

LAVA KKT35+
A User's Guide

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Protect our environment!

We strive to produce products in compliance with global environmental standards. Please consult your local authorities for proper disposal.

Note: User's Manual is just to guide the user about the functionality of the phone. This does not substantiate any certificate of technology. Some functions may vary due to modifications and up-gradation of software or due to printing mistake

Welcome

Congratulations on your purchase of the LAVA mobile phone. Your phone provides many functions which are practical for daily use, such as a hands-free loudspeaker, camera, MP3 player, video recorder, LED Torch, Super Loud Speaker, Hindi Language Input & Display and more. Your phone can also connect to a PC, laptop, or other device using a USB data cable.

You can read the manual for complete knowledge about the use of this mobile phone and experience the frequently used functions, simple & smart usage. Please use the original accessories in order to achieve best results. Use of non-original components may cause damage to machinery, for which the company shall not be held responsible.

LAVA support and contact Information

Check www.Lavamobiles.com web site for additional information downloads, and services related to your LAVA product.

To check for the nearest LAVA service center location for maintenance services, you may like to visit www.lavamobiles.com/support-services

Service Center number

No.:+919560394002

Kindly note, please send area code of place through SMS to this No. and in return you will get address of service center nearest to you by SMS

For Your Safety

Before using your phone, please read the following important information to eliminate or reduce any possibility of causing damage and personal injury.

Innovative functions

Advanced Auto Call Recording

You can record all your conversations by activating Auto call recorder, under Settings, Call settings,

advanced settings, Auto call recorder. This Model has advanced auto call recording which stores all the conversations for a particular contact into a folder whose name is same as contact's name.

Mobile Tracker

Enter password to activate mobile tracker function.

When user activated this function and lost the mobile, if someone pick-up the mobile and insert new SIM card, the anti-steal will send SMS to predetermined numbers to show detail of the lost mobile.

Precautions

Safe power off

Do not use your mobile phone where it is forbidden to use or it might cause disturbance or danger.



Safe transportation first

Please observe all local laws and regulations.

Do not use your mobile phone while driving.

Safe transportation should be considered first when driving.



Disturbance

All mobile phone performances might be reduced or fluctuate during a disturbance.



**Turn off when in the hospital**

Please follow related limitations.

Please switch your mobile phone off when near a medical instrument.

**Turn off on an airplane**

Please follow related limitations.

Do not try to use your mobile phone on an airplane.

**Turn off around exposure Area**

Please observe related limitations

Do not use your mobile phone near an area where explosions can occur.

**Use qualified after sales service**

Only a qualified technician can install or repair your mobile phone. Please contact LAVA authorized service center in case of phone failure.

**Accessories and batteries**

Only use the authorized accessories and batteries and do not connect to incompatible manufacturers or products.

**Waterproof**

Your mobile phone is not waterproof. Please keep it away from water.

**Backup**

Remember to make a backup or keep a written record of all important information saved in your mobile phone.

**Connect to other devices**

Please read the user manual of the device to get more detailed security instructions before connecting to other devices and do not connect to an incompatible product.



SOS emergency calls

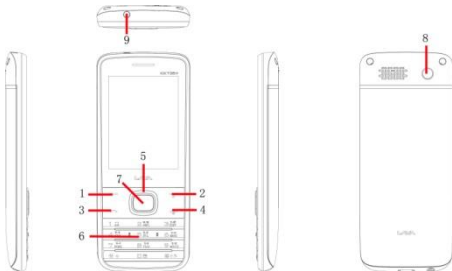
Make sure your mobile phone is switched on and in a service area. In idle mode, input the SOS number; then press the Dial Key. Advise where you are and do not hang up without permission.



Please read carefully and observe the terms above.

Improper use will invalidate the warranty! These safety instructions also apply to original accessories.

Your phone



1 Left soft key

2 Function Key-----Torch Key

3 Call key

4 End key

5 Navigation Key

6 Key Pad

7 OK/Music key

8 Camera

9 Torch

Special Key Function in the standby screen.

- Press and hold Right Soft Key to turn on/off the Torch.
- Press and hold # key to activate the General/Silent mode.
- Press and hold 0 key to enter the FM radio screen, and under this function, the * key and # key for the adjusting the volume.

- Direction keys and shortcuts Up : Camera, Down : Calendar, Left : SMS, Right : Shortcuts,
Center : Music.

# key	Hold the # key for 2s in standby mode to switch between silent mode and normal mode. Press the # key in edit state to switch between input methods.
* key	In edit interface, you can press * key to select a symbol. In standby mode, Press and hold the * key up for 2s can input "+". Quickly and continuously press the * key can input "P" or "W". "P" and "W" are used for calling the extension; "+" is used for dialing an international call.
0 key	Long press it can enter to FM radio in idle mode.

Getting started

Please read the safety instructions in the "Safety Information and Notices" section before use.

Power on

Press and hold End key to turn on the phone.

Power off

In Standby mode, press and hold End key to enter the Power-off screen.

In the Standby mode, press **LSK** and then * key to lock/unlock the phone screen.

Assemble & charge

SIM card in

Please insert the SIM Card according to the label on the phone. Make sure that the clipped corner of the SIM card and the metallic contacts are facing the correct direction.

Memory card in

Slide the Memory card into the Memory card slot with the metallic pins facing downwards. Push the metallic sheet until it locks into place.

To remove the Memory card, just slide the card outward with a similar action.

Battery in

With the metallic contacts of the battery facing the metallic contacts in the battery slot, press the battery down until it locks into place.

Charge up

Ensure the battery is inserted in the handset. To charge the battery, plug in the charger connector at your phone (USB interface) and then plug the other end into an AC power socket.

The battery symbol indicates the charging status. While charging, the charge indicators will scroll. When all the scroll bars are steady, the battery is fully charged.

Now you can disconnect the charger and the AC power socket from the phone.



If the battery is powerless, the battery icon will appear after a few minutes of charging.

Important Password

Phone lock password is 4321.

Keypad Lock and Unlock

In the standby mode, press the Left Soft Key and then * Key in quick succession to lock the keypad manually and Left Soft key and * key to unlock the keypad.

Text Input Method

This phone provides various text input methods that allow you to use less key strokes to input and search for text:

English input method

Hindi input method

You can also enter the Menu->Settings->Phone settings->language to switch the proper language.

Basic Functions

Dial & Receive

After the setup described in the previous sections is completed, you are ready to make and receive calls using the basic information provided in this section.

Make a call

When the network carrier is shown on the screen, your phone has entered the Standby mode and you may make or receive calls. If you have installed two SIM cards, the two network carriers will both appear on the screen.

The upper left icons on the screen indicate the signal intensity of the two SIM cards (strongest when full). The call quality is easily impaired by stumbling blocks. To improve signal intensity, keep clear of blocks by moving about.

To make phone calls, you may dial the number from the Dial screen or from your phonebook. If you're making a long distance call, add the area code preceding the telephone number. After inputting phone number, quickly press * key twice until the symbol "p" appears, then input the extra number.

Answer a call

When there is an incoming call, the phone will notify you through vibration, ringing, vibration plus ringing, etc, according to your setting. The name and phone number of the caller is shown on the screen if the network supports the service. You may answer or reject the call.

If call waiting is on when you are on the phone and there is another incoming call, your phone will notify you with a short tone. You may answer or reject that second call. If you choose to answer the second call, the current call will be on hold.

Contacts

There are two separate phonebooks, one stored on the SIM card and the other in the phone (both SIM card numbers and phone stored numbers can be displayed together on the screen)

Each entry in your SIM card's phonebook consists of a phone number and a name. When you change to another phone, the contact information can be transferred to your new phone with the SIM card. The total number of entries allowed in a SIM card varies with different SIM cards.

The contacts stored in the phone can include name, cell phone number, Caller ringtone, This information will not be transferred with the SIM card to your new phone.

You can also create new group and make simple settings for your phone.

Call History

The function logs all recent calls including Delete call logs, Missed calls, Received calls, Dialed calls, call duration.

Settings

Upon entering the settings, you can customize your phone as per your need, includes the following settings: Dual SIM settings, Profile, Phone settings, Call settings, Network settings, Security setting, Restore factory settings. The default password is: 4321

Gallery

The File Manager lists all the files stored in your phone or memory card.

Messages

This chapter introduces the messaging services provided by the GSM network. Some services may not be supported by the local network. After the SIM card is inserted, you can start to compose and send the txt messages. Also you can make simple setting by the SMS settings.

Multimedia

After entering the Media feature, your phone provided include Image viewer, Video recoder, Video player, Sound recorder, FM Radio.

Camera

Camera function, providing Camera settings and white balance effect.

Music

Music player, you can enjoy the all music in the mobile phone.

Organizer

The Tools provided include Torch, Calendar, Alarm, WorldClock , Bluetooth, .

Tools

Calculator function in it.

Fun

Under this feature, Snake game has been in-built on your phone.

Lava Space

Provide a number of functions for user to use the menu.

Lava Zone

Click to the LAVA home page.

Security

Use of Passwords

Your mobile phone and SIM card have various passwords. Those passwords avoid unauthorized use of your phone and SIM card. You can change PIN, PIN2 and phone password in the "Settings > Security settings".

Go to Menu, Settings, Security settings

- PIN Lock

- The PIN (Personal Identification Number) code protects your SIM card from unauthorized use. The PIN code is usually supplied with the SIM card. When the PIN code request is enabled, the password is asked every time the phone is turned on.

Typing the Pin incorrectly for three times, shall lock the SIM card and you will need to use the PUK to unlock it. PUK is usually set by the network operator.

Enter the correct PUK to unlock the SIM card, and then enter the new PIN and press OK key or left soft key.

If you are prompted to enter the new PIN again, enter it and press OK key or left soft key.

If the PUK is correct, the SIM card will be unlocked and the PIN will be reset.

- Change PIN

Input old password, then new code, press new code again to confirm.

- Change PIN2

You can modify the PIN2 number here.

- Phone Lock

If turn on the phone lock, you need to input password everytime when power on the phone. Select

Change password to change phone code.

- Auto Keypad Lock

You can set the time to lock the keypad automatically.

- PUK (8 digits)

The PUK (Personal Unblocking Key) code is required to change a blocked PIN code. Please contact your network operator for the code.

Note: Ten times wrong input of PUK in succession, the SIM card will be invalid and you need to consult network operator for a new SIM card.

- PUK2 (8 digits)

The PUK2 code, supplied with some SIM card, is required to change a blocked PIN2 code. It may be supplied with the SIM card. If not, contact your network operator.

Safety Information and Notices

Using the Mobile Phone and Charger

Danger:

Only use authorized battery and charger. Using other brands may cause battery leakage, overheating, explosion or even fire.

Caution:

Keep the phone away from dust, water and damp areas. Dust, water or other liquids may cause overheating, electrical leakage, and/or phone failure.

The phone, battery, charger and AC adapter are not waterproof. Keep them away from rain and liquid.

Warning:

- Do not bump, shake or tamper with the phone or charger. This may cause battery leakage, overheating, explosion or even fire.
- Do not place the battery, phone or charger near a microwave or high-voltage device. This may

cause battery leakage, overheating, explosion or even fire; also prevent the phone and AC adapter from overheating, smoking or short circuiting.

- Do not use the phone around volatile oil. This may cause fire, breakdown or damage.
- To avoid any damage or breakdown, do not disassemble the phone, battery, charger or internal components by yourself.

Using the Mobile Phone

Warning:

Do not use the phone while you are driving. Pull over and stop your automobile to dial or listen to a phone call.

Usage of mobile phones in aircrafts or hospitals is prohibited. Switch the phone off to prevent interference with electronic medical devices. Follow any rules or regulations in such places.

Do not use the phone at a gas station, near fuel or near chemicals.

Do not use the phone near electronic medical devices such as hearing aids, pacemakers and auto-control devices such as fire detectors and automatic doors.

If you have to use your mobile phone near an electronic medical device such as a pacemaker, please contact your manufacturer or dealer for information about preventing interference.

Caution:

Electronic systems in automobiles such as anti-lock brakes, speed control, or fuel spraying systems, are usually not influenced by wireless devices. Manufacturers of these systems will tell you whether they are provided with good screening functions. If you suspect that an automobile failure is caused by a wireless wave, please contact your automobile dealer.

Avoid using your phone in crowded places.

Do not store your mobile phone near or with a credit card, disk or other magnetic materials. This may affect information stored on your phone.

Keep your phone away from pins. Pins can be absorbed by the phone's receiver magnet which may cause harm.

If you intend not to use your mobile phone for a long period of time, please remove the battery from the phone. Leaving the battery inside the mobile phone for a long period of time may cause moisture to the battery, and it can damage the mobile phone or the battery.

Using the Charger

Danger:

Only use the lava charger that came with the phone. Using a different charger may cause the phone to breakdown or explode.

If the charger short circuits, a fire may occur.

Do not use a damaged, worn or broken charger. This may cause a fire.

Clean dust away from the power socket to avoid the possibility of a fire.

Do not store the charger near any liquids. If liquids spill onto the charger and may cause it to overheat or breakdown.

If liquid does spill onto the charger, immediately unplug the power cable to prevent overheating, fire or another type of break down.

Do not use the charger in places with high humidity like a bathroom. This may cause a fire or other breakdowns.

Do not touch the charger, power cable or socket with wet hands. This may cause an electric shock.

Requirements for Mobile Phone

Avoid using your mobile phone in extremely high or low temperatures.

It is recommended that you do not use your mobile phone near a telephone, TV set, radio or other radio frequency sensitive devices.

Requirements for the Charger and AC Adapter

Please confirm if the environment temperature is within the range of 0°C ~40°C while charging.

SAR (Specific Absorption Rate) Information

The highest SAR value for this mobile phone is <1.6 W/Kg, in accordance with the requirements of the ICNIRP, which recommended that the limit for exposure to radio waves is 1.6 watts/kilogram(W/kg) averaged over 1 gram of tissue. For more information, please visit Our web site (www.lavamobiles.com) to query.

Safety precautions:

- Use a wireless hands-free system (Headphone, headset) with a low power Bluetooth emitter
- Make sure the cell phone has a low SAR
- Keep your calls short or send a text message (SMS) instead. This advice applies especially to children, adolescents and pregnant women
- Use cell phone when the signal quality is good
- People having active medical implants should preferably keep the cell phone at least 15cm away from the implant

E-waste Disposal Mechanism

'E-waste' means waste electrical and electronic equipment (WEEE). In other words E-waste is a popular, informal name for electronic products nearing the end of their "useful life". For more details about e-waste please refer e-waste rules, 2011 www.moef.nic.in

Do's and Don'ts for disposal e-waste

Do's:

Ensure that an Authorized Person repairs your Lava products

Call Our Local Authorized Collection Centers to Dispose Lava products

Always drop your used electronic products, batteries or any accessories thereof after the end of their life at nearest Authorized Collection Point or Collection Center.

Separate the packaging material according to responsible waste disposal options and sorting for recycling.

Always remove the battery from the product, when you do not intend to use the product anymore in future.

Don'ts:

Do not Dismantle your Lava Product on your own

Do not give your e-waste to Kabbadi Wala / Scrap Dealer/ Rag Pickers.

Do not dispose-off the e-waste in landfills

Never dump E-waste in garbage bins.

Do not dispose of your product at municipal waste bins or rooms.

Do not throw used batteries into household waste.

Consequences of improper handling and disposal of E-Waste

Improper disposal of waste prevents natural resources from being re-used.

Some waste contains hazardous chemicals and if not disposed of properly may release toxins into the soil and water, and also releases greenhouse gases into the environment

If e-waste is not properly disposed of, it can threat to the health and well-being of humans and animals and it also has adverse effect on the environment.

Placing of batteries or devices on or in heating devices, such as microwave, ovens, stoves, or radiators and improper disposal of batteries may lead to explosion.

If the battery terminals are in contact with metal objects, it may cause a fire.

For more details on how to dispose of your Lava products at the end of life, Please refer the list of our Services Centers on Pan India basis on our website www.lavamobiles.com or please view this link for the details of Service Centers <http://www.lavamobiles.com/support-services>.

Troubleshooting

Service Center number

No.:+919560394002

Kindly note please send area code of place through SMS to this No. and in return you will get address of service center nearest to you by SMS

Frequently Asked Questions and Troubleshooting

Frequently Asked Questions	Cause and Solution
Fail to turn on	Press the power key for over 1 second. Check if the battery is properly connected. Please remove and install it again and retry; Check if battery is appropriately charged.
Fail to connect to network	In case of Weak signal, please try and move to a location with strong signal and try connecting to the network again; Please ensure that you are not beyond the network coverage of service providers; Please ensure you have a valid SIM card. Please contact your network provider for further information.
Display information while turning on	Check if the SIM card is installed correctly Handset lock password: If the handset lock is activated, you have to input handset password. Input PIN: If Inputting PIN while turning the phone on each time is activated, you have to input the PIN code. Input PUK code: When you've input wrong PIN code for 3 times will lock the SIM card. You need to input the PUK code provided by your network provider.
Poor quality of calling	Please check if the sound volume is tuned properly In an area with poor network conditions, example: basement, the signal might be weak. Try searching a location with stronger signal reception and call again. While using the mobile phone in the peak period of communication, like commute time, you may not be able to call because of line congestion.
Standby duration shortened	The standby duration is relative to the network systems. While the mobile phone is in an area with poor signal strength and cannot receive the signal, the handset will continuously search for a base station. This will significantly reduce battery charge. It is recommended that you turn off your mobile in area with no signal reception to save

	<p>battery.</p> <p>Need replacing the battery: Please change to a new battery as battery performance may decrease after prolonged usage.</p>
SIM Card Error	<p>Dirt on the metal surface of an SIM card: Use clean cloth to wipe the metal touch point on an SIM card.</p> <p>The SIM card is not installed.</p> <p>The SIM card is damaged. Please contact your network service provider.</p>
Fail to dial out	<p>Please check if you press the dial key after typing the number.</p> <p>Please check if calling is forbidden because of default settings.</p> <p>Please check if the SIM is valid.</p> <p>Please check if the call barring is set.</p> <p>Please check if the fixed dial function is set.</p>
Callers cannot contact you	<p>Please check if the mobile phone is on and connected with the network.</p> <p>Please check if the Call barring or call divert is activated.</p> <p>Please check if the SIM card is valid.</p>
Fail to charge	<p>May be due to poor contact. Please check if the plug is connected well.</p> <p>Please confirm if the environment temperature is within the range of 0°C ~40°C while charging.</p> <p>The battery or charger is damaged in which case you need to replace it.</p>

Lava warranty certificate Limited warranty:

LAVA international Ltd. (LAVA) provides limited warranty for your mobile phone and original accessories delivered with your mobile phone (hereinafter referred to as "product")

The warranty period for the transceiver is one (1) year and for battery, charger and headset is six (6) months from the date of purchase.

LAVA Warranty

Subject to the conditions of this Limited Warranty, LAVA warrants a product to be free from defects in design, material and workmanship at the time of its original purchase by you, and for a subsequent period of one (1) year for transceiver and six (6) months for battery & charger.

You shall have to coverage or benefits under this warranty in the event that any of the following conditions are applicable:

The product has been subjected to abnormal use or conditions, improper storage, exposure to 1.excessive moisture or dampness, exposure to excessive temperature, unauthorized modification, unauthorized repair (including but not limited to use of unauthorized spare parts in repairs),abuse, accidents, Acts of God, spills of food or liquids, improper installation

You have not notified Lava of the defect in the product during the applicable warranty period.

The product serial no. code or the accessories date code has been removed, defaced or altered.

The product has been used with or connected to an accessory (i) Not supplied by Lava or its affiliates, (ii) Not fit for use with the product or (iii) Used otherwise than in manner intended.

The seals of the product's battery enclosure have been broken or shown evidence of tempering or the product's battery has been used in equipment other than that for which it has been specified usable by LAVA.

All plastic surfaces and all other externally exposed part that is scratched or damaged due to normal use.

To get maximum of your new product, we recommend you to:

Read the guidelines for safe and efficient use as mentioned in the manual.

Read the terms and conditions of your Lava warranty in the manual.

Keep your original receipt; you will need it for warranty services if asked to produce.

Present this Lava Warranty Certificate along with original proof of purchase whenever you require any warranty services.

In case Lava product needs service, please visit the nearest Lava service centers given in the service guide. Please visit our Website www.lavamobiles.com for updated list of Authorized Service Centers near to your location.

Important note: for your warranty to be valid, all information on the warranty certificate has to be completed including the stamp from the authorized distributor/retailer.

All warranty information, product features and specifications are subject to change without notice.

IMEI No.

Dealers Stamp

Date of purchase

Model No.