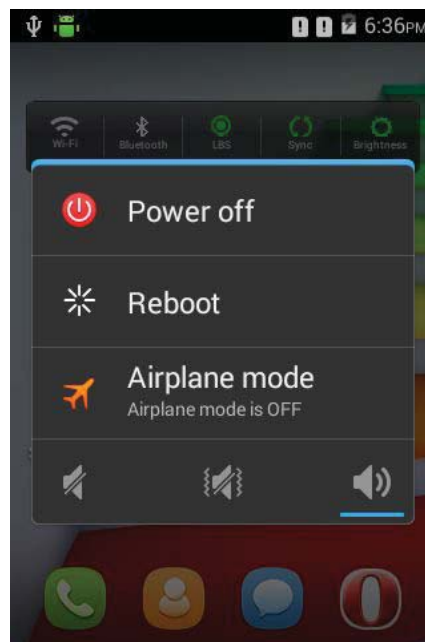
The first screen that appears is known as the home/idle Screen.

Drag the lock icon side wards to unlock the screen.

If screen turns off, press the Power Key to turn on the display.

### Turning Off the Device

Press and hold the Power Key for 3 seconds > A pop-up window appears, select Power off > Select OK to confirm.




## 3. BASIC OPERATIONS

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### 3.1 CALLING

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
#### To Make Calls

If the icon /  appears on the screen, then you can make or receive calls.

To make a call, please follow the steps mentioned below:

Enter the Main Menu, select Phone > Enter the phone number using the on-screen keyboard.





 Tap  to erase a wrong number. Tap and hold it to erase the entire number.

After entering phone number, tap .

To end the call, tap  to end the call.



### **Answer/Reject an Incoming Call**

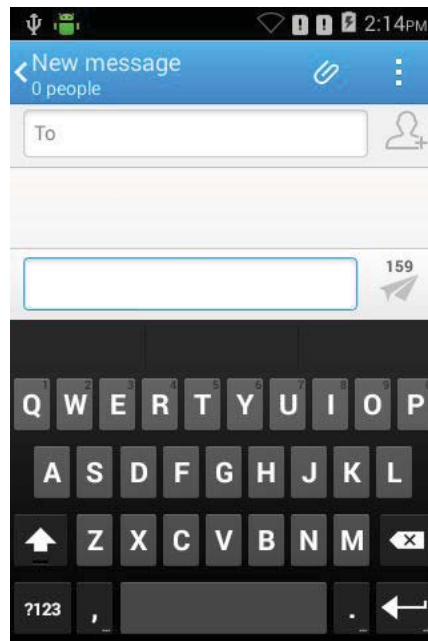
When you receive an incoming call, a notification message appears on the screen. In order to accept the call, drag  towards right. If you wish to reject the call, drag  towards left.

## **3.2 MESSAGING**

Your device features, sending and receiving of SMS (Short Message Service) and MMS (Multimedia Message Service). Go to Main Menu and then select Messaging.

## Creating a Message

Tap  to compose new message.  
In To field; enter the recipient's phone number.  
Type message in the Type message to compose field.  
Tap  to Send.



## Receiving and Managing Messages

When you send and receive messages to/from a contact, these messages are grouped as a message thread. A message thread looks like an exchanged conversation.

### To reply to a text message

Enter the Main Menu, select Messaging.  
Select a message thread to open it.  
Select Type message to enter your message.  
Click to Send.

### To forward a text message

- Enter the Main Menu, select Messaging.
- Tap to view a message thread.

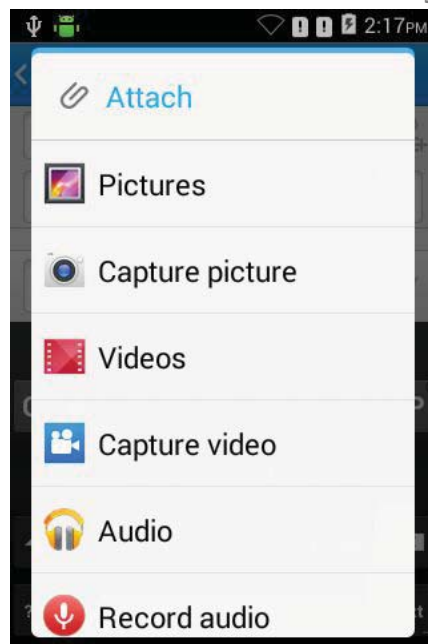
- Press and hold a message to view the message options.
- Select Forward.
- In the To field, enter the recipient's phone number.
- Click to Send.
- Press and hold Type message.
- Select 'Paste' to paste the copied text to your new message.

## MULTIMEDIA MESSAGE

A Multimedia message or MMS can contain letters, an image, an audio or video file. To create and send a MMS, please follow the steps mentioned below:

Enter the Main Menu, select Messaging.

Tap Menu > Add subject; In the To field, enter the recipient's phone number or email address and enter the Subject



## 3.3 CONTACTS

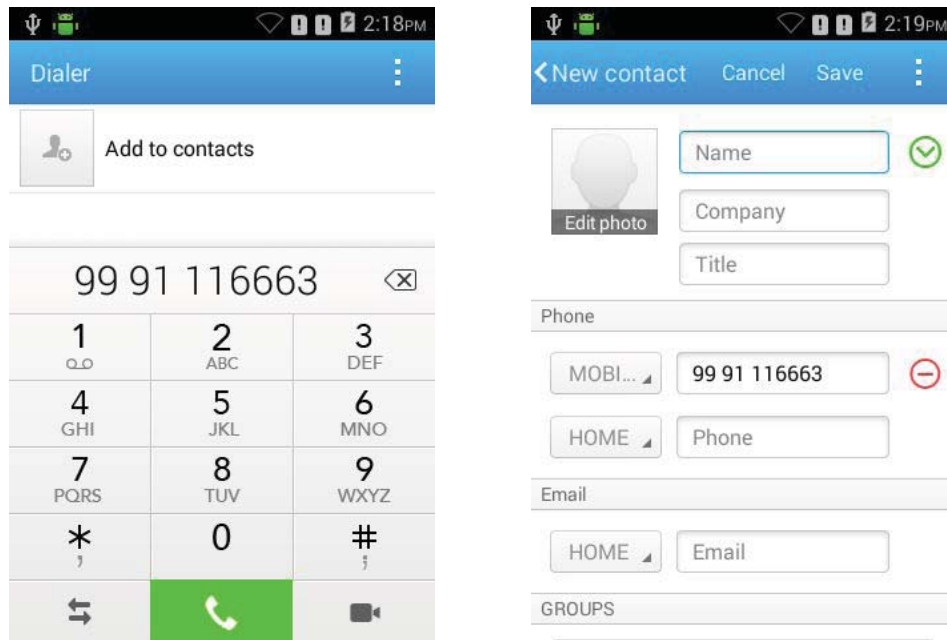
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Contacts refer to the phonebook that lets you store names, phone numbers, e-mail addresses and other information. You can save information such as name, picture, phone numbers, e-mail addresses, etc for each contact listed in your Contacts menu.

### To add a Contact

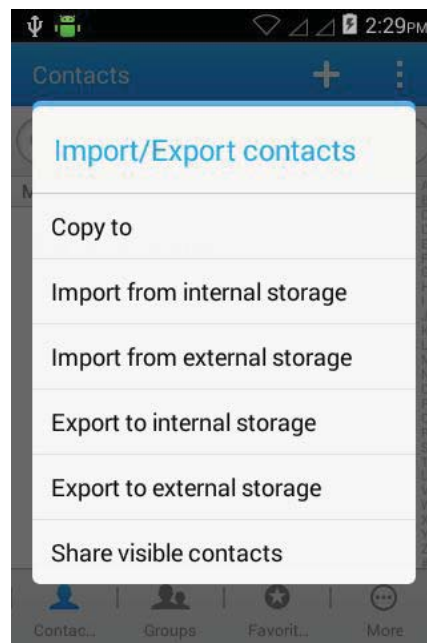
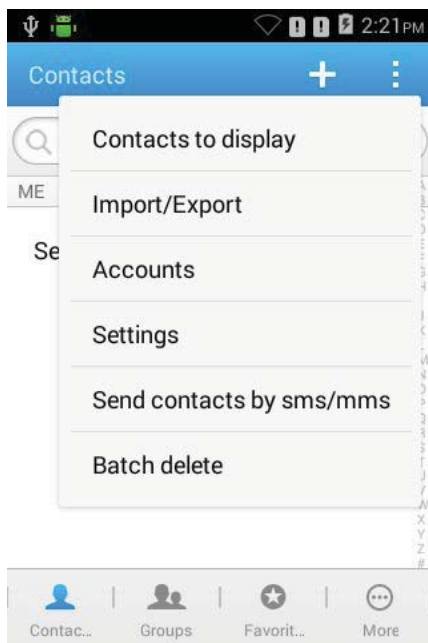
In the dialer:

Enter number > Tap Menu > Add new contact.



### To import contacts

- In the contacts menu:
- Tap Menu > Import/Export.
- Select to import contacts from Phone/Phone storage/ SIM Card/ SD Card.
- Select a particular source to import the contacts from.
- Select Next.
- Select the destination, such as Phone to copy contacts to.
- Select Next.
- Select all to import all contacts or select mark the required contacts and select Ok



## 3.4 EMAIL

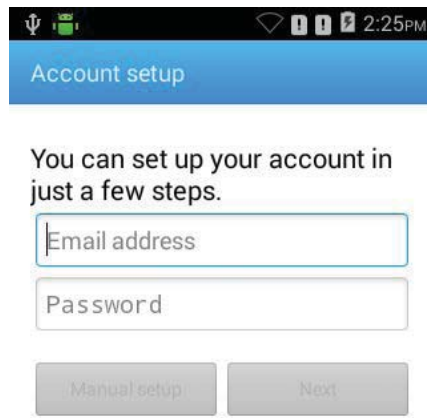
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Your device allows you to compose, read and send emails.

### Setting up an Email Account

- Enter the Main Menu, tap Email.
- Enter your Email address and Password.
- Tap Next. The device will automatically retrieve email settings.
- Enter Name and Account display name.
- Tap Next.





### **3.5 BROWSER**

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Browser is a tool which enables you to access the Internet.

#### **To open a web page**

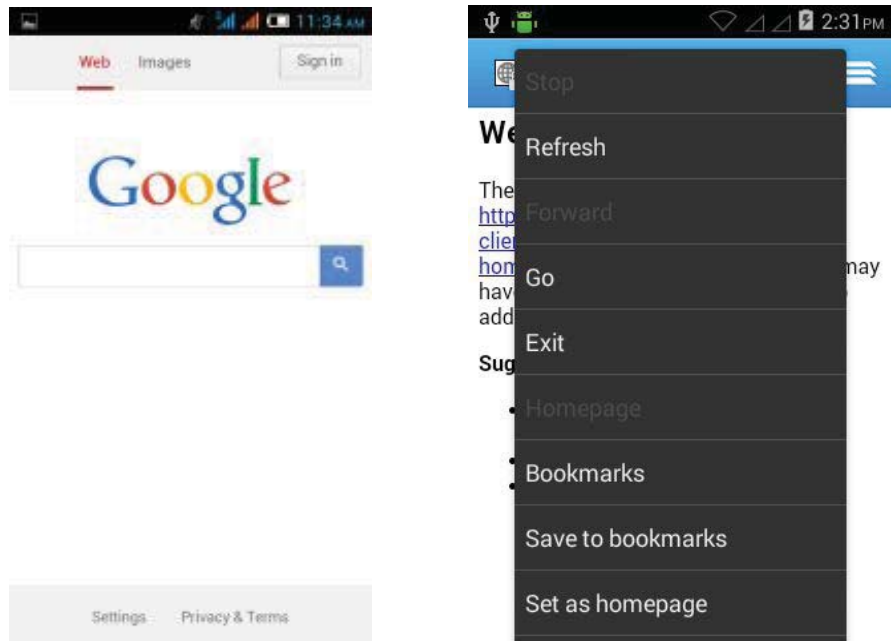
- From the Main Menu, select Browser.
- Tap the address bar.
- Type the URL and select Go.
- Tap Menu to access more functions, such as bookmarks, history and other browser related settings.

#### **To scroll the page**

- Use finger gestures to scroll up or down.
- To scroll left or right, tap and swipe your finger towards right/left.

#### **To set the Home page**

- While viewing a web page, tap Menu > Settings > General > Set home page > Other.
- Enter the URL of page that you want to set as home page and select Ok.



## 4. HOME SCREEN









From Home screen, you can quickly access common features, view notifications of missed calls, received messages and check connection status.





## 4.1 STATUS BAR

The Status bar icons indicate different types of information. The table below lists various icons that might appear on the status bar of the device.

	Network intensity of SIM card 1 or SIM card 2
	Battery level of the device
	New short message
	Missed call notification
	Wifi connected
	USB connected
	Headset is plugged in
	Bluetooth is activated

## 4.2 CUSTOMIZING SCREEN

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The device features a touch screen with idle displays and access to utilities at just one-touch. So swipe right or left to navigate through various screens accessing your favorite features.

**Your device offers various options to customize the look and display of your device.**

- **Wallpaper**
- **Launcher Animation style**
- **Widgets**

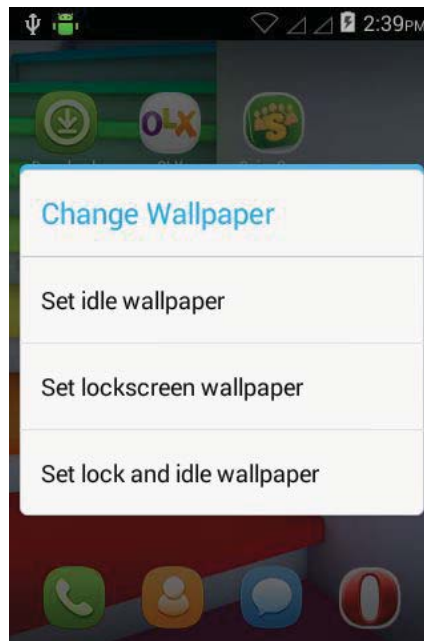
### Widgets

Save time with live updates right on Home screen and get all of your personalized updates at one place. In the idle mode, tap menu > edit mode > edit/add widgets.



### Wallpaper

You can customize the wallpaper of your Home screen with default wallpaper or with pictures taken from your device.

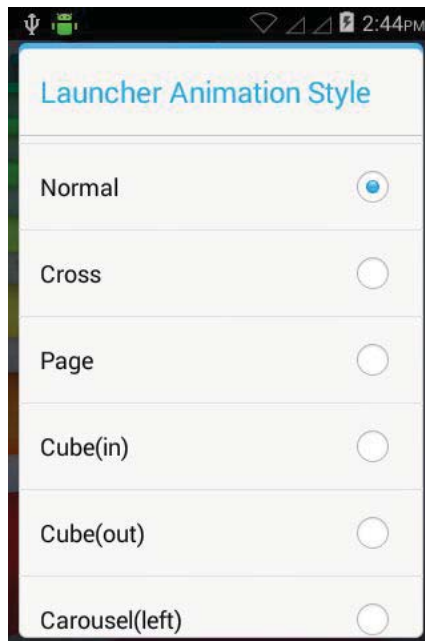


In the idle mode, tap Menu Key > change Wallpaper.  
Select your desired wallpaper from the various options:

- Set idle wallpaper
- Set lock screen wallpaper
- Set lock and idle wallpaper

### **Launcher Animation style**

You can change the animation of the main menu. Tap menu in the idle screen and select Animation. Choose from various presets, such as cross, page etc.



## 5. MULTIMEDIA

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Your device features various multimedia options, such as Music Player, Camera, Video Player, Gallery etc.

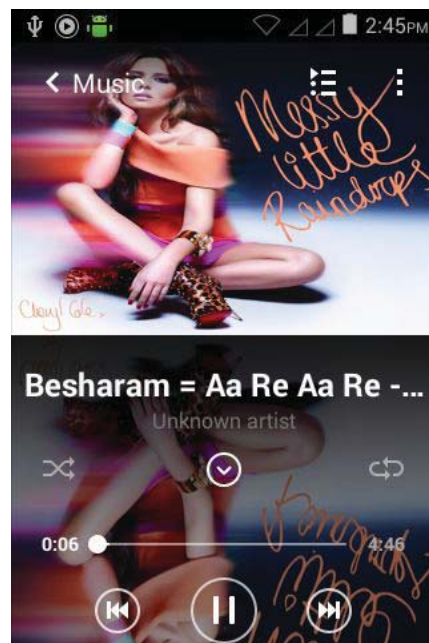
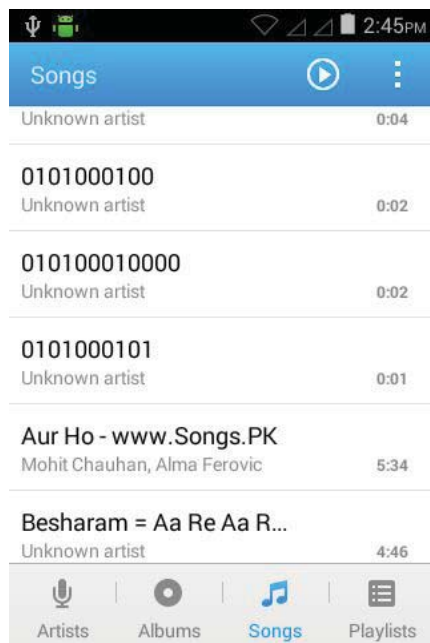
### 5.1 MUSIC PLAYER

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Use the Music player to play music files. The songs saved in your SD Card can be played using the Music Player of the device.

Select Music from the screen

The songs are categorized by Artist, Albums, Songs and Playlists. You can make your favorite playlist by long pressing on a song and selecting Add to Playlist.



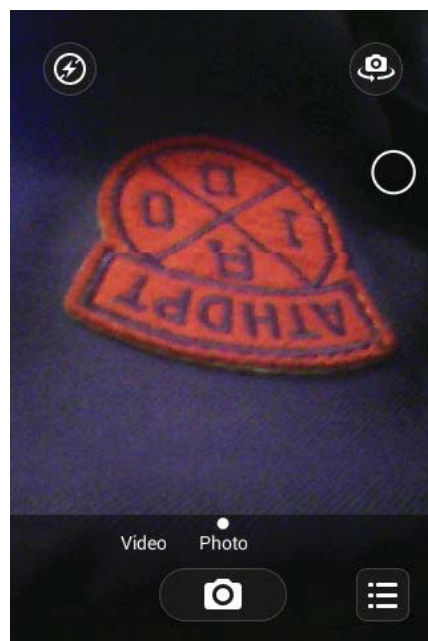
## 5.2 CAMERA

Your device is equipped with camera and camcorder, which enables you to capture photos and videos.

### Capturing an Image

Select Camera.

Aim the phone at the subject, then  to take the shot.



## Capturing a Video

Select Camera. Slide to left to choose video recorder.

To start recording, select 

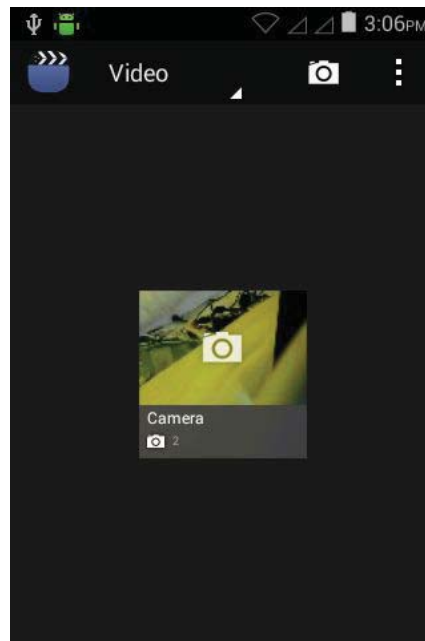
To pause recording, select 

To stop recording, select 

## 5.3 VIDEO PLAYER

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You can view/play your videos stored on your SD Card through the Video Player.

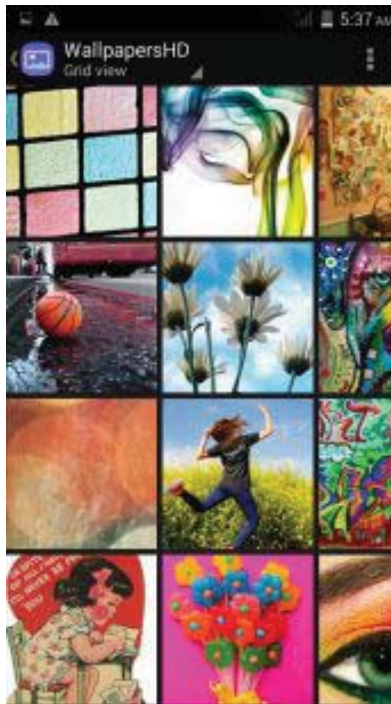


## 5.4 GALLERY

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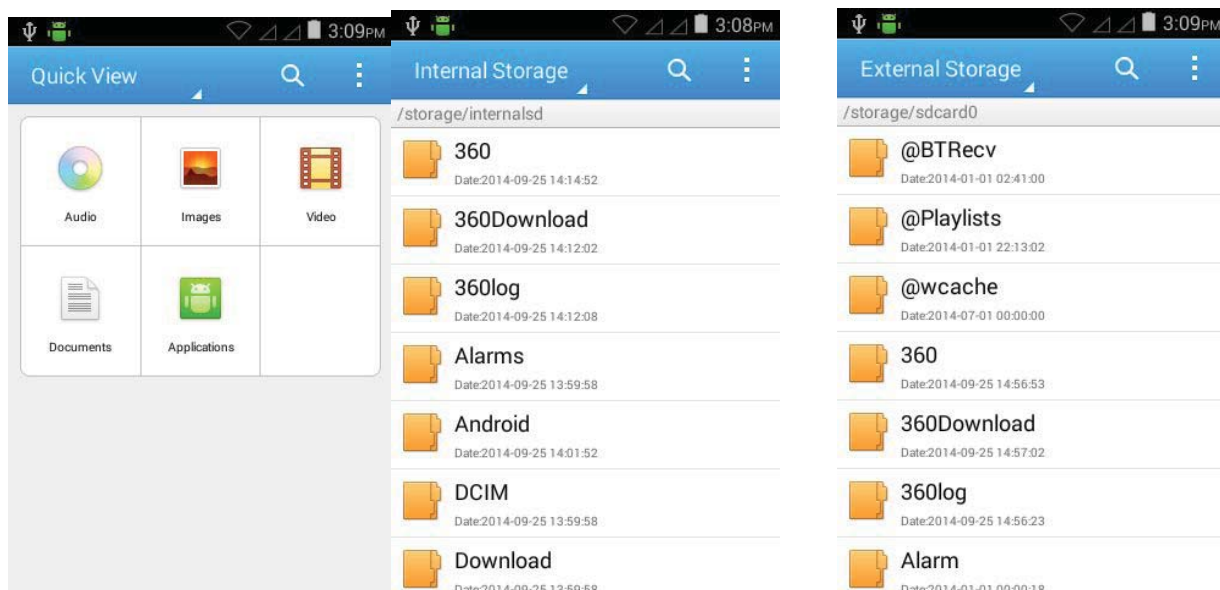
You can view the captured images, recorded video clips, and downloaded images in the Gallery. Both picture folder and video folder will be displayed, images or videos will be displayed in thumbnails.





## 5.5 FILE EXPLORER

You can browse, open and manage the data saved in the Device and Memory card by accessing the File explorer sub-menu. The device provides a certain space for users to manage files and supports the T-Flash card. You can use the file browser to conveniently manage various directories and files on the T-Flash card.



## 5.6 SOUND RECORDER

You can use the sound recorder to record sounds and also select to save the recordings in your phone.



## 5.7 FM RADIO

You can use your phone to listen to FM radio stations once the original headset is plugged into the connector. Please press the side key to adjust the volume.



## 6. NETWORK

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### 6.1 WI-FI

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Connect to a wireless network to browse Internet.

Enter Main Menu and tap Settings.

Tap 'ON' to activate Wi-Fi.

Tap Wi-Fi> Network notification to start detecting networks. The available networks will then be listed.

Tap add network icon to add a connection.

**Note:**

If the device before the connection is successful, the equipment information will be saved in the pop-up window selected connection, select forget to remove device information.

If the device does not encrypt selected connection in the pop-up window to connect.

If the device is encrypted, the pop-up window will appear, enter the password.

Network connection is successful; the status bar icon appears Wi-Fi connection.

### 6.2 BLUETOOTH

---

You can transfer data, such as music to other device using Bluetooth. Search the device and accept/transfer data. The received data is automatically stored in the directory.

Enter Main Menu and tap Settings

Tap 'ON' to activate Bluetooth

Tap "Mi-362" to make your device visible

### 6.3 3G SERVICE

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Your device supports 3G network, also HSPA/HSPA+. You can choose preferred network.

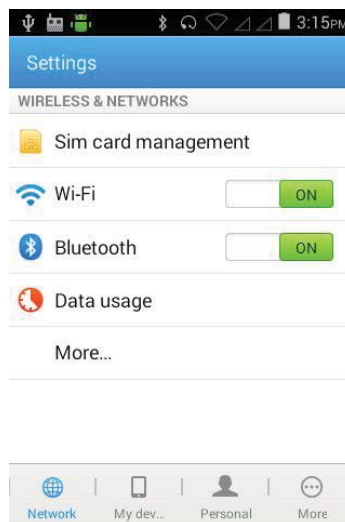
Set steps:

Setting>>wireless & networks>>more>>mobile networks>>3G service>>enable 3G/network mode

## 7. SETTINGS

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Select Settings to view and adjust the settings of your device. The Settings menu is categorized into following categories:



### 7.1 SIM MANAGEMENT

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Your device supports two SIM cards, which can be managed by accessing the SIM Management sub-menu. You can view/change the roaming settings of the cards using this menu.

### 7.2 WI-FI

---

Access this sub-menu to change/view the Wi-Fi settings. Please refer to network section for detailed information on Wi-Fi and bluetooth.

### **7.3 BLUETOOTH**

---

Access this sub-menu to change/view the Bluetooth settings. Please refer to network section for detailed information on bluetooth.

### **7.4 DATA USAGE**

---

Access this sub-menu to view the Data usage of your device.

### **7.5 MORE**

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Access this sub-menu to change/view settings related to Airplane mode, VPN, tethering & portable hotspot, Mobile networks etc.

### **7.6 AUDIO PROFILES**

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Your device provides four pre-defined user profiles that allow the operations of the device to best suit the environment you are in. The profiles are General, Silent, Vibration and Outdoor.

### **7.7 DISPLAY**

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With this function you can configure the display characteristics of the device including brightness, auto-rotate screen, etc.

### **7.8 SCHEDULED POWER ON&OFF**

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You can set the time for auto power on /off. Do turn the status on before using that function, and then the time.

### **7.9 LANGUAGE & INPUT**

---

Use the Language & input settings to select the language for the text on your device and for configuring the onscreen keyboard, including words that you've added to its dictionary.

## **7.10 DATE & TIME**

---

You can select to set date, time and time zone using this sub-menu.

Use Automatic unless you need to override the network values.

Use 24-hour format: Select to set 24-hour formats on or off.

Select Date format: Select from a variety of formats.

## **7.11 ADD ACCOUNT**

---

Use this function to add, remove, and manage your Google and other supported accounts. You also use these settings to control how and whether all applications send, receive, and sync data on their own schedules, and whether all applications can synchronize user data automatically.

## **7.12 SECURITY**

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You can protect your device from unauthorized users by setting the PIN code or entering a password.

### **Setup Screen Lock**

You can set up a lock for your screen in form of Pattern, PIN code or password.

- Go to Settings > Security

- Set up screen lock

- Select a desired form (Slide, Pattern, PIN & Password)

### **Enable or Disable SIM card PIN**

When PIN code is enabled, you are required to enter the PIN code before making a call.

- Go to Application Drawer > Settings > Security.

- On the SIM card lock tab, select Set up SIM card lock.

- Select a SIM card.

- Use PIN to Lock SIM card. Click to enable/disable.

- Enter the current PIN code.

To change the PIN code, select Change PIN.  
Enter the old PIN code.  
Enter the new PIN code and confirm.

## **7.13 LOCATION**

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The settings related to location can be configured using this sub-menu.

## **7.14 BACKUP & RESET**

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You can use the Privacy settings to manage your personal information, such as backup of the data, automatic restore and factory data reset.

## **7.15 STORAGE**

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View and manage the data storage of your device:

Total Space and Available Space: Lists the amount of space on the microSD card installed in your device and the amount you have used to store photos, videos, music, and other files.

Un-mount SD Card: Un-mounts the microSD card from your device so that you can format the card or safely remove it when the device is on.

Available Space: The amount of internal phone storage used by the operating system, its components, applications (including those you downloaded), and their permanent and temporary data.

## **7.16 BATTERY**

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You can check the battery status of the device by accessing this sub-menu.

## **7.17 APPS**

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This sub-menu enables you to manage all the installed, running and applications saved in the device memory and SD card. You can remove and manage installed applications, view and control running applications, allow installation of non-Spice build in market applications.

## **7.18 ACCESSIBILITY**

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You can use the Accessibility settings to configure any accessibility plug-ins you have installed on your device.

## **7.19 ABOUT PHONE**

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You can view system information including System updates, Status, Battery use, Legal information, Model number, Android version and so on.

# **8. APPLICATIONS & UTILITIES**

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For your entertainment purpose, your device is provided with several interesting games, applications and utilities. Please ensure that you have GPRS setting in your device to access the applications. Contact your operator for GPRS settings.

## **CALCULATOR**

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Calculator helps you perform basic arithmetic functions, such as addition, subtraction, multiplication and division.

## **CLOCK**

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The clock function gives you an access to alarm clock.

Select Clock from the screen

Select from the various options available, select Alarm

## **DOWNLOADS**

---

In this application, you can view your downloads, e.g. audios/ Videos/pictures/ applications, you can re-download and cover these files.



## **GMAIL**

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Gmail is Google's web-based email service. Google Mail is configured when you first set up your device. Depending on your synchronization settings, Google Mail on your device is automatically synchronized with your Google Mail account on the web.

Go to Gmail. Select Create or Sign in your Google account.

Follow the on screen instructions to login or create your Gmail username and password. Once logged in, you can begin reading and sending emails from your Gmail account.

## **OLX**

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Start using the #1 Free Classifieds App!!! The best way to buy and sell 'on the go' and in your local area. OLX allows you to easily post your ads for free and search for classified ads in your local area. Whether it is a flat screen TV, mobile phones, electronics, used cars, an apartment to rent, or a second-hand piece of furniture, OLX provides you with millions of buyers and sellers to connect to, all for free!

## **PLAY STORE**

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Play store allows you to find and download applications and fun games for your device.

Go to Play Store and setup your Google account.

Select Create to create a new account or Sign in to sign in your existing account.

Once you are signed in you can begin searching and downloading programs from the market. Tap Apps to view the list of applications available and tap Games to view the list of games available.

## **SPICE GANG**

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SpiceGang has different content categories from where you can download wallpapers, play GPRS games, get sports update, connect to your friends and do much more. All services within Spice Gang are GPRS

based services. Please contact your operator for GPRS settings.

## **SPICE CLOUD**

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Spice Cloud” provides Spice end user with Cloud Backup and seamless access to your Photos, Documents, Media Files and Contacts across your Devices along with advanced Security and anti-theft features. User can access them all using the web interface at [www.spicecloud.in](http://www.spicecloud.in). The key features of Spice cloud are:

- 2GB free back-up space and user can extend the limit as per their requirement.
- Multiple device sharing option.
- Backup all your content onto Secure Cloud based Server and store them for eternity.
- Real time data synchronization across devices.
- Track down your device remotely.

## **WHATSAPPDOWNLOAD**

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You can download the newest WhatsApp version here. Enjoy chatting with your friends and colleagues over network. This messenger is a smart phone messenger which allows you to enjoy unlimited conversations. Download the latest version of WhatsApp by clicking the WhatsApp Downloader and chat with your friends anytime anywhere. It is a third party network based application; please contact your operator.

## **QUIKR**

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Quikr is one of best local classifieds app which will help to buy, sell, rent or find anything! Either finding the perfect job near your home, rent/ buy apartments, find tuition classes etc. Even you can post a free ad in less than a minute & sell your stuff - phones, antiques, baby stuff, furniture,

cars/bikes, etc.

## **YOU TUBE**

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YouTube is an online video streaming service that allows you to view, search, and upload videos.

To start using YouTube

Tap the Application Tab to enter Main Menu > Select YouTube.

Videos are grouped into various categories. Tap a category to see the available videos for that category.

## **HANGOUTS**

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Hangouts brings one-on-one and group conversations to life with photos, emoji, and video calls for free. Connect with friends across computers, Android and Apple devices with Hangout app.

## **GOOGLE SEARCH**

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The best of Google in one app. Say “Ok Google” and find everything from nearby restaurants to the calories in cheesecake. Google also shows you the info you need before you ask, like updates on your favourite teams and traffic alerts.

## 9. SPECIFICATIONS

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<b>Screen (WVGA)</b>	8.89cm
<b>Battery</b>	Li-ion3.7V 1300 mAh
<b>Dimensions</b>	116mmx62mmx10.3mm
<b>Weight</b>	98.6g
<b>Band</b>	GSM: 900/1800MHz WCDMA: 2100MHz
<b>Standby Time</b>	Up to 52hours*
<b>Maximum Talk Time</b>	Up to 5.2hours *
<b>Power Adapter</b>	Input: AC100-300V/0.15A Output: DC 5.0V, 500mA

*\* The standby time and maximum talk time depend upon the network signals and settings.*

## 10. SUPPORT AND CONTACT

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You can visit [www.si2imobility.com/spicemobiles](http://www.si2imobility.com/spicemobiles) for additional information, downloads and services related to your Spice handset.

For further assistance or queries, you can call on SPICE customer helpline number **011-42921000** or mail at [customercare@smobility.in](mailto:customercare@smobility.in) or [product@smobility.in](mailto:product@smobility.in).

*Note : After sales service of the device is confined to the country in which the purchasing is done.*



## ENVIRONMENTAL CONCERN

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Help us save Our Environment...GO GREEN..!!

All our endeavors are directed towards providing environment friendly products to you. The materials used in our devices are recyclable and can be reused to make new products. We strive to make products that are safe for our consumers as well as the environment. Come join hands with us and make world a better place to live.

Preserve natural resources for future generations by recycling your phone. The phone contains some metals, when recycled properly; these can be put back into circulation, decreasing the need for new metal mining. Recycling reduces the need for raw materials, saves energy, helps mitigate Global Warming and reduces pollution, reduces waste products in landfills; therefore preserving natural resources for the future and saving the planet.

Follow some simple steps and contribute towards saving the planet.

### **DOs**

Recycle your handset and its accessories.

To protect natural resources and to promote re-use of the material, kindly separate batteries from other type of waste.

### **DONTs**

Do not dispose off your mobile and its battery in fire.

Do not dispose your mobile with the regular waste.

Do not over charge your handset. Remove the charger when battery is full.

Don't trash your phone, instead RECYCLE it



This logo signifies that this product and/or its constituents should not be disposed off with other household waste.

### **Hazards of Improper handling, accidental breakage, damage and /or improper recycling of hazardous elements**

If this product is improperly handled, broken or damaged or carelessly recycled or disposed off in the fire, can result in environmental and data security concerns, including the following:

- Affect nearly every system in the human body and result in birth defects, brain, heart, liver, kidney and skeletal system damage. They will also significantly affect the nervous and reproductive systems of the human body;
- When burned, create cancer-producing dioxins which are released into the air we breathe; If thrown in landfills, may leach into groundwater affecting your local community;
- In warm climates, the oxidation of mercury in the environment can be accelerated, leading to the creation of oxidized Hg atoms that are known to be associated with ozone depletion; and Improper recycling additionally results in data security issues, as private electronic information remains on hard drive, if not properly removed before disposal.

### **How to Recycle**

Please get your electronics products recycled only through authorized recyclers, approved by Pollution Control Board. We provide facility of recycling of our products. For details of our collection centers, please visit our website or call our customer care. Help us to GO GREEN.

## **Constitution of Hazardous Elements in your Device:**

Your device does not contain the following hazardous elements in a proportion higher than the limits provided hereunder: maximum concentration value of 0.1% by weight in homogenous materials for lead, mercury, hexavalent chromium, polybrominated biphenyls and polybrominated diphenyl ethers; and maximum concentration value of 0.01% by weight in homogenous materials for cadmium.