



## User Guide

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A downloadable, printable guide to your phone's features.

**DURASHOCK**

by  KYOCERA

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# Get Started

This section gives you all the information you need to set up your phone and Boost service the first time.

## Your Phone at a Glance

The illustration below shows the parts of your phone.

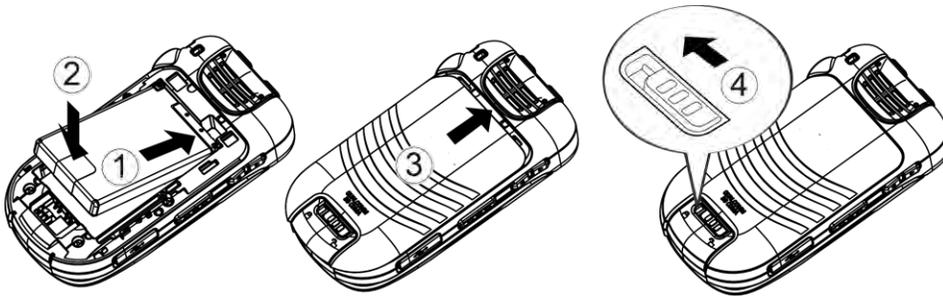


# Set Up Your Phone

You must first install and charge the battery to begin setting up your phone.

## 1. Install the battery.

- Insert the battery into the battery compartment, making sure the connectors align (1). Gently press down to secure the battery (2).
- Position the back cover over the battery compartment, making sure the locking tabs align. Gently slide the cover upward with your thumbs until you hear a slight click (3).
- Slide the battery cover release latch to the locked position (4).



## 2. Charge your battery.

- Plug the USB connector into the charger/accessory jack on the lower left side of your phone.
- Plug the AC adapter into an electrical outlet.

**Note:** Your phone's battery should have enough charge for your phone to turn on and find a signal, set up your voicemail, and make a call. You should fully charge your battery as soon as possible.

## 3. Press to turn the phone on.

- If your phone is activated, it will search for service and enter standby mode.
- If your phone is not yet activated, see [Activate Your Phone](#) for more information.

# Activate Your Phone

Before using your phone, you must set up your service with Boost Mobile. You will need your phone's serial number (MEID), printed on a sticker inside the battery compartment.

## Create Your Account and Pick Your Plan

Set up your Boost Mobile account.

1. From your computer, visit [boostmobile.com/activate](https://boostmobile.com/activate).
2. Enter your phone's MEID and click **start activation process**.
  - Your phone's MEID (serial number) is printed on the sticker located on the back of your phone in the battery compartment. This number can also be found on the bottom panel of the phone's package.
3. Follow the remaining instructions to choose your plan and select a payment method.
4. Follow the activation instructions below and you'll be able to start using your phone.

**Note:** You can also activate by phone by calling **1-888-BOOST-4U (1-888-266-7848)** from any other phone.

## Activate Your Phone

After setting up your account on [boostmobile.com](https://boostmobile.com), simply turn your phone on. Your phone is designed to activate automatically. If you are swapping from another Boost Mobile phone to a new one, be sure to turn off the old phone before swapping the serial number (MEID). Once the MEID swap is complete, turn on the new phone and the programming information will be pushed to your phone automatically.

**Tip:** Do not press  while the phone is being activated. Pressing  cancels the activation process.

## Set Up Voicemail

Your phone automatically transfers all unanswered calls to your voicemail, even if your phone is in use or turned off. You should set up your voicemail and personal greeting as soon as your phone is activated. Always use a password to protect against unauthorized access.

1. Press and hold **1**  in standby mode to dial your voicemail number.
2. Follow the system prompts to:
  - Create your password.
  - Record your name announcement.
  - Record your greeting.

**Note: Voicemail Password** – It is strongly recommended that you create a password when setting up your voicemail to protect against unauthorized access. Without a password, anyone who has access to your phone is able to access your voicemail messages.

# Phone Basics

Your phone is packed with features that simplify your life and expand your ability to stay connected to the people and information that are important to you. The topics in this section will introduce the basic functions and features of your phone.

**Tip: Phone Software Upgrades** - Updates to your phone's software may become available from time to time. Critical updates will automatically be uploaded to your phone. You can also use the menu to check for and download updates. Press **MENU** **OK** > **Tools** > **Update Phone** > **Update Firmware** to search for and download available updates.

## Your Phone's Layout

The illustration below shows the parts of your phone, along with key functions.



## Key Functions

- **Earpiece** lets you hear the caller and automated prompts.
- **Main Screen** displays all the information needed to operate your phone, such as the call status, the Contacts list, the date and time, and the signal and battery strength.
- **Softkeys** let you select softkey actions or menu items corresponding to the bottom left and right lines on the main screen while the phone is open.
- **Navigation Key** lets you scroll through the phone's menu options.
- **MENU/OK Key** lets you access the phone's menus and selects the highlighted choice when navigating through a menu.
- **WEB Key** lets you open the browser.
- **TALK Key** allows you to place or receive calls, answer Call Waiting, use Three-Way Calling, or activate Automatic Speech Recognition (ASR).
- **SPEAKER Key** lets you place or receive calls in speakerphone mode or turn the speakerphone on and off during a call.
- **Microphone** allows other callers to hear you clearly when you are speaking to them.
- **BACK Key** deletes characters from the display in text input mode. When in a menu, pressing it returns you to the previous menu. This key also allows you to return to the previous screen in a data session.
- **END/POWER Key** lets you turn the phone on or off, end a call, or cancel your input and return to standby mode.
- **Keypad** lets you enter numbers, letters, and characters, and perform functions.
- **Internal Antennas** facilitate reception and transmission. To maximize performance, do not touch the bottom portion of your phone where the internal antenna is located while using the phone.
- **Call List Button** lets you display the recent call history or end a call.
- **External Speaker Button** lets you place or receive calls in speakerphone mode, turn the speakerphone on and off during a call, activate Automatic Speech Recognition (ASR), or unlock the keyguard.
- **Volume Button** allows you to adjust the ringtone volume in standby mode or the voice volume during a call.
- **Speaker** lets you hear the different ringtones and sounds. The speaker also lets you hear the caller's voice in speakerphone mode.
- **Programmable Button** allows you to program the function for one-touch access to features such as Calendar, Bluetooth, or alarm.

- **Outer Screen** displays the information such as the call status, the date and time, and the signal and battery strength.
- **Charger/Accessory Jack** allows you to connect a compatible charging cable or USB data cable (not included).

**CAUTION!** Inserting an accessory into the incorrect jack may damage the phone.

- **LED Indicator** shows your phone's status at a glance.
- **Headset Jack** allows you to plug in an optional headset for convenient, hands-free conversations.

**CAUTION!** Inserting an accessory into the incorrect jack may damage the phone.

- **Battery Cover Release Latch** opens the battery cover to replace the battery.

## Turn Your Phone On and Off

You can use the **End/Power** key to turn your phone on and off.

### Turn Your Phone On

- Open the phone and press .

### Turn Your Phone Off

- Open the phone and press and hold  for two seconds until you see the powering-down animation on the main screen.

Your screen remains blank while your phone is off (unless the battery is charging).

## Battery and Charger

Learn about your phone battery and charger, below.

**Warning:** Use only Kyocera-approved batteries and chargers with your phone. The failure to use a Kyocera-approved battery and charger may increase the risk that your phone will overheat, catch fire, or explode, resulting in serious bodily injury, death, or property damage.

Kyocera-approved batteries and accessories can be found through Kyocera.

### Battery Capacity

Your phone is equipped with a Lithium Ion (Li-Ion) battery. It allows you to recharge your battery before it is fully drained.

For a quick check of your battery level, glance at the battery charge indicator located in the upper right corner of your phone's display screen. When there are approximately five minutes of talk time left, the battery icon (  ) turns red and the phone sounds a warning tone.

After an additional five minutes or so, the phone sounds a warning tone three times and then turns off.

**Note:** Long backlight settings, searching for service, vibrate mode, browser use, and other variables may reduce the battery's talk and standby times.

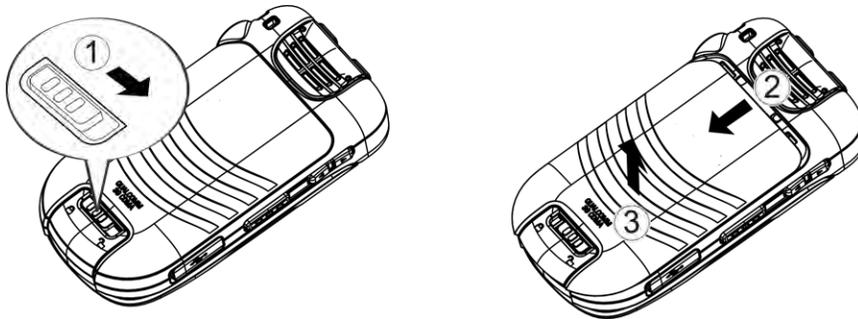
**Tip:** Watch your phone's battery level indicator and charge the battery before it runs out of power.

## Install the Battery

- See [Set Up Your Phone](#).

## Remove the Battery

1. Make sure the power is off so that you don't lose any stored numbers or messages.
2. Slide the battery cover release latch to the right to unlock the cover (1).
3. Slide the cover down with your thumb (2) and pop off the cover (3).
4. Remove the battery and replace the cover. See [Set Up Your Phone](#).



**Warning:** Do not handle a damaged or leaking Li-Ion battery as you can be burned.

## View the Display Screen

The status bar at the top of your phone's display screen provides information about your phone's status and options. The following tables identify the symbols you'll see on your phone's display screen.

**Tip:** To view a list of your phone's icons and descriptions, from the main menu select **Settings > Phone Info > Icon Glossary**.

Service Icons	Description
	<b>Signal Strength</b> - Your phone's current signal strength. (More bars = stronger signal.)
	<b>No Service</b> - Your phone cannot find a usable signal.
	<b>Data Service Available</b> - Data service is available. When active, the icon is animated.
	<b>Data Service Dormant</b> - Data service is currently dormant.
	<b>Data Service Unavailable</b> - Data service is currently unavailable.

Status Icons	Description
	<b>Battery</b> - Your phone's current battery charge level. (The icon to the left shows the battery is fully charged.) The icon is animated while the battery is charging.
	<b>Location On</b> - Your phone's location feature is on and available for location-based services such as GPS Navigation.
	<b>Location Off</b> - Your phone's location feature is off. Your location is available only for 911.
	<b>Silence All</b> - Your phone's sound is turned off.
	<b>Vibrate All</b> - Your phone's sound is turned off but vibrate is turned on.
	<b>Ringtone Off</b> - Your phone's ringtone is turned off.
	<b>1 Beep</b> - A beep sounds when you receive an incoming call, a message, etc.
	<b>1 Beep and Vibrate</b> - 1 Beep and vibrate are set.
	<b>Ringtone and Vibrate</b> - The volume level is set to between 1 and 8 and vibrate is turned on.

Messaging and Alert Icons	Description
	<b>Missed Call</b> - You have one or more missed voice calls.
	<b>New Messages</b> - You have one or more new messages waiting.
	<b>New Voicemail</b> - You have one or more new voicemail messages waiting.
	<b>Urgent Messages</b> - You have one or more new urgent messages waiting.
	<b>Multiple Alerts</b> - You have different kinds of alerts waiting.
	<b>Urgent Multiple Alerts</b> - You have different kinds of alerts (including urgent messages) waiting.
	<b>Application Alerts</b> - You have alert messages from Java applications activated in the background.

Bluetooth Icons	Description
	<b>Visible</b> - Your phone is discoverable by (visible to) other Bluetooth devices.
	<b>Connected</b> - Your phone is connected to a Bluetooth device.
	<b>Enabled</b> - Your phone's Bluetooth feature is enabled.

**Note:** The above icons will blink while your phone is communicating with a Bluetooth device.

Other Icons	Description
	<b>TTY</b> - Your phone is connected to a TTY device.
	<b>Alarm</b> - An alarm or countdown is set.
	<b>Calendar</b> - You have event notifications.
	<b>HAC Enabled</b> - Your phone's HAC (hearing aid compatibility) setting is enabled.
	<b>Multitasking Virtual Machine</b> - Java applications are running. The number next to the plus sign indicates the number of running applications.

## Navigate Through the Menu

The navigation key on your phone lets you scroll through onscreen items. To navigate through a menu, press the navigation key up or down.

Many menus feature a scroll bar on the right to help you keep track of your position in the menu.

### Select Menu Items

As you navigate through the menu, menu options are highlighted. Select any option by highlighting it and pressing . If the option is numbered, you can select it by pressing the corresponding number on the phone's keypad.

For example, to view the Icon Glossary screen:

1. Press  to access the main menu.
2. Select **Settings** by highlighting it and pressing .
3. Select **Phone Info** by highlighting it and pressing .
4. Select **Icon Glossary** by highlighting it and pressing .

For the purposes of this guide, the above steps condense into:

- Press  > **Settings** > **Phone Info** > **Icon Glossary**.

### Back Up Within a Menu

To go to the previous menu:

- Press .

To return to standby mode:

- Press .

## Display Your Phone Number

You can easily display your phone number and other information about your phone and account.

- Press  > **Settings** > **Phone Info** > **Phone#/User ID**.

# Enter Text

You can type on your phone using various input modes.

## Select a Text Input Mode

Your phone provides convenient ways to enter letters, numbers, and symbols whenever you are prompted to enter text.

1. From a screen where you can enter text, press **OPTIONS** (right softkey) to change the text mode. (If you are in the message entry screen, press **OPTIONS** [right softkey] > **Text Mode**.)
2. Select one of the following options:
  - **Abc** to enter characters by using the alphabet mode. See [Abc Mode](#).
  - **T9Word** to enter text using a predictive text system that reduces the number of key presses required while entering a word.
  - **123** to enter numeric characters.
  - **Symbols** to enter symbols.
  - **Smileys** to enter smile icons.
  - **Emoticons** to enter “emoticons.” (This is available, for example, when composing a message or when editing a Schedule or To Do description in Calendar.)
  - **Paste List** to paste copied or cut text (if applicable).
  - **Web Shortcuts** to enter Web shortcuts (for example, www., http://, or .com).
  - **Text Options** to display the text entry options menu (if applicable). See [Set Text Entry Options](#).

**Tip:** When entering text, press  to change the capitalization style as **Abc** > **ABC** > **abc** (Abc mode), or as **T9Word** > **T9WORD** > **T9word** (T9Word mode). The selected style is displayed in the bottom-right corner of the screen, above the right softkey label (if applicable).

## T9 Text Input

T9 Text Input lets you enter text by pressing keys just once per letter. To select the **T9 Word** mode when entering text, see [Select a Text Input Mode](#).

T9 Text Input uses an intuitive word database to analyze the letters you enter and create a suitable word. (The word may change as you type.)

1. Select the **T9Word** text input mode.
2. Press the corresponding keys once per letter to enter a word. (For example, to enter the word “Bill,” press **2 ABC** **4 GHI** **5 JKL** **5 JKL**.) (If you make a mistake, press **BACK** to erase a single character. Press and hold **BACK** to erase an entire word.)

If the word you want is not displayed after you have entered all the letters, press the navigation key to scroll through additional word selections. To accept a word and insert a space, press **# Space**.

## Add a Word to the T9 Database

If a word you want to enter is not displayed in a T9 word choice list when you are using T9 Input, add it to the database.

1. While you are in **T9Word** mode, enter a letter. (A word choice list opens.)
2. Scroll down the list and select **<Add Word>**.
3. Enter a word and press **SAVE** (left softkey). The word will appear as an option the next time you scroll through options during T9 Text Input.

For more information about T9 Text Input, visit the Nuance website at [nuance.com/t9/xt9/](http://nuance.com/t9/xt9/).

## Abc Mode

In **Abc** mode, also known as multi-tap entry, you press keys one, two, three, or four times to enter the letters you see on the keypad.

By default, the first letter of a sentence is capitalized and the following letters are lowercased. To switch between lowercase and uppercase, press the **\* Shift** key. After a character is entered, the cursor automatically advances to the next space after two seconds or when you enter a character on a different key.

1. Select the **Abc** text input mode. See [Select a Text Input Mode](#).
2. Press the corresponding key repeatedly until the correct letter appears. For example, to enter “Abc,” press **2 ABC** once for “a,” twice for “b,” and three times for “c.”

## Set Text Entry Options

The text entry options menu allows you to specify a suitable feature during the text entry process. Note that some of the options are applicable to **T9Word** mode only.

1. When entering text, press **OPTIONS** (right softkey) > **Text Options**.

– or –

Press **MENU OK** > **Settings** > **Text Entry**.

2. Highlight an option and press .

- **Word Complete** to suggest possible words based on letters you have entered.
- **Next Word Complete** to automatically display the word that may follow the current text input.
- **Phrase Complete** to set the phone to predict possible phrases after one word with a space is entered.
- **Word Scan** to allow the predictive text input system to recognize words by searching Contacts.
- **Word Choice List** to select whether to display the word choice list.
- **Input Language** to select the language to enter (English or Spanish).
- **My Words** to edit or delete custom words you have added to the predictive text database.
  - **Add Word** to store words that you frequently use.
- **Select Text** to select text for copying, cutting or adding (if applicable).
- **Delete All** to delete all text (if applicable).
- **Help** to view the T9 instructions.

## Simple Data Exchange

This feature makes it easy to select certain information in a message and automatically save it or use it in a related application.

Simple Data Exchange works with these types of information:

- Email addresses
- Street addresses
- Phone numbers
- Web addresses (URLs)

### Email Address Options

- Highlight an email address, press , and then select an option:
  - **Send Message** to select **Message**. The messaging application will open and the email address will appear as the message's recipient.
  - **Share** to select **Message**. The messaging application will open and the email address will appear in the message body.
  - **Save to Contacts** to save the email address in Contacts.

- **Contact Details** to display the Contacts entry if the email address is already saved in Contacts.

## Street Address Options

- Highlight a street address, press , and select an option:
  - **Share** to select **Message**. The messaging application will open and the address will appear in the message body.
  - **Save to Contacts** to save the address in Contacts.

## Phone Number Options

- Highlight a phone number, press , and then select an option:
  - **Call** to call the phone number.
  - **Prepend** to prepend a number to the phone number.
  - **Send Message** to send a message to the phone number. The messaging application will open and the phone number will appear in the **To:** field.
  - **Share** to select **Message**. The messaging application will open and the phone number will appear in the message body.
  - **Save to Contacts** to save the phone number in Contacts.
  - **Contact Details** to display the Contacts entry if the phone number is already saved in Contacts.

## Web Address (URL) Options

- Highlight a Web address (URL), press , and select an option:
  - **Browse** to open the browser to the Web page.
  - **Share** to select **Message**. The messaging application will open and the Web address will appear in the message body.
  - **Save to Contacts** to save the Web address in Contacts.

# Phone Calls & Settings

With your wireless service, you can enjoy clear calling across the country. The following topics explain the features related to phone calls.

## Make Phone Calls

There are several convenient ways to place calls from your phone.

### Call Using the Phone Keypad

The most “traditional” way to place a call is by using the phone’s keypad.

1. Enter a phone number from standby mode. (If you make a mistake while dialing, press **BACK** to erase the numbers.)
2. Press **TALK**, **SPEAKER**, or the external speaker button.
3. Press **END** when you are finished.

### Call With the Phone Closed

You can make a phone call using Automatic Speech Recognition (ASR) with the phone closed. It also works with the phone open. See [Automatic Speech Recognition \(ASR\)](#).

1. Press and hold the external speaker button to unlock the keyguard if the buttons are locked. See [Keyguard](#).
2. Press and hold the external speaker button to activate ASR.
3. Follow the voice prompts. Say “Call” and the name of an entry saved in your Contacts or a phone number. See [Make a Voice Call Using ASR](#).
  - The call will be made in speakerphone mode unless you have a headset connected to the phone.
4. Press the call list button when you are finished.

**Tip:** You can redial your most recent call using the Recent History list. Press the call list button to display the list and select the entry you want to call.

## Call from History

Place a call to the numbers in your History.

1. Press  > **History**.

– or –

Press  or the call list button in standby mode.

2. Highlight an entry and press .

**Tip:** To redial your last outgoing call, press  twice.

**Note:** You cannot make calls from History to entries identified as **No Caller ID**, **Private** (Restricted ID), or **Unavailable ID**.

## Call from Contacts

Place a call to the numbers stored in your Contacts.

1. From standby mode, press **CONTACTS** (right softkey).
2. Highlight the entry you want to call.
3. Press  to dial the entry's default phone number.

– or –

To dial another number from the same entry, press  to select the entry, highlight a number, and then press .

## Call Using the Plus (+) Code

When placing international calls, use Plus Code Dialing to automatically enter the international access code for your location (for example, 011 for international calls made from the U.S.).

1. Press and hold  to display “+” on your phone screen.
2. Enter the country code and phone number, and then press . (The phone automatically prepends the access code for international dialing, followed by the country code and phone number.)

## Call Using a Speed Dial Number

You can store up to 98 numbers in your phone's speed dial memory to make contacting friends and family easier.

You must have already assigned a speed dial number to an existing phone number. See [Assign Speed Dial Numbers](#).

To use speed dial for locations 2-9:

- From standby mode, press and hold the appropriate key for approximately two seconds.

To use speed dial for locations 10-99:

- From standby mode, enter a two-digit speed dial number, and then press .

The display confirms that the number has been dialed when it shows "Connecting..."

## Call Using Abbreviated Dialing Features

Abbreviated Dialing is similar to speed dialing. You can use either of the following abbreviated dialing features.

- **Contacts Match** - Retrieve any number saved in your Contacts by entering four or more digits of any part of the number.
- **Prepend** - Prepend the first five or six digits (for example, the area code and prefix) to any four or five digits you enter.

To activate the Prepend feature:

1. Press  > **Settings** > **Others** > **Call Setup** > **Abbrev. Dial**.
2. Select **Prepend** > **On**.
3. Enter a five- or six-digit number and press .

To place a call using Abbreviated Dialing:

1. Enter the four or more digits of any part of a Contacts entry's phone number to use the Contacts Match feature.

– or –

Enter the last four or five digits of the number to use the Prepend feature.

**Note:** Contacts Match will not retrieve numbers if you enter 911 or reserved three-digit service numbers such as 411 or 711.

2. Press  to call the displayed number. (If there are two or more matched numbers in your Contacts, a list is displayed. Highlight the name or the phone number you want to call, and then press  to place a call.)

## Call a Phone Number With Pauses

You can dial or save phone numbers with pauses for use with automated systems, such as voicemail or credit card billing numbers.

There are two types of pauses available on your phone:

- **Hard Pause** sends the next set of numbers when you press **SEND TONES** (left softkey).
- **2-Sec. Pause** automatically sends the next set of numbers after two seconds.

**Note:** You can have multiple pauses in a phone number and combine two-second and hard pauses.

To dial or save phone numbers with pauses:

1. Enter all or part of a number.
2. Press **OPTIONS** (right softkey) > **Hard Pause** or **2-Sec. Pause**.
3. Enter additional numbers.
4. Press  to dial the number.

– or –

Press **OPTIONS** (right softkey) > **Save**. You can save to a new or existing Contacts entry.

**Note:** When dialing a number with a hard pause, press **SEND TONES** (left softkey) to send the next set of numbers.

## Call a Phone Number in a Message

You can place a call to a number that appears in a message.

1. In standby mode, press **MESSAGING** (left softkey) > **Messages**.
2. Select a message with the number you want to call and then highlight the number.
3. Press .

For more information on utilizing the information in a message, see [Simple Data Exchange](#).

## Call Emergency Numbers

You can place calls to 911 even if your phone is locked or your account is restricted.

- Press **9** **WYXZ** **1** **TALK** **1** **TALK**.

**Note:** After you have placed an emergency call, your phone automatically enters Emergency mode.

During an emergency call, press **OPTIONS** (right softkey) to display your options. Highlight an option and press **OK**.

- **Transfer Audio** to switch the call to an external device (if applicable).
- **Contacts** to show the Contacts list.
- **Voice Memo** to record the other party's voice.
- **Phone Info** to display information about your phone.

**Tip:** Press **MY PHONE#** (left softkey) to display your phone number during an emergency call.

To exit emergency mode:

1. Press **END** to end a 911 call.
2. Press **\* Shift # Space**.

## Enhanced 911 (E911) Information

This phone features an embedded Global Positioning System (GPS) chip necessary for utilizing E911 emergency location services where available.

When you place an emergency 911 call, the GPS feature of your phone seeks information to calculate your approximate location. Depending on several variables, including availability and access to satellite signals, it may take up to 30 seconds or more to determine and report your approximate location.

**Important:** Always report your location to the 911 operator when placing an emergency call. Some designated emergency call takers, known as Public Safety Answering Points (PSAPs) may not be equipped to receive GPS location information from your phone.

## Receive Phone Calls

Your phone notifies you of incoming calls in several ways.

- The phone rings or vibrates.
- The LED indicator flashes.
- The backlight illuminates.

- The screen displays an incoming call message.

If the incoming call is from a number stored in your Contacts, the entry's name is displayed. The caller's phone number may also be displayed, if available.

**Note:** If your phone is turned off, all calls automatically go to voicemail.

## Answer an Incoming Call With the Phone Open

Answer an incoming call with the phone open.

- Press  to answer an incoming call. (Depending on your settings, you may also answer incoming calls by pressing other keys. See [Call Answer Mode](#).)

## Answer an Incoming Call With the Phone Closed

There are two options for answering an incoming call with the phone closed.

- When your phone rings or vibrates, press the external speaker button. (The call will be answered in speakerphone mode.)

– or –

Open the phone to use the earpiece. See [Call Answer Mode](#).

## Answer an Incoming Call in Speakerphone Mode

You can use the speakerphone feature to answer an incoming call.

- Press  or the external speaker button.

## Mute the Ringtone and Stop the Vibration

You can silence an incoming call.

- Select **Silence** on the screen.

– or –

Press , the programmable button, or the volume button up or down.

## Send an Incoming Call to Voicemail

You can send an incoming call directly to voicemail.

- Select **Send to Voicemail** on the screen.

## Reject an Incoming Call

Follow these steps to immediately reject an incoming call.

- Press **END** or the call list button.

– or –

Press and hold **BACK**.

## Reject an Incoming Call and Send a Message

You can reject an incoming call and send an automatic text message to the caller.

- Select **Ignore with Text**.

## In-call Options

Pressing **OPTIONS** (right softkey) during a call displays a list of available in-call features. To select an option, highlight the option and press **MENU OK**.

- **Transfer Audio** to switch the call to a Bluetooth device (if applicable).
- **Save** to save the current call's phone number in your Contacts.
- **Contact Details** to display information about the caller stored in your Contacts.
- **Main Menu** to display the phone's main menu.
- **3-Way Call** to open a call with two other parties.
- **Contacts** to display your Contacts list.
- **Voice Memo** to record the other party's voice.
- **Phone Info** to display information about your phone.

Additional options may also be available.

- Press **MUTE/UNMUTE** (left softkey) to mute/unmute the microphone.
- Press the volume button up or down to adjust the receiver volume.

- Press  or the external speaker button to turn the speaker on. Press again to turn it off.

**Warning:** Because of higher volume levels, do not place the phone near your ear during speakerphone use.

## End Phone Calls

You can end a phone call at any time.

- Press  or the call list button.

After you have finished your call, the phone will display the caller's name (if already in your Contacts), phone number (if available), and the duration of the call. Pressing **OPTIONS** (right softkey) will display the Recent History options. See [History Options](#) for details.

## Missed Call Notification

When an incoming call is not answered, your screen displays the Missed Call log. Press  to dial the phone number.

To display a Missed Alerts entry from standby mode:

1. Press  > **Missed Alerts**.
2. Highlight the entry you wish to view and press .

## Voicemail

Your phone automatically transfers all unanswered calls to your voicemail, even if your phone is in use or turned off. You should set up your voicemail and personal greeting as soon as your phone is activated. Always use a password to protect against unauthorized access.

## Set Up Voicemail

1. Press and hold  in standby mode to dial your voicemail number.
2. Follow the system prompts to:
  - Create your password.
  - Record your name announcement.
  - Record your greeting.

**Important: Voicemail Password** – It is strongly recommended that you create a password when setting up your voicemail to protect against unauthorized access. Without a password, anyone who has access to your phone is able to access your voicemail messages.

## Voicemail Notification

There are several ways your phone alerts you to a new message.

- By displaying a message on the screen.
- By sounding the assigned ringtone type.
- By displaying  at the top of the screen.

## New Voicemail Message Alerts

When you receive a new voicemail message, your phone alerts you and prompts you to call your voicemail.

To call your voicemail from the notification screen:

1. Press .
2. Enter your voicemail password if prompted.
3. Follow the voice prompts to listen to and manage your voicemail messages.

**Note:** Your phone accepts messages even when it is turned off. However, your phone notifies you of new messages **only** when it is turned on and you are in a wireless service area.

To set the frequency of new message alerts:

1. Press  > **Settings** > **Others** > **Alerts** > **Repeated Tone** > **Voicemail**.
2. Select **Single Tone** (once only) or **Repeated Tone** (once every minute).

## Retrieve Your Voicemail Messages

You can review your messages directly from your wireless phone or from any other touch-tone phone.

### Use Your Phone to Access Your Messages

1. Press and hold .

– or –

In standby mode, press **MESSAGING** (left softkey) > **Voicemail**.

2. Enter your voicemail password if prompted.
3. Follow the voice prompts to listen to and manage your voicemail messages.

## Use Another Phone to Access Messages

1. Dial your wireless phone number.
2. When your voicemail answers, press (\*).
3. Enter your password.

**Tip:** When you call into voicemail, you first hear the header information (date, time, and sender information) for the message. To skip directly to the message, press **4** during the header.

## Phone Call Options

Your phone application provides many useful features and options to help you make the most of your calling experience.

### Caller ID

Caller ID identifies a caller before you answer the phone by displaying the number of the incoming call. If you do not want your number displayed when you make a call, follow these steps.

1. Enter **\* Shift 6 MHO 7 PORS**.
2. Enter the number you want to call.
3. Press **TALK**.

To permanently block your number, call Boost customer care.

### Call Waiting

When you're on a call, Call Waiting alerts you to incoming calls by sounding a beep. Your phone's screen informs you that another call is coming in and displays the caller's phone number (if available).

To respond to an incoming call while you're on a call:

- Press **TALK**. (This puts the first caller on hold and answers the second call.)

To switch back to the first caller:

- Press **TALK** again.

**Tip:** For those calls where you don't want to be interrupted, you can temporarily disable Call Waiting by pressing **\*Shift 7 PORB 0 +** before placing your call. Call Waiting is automatically reactivated once you end the call.

## 3-Way Calling

With 3-Way Calling, you can talk to two people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.

1. Enter a number and press **TALK**.
2. Once you have established the connection, press **TALK**. (This puts the first caller on hold.)
3. Select **Contacts**, **Recent History**, or **Enter Phone#**.
4. Select a number from your Contacts or Recent History, or enter a number directly, and then press **TALK**.
5. When you're connected to the second party, press **TALK** again to begin your 3-way call.

If one of the people you called hangs up during your call, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all callers are disconnected.

## Call Forwarding

Call Forwarding lets you forward all your incoming calls to another phone number—even when your phone is turned off. You can continue to make calls from your phone when you have activated Call Forwarding.

**Note:** You are charged a higher rate for calls you have forwarded.

To activate Call Forwarding:

1. Enter **\*Shift 7 PORB 2 ABC**.
2. Enter the area code and phone number to which you want your calls forwarded.
3. Press **TALK**. (You will hear a tone to confirm the activation of Call Forwarding.)

To deactivate Call Forwarding:

1. Enter **\*Shift 7 PORB 2 ABC 0 +**.
2. Press **TALK**. (You will hear a tone to confirm the deactivation.)

## Phone Call Settings

Various call-related settings are available.

## Call Answer Mode

Select how to answer incoming calls on your phone.

1. Press  > **Settings** > **Others** > **Call Setup** > **Call Answer**.
2. Select **Talk Key**, **Any Key**, or **Flip Open**.

## Auto-Answer Mode

Set your phone to automatically pick up incoming calls. Remember, your phone will answer calls in auto-answer mode even if you are not present.

1. Press  > **Settings** > **Others** > **Call Setup** > **Auto-Answer**.
2. Highlight an option and press 
  - **Hands-free** to answer calls automatically when the phone is connected to an optional headset or hands-free device.
  - **Speakerphone** to answer calls automatically in speakerphone mode.
3. Highlight the time you would like your phone to wait before answering and press .

## Alert Notification

Set your phone to alert you with an audible tone when you change service areas, once a minute during a voice call, or when a call has been connected.

1. Press  > **Settings** > **Others** > **Alerts**.
2. Select **Beep Each Minute**, **Out of Service**, or **Connect**.
3. Select **On** or **Off**.

## Notification for Voicemail or Messages

You can also set how frequently your phone alerts you to voicemail and other messages.

1. Press  > **Settings** > **Others** > **Alerts**.
2. Select **Repeated Tone**, and then select **Voicemail** or **Messages**.
3. Select **Single Tone** or **Repeated Tone**.

## Airplane Mode

Airplane Mode allows you to use many of your phone's features, such as games and voice memos, when you are on an airplane or in any other area where making or receiving calls or data is prohibited. When you set your phone to Airplane Mode, it cannot send or receive any calls or access online information.

1. Press  > **Settings** > **Others** > **Airplane Mode**.
2. Read the disclaimer and press .
3. Select an option from the following:
  - **On** to activate Airplane Mode. Airplane Mode will be deactivated when you turn the phone off.
  - **Off** to deactivate Airplane Mode.
  - **On Power-up** to activate Airplane Mode each time you turn the phone on.

While in Airplane Mode, your phone's screen will display "Phone Off."

## TTY Use

A TTY (also known as a TDD or Text Telephone) is a telecommunications device that allows people who are deaf, hard of hearing, or who have speech or language disabilities to communicate by telephone.

Your phone is compatible with select TTY devices. Please check with the manufacturer of your TTY device to ensure that it is compatible with digital cell phones. Your phone and TTY device will connect via a special cable that plugs into your phone's headset jack. If this cable was not provided with your TTY device, contact your TTY device manufacturer to purchase the connector cable.

To turn TTY Mode on or off:

1. Press  > **Settings** > **Others** > **Accessibility** > **TTY**. (You will see an informational message.)
2. Press .
3. Select one of the following options:
  - **TTY Off** to disable TTY mode.
  - **TTY VCO** to enable TTY mode in Voice Carry Over mode, which allows you to send voice and receive text during a call.
  - **TTY HCO** to enable TTY mode in Hearing Carry Over mode, which allows you to send text and receive voice during a call.
  - **TTY Full** to enable all TTY settings. You can send and receive text during a call.

To access the state Telecommunications Relay Service (TRS) for assistance with TTY calls:

- Dial **7** PODS **1** TALK **1** TALK and press **2** ABC to reach an operator.

**Note:** In TTY Mode, your phone will display the TTY icon if a TTY device or an optional headset is connected to your phone.

**Note:** When enabled, TTY mode may impair the audio quality of non-TTY devices connected to the headset jack.

### **Warning: 911 Emergency Calling**

It is recommended that TTY users make emergency calls by other means, including Telecommunications Relay Services (TRS), analog cellular, and landline communications. Wireless TTY calls to 911 may be corrupted when received by public safety answering points (PSAPs), rendering some communications unintelligible. The problem encountered appears related to software used by PSAPs. This matter has been brought to the attention of the FCC, and the wireless industry and the PSAP community are currently working to resolve this.

## Hearing Aid Device Compatibility

Your phone has been tested and rated for hearing aid device compatibility. To use this function effectively, set the hearing aid option to **On**.

1. Press **MENU** **OK** > **Settings** > **Others** > **Accessibility** > **Hearing Aid**.
2. Read the disclaimer and press **MENU** **OK**.
3. Select **On** or **Off**.
  - **On** to use a hearing aid device with your phone.
  - **Off** to use your phone without a hearing aid device.

# Settings

This section provides an overview of items you can change using your phone's settings menus.

## Display Settings

Adjusting your phone's display settings not only helps you see what you want, it can also help increase battery life.

### Change the Wallpaper

You can set a wallpaper to display while in standby mode.

1. Press  > **Settings** > **Display** > **Wallpaper**.
2. Select a wallpaper option by pressing the navigation key up or down, and select a wallpaper.

### Change the Brightness

You can adjust the brightness on the main screen.

1. Press  > **Settings** > **Display** > **Brightness**.
2. Highlight a brightness level and press  twice.

### Change the Font Size

Adjust the font size for the main screen. This setting does not affect all screens.

- Press  > **OPTIONS** (right softkey) > **Large Font** or **Normal Font**.

– or –

1. Press  > **Settings** > **Display** > **Font Size**.

– or –

Press  > **Settings** > **Others** > **Accessibility** > **Font Size**.

2. Highlight a font size. You can see the current and new font sizes in the display window above the menu.
3. If you are satisfied with the font size, press **SAVE** (left softkey).

## Change the Backlight Settings

Select how long the display screen remains backlit after any keypress is made. You can also change the backlight settings for a Java application that is running in the foreground.

To change the main screen backlight setting:

1. Press  > **Settings** > **Display** > **Backlight**.
2. Select **Backlight Dim** or **Backlight Off**.
  - If you select **Backlight Dim**, select **Always Bright**, **Always Dim**, or a preset length of time to elapse before the screen backlight dims.
  - If you select **Backlight Off**, select a preset length of time to elapse before the screen and keypad backlights turn off. (When you select **Always Bright** for the **Backlight Dim** setting in step 2, the keypad backlight will turn off after about one minute.)

**Note:** Long backlight settings reduce the battery's talk and standby times.

To change the Java application backlight setting:

- Press  > **Settings** > **Display** > **Backlight** > **Java Backlight** > **Default** or **Continuous**.

## Set the Notification Pop-up

This option allows you to enable or disable notification pop-up when you receive a new notification (except for incoming call and alarm) while an application is running.

1. Press  > **Settings** > **Display** > **Notification**.
2. Select **Enable Pop-up** or **Disable Pop-up**.

**Tip:** If you select **Disable Pop-up**, you will see only a notification icon. (The notification pop-up will not appear while an application is running.)

## Select a Picture ID

You can select an image as a picture ID.

1. Press  > **Settings** > **Display** > **Picture ID**.
2. Select **Contact**, **Unsaved Numbers**, or **Private / Unknown**.
  - If you select **Contact**, select an entry.
3. Select a picture ID option and press .
4. Select an image and press  to assign it.

## Power Save Mode

This feature helps conserve your battery power by automatically adjusting the backlight setting of your phone.

1. Press  > **Settings** > **Display** > **Power Save Mode**.
2. Select **On**. (Select **Off** to deactivate this feature.)
3. Read the message and press **CONTINUE** (left softkey).

## Change the Clock/Calendar Display

Select a clock/calendar display on the main screen in standby mode.

1. Press  > **Settings** > **Display** > **Clock/Calendar**.
2. Highlight an option and press  twice.

## Set a Custom Greeting

You can display your own custom greeting in standby mode.

1. Press  > **Settings** > **Display** > **Greeting** > **Custom**.
2. Enter a custom greeting and press .
3. Press **DONE** (left softkey) to save your greeting.

## Change the Phone's Menu Style

Choose the layout of your phone's menu.

1. Press  to display the main menu.
2. Press **OPTIONS** (right softkey) > **Grid View** or **List View** to change the menu style.

## Display Language

You can choose to display your phone's onscreen menus in English or in Spanish.

1. Press  > **Settings** > **Others** > **Language**.
2. Select **English** or **Español**.

# Volume Settings

Adjust your phone's volume settings to suit your needs and your environment.

## Adjust the Phone's Volume Settings

You can separately adjust the volume of various sounds your phone makes.

1. Press  > **Settings** > **Volume**.
2. Select **Incoming Ringtone**, **Playback Volume**, **Power Up/Down**, or **Key Beeps**.
  - If you select **Power Up/Down**, select **On** or **Off**.
  - If you select **Key Beeps**, select **Tone Volume** or **Tone Type**.
3. Select a volume level and press .

**Tip:** You can adjust the ringtone volume in standby mode or during an incoming call and the volume during playback by using the volume button.

## Silence All

The Silence All option allows you to mute all sounds without turning your phone off.

To activate Silence All:

- Press and hold the volume button down in standby mode. (The screen will display "Silence All.")

To deactivate Silence All:

- Press the volume button up repeatedly to select a volume level.

## Ringtone Settings

You can assign a ringtone or vibration pattern to incoming calls, messages, etc. and also enable audio guidance.

## Ringtones

Ringtones help you identify incoming calls and messages. You can assign ringtones to individual Contacts entries, types of calls, and messages.

### Select Ringtones for Incoming Calls/Messages

1. Press  > **Settings** > **Ringtones** > **Incoming Calls** or **Messages**.
2. Select **Contacts**, **Unsaved Numbers**, or **Private / Unknown**.
  - If you select **Contacts**, select **All Contacts**, or select **One Contact** and then select an entry.
3. Select a ringtone option by pressing the navigation key up or down, and then select a ringtone.

**Tip:** Ringtones can be assigned from the **Contacts** menu. See [Assign a Ringtone to a Personal Entry](#).

### Select Ringtones for Voicemail, Calendar, and Power Up/Down

1. Press  > **Settings** > **Ringtones**.
2. Select **Voicemail**, **Calendar**, or **Power Up/Down**.
3. Select a ringtone option by pressing the navigation key up or down, and then select a ringtone.

### Get New Ringtones

A wide variety of new ringtones are available and you can access them right from your phone. (Additional charges may apply, but some are free.)

1. Press  > **Settings** > **Ringtones**.
2. Select a ringtone type category (**Incoming Calls**, **Voicemail**, **Messages**, etc.) and any applicable subcategories.
3. Select **Downloaded** > **Get Stuff**.
4. Use the navigation key and keypad to search through available ringtones. When you find the one you want, highlight it and press .
5. To purchase the ringtone, use your navigation key to move the cursor over **Buy**. When the cursor changes from an arrow into a hand, press . (The ringtone will download automatically.)
6. When the download is finished, select an option to continue:
  - **Listen** to listen to the ringtone.
  - **Assign** to assign the ringtone to a call or message type or to a specific contact.
  - **Shop** to browse for other items to download.

## Set Up Voice Guide

Voice Guide allows you to hear voice prompts and spoken numbers or key names as you press a key, and also to hear menus and options, Contacts names, email addresses, URLs, and other items as you highlight each item onscreen. (The default setting is **Off**.)

1. Press  > **Settings** > **Others** > **Accessibility** > **Voice Services** > **Voice Guide**.
2. Select **On** or **Off**.

**Note:** When the ringtone volume is set to **Silence All** or **Vibrate All**, Voice Guide does not work.

## Select a Vibration Pattern

You can select vibration patterns for incoming calls, messages, alarms, and scheduled events.

1. Press  > **Settings** > **Others** > **Accessibility** > **Vibrate Type**.
2. Select **Incoming Calls**, **Voicemail**, **Messages**, or **Alarm/Calendar**.
3. Highlight a vibration pattern and press .

## Messaging Settings

Your phone's advanced messaging capabilities let you send and receive different kinds of messages without placing a voice call.

Messaging settings allow you to create a signature with each sent message and your own preset messages.

## Set Clear Alerts Icon

Clear Alerts Icon will clear the envelope icon on the display.

1. In standby mode, press **MESSAGING** (left softkey) > **OPTIONS** (right softkey) > **Clear Alerts Icon**.
2. Press **YES** (left softkey).

## Set a Callback Number

With this feature, you can specify the callback number your recipients see when you send messages.

1. In standby mode, press **MESSAGING** (left softkey) > **OPTIONS** (right softkey) > **Callback Number**.
2. Select **None**, **My Phone Number**, or **Other**. If you select **Other**, enter a callback number and press .

## Add a Customized Signature

Add a customized signature to each message you send.

1. In standby mode, press **MESSAGING** (left softkey) > **OPTIONS** (right softkey) > **Signature**.
2. Select **On**. (If you do not wish to attach a signature to your outgoing messages, select **Off**.)
3. Enter a signature and press .

## Manage Preset Messages

Your phone is loaded with 20 preset messages to help make sending messages easier. Customize or delete these messages, such as “Where are you?,” “See you later,” and “Meet me at” to suit your needs, or add your own messages to the list.

To edit or delete a preset message:

1. In standby mode, press **MESSAGING** (left softkey) > **OPTIONS** (right softkey) > **Preset Messages**. The list of preset messages will be displayed.
2. To edit or delete a message, highlight it and press **OPTIONS** (right softkey).
3. Select **Edit**, edit the message, and press .

– or –

Select **Delete** > **YES** (left softkey) to delete the message. (You can also reset all messages by selecting **Reset all messages** > **YES** [left softkey].)

To change the language of the preset message:

1. In standby mode, press **MESSAGING** (left softkey) > **OPTIONS** (right softkey) > **Preset Messages**.
2. Press **OPTIONS** (right softkey) > **Select Language**.
3. Select **English** or **Spanish**.

## Message Alerts

You can set how often your phone alerts you when there is a new message notification.

1. In standby mode, press **MESSAGING** (left softkey) > **OPTIONS** (right softkey) > **Repeated Tone** > **Messages**.
2. Select **Single Tone** (once only) or **Repeated Tone** (once every minute).

## Emergency Alerts

Your phone is compatible with federally supervised cell phone alert services which send out broadcast SMS messages for public warning.

1. In standby mode, press **MESSAGING** (left softkey) > **OPTIONS** (right softkey) > **Emergency Alerts**.
2. Check the box next to the options you wish to select:
  - **Presidential Alerts** to deliver a national Presidential alert. Presidential Alerts is always grayed out (not selectable) and cannot be excluded.
  - **Imminent Threat - Extreme** to deliver emergency alerts in an extreme emergency situation (an extraordinary threat to life or property).
  - **Imminent Threat - Severe** to deliver emergency alerts in a severe emergency situation (a significant threat to life or property).
  - **Amber Alerts** to deliver alerts related to missing or endangered children.
  - **Emergency Alerts Test Messages** to send a test message to make sure that the alert messages can be successfully received.

## Long Message Reassembly

When you receive a long message, it is divided into up to 15 messages and delivered to your phone. You can choose to combine them to display as one message rather than segmented ones.

1. In standby mode, press **MESSAGING** (left softkey) > **OPTIONS** (right softkey) > **Long Message Re-assembly**.
2. Select **On** or **Off**.

## Phone Setup Options

You can set options for your navigation keys, programmable button, keyguard, and headset.

## Navigation Key Shortcuts

You can use the navigation keys as shortcuts to access specific menu items directly from standby mode. You can reassign the default shortcuts to the menu items you choose.

1. Press  > **Settings** > **Others** > **Navigation Keys**.
2. Highlight the navigation key you wish to reassign and press .
3. Using the navigation key or your keypad, highlight a function.
4. Press **ASSIGN** (left softkey) to save. (For options with submenu levels, such as Settings, you can assign submenu options by navigating to the desired option before pressing **ASSIGN**.)

## Programmable Button

You can customize your programmable button to perform a variety of functions.

1. Press the programmable button in standby mode and then press **CUSTOMIZE** (left softkey), if available.

– or –

Press  > **Settings** > **Others**.

2. Select **Programmable Button** > **Do Nothing**, **Calendar**, **Bluetooth**, or **Alarm**.

## Keyguard

This feature enables you to lock side buttons while the phone is closed.

1. Press  > **Settings** > **Keyguard**.
2. Select **On**.

**Tip:** You can deactivate this feature temporarily by pressing and holding the external speaker button while the phone is closed.

## Headset Mode

Set up your phone for the type of headset (mono or stereo) and the ringtone mode.

To set the audio mode:

- Press  > **Settings** > **Others** > **Headset Mode** > **Earpiece** > **Stereo** or **Mono**.

To set the ringtone mode:

- Press  > **Settings** > **Others** > **Headset Mode** > **Ringtone Sound** > **Normal** or **Headset Only**.

## Security Settings

The Security settings menus let you set phone security, lock code, and more.

### Lock Your Phone

When your phone is locked, you can only make calls to 911.

1. Press  > **Settings** > **Lock Phone**.
2. Enter your lock code.
3. Select **Lock Now**.

**Tip:** The first time you access the Lock Phone menu, you will be advised to change the default lock code by pressing **CHANGE** (left softkey). Enter and re-enter your new lock code to proceed. For details, see [Change the Lock Code](#).

### Unlock Your Phone

1. From standby mode, press **UNLOCK** (left softkey).
2. Enter your lock code.

### Change the Lock Code

1. Press  > **Settings** > **Lock Phone** and enter your lock code.
2. Select **Change Lock Code**.
3. Enter your new lock code.
4. Re-enter your new lock code. (You will be prompted to create a lock code hint to help you remember your new lock code.)
5. If you want to create a lock code hint, press **YES** (left softkey). Enter a hint and press .

– or –

Press **NO** (right softkey) to return to the previous menu.

To edit or delete a lock code hint:

1. Press **MENU OK** > **Settings** > **Lock Phone** and enter your lock code.
2. Select **Lock Code Hint**.
3. Edit the hint and press **MENU OK**.

– or –

Delete the hint by pressing **BACK** and press **MENU OK**.

**Tip:** If you can't recall your lock code, try using the last four digits of your wireless phone number or check your lock code hint. If this doesn't work, call Boost customer care.

## Delete Phone Content

You can quickly and easily delete all the content that you have created or stored in your phone.

1. Press **MENU OK** > **Settings** > **Reset/Delete** and enter your lock code.
2. Select **Delete Stuff**.
3. Highlight an option and press **MENU OK**.
  - **Messages** to delete all messages.
  - **Call Logs** to delete all call history from the phone.
  - **Browser Cookies and Cache** to delete all Web cookies and all Web cache memory saved in the phone.
  - **Download Stuff** to delete all data downloaded to your phone.
  - **Contacts** to delete all of your Contacts including speed dial numbers saved in your Contacts.
  - **Voice Memo** to delete all voice data and call memos saved in the phone.
  - **All Stuff** to delete all user-added data.
4. Read the message and press **DELETE** (left softkey).

## Reset Your Phone and Phone Content

This option lets you clear different types of personal information stored on your phone, reset your phone to factory settings, or both.

1. Press  > **Settings** > **Reset/Delete**.
2. Enter your lock code.
3. Highlight an option and press 
  - **Reset Settings** to restore all the factory defaults, including ringtone types and display settings. Contacts, History, Calendar, and Messaging are not affected.
  - **Reset Phone** to reset all settings and erase all data on your phone.
4. Read the message and press the left softkey (**RESET SETTINGS** or **RESET PHONE**).

## Security Features for Data Services

You can enable or disable data services, or change Net Guard settings.

### Enable Data Services

Although your phone's data services are turned off by default, you may enable them at any time.

To enable data services:

1. Press  > **Settings** > **Others** > **Data Settings** > **Data** > **On**. (A message is displayed.)
2. Press **YES** (left softkey) to enable data services.

### Disable Data Services

You can disable data services again without turning off your phone; however, you will not have access to all data services, including Web and messaging. Disabling data services will avoid any charges associated with these services. While signed out, you can still place or receive phone calls, check voicemail, and use other voice services.

To disable data services:

1. Press  > **Settings** > **Others** > **Data Settings** > **Data** > **Off**.
2. Read the disclaimer and press **DISABLE** (right softkey) to sign out.

## Net Guard

If Net Guard is enabled, it will be displayed to confirm that you want a connection when you try to use data services. The Net Guard feature helps you avoid accidental connections. You can disable the feature in the future by selecting **Auto-Connect** when you see Net Guard displayed.

- Press  > **Settings** > **Others** > **Data Settings** > **Net Guard**.
  - **On** to activate the Net Guard.
  - **Off** to deactivate the Net Guard.

**Note:** When enabled, Net Guard appears only once as long as you have not turned the phone off and on.

# History

History keeps track of the calls placed, received, and missed on your phone.

## View History

History is a list of the last 60 incoming, outgoing, or missed phone calls. History makes redialing fast and easy. It is continually updated as new numbers or entries are added to the beginning of the list and the oldest entries are removed from the bottom of the list.

Each entry contains the phone number (if available) and Contacts entry name (if the number is in your Contacts). Duplicate calls (calls from the same number) may appear only once on the list.

## The History List

Access your phone's call history.

- Press  > **History**.

**Shortcut:** From standby mode, press  or the call list button to display your recent calls.

**Note:** History records only calls that occur while the phone is turned on. If a call is received while your phone is turned off, it will not be included in History.

## History Icons

You can determine if an entry was an incoming, outgoing, or missed call from the icons shown below.

 = Incoming Call

 = Outgoing Call

 = Missed Call

## History Thread

The History thread screen shows all history for a selected entry. You can also keep track of all the messages you have sent and received for the selected entry.

To display a History thread:

1. Press  > **History**.
2. Highlight an entry and press .

## History Details

Display a History entry's details.

1. Press  > **History**.
2. Highlight an entry from the list and press . The History thread is displayed.
3. Highlight an entry and press .

An onscreen menu may also be available according to the type of call. See [History Options](#).

## History Options

You may see several menu items on the onscreen menu.

- Press  to call the selected entry.
- Press **SEND MESSAGE** (left softkey) to send a message to the selected entry.
- Press **OPTIONS** (right softkey) for additional options:
  - **New Group** to create a new group entry. See [Create a Group Entry](#).
  - **Contact Details** to display information about the entry if it has already been saved in your Contacts.
  - **Save Contact** to save a phone number. See [Save a Number from History](#).
  - **Delete** to delete the entry.
  - **Delete All** to delete all History entries. See [Delete History](#).
  - **Prepend** to add numbers to the beginning of the selected number.

## Make a Call from History

You can easily make a phone call from History.

1. Press **MENU OK** > **History**.
2. Highlight an entry and press **TALK**.

**Note:** You cannot make calls from History to entries identified as **No Caller ID**, **Private** (Restricted ID), or **Unavailable ID**.

## Save the Information in Your History

You can save the information which appears in your History into your Contacts.

### Save a Number from History

Save numbers from history to new or existing Contacts entries.

1. Press **MENU OK** > **History**.
2. Highlight an entry and press **OPTIONS** (right softkey) > **Save Contact**.
3. Select **New Entry** or **Existing Entry**.
4. If **New Entry** was selected, select a number type, and then enter the new entry name.

– or –

If **Existing Entry** was selected, select an existing entry to which you want to save the number, and then highlight a number type and press **MENU OK**.

5. Press **DONE** (left softkey) to save the entry.

### Make a New Group Entry from History

You can start a new group Contacts entry from an individual History entry.

1. Press **MENU OK** > **History** > **OPTIONS** (right softkey) > **New Group**.
2. Read the message and press **START** (left softkey).
3. Highlight an entry you want to add to a group and press **MENU OK**. A check mark will appear in the box next to the selected entry.

**Tip:** Press **OPTIONS** (right softkey) > **Enter New Address** or **Contacts** to enter a new phone number or address or to select an entry from your Contacts.

**Note:** Each group entry can contain up to 40 members.

4. When you have selected all the entries you want to add, press **CONTINUE** (left softkey).
5. Enter a group name and press  > **SAVE** (left softkey).

## Delete History

You can delete individual or all entries in your History.

1. Press  > **History**.
2. Highlight an entry you wish to delete and press **OPTIONS** (right softkey) > **Delete**.
  - Select **Delete All** to delete all entries.
3. If you are certain you want to delete one or all entries from History, press **DELETE** (left softkey).

# Contacts

Your phone's Contacts help you stay in touch with family, friends, and colleagues by keeping track of all their contact information. This section explains how to use your phone's Contacts.

## About Contacts

This topic defines your phone's contact entry types.

- **Personal Contacts Entries** – Entries for an individual. Your phone can store up to 600 personal Contacts entries. Each entry can contain up to seven phone numbers, and three email addresses, three IM addresses, and three Web addresses.
- **Group Contacts Entries** – Entries that contain more than one personal Contacts entry. Your phone can store up to 25 Group Contacts entries. Each group entry can contain up to 40 members.

**Note:** Some service numbers are saved in Contacts by default.

## View Contacts

Access your Contacts entries currently stored in your phone.

### The Contacts List

1. In standby mode, press **CONTACTS** (right softkey). You will see the Contacts list.
2. Highlight a personal entry to show the entry's main phone number, or highlight a group entry to show how many members it has.

### Contacts Details

1. In standby mode, press **CONTACTS** (right softkey).
2. Highlight an entry and press  to show the details.

**Tip:** Highlight any data field and press  on the details screen. Menu options for that field will appear, if available.

### View History from Contacts

You can view the history of a selected Contacts entry from the Contacts list.

1. In standby mode, press **CONTACTS** (right softkey).
2. Highlight an entry and press **OPTIONS** (right softkey) > **Contact History**.

## Create a New Contacts Entry

It's easy to add new Contacts entries to your Contacts list.

### Create a Personal Entry

Add a new Contacts entry through the Contacts application.

1. In standby mode, press **CONTACTS** (right softkey) > **Add New...** > **New Contact**.
2. Enter a name for the new entry and press the navigation key down.
3. Enter the phone number and press .
4. Highlight a number type for the entry (**Mobile, Home, Work, Pager, Fax, or Other**) and press .
5. Press **DONE** (left softkey).

After you have saved the number, the new Contacts entry is displayed.

#### Tip: ICE - In Case of Emergency

To make it easier for emergency personnel to identify important contacts, you can list your local emergency contacts under "ICE" in your phone's Contacts list. For example, if your mother is your primary emergency contact, list her as "ICE-Mom" in your Contacts list. To list more than one emergency contact, use "ICE1- \_\_\_\_\_," "ICE2- \_\_\_\_\_," etc.

### Create a Group Entry

You can create a group by assigning personal Contacts entries as members and then naming the new group. Each group entry can contain up to 40 members for sending messages.

1. In standby mode, press **CONTACTS** (right softkey) > **Add New...** > **New Group**.
2. Read the message and press **START** (left softkey).
3. Highlight an entry you want to add to a group and press . A check mark will appear in the box next to the selected entry.
  - If the entry has more than one number, select a number or numbers and press **DONE** (left softkey). Each selected number will be added as a separate entry to the group.

**Tip:** Press **OPTIONS** (right softkey) > **Enter New Address** or **Recent History** to enter a new phone number or address or to select an entry from your history.

4. When you have selected all the entries you want to add, press **CONTINUE** (left softkey).
5. Enter a group name and press  > **SAVE** (left softkey).

## Save a Number Using the Phone Keypad

You can save a phone number to Contacts directly from the phone keypad.

1. From standby mode, enter a phone number.
2. Press **OPTIONS** (right softkey) > **Save**.
3. Select **New Entry** or **Existing Entry**.
4. If you chose **New Entry**, select a number type, and then enter the new entry name.

– or –

If you chose **Existing Entry**, select an entry to which you want to save the number, and then highlight a number type and press .

5. Press **DONE** (left softkey) to save the entry.

## Edit a Contacts Entry

Once you've added a Contacts entry, you can add or edit the information in the entry.

### Edit a Contacts Entry

You can edit any Contacts information directly within a Contacts entry.

1. In standby mode, press **CONTACTS** (right softkey).
2. Highlight the entry you want to edit and press **OPTIONS** (right softkey) > **Edit Contact** or **Edit Group**.
3. Highlight the information you wish to edit.
4. Add or edit the information and press .
5. Press **DONE** (left softkey) or **SAVE** (left softkey) to save your changes.

### Delete a Contacts Entry

Follow these steps to delete a Contacts entry.

1. In standby mode, press **CONTACTS** (right softkey).
2. Highlight an entry or a group you want to delete.
3. Press **OPTIONS** (right softkey) > **Delete Contact** or **Delete Group**.

4. Press **DELETE** (left softkey).

## Add a Number to a Personal Entry

You can save a new number to an existing Contacts entry.

1. In standby mode, press **CONTACTS** (right softkey).
2. Highlight the entry you want to add a number to and press **OPTIONS** (right softkey) > **Edit Contact** > **<Add Number>**.
3. Enter the new number and press .
4. Highlight a label for the number and press .
5. Press **DONE** (left softkey) to save the new number.

## Assign a Ringtone to a Personal Entry

Assign a ringtone to a Contacts entry so that you can identify the caller by the ringtone. See [Ringtones](#).

1. In standby mode, press **CONTACTS** (right softkey).
2. Highlight an entry and press .
3. Select **Set Ringtones** > **Incoming Calls** or **Message**.
4. Select **Change**.
5. Highlight a ringtone category, such as **Default Ringtone**, **Downloaded**, **Preloaded Ringtones**, or **No Ringtone** and then press .
6. Highlight a ringtone and press .

**Tip:** If you select **Downloaded** > **Get Stuff** in step 5, you can purchase and download new ringtones right from your phone. For details, see [Ringtones](#) and [Download Games, Ringtones, and More](#).

## Assign a Picture to a Personal Entry

Assign a picture to display each time a certain contact calls you.

1. In standby mode, press **CONTACTS** (right softkey).
2. Highlight an entry and press .
3. Highlight  and press .
4. Select **Choose Photo**.
5. Select a photo category and press .
6. Select an image and press  to assign it.

## Add Members to a Group Entry

You can add a group member to an existing group.

1. In standby mode, press **CONTACTS** (right softkey).
2. Highlight the group you want to add members to and press **OPTIONS** (right softkey) > **Edit Group** > **Add More**.
3. Read the message and press **START** (left softkey).
4. Highlight an entry you want to add and press 
  - If the entry has more than one number, select a number or numbers. Each selected number will be added as a separate entry to the group.
5. Repeat step 4 to add additional members.
6. Press **CONTINUE** (left softkey) > **SAVE** (left softkey).

## Remove Members from a Group Entry

You can remove members from an existing group Contacts entry.

1. In standby mode, press **CONTACTS** (right softkey).
2. Highlight the group you want to remove members from and press **OPTIONS** (right softkey) > **Edit Group**.
3. Highlight a member and press **OPTIONS** (right softkey) > **Remove from Group** > **YES** (left softkey).
4. Repeat step 3 to remove additional members.
5. Press **SAVE** (left softkey).

## Find Contacts Entries

You can easily search the information stored in your Contacts.

### Find an Entry from Contacts

1. In standby mode, press **CONTACTS** (right softkey).
2. Scroll through all the entries.

– or –

Enter the first few letters of any part of an entry's name. Contacts with matching letters are listed. (The more letters you enter, the more your search narrows.)

3. Highlight an entry and press **TALK** to dial the number displayed. (Press the navigation key left or right to display other listed numbers.)

– or –

Highlight an entry and press **MENU OK** to display the details.

### Find an Entry Using the Phone Keypad

You can search Contacts entries for the numbers that contain a specific string of numbers.

1. Enter four or more digits of the number in standby mode. (The more numbers you enter, the more specific the search becomes.)
2. All Contacts entries matching the entered numbers will be displayed.
3. Highlight an entry and press **TALK** to dial the number.

– or –

Highlight an entry and press **MENU OK** to display further options available.

## Use Contacts Information in Other Applications

You can use saved Contacts information in other applications.

To copy information into a message:

1. In standby mode, press **CONTACTS** (right softkey).
2. Highlight an entry and press **MENU OK**.
3. Highlight the information you want to copy, such as phone numbers, email addresses, URLs, or street addresses, and press **MENU OK**.
4. Select **Share > Message**.

After you select one or more recipients, the text entry screen for the type of message specified will open, and the selected text will appear in the body of the message.

**Note:** For more information about messaging, see [Messaging](#).

## Assign Speed Dial Numbers

Your phone can store up to 98 phone numbers in speed dial locations. (See [Call Using a Speed Dial Number](#).)

1. Add a number to a new or to an existing Contacts entry. See [Add a Number to a Personal Entry](#), if the number is not in your Contacts.

– or –

In standby mode, press **CONTACTS** (right softkey), highlight an entry and press **MENU OK**.

2. Highlight the number and press **OPTIONS** (right softkey) > **Set Speed Dial**.
3. Highlight an available speed dial location and press **MENU OK**.
4. Press **BACK** to return to the Contacts menu.

**Tip:** To replace a current assignment, select a location and press **REPLACE** (left softkey).

To check speed dial assignments:

1. In standby mode, press **CONTACTS** (right softkey).
2. Press **OPTIONS** (right softkey) > **Settings > Speed Numbers**.

## Secret Contacts Entries

When you make an entry secret and hide it, that entry is not displayed in your Contacts. In History, a telephone number is displayed but the Contacts entry's name is not.

To set or unset an entry secret:

1. In standby mode, press **CONTACTS** (right softkey).
2. Highlight an entry and press **OPTIONS** (right softkey) > **Set as Secret** or **Set as Not Secret**.

To hide or show secret entries:

1. In standby mode, press **CONTACTS** (right softkey).
2. Press **OPTIONS** (right softkey) > **Settings** > **Hide Secret** or **Show Secret**.
3. Enter the four-digit lock code.

**Tip:** If you can't recall your lock code, try using the last four digits of your wireless phone number. If this doesn't work, call Boost customer care.

## Dial Services

Your Contacts list is preprogrammed with contact numbers for various services.

To dial a service from your Contacts:

1. In standby mode, press **CONTACTS** (right softkey).
2. Press **OPTIONS** (right softkey) > **Settings** > **Services**.
3. Select **Directory Assistance**, **Voicemail**, **Community Information**, **Non-Emergency Services**, **Traffic Information**, **Call Care**, **TRS Relay for TTY**, **Call Before You Dig**, **Emergency Call**, **Call Balance**, **Call Re-Boost**, or **Boost Care**.
4. Press .

To dial a service from standby mode using your keypad:

- Dial the appropriate service number:
  - Call Balance - 
  - Call Care - 
  - Directory Assistance- 
  - Call Re-Boost - 

# Messaging

Send your messages to your family and friends with text messaging (SMS) and multimedia messaging (MMS). You can also set up an email account on your phone.

## Text Messaging and Multimedia Messaging

With messaging, you can send and receive messages between your phone and another messaging-ready phone. When you receive a new message, it will automatically display on your phone's screen.

In addition, messaging includes a variety of preset messages, such as "I can't talk now, please send a message," that make composing messages fast and easy. Use your phone to customize your own preset messages (up to 50 characters).

There are two types of messaging, text messaging (SMS) and multimedia messaging (MMS).

Text messages can be composed of up to six segments of 160 (140 in Spanish) characters each, for a total of 960 (840 in Spanish) characters per text message. The current segment and total segment count is displayed at the top of each segment. For example, (5/6) at the top of a segment would indicate you are viewing segment five of a six-segment message.

Multimedia messages consist of both text and multimedia files, such as voice recordings, pictures, or videos. Your DuraShock can send messages with voice recordings attached, and can receive and play or display messages with voice recordings or pictures. Messages with videos attached may be received, but the videos cannot be played on the phone.

## Compose Messages

Easily compose and send a text or multimedia message from your phone.

1. Press  > **Messaging**.

**Shortcut:** Press **MESSAGING** (left softkey) in standby mode.

2. Select **Send Message**.
3. Select a recipient from the list or from the following options:
  - **Go to Contacts** to select a recipient from your Contacts. (Qualifying Contacts entries must contain a phone number or an email address.)
  - **MULTIPLE** (left softkey) to select multiple recipients. Press **CONTINUE** (left softkey) when you have finished selecting and entering recipients. (You may include up to 40 recipients per message.)

- **NEW ADDRESS** (right softkey) to enter a recipient's phone number or email address directly. Press **CONTINUE** (left softkey) to proceed.
4. Compose a message.
    - Press **OPTIONS** (right softkey) to select additional options.
  5. Select **<Add Attachment>** > **Voice**.
  6. Select **Recorded Data**. (You can also choose to record a new audio message.)
  7. Select files you would like to attach.
  8. Review your message and press **SEND** (left softkey).

## Access Messages

Read or reply to messages you receive on your phone.

To read a message:

- When you receive a message, your phone will display a notification message. Use your navigation key or select **View**.

To reply to a message:

1. While the message is displayed, press **REPLY** (left softkey).
  - Select **Reply to Sender**, or select **Reply All** if you are replying to a message with multiple recipients.
2. Compose a reply and press **SEND** (left softkey).

## Threaded Messaging

Threaded messaging lets you follow a chain of messages to and from a particular contact.

To display the thread list:

- In standby mode, press **MESSAGING** (left softkey) > **Messages**.

You will see a thread list. Each thread has an entry's name (if saved in Contacts), a phone number, or an email address. You will also see the number of unread messages, if any, for each thread.

## View Messages

Highlight a thread and press  to display the messages sent to and received from a particular contact, in reverse chronological order. Failed, pending, and draft messages are also listed.

Highlight a message to see details for that message.

- **Me** - Message you sent.
- **Me(Failed)** - Message you did not send successfully.
- **Me(Pending)** - Message you have not sent yet because your phone has no network connection. The message will be sent automatically when your phone reconnects to the network.
- **Me(Draft)** - Message you saved as a draft. Only one draft can be saved in each thread, and that draft appears at the top of the thread.

## Message Details

Highlight a message and press  to display the message details and view the entire message.

You can select certain information from a message and automatically save it or use it in a related application. See [Simple Data Exchange](#).

## Threaded Messaging Options

When you are viewing a messaging thread list, a message thread, or a message details screen, you can choose from among the following options. (Options will vary according to screen.)

- Press  or  to make a call.
- Press **SEND MESSAGE** (left softkey) to send a message to the entry.
- Press **REPLY** (left softkey) to reply to a message.
- Press **SEND** (left softkey) to send a draft message.
- Press **RESEND** (left softkey) to resend a failed message.
- Select a message, press **OPTIONS** (right softkey) and select an option:
  - **Forward** to forward the selected message.
  - **Lock** to lock the selected message.
  - **Unlock** to unlock the selected message.
  - **Unlock All** to unlock all messages.

**Note:** Messages are automatically deleted starting with the oldest. To save messages, lock them.

- **Delete** to delete the selected message.
- **Delete All** to delete all messages.
- **Call** to dial the phone number appearing in the selected message.
- **Launch** to open the URL appearing in the selected message.
- **Save Number** to save the phone number appearing in the selected message.
- **Save Email** to save the email address appearing in the selected message.

- **Manage Text Blocking** to block text messages from specific phone numbers or email addresses.
- **Settings** to display the Messaging Settings menu.
- **Combine/Uncombine** to display segmented messages as one message or vice versa.
- **More Information** to display more information when receiving an Emergency Alert message. See [Emergency Alerts](#).

# Calendar & Tools

Learn how to use many of your phone's productivity-enhancing features.

## Calendar

Use Calendar to create and manage events, meeting, and appointments. Your Calendar helps organize your time and reminds you of important events.

### Add an Event to the Calendar

Your Calendar helps organize your time and reminds you of up to 100 important events.

1. Press  > **Tools** > **Calendar**.
2. Highlight a day to which you would like to add an event and press **OPTIONS** (right softkey) > **Add Schedule**.
3. Enter a description and press .
4. Select a category for the event (Appointment, Meeting, etc.) by highlighting the category field and pressing .
5. Select a priority for the event by highlighting the priority field and pressing .
6. Select a start and end time for the event by highlighting the start and end time fields and pressing .
7. Enter a location for the event by highlighting the location field and pressing  > **EDIT** (left softkey). Press  when you have finished.
8. Select a ringtone type for the alarm by highlighting the ringtone field and pressing 
  - To download ringtones, select **Downloaded** > **Get Stuff**.
9. Select an alarm time by highlighting the alarm time field and pressing .
10. Select a repeat status for the alarm by highlighting the repeat field and pressing 
  - If you chose **Specific Period**, set a start and end date for the repeat status and press **OK** (left softkey).
  - If you chose **Weekly**, select the check box for each day of week you wish to set and press **DONE** (left softkey).
11. Press **SAVE** (left softkey).

**Tip:** To change the calendar display views, press the left softkey (**MONTH** or **WEEK**) repeatedly to toggle between monthly and weekly views.

**Tip:** On the weekly view, press the navigation key up or down to display the previous week or the next week, respectively.

**Tip:** Press **OPTIONS** (right softkey) > **Settings** > **Holiday/Weekday** to enter holidays and weekdays.

## Add a To Do List Item to the Calendar

Your phone can store and manage up to 40 To Do list items.

1. Press **MENU OK** > **Tools** > **Calendar**.
2. Highlight a day to which you would like to add a To Do list item and press **OPTIONS** (right softkey).
3. Press the navigation key right and select **Add To Do**.
4. Enter a description and press **MENU OK**.
5. Select a category for the item by highlighting the category field and pressing **MENU OK**.
6. Select a priority for the item by highlighting the priority field and pressing **MENU OK**.
7. Select a time and date for the item by highlighting the time and date field and pressing **MENU OK**.
8. Select a status for the item by highlighting the status field and pressing **MENU OK**. When you add an item, set it to **Needs Action**.
9. Press **SAVE** (left softkey).

## Calendar Alerts

If you have an event on the Calendar, your phone alerts you with a ringing or vibrating alarm and displays a summary of the event.

To respond to the alarm, select an available onscreen menu or press the appropriate softkey:

- Select **Snooze**, or press **SNOOZE** (left softkey) after selecting **View** to stop the alarm and start snooze mode (if applicable).
- Press **DISMISS** (right softkey) to clear the alarm (if applicable).
- Select **View** to display the event detail screen.

**Tip:** To change the alarm settings, press **OPTIONS** (right softkey) > **Settings** > **Alarm** to set the snooze options.

## View Events

Open the Calendar application to view your schedule of events.

**Tip:** Days with scheduled events are indicated by small colored rectangles just below the date. A rectangle's color depends on the repeat status for an event.

1. Press  > **Tools** > **Calendar**.
2. Highlight the day for which you would like to view events and press . The day's event list is displayed.

– or –

Press **OPTIONS** (right softkey) > **Schedule List** or **To Do List**.

3. Highlight an event and press . The event's details are displayed. You can edit the event on this screen.

## Delete Events

The following steps outline how to delete events from your phone's calendar.

1. Press  > **Tools** > **Calendar**.
2. Highlight the day from which you would like to delete an event and press .

– or –

Press **OPTIONS** (right softkey) > **Schedule List** or **To Do List**.

3. Highlight an event and press **OPTIONS** (right softkey) > **Delete**.
4. Highlight an option and press 
  - **This** to delete the highlighted event.
  - **Select** to delete multiple events.
  - **All on This List** to delete all events on the list.
  - **All Completed Events** to delete completed To Do List items.

5. Press **YES** (left softkey).

To delete old events or all events:

- Press  > **Tools** > **Calendar** > **OPTIONS** (right softkey) > **Delete Memory** > **Delete Old** (or **Delete All**) > **YES** (left softkey).

## Alarm

Your phone comes with a built-in alarm that has multiple alarm capabilities.

1. Press **MENU OK** > **Tools** > **Alarm**.
2. Highlight an alarm number and press **MENU OK**.
3. Turn the alarm on or off by highlighting the alarm field and pressing **MENU OK**.
  - Highlight **On** or **Off** and press **MENU OK**.
4. Enter a description for the alarm by highlighting the description field and pressing **MENU OK**.
5. Select a time for the alarm by highlighting the time field and pressing **MENU OK**.
6. Select a repeat status for the alarm by highlighting the repeat field and pressing **MENU OK**.
7. Select a ringtone option for the alarm by highlighting the ringtone field and pressing **MENU OK**.
8. Select a volume level for the alarm by highlighting the volume field and pressing **MENU OK**.
9. Select a ringtone length for the alarm by highlighting the ringtone length field and pressing **MENU OK**.
10. Select a snooze interval for the alarm by highlighting the snooze interval field and pressing **MENU OK**.
11. Select the number of times the snooze should repeat by highlighting the snooze time field and pressing **MENU OK**.
12. Press **SAVE** (left softkey).

**Tip:** Press **ON** or **OFF** (left softkey) to toggle the alarm on and off.

## Bluetooth

Bluetooth® is a short-range communications technology that allows you to connect wirelessly to a number of Bluetooth devices, such as headsets and hands-free car kits, and Bluetooth-enabled handholds, computers, and wireless phones. The Bluetooth communication range is usually approximately 30 feet.

### Turn Bluetooth On and Off

By default, your phone's Bluetooth feature is turned off. Turning Bluetooth on enables your phone's Bluetooth functions.

1. Press **MENU OK** > **Bluetooth** > **On/Off**.
2. Press **ON** (left softkey) to enable Bluetooth. Press **OFF** (left softkey) to disable Bluetooth.

**Note:** Turn off Bluetooth when not in use to conserve battery power, or in places where using a wireless device is prohibited, such as aboard an aircraft and in hospitals.

## Make Your Phone Discoverable

To make your phone discoverable (allowing other Bluetooth devices to detect it), you must set your phone's visibility to other than **Hidden**.

1. Press  > **Bluetooth** > **Visibility**.
2. Select **Visible for 3 min** or **Always visible**. If you select **Always visible**, your phone will be discoverable by all in-range Bluetooth devices until you change the setting. If you select **Visible for 3 min**, your phone will return to hidden mode after three minutes.

## Bluetooth Status Indicators

The following icons show your Bluetooth connection status at a glance:



Your phone's Bluetooth feature is turned on.



Your phone is visible to other Bluetooth devices.



Your phone is connected to a Bluetooth device.

The above icons will blink while your phone is communicating with a Bluetooth device.

## Bluetooth Menu

The **Bluetooth** menu allows you to set up many of the characteristics of your phone's Bluetooth feature. Menu items include:

- Setting your phone's visibility (or "discoverability") for other Bluetooth devices.
- Adding a new Bluetooth device to your phone.
- Displaying your Bluetooth trusted devices list.
- Displaying your phone's Bluetooth information.

To access the Bluetooth menu:

- Press  > **Bluetooth** to select from following options:
  - Select **On/Off** to enable or disable Bluetooth.
  - Select **Visibility** > **Hidden**, **Visible for 3 min**, or **Always visible** to set your Bluetooth visibility.
  - Select **Add New** to add a new Bluetooth device.

- Select **Trusted Devices** to display a list of trusted Bluetooth devices.
- Select **My Bluetooth Info** to display your phone's Bluetooth name, address, class, and supported profiles.

## Pair Bluetooth Devices

The Bluetooth pairing process allows you to establish trusted connections between your phone and another Bluetooth device. When devices are paired, a passkey (PIN) is shared between devices, allowing for fast, secure connections while bypassing the discovery and authentication process.

1. Press  **Bluetooth > Add New**.
2. Select the device you wish to pair with and press .
3. Enter the passkey and press .
4. (Optional) Edit the device name and press **SAVE** (left softkey).

**Note:** Due to different specifications and features of other Bluetooth compatible devices, display and operations may be different, and functions such as transfer or exchange may not be possible with all Bluetooth compatible devices.

## View the Trusted Devices List

This list displays a list of devices which are paired with your phone and set as trusted devices.

- Press  **Bluetooth > Trusted Devices**.

### Trusted Devices List Menu

Once you have created trusted devices, several options are available from the Trusted Devices list.

### Left Softkey Menus

1. Press  **Bluetooth > Trusted Devices**.
2. Highlight a device and press the available left softkey options:
  - **CONNECT...** to connect to the selected Bluetooth device, if not connected (for headsets, hands-free and other devices, excluding computers, PDAs, or phones).
  - **TRANSFER...** to send data saved on your phone to the selected Bluetooth device (for computers, PDAs, or phones). See [Send Items via Bluetooth](#).

## Options Menu

1. Press  > **Bluetooth** > **Trusted Devices**.
2. Highlight a device and press **OPTIONS** (right softkey) to display the following options:
  - **Add New** to add a new Bluetooth device.
  - **Delete** to delete the selected device from the list.
  - **Delete All** to delete all devices from the list.
  - **Auto-Accept** to configure your phone's accessibility to other Bluetooth devices.
  - **View/Edit Info** to view or edit the information of the selected device.
  - **Help** to display the Trusted Devices list help.

## Send Items via Bluetooth

Depending on your paired devices' settings and capabilities, you may be able to send Contacts information or calendar events using a Bluetooth connection.

1. Press  > **Bluetooth** > **Trusted Devices**.
2. Select the device from the Trusted Devices list and press **TRANSFER...** (left softkey).
3. Select **Contacts** or **Calendar Events** and press .
4. Follow the onscreen instructions to select items to send.
5. Read the message and press **SEND** (left softkey).

## Voice Services

Your phone's voice services let you place calls using your voice, store voice reminders, and record memos right on your phone. This section includes easy-to-follow instructions for using voice-activated features and managing voice memos.

## Automatic Speech Recognition (ASR)

You can use your phone's built-in automatic speech recognition (ASR) software to dial a phone number or to launch phone functions. All you have to do is to talk into the phone, and ASR will recognize your voice and complete tasks by itself.

## Activate ASR

- From standby mode, press and hold , , or the external speaker button.

**Tip:** You can also activate ASR and use certain features with the phone closed. Press and hold the external speaker button while in standby mode to turn the keyguard off (if it is enabled), and then press and hold the external speaker button and follow the voice prompts.

The phone prompts you to say the name of the command you want to use. To complete your task, simply follow the voice prompts.

Available ASR commands include:

- **Call** <Name or #> to call an entry in your Contacts list or a spoken phone number. See [Make a Voice Call Using ASR](#) for details.
- **Send Message** <Name or #> to send a message to an entry in your Contacts list or to a spoken phone number. See [Send a Message Using ASR](#) for details.
- **Lookup** <Name> to display the detail screen of an entry in your Contacts list. See [Display a Contacts Entry's Information Using ASR](#) for details.
- **Go To** <Menu> to jump directly to menu items or applications. See [Open Menus Using ASR](#) for details.
- **Check** <Item> to check your phone's status. See [Check Phone Status Using ASR](#) for details.

**Tip:** Use ASR in a quiet environment so it can accurately recognize your commands.

**Tip:** During ASR operation, press **TUTORIAL** (left softkey) or **HELP** (left softkey) to get instructions for using the software.

## Make a Voice Call Using ASR

1. Press and hold , , or the external speaker button.
2. When you hear "Say a command," say "Call."
3. When you hear "Say the name or number," say a name or a phone number.
4. When you hear "Which location?," say a number type (for example, "Mobile").

**Tip:** You can skip steps 3 and 4 by saying a name and location after "Call" without pausing (for example, "Call John Jones mobile").

**Note:** If ASR does not recognize the name or number, it will find the most likely matches and display a list of up to three names or numbers. You will hear "Did you say, 'Call...?'" followed by the name or number. You can confirm by saying "Yes." Say "No" to change the selection.

## Send a Message Using ASR

1. Press and hold , , or the external speaker button.
2. When you hear “Say a command,” say “**Send Message.**”
3. When you hear “Say the name or number,” say a name or a phone number.
4. When you hear “Which location?,” say a number type (for example, “Mobile”). The phone displays the text entry screen. See [Messaging](#) for how to compose a message.

## Display a Contacts Entry’s Information Using ASR

1. Press and hold , , or the external speaker button.
2. When you hear “Say a command,” say “**Lookup.**”
3. When you hear “Say the name,” say a Contacts entry’s name. The phone displays the detail screen for that Contacts entry.

## Open Menus Using ASR

You can jump directly to many menu items or applications by saying “Go to” followed by a menu option.

1. Press and hold , , or the external speaker button.
2. When you hear “Say a command,” say “**Go To.**”
3. When you hear “Which shortcut?,” say an application name (for example, “Messaging”).
4. The phone opens the selected menu.

**Tip:** Say “**More options**” to display additional application names.

## Check Phone Status Using ASR

You can use ASR to obtain the following information about your phone:

- **Status** (all of the following except My Phone Number)
- **Time**
- **Signal Strength**
- **Network**
- **Battery**
- **My Phone Number**

To check your information via ASR:

1. Press and hold **TALK**, **SPEAKER**, or the external speaker button.
2. When you hear “Say a command,” say “**Check**.”
3. When you hear “Which status item?,” say a command.

## ASR Settings

To change ASR confirmation:

1. Press and hold **TALK**, **SPEAKER**, or the external speaker button.
2. Press **SETTINGS** (right softkey) > **Confirmation**.
3. Highlight an option and press **MENU OK**.
  - **Automatic** to ask for confirmation only when the system is not sure what you said.
  - **Always Confirm** to always ask for confirmation.
  - **Never Confirm** to never ask for confirmation.

To adapt the system to your voice:

1. Press and hold **TALK**, **SPEAKER**, or the external speaker button.
2. Press **SETTINGS** (right softkey) > **Adaptation** > **Adapt Voice**.
3. Press **START** (left softkey) and repeat each word, phrase, or telephone number you hear.

To reset the adaptation:

1. Press and hold **TALK**, **SPEAKER**, or the external speaker button.
2. Press **SETTINGS** (right softkey) > **Adaptation** > **Reset Voice** > **YES** (left softkey).

To change the ASR mode:

1. Press and hold **TALK**, **SPEAKER**, or the external speaker button.
2. Press **SETTINGS** (right softkey) > **Audio Modes**.
3. Highlight an option and press **MENU OK**.
  - **Expert Mode** to sound a beep only.
  - **Prompt Mode** to prompt for required information.
  - **Readout Mode** to prompt for required information and to read the text displayed on the main screen.

To change the ASR dialing region:

1. Press and hold **TALK**, **SPEAKER**, or the external speaker button.
2. Press **SETTINGS** (right softkey) > **Dialing Region**.
3. Highlight an option and press **MENU OK**.
  - **North America** to recognize only numbers valid in North America.
  - **Other** to recognize any number regardless of location.

To display the ASR software version:

1. Press and hold **TALK**, **SPEAKER**, or the external speaker button.
2. Press **SETTINGS** (right softkey) > **About**.

## Manage Voice Memos

Use your phone's Voice Memo to record brief memos to remind you of important events, phone numbers, or grocery list items and to record call memos of the other party's voice during a phone call.

**Note:** You can store up to 2000 memos on your phone. Maximum recording time depends on the available memory space on your phone.

## Record Voice Memos

To record an audio memo:

1. Press **MENU OK** > **Tools** > **Voice Services** > **Voice Memo** > **Record**.
2. Start recording after the beep.
3. To stop recording, press **BACK**, **END**, or **STOP** (right softkey).

To record the other party's voice during a phone call:

1. During a call, press **OPTIONS** (right softkey) > **Voice Memo**.
2. Start recording after the beep.

**Note:** Only the other party's voice is recorded during this process.

3. To stop recording, press **BACK** or **STOP** (left softkey).

## Play Voice Memos

To play one or all memos:

1. Press **MENU OK** > **Tools** > **Voice Services** > **Voice Memo** > **List**.
2. Highlight the memo you want to play and press **MENU OK**.

– or –

Press **OPTIONS** (right softkey) > **Play** > **All** to play all memos continuously.

To play multiple memos:

1. Press **MENU OK** > **Tools** > **Voice Services** > **Voice Memo** > **List**.
2. Press **OPTIONS** (right softkey) > **Play** > **Multiple** and select memos you want to play.
3. Press **PLAY** (left softkey).

## Voice Memo Options

Your phone offers several options for managing voice memos you have recorded.

1. Press **MENU OK** > **Tools** > **Voice Services** > **Voice Memo** > **List**.
2. Highlight a memo and press **OPTIONS** (right softkey) to display available voice memo options:
  - **Play** to play selected memos or all memos. Select from **This**, **Multiple**, or **All**.
  - **Speaker On** or **Speaker Off** to activate or deactivate the speakerphone mode.
  - **Edit Title** to edit the title of a memo.
  - **Properties** to display information about a memo.
  - **Type Filter** to filter only audio memos, only call memos, or to display all memos.
  - **Sort by** to sort memos by time recorded, name, or file size.
  - **Go to Time** to set the point from which the memo starts playing.
  - **Send Media** to send a memo by attaching it to a message.
  - **Delete** to delete either selected memos or all memos. Select from **This**, **Multiple**, or **All**.

## Calculator

Your phone comes with a built-in calculator.

1. Press  > **Tools** > **Calculator**.
2. Enter numbers using your keypad.
  - Press the appropriate key for an arithmetic option (+ – × ÷).
  - Press the left softkey to enter a decimal point.
  - Press **CLEAR** (right softkey) to clear all numbers.
3. Press  for the total.

## World Clock

The World Clock lets you view the time in different locations worldwide.

1. Press  > **Tools** > **World Clock**.
2. Press the navigation key left or right to scroll through different time zones.

**Note:** Press **OPTIONS** (right softkey) > **Standard** or **Summer** to change between daylight saving time and standard time.

## Countdown Timer

This feature allows you to use your phone as a countdown timer to alert you when a specified period of time has elapsed. You can set up to five timers.

1. Press  > **Tools** > **Countdown**.
2. Highlight a countdown timer number and press .
3. Highlight a setting and press 
  - **Time** to enter the length of the countdown.
  - **Alarm** to set the countdown alarm to on or off.
4. Press **SAVE** (left softkey).

**Tip:** Press **ON** or **OFF** (left softkey) to toggle the countdown alarm on and off.

## Stopwatch

You can record split times or lap times with the built-in stopwatch.

1. Press  > **Tools** > **Stopwatch**.
2. Press **MODE** (left softkey) to select split timing or lap timing.
3. Press **START** (right softkey) to start the stopwatch.
4. Press **SPLIT** or **LAP** (left softkey) to record the time.
5. Press **STOP** (right softkey) to stop timing.
6. Press **RESET** (left softkey) to reset the stopwatch to zero.

# Web and Data

Your phone's data capabilities let you wirelessly access the Internet. This section addresses your phone's data connections and the built-in Web browser.

## Data Services

With your wireless service, you are ready to start enjoying the advantages of data services. This section will help you learn the basics of using your data services, including managing your user name, launching a data connection, and navigating the Web with your phone.

### Your User Name

When you buy your phone and sign up for service, you're automatically assigned a user name, which is typically based on your name and a number.

When you use data services, your user name is submitted to identify you to the network. Your user name will be automatically programmed into your phone. You don't have to enter it.

#### Find Your User Name

If you aren't sure what your user name is, you can easily find it on your phone.

- Press **MENU** **OK** > **Settings** > **Phone Info** > **Phone#/User ID**.

#### Update Your User Name

If you choose to change your user name and select a new one online, or make any changes to your services, you must then update the profile on your phone.

- Press **MENU** **OK** > **Settings** > **Others** > **Data Settings** > **Update Data Profile**. (To cancel, press **END** before completing the update.)

### Launch a Web Connection

Launching a Web connection is as simple as opening the browser on your phone.

- Press **MENU** **OK** > **Web**. (Your data connection starts and you see the home page.)

– or –

Press **WEB**.

While connecting, you may see an animation before the home page appears.

**Tip:** To change the default launch page to the last page you viewed, press **Options** (right softkey) and select **Browser settings > Startup page > Use the last page I visited > Confirm** (left softkey).

## Data Connection Status and Indicators

Your phone displays the current status of your data connection through indicators at the top of the screen. The following symbols are used:

 Your phone is within the data network service area. This icon is animated while your phone is transferring data (for example, when you are opening a Web page).

 Your phone is within the data network service area, but you are not transferring data (for example, when you are viewing a Web page that has already been opened), or you are signed out or disconnected from the data network.

 Your phone is outside of the data network service area.

## Browser

Your phone's Web browser gives you access to websites on the go, using data connections.

## Learn to Navigate the Web

Navigating through menus and websites during a data session is easy once you've learned a few basics.

**Note:** Before you access the default home page, you may be asked to enter your ten-digit wireless phone number and press . Entering your phone number is not required for access to other Web pages.

### Softkeys

During a data session, the bottom line of your phone's display screen contains one or more softkeys. These keys are shortcut controls for navigating around the Web, and they correspond to the softkeys directly below the phone's display screen.

**Tip:** Depending on which websites you visit, the labels on the softkeys may change to indicate their function.

To use softkeys:

- Press a softkey. (If an additional pop-up menu is displayed when you press the softkey, select the menu items using your keypad [if they're numbered], or by highlighting the option and pressing .)

## Scrolling

As with other parts of your phone's menu, you'll have to scroll up and down to see everything on some websites.

To scroll line by line through websites:

- Press the navigation key up or down.

## Selecting

Once you've learned how to use softkeys and scroll, you can start navigating the Web.

To select onscreen items:

- Use the navigation key to highlight an item and press **MENU OK**.

**Tip:** If the items on a page are numbered, you can use your keypad (number keys) to select an item.

Links, which are displayed as underlined text, allow you to jump to Web pages, select special functions, or even place phone calls.

To select links:

- Highlight the link and press the appropriate softkey.

## Go Back

To go back one page:

- Press **BACK** on your phone.

**Tip:** You can also use **BACK** for deleting text (like a BACKSPACE key) when you are entering text.

## Browser Menu

Although the home page offers a broad and convenient array of sites and services for you to browse, not all sites are represented, and certain functions, such as going directly to specific websites, are not available. For these and other functions, you will need to use the browser menu. The browser menu offers additional options to expand your use of the Web on your phone.

### Open the Browser Menu

You may open the browser menu anytime you have an active data session, from any page you are viewing.

- From any open Web page, press **Navigation** (left softkey). Use the navigation window for the following operations.

To open a specific page:

- Highlight the text input field on the top, enter a URL and press .

To open a new window:

- Highlight **Open a new page** and press .

To switch windows:

- Highlight the icon for the page you want to display and press .

To close a window:

- Highlight  in the top right corner for the page you want to close and press .

To go back a page:

- Highlight  and press .

To go forward a page:

- Highlight  and press .

To reload a page:

- Highlight  and press .

Open the Browser Options:

- From any open Web page, press **Options** (right softkey).

Options available within the browser menu include:

-  to change the display font size on the Web page.
- **Search the web** to launch a Web search.
- **Add this page to bookmarks** to store the address of the currently viewed Web page.
- **View all bookmarks** to display a bookmark list.
- **View browsing history** to display a list of the Web pages visited.
- **Send this page to a friend** to send a URL of the currently viewed Web page.
- **Overview Mode** to display the entire Web page.
- **Browser settings**
  - **Startup page** to change the default launch page.
  - **Automatic Overview Mode** to change the default view to overview mode.
  - **Default zoom size** to select the zoom value.

- **Do not show images/Show images** to display or hide the images on the Web page.
- **Icon row** to display or hide the area showing icons.
- **Popups** to allow or block pop-ups.
- **Clear private data** to delete the cookies, cache, history, or stored passwords.
- **Advanced**
  - **Page information** to display information about the currently viewed page.
  - **Browser information** to display information about the browser.
  - **Disable JavaScript/Enable JavaScript** to disable or enable Java scripting.
  - **Disable error log/Enable error log** to set whether to save error logs (text files useful for debugging browser errors). To display the error log, select the **View error log** option from the submenu (available only when the error log is enabled).
  - **Do not sendreferrer header/Sendreferrer header** to set whether to send HTTP URL referrer information.
  - **Turn off redirect prompt/Turn on redirect prompt** to set whether to display a prompt when your data is being redirected.
  - **Root certificate** to display the certifications.
  - **Disable Virtual Mouse/Enable Virtual Mouse** to activate or deactivate the virtual mouse.
  - **Virtual Mouse** to set the speed of the virtual mouse.
  - **Reset browser** to reset all browser settings.

## Download Games, Ringtones, and More

You have access to a dynamic variety of downloadable content, such as games, ringtones, and other applications. (Additional charges may apply.) Follow the basic steps below to access and download these items.

### Access the Download Menus

1. Press  > **My Stuff**.
2. Select a download category (**Games, Ringtones, Applications, Ringback Tones, or Chat Flirt Fun**).
3. Select **Get Stuff** (not necessary in the case of **Ringback Tones** or **Chat Flirt Fun**). The browser will start and take you to the corresponding download menu.
4. Follow the onscreen prompts to select an item to download.

## Download an Item

Once you've selected an item you wish to download, highlight it and press **MENU**. You will see a summary page for the item including its title, the vendor, the download details, and the cost. Links allow you to view the **License Info** page, which outlines the price, license type, and length of license for the download, and the **Terms of Use** page, which details the Premium Services Terms of Use and your responsibility for payment.

To download a selected item:

1. From the information page, use your navigation key to move the cursor over **Buy**. When the cursor changes from an arrow into a hand, press **MENU**. The item will download automatically. When you see the **NEW DOWNLOAD** screen, you have successfully downloaded the item to your phone.

**Note:** If you have not previously purchased an item, you will be prompted to create your purchasing profile.

2. Select an option to continue:
  - Select a menu such as **Run/Open/Listen/View** to start the downloaded item. Your data session will end, and your phone will redirect you to the appropriate phone menu screen.
  - Select **Assign** to assign a ringtone or wallpaper to a phone function.
  - Select **Settings** to configure downloaded games or applications.
  - Select **Shop** to browse for other items to download.
  - Press **END** to quit the browser and return to standby mode.

**Note:** Services may be available for an additional subscription fee. Visit [boostmobile.com](http://boostmobile.com) or call Boost Customer Care for additional information.

# GPS Navigation

Your phone's built-in GPS capability gives you access to a number of location-based services.

## GPS Services

Before using any of the location-based services, you must turn on your phone's location mode.

### Activate Location Mode

To enable your phone's Location feature:

1. Press  > **Settings** > **Others** > **Location** > **On/Off**. (You will see the Location disclaimer.)
2. Read the disclaimer and press .
3. Select **On**.

When the Location feature is on, your phone's standby screen will display the  icon. When Location is turned off, your phone will display the  icon.

To send the GPS log to other devices:

1. Press  > **Settings** > **Others** > **Location** > **NMEA Output**.
2. Select **Bluetooth** or **USB**.

**Note:** Turning Location on will allow the network to detect your position using GPS technology, making some applications and services easier to use. Turning Location off will disable the GPS location function for all purposes except 911, but will not hide your general location based on the cell site serving your call. No application or service may use your location without your request or permission. GPS-enhanced 911 is not available in all areas.

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