

MAXX MX100 User Manual

Dear Customer,


Thank you for purchasing **MAXX MX100**. Kindly read this user manual carefully to learn about key functional characteristics and operational methods of this mobile phone.


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I. Safety and Precautions:


To use your MAXX phone safely and effectively, please read the following information before use:


 Please turn off your phone when you are near a chemical plant, a gas station, an oil depot or other explosives.


 To ensure safety, please use earphone during driving; Otherwise, unless emergency, make a call after parking your car by the roadside. DO NOT use the phone during driving at high speed.

 Do not use your cell phone while in a plane. Please check whether Flight mode is set or not before boarding.


 Do not use your cell phone in a hospital to avoid interference with the normal operation of medical equipment which may result in a medical accident. If the cell phone is used near a pacemaker, audiphones and some medical electronic equipment, you should pay special attention that the cell phone may interfere with these devices.

 Auxiliaries and accessories not provided by us are excluded from the guarantee.

 Do not dismantle your cell phone by yourself. In case of a failure, please contact the service station specified by us. Only qualified person may install or repair this product.

 The phone should be charged in the environment which is well-ventilated, and should be kept away from inflammable substances and explosives.

To avoid demagnetization, please keep your phone away from magnetic substances, such as magnetic disk, credit card, etc.

 Please be sure the phone isn't exposed to any liquid. In Case this situation occurs, please remove the battery and contact the service station specified by us.

Please use your phone in the environment which is neither too hot nor too cold, do not expose your phone in strong sunlight and in high-humidity environment.



All wireless devices may be susceptible to interference, which could affect performance.



Your cell phone has photo and record functions, please use these functions following the related laws and regulations. You may violate the laws and regulations if you take photos and record without authorization.

- Do not dispose the worn battery as common domestic rubbish. Please dispose the worn battery according to the specified instructions where the disposal of a worn battery is clearly specified.

Note: The Company will not undertake any responsibility for any consequences caused by failure to observe the above-mentioned suggestions or improper applications.

If any content described in this manual goes against that of your cell phone, it is subject to the real cell phone.

MAXX operates a policy of continuous development. MAXX reserves the right to make changes and improvements to any of the products described in this document without prior notice.

The availability of particular products may vary by region. Please check with the MAXX dealer nearest to you.

II. Getting Started

You need to remove the back cover before you can install the SIM card and battery. Also, make sure to always turn off the power before installing or replacing the SIM card and battery.

To remove the back cover :

1. Make sure your device is turned off.
2. Firmly hold the device with both hands and the front panel facing down.
3. Push the back cover up with your thumbs until it disengages from the device and then slide it up to remove.

To install the SIM card

The SIM card contains your phone number, service details, and phonebook/ message memory.

1. Remove the battery if it is installed.
2. Locate the SIM card slot, and then insert the SIM card with its gold contacts facing down and its cut-off corner facing out the card slot.
3. Slide the SIM card completely into the slot.

Note: Some legacy SIM cards may not function with your device. You should consult with your service provider for a replacement SIM card. There may be fees for this service.

To install the battery

Your device comes with a rechargeable Lithium-ion battery and is designed to use only manufacturer-specified original batteries and accessories. Battery performance depends on many factors, including network configuration, signal strength, and usage patterns.

Warning: To reduce risk of fire or burns:

- Do not attempt to open, disassemble, or service the battery pack.
- Do not crush, puncture, short external contacts, or dispose of in fire or water.
- Do not expose to temperatures above 60°C (140°F).
- Replace only with the battery pack designated for this product.
- Recycle or dispose of used battery as stipulated by local regulations.

1. Align the battery's exposed copper contacts with the battery connectors at the bottom part of the battery compartment.
2. Insert the contacts side of the battery first and then gently push the battery into place.
3. Replace the back cover.

To remove the battery

1. Make sure your device is turned off.
2. Remove the back cover.
3. The bottom of the phone has a notch. Lift the battery by the notch to remove it.

Charging the Battery

New batteries are shipped partially charged. Before you start using your device, it is recommended that you install and charge the battery. Some batteries perform best after several full charge/discharge cycles.

Note: Only the AC adapter and USB sync cable provided with your device must be used to charge the device.

Connect the USB connector of the AC adapter to the sync connector on your device, and then plug in the AC adapter to an electrical outlet to start charging the battery.

As the battery is being charged while the device is on, a charging icon appears in the title bar of the Home screen. After the battery has been fully charged, a full battery icon appears in the title bar of the Home screen.

Warning: • Do not remove the battery from the device while you are charging it using the AC or car adapter.

• As a safety precaution, the battery stops charging before it overheats.

Power Bank

A battery charger is a device used to put energy into a secondary cell or rechargeable battery by forcing an electric current through it.

The charging protocol depends on the size and type of the battery being charged. Some battery types have high tolerance for overcharging and can be recharged by connection to a constant voltage source or a constant current source

III. Operation of menu functions:

In the standby mode, select **Menu** and the desired menu and submenu. Select **Exit** or **Back** to exit the current level of menu. Press the end key to return to the standby mode directly.

1. Messages:

The SMS function is a network service. You may need to apply to the network operator first before you can send and receive a message.

2. Contacts:

You can add the new contact by selecting menu “Add new”.

You can save the contacts in the mobile phone and SIM card, it depends on the SIM card memory capacity.

3. Call logs:

You can view the call logs (Missed, dialed, received calls) through this option.

4. Settings:

This menu option lets you view and edit your Call settings, Dual SIM settings, Phone settings, Security Settings, Restore Factory settings.

5. Multimedia:

In this menu option you can access your Camera, Image viewer, Video player, Video recorder, Audio player, Sound Recorder.

6. FM Radio:

You can use your device to listen to FM radio stations once the original Headset is plugged into the accessories connector.

7. Application:

This menu option enables you to use your phone's Alarm, Calendar, Calculator, Bluetooth, Torch Light.

8. Fun & Games:

Fun & Game option lets you play game provided in the phone.

9. Calendar:

A calendar is a system of organizing days for social, religious, commercial or administrative purposes.

10. Alarm:

An alarm device gives an audible, visual or other form of alarm signal about a problem or condition.

IV. Application of USB storage function:

Note: The phone can use USB function (like charging) under switched off mode.

When USB cable is plugged in, phone will have the following options:

- **USB Mass storage:** the phone can be connected to the PC and used as a USB Flash Disk.
- For any support or service kindly contact your nearest authorised MAXX Service Partner. You can download the MAXX Authorised Service Center List from the below link: **<http://www.maxxmobile.in/>**

V. Troubleshooting:

Failure	Solution
The phone fails to power on.	1. Check that the battery is charged; 2. Check that the battery is installed correctly.
Insert SIM card error	1. Check whether the SIM card is dirty. If the card is dirty, clean it; 2. Reinstall the SIM card; 3. If the SIM card is damaged, replace the SIM card.
Low Network	Check the signal strength indicator on the screen. 4 bars indicate a strong signal, and 2 bars or less indicate a weak signal.
Call registration fails	1. You might have set the Hide Caller ID but the network operator does not support this service; 2. There may be strong signal interference; 3. You might have activated the Call Barring function; 4. You might have activated Line 2 but the network operator may not support this service.
Battery fails to charge	1. The battery may have been excessively discharged. To charge the battery, it is necessary to connect it to a charger for a certain period of time; 2. The battery may have been deteriorated.
Cannot connect to the network	1. Check whether the signal is too weak or wireless interference exists around; 2. Check whether the SIM card is installed correctly, poor connection exists, or the SIM card is damaged. If the SIM card is damaged, please contact the network operator.
Photos shot are too dark	1. The brightness is set too low; 2. The ambient light is too dark.
Photos shot are too blurred	1. The object shot is moving; 2. Your hand shakes when the shutter is pressed.
Photos shot are distorted	The object shot is too close to the lens.
Cannot access the service menu	The SIM card may not support the service.

VI. Specific Absorption Rate:

Mobile device is a radio transmitter and receiver. It is designed to not exceed the limits for exposure to radio waves Recommended by various governments. In India, these guidelines were developed by the Government of India, Department of Telecommunications, Ministry of Communications and IT and include safety margins design to assure the Protection of all persons, regardless of age and health, and to account for any variations in measurements.

The guidelines use a unit of measurement known as the Specific Absorption Rate (SAR). SAR level for mobile handsets Shall be limited to 1.6 Watt/kg, averaged over a 6 minutes period and taken over a volume containing a mass of 1 gram of Human tissue.

Highest SAR Value for MX100 as below

For GSM 900MHz –	When tested on head —	Watt/Kg
	When tested on body —	Watt/Kg
For GSM 1800MHz –	When tested on head —	Watt/Kg
	When tested on body —	Watt/Kg

As SAR is measured utilizing the mobile device's highest transmitting power, the actual SAR of this mobile device while operating is typically below that indicated above. This is due to automatic changes to the power level of the mobile device to ensure that it only uses the minimum level required to each the network. While there may be differences between the SAR levels of various mobile devices and at various positions, they meet the governmental requirements for safe exposure.

Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines. The World Health Organization has stated that present scientific Information does not indicate the need for any special precautions for the use of mobile devices. They note that if you want to reduce your exposure, then you can do by limiting the length of calls or using a hands-free device to keep the mobile device away from the head and body.

Specific Absorption rate (Safety Precautions) :

- a) Use A wireless hands-free system (headphone, headset) with a low power Bluetooth emitter.
- b) Make Sure the cell phone has a low SAR.
- c) Keep your calls short or send a text message(SMS) instead. This advice applies especially to children ,adolescents and pregnant women.
- d) Use cell phone when the signal quality is good.
- e) People having active medical implants should preferably keep the cell phone at least 15cm away from the implant.

VII. Terms & Conditions for Warranty

MAXX MOBLINK offer 18 months limited warranty for the transceiver set from date of import or 12 months Limited Warranty for the transceiver set from date of purchase or whichever is earlier.

Warranty for the accessories -Battery, Travel Charger, Data Cable & Earphone will be 6 months from date of purchase which is provided along with phone package and should be within 18 months warranty period from date of import .

MAXX is not responsible for damage arising from failure to follow instructions relating to the product's use, also the warranty does not apply in below cases:

- a) To damage caused by use with non-MAXX certified products
- b) To damage caused by accident, abuse, misuse, flood, fire, earthquake or other external causes
- c) To damage caused by operating the product outside the permitted or intended uses described by MAXX
- d) The company does not guarantee/assure the performance as to water submersible/Shockproof/Dustproof for any reason what so ever .

MAXX warranty obligations for this hardware product are limited to the terms set, for more details of terms & conditions, please refer the website www.maxxmobile.in

WARRANTY CARD Details to be fill up to claim warranty of this phone.

Name of Customer :_____

Model No:_____

IMEI No (SIM1):_____ **IMEI No (SIM2):**_____

Date of Purchase:_____

Maxx Moblink Private Ltd.

(100% subsidiary of Maxx Mobile Communication Ltd.)

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Name of Dealer:

Dealer Stamp