one touch 117
one touch 217
one touch 217D
one touch 228

www.alcatelonetouch.com

For more information about how to use the phone, please go to www.alcatelonetouch.com to download complete user manual. Moreover, from the website you can also consult FAQ, realize software upgrade, etc.

ALCATEL onetouch my world in one touch

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ALCATEL onetouch

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www.sar-tick.com

This product meets applicable national SAR limits of 2.0 W/kg. The specific maximum SAR values can be found on page 6 of this user guide.

When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 1.5 cm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not making a phone call.

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Safety and use.....

We recommend that you read this chapter carefully before using your phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

• TRAFFIC SAFETY:

Given that studies show that using a mobile phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their mobile when the vehicle is not parked.

When driving, do not use your phone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some areas.

When switched on, your phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- do not place your phone on top of the dashboard or within an airbag deployment area,
- check with your car dealer or the car manufacturer to make sure that the dashboard is adequately shielded from mobile phone RF energy.

• CONDITIONS OF USE:

You are advised to switch off the telephone from time to time to optimise its performance.

Switch the phone off before boarding an aircraft.

Switch the phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, mobile telephones can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch the phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, petrol station, or chemical plant, or in any potentially explosive atmosphere.

When the phone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump, etc. In particular when using the phone, you should hold it against the ear on the opposite side to the device, if any.

To avoid hearing impairment, pick up the call before holding your phone to your ear. Also move the handset away from your ear while using the "hands-free" mode because the amplified volume might cause hearing damage.

Do not let children use the phone and/or play with the telephone and accessories without supervision.

When replacing the cover please note that your phone may contain substances that could create an allergic reaction.

Always handle your phone with care and keep it in a clean and dust-free place.

Do not allow your phone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc). The manufacturer's recommended operating temperature range is -10°C to +55°C.

At over 55°C the legibility of the phone's display may be impaired, though this is temporary and not serious.

Emergency call numbers may not be reachable on all cellular networks. You should never rely only on your phone for emergency calls.

Do not open, dismantle or attempt to repair your mobile phone yourself.

Do not drop, throw or bend your mobile phone.

Do not paint it.

Use only batteries, battery chargers, and accessories which are recommended by TCT Mobile Limited and its affiliates and are compatible with your phone model (see Accessories List, page 47). TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Remember to make back-up copies or keep a written record of all important information stored in your phone.

Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your phone or enabling a flashing-lights feature on your phone.

Parents should monitor their children's use of video games or other features that incorporate flashing lights on the phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:

- Do not play or use a flashing-lights feature if you are tired or need sleep.
- Take a minimum of a 15-minute break hourly.
- Play in a room in which all lights are on.
- Play at the farthest distance possible from the screen.
- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.
- If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.

When you play games on your phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow the instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other musculoskeletal disorders.

Prolonged exposure to music at full volume on the music player may damage the listener's hearing.

Set your phone volume safely. Use only headphones recommended by TCT Mobile Limited and its affiliates.

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• PRIVACY:

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your mobile phone regarding taking photographs and recording sounds with your mobile telephone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and duplicate or distribute them, as this may be considered to be an invasion of privacy. It is the user's sole responsibility to ensure that prior authorisation be obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your mobile phone (including the operator) disclaim any liability which may result from the improper use of the mobile phone.

• BATTERY:

Before removing the battery from your phone, please make sure that the phone is switched off.
Observe the following precautions for battery use:
- Do not attempt to open the battery (due to the risk of toxic fumes and burns).
- Do not puncture, disassemble or cause a short-circuit in a battery,
- Do not burn or dispose of a used battery in household rubbish or store it at temperatures above 60°C.

Batteries must be disposed of in accordance with locally applicable environmental regulations. Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not recommended by TCT Mobile Limited and/or its affiliates.

This symbol on your telephone, the battery and the accessories means that these products must be taken to collection points at the end of their life:
- Municipal waste disposal centres with specific bins for these items of equipment
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

In European Union countries:

These collection points are accessible free of charge.
All products with this sign must be brought to these collection points.

In non European Union jurisdictions:

Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

• CHARGERS

Mains powered chargers will operate within the temperature range of: 0°C to 40°C.
The chargers designed for your mobile phone meet with the standard for safety of information technology equipment and office equipment use. They are also compliant to the ecodesign directive 2009/125/EC. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

• RADIO WAVES:

Proof of compliance with international standards (ICNIRP) or with European Directive 1999/5/EC (R&TTE) is required of all mobile phone models before they can be put on the market. The protection of the health and safety for the user and any other person is an essential requirement of these standards or this directive.

THIS DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) recommended by international guidelines. The guidelines were developed by an independent scientific organization (ICNIRP) and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2.0 W/kg.

Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the ICNIRP guidelines for this device model are:

one touch 117:

Maximum SAR for this model and conditions under which it was recorded.		
Head SAR	GSM 900	1.11 W/kg
Body-worn SAR	GSM 900	0.586 W/kg

one touch 217:

Maximum SAR for this model and conditions under which it was recorded.		
Head SAR	GSM 900	1.04 W/kg
Body-worn SAR	GSM 900	0.634 W/kg

one touch 217D:

Maximum SAR for this model and conditions under which it was recorded.		
Head SAR	GSM 900	1.04 W/kg
Body-worn SAR	GSM 900	0.634 W/kg

one touch 228:

Maximum SAR for this model and conditions under which it was recorded.		
Head SAR	GSM 900	1.04 W/kg
Body-worn SAR	GSM 900	0.634 W/kg

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During use, the actual SAR values for this device are usually well below the values stated above. This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value.
Body-worn SAR testing has been carried out at a separation distance of 1.5 cm. To meet RF exposure guidelines during body-worn operation, the device should be positioned at least this distance away from the body. If you are not using an approved accessory ensure that whatever product is used is free of any metal and that it positions the phone the indicated distance away from the body.
Organizations such as the World Health Organization and the US Food and Drug Administration have stated that if people are concerned and want to reduce their exposure they could use a hands-free device to keep the phone away from the head and body during phone calls, or reduce the amount of time spent on the phone.
For more information you can go to www.alcatelonetouch.com
Additional information about electromagnetic fields and public health are available on the following site: http://www.who.int/peh-emf.
Your telephone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.
As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with headset or USB data cable. If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the phone at least 1.5 cm away from the body.

• LICENCES

eZiText™ ZIcorporation

eZiText™ and Zi™ are trademarks of Zi Corporation and/or its Affiliates.

General information .....

- **Internet address:** www.alcatelonetouch.com
- **Hot Line Number:** see "TCT Mobile Services" leaflet or go to our Internet site.

On our Internet site, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by e-mail to ask any questions you may have.

An electronic version of this user guide is available in English and other languages according to availability on our server:
www.alcatelonetouch.com

Your telephone is a transceiver that operates on GSM networks with 900 and 1800 MHz bands.

CE 1588

This equipment is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. The entire copy of the Declaration of Conformity for your telephone can be obtained through our website: www.alcatelonetouch.com

Downloaded from http://www.gsmarc.com

Protection against theft [1]

Your telephone is identified by an IMEI (phone serial number) shown on the packaging label and in the product's memory. We recommend that you note the number the first time you use your telephone by entering * # 0 6 # and keep it in a safe place. It may be requested by the police or your operator if your telephone is stolen. This number allows your mobile telephone to be blocked preventing a third person from using it, even with a different SIM card.

Disclaimer

There may be certain differences between the user manual description and the phone's operation, depending on the software release of your telephone or specific operator services.

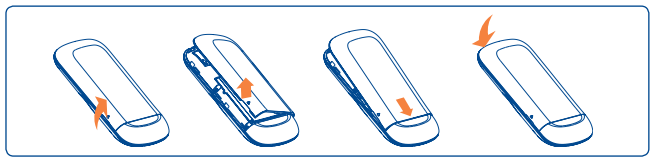
TCT Mobile shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively.

[1] Contact your network operator to check service availability.

Getting started .....

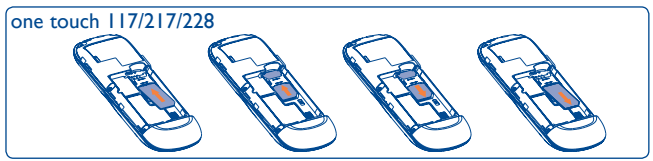
1.1 Set-up

Removing and installing the back cover

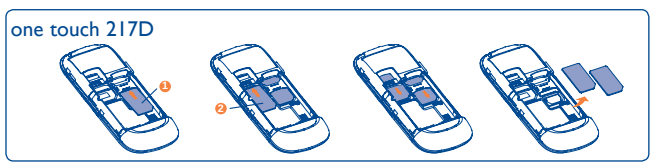


Inserting and removing the SIM card [1]

one touch 117/217/228



one touch 217D



[1] Check with your network operator to make sure that your SIM card is 3V or 1.8V compatible. The old 5 Volt cards can no longer be used. Please contact your operator.

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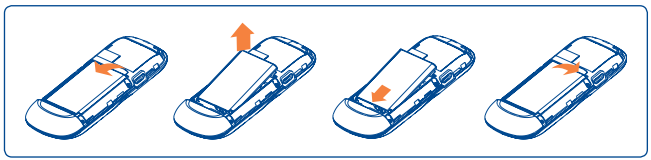
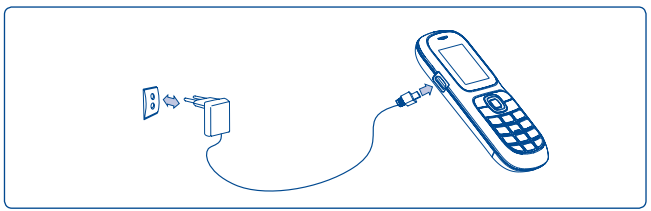
Place the SIM card with the chip facing downwards and slide it into its housing. Make sure that it is correctly inserted. To remove the card, press it and slide it out.

one touch 217D, two SIM cards can be inserted. ❶ is for SIM1, ❷ is for SIM2.

Removing and installing the battery



Charging the battery



Connect the battery charger to your phone and mains socket respectively.

- The charging may take about 20 minutes to start if the battery is flat.
- Be careful not to force the plug into the socket.
- Make sure the battery is correctly inserted before connecting the charger.
- The mains socket must be near to the phone and easily accessible (avoid electric extension cables).

- When using your telephone for the first time, charge the battery fully (approximately 3 hours). You are advised to fully charge the battery ( ).
- To reduce power consumption and energy waste, when battery is fully charged, disconnect your charger from the plug; switch off Bluetooth when not in use; reduce the backlight time, etc.

The charge is complete when the animation stops.

1.2 Power on your phone

Hold down the key until the telephone powers on, type in your PIN code if necessary and then confirm. The main screen is displayed.

If you do not know your PIN code or if you have forgotten it, contact your network operator. Do not leave your PIN code with your telephone. Store this information in a safe place when not in use.

If cell broadcast messages are displayed, you can browse through them or press key to return to the main screen.

While the phone is searching for a network, "**Searching/Emergency**" will be displayed.

In the power on screen, you also have access to the functions of "**Radio**", etc. even if there is no SIM card inserted.

1.3 Power off your phone

Hold down the key from the main screen.

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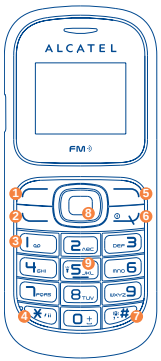
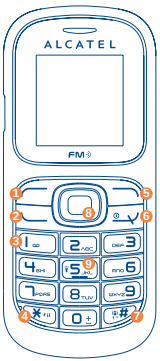
2 Your mobile .....

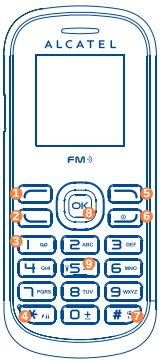
one touch 117



one touch 217
one touch 217D



one touch 228



❶ Left softkey
❷ Call log (Idle screen)
Send call
❸ Voicemail
❹ Lock (long keypress)
❺ Right softkey
❻ Power on/Power off
End call
Deactivate the Torch
❼ Vibration alert
❽ Navigation key :
Menu/Confirm an option /OK
Profiles ▲
Organizer ▼
Create message ◀
Alarm ▶
❾ Torch

2.1 Keys

Navigation key
Confirm an option (press the middle of the key)

Send call
Access to call log (idle screen)

Power on/off the handset (long keypress)
End call
Return to idle

Left softkey

Right softkey

Dial the voicemail number (long keypress)

From Idle screen
- Short keypress: enter zero
- Long keypress: enter the symbol “+/P/W”
In Edit mode:
- Short keypress:
"␣" (space) (text edit mode)
0 (Add numbers)

From Idle screen
- Short keypress: *
- Long keypress: Lock keypad in idle screen
In Edit mode:
- Short keypress: change input methods

(1) one touch 117/217/217D.
(2) one touch 228.

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#[1]/#[2]

From Idle screen
- Short keypress: #
- Long keypress: activate/deactivate the vibrator

In Edit mode:
- Short keypress:access the Symbols table

5

From Idle screen
- Short keypress: dial '5'
- Long keypress: switch on/off the torch

(1) one touch 117/217/217D.
(2) one touch 228.

2.2 Main screen icons [1]

In one touch 117:

Battery charge level.

Call forwarding activated: your calls are forwarded.

Alarm clock programmed.

Roaming.

Level of network reception.

Silence or Vibration mode: your phone neither rings nor beeps.

Message unread.

Keypad locked.

(1) The icons and illustrations in this guide are provided for information purposes only.

Downloaded from http://www.gsmarc.com

In one touch 217/228:

Battery charge level.

Vibration alert: your phone vibrates, but neither rings nor beeps.

Headset connected.

Call forwarding activated: your calls are forwarded.

Alarm clock programmed.

Voicemail message arrived.

Unanswered calls.

Roaming.

Level of network reception.

Silence mode: your phone neither rings, beeps nor vibrates.

Message unread.

Keypad locked.

Ringtone alert.

Vibration and ringtone alert.

In one touch 217D:

Battery charge level.

Vibration alert: your phone vibrates, but neither rings nor beeps.

Headset connected.

Alarm clock programmed.

Voicemail message arrived.

Unanswered calls.

Roaming.

Level of network reception.

Silence mode: your phone neither rings, beeps nor vibrates.

Message unread.

Keypad locked.

Ringtone alert.

Vibration and ringtone alert.

Downloaded from http://www.gsmarc.com

3 Calls.....

3.1 Making a call

Dial the desired number then press the key to place the call. For dual SIM model, you can select either SIM1 or SIM2 when you wish to place a call (1). If you make a mistake, you can delete the incorrect digits by pressing the right softkey.

To hang up the call, press the key.

Making an emergency call

If your phone is covered by the network, dial emergency number and press the key to make an emergency call. This works even without a SIM card and without typing the PIN code or unlocking the keypad.

3.2 Calling your voicemail (2)

Your voicemail is provided by your network to avoid missing calls. It works like an answering machine that you can consult at any time. To access your voicemail, hold down the 1 key.

If the access number for your operator's voicemail service does not work, dial the number that you were given. To change this number, refer to "**Messaging\Voicemail**".

To use your voicemail service from abroad, contact your network operator before leaving.

(1) one touch 217D only.
(2) Contact your network operator to check service availability.

3.3 Receiving a call

When you receive an incoming call, press the key to talk and then hang up using the key.

The caller's number is displayed if it is transmitted by the network (contact your network operator to check service availability).

Answering a call

Answer the call by pressing the key.

Rejecting a call

Press the key once to reject the call, or reject call with SMS.

3.4 During a call (1)

Available functions

During a call, press "**Options**" to use your Contacts, Messaging, etc. without losing your caller.

WARNING: move the handset away from your ear while turn on the speaker because the amplified volume might cause hearing damage.

(1) Contact your network operator to check service availability.

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Adjusting the volume

You can adjust the sound level during a call using the up/down key.

Handling two calls

- Answering a second call (ensure that "**Call waiting**" is activated, see page 32). (1)
- To call a second party during a call, you may press "**Options**" and select "**New call**".

(1) one touch 117/217/228.

4 Contacts ..... (1) (2)

4.1 Consulting your contacts

To access the contacts from the main screen, press the /OK key and select the (1)\(2) icon from the menu.

For dual SIM model, the complete contacts of both SIM1 and SIM2 are available in this menu (3).

Searching for a contact

You can search for a contact by inputing the initial of their name. Subsequent letters may be added to refine the search. Or you may scroll up/down to find the contact you need when reaches the initial letter among contact list part (A-Z).

Viewing a contact

Select a name from your directory to read the contact information. Select "**Options**" to send messages, edit the contact, etc.

4.2 Adding a contact

Select the directory in which you wish to add contact, press the "**Options**" softkey, select "**Add contact**".

Following fields are accessible when you create a new contact in the directory: Name, Number.

You can move from one field to another by scrolling up and down.

If you use your phone abroad, store the numbers in your directories in international format "**+**" followed by the country code.

(1) one touch 117 only.
(2) one touch 217/228/217D.
(3) one touch 217D only.

Downloaded from http://www.gsmarc.com

4.3 Available options

From the list of names, you can access the following options:

View		You may view contacts stored in phone only, SIM only or both in SIM and phone.
Create SMS		Create an SMS to a contact you selected from the directory.
Delete		Delete the selected contact.
Copy all	**From SIM**	Copy the whole directory to the Phone directory only if there is sufficient memory.
	From Phone	Copy the whole directory to SIM only if there is sufficient memory.
More	**Memory status**	View used and available space in SIM and Phone directory.
	My number	You can edit the user's own name and number or delete them.
	Default storage	You can set the default storage of contacts in SIM, Phone or both in SIM&Phone.

5 Messaging .....

You can create, edit and receive SMS with this mobile phone.

5.1 Access

You may access this menu using the following options:

- Press OK to enter the main menu screen, and then select (1)(2).
- Press ◀ of Navigation key.

You may have access to the following folders: **Inbox, Outbox, Voicemail, Broadcast SMS, Memory status(3), Drafts(4), Templates(4), Settings.**

5.2 Create message

From the main menu select "**Messaging**" to create text message. For dual SIM model, you can type a message and select to send it to a recipient in either the SIM1 or SIM2 directory (3).

In one touch 117/217/228:

You can type a message and you can also insert a predefined message in **Templates**. While writing a message, select "**Options**" to access all the messaging options. You can save your messages that you send often to **Drafts**.

Specific letters (accent) will increase the size of the SMS, this may cause multiple SMS to be sent to your recipient.

(1) one touch 117 only.
(2) one touch 217/228/217D.
(3) one touch 217D only.
(4) one touch 117/217/228.

Downloaded from http://www.gsmarc.com

5.3 Settings

Text messages

Profiles	Profiles can be retrieved directly from SIM card. Alternatively, you can create your own profile.
General	Delivery report, request for acknowledgement of delivery report On/Off. Reply path [1]: show reply path.
Alphabet management[1]	Enables the definition of SMS data coding for SMS sending.
Memory status[1]	Memory used on the phone.
Default storage[1]	Select default message storage, SIM or phone.
Save sent message[1]	Select "**send only**" or "**Save & Send**" options for messages.

5.4 Broadcast SMS [2]

Receive mode	Enable to receive broadcast SMS.
Channel set	Select/Add/Edit/Delete channels.

[1] one touch 117/217/228.
[2] Depending on your network operator.

6 Call log.....[1] [2]

6.1 Access

You can access your call memory by pressing from the idle screen, or press the key and select the icon from the menu.

6.1.1 Unanswered

In this menu, you can find the unanswered calls list.

6.1.2 Outgoing calls

In this menu, you can find the outgoing calls list.

6.1.3 Answered calls

In this menu,you can find the answered calls list.

6.2 Available options

When you press "**Options**", you may have access to **View, Call, Save, Delete, Delete all, Edit before call, Create SMS,** etc.

[1] one touch 117 only.
[2] one touch 217/228/217D.

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7 FM Radio.....

Your phone is equipped with a radio (3) with RDS functionality. You can use the application as a traditional radio with saved channels or with parallel visual information related to the radio program on the display if you tune to stations that offer Visual Radio service. You can listen to it while running other applications.

(1) one touch 117 only.
(2) one touch 217/228/217D.
(3) The quality of the radio depends on the coverage of the radio station in that particular area.

8 Voice memo(1).....

8.1 New record

In this menu, you can record new voice memo, and press or /OK to save it.

8.2 Memo list

It contains all the voice memos you recorded before. Pressing "Options" softkey, you can Play/rename/delete (it)/delete all and also set it as a alarm melody.

8.3 Settings

You can manage the voice memo in settings of audio quality.

(1) one touch 117/217/228.
(2) one touch 117 only.
(3) one touch 217/228.

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9 Settings ..... [1] [2]

From the main menu, select the menu icon [1]\[2] and select the function of your choice in order to customise your telephone:

In one touch 117/217/228 phone:

Phone settings, Call settings, Call control, Network, Security, Restore default set.

In one touch 217D Phone:

Dual SIM settings, Date and time, Display, Phone settings, Network, Security, Restore factory settings.

9.1 Phone settings

9.1.1 Display

Wallpaper

The wallpaper is displayed when you switch on your telephone.

By selecting "**Wallpaper**" you can customise it by replacing the default image or animation displayed on your telephone.

(1) one touch 117 only.
(2) one touch 217/228/217D.

Power On/Off (1)

You can customise your welcome animation or image that appears when you switch on your phone.

You can also customise your OFF screen with an image or animation.

Contrast (2)**/Brightness** (3)

You may adjust black level with respect to LCD display by pressing the key.

Backlight

You can set the backlight time of phone.

In one touch 117/217/228: 5s/10s/30s/1 minute.

In one touch 217D: 5s/15s/30s/45s.

Color (4)

This function enables you to customise the colours of your telephone.

9.1.2 Time and date

Allows you to have settings of date and time, including 12/24h format.

9.1.3 Shortcuts

By customising your keypad, you can access any function directly from the idle screen.

(1) Depending on the model.
(2) one touch 117.
(3) one touch 217/228.
(4) one touch 217/228/217D.

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9.1.4 Auto keylock

Your keypad will be locked automatically, you can set the auto lock time.

Unlock the keypad

To unlock the keypad, you may press * for a second.

9.1.5 Headset (1)

Switch audio play (incoming call, message beep, alarm beep...) between **Headset only** and **Phone and Headset**.

9.1.6 Languages (2)

Display language for messages (select using ↕). The "**Automatic**" option selects the language according to the home network (if available).

9.1.7 Greetings

You can set the greeting words when power on your phone.

9.1.8 Input mode

Please see chapter "**Latin input mode**", page 44. In addition to the specific characters table for Cyrillic, Chinese, other data input modes are also available in your telephone. This feature allows you to write short messages and add names with special characters to your directory.

(1) one touch 117/217/228.
(2) Contact your network operator to check service availability.

9.2 Call settings(1)

You can access a number of items with this option:

9.2.1 Voicemail(2)

View and edit the voicemail number.

9.2.2 My number

Type in or modify your telephone number or the number to access your voicemail and confirm by pressing "**OK**". Your telephone number is usually written on your SIM card.

9.2.3 Billing (3)

You can access different items with this option:

Amount	**Last call cost/Total cost/Max cost/Reset cost/Price per unit**	You can view the total cost of charged calls or reset it and enter the cost of a call in the currency of your choice.
Duration		You can view the duration of last call, total dialed calls, total answered calls or reset all time.

9.2.4 Caller ID

Activate/deactivate CLIR.

9.2.5 Call waiting

Activate/Deactivate/Query the notification of a second incoming call by a beep.

(1) one touch 117/217/228.
(2) one touch 117.
(3) Contact your network operator to check service availability.

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9.2.6 Call forwarding

You can activate, cancel or verify the status of the call forwarding to the voicemail or to a specified number. The following configurations are possible:

- Unconditional: systematic forwarding of all your calls. The icon is displayed.
- Conditional: if your line is busy, if you don't answer or if you are outside the network range.

9.2.7 Call barring

You can activate or deactivate the call barring for outgoing and incoming calls. The various options are:

Outgoing calls The following configurations are possible:

- **All calls** All outgoing calls are barred.
- **International calls** Outgoing international calls are barred.
- **International except home** Outgoing international calls except those to your country of subscription are barred.

Incoming calls The following configurations are possible:

- **All calls** All incoming calls are barred.
- **Roaming** Incoming calls are barred when you are abroad.

Cancel all barring Deactivate all call barring.

Change barring Password Change the original Password for activating call barring.

9.2.8 Answer mode

You can activate or deactivate answering the incoming call using "**Any key**".

9.2.9 Beep duration

You can activate or cancel the beep emitted during a call with a specified frequency (enter the frequency and confirm by "**OK**" on screen keypad).

9.2.10 Auto redial

You can activate or deactivate the automatic callback of your party for calls that do not get through the first time

9.3 Call control (1)

Enter the password, you can set the call control.

Activation Activate call control by "By cost" or "By duration". Deactivate it by "off".

Charge rate Set the charge rate of call control.

Change password Set the password for the first time and change it according to your needs later.

(1) one touch 117/217/228.

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9.4 Network

Network selection

New search	Search the potential networks.
Select network	The choice of network connection is left up to the user.
Search mode	Network connection can be switched between "**Manual**" and "**Automatic**".

Preferred network

List of networks to which you wish to be connected in order of priority.

9.5 Security

SIM Security

SIM lock	The SIM card protection code is requested each time the phone is powered on if this code is activated.
Fixed dialed number	Allows the phone to be "locked" so that it can only dial certain numbers, or numbers with certain prefixes. To activate this function, PIN2 code is mandatory.
Change PIN	Change PIN code.
Change PIN2	A protection code for certain SIM card features (Billing/Cost/FDN, etc.) will be requested if you attempt to access it, if the code is activated. Select to update it with a new one (between 4 and 8 digits).

Phone Security

Phone lock	Code is requested each time the phone is powered on.
Change phone code	Change phone password, its initial one is 1234.

In one touch 217D, you can select SIM1 security,SIM2 security and phone security in this menu.

9.6 Restore default settings

Enter the password to restore the phone setting, its initial one 1234.

9.7 Dual SIM settings

Dual SIM	Keep both of your SIM cards active
SIM1 Only	Only keep SIM1 active
SIM2 Only	Only keep SIM2 active

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10 Games & Tools....[1] [2]

10.1 Games [3]

Your Alcatel phone includes a game. Select "**Game settings**", it allows you to manage settings, in which you may set background audio and vibration alert.

10.2 Alarm [3]

Your mobile phone has a built-in alarm clock with a snooze feature. You can set up to three separate alarms and choose whether or not the alarm should repeat.

Repeat	You may select **Once** (default)/**Every day** or customize to your desire.
Snooze	The alarm will repeat at regular intervals.
Melody	You can select silent or vibration mode of alarm, or the melody of Ringtone.

(1) one touch 117 only.
(2) one touch 217/228/217D.
(3) one touch 117/217/228.

10.3 Organizer

Once you enter this menu , there is a monthly-view calendar for you to keep track of important meetings, appointments, etc. Days with events entered will be marked.

Available options:

View appointments	See all the created appointments.
Jump to date	Input the required date and it will be immediately highlighted.
Go to today	See today's appointments.
1st day of 1 week	Set the 1st day of 1 week.
First week of one year	Set first week of one year.

10.4 Calculator

Enter a number, select the type of operation to be performed, and enter the second number, then press **"ok"/"="** to display the result.

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Once an operation is complete, you can press ⌒ to clear numbers and carry out a new operation.

Hold down the *#/# key to get the decimal point. Confirm with the ▢ /OK key or the left softkey.

To return to the main screen, press ⏻/⏻.

10.5 Torch

To light in darkness,you may activate "**Torch**" by below operations:

In idle screen, long keypress 5 jkl key to activate the Torch light; short keypress ⏻/⏻ key or Long keypress 5 jkl key to deactivate it.

11 Alarm (1).....

Your mobile phone has a built-in alarm clock with snooze feature.

You can set up to three separate alarms and choose whether or not the alarm should repeat.

Repeat	You may select off/Daily/Weekly/Monthly/Yearly options to customize as your desire.
Snooze	The alarm will repeat at regular intervals.
Melody	You can select silent or vibration mode of alarm, or the melody of Ringtone.

(1) one touch 217D only.

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12 Profiles.....

(1) (2)

With this menu, you may personalise ringtones for different events and environments.

12.1 General

To modify the sound settings within any profile, press "**Options**" and select "**Edit**" and you will see the functions below by scrolling up/down Volume key:

Incoming call	Select a melody from the list by scrolling up and down the Volume key then confirm by pressing "**ok**".
Alert type	You may set your alert type to ring, Vibration only (all sounds are replaced by vibrations except for alarms), Vibration and Ring, Vibration then Ring, Silent (no sounds except for alarms).
Volume	Adjust the volume using the up/down key.
Ring type	You may set your ring type to repeat,ascending and silent mode.
Message beep	Select a melody for a new incoming message.
Key beep	Select the type of key beep.
Power on beep	Select a Power on melody for your phone.
Power off beep	Select a Power off melody for your phone.

(1) one touch 117 only.
(2) one touch 217/228/217D.

12.2 Meeting

When this is selected the phone will not ring or beep unless an alarm has been set. A new event will cause it to vibrate.

12.3 Outdoor

It is a profile designed for outdoor users who require louder ringtones.

12.4 Indoor

Ringtone/beep volume will be slightly lower than General mode volume.

12.5 Silent

This profile will turn off all ringtones, including notification sounds.

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13 Services .....

Contact your network operator to check service availability.

(1) one touch 117 only.
(2) one touch 217/228/217D.

14 Latin input mode/ character table .....

There are two text entry methods that can be used to write messages

- Normal
- Predictive with the eZi mode

Normal

This mode allows you to type text by choosing a letter or a sequence of characters.

Predictive eZi mode

This mode speeds up the writing of your text.

Press the key once and the word will be modified each time you press a key. As you go on, the word will keep changing.

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15 Telephone warranty.....

Your phone is warranted against any defect or malfunctioning which may occur in conditions of normal use during the warranty period of twelve (12) months [1] from the date of purchase as shown on your original invoice.

Batteries [2] and accessories sold with your phone are also warranted against any defect which may occur during the first six (6) months [1] from the date of purchase as shown on your original invoice.

In case of any defect of your phone which prevents you from normal use thereof, you must immediately inform your vendor and present your phone with your proof of purchase.

If the defect is confirmed, your phone or part thereof will be either replaced or repaired, as appropriate. Repaired Phone and accessories are entitled to a one [1] month warranty for the same defect. Repair or replacement may be carried out using reconditioned components offering equivalent functionality.

This warranty covers the cost of parts and labor but excludes any other costs.

This warranty shall not apply to defects to your phone and/or accessory due to (without any limitation):

[1] The warranty period may vary depending on your country.

[2] The life of a rechargeable mobile phone battery in terms of conversation time standby time, and total service life, will depend on the conditions of use and network configuration. Batteries being considered expendable supplies, the specifications state that you should obtain optimal performance for your phone during the first six months after purchase and for approximately 200 more recharges.

1) Non-compliance with the instructions for use or installation, or with technical and safety standards applicable in the geographical area where your phone is used,

2) Connection to any equipment not supplied or not recommended by TCT Mobile Limited,

3) Modification or repair performed by individuals not authorised by TCT Mobile Limited or its affiliates or your vendor,

4) Inclement weather, lightning, fire, humidity, infiltration of liquids or foods, chemical products, download of files, crash, high voltage, corrosion, oxidation…

Your phone will not be repaired in case labels or serial numbers (IMEI) have been removed or altered.

There are no express warranties, whether written, oral or implied, other than this printed limited warranty or the mandatory warranty provided by your country or jurisdiction.

In no event shall TCT Mobile Limited or any of its affiliates be liable for indirect, incidental or consequential damages of any nature whatsoever, including but not limited commercial or financial loss or damage, loss of data or loss of image to the full extent those damages can be disclaimed by law.

Some countries/states do not allow the exclusion or limitation of indirect, incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

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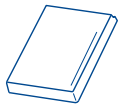
16 Accessories (1)

The latest generation of Alcatel GSM mobile phones offers a built-in handsfree feature that allows you to use the telephone from a distance, placed on a table for example.

Standard charger



Battery

Only use your telephone with Alcatel batteries, chargers and accessories in your box.

(1) Images for reference only.

17 Troubleshooting

Before contacting the service centre, you are advised to follow the instructions below:

- You are advised to fully charge ( ) the battery for optimal operation.
- Avoid storing large amounts of data in your phone as this may affect its performance.
- Use User Data Format to perform phone formatting, (to perform User Data format, hold down # while simultaneously pressing the power on/off key under the power off mode). ALL User phone data: contacts, photos, messages and files will be lost permanently.

and carry out the following checks:

My phone cannot switch on

- Check the battery contacts, remove and reinstall your battery, then turn your phone on
- Check the battery power level, charge for at least 20 minutes
- If it still does not work, please use User Data Format to reset the phone (1)

My phone is frozen or has not responded for several minutes

- Restart your phone by pressing and holding the key
- Remove the battery and re-insert it, then restart the phone
- If it still does not work, please use User Data Format to reset the phone (1)

My phone turns off by itself

- Check that your keypad is locked when you are not using your phone, and make sure power off key is not mis-contacted due to unlocking keypad.
- Check the battery charge level
- If it still does not work, please use User Data Format to reset the phone (1)

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My phone cannot charge properly

- Make sure you are using an Alcatel battery and the charger from the box
- Make sure your battery is inserted properly and clean the battery contact if it's dirty. It must be inserted before plugging in the charger
- Make sure that your battery is not completely discharged; if the battery power is empty for a long time, it may take around 20 minutes to display the battery charger indicator on the screen
- Make sure charging is carried out under normal conditions (0°C to +40°C)
- When abroad, check that the voltage input is compatible

My phone cannot connect to a network or "No service" is displayed

- Try connecting in another location
- Verify the network coverage with your operator
- Check with your operator that your SIM card is valid
- Try selecting the available network(s) manually (see page 35)
- Try connecting at a later time if the network is overloaded

Invalid SIM card

- Make sure the SIM card has been correctly inserted (see page 10)
- Make sure the chip on your SIM card is not damaged or scratched
- Make sure the service of your SIM card is available

Unable to make outgoing calls

- Make sure you have dialed a valid number and press the key
- For international calls, check the country and area codes
- Make sure your phone is connected to a network, and the network is not overloaded or unavailable
- Check your subscription status with your operator (credit, SIM card valid, etc.)
- Make sure you have not barred outgoing calls (see page 33)

Unable to receive incoming calls

- Make sure your phone is switched on and connected to a network (check for overloaded or unavailable network)
- Check your subscription status with your operator (credit, SIM card valid, etc.)
- Make sure you have not forwarded incoming calls (see page 33)
- Make sure that you have not barred certain calls

The caller's name/number does not appear when a call is received

- Check that you have subscribed to this service with your operator
- Your caller has concealed his/her name or number

I cannot find my contacts

- Make sure your SIM card is not broken
- Make sure your SIM card is inserted properly
- Import all contacts stored in SIM card to phone

The sound quality of the calls is poor

- You can adjust the volume during a call by pressing the key
- Check the network strength
- Make sure that the receiver, connector or speaker on your phone is clean

I am unable to use the features described in the manual

- Check with your operator to make sure that your subscription includes this service
- Make sure this feature does not require an Alcatel accessory

When I select a number from my contacts, the number cannot be dialed

- Make sure that you have correctly recorded the number in your file
- Make sure that you have inputted the country prefix when calling a foreign country

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I am unable to add a contact in my contacts

- Make sure that your SIM card contacts are not full; delete some files or save the files in the phone contacts (i.e. your professional or personal directories)

My callers are unable to leave messages on my voicemail

- Contact your network operator to check service availability

I cannot access my voicemail

- Make sure your operator's voicemail number is correctly entered in "**Messaging\Voicemail**"
- Try later if the network is busy

The flickering icon is displayed on my standby screen

- You have saved too many short messages on your SIM card; delete some of them or archive them in the phone memory

SIM card PIN locked

- Contact your network operator to obtain the PUK code (Personal Unblocking Key)

How to make your battery last longer

- Make sure you follow the complete charge time (minimum 3 hours)
- After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication
- Switch on the backlight upon request

(1) **User Data Format** ALL user phone data: Contacts, messages and files will be lost permanently. Please store phone data in SIM card before you want to format

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