ZTE Grand S
Quick Start Guide

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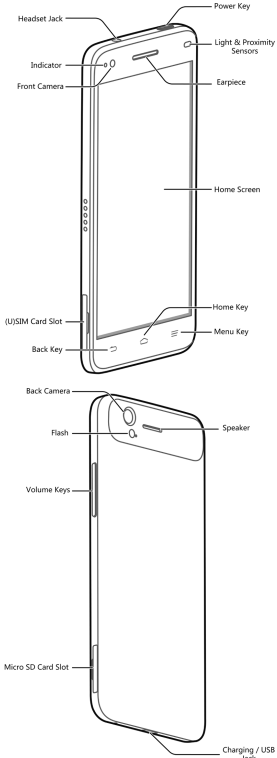
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Getting to Know Your Phone

Power Key
Headset Jack
Light & Proximity Sensors
Indicator
Earpiece
Front Camera
Home Screen
(U)SIM Card Slot
Home Key
Back Key
Menu Key
Back Camera
Flash
Speaker
Volume Keys
Micro SD Card Slot
Charging / USB Jack

Power Key

• Press and hold to power on, select phone modes, turn on/off airplane mode, reset, power off.
• Press to turn off or on the screen display.

Home Key

• Touch to return to the home screen from any application or screen.
• Touch and hold to see recently used applications.

Menu Key

Touch to get the options for the current screen.
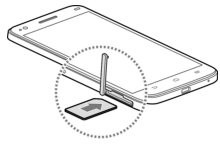
Back Key

Touch to go to the previous screen.

Volume Keys

Press or hold to turn the volume up or down.

Starting Up

Switch off your phone before installing or replacing the SIM card. The microSD card is optional and can be installed and removed while the phone is turned on. Unmount the microSD card before removing it.
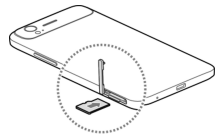
1. Insert the SIM card.

IMPORTANT:

Your device does not support Micro/Nano or any other nonstandard SIM cards, or any card holder. To avoid device damage, please do not use them.

2. Insert the microSD card.

NOTE: Your phone may come with a pre-installed microSD card. Some applications may not function normally after you remove the card, pre-installed or otherwise.

Charging the Battery

1. Connect the adapter to the charging jack. Ensure that the adapter is inserted with the correct orientation. Do not force the connector into the charging jack.


2. Connect the charger to a standard AC power outlet.
3. Disconnect the charger when the battery is fully charged.

Powering On/Off Your Phone

Make sure the battery is charged before powering on.

• Press and hold the **Power Key** to turn on your phone.
• To turn it off, press and hold the **Power Key** to open the options menu. Touch **Power off > OK**.

Getting to Know the Home Screen

The home screen is the starting point for your phone's applications, functions, and menus. You can customize your home screen by adding application shortcuts, folders, widgets, and more.

Status Bar
Google Search
Widget
Shortcuts
All Apps
Phone
Browser
People
Messaging

NOTE: Your home screen extends beyond the initial screen, providing more space for shortcuts, widgets, and folders. Simply swipe left or right to see the extended home screens.

Opening Applications

1. Touch the **Home Key** if the current screen is not the home screen.
2. Touch .
3. Slide left or right on the screen and touch an app to open it.

Adding Shortcuts or Widgets

1. Touch the **Home Key >** .
2. If you want to add a widget, touch **WIDGETS**.
3. Touch and hold a widget or an app icon and drag it to the home screen.

Removing Shortcuts or Widgets

1. Touch and hold a widget or shortcut on the home screen.
2. Drag it to Delete to remove it.

Organizing Shortcuts with Folders

1. Touch and hold a shortcut on the home screen.
2. Drag it to Folder . A new folder is created and the shortcut is added into the folder.
3. If needed, drag more shortcuts and drop them into the folder.

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1   2   3   4   5   6   7   8

Applying New Wallpapers

You can set the wallpaper for the home screen or lock screen.

1. Touch the **Home Key > Menu Key > Customization settings**.
2. Touch **Wallpaper for Home screen** or **Wallpaper for Lock screen**.
3. Select a wallpaper source from **Gallery**, **Live Wallpapers**, or **Wallpapers** and touch the image or animation you want to use as the wallpaper.
4. Touch **Done** at the top of the screen (for Gallery images) or **Set wallpaper**.

Checking the Phone Status

The status bar at the top of the screen displays phone and service status with various icons on the right side. Below are some of the icons and their meanings.

G	GPRS connected		No signal
E	EDGE connected		Signal strength
3G	3G connected		Mobile data in use
H	HSPA connected		Flight mode
	Ringer off		Bluetooth on
	Vibrate mode		Connected to a Wi-Fi network

Managing Notifications

The status bar at the top of the screen provides notification alerts with different icons on the left side. Below are some of the icons and their meanings.

The notifications depend on the apps installed and you can touch and drag the status bar down to see more information.

	New SMS / MMS		microSD card unmounted
	New Email		microSD card removed
	New Gmail message		Call on hold
talk	New Google Talk instant message		Problem with SMS/MMS delivery
	Downloading data		New Wi-Fi network detected

	Missed call		Sending data
	Call in progress		USB tethering is on
	USB connected		Portable Wi-Fi hotspot
	Song is playing		GPS on

	Battery low		Wi-Fi in use
	Battery partially drained		Speaker on
	Battery full		Phone microphone off
	Battery charging		Alarm set
	No SIM card installed		Wired headset connected

Setting Ringtone and Sounds

Setting Ringtone or Notification Sound

1. Touch the **Home Key > Menu Key > System settings > Sound**.
2. Touch **Phone ringtone** or **Default notification**.
3. Select the ringtone you want to use.
4. Touch **OK**.

Setting System Sounds

1. Touch the **Home Key > Menu Key > System settings > Sound**.
2. Scroll to the **SYSTEM** section and check the sounds you want to hear or uncheck those you do not need.

Adjusting Volumes

To adjust call volume, press the **Volume Key** while on a call. To adjust other volumes, follow the steps below.

1. Touch the **Home Key > Menu Key > System settings > Sound > Volumes**.
2. Drag the sliders to adjust the volume for music, video, games, and other media, the ringtone and notification volume, and the alarm volume.
3. Touch **OK** to save.

TIP: Press and hold the **Power Key** and then touch to enable the silent mode, touch to enable the vibration mode, or touch to disable the silent mode.

Setting a Screen Lock

You can protect your phone by creating a screen lock. When enabled, you need to unlock the phone's screen and keys.

1. Touch the **Home Key > Menu Key > System settings > Security > Screen lock**.
2. Touch **None**, **Long press**, **Pattern**, **PIN** or **Password**.
   ‣ Touch **None** to unlock the screen.
   ‣ Touch **Long press** to enable unlock with a 'touch and hold' gesture. You can unlock the screen by touching and holding at the center of the display.
   ‣ Touch **Pattern** to create a pattern that you must draw to unlock the screen.
   ‣ Touch **PIN** or **Password** to set a numeric PIN or a password you must enter to unlock your screen.

Checking Voicemail

1. Touch the **Home Key >** .
2. In the dialer tab , touch and hold 1 . If prompted, enter your voicemail password.
3. Follow the voice prompts to listen to and manage your voicemail messages.

Making a Call

1. Touch the **Home Key >** .
2. In the dialer tab , enter the phone number with the on-screen keypad. Touch to delete incorrect digits.
3. Touch the Call icon below the keypad to place the call.

NOTE: To call a contact, touch the **Home Key >** > and touch a contact and number.
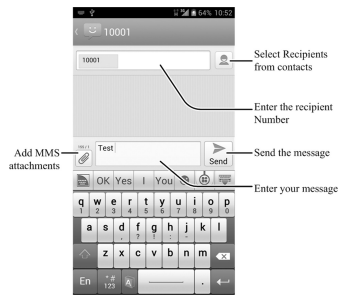
Adding Contacts

Creating a New Contact

1. Touch the **Home Key >** > and touch the all contacts tab .
2. Touch to create a new contact.
3. Enter the contact name, phone numbers, email addresses, and other information, as shown. Touch **Save** to save the contact.

Importing Contacts in Batches

1. Touch the **Home Key >** > .
2. Touch the **Menu Key > Import/export > Import from SIM card** or **Import from SD card** or **Import from phone storage**.
3. If prompted, select an account in which to save the contacts.
4. For importing from the SIM card, touch all the SIM contacts you want to import and touch .

For importing from the microSD card or phone card, select the vCard file(s) on the microSD card and touch **OK** to begin importing.

Sending a Message

1. Touch in the home screen and select **Messaging**, then touch .
2. Enter the recipient(s) and message text. If you want to send an MMS, add subject and attachments.
3. Touch to send the message.

Select Recipients from contacts
Enter the recipient Number
Add MMS attachments
Send the message
Enter your message

Setting Up Email Accounts

Setting Up Gmail

1. Touch in the home screen and select **Gmail**.
   NOTE: If another Gmail account is already set up, touch the **Menu Key > System settings > ADD ACCOUNT**.
2. Touch **Existing** to sign in to your existing Google Account. If you have no Google Accounts, touch **New** to create one.
3. Follow the instructions on the screen to set up the account.

Setting Up Email

1. Touch in the home screen and select **Email**.
   NOTE: If another email account is already set up, touch the **Menu Key > Account settings > Add account**.
2. Enter the email address and password.
3. Touch **Next** and follow the onscreen instructions.

Setting Up Corporate Exchange Email

1. Touch in the home screen and select **Email**.
   NOTE: If another email account is already set up, touch the **Menu Key > Account settings > Add account**.
2. Enter the email address and password.
3. Touch **Manual setup > Exchange**.
4. Enter **Domain\Username**, **Password**, and **Server** information.
5. Read the onscreen activation disclaimer and, if prompted, touch **Next**.
6. If prompted, touch **OK** to allow the server to remotely control some of your phone's security features.
7. Configure the settings on the screen, such as **Days to sync**, and then touch **Next**.
8. If prompted, touch **Activate** to activate the Email app as a device administrator.
9. Identify your new account with a unique name and then touch **Next**.

Contact your server administrator for more help.

Connecting with a Bluetooth Headset

1. Turn on the Bluetooth headset and switch it to pairing mode. Refer to the headset's user guide for more information.
2. Touch in the home screen and select **Settings > Bluetooth**.
3. Slide the **ON/OFF** switch if Bluetooth is off. When Bluetooth is on, the icon appears in the status bar.
   NOTE: Your phone automatically scans for and displays the IDs of all available Bluetooth devices in range. Touch **Search for devices** if

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9   10   11   12   13   14   15   16

you want to scan for Bluetooth devices again.

4. Touch the ID of the headset, or any other device you want to pair with your phone. Enter a passcode if prompted.

5. If necessary, touch the ID of the paired headset to connect with it. Once connected, the 🔵 icon in the status bar turns blue.

TIP: Touch the ID again to end the connection.

Installing Apps from the Google Play Store

There are tens of thousands of games and applications in the Google Play Store for you to download and install. You can send feedback or comments on an application.

Before you begin, make sure that you have signed in to your Google account.

NOTE: The content you can access in the Play Store depends on your region and your service provider.

1. Touch the **Home Key > 📷 > Play Store**. The first time you launch **Play Store**, accept the Google Play Terms of Service.

2. Find the apps you want either by category or by touching 🔍 .

3. Touch the app to see detailed description.

4. Touch **Download** (free apps) or the price (paid apps). If the app is not free, you need to sign in to your Google Wallet account and select a payment method.

CAUTION: Once installed, some apps can access many functions or a significant amount of your personal data. The Play Store will show you what the app can access. Touch **Accept** to proceed, or touch the **Back Key** to cancel.

5. Wait for the app to be downloaded and installed automatically. Payment needs to be authorized before paid apps start downloading.

The app is successfully installed when the ✅ icon appears in the status bar. You can find the new app after touching the **Home Key > 📷** .

Taking a Photo

1. Touch 📷 in the home screen and select **Camera**.

2. Aim the camera at the subject and make any necessary adjustment.

3. Lightly touch the button 📷 , or press the **Volume Up** or **Volume Down Key** to capture a photo.

Recording a Video

1. Touch 📷 in the home screen and select **Camcorder**, or switch to the camcorder from the camera screen.

2. Aim the camera at the subject and make any necessary adjustment.

3. Touch the button 🎥 to start recording.

4. Touch 🎥 to stop recording.

TIP: While the recording is in progress, you can touch 📷 to save the frame as a photo.

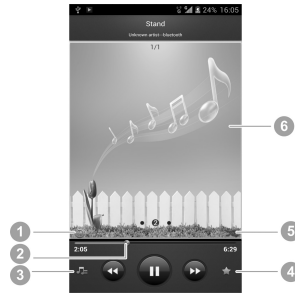| Number	Function
1	Switch between the front and back camera.
2	Choose flash mode (for the back camera).
3	Select color effect (for the back camera).
4	Choose photo camera mode.
5	Adjust camera settings.
6	Slide to zoom in or out.
7	View photos and videos you have captured.
8	Capture a photo.
9	Switch to the camcorder.

Number	Function
1	View photos and videos you have captured.
2	Start or stop recording a video.
3	Switch to the camera.
4	Switch between the front and back camera.
5	Change flash mode (for the back camera).
6	Adjust the camcorder settings.
7	Slide to zoom in or out.

Playing Music

1. Touch 📷 in the home screen and select **Music**.

2. Touch a category, such as Artists or Albums, to find the song you want to play.

3. Touch the song to play it back. When the song is playing, touch the album artwork to display more options.

Number	Function
1	Touch to toggle repeat mode: no repeat, repeat the current song, or repeat the current playlist.
2	Playback control. Skip songs or pause and resume playback. Drag the slider to jump to any part of the song.

3	Touch to return to the music library.
4	Touch to add the song to or remove it from favorites. Your favorite songs can be found in the **Favorite** playlist in the **Playlists** tab.
5	Touch to play the current playlist in shuffle mode, where tracks are played in random order.
6	Album artwork. Swipe left or right to see lyrics (if available) or the current playlist.

Connecting to PC

You can connect your phone to a computer with a USB cable and transfer music, pictures, and other files in either direction. Your device stores these files in internal storage or on a removable microSD card.

1. Touch and hold the status bar across the top of the screen and flick down.

2. Touch 🔌 (**Connected as [**current connection mode**]**).

3. Choose one of the following options:
   ▸ **Charger only**: Charge your phone via USB.
   ▸ **USB Mass Storage**: Use the tablet as a USB modem.

▸ **Install driver**: Install the driver of the tablet on a PC.
▸ **Connect to PC software**: Sync the tablet with a PC.
▸ **Media device (MTP)**: Transfer media files in Windows, or use Android File Transfer on Mac.
▸ **Camera (PTP)**: Transfer photos using camera software, and transfer any files on computers that don't support MTP.

To disconnect the device from the computer, simply unplug the USB cable when you're finished.

Connecting to the Internet

Connecting via Wi-Fi

1. Touch the **Home Key > Menu Key > System settings > Wi-Fi**.

2. Slide the **ON/OFF** switch if Wi-Fi is off. Your phone automatically searches for Wi-Fi networks in range and displays their names and security settings. Your phone also connects to previously linked networks when they are in range.

3. Touch a network name to connect to it. If the network is secured, enter a password or other credentials. (Ask your network administrator for details.)

Connecting via Mobile Network

To connect to the Internet via mobile network,

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you can use the default Access Point Names (APN). And if you want to add a new APN, please contact the service provider to get the necessary information. Do not change the settings as the service might stop working.

1. Touch the **Home Key > Menu Key > System settings > More > Mobile networks > Access Point Names**.

2. Touch the **Menu Key > New APN**.

3. Touch each item to enter the information you get from your service provider.

4. Touch the **Menu Key > Save** to complete.

Freeing Up Memory Space

Use **Task Manager** to free up memory space and optimize system speed.

1. From the home screen, touch 📷 > **Task Manager**.

2. Touch the **Tasks** tab and touch the **Close button** next to the application you do not need.

You can also touch **Close All** to stop all running applications.

Product Safety Information

⚠️	Do not use hand-held devices while driving
⚠️	Do not use while re-fuelling

⚠️	For body-worn operation maintain a separation of 15 mm
⚠️	This device may produce a bright or flashing light
⚠️	Small parts may cause a choking hazard
⚠️	Do not dispose of it in a fire
⚠️	This device may produce a loud sound
⚠️	To prevent possible hearing damage, do not listen at high volume levels for long periods.
⚠️	Avoid contact with magnetic media
⚠️	Avoid Extreme Temperatures
⚠️	Keep away from pacemakers and other personal medical devices
⚠️	Avoid any contact with liquid, keep it dry
⚠️	Switch off when instructed in hospitals and medical facilities
⚠️	Do not attempt to disassemble
⚠️	Switch off when instructed in aircrafts and airports
⚠️	Only use approved accessories

⚠️	Switch off in explosive environments
⚠️	Do not rely on this device for emergency communications

FCC Regulations

This mobile phone complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. This mobile phone has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiated radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-Reorient or relocate the receiving antenna.
-Increase the separation between the equipment

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and receiver.
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-Consult the dealer or an experienced radio/TV technician for help.

FCC NOTE:

Caution: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

RF Exposure Information (SAR)

This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the United States, Industry Canada of Canada.

During SAR testing, this device was set to transmit at its highest certified power level in all tested frequency bands, and placed in positions that simulate RF exposure in usage against the head with no separation, and near the body with the separation of 10 mm. Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general,

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the closer you are to a wireless base station antenna, the lower the power output.

The exposure standard for wireless devices employing a unit of measurement is known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg, and 1.6W/kg by Industry Canada.

This device is complied with SAR for general population /uncontrolled exposure limits in ANSI/IEEE C95.1-1992 and Canada RSS 102 and had been tested in accordance with the measurement methods and procedures specified in IEEE1528, and Canada RSS 102. This device has been tested, and meets the FCC, IC RF exposure guidelines when tested with the device directly contacted to the body.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of www.fcc.gov/oet/ea/fccid after searching on **FCC ID: SRQ-ZTEGRANDS**.

For this device, the highest reported SAR value for usage against the head is _____ W/kg, for usage near the body is _____ W/kg.

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirements.

SAR compliance for body-worn operation is

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based on a separation distance of 10 mm between the unit and the human body. Carry this device at least 10 mm away from your body to ensure RF exposure level compliant or lower to the reported level. To support body-worn operation, choose the belt clips or holsters, which do not contain metallic components, to maintain a separation of 10 mm between this device and your body.

IC Notice

This mobile phone complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

(1) this device may not cause interference, and

(2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

(1) l'appareil ne doit pas produire de brouillage, et

(2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

IC: 5200E-ZTEGRANDS

IC Radiation Exposure Statement

This EUT is compliance with SAR for general population/uncontrolled exposure limits in IC RSS-102 and had been tested in accordance with the measurement methods and procedures specified in IEEE 1528 and IEC 62209. This equipment should be installed and operated with minimum distance 1.0 cm between the radiator and your body. This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

Cet appareil est conforme aux limites d'exposition DAS incontrôlée pour la population générale de la norme CNR-102 d'Industrie Canada et a été testé en conformité avec les méthodes de mesure et procédures spécifiées dans IEEE 1528 et IEC 62209. Cet appareil doit être installé et utilisé avec une distance minimale de 1.0 cm entre l'émetteur et votre corps. Cet appareil et sa ou ses antennes ne doivent pas être co-localisés ou fonctionner en conjonction avec tout autre antenne ou transmetteur.

Hearing Aid Compatibility (HAC) regulations for Mobile phones

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In 2003, the FCC adopted rules to make digital wireless telephones compatible with hearing aids and cochlear implants. Although analog wireless phones do not usually cause interference with hearing aids or cochlear implants, digital wireless phones sometimes do because of electromagnetic energy emitted by the phone's antenna, backlight, or other components. Your phone is compliant with FCC HAC regulations (ANSI C63.19- 2007). While some wireless phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise and phones also vary in the amount of interference they generate. The wireless telephone industry has developed a rating system for wireless phones to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label located on the box. The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

This phone has been tested and rated for use with hearing aids for some of the wireless

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technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T4 is the better/ higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

Your phone meets the _____ level rating.

Hearing devices may also be rated. Your hearing device manufacturer or hearing health professional may help you find this rating. For more information about FCC Hearing Aid Compatibility, please go to http://www.fcc.gov/cgb/dro.