



ENGLISH

USER GUIDE  
GS290



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# GS290 USER GUIDE

Some of the contents in this manual may differ from your phone depending on the software of the phone or your service provider.



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# Phone Component



**Earpiece**

**Call key**

Dials a phone number and answers incoming calls.

**Multi-tasking key**

**End/ Power key**

Long press for power on/off.



**Handsfree or Stereo earphone connector**



**Volume keys**

- When the screen is at the Home screen: Ring tone and Touch tone volume.
- During a call: Earpiece volume.

**MicroSD Card Slot**



**Charger, cable**

**Lock / Un Lock key**

- Short press to turn on/off the screen.

**Camera key**

- Go to the camera menu directly by pressing and holding the key.

# Installing the SIM card and the handset battery

## Installing the SIM Card

When you subscribe to a cellular network, you are provided with a plug-in SIM card loaded with your subscription details, such as your PIN, any optional services available and many others.

**Important!** > The plug-in SIM card and its contacts can be easily damaged by scratches or bending, so be careful when handling, inserting or removing the card. Keep all SIM cards out of the reach of small children.

## Illustrations

Always switch the device off and disconnect the charger before removing the battery.

- 1 Remove the back cover.
- 2 Lift battery away.
- 3 Insert the SIM card.
- 4 Insert the battery pack.
- 5 Attach the back cover.
- 6 Charge the battery.



# Menu map

Touch  in the Home screen to open a **Top menu**. From here you can access further menus by scrolling through the icons:

**COMMUNICATION, ENTERTAINMENT, UTILITIES and SETTINGS.**

## COMMUNICATION

- Contacts
- Recent history
- Messaging
- E-mail
- Dialling
- Social network
- Speed dials
- New message

## ENTERTAINMENT

- Camera
- Gallery
- Music
- My stuff
- Games & Apps
- FM radio
- Video camera
- Muvee studio

## UTILITIES

- Browser
- Google search
- Alarm
- Organiser
- Memo
- Voice recorder
- Tools
- Drawing panel

## SETTINGS

- Profiles
- Screen settings
- Phone settings
- Call settings
- Bluetooth
- Touch settings
- Connectivity
- Phone guide

# Your home screen

You can drag and click what you need right away in all home screen types.

## Active



### Widget home screen

- When you touch  on the bottom right of the screen, the mobile widget panel appears. When you register widget by dragging it, the widget is created in the spot where it was dropped.

## Active



### Speed dial home screen

- When you touch , the speed dial list appears. You can call, send a message or edit the contact directly in this home screen.

## Active



**Livesquare home screen** - On the Livesquare screen, You can easily make a call and send a message to the number allocated to an avatar. To use the call, messaging or contacts function, select an avatar and choose the **Quick key** icon you want to use.

Quick key icon

**TIP!** The User Interface is based on three types of Homescreen. To swap between the home screens just wipe quickly over the display from left to right, or from right to left.

# Calls

## Making a call

- 1 Touch  to open the keypad.
- 2 Key in the number using the keypad.
- 3 Touch  to initiate the call.
- 4 To end the call, press the Smart key.

**TIP!** To enter + for making an international call, press and hold . Press the side lock key to lock the touchscreen to prevent calls being made by mistake.

## Making a call from your contacts

- 1 From the home screen touch  to open the Contacts.
- 2 Tap the Name field box on the top of the screen and enter the first few letters of the contact you would like to call using the keypad.
- 3 From the filtered list, touch the Call icon next to the contact you want to call. The call will use the default number if there is more than one for that contact.
- 4 Or, you can touch the contact name and select the number to use if there is more than one for that contact to use. You can also touch  to initiate the call to the default number.

## Answering and rejecting a call

When your phone rings, touch the Smart key to answer the call.

To mute the ringing, slide up the cover. This will unlock the phone if it is locked, then tap . This is useful if you forgot to change your profile to Silent for a meeting. Touch  to reject an incoming call.

## Changing the common call setting

1 Touch **Call settings** in the SETTINGS tab.

2 Scroll and touch **Common settings**.

**Call reject** - Slide the switch to On to highlight the Reject list. You can touch the text box to choose from all calls, contacts or groups, or those from unregistered numbers (those not in your contacts) and No Caller ID. Touch Save to change the setting.

## Contacts

### Searching for a contact

There are two ways to search for a contact:

1 Touch **Contacts** in the COMMUNICATION tab.

2 Touch **Search**.

3 You see a list of contacts. Typing in the first letter of a contact's name in the Name field will jump the menu to that alphabetical area of the list.

### Adding a new contact

1 Touch **Contacts** in the COMMUNICATION tab and touch **Add contact**.

2 Choose whether to save the contact to your **Handset** or **SIM**.

3 Enter your first and last name.

4 You can enter up to five different numbers per contact.

5 Add an email addresses. You can enter up to two different email addresses per contact.

6 Assign the contact to one or more groups.

7 Touch **Save** to save the contact.

## Changing your contact settings

You can adapt your contact settings so that your **Contacts** suits your own preferences.

Touch **Contacts** in the COMMUNICATION tab and touch **Settings**.

## Messaging

Your GS290 combines SMS and MMS into one intuitive and easy-to-use menu.

### Sending a message

- 1 Touch **Messaging** in the **COMMUNICATION** tab. And touch **New message** to begin composing a new message.
- 2 Touch **Insert** to add an image, video, sound, template and so on.
- 3 Touch **Recipient** at the bottom of the screen to enter the recipients. Then enter the number or touch  to select a contact. You can even add multiple contacts.
- 4 Touch **Send** when ready

 **WARNING:** If an image, video or sound is added to an SMS it will be automatically converted to an MMS and you will be charged accordingly.

**TIP!** You can send SMS to many users at a time. Touch Contact search icon which opens the contacts list, In Options select multiple, user can mark/unmark contacts for sending message. First 100 contacts marked will be chosen if Select all is selected. To send the SMS to a particular group of contacts select touch Recipient then select Search by group from Options list.

### Entering text

There are five ways to enter text:

**Keypad, Keyboard, Handwriting-Screen, Handwriting-Box, Handwriting-Double Box.**

You can choose your input method by tapping  and **Input method**.

Touch  to turn on T9 mode. This icon is only shown when you choose **Keypad** as the input method.

Touch  to choose the writing language.

Touch  to change between numbers, symbols and text input.

Use **Shift** key to change between capital or lowercase input.

## Handwriting recognition

In Handwriting mode you simply write on the screen and your GS290 will convert your handwriting into your message. Select **Handwriting-Screen**, **Handwriting-Box** or **Handwriting-Double Box** according to your preferred view.

## Changing your text message settings

Touch **Messaging** in the COMMUNICATION tab and touch **Settings**. Select **Text message**.

**Text message centre** - Enter the details of your message centre.

**Delivery report** - Slide the switch left to receive confirmation that your messages have been delivered.

**Validity period** - Choose how long your messages are stored at the message centre.

**Message types** - Convert your text into **Text**, **Voice**, **Fax**, **X.400** or **E-mail**.

**Character encoding** - Choose how your characters are encoded. This impacts the size of your messages and therefore data charges.

**Send long text as** - Choose to send long messages as **Multiple SMS** or as an MMS.

## Changing your multimedia message settings

Touch **Messaging** in the **COMMUNICATION** tab. Scroll and choose **Settings** and **Multimedia message**.

**Retrieval mode** - Choose between **Home network** or **Roaming network**. If you then choose **Manual** you will receive only notifications of MMS and you can then decide whether to download them in full.

**Delivery report** - Choose to request and/or allow a delivery report.

**Read reply** - Choose to request and/or allow a reply.

**Priority** - Choose the priority level of your MMS.

**Validity period** - Choose how long your message is stored at the message centre.

**Slide duration** - Choose how long your slides appear on the screen.

**Creation mode** - Choose your message mode.

**Delivery time** - Choose how long to wait before a message is delivered.

**Multi msg centre** - Choose one from the list or add a new message centre.

## Setting up your email

Touch **E-mail** in the **COMMUNICATION** tab.

If the email account is not set up, start the email set up wizard and finish it.

You can check and edit settings by selecting . You can also check the additional settings that were filled in automatically when you created the account.

## Changing your email settings

1 Touch **E-mail** in the **COMMUNICATION** tab.

2 Touch  and select **E-mail settings**

# SNS

## Social network services (SNS)

Your GS290 has SNS that lets you enjoy and manage your social network.

**NOTE:** An additional costs may be incurred when connecting and using online services. Check your data charges with your network provider.

Touch **Social network** menu and select a site.

**TIP!** Facebook is a native application preloaded onto your phone, and easy to access. Twitter is a java application based on Java technology. Other applications access to the WAP(Wireless Application Protocol) services.

**NOTE:** SNS feature is a data intensive application. An additional costs may be incurred when connecting and using online services. Check your data charges with your network provider.

## Facebook (Continued SNS)

**Home:** Log in and you will see your friend's updated status. Input your comment about new status or check others.

**Profile:** You can select the Wall > Status updates and write the current status. See your info detail and upload the photo by touching Album > Upload Photo.

**Friends:** Search your friends in facebook by selecting Search tap.

**Message:** You can see the Inbox/Sent folder, and write a SN message.

**TIP!** Using Facebook Feed Widget  
Drag the facebook feed widget from widget tray and touch **OK**.

If the facebook widget registered on home screen, it will show latest 3 feeds from your SN site. You can also access the facebook application directly by touching up the feed widget.

**NOTE:** Twitter is a social networking and microblogging service that enables its users to send and read messages known as tweets.

**NOTE:** MySpace is a Social networking website, we can view the profiles and send text msgs to the friends.

# Camera

## Taking a quick photo

- 1 Press the  key on the right side of the phone.
- 2 When the camera has focused on your subject, touch the  on the right-center of the screen to take a photo. You can also press the  key on the side of the phone firmly.

**TIP!** To switch to the camera mode or video mode, slide up/down the camera or video icon on the centre-right of the viewfinder.

## After taking a photo

Your captured photo will appear on the screen. The image name is shown with four icons on the right-hand side.

-  Touch to send the photo as a message, email or via Bluetooth.
-  Touch to set a Home screen, Contacts, Startup or shutdown image.
-  Touch to edit the photo.
-  Touch to rename the photo.
-  Touch to return to the previous menu.
-  Touch to delete the image.
-  Touch to take another photo immediately. Your current photo will be saved.
-  Touch to view a gallery of your saved photos.

## Using the advanced settings

From the viewfinder, touch  to open all advanced settings options.

You can change the camera setting by using  and  displayed in the bottom of the screen and select the option.

# Video camera

## Making a quick video

1 Press the camera key on the right side of the phone for a few seconds.

**TIP!** To switch to the camera mode or video mode, slide up/down the camera or video icon on the right centre of the viewfinder.

2 Holding the phone horizontally, point the lens towards the subject of the video.

3 Press the camera key  on the phone once to start recording. Or touch the red dot .

4 ● **Rec** will appear at the bottom of the viewfinder with a timer at the bottom showing the length of the video.

5 To pause the video, touch  and resume by selecting .

6 Touch  on screen or press the  a second time to stop recording.

## After making a video

A still image representing your captured video will appear on the screen. The name of the video runs along the bottom of the screen together with eight icons down the left and right sides .

 Touch to play the video.

 Touch to send the video as a **Message** or **Email** or by **Bluetooth**.

 Touch to rename the video.

 Touch to return to the previous menu.

 Touch to delete the video you have just made and confirm by touching **Yes**. The viewfinder will reappear.

 Touch to shoot another video immediately. Your current video will be saved.

 Touch to view a gallery of saved videos and images.

# Your photos and videos

## Viewing your photos and videos

- 1 Touch  on the camera preview screen.
- 2 Your gallery will appear on the screen.
- 3 Touch the video or photo to open it fully.

## Editing your photos

1 Open the photo you'd like to edit and touch  to bring up the options.

2 Touch the icons to alter your photo:

-  Move your finger across the screen to select the area.
-  Draw something on your photo freehand. Select the line thickness from the four options, then the colour you want to use.
-  Add writing to the picture.
-  Decorate your photo with stamps. Choose from the different stamps and colours and touch your photo where you want to place them.
-  Erase whatever you draw. You can also select the eraser size.
-  Touch to return to the gallery.
-  Save the changes you have made to the photos. Select to save the changes over the **Original file**, or as a **New file**. If you select **New file**, enter a file name.
-  Undo the last effect or edit you made to the photo.
-  Touch to open the Filter options.
-  You can adjust the selected photo.

## Creating a movie

- 1 Touch  then select Muvee studio from ENTERTAINMENT tab.
- 2 Touch  to add an image. Tap the checkbox for the images you want to include, then select Insert.

- 3 Touch the style tab to choose a Muvee style. The default style is Neo Modern.
- 4 Touch Default sound to change the sound.
- 5 Touch  to see what you've created.
- 6 Touch  then Play order to create an order. You can make it random or sequential.
- 7 Touch  then Save Location to choose where to save the movie.

## Music

To access the music player, touch **Music** in the ENTERTAINMENT tab. From here, you can access a number of folders:

**Recently played** - Plays the songs you have played recently.

**All tracks** - Contains all the songs you have on your phone except the pre-loaded default music.

**Artists** - Browse through your music collection by artist.

**Albums** - Browse through your music collection by album.

**Genres** - Browse through your music collection by genre.

**Playlists** - Contains all the playlists you have created.

**Shuffle tracks** - Play your tracks in a random order.

### Transferring music onto your phone

The easiest way to transfer music onto your phone is via Bluetooth or the data cable.

You can also use LG PC Suite. To transfer music using Bluetooth:

- 1 Make sure both devices have Bluetooth switched on and are connected to each other.
- 2 Select the music file on the other device and select send via Bluetooth.
- 3 When the file is sent, you will have to accept it on your phone by touching **Yes**.

4 The file should appear in **Music > All tracks**.

## Multimedia

You can store multimedia files in your phone's memory so you have easy access to all your pictures, sounds, videos and games. You can also save your files to a memory card. Using a memory card allows you to free up space in your phone's memory.

To access the Multimedia menu, touch  select **My stuff** from ENTERTAINMENT tab. You can open a list of the folders that store all your multimedia files.

## Games and Applications

You can download new games and applications to your phone to keep you enjoy.

### GS290 comes with some preloaded Applications

**Data Wallet** - This application is used to keep personal informations. (Bank Account / Credit Card / Loan / Email ID details)

**LG Help Desk** - This application has all India LG Mobile service centre / Call Centre numbers directory.

**News Hunt** - News Hunt is a unique mobile application designed to enable viewing and reading newspapers in the regional languages on the go.

**Just Cricket** - Just Cricket is a featured java application for mobile phone which provides online access for Flash simulation of live matches, Archive Matches etc...

**Push e-mail** - With a push email application, the client's mailbox is constantly updated with arriving email without user intervention.

**Note:** Make sure that Auto update is on before using Push E-mail.

## FM Radio

Your LG G5290 has an FM radio feature so you can tune into your favourite stations to listen on the move.

You can listen to the radio without headphones. If you want to attach headphones, insert them into the headphone socket.

### Searching for stations

You can tune your phone to radio stations by searching for them either manually or automatically. They will then be saved to specific channel numbers, so you don't have to keep re-tuning.

#### To auto tune:

- 1 Scroll and touch **FM radio** in the ENTERTAINMENT tab, then 
- 2 Touch **Auto scan**. A confirmation message appears. Select **Yes**, then the stations will be automatically found and allocated to a channel in your phone.

**NOTE:** You can also manually tune into a station by using ◀ and ▶ displayed in the centre of the screen. If you press and hold ◀ and ▶, the stations will be automatically found.

G5290 supports wireless FM. User does not require to insert ear-mic to listen FM in normal condition. In weak FM radio signal area the sensitivity can degrade with wireless and antenna mode. So it is advisable to insert the ear-mic for better and enhanced FM quality.

## UTILITIES

### Adding an event to your calendar

- 1 Touch **Organiser** in the UTILITIES tab and select **Calendar**.
- 2 Select the date you would like to add an event to.
- 3 Touch  then **Add event**.

**TIP!** Message option in Calendar module will allow the sender to schedule messages. The sender can send desired SMS after hours, after days and after years.

## Setting your alarm

1 Touch **Alarms** in the UTILITIES tab. **Widget alarm** should appear in the list as default and you can not delete it.

2 Touch **Add alarm**.

## Voice recorder

Use your voice recorder to record voice memos or other audio files.

Touch **Voice recorder** in the UTILITIES tab.

## Using your calculator

1 Touch **Tools** in the UTILITIES tab.

2 Select **Calculator**.

## Converting a unit

1 Touch **Tools** in the UTILITIES tab.

2 Select **Unit converter**.

## Drawing Panel

1 Touch Drawing panel in the UTILITIES tab. Select **Add new drawings**.

2 You can create your own drawings with different colors.

3 Created drawings can be sent via MMS.

## PC Suite

You can synchronise your PC with your phone to make sure all your important details and dates match. You can also backup your files to put your mind at ease.

### Installing the LG PC Suite on your computer

1 From the Home screen press  and select **Connectivity** on the SETTINGS tab.

2 Select **USB connection mode** and click **PC Suite**.

- 3 Connect handset and PC via USB cable and wait for a while. Installation guide message will be displayed.
- 4 Follow the instructions on the screen to complete the LG PC Suite Installer wizard.
- 5 Once installation is complete, the LG PC Suite icon will appear on your desktop.

## Connecting your phone and PC

- 1 From the Home screen press  and select **Connectivity** on the SETTINGS tab.
- 2 Select **USB connection mode**.
- 3 Touch **PC Suite**.

## Using your phone as a Music Sync device

Your Phone can be used as a Music Sync device for Sync Music Files only.

Music Sync can be carried out using Windows Media Player 10/11 and supports both Handset Memory and an External Memory Card.

- 1 Disconnect your phone from your PC.
- 2 From the Home screen select , then select **Connectivity** on the SETTINGS tab.
- 3 Select **USB connection mode**.
- 4 Touch **Music sync**.
- 5 Connect the phone to your PC. Your phone will read: **Connected**.



### **WARNING**

Do not disconnect your phone during the transfer.

## Transferring music using Windows Media Player

- 1 From the home screen select , then scroll through **Connectivity** in the **SETTINGS** tab.
- 2 Select **USB connection mode** and choose **Music sync**.
- 3 Connect your handset and PC using a compatible USB cable.
- 4 When you try to connect the handset to your PC, your handset will read: "Music Sync" followed by **Connected**.
- 5 The PC will prompt you to launch your preferred music management software.
- 6 Select **Window Media Player**.
- 7 Go to the **Sync Tab**, then drag and drop the music you wish to transfer to your handset into the **Sync List** panel.
- 8 Click on the **Start Sync** button. This starts the transfer process.

### **WARNING**

Do not disconnect your phone during the transfer.

## The web

**Browser** gives you a fast, full-colour world of games, music, news, sport, entertainment and loads more, straight to your mobile phone. Wherever you are and whatever you're into.

### Accessing the web

- 1 Touch the **Browser** in **UTILITIES** tab.
- 2 To go straight to the browser home page, select **Home**. Alternately, select **Enter address** and type in the URL, followed by **Connect**.

**NOTE:** You will incur extra cost by connecting to these services and downloading content. Check data charges with your network provider.

## Access to Google Service

You can launch google services in this application. Touch **Google Search** in the **UTILITIES** tab.

## Settings

### Personalising your profiles

You can quickly change your profile by touching the Home screen.

You can personalise each profile setting using the settings menu.

- 1 Touch **Profiles** in the **SETTINGS** tab.
- 2 Choose the profile you want to edit.
- 3 You can then change all the sounds and alert options available in the list, including your **Ringtone** and **Volume**, **Message tone** settings and more.

### Changing your screen settings

Touch **Screen settings** in **SETTINGS** tab.

### Changing your phone settings

Use the freedom of adapting the GS290 to your own preferences.

From the home screen, select  then scroll to **Phone settings** on the **SETTINGS** tab.

### Using memory manager

From the home screen select  then scroll to **Phone settings** on the **SETTINGS** tab. Select **Memory info**.

### Changing your connectivity settings

Your connectivity settings have already been set up by your network operator, so you can enjoy your new phone immediately. To change any settings, use this menu:

Touch **Connectivity** in the **SETTINGS** tab.

## Anti Theft Mobile Tracker

When the handset is stolen, handset sends the SMS to the numbers configured by real Owner. To activate the ATMT feature, you will need to set ATMT on, and configure the ATMT settings with Owner name and Alternate numbers. Default ATMT Code is "000000."

## Sending and receiving your files using Bluetooth

### To send a file:

- 1 Open the file you want to send, typically this will be a photo, video or music file.
- 2 Choose **Send**. Choose **Bluetooth**.
- 3 If you have already paired the **Bluetooth** device, your GS290 will not automatically search for other **Bluetooth** devices. If not, your GS290 will search for other **Bluetooth** enabled devices within range.
- 4 Choose the device you want to send the file to.
- 5 Your file will be sent.

### To receive a file:

- 1 To receive files, your Bluetooth must be both **ON** and **Visible**. See **Changing your Bluetooth settings** below for more information.
- 2 A message will prompt you to accept the file from the sender. Touch Yes to receive the file.
- 3 You will see where the file has been saved. For image files, you can choose to **View** the file or **Use as wallpaper**. Files will usually be saved to the appropriate folder in **My stuff**.

### Changing your Bluetooth settings:

Touch **Bluetooth** in the SETTINGS tab. And select  and choose **Settings**.

## Pairing with another Bluetooth device

By pairing your GS290 and another device, you can set up a passcode protected connection.

- 1 Check that your Bluetooth is **ON** and **Visible**. You can change your visibility in the **Settings** menu.
- 2 Touch **Search**.
- 3 Your GS290 will search for devices. When the search is completed, **Refresh** will appear on screen.
- 4 Choose the device you want to pair with and enter the passcode, then touch **OK**.
- 5 Your phone will then connect to the other device, on which you will need to enter the same passcode.
- 6 Your passcode protected Bluetooth connection is now ready.

# Guidelines for safe and efficient use

Please read these simple guidelines. Not following these guidelines may be dangerous or illegal.

## Exposure to radio frequency energy

### Radio wave exposure and Specific Absorption Rate (SAR) information

This mobile phone model GS290 has been designed to comply with applicable safety requirements for exposure to radio waves. These requirements are based on scientific guidelines that include safety margins designed to assure the safety of all users, regardless of age and health.

- The radio wave exposure guidelines employ a unit of measurement known as the Specific Absorption Rate, or SAR. Tests for SAR are conducted using standardised methods with the phone transmitting at its highest certified power level in all used frequency bands.
- While there may be differences between the SAR levels of various LG phone models, they are all designed to meet the relevant guidelines for exposure to radio waves.
- The SAR limit recommended by the International Commission on Non-Ionising Radiation Protection (ICNIRP) is 2W/kg averaged over 10g of tissue.
- The highest SAR value for this model phone tested by DASY4 for use close to the ear is 0.993 W/kg (10g) and when worn on the body is 0.543 W/kg (10g).
- SAR data information for residents in countries/regions that have adopted the SAR limit recommended by the Institute of Electrical and Electronics Engineers (IEEE), which is 1.6 W/kg averaged over 1g of tissue.

## Product care and maintenance

### **WARNING**

Only use batteries, chargers and accessories approved for use with this particular phone model. The use of any other types may invalidate any approval or warranty applying to the phone, and may be dangerous.

- Do not disassemble this unit. Take it to a qualified service technician when repair work is required.
- Keep away from electrical appliances such as TVs, radios, and personal computers.
- The unit should be kept away from heat sources such as radiators or cookers.
- Do not drop.
- Do not subject this unit to mechanical vibration or shock.
- Switch off the phone in any area where you are required by special regulations. For example, do not use your phone in hospitals as it may affect sensitive medical equipment.
- Do not handle the phone with wet hands while it is being charged. It may cause an electric shock and can seriously damage your phone.
- Do not charge a handset near flammable material as the handset can become hot and create a fire hazard.
- Use a dry cloth to clean the exterior of the unit (do not use solvents such as benzene, thinner or alcohol).
- Do not charge the phone when it is on soft furnishings.
- The phone should be charged in a well ventilated area.
- Do not subject this unit to excessive smoke or dust.
- Do not keep the phone next to credit cards or transport tickets; it can affect the information on the magnetic strips.
- Do not tap the screen with a sharp object as it may damage the phone.
- Do not expose the phone to liquid or moisture.
- Use the accessories, like earphones, cautiously. Do not touch the antenna unnecessarily.

## **Efficient phone operation**

### **Electronic devices**

- Do not use your mobile phone near medical equipment without requesting permission. Avoid placing the phone over pacemakers, i.e. in your breast pocket.
- Some hearing aids might be disturbed by mobile phones.
- Minor interference may affect TVs, radios, PCs, etc.

### **Road safety**

Check the laws and regulations on the use of mobile phones in the area when you drive.

- Do not use a hand-held phone while driving.
- Give full attention to driving.
- Use a hands-free kit, if available.
- Pull off the road and park before making or answering a call if driving conditions so require.
- RF energy may affect some electronic systems in your vehicle such as car stereos and safety equipment.
- When your vehicle is equipped with an air bag, do not obstruct it with installed or portable wireless equipment. It can cause the air bag to fail or cause serious injury due to improper performance.
- If you are listening to music whilst out and about, please ensure that the volume is at a reasonable level so that you are aware of your surroundings. This is particularly important when near roads.

### **Avoid damage to your hearing**

Damage to your hearing can occur if you are exposed to loud sound for long periods of time. We therefore recommend that you do not turn the handset on or off close to your ear. We also recommend that music and call volumes are set to a reasonable level.

## **Blasting area**

Do not use the phone where blasting is in progress. Observe restrictions, and follow the rules and regulations.

## **Potentially explosive atmospheres**

- Do not use the phone at a refuelling point.
- Do not use near fuel or chemicals.
- Do not transport or store flammable gas, liquid, or explosives in the same compartment of your vehicle as your mobile phone and accessories.

## **In aircraft**

Wireless devices can cause interference in aircraft.

- Turn your mobile phone off before boarding any aircraft.
- Do not use it on the ground without permission from the crew.

## **Children**

Keep the phone in a safe place out of the reach of small children. It includes small parts which may cause a choking hazard if detached.

## **Emergency calls**

Emergency calls may not be available with all mobile networks. Therefore, you should never depend solely on the phone for emergency calls. Check with your local service provider.

## **Battery information and care**

- You do not need to completely discharge the battery before recharging. Unlike other battery systems, there is no memory effect that could compromise the battery's performance.
- Use only LG batteries and chargers. LG chargers are designed to maximise the battery life.
- Do not disassemble or short-circuit the battery pack.
- Keep the metal contacts of the battery pack clean.

- Replace the battery when it no longer provides acceptable performance. The battery pack may be recharged hundreds of times until it needs replacing.
- Recharge the battery if it has not been used for a long time to maximise usability.
- Do not expose the battery charger to direct sunlight or use it in high humidity, such as in the bathroom.
- Do not leave the battery in hot or cold places, this may deteriorate the battery performance.
- There is a risk of explosion if the battery is replaced by an incorrect type.
- Dispose off used batteries according to the manufacturer's instructions. Please recycle when possible. Do not dispose as household waste.
- If you need to replace the battery, take it to the nearest authorised LG Electronics service point or dealer for assistance.
- Always unplug the charger from the wall socket after the phone is fully charged to save unnecessary power consumption of the charger.
- Actual battery life will depend on network configuration, product settings, usage patterns, battery and environmental conditions.

# Accessories

There are various accessories for your mobile phone. You can select these options according to your personal communication requirements.

## Charger



## Battery



## Stereo headset



## Data cable



## CD



## NOTE:

- › Always use genuine LG accessories.
- › Failure to do this may invalidate your warranty.
- › Accessories may vary in different regions.

## Lock screen gesture

Lock screen gesture - set a gesture to the 9 extended shortcut applications. Gesture in Lock screen allows users to unlock the phone and execute the applications directly as they draw a gesture on the screen. To set up this feature,

- 1 Select Menu - Screen settings - Lock screen gesture
- 2 Drag & drop the preferred gesture from the bottom of the screen to the applications you want to assign them to.

**TIP!** Draw ? shape to go to Lock screen gesture menu in the lock screen.

# Technical data

## General

- Product name : GS290
- System : GSM 850 / E-GSM 900 / DCS 1800 / PCS 1900

## Ambient Temperatures

- Max: +55°C (discharging), +45°C (charging)
- Min: -10°C

Declaration of Conformity		 LG Electronics
<b>Suppliers Details</b>		
Name	LG Electronics Inc	
Address	LG Electronics Inc, LG Twin Towers 20, Yeouido-dong, Yeongdeungpo-gu, Seoul, Korea 150-721	
<b>Product Details</b>		
Product Name	GSM 850 / E-GSM 900 / DCS 1800 / PCS 1900 Quad band Terminal Equipment	
Model Name	GS290	
Trade Name	LG	
<b>CE 0168</b>		
<b>Applicable Standards Details</b>		
R&TTE Directive 1999/5/EC20 EN 301 489-01 V1.8.1, EN 301 489-07 V1.3.1, EN 301 489-17 V1.3.2 EN 301 511 V8.0.2 EN 50360:2001, EN62209-1:2006 EN 60950-1:2001 EN300328 V1.7.1		
<b>Supplementary Information</b>		
The conformity to above standards is verified by the following Notified Body(BABT) BABT, Forsyth House-Churchfield Road - Walton-on-ThamesSurrey - KT12 2TD , United Kingdom Notified Body Identification Number : 0168		
<b>Declaration</b>		
I hereby declare under our sole responsibility that the product mentioned above to which this declaration relates complies with the above mentioned standards and Directives	Name	Issued Date
	Seung Hyoun, J / Director	20. Jan. 2010
		
	Signature of representative	
LG Electronics Logistics and Services B.V. Veluwezoom 15, 1327 AE Almere, The Netherlands Tel : +31 -36- 547 -8940, e-mail : jacob @ lge.com		

# Troubleshooting

This chapter lists some problems you might encounter while using your phone. Some problems require you to call your service provider, but most are easy for you to correct yourself.

Message	Possible causes	Possible Solutions
SIM error	There is no SIM card in the phone or it is inserted incorrectly.	Make sure the SIM card is correctly inserted.
No network connection	Signal weak Outside GSM network area	Move towards a window or into an open area. Check the service provider coverage map.
Codes do not match	To change a security code, you will need to confirm the new code by entering it again.	Contact your Service Provider.
Function cannot be set	Not supported by Service Provider, or registration required	Contact your Service Provider.
Calls not available	Dialling error New SIM card inserted Charge limit reached	New network not authorised. Check for new restrictions. Contact Service Provider or reset limit with PIN 2.
Phone cannot be switched on	On/Off key not pressed long enough Battery empty Battery contacts dirty	Press the On/Off key for at least two seconds. Keep charger attached for a longer time. Clean the contacts.

<b>Message</b>	<b>Possible causes</b>	<b>Possible Solutions</b>
Charging error	Battery totally empty	Charge battery.
	Temperature out of range	Make sure the ambient temperature is right, wait for a while, and then charge again.
	Contact problem	Check the power supply and connection to the phone. Check the battery contacts and clean them if necessary.
	No mains voltage	Plug in to a different socket or check the voltage.
	Charger defective	If the charger does not warm up, replace it.
	Wrong charger	Only use original LG accessories.
	Battery defective	Replace battery.
Phone loses network	Signal too weak	Reconnection to another service provider is automatic.
Number not permitted	The Fixed dial number function is on.	Check settings.



# LG Mobile



## WARRANTY CARD

This LG handset and charger comes with a 12-month warranty from date of purchase or 15 months from manufacturing date of corresponding IMEI No. Of the unit whichever is earlier, against defect in material or workmanship. In case of a defect, LG Electronics India Pvt. Ltd. undertakes to get the set repaired free of charge through its authorised service centre (ASC) or service dealer subject to following conditions:

### Terms and Conditions

1. This warranty is applicable to the first purchase and in no case it can be transferred or extended.
2. Repair of this product will be carried out on a carry in basis to the nearest ASC.
3. While the company will make every effort to carry out repairs at the earliest, it however is made explicitly clear that the company is under no obligation to do so in a specified period of time.
4. The company or its authorised ASC/ service dealer reserves the right to retain any parts of the component/s replaced at its discretion. In the event of a defect being noticed in the equipment during the warranty period.
5. This warranty entitles the purchaser to free of cost repairs of the unit within warranty period and does not entitle for replacement or refund of entire unit. Claims, if any, to this warranty shall in no case exceed the purchase price of the unit.
6. In case of any software upgradation of the phone, no warranty is provided on phone memory or phone book.
7. The warranty is void in case the serial no./ IMEI no. is tampered / disfigured or details in the warranty card are not properly filled up at the time of purchase.
8. This warranty is not valid for damages resulting due to negligence, mishandling, improper use, tampering, breakage, soaking, fire, unauthorised repair and failure due to network upgrades.
9. Batteries are covered under warranty for a period of 6 months from date of purchase or 9 months from date of corresponding IMEI no. of the unit whichever is earlier
10. Warranty does not cover accessories external to the equipment supplied by the dealer.
11. The Delhi / New Delhi courts shall have the jurisdiction to try any dispute and /or suits related to or arising out of this agreement.

### Customer Information Center/ Call Center Number

For any query related to the after sales service and customer support please contact us at the numbers listed below.



## BRANCH ADDRESSES

S. No.	Branch	Branch Office Address	STD Code	Phone No.
1	Ahmedabad	LGEIL, 233-234, Platinum Plaza, Judges Bungalow Road, Bodakdev Road, Ahmedabad - 51	079	40040013 / 14
2	Asansol	LGEIL, Block-E, 1st Floor, P.C. Chatterjee Market, Rambandhu Tala, GT Road (E) Asansol - 713303	0341	3292009 / 3292010
3	Aurangabad	LGEIL, 302 CIDCO No 3, Opp Hotel Ramgini, Jaina Road, Aurangabad - 431003	0240	2474055 / 23095436 / 32095437 / 32095438
4	Bangalore	LGEIL, No. 914, 2nd Floor, Sri Venkateshwar Complex, Opp. IBP Petrol Pump, 80ft Road, 6th Block, Korangala- Bangalore - 560095	080	41146145 / 41144750 / 41144751 / 30910754 / 30910753
5	Bhopal	13A Vignes Warehousing Corporation, Sector-G Govindpura Industrial Area J K Road Bhopal	0795	4062900 / 3092938 / 3959804
6	Bhubaneswar	LGEIL, Plot No. 02, 1st Flr., Bapuji Nagar, Bhubaneswar - 751009	0674	2531430 / 2534280 / 3966525 / 3966526
7	Chandigarh	LGEIL, SCO No. 142-143, 3rd Floor, Sector-34A Chandigarh. - 160002	0172	5087389 / 90 / 5089107 / 3256001 / 3256003
8	Chennai	LGEIL, AA 11, 2nd Avenue, Fatima Tower, Anna Nagar West, Chennai - 600040	044	65510501 - 04
9	Cochin	LGEIL, 40/1270, Vasudeva Buildings, T.D. Road, Ernakulam Cochin - 682011	0484	2368743 / 2370744 / 2370484 / 4027444 / 4027555
10	Coimbatore	LGEIL, 250a, Sangarur Main Road, Kannappa Nagar, Coimbatore - 641027	0422	2332197 / 2332195 / 2332506 / 3094613 / 3094573
11	Dehradun	LGEIL, M - 22, Mobbewala, Tata Commercial Compound, Dehradun Saharanpur Road, Dehradun	0135	2644213 / 283
12	Delhi	LGEIL, A-27, Mohan Co-operative, Industrial Estate, New Delhi	011	26991411 / 12 / 13
13	Ghaziabad	LGEIL, J-10, RDC Rajnagar Ghaziabad - 201001	0120	9811354152 / 3 / 6A / 05
14	Goa	LGEIL, Plot No-D-36-D-4, Rego Baug, Alto Santacruz, Bambolim, Goa - 403	0832	3294955 / 3294956 / 3294759
15	Gurgaon	LGEIL, 11nd Flr, A Block, Centre Point Bldg, Sushant Lk, PH-1, Gurgaon - 122001	0124	4047461 / 62 / 63 / 4272867 / 4047460
16	Guwahati	LGEIL, Shantiner Bhawan, C K Aggarwal Path, Chenikurthi, Guwahati - 781003	0361	2663895 / 2666958 / 2665983 / 2668984
17	Hubli	LGEIL, 603/1B, Ravi Nagar Road, Behind Renuka Petrol Pump, Gokul Road, Hubli - 580030	0836	4250251 / 52 / 2337251 / 52
18	Hyderabad	LGEIL, 1st Floor, Survey No 54, Pulla Reddy Building, Vikarampuri Main Road Kharkhana, Secunderabad - 500004	040	27811732 / 33 / 34
19	Indore	LGEIL, 3rd flr., 304 Bansi Trade Centre, 581/5 M.G. Road, Indore - 452003	0731	4065523 / 24 / 40822157
20	Jaipur	LGEIL, B-71, Sahakar Marg, Lal Kothi Scheme, Jaipur - 302015	0141	5111118 / 5113028 / 5105392
21	Jalandhar	LGEIL, Village Khajuria, Near Hawall Resturant Jalandhar, Phagwara Highway, G T Road, Jalandhar	01824	502667 / 508025 / 502668
22	Jammu	LGEIL, Plot No - 52, Yard No. 6, Transport Nagar, Narwal, Jammu - 180006	0191	2477420 / 2477419 / 2474396 / 2474394
23	Jodhpur	LGEIL, 22(1-A)/21(2-B)/2, RIICO Heavy Industrial area, Jodhpur - 342003	0291	2742384 / 392
24	Kolkata	LGEIL, 1, Ho-Chi-Min-Sarani, 6th Floor, Metro Towers, Kolkata - 700071	033	22883250 / 51 / 52
25	Kundli	LGEIL, Sunshine Enterprises, Sunder Cold Storage, Gt Karnal Road, Kundli - Sonapat	0130	2219201 / 02 / 03
26	Lucknow	LGEIL, B-537, Hari Kunj, Keshav Nagar, Sitapur Road Lucknow - 226200	0522	2757538 / 39 / 2759121
27	Ludhiana	LGEIL, Village Jhande, Near Badowal Railway Station, Opp Ferozpur Road Ludhiana.	0161	2804413 / 19
28	Mumbai	LGEIL, Trade Star, 4th Floor, A Wing, J B Nagar, Andheri Kurla Road, Andheri (E) Mumbai - 400059	022	28352882 - 2887
29	Nagpur	LGEIL, 5a, Road No.13, Behind Mstrc Workshop, MIDC Hinga, Nagpur - 440016	07104	235120 / 235122
30	Patna	LGEIL, 2nd Floor, Ankit Chandra Deep Complex, Bander Bageecha, Near Samrat Hotel, Patna - 800001.	0612	3299156
31	Pune	LGEIL, 105/106, Premium Point, GM Road, Opp Modern High School, 11rd Floor, Shivaji Marg, Pune - 411005	020	66203100 / 732
32	Rajpur	LGEIL, Nathani Compound, Shyam Nagar, Katora Talab, Rajpur (C.G.)	0771	4053171 / 4037470 / 4048745
33	Ranchi	LGEIL, 402, Commerce Tower, Opp. Gel Church Complex, Main Road, Ranchi	0651	3294026 / 2311815 / 3090426
34	Surat	LGEIL, 1001-1004, Ascen Plaza, 11nd Flr, Anand Mahal Road, Behind Bhulka Bhavan School, Adajan, Surat - 395009	0261	2730982 / 83 / 84
35	Thane	LGEIL, Gal Shop No- 206.207, 2nd Floor, Sai Plaza, Above Vijay Sales Opp. Cine Wonder Mall, Ghodbunder Road, Thane(West) - 400607	022	25472633 / 2637
36	Varanasi	LGEIL, Pama Complex, DLW, Lahartara Road, Shivdaspur Manduadih, Varanasi UP - 221002	0542	2375432 / 36 / 37
37	Vijaywada	LGEIL, Door No 32-211-7, Ratnamamba Street, Prakashaji Nagar, Vijaywada - 520010, Andhra Pradesh	0866	2497283 / 87
38	Warangal	LGEIL, HOUSE No. 1-8-598/1 FIRST FLOOR, BESIDE HDFC BANK NAKKAL GUTTA, HANAMAKONDA-506001 (WARANGAL)	0870	2551453

Dealer name with Stamp ..... Dealer address .....  
 IMEI No. .... Date of sale ..... Serial no. ....

LG Electronics India Pvt. Ltd., Plot No. 51, Udyog Vihar Surajpur Kasna Road, Greater Noida, U.P.

**CHOLAMANDALAM MS GENERAL INSURANCE CO. LTD.**  
**2nd Floor, 9B, DLF Cyber City, Phase-III,**  
**Gurgaon - 122002**

TO

CHOLAMANDALAM MS GENERAL  
INSURANCE CO. LTD.

DATE...../...../.....

2nd Floor, 9B, DLF Cyber City,  
Phase-III, Gurgaon - 122002.  
Haryana

Dear Sir,

RE: Loss of mobile phone no.: .....

MAKE .....MODEL .....

This is to inform that my mobile phone has been lost due to theft on  
.....at.....FIR/DD entry has been lodged

with ..... Police Station. I am enclosing the Claim  
Form cum Bill along with required documents for settlement of the claims.

Thanking you

Yours Sincerely,

Signature of the Insured

Name

## CLAIM FORM CUM CLAIM BILL

To be filled in by the ultimate consumer

Name

Present Address

Tel. No.

Make & Model of the Handset

Invoice No.  Date of Purchase

Dealer Name

Address

Tel. No.

IMEI No.

Date of Theft  Time

Place of Theft

Details of Theft

FIR No./DD No.  Date

Police Station

Amount Claimed

Block the SIM Card within 3 days YES  NO

DATE

PLACE

SIGNATURE OF CUSTOMER

### TERMS AND CONDITIONS:

#### POLICY COVERAGE

1. Theft coverage of LG GSM HANDSET for one year from the date of purchase/invoice only. No other loss covered.
2. Offer applicable on all purchases made from 7th April 2010 to 6th April 2011 under Policy No. **PBG-00016391-000-00** Dated 07/04/2010
3. Only theft registered under section 379 IPC or theft reported under Daily Dairy with Police FIR is covered.
4. Reimbursement will be subject to following depreciation/ deduction on the invoice value from date of purchase:
 

Handset upto 3 months old	-10%
More than 3 months upto 6 months	-15%
More than 6 months upto 9 months	-25%
More than 9 months upto 12 months	-35%

## **CLAIM PROCESSING DOCUMENTS**

In the event of handset loss, the buyer should follow the understated procedure:

- a) (i) Lodge FIR under Section 379 IPC or theft to be entered in Daily Dairy with the Police Station in whose jurisdiction the theft occurred within 24 hours of occurrence of the same.
- (ii) Block the SIM Card with your service provider within 3 days.
- (iii) Send information to the insurance company within 7 days of the loss.
- b) Documents required:
- (i) Original Invoice & Cash Memo.
- (ii) Original certified copy of DD/FIR u/s 379 by the police authority.
- (iii) Translation of vernacular documents in English/Hindi.
- (iv) Complete claim Form cum Bill and Discharge Voucher.

These documents should be sent to the Policy Issuing Office within 7 days of the loss by regd. post/courier. All document to be submitted in English/Hindi language. The company reserves the right to call for any other necessary document in addition to the documents listed above.

Subject to all the conditions being fulfilled, claim will be settled within 15 days of our receipt of the above documents.

Deduction of Rs. 350/- will be applicable towards accessories.

**Note:** In case the handset cost is more than Rs. 20,000/-, a survey is required. Contact nearest office of Cholamandalam MS General Insurance Co. Ltd. for survey.

For any future queries assistance related to the policy exclusion and claim settlement you may write to Cholamandalam MS General Insurance Co. Ltd. 2nd Floor, 9B, DLF Cyber City, Phase-III, Gurgaon - 122002. Tel. No. 1800-200-5544, Fax No. 0124-30051-99, e-mail id : [customercare@cholams.murugappa.com](mailto:customercare@cholams.murugappa.com)



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### DISCHARGE VOUCHER

Received from Cholamandalam MS General Insurance Co. Ltd. under Policy No..... in full and final discharge of our claim, the sum of ..... (in words) Rs. ....

Signature of Insured /Customer  
across revenue stamp

Affix Re.1 revenue stamp

Date:

Place:

# Customer Information Center

For any query related to the after sales service and customer support please contact us at below details



**LG**

**24 x 7** CALL CENTER OPERATIONS



**1800-180-9999**

**(Toll Free)**



**5757554**

**(Send SMS)**



**www.lgindia.com**

**lgservice@lgindia.com**













