

User Guide



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Consejo

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To find this user guide in Spanish, please visit www.sprint.com and click Support>Phones & Devices.

Important

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Introduction

This *User Guide* introduces you to Sprint® service and all the features of your new device. It's divided into four sections:

Section 1: Getting Started

Section 2: Your Device

♦ Section 3: Sprint Service

Section 4: Safety and Warranty Information

User Guide Note Because of updates in device software, this printed guide may not be the most current version for your device. Visit www.sprint.com and log on to My Sprint Wireless to access the most recent version of the user guide.

WARNING

Please refer to the Important Safety Information section on page 200 to learn about information that will help you safety use your device. Failure to read and follow the Important Safety Information in this User Guide may result in serious bodily injury, death, or property damage.

Your Device's Menu

The list below summarizes the Main Menu options available on your device. For more information about using your device's menus and the carousel main screen, see "Navigating Through the Menus" on page 23.

Press 🗗 from any screen to display the main Start menu contaning your device's Main Functions menus. Menu options include:

■ Today, Phone, E-mail, Contacts, Internet Explorer, Calendar, Settings, Getting Started, Pictures & Videos, Windows Media, Marketplace, Messenger, Microsoft My Phone, MSN Weather, Windows Live, MSN Money, Calculator, Games, Notes, Tasks, Office Mobile, File Explorer, ActiveSync, Internet Sharing, Task Manager, Search Phone, Help, Adobe Reader, Alarms, Anniversary, Audio Notes, Camera, Google, Instant Messaging, NASCAR Sprint Cup Mobile, NFL Mobile Live, Remote Desktop Mobile, RSS Reader, Search Widget, Smart Converter, SmartReader, Software Store, Sprint Titan Manager, Sprint TV, SprintMusic

Store, SprintNav, Stop Watch, Tellme Tip Calculator, Worls Clock, and YouTube.

During an active call, the following functions are available:

In Use Menu		
1: Speaker On/Off 3: Talk 5: Phone book	2: Note 4: Mute/Unmute 6: End	
Press Menu (right softkey) to display the following options:		
1: Mute/Unmute 2: Turn Speakerphone On/ 3: Turns Hands-free On/Off 4: Paste		
5: Save to Contacts/Vi 6: Create Note 8: Speed Dial	ew Contact 7: Call History 9: Options	

Section 1 g **Started**

Getting Started

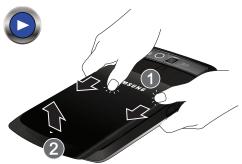


1A. Setting Up Service

- Setting Up Your Device (page 2)
- Activating Your Device (page 6)
- Setting Up Your Voicemail (page 7)
- ♦ Sprint Account Passwords (page 8)
- Getting Help (page 9)

Setting Up Your Device

- 1. Remove the battery cover.
 - Press down on the battery cover (1) and slide the cover away from the camera lens (2).



2. Install the battery.

- Insert the battery into the opening on the back of the device, making sure the connectors align (3).
 Gently press down to secure the battery (4).
- Position the battery cover (5) and firmly slide it in until you hear a click (6).



Note

If you have purchased an optional microSD memory card, insert it into the slot on the left side above the battery, and then insert the battery.

- 3. Press and hold 1 to turn the device on.
 - Your device will turn on, search for Sprint service, and then show the Today screen.
 - If your device is not yet activated, or if it is locked, see "Activating Your Device" on page 6 for more information.



WARNING

If your handset has a touchscreen display, please note that a touchscreen responds best to a light touch from the pad of your finger or a non-metallic stylus. Using excessive force or a metallic object when pressing on the touchscreen may damage the tempered glass surface and void the warranty. See "Manufacturer's Warranty" on page 209.

Initial Setup

If your device was not already configured and set up, these procedures are required to set up the device once it is powered on for the first time.

The first time you power on your device, it displays the Windows Mobile® screen which guides you through a series of setup procedures.

Note

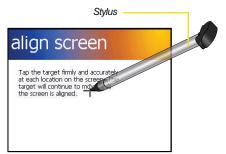
If you ever have to perform a hard reset of your device (back to factory default settings), you will need to repeat this initial setup process.

 From the initial startup screen tap the screen using the stylus. (To remove the stylus, see the illustration below.)





From the align screen, use your stylus to calibrate the touch accuracy of the screen by both accurately and firmly tapping the center of each target (crosshair). Repeat this process for every target that appears until completed.



3. Review the onscreen tutorial screens by touching *Next* to continue onto the next page.

- or -

Touch *Skip* to move onto the password setup portion of your initial setup where you can create a password which must be used to access your device's features and data.

- 4. Touch *Next* to continue with the password setup.
 - or -

Touch *Skip* to set up a password at a later time and continue onto step 10.

- Touch the *Prompt if device unused for* checkbox to enable the feature. (Enabling this option activates the remaining fields.)
- 6. Select each field and enter the desired information:
 - Minutes: to select the amount of unused time (idle) required before you are prompted for a password.
 - Password type: to choose from one of the following PIN types:
 - Simple PIN: must be at least four characters in length and cannot contain a simple sequence such as 0000, 1111, or 1234.
 - Strong alphanumeric: must be at least seven characters in length and must contain at least one character from each of the following categories: uppercase/lowercase letters, numerals, and symbols. Examples of strong alphanumeric passwords are sb?8AI3 and %\$VH5hW.

- Password: use the keypad to enter the desired password.
- Confirm: use the keypad to re-enter the same password.
- 7. Touch the *Hint* tab to enter a password reminder.

Important

Do not enter your password into this field. Doing so can allow anyone using the device to easily access it if it is locked.

- 8. Touch **OK** to store the new password and continue with the setup process.
- 9. Touch the complete screen to end the process and proceed to the Today screen.

Note

Although your device's battery should have enough charge to power on the device, find a signal, set up your voicemail, and make a call, we recommend that you fully charge your battery prior to its initial use. See "Charging the Battery" on page 22.

Activating Your Device

- If you purchased your device at a Sprint Store, it should be activated and ready to use.
- If you received your device in the mail and it is for a new Sprint account or a new line of service, it is designed to activate automatically. To confirm your activation, make a phone call or connect to the Internet.
- If you received your device in the mail and you are activating a new device for an existing number on your account, you will need to go online to activate your new device.
 - From your computer's Web browser, go to <u>www.sprint.com/activate</u> and complete the onscreen instructions to activate your device.

When you have finished, make a phone call to confirm your activation. If your phone is still not activated, or you do not have access to the Internet, contact Sprint Customer Service at 1-888-211-4727 for assistance.



Do not press W while the phone is being activated. Pressing W during activation cancels the activation process. If you are having difficulty with activation, contact Sprint Customer Service by dialing 1-888-211-4727 from any other phone.

To enable Data Services:

- Press and touch Settings > System > EVDO Data. (There is no charge to use this service during phone activation.)
- Touch Menu (right softkey) > Enable EVDO Data. (If the option appears as Disable EVDO Data, your data services are already enabled.)
- Touch Menu (right softkey) > Update Data Profile.
 When finished, the device will display your status as "EVDO Data Enabled" and your user name will appear.

Locking Your Device

- Press and hold to power on the device and reveal the Today screen.
- 2. Press from the *Today* screen.
- 3. Touch Lock (left softkey).

Unlocking Your Device

 Touch and drag the onscreen Lock button to either the left or right of the screen to reveal the Today screen.



Setting Up Your Voicemail

Your phone automatically transfers all unanswered calls to your voicemail, even if your phone is in use or turned off. You should set up your Sprint Voicemail and personal greeting as soon as your phone is activated.

1. From standby mode, press and hold 📳.



- 2. Follow the system prompts to:
 - Create your passcode.
 - Record your name announcement.
 - Record your greeting.

Note

Voicemail Passcode

Sprint strongly recommends that you create a passcode when setting up your voicemail to protect against unauthorized access. Without a passcode, anyone who has access to your device can access your messages and place outbound calls through your wireless account.

For more information about using your voicemail, see "Voicemail" on page 130.

Sprint Account Passwords

As a Sprint customer, you enjoy unlimited access to your personal account information, your voicemail account, and your data services account. To ensure that no one else has access to your information, you will need to create passwords to protect your privacy.

Account Username and Password

If you are the account owner, you will create an account username and password when you sign on to www.sprint.com. (Click Need to register for access? to get started.) If you are not the account owner (if someone else receives the bill for your Sprint service), you can get a sub-account password at www.sprint.com.

Voicemail Password

You'll create your voicemail password (or passcode) when you set up your voicemail. See "Setting Up Your Voicemail" on page 7 for more information on your voicemail password.

Data Services Password

With your Sprint device, you may elect to set up an optional data services password to control access and authorize Premium Service purchases.

For more information, or to change your passwords, sign on to www.sprint.com or call Sprint Customer Service at 1-888-211-4727.

Getting Help

Managing Your Account

Online: www.sprint.com

- Access your account information.
- Check your minutes used (depending on your Sprint service plan).
- View and pay your bill.
- Enroll in Sprint online billing and automatic payment.
- Purchase accessories.
- Shop for the latest Sprint phones.
- View available Sprint service plans and options.
- Learn more about data services and other products like Sprint Picture Mail, games, ringers, screen savers, and more.

From Your Sprint Phone

- Press to make a payment.

From Any Other Phone

- Sprint Customer Service: 1-888-211-4727.
- Business Customer Service: 1-800-927-2199.

Sprint 411

Sprint 411 gives you access to a variety of services and information, including residential, business, and government listings; movie listings or showtimes; driving directions, restaurant reservations, and major local event information. You can get up to three pieces of information per call, and the operator can automatically connect your call at no additional charge.

There is a per-call charge to use Sprint 411, and you will be billed for airtime.

Press 4 1 E E ...

Sprint Operator Services

Sprint Operator Services provides assistance when you place collect calls or when you place calls billed to a local telephone calling card or third party.

Press

For more information or to see the latest in products and services, visit us online at www.sprint.com.

Section 2 Your Device

Sprint

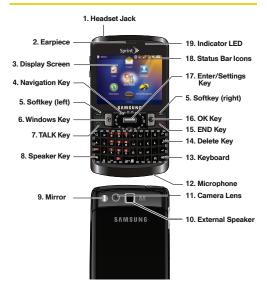
2A. Device Basics

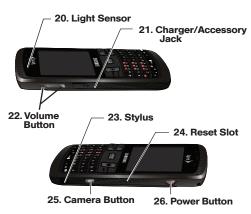
- Your Device (page 12)
- Viewing the Display Screen (page 17)
- Turning Your Device On and Off (page 19)
- Battery and Charger (page 20)
- Navigating Through the Menus (page 23)
- Displaying Your Phone Number (page 25)
- Making and Answering Calls (page 26)
- ♦ Entering Text (page 35)

Tip

Device Software Upgrades – Updates to your device's software may become available from time to time. Sprint will automatically upload critical updates to your device. You can also use the menu to check for and download updates. Press : > Settings > System > Update Firmware to search for and download available updates.

Your Device







Key Functions

- Headset Jack allows you to plug in either a stereo headset (included) or other compatible headset, for convenient, hands-free conversations. CAUTION! Inserting an accessory into the incorrect jack may damage the device.
- 2. *Earpiece* lets you hear the caller and automated prompts.
- Display Screen displays phone and device information, including call status, the Contacts list, the date and time, Windows Mobile menus, and the signal and battery strength.
- Navigation Key scrolls through the device's menu options.
- Softkeys let you select softkey actions or menu items corresponding to the bottom left and bottom right lines on the display screen.
- 6. Windows Key () provides access to the Windows Mobile menu settings, applications, and other configuration pages.

- TALK Key () allows you to place or receive calls, answer Call Waiting, use Three-Way Calling, or activate Voice Dial.
 - In standby mode, press once to access the dialer.
 - In standby mode, press twice to call the most recent phone number from the call history list.
- 8. Speaker Key lets you place or receive calls in speakerphone mode.
- Mirror displays your reflection while taking pictures or shooting videos.
- External Speaker allows you to hear the other caller (while Speakerphone is on) and the different ring tones or sounds offered by your device.
- Camera Lens, as part of the built-in camera, lets you take pictures and videos.
- 12. *Microphone* allows other callers to hear you clearly when you are speaking to them.
- Keyboard lets you enter letters, numbers, and punctuation using the familiar QWERTY layout.
- 14. *Delete Key* deletes characters from the display in text entry mode.

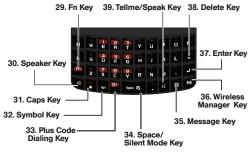
- 15. END Key () lets you turn the device's phone radio on or off, end a call, or return to standby mode. While in the main menu, it returns the device to standby mode and cancels your input. When you receive an incoming call, press to ignore the call.
- 16. OK Key () stores the current menu page options (acts the same as touching ox at the upper-right of a menu page or tab). When in a menu, pressing this key stores the current page's settings and returns you to the Today screen.
- 17. Enter/Settings Key, when on the Today screen, pressing accesses the Settings page from where you can adjust the time and alarm settings. From other pages, pressing this key acts as an Enter key to then select the highlighted choice when navigating through a menu.
- 18. Status Bar Icons provide information about your device's status and options, such as signal strength, roaming, ringer setting, messaging, and battery charge.
- 19. *Indicator LED* shows your device's connection status at a glance.

- Light Sensor lets you use the ambient light level to adjust both screen brightness/contrast and keyboard access.
 - In a bright light condition (outdoors), the sensor causes the device to increase the brightness and contrast for better viewing.
 - In a dark light condition (while talking on the device) the sensor causes the device to adjust the brightness and contrast for better viewing.
- 21. Charger/Accessory Jack allows you to connect the device charger or an optional USB cable (included). CAUTION! Inserting an accessory into the incorrect jack may damage the device.
- 22. Volume Button allows you to adjust the ringer volume in standby mode or adjust the voice volume during a call. The volume button can also be used to scroll up or down to navigate through the different menu options. press and hold the volume down key to activate the vibration mode.
- 23. Stylus storage location of included stylus touch pen. It is recommended that you use this pen when making your onscreen selections. Using

- your fingers can be less accurate, possibly scratch the screen, and leave residue.
- 24. Reset Slot lets you reset your device and ends all currently running applications. To reset your device, insert your stylus firmly into the slot and then quickly remove it.
- 25. Camera Button lets you activate the camera and camcorder and take pictures and videos.
- 26. Power Button, located at the side of the device, lets you either turn the device on or off (press and hold) or help conserve power by toggling the display screen on or off (single press).
 - This single press conserves power by temporarily turning off the screen without shutting down the device. To turn the screen back on, simply press the button again.
 - Press and hold to turn the device on or off.
- 27. SIM Card Slot houses the pre-installed SIM card, which allows global roaming on compatible GSM and UMTS networks (service activation required). See "3E. Sprint Worldwide Wireless Service" on page 187 for details.

28. *microSD Card Slot* lets you use an optional microSD card (sold separately) to expand the memory of your device. See page 94.

Keyboard Features



- 29. Fn Key (Function) lets you access the numbers or symbols atop each key on the QWERTY keyboard. Activate the feature by pressing n and then pressing the desired key.
- Speaker Key lets you place or receive calls in speakerphone mode.

- Caps Key lets you enter capital letters (like the Shift key on a standard keyboard). See "Entering Text" on page 35.
- 32. Symbol Key lets you access symbol characters.
- 33. Plus Code Dialing Key automatically dials the international access code for the country in which you are located (for instance, 011 for international calls placed from the United States).
- 34. Space/Silent Mode Key lets you either add spaces between words and characters or activates the device's silent mode.
 - Press to insert a space while typing.
 - Press and hold to put your device in silent mode.
- 35. Message Key lets you create a new text message and access your configured email account and initiate a new email message.
- 36. Wireless Manager Key provides access to the Wireless Manager page from where you can configure the Wi-Fi, Bluetooth, and Phone settings.
- 37. Enter Key lets you enter additional lines of text.

- Delete Key deletes characters from the display in text entry mode (like the Backspace key on a standard keyboard).
- Tellme/Speak Key activates the Tellme feature that allows you to simply state a request (for information, business locations, etc.) and get it quickly. See "Tellme" on page 161.

Tip

The Windows (Fig.), Speaker, Symbol, Message, and Tellme/Speak key functions can be reassigned to different tasks. Press (Fig.) Settings > Personal > Buttons > Program Buttons tab and select a key and an action. The actions for the Windows, Speaker, and Symbol keys are activated by pressing and holding the key.

Note

Standard voice, text and data rates apply according to your wireless plan. This feature is only available on GPS-enabled devices.

Viewing the Display Screen

Your device's display screen provides information about your device's status and options. This list identifies the symbols you'll see on your device's display screen:

Status Bar - Service Icons



Signal Strength – Shows your current signal strength. (More bars = stronger signal.)



No Service – Your device cannot find a usable signal.



Phone Antenna Disabled – Your device's internal phone antenna has been turned off.



Call in Progress – Your device is currently is an active call.



Roaming – Your device is "roaming" off the Nationwide Sprint Network.



Sync Connected – Device is connected and communicating with your computer via ActiveSync or Windows Mobile Device Center.

Status Bar - Service Icons



1X Data Sending/Receiving – Sprint 1xRTT data service is transmitting and receiving data.



1X Data Unavailable – Sprint 1xRTT data service is unavailable.



EVDO Data Dormant – Sprint mobile broadband data service (EVDO) is dormant.



EVDO Data Active – Sprint mobile broadband data service (EVDO) is active.



Battery Charge Level – Shows your current battery charge level. (Icon shown is fully charged.)



Low battery – Shows your current battery charge level is low.



Battery Charging – Shows the device is connected to a power cable and is currently being charged.



Windows Start – Provides access to the Windows Menu page.

Status Bar - Status Icons



OK – Tap to accept and save the current page settings, and then exit.



Cancel/Exit – Tap to leave the current page without storing any changes.



Speaker On – Your device's speaker is active. Tap this icon to access the onscreen Volume slider and adjust the volume level.



Vibrate – Your device's the speaker is set to vibrate only. Tap this icon to access the onscreen Volume slider and adjust the volume level.



Silence All – Your device has the ringer deactivated and the vibrate option unchecked (disabled). No sound is made by the device.



Alarm – An alarm has been set on your phone.



Bluetooth Enabled – The Bluetooth technology is active and enabled.



Bluetooth Visible— The Bluetooth technology is active and the device is visible.

Status Bar - Status Icons



Bluetooth ConnectedThe Bluetooth technology is active and communicating (paired) with a target Bluetooth device.



Wi-Fi Inactive - Your Wi-Fi connection is inactive.



Wi-Fi Active – Your Wi-Fi connection is active and communicating.

Status Bar - Messaging Icons



Notification – Shows there is a device notification that needs your attention, such as hidden icons, messages, missed calls, Bluetooth activity, etc.



Voicemail – You have a new voicemail message.

Press and hold to call your voicemail box.



Text Message - You have new text messages.



Email - You have new unread email messages.

Status Bar - Messaging Icons



Missed Call - You have missed an incoming call.

Turning Your Device On and Off

Turning Your Device On

Press and hold for two seconds.

Once your device is on, it will look for a signal. When your device finds a signal, it enters standby mode – the device's idle state. At this point, you are ready to begin making and receiving calls.

If your device is unable to find a signal after 15 minutes of searching, a Power Save feature (page 48) is automatically activated. When a signal is found, your device automatically returns to standby mode.

In Power Save mode, your device searches for a signal periodically without your intervention. You can also initiate a search for Sprint service by pressing any key (when your device is turned on).



The Power Save feature conserves your battery power when you are in an area where there is no signal.

Turning Your Device Off

► Press and hold ① for two seconds then touch OK from the onscreen shutdown popup.

Your screen remains blank while your phone is off (unless the battery is charging).

Battery and Charger

WARNING

Use only Sprint-approved or Samsungapproved batteries and chargers with your device. The failure to use a Sprint-approved or Samsung-approved battery and charger may increase the risk that your device will overheat, cat

Sprint-approved or Samsung-approved batteries and accessories can be found at Sprint Stores or through Samsung; or call 1-866-866-7509 to order. They're also available at www.sprint.com.

Battery Capacity

Your device is equipped with a Lithium Ion (Li-Ion) battery. It allows you to recharge your battery before it is fully drained. The battery provides up to 6.0 hours of continuous digital talk time.

When the battery reaches 5% of its capacity, an onscreen alert bubble appears. When there are approximately two minutes of talk time left, the device sounds an audible alert and then turns off.

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Long backlight settings, searching for service, vibrate mode, browser use, and other variables may reduce the battery's talk and standby times.



Watch your device's battery level indicator and charge the battery before it runs out of power.

Installing the Battery

 In a single motion, press down on the cover and slide it away from the camera lens (1) and then carefully lift the battery cover away from the device (2).



2. Insert the battery into the opening, making sure to line up the gold contacts (3). Gently press down to secure the battery (4).



Replace the cover by lining up the tabs (5) and then firmly slide it back on until you hear a click (6).



Removing the Battery

- Make sure the power is off so that you don't lose any stored numbers or messages.
- 2. Remove the battery cover.
- 3. Grasp the bottom left and right sides of the battery and lift it out of the compartment.



WARNING

Do not handle a damaged or leaking Li-lon battery as you can be burned.

Reviewing the Battery Charge Level

- 1. Press Settings > Power.
- 2. Touch the Battery tab.
 - This tab indicates the current charge state of the internal battery.

Charging the Battery

Keeping track of your battery's charge is important. If your battery level becomes too low, your device automatically turns off, and you will lose any information you were just working on.

Always use a Sprint-approved or Samsung-approved desktop charger, travel charger, or vehicle power adapter to charge your battery.



It is recommended that you completely charge your battery first before using your device. This guarantees you begin using your device with a fully charged battery.

 Plug the flat end of the charger into the device's charger/accessory jack and the other end into an electrical outlet.



- A red indicator LED means the battery is charging.
- A green indicator LED means the battery is at least 90 percent charged.
- A battery icon () indicates the current charge level.

With the Sprint-approved Li-lon battery, you can recharge the battery before it becomes completely run down.

Conserving Additional Battery Power

Each unused background application both increases the drain on your battery and decreases your device's performance. Close any unused applications via the Task Manager.

Press and hold .



A quick press of this button launches the Wireless Manager. See "Shortcuts" on page 54.

 Select an application from the list and press End Task (left softkey). See "Using the Task Manager" on page 54.

Navigating Through the Menus

The navigation key on your device lets you scroll through onscreen items. Many menus feature a scroll bar on the right to help you keep track of your position in the menu.

To navigate through a menu, press the navigation key up or down or right or left (depending on the menu). For a reference of your device's menu, please see "Your Device's Menu" on page i.

Using Softkeys

Softkeys are special keys whose functions are determined by the currently active dialog, menu, or page. The current function for these keys is displayed above them on the screen. Your device has a left () and a right softkey ().



Selection via the Stylus

For selection of most onscreen items, especially those within the Status Bar area, it is recommended you use the included stylus to tap the desired option. The stylus is much more accurate than a finger.

Selecting Menu Items

As you navigate through the menu using the navigation key, menu options are highlighted. Select any option by highlighting it and pressing or by tapping it with the stylus.

For example, to adjust the device's sound setting:

- 1. From the Today screen, press
- 2. Select *Settings* by either highlighting it and pressing or by tapping the icon.
- Select Sounds & Notifications by highlighting it and pressing or by tapping the icon.
- Select the options by tapping a corresponding field or box.

For the purposes of this guide, these steps condense into:

▶ Press 🗗 > Settings > Sounds & Notifications.

Zooming a Page

For those users who find it harder to see an onscreen menu or page, the device comes equipped with a page magnification feature.

- Press the and hold the Up Volume button until a the page magnifier icon () appears onscreen.
 - Press the Up Volume button to zoom in.
 - Press the Down Volume button to zoom out.

To exit page magnification mode:

Press

Backing Up Within a Menu

To go to the previous menu:

▶ If provided as an onscreen softkey, press Back (left softkey). If you do not see the softkey option, to return to the Today screen.

To return to standby mode (the Today screen):

Press _



The onscreen keyboard responds best when used with the included stylus. Using your fingers can result in less accurate selections

To exit an active menu and return to the previous page:

- Either pressing or touching ok (on the screen) allows you to accept and save the settings for the current page and return to a Today screen (standby mode).
- ▶ Touching X exits from the current menu page without saving any changes.

Displaying Your Phone Number

Press > Settings > Personal > Phone. (Your phone number is displayed at the top of the *Phone* tab along with your voicemail number and other information.)

Making and Answering Calls

Making Calls

- From the Today screen, enter a phone number using the numbered keys on your keyboard. (If you make a mistake while dialing, press to erase the numbers.)
- Press ... (To make an outgoing call when you are roaming and Call Guard is enabled, press and from the call guard popup, press or the left softkey. See "Call Guard" on page 139.)
- 3. Press ___ when you are finished.

To redial other recent numbers, press , highlight a number, and press , again.

When making calls off the Nationwide Sprint Network, always dial using 11 digits (1 + area code + phone number).

To redial your last outgoing call, press 🔜 twice.

You can also place calls from your device by speed dialing numbers from your Contacts (page 34) and using your History listings (page 62).

Dialing Options

When you enter numbers in standby mode, you will see a variety of dialing options displayed as softkeys on the device's screen.

To initiate an option, press the corresponding softkey.

- Keypad/Hide Keypad (left softkey): Displays an onscreen keypad containing the following buttons: dialing keys, Contacts, Call History, Talk, and End.
- Menu (right softkey): Accesses the dialer's menu options and provides you the following selections:
 - Contacts...: Displays the Contacts entry page where you can choose to either save the current phone number as a new entry or look up an existing entry.
 - Open Contact: (once highlighted) displays the details for a Contact if the entered number matches a previously created entry.

- Open Call: (once highlighted) displays the time of the last call and options such as Call and Send text message.
- Save to Contacts: Enter a seven-digit or ten-digit number (phone number and area code) and begin the process of saving the information as a new entry. See "Adding a New Contacts Entry" on page 66.
- Send Text Message: Send a text message to the currently entered (or selected) number.
- Company Directory: Displays your current company phone numbers, contacts, and email information (Microsoft Exchange accounts only).
- Paste: Insert copied text or data.
- Speed Dial: Assign the current number to an available Speed Dial location (2–99). See "Assigning Speed Dial Numbers" on page 70.

Note Speed Dial location #1 is reserved for your voicemail.

 Options...: Provides access to the device's Settings page. View: Provides a filter of the onscreen display by showing entries based on three criteria: Calls and Contacts, All Calls, or Speed Dial.

Tip

To speed dial a phone number from standby mode, press and hold the speed dial number. If the speed dial number is two digits, enter the first digit, and then press and hold the second digit. (For information on setting up speed dial numbers, see "Assigning Speed Dial Numbers" on page 70.) (This feature will not work when you are roaming off the Nationwide Sprint Network; when roaming you must dial using eleven digits [1 + the area code + the seven-digit phone number].)

Answering Calls

Press to answer an incoming call.

– or –

Press *Answer* (left softkey). (Depending on your settings, your device can



also be set to automatically answer any incoming call. See "Auto Answer Mode" on page 55.)

Note

If the incoming call is from a number stored in your Contacts, the entry's name and number are displayed. You may also see the caller's image, if available.

Tip

To silence an incoming call, press Ignore (right softkey).

Your device notifies you of incoming calls in the following ways:

- The device rings or vibrates.
- The indicator LED flashes.
- The backlight illuminates.
- The screen displays an incoming call message.

Answering a Roam Call With Call Guard Enabled

Call Guard is an option that helps you manage your roaming charges when making or receiving calls while outside the Nationwide Sprint Network. Please see "Roaming" on page 137 for more information about roaming.

 Press Answer (left softkey) to answer the call. (See "Call Guard" on page 139 for additional information.)

Note

When your device is off, calls go directly to voicemail

Ending a Call

Press _____.

Missed Call Notification

When you do not answer an incoming call, your screen displays the Missed Call log.

To display a Missed Call entry from standby mode:

From the Today screen, scroll through the onscreen options and touch the phone field.

- or -

Press *Notification* (left softkey) > *View.*



To display the Missed Call entry from the notification screen:

From the Status Bar icons area, touch \bigcirc > \bigcirc .





■ When an incoming call is not answered, the missed call icon () is displayed at the top of vour screen.

Calling Emergency Numbers

You can place calls to 911 (dial 무 📳 🔼), even if your device is locked or your account is restricted.

Note

When you place an emergency call, your device automatically enters Emergency mode.

During an emergency call, press Menu (right softkey) to display your options. Highlight an option and press .

• Turn Speakerphone On to activate speakerphone mode. (If you are in speakerphone mode, the option is displayed as *Turn Speakerphone Off* to deactivate.)

To exit Emergency mode:

- 1. Press _ to end a 911 call.
- 2. Touch Exit (from the "Emergency Call Only" area above the dialer.

Note

When in an emergency call, you can not use the Mute feature.

Enhanced 911 (E911) Information

This device features an embedded Global Positioning System (GPS) chip necessary for utilizing E911 emergency location services where available.

When you place an emergency 911 call, the GPS feature of your device seeks information to calculate your approximate location. Depending on several variables, including availability and access to satellite signals, it may take up to 30 seconds or more to determine and report your approximate location.

Important

Always report your location to the 911 operator when placing an emergency call. Some designated emergency call takers, known as Public Safety Answering Points (PSAPs) may not be equipped to receive GPS location information from your device.

In-Call Options

Pressing *Menu* (right softkey) during a call displays the active call page with several onscreen function buttons and both softkey options.



To select an in-call option, touch the

corresponding button. The following options may be available:

- Speaker On or Speaker Off to route the device's audio through the speaker or through the earpiece.
 - Select Speaker On to route the device's audio through the speaker. (You can adjust the speaker volume using the volume keys on the side of the device.)
 - Select Speaker Off to use the device's earpiece.

WARNING

Because of higher volume levels, do not place the device near your ear during speakerphone use.

- Note to display and use the device's electronic notepad.
- Talk to initiate a three-way call.
- Mute or Unmute to deactivate or activate the microphone.
- Phone book to display your Contacts list.
- End to terminate the current call.
- Kevpad (left softkev) to display the onscreen kevpad containing the standard dialer keys. Phone book, Call history. Talk and End buttons.
- Menu (right softkey) to display the in-call options menu.
 - Mute/Unmute to toggle the onboard microphone's mute state (on/off).
 - Turn Speakerphone On/Off to route the device's audio through the speaker or through the earpiece.
 - Turn Hands-free On/Off to togale the state of the device's Bluetooth hands free feature (on/off).
 - Paste to paste previously copied text.
 - Save to Contact to store the current number as a new entry within your Contacts list.

- View Contact to view details (if caller has already been saved to Contacts).
- Create Note to access and use the device's electronic notepad.
- Call History to access the Call History where you can check your call log for Recent calls. You can also erase the logs from this menu.
- Speed Dial to access the Speed Dial listing.
- Options... to access the device's Settings page where you can configuration tabs such as: Phone, GSM Services, Network, Services, and Security.

End-of-Call Options

After you receive a call from or make a call to a phone number that is not in your Contacts, the device displays the phone number and the duration of the call.



Touch *Save* to add the new number to your Contacts. (See "Saving a Phone Number" on page 31.)

After you receive a call from or make a call to a phone number that is already in your Contacts, the device displays the Contacts entry name, phone number, and the duration of the call. The onscreen *Save* button is greyed out when the caller is already stored.

Saving a Phone Number

The number of Contacts entries you can store in your device is limited only by available memory space. Each entry can contain up to nine phone numbers, three email addresses, and one Web address. Contacts names may contain up to 70 characters. (For more information, see "2D. Contacts" on page 66.)

To save a number from standby mode:

 Enter a phone number and press Menu (right softkey) >Save to Contacts.

- or Press → Contacts > New (left softkey).

Note

With the SIM card inserted, the Outlook Contact and SIM Contact menus also appear.

- 3. Type in the new *First name* and *Last name*.
 - or -

Highlight an existing Contacts entry and press .

- Touch the Number type drop-down list and select one of the following labels: Mobile, Work, Home, Work2, Home2, Company, Pager, Car, Assistant, or Radio.
- 5. Press Save (left softkey) or to save the new entry to your Contacts list and exit.

After you have saved the number, your device displays the new Contacts entry. (For more information, see "Adding a New Contacts Entry" on page 66.)

Note

You cannot save phone numbers identified within the Call History list as Blocked ID or Restricted.

Saving Phone Numbers With Pauses

You can save phone numbers with pauses for use with automated systems, such as voicemail or credit card billing numbers.



Pauses and waits can not be used when dialing a number, and only be used with a Contacts entry.

There are two types of pauses available on your device:

- Insert Pause automatically sends the next set of numbers after two seconds. (This is indicated with a p within the number sequence.)
- Insert Wait sends the next set of numbers after you press (This is indicated with a w within the number sequence.)



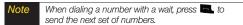
You can have multiple pauses in a phone number and combine pauses with waits.

To save phone numbers with pauses:

- Follow steps 1-3 from "Saving a Phone Number" on page 31.
- Use your
 navigation key to
 place the cursor
 at the desired
 position within the
 new phone
 number.



- 4. Enter additional numbers.
- Press Save (left softkey) or to save the new entry to your Contacts list and exit.



Finding a Phone Number

You can search Contacts for entries by name.

- Press >Contacts and enter the first letter or letters of an entry. (The more letters you enter, the more specific the search.)
- To display the details for an entry, highlight it and press . To dial a number, highlight it and press .

Plus (+) Code Dialing

When placing international calls, you can use Plus Code Dialing to automatically enter the international access code for your location (for example, 011 for international calls placed from the United States).

To make a call using Plus Code Dialing:

- Press and hold until a "+" appears on your device display.
- Dial the country code and phone number you're calling and press (The access code for international dialing will automatically be dialed, followed by the country code and phone number.)

Note

For more information about international dialing and services, see "3E Sprint Worldwide Wireless Service" on page 187.

Dialing From the Contacts List

1. Press >Contacts.

Shortcut

From standby mode, press Contacts (left softkey) to list entries (when available).

Note

This option may not appear onscreen if you have pending Notifications, please clear those to again view Contacts (left softkey).

2. Highlight an entry and press to dial the entry's default phone number.

- or -

To dial another number from the entry, highlight the name and press , and then highlight a number and press .

Speed Dialing

You can store up to 98 numbers in your device's speed dial memory. Dial speed dial entries using one keypress for locations 2–9 or two keypresses for locations 10–99. See "Assigning Speed Dial Numbers" on page 70.

To use One-Touch Dialing for speed dial locations 2–9:

Press and hold the appropriate key for approximately two seconds. The display confirms that you have dialed the number when it shows "Dialing...".

To use Two-Touch Dialing for speed dial locations 10–99:

- Press the first digit.
- Press and hold the second digit for approximately two seconds. The display confirms that you have dialed the number when it shows "Dialing...".

Note

Speed dialing is not available when you are roaming; when you are roaming off the Nationwide Sprint Network, you must always dial using eleven digits (1 + area code + number).

Entering Text

Text Entry Overview

Your device's keyboard provides a convenient way to enter letters, numbers, and symbols whenever you are prompted to enter text. Using your device's keyboard is just like using any standard computer keyboard, except that here each key has a primary character in white on the bottom (usually letters) and a secondary character in red on the top (numbers and punctuation).

Secondary characters are accessed by first pressing the Function key ($\[\]$).



The following keys perform special functions when entering text:

Fn	FN: Allows you to enter the numbers or characters displayed at the top of the QWERTY keys. Examples: \$, @, #, !. (Press twice to turn Fn lock on.)
Caps	Caps: Changes the text input mode among Upper/Lower/Mixed case modes, like the Shift key on a computer keyboard. (Press twice to turn Caps lock on.)
Sym	Sym: Launches an onscreen Symbols page. Choose from an extensive list of symbols and other character sets.
Space 🖎	Space: Inserts a space.
1	Enter: Moves the insertion point to the next line in a message, like the Enter key on a computer keyboard.
Del	Delete: Deletes the previous character, similar to the backspace key on a computer keyboard.

Using the Keyboard

Entering Letters

- ▶ Press the desired letter keys to enter words.
 - Press once to capitalize the next letter.
 - Press twice to turn on Caps lock.
 - Press to erase the previous letter. Press and hold to erase all previous text.

Note

During text entry, a list of possible word choices is displayed. If your desired word is listed, touch the entry from the list to insert the selected word into your message.

Example: To enter the name "Bill," press the following keys:











Bill

Entering Numbers and Punctuation

- Press and then press the key with the desired character displayed on top.
 - For example, to enter 9, press and then press to enter &, press and then press .

To enter only the top row of characters, double press to fix all consecutive characters.

Example: To enter "9:30," you would use the keyboard sequence shown below.











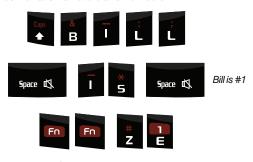


9:30



In some applications, certain fields may default to entering numbers (such as the phone number fields in Contacts). In others, you will need to use to enter numbers.

Example: Here's an example showing how to enter a combination of letters and numbers.



Entering Symbols, Emoticons and My Messages

Symbols, emoticons, and preset messages are entered by accessing onscreen menus and touching the desired item.

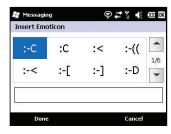
To enter symbols:

▶ With the cursor in the desired location, press and touch the onscreen key of the desired symbol to insert it. (To display additional symbols, touch the page number navigation at the bottom right of the symbols list.)



Note You can exit from the Symbols page by pressing any keyboard key.

To enter emoticons:



- With the cursor in the desired location, press Menu (right softkey) > Insert > Emoticons.
- From the Emoticon page, touch an icon to insert it into your message. Touch the up and down arrows on the right side to display additional emoticons.
- Touch *Done* (left softkey) to insert your selected icons.

To enter preset messages:

- With the cursor in the desired location, press Menu (right softkey) >Insert>My Messages. (See "Managing Preset Messages" on page 50.)
- Touch an existing entry from the available list and touch Select (left softkey).



My Messages (preset messages) make composing text messages easier by allowing you to enter quick messages, such as "Where are you?" "Call me," or a customized message of your own.

2B. Settings

- Personalizing Your Device (page 39)
- Sound Settings (page 41)
- Display Settings (page 46)
- Location Settings (page 48)
- Messaging Settings (page 49)
- Airplane Mode (page 51)
- TTY Use With Sprint Service (page 52)
- Device Setup Options (page 53)
- Security Settings (page 56)

Personalizing Your Device

Assigning the Device Theme:

- 1. Press > Settings > Today.
- 2. Touch an available theme from the list and touch **ok** or press **...**

Assigning a Background image:

- 1. Press Settings > Today.
- Touch the Use this picture as the background box to place a checkmark on the option and enable the option.
- Touch Browse to begin the search of your new image.
- From the Open page, touch the drop down arrow to the right of the *Folder* field and select a folder location from the list of available areas such as: Mv Pictures.

Note

A current list of available image at the current location are displayed in the listed area at the bottom of the screen.

- 5. Touch the *Type* field (to filter the list of image types) and select *Picture Files*.
- From the populated list of available images (at the bottom of the screen), touch an entry to assign that picture as the new background image.
- Touch OK to store the new image as part of the background.

Configuring the Time and Date

The Date and Time settings enable you to either manually set the date, time, and time zone or to allow the device to automatically update the information over the Sprint network.

To configure your device to automatically receive time and date information:

- 1. Press / Settings > Personal > Phone.
- 2. Touch the Services tab.
- Scroll down the list, touch *Time* and tap the *Change Setting* button.

- 4. Select an option and press .
 - Manual requires the information to be updated by the user.
 - Auto obtains the time and date information from the network.

To configure your time and date information manually:

 From the Today screen, touch the time and date field.







- 3. Use the drop-down lists to configure the following time and date settings:
 - Time Zone
 - Time (AM/PM)
 - Date

4. Press to store the new information and return to the Today screen.

Configuring the Regional Settings

This menu allows you to change the way some data is formatted and displayed on the device such as language, locale, date styles, and currency and time formats appropriate to your current location.

- 1. Press Settings > System > Regional Settings.
- Select the fields for any categories you wish to change and then press the navigation key left or right to change settings.
- 3. Press to store the new settings.

Sound Settings

Ringer Types

Ringer types help you identify incoming calls and messages. You can assign ringer types to individual Contacts entries, types of calls, and types of messages.

- Ring Tone: assigns ring tones for incoming calls.
- Notifications: assigns ring tones for categories such as new email, new text messages, and new voice messages.
- System Sound: assigns ring tones for system categories such as Exclamations, Questions, and Warnings.
- Keypad Tone: assigns a tone for use with keypad presses.
- Call Alert: assigns ring tones for call-specific activities such as minute warning, connection, and signal fade.

To set your device ringer type:

- 1. Press # >Settings > Personal > Phone.
- 2. Touch the Ring Type drop-down field.
- 3. Select a ring type by using either your navigation key or touching the selection onscreen.
 - Choose from: Ring, Increasing ring, Ring once, Vibrate, Vibrate and ring, Vibrate then ring, or None.
- 4. Press ot to assign the new setting.

To change the ring tone:

- 1. Press > >
 Settings > Personal
 > Phone.
- From the *Phone* tab, touch the *Ring tone* field's drop-down arrow.



- 3. Touch a selection from the available list.
 - Touch to hear the selection
- 4. Press to store the new ring tone.

To assign a custom sound file as your ringer, see "Creating a Custom Ring Tone" on page 107.

Selecting Ringer Types for Voice Calls

Your device provides a variety of ringer options that allow you to customize your ring and volume settings. These options allow you to identify incoming calls by the ring.

1. Press > Settings > Sounds & Notifications.

- 2. Touch the Notifications tab and touch the Event field.
- Select Phone: Incoming call, Phone: Missed Call, or Phone: Voice mail.
- Select a Ring type category, and then use your navigation key to scroll through the available ring tones.
 - Touch to hear the selection.
 - Touch to silence the playback.
- 5. Press to assign the new ringer.

Selecting Ringer Types for Message Notifications

- 1. Press > Settings > Sounds & Notifications.
- 2. Touch the Notifications tab and touch the Event field.
- Select Messaging: New e-mail message, Messaging: New MMS message or Messaging: New text message.
- Touch the *Play sound* box and then use your navigation key to scroll through the available ring tones.
 - Touch to hear the selection.
 - Touch to silence the playback.

- 5. Select from the other available options such as: Display message on screen. Flash light for, and Vibrate.
- 6. Press to assign the new notification sound.

Note

To use a sound file found on your computer, see "Creating a Custom Ring Tone" on page 107.

Selecting Ringer Types for System Notifications

- 1. Press | Settings > Sounds & Notifications.
- 2. Touch the **Notifications** tab and touch the **Event** field.
- 3. Select ActiveSync: Begin sync, ActiveSync: End sync, Connection disconnected. Connection established or Wireless network detected.
- 4. Touch the *Play sound* box and then use your navigation key to scroll through the available ring tones.
 - Touch to hear the selection.
 - Touch to silence the playback.
- 5. Select from the other available options such as: Display message on screen, Flash light for, and Vibrate.

6. Press to assign the new notification sound.

Selecting Ringer Types for Event Reminders

- 1. Press > Settings > Sounds & Notifications.
- 2. Touch the *Notifications* tab and touch the *Event* field.
- Select Reminders.
- 4. Touch the Play sound box and then use your navigation key to scroll through the available ring tones.

 - Touch to hear the selection.
 - Touch to silence the playback.
- 5. Select from the other available options such as: Display message on screen, Flash light for, and Vibrate.
- 6. Press to assign the new reminder sound.

Enabling Sounds

Allow sounds to be used for certain device features such as Events, Programs, Screen taps, and Hardware buttons.

- 1. Press >Settings >Sounds & Notifications.
- 2. Touch the Sounds tab.
- Activate any of the following notification actions by tapping the field adjacent to each option:
 - Choose from: Events, Programs (Notifications),
 Screen taps, and Hardware buttons.
- 4. Press to assign the new sound settings.

Selecting a Keyboard Tone

Your device offers a number of options for selecting the audible tones accompanying a keypress.

- 1. Press Settings > Personal > Phone.
- 2. Touch the Keypad drop-down field.

- Use your navigation key to scroll through the available tones (default is Short tones).
 - Choose from: Long tones, Short tones, or Off.
- 4. Press to assign the new setting.

Vibrate

To set your device to vibrate instead of making any sounds:

Press the volume button down in standby mode until *Vibrate* is selected and top of the screen.

To configure your device ringer to use vibration:

- 1. Press >Settings >Personal >Phone.
- Touch the Ring type drop-down field.
- Select a vibrate ring type by using either your navigation key or touching the selection onscreen.
 - Choose from: Vibrate, Vibrate and ring, or Vibrate then ring.
- 4. Press to assign the new setting.

Silence All

The Silence All (sound off) option allows you to mute all sounds without turning your device off.

To activate Silence All:

- 1. From the status bar, touch the volume icon.
- 2. Touch *Off* and screen.

To deactivate Silence All:

Press the volume button up repeatedly to select a volume level.

Alert Notification

Set your device to alert you with an audible tone when you change service areas, once a minute during a voice call, or when a call has been connected.

- 1. Press >Settings >Personal >Phone.
- 2. Touch the Services tab.
- 3. Scroll down the list, touch *Alerts* and tap the *Change Setting* button.

- 4. Touch *On* or *Off* for any of the following Alert options:
 - Choose from: Minute beep, Connect tone, or Disconnect tone.
- 5. Press to assign the new setting.

DNSe

DNSe™ significantly enhances the quality of mono and stereo audio by simulating stereo sound through a connected headset, thereby creating improved dynamics and bass performance.

DNSe provides panoramic three-dimensional audio that extends the sound beyond the headphones themselves. These enriching effects are especially noticeable on digitally compressed audio formats such as MP3 and WMA. To use this feature, your device needs to be connected to a headset via the Charger/Accessory jack, rather than the headset jack.

1. Press Settings > System > DNSe.

- 2. Touch an option and then select a setting.
 - Choose from: None, Audio Effect (Normal, Concert Hall, Music Clarity), or Equalizer (Normal, Rock, Jazz, Live, Classic, or Full Bass).
 - When a headphone is connected to and detected by the device, additional audio effects are also available: Wide, Bass Enhancement, Externalization, and m-Theater Movie.
- 3. Press to assign the new setting.

Display Settings

Changing the Screen Backlight

Select how long the display screen remains backlit after a period of inactivity.

- 1. Press System > Backlight.
- 2. Touch the Battery Power tab.

- Touch a box to activate a feature and then alter its corresponding field.
 - Turn off backlight if device is not used for lets you conserve battery power by selecting an idle interval after which the backlight dims.
 - Turn on backlight when a button is pressed or the screen is tapped turns the backlight brighter after it dims, once activity is detected.
- 4. Press to assign the new setting.

Changing the Keyboard Backlight

Select how long the keyboard remains backlit after you press any key.

- 1. Press Settings > System > Backlight.
- 2. Touch the Keyboard tab.
- 3. Select a time setting and touch OK
 - Select Backlight is turned off, Not used for 5 sec, or Not used for 10 sec.



Long backlight settings reduce the battery's talk and standby times.

Restricting the Keyboard Backlight Time-Out

By default, the keyboard backlight time-out is enabled. With this setting you can restrict the time of day that the keyboard backlight time-out will be enabled. For example, if you were planning a day at the beach (when you would not need the keyboard backlight), you could disable the backlight time-out during that period.

- 1. Press | Settings > System > Backlight.
- 2. Touch the Keyboard tab.
- 3. Touch the *Turn off keyboard backlight in the daytime* field to enable an additional power saving feature.
 - Having the keyboard backlit during the day is a waste of energy. This new feature allows you to conserve even more battery power during that time of the day when there is sufficient light to clearly see the keyboard.
- Use the drop-down fields to configure the *from* (start time) and *to* (end time) for this power save period.

- The backlight will be disabled only between the start and end time that you have set.
- 5. Press to assign the new setting.

Changing the Brightness

Adjust your screen's brightness to suit your surroundings.

- 1. Press > Settings > System > Backlight.
- 2. Touch the Brightness tab.
- 3. Touch along the slider to adjust the screen brightness.
 - Selecting Auto Adjustment by Surrounding illuminance adjusts the brightness to match your current surrounding.
- 4. Press to assign the new setting.

Activating the Power Save Mode

The Power Save setting lets you choose to turn Power Save on automatically after a call has been connected for a selected period of time.

- 1. Press >Settings >Power.
- 2. Touch the Power Save tab.
- Touch the box to enable the feature and then select a time duration.
 - Choose from: 5sec, 10sec, 30sec, or 60sec.
- 4. Press to assign the new setting.

Location Settings

Your device is equipped with a Location feature for use in connection with location-based services.

The Location feature allows the network to detect your position. Turning Location off will hide your location from everyone except 911.

Note

Turning Location on will allow the network to detect your position using GPS technology, making some Sprint applications and services easier to use. Turning Location of will disable the GPS location function for all purposes except 911, but will not hide your general location based on the cell site serving your call. No application or service may use your location without your request or permission. GPS-enhanced 911 is not available in all areas.

To enable your device's Location feature:

- 1. Press Settings > Personal > Phone.
- 2. Touch the Services tab.
- Scroll down the list, touch Location and tap the Change Setting button.
- Select Location on or 911 Only.
 - Location on allows the network to detect your position using GPS technology. This makes some Sprint applications and services easier to use.
 - 911 Only turns off all GPS functionality except that used by 911 services. Only general location can then be obtained.
- 5. Press to assign the new setting.

Messaging Settings

Messaging settings allow you to decide how you would like to be notified of new messages, create a signature with each sent message, and create your own preset messages. (For more information, see "Text Messaging (SMS)" on page 133.)

New Message Settings

1. Press > Text >Menu (right softkey) > New.

– or –

Press from the *Today* screen, touch the *text* field, and then press *Compose* (right softkey).



2. Press Menu (right softkey) > Options.

- Scroll through the Text message options page and select from the following:
 - Use Callback Number (On/Off) allows you to set the callback number for the recipient to view when receiving a text message.
 - Priority allows you to assign a default urgency status to outgoing text messages.
 - Touch Priority and select from either Normal or Urgent.
- 4. Press to assign the new setting.

SMS and MMS Message Settings

- 1. Press 🤁 > Text. Navigate to the Inbox screen.
- Press Menu (right softkey) >MMS Options to display the list of messaging settings you can select.
 - Sending: lets you set outgoing options, including message priority, message size, whether to hide your address information, or keep a copy of the outgoing message. Press Save (left softkey) to store the new settings.

- Receiving: lets you set incoming options, including home network, roaming network, whether to reject unknown senders, allow advertisement messages, or allow you information to be shared. Press Save (left softkey) to store the new settings.
- Profile: lets you set your active connection profiles.
- Compose: lets you set your MMS message class, from basic text messaging to picture and video messaging. Press Save (left softkey) to store the new settings.
 - If you are using it for simple text messaging, the Text setting should be sufficient.
 - Choose from: Text, Image basic, Image rich, Video basic, or Video rich.
- Style: lets you set such style options as font size and color, background color, and message display time. Press Save (left softkey) to store the new settings.
 - Choose from Font Color, Font Size, Font Style, Background Color, and Page Duration.
- About: displays Samsung as the manufacturer.
 Press Done (left softkey) to return to the previous page.

3. Press to assign the new setting.

Managing Preset Messages

Your device is loaded with 20 preset messages to help make sending text messages easier. Use existing messages, such as "Where are you?," "Can you talk," and "Thanks!" to suit your needs, delete existing messages, or add your own messages to the list.



Although you cannot edit an existing message, you can delete it from the list then re-enter it as a new entry.

To delete a preset message:

1. Press >Text>Menu (right softkey) >New.

- or -

Press from the *Today* screen and touch the *text* field *>Compose* (right softkey).

Note

By default, the Tap to add recipients button is selected. To access the preset messages, you must have the text field activated (touched).

From the Compose New message page, touch the body of the text message.

- 3. Press *Menu* (right softkey) > *Insert* > *Mv Messages*. (You will see the list of preset messages, You can store up to 20 messages.)
- 4. Highlight the message and press Menu (right softkev) > Delete.
- Touch a specific message from the list.
 - or -

Select Delete My Message (from the top of the page) to delete all current preset messages.

- 6. Press **Done** (left softkey) to complete the deletion. To add a new preset message:
- 1. Press B >Text.
- 2. From the Compose New message page, touch the body of the text message.
- 3. Press *Menu* (right softkey) > *Insert* > *My Messages*. (You will see the list of preset messages. You can store up to 20 messages.)
- 4. Press *Menu* (right softkey) >*New*.

5. Enter your message (see "Entering Text" on page 35) and press Done (left softkey), (Your new message will be added to the end of the list.)

Airplane Mode

Airplane Mode (deactivation of the device's phone antenna) allows you to use many of your device's features, such as Games, Notepad, and Voice Memos, when you are in an airplane or in any other area where making or receiving calls or data is prohibited. When you set your device to Airplane Mode, it cannot send or receive any calls or access online information.

- 1. Press and hold ____ for approximately 3 seconds.
- 2. Confirm Y_X and Y_X appear at the top-right of the screen.
 - Press and hold ____ to reactivate the device's phone antenna.

While in Airplane Mode, your device's Wireless Manager screen will display "Phone off."

■ To launch the Wireless Manager, press (n).



Note

Pressing and holding this button launches the Task Manager application. See "Shortcuts" on page 54.

TTY Use With Sprint Service

A TTY (also known as a TDD or Text Telephone) is a telecommunications device that allows people who are deaf, hard of hearing, or who have speech or language disabilities, to communicate by telephone.

Your device is compatible with select TTY devices. Please check with the manufacturer of your TTY device to ensure that it is compatible with digital wireless phones. Your device and TTY device will connect via a special cable that plugs into your device's headset jack. If this cable was not provided with your TTY device, contact your TTY device manufacturer to purchase the connector cable.

For additional technical support you may call 1-888-987-4357, or access the following website: http://www.samsung.com/us/consumer/leamingresources/mobile/accessibility/pop_accessibility.html.

To turn TTY Mode on or off:

- 1. Press Settings > Personal > Phone.
- 2. Touch the Services tab.
- Scroll down the list, touch TTY and tap the Change Setting button. (An informational message will be displayed.)
- Read the informational message and touch Yes.
 Select TTY Full, TTY + Talk (VCO), TTY+ Hear (HCO), or TTY Off and press

WARNING

911 Emergency Calling

Sprint recommends that TTY users make emergency calls by other means, including Telecommunications Relay Services (TRS), analog cellular, and landline communications. Wireless TTY calls to 911 may be corrupted when received by public safety answering points (PSAPs), rendering some communications unintelligible. The problem encountered appears related to software used by PSAPs. This matter has been brought to the attention of the FCC, and the wireless industry and the PSAP community are currently working to resolve this.

Note

In TTY Mode, your device will display the TTY access icon when an earjack is inserted.

When enabled, TTY mode may impair the audio quality of non-TTY devices connected to the headset jack.

Device Setup Options

Ending Running Programs



Applications are primarily closed (no longer active) when they are exited via the application's own Menu options.

Simply touching ok or will only minimize the current application and keep it running actively in the background. As more and more applications are left running, they can monopolize your device resources, slowing down your device and draining your battery faster.

The *Xbuttonsetting* feature allows you to completely close down any current application by touching (if available).

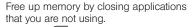
- 1. Press Settings > System > XbuttonSetting.

Note

This feature now provides an additional way to completely close down your application.

Touching ok will still only minimize your application and send it to the background.

Using the Task Manager





Note

1. Press > Task Manager.

Note

The more applications running on your device, the faster your battery power is depleted.

- Use the navigation key to highlight an application from the list. (The Task Manager screen lists the amount of memory in MBs and processor usage as a percentage.)
- Press End Task (left softkey) to end the application. (This frees up both the available memory and processing capability.)

Shortcuts

Your device lets you assign shortcuts to favorite or often-used functions. Pressing these buttons in their indicated manner activates either a primary or secondary function, depending on their assignments within the Button Settings page.

To view which buttons activate which additional features:

- 1. Press Settings > Personal > Buttons.
- 2. Scroll through the list of buttons to view the functions assigned to each
 - Choose Hold Speak, Hold Symbol, Hold Menu or Message.



To assign new functions to these buttons:

- 1. Press Settings > Personal > Buttons.
- Touch a button from the left column of section 1. (For example *Hold Symbol* activates Windows Media Player if sym is pressed and held for a few seconds.)
- Touch the Assign a program field to reveal a drop-down list of available programs and functions that can be used for assignment.
- 4. Select a shortcut application or function and press
- 5. Press to assign the new setting.

Auto Answer Mode

Set your device to automatically pick up incoming calls when connected to a headset or an optional handsfree carkit. The device will automatically answer an incoming call after an assigning amount of time.

- 1. Press >Settings >Personal >Phone.
- 2. Touch the Services tab.
- Scroll down the list, touch Auto Answer and tap the Change Setting button.
- 4. Touch an option and touch or press to assign the new setting.
 Choose from: Off (to disable Auto-Answer),
 - Choose from: Off (to disable Auto-Answer),
 3 seconds, 5 seconds, or 10 seconds (to answer calls automatically when the device is connected to a hands-free car kit or a headset [sold separately].)
 - Remember, your device will answer calls in Auto-Answer mode even if you are not present.
- 5. Press to assign the new setting.

Setting Smart Dialing

- 1. Press >Settings >Personal >Phone.
- 2. Touch the Services tab.
- 3. Scroll down the list, touch *Smart Dialing* and tap the *Change Setting* button.
 - Smart Dialing is similar to prepend dialing in that, if activated, the device will automatically add the country code as a prefix to your dialed number.
- 4. Select On and touch the Country Code field.
- Enter a new number. See "Entering Text" on page 35.
- 6. Press to assign the country code.

Plus Code Dialing

- 1. Press Settings > Personal > Phone.
- 2. Touch the Services tab.
- Scroll down the list, touch *Plus Code Dialing* and tap the *Change Setting* button.
- 4. Touch On to activate the Plus Code Dialing feature.

- Plus Code Dialing: assigns the International dialing prefix entered when you press and hold
 and the + sign is displayed onscreen while dialing a number.
- 5. Touch the *International Dialing Prefix* field and enter a new number. See "Entering Text" on page 35.
- 6. Press to assign the new dialing prefix.

Security Settings

Voice Privacy

This feature allows you to use encryption technology when making or receiving phone calls.



This secured communication feature can result in network delays as the communication is encrypted in real-time.

- 1. Press | Settings > Personal > Phone.
- 2. Touch the Services tab.

- 3. Scroll down the list, touch *Voice Privacy* and tap the *Change Setting* button.
- 4. Touch *On* and press to enable the encryption.
 - Touch Off to deactivate the feature.

Creating a Password

- 1. Press >Settings >Lock.
- 2. Touch the *Prompt if phone unused for* checkbox to enable the password feature. (Enabling this option activates the remaining fields.)
- 3. Select each field and enter the desired information:
 - Minutes: to select the amount of unused time (idle) required before you are prompted for a password.
 - Password type: to choose from one of the following PIN types:
 - Simple PIN: must be at least four characters in length and cannot contain a simple sequence such as 0000. 1111. or 1234.

- Strong alphanumeric: must be at least seven characters in length and must contain at least one character from each of the following categories: uppercase/lowercase letters, numerals, and symbols. Examples of strong alphanumeric passwords are sb?8AI3 and %\$VH5hW.
- Password: enter the desired password.
- Confirm: re-enter the same password.
- Touch the *Hint* tab to then enter a password reminder.

Important

Do not enter your password into this field. Doing so can allow anyone using the device to easily access if it is locked.

- Touch the *Display* tab to set how your device will request your password.
 - Choose from: Windows Default (default) or Windows Classic.
- 6. Press and touch Yes to store the new password.

Accessing the Security Menu

The Security tab allows you to delete data and settings from your device, register Emergency Numbers (Special Numbers), and lock your internal SIM card.

- 1. Press / Settings > Personal > Phone.
- 2. Touch the Security tab.

Your Device's Lock Feature

Locking Your Device

When your device is locked, you can only receive incoming calls or make calls to 911 or special numbers. (See "Using Special Numbers" on page 59.)



- 1. Press from the *Today* screen.
- 2. Press Lock (left softkey).

Unlocking Your Device

- Touch and drag the onscreen Lock button to either the left or right of the screen to reveal the Today screen.
 - If your device is locked and you have set and enabled a password (see "Creating a Password" on page 57), enter your password and touch the unlock icon after sliding the Lock button.



Calling in Lock Mode

You can place calls to 911 and to your special numbers when in lock mode. (For information on special numbers, see "Using Special Numbers" on page 59.)

➤ To call an emergency number or special number, enter the phone number and press



Special numbers are important numbers that you have designated as being "always available." You can call and receive calls from special numbers even if your device is locked. You can save up to three special numbers in addition to your Contacts entries (the same number may be in both directories).

- 1. Press | Settings > Personal > Phone.
- 2. Touch the Security tab.
- 3. Touch Emergency Call.
- Touch one of the available locations from the onscreen list: Tap here to register.
- 5. Enter the new number.

- Touch OK to complete the process and return to the previous page where you will now see your newly added phone number.
- 7. Press to assign the new numbers.
- 8. From the *Confirm Reset* popup, enter "yes" and touch *OK* to reset the device.

Using Encryption

The encryption feature is used with files stored on the optional microSD™ card to make them readable only on your device.

- 1. Press > Settings > System > Encryption.
- Touch the onscreen encryption option to place a checkmark and enable the feature.
- 3. Press to save the setting.

Managing Certificates

You can add and delete public key certificates. Three types of certificates can be created.

To access information about different certificate types:

- 1. Press > Settings > System > Certificates.
- 2. Touch a tab to manage the certificate type.
 - Personal: Used to identify yourself to others.
 - Intermediate: Used to identify intermediate certification authorities. (Intermediate certificates are issued by the trusted root certificate authority, and any SSL [secure sockets layer] certificates then issued by the intermediate certificate will inherit the trust of the trusted root.)
 - Root: Used to identify root certification authorities.
 (A root certificate is the top-most certificate of the certificate tree. All certificates below the root certificate inherit the trustworthiness of the root certificate.)
- 3. Touch an entry to see the certificate information.

Resetting Your Device

Resetting the device restores all the factory defaults, including the ringer types and display settings.

WARNING

Resetting your device deletes all files that you have previously downloaded.

- 1. Press | Settings > Personal > Phone.
- 2. Touch the Security tab.
- 3. Touch Clear All Data.
- Enter your password (lock code) using your keyboard. See "Creating a Password" on page 57.
- Touch OK to complete the process. (If prompted with a confirmation message, touch Yes to confirm the clearing process).

Security Features for Data Services

Enabling and Disabling Data Services

You can disable data services without turning off your device; however, you will not have access to all data services, including Web and messaging. Disabling data services will avoid any charges associated with these services. While signed out, you can still place or receive phone calls, check voicemail, and use other voice services. You may enable data services again at any time.

To disable data services:

- 1. Press > Settings > System > EVDO Data.
- 2. Press Menu (right softkey) > Disable EVDO Data.
- Read the onscreen message and press Disable (right softkey) to confirm that you want to sign out and deactivate data.

To enable data services:

- 1. Press > Settings > System > EVDO Data.
- 2. Press Menu (right softkey) > Enable EVDO Data.

Net Guard

When you first connect to the Web, the Net Guard will be displayed to confirm that you want to connect. This feature helps you avoid accidental connections. You can disable the Net Guard in the future by selecting Always Auto-Connect when the Net Guard is displayed.

- 1. Press Settings > System > EVDO Data.
- 2. Press *Menu* (right softkey) >*Net Guard*.
 - Select On to activate the Net Guard feature.
 - Select Off to disable the Net Guard feature.

2C. History

- Viewing History (page 62)
- History Options (page 63)
- ♦ Making a Call From History (page 64)
- Saving a Number From History (page 65)
- Erasing History (page 65)

Viewing History

History is a list of the last 300 phone numbers (or Contacts entries) for calls you placed (10 per entry), accepted, or missed. History makes redialing a number fast and easy. It is continually updated as your device automatically adds new numbers to the beginning of the list and removes the oldest entries from the bottom of the list.

Each entry contains the phone number (if it is available) and Contacts entry name (if the number is in your Contacts). As new numbers are added to the beginning of the list and the oldest entries



are removed from the bottom of the list. When you view the numbers in this list, an icon to the left of the number indicates the call type:

Dialed: Indicates all outgoing calls made from your device.
Received: Indicates any received calls that were answered.
<i>Missed:</i> Indicates any missed calls. These are routed to your voicemail.

To view History:

1. Press and then touch *History*

- or -

From the Today screen, scroll through the onscreen options, touch the *phone* field and tap

– or –

If you have missed a call,



press *Notification* (left softkey) > *View* (left softkey) or press *View* (right softkey). This reveals the Call History list.

- or -



Press Notification (left softkey) > View (left softkey).

2. Highlight an entry and press .

Note

History records only calls that occur while the device is turned on. If a call is received while your device is turned off, it will not be included in history.

If you return a call from the voicemail menu, it will be included in your device's history.

History Options

Each entry within History displays the time of the call, the phone number, and the caller's name (if the number is already in your Contacts).

1. Press and then touch *History* (), highlight an entry from the Recent History screen.

- or -

From the Today screen, press *Notification* (left softkey) > *View* (left softkey). This reveals your recently missed calls within the History screen.

Press *Menu* (right softkey) to display the following options:

■ Save to Contacts to save the number if it is not already in your Contacts. (See "Saving a Number From History" on page 65.)



- View Note to view an attached note.
- Delete to delete the single entry.
- Send Text Message... to send a text message to the currently selected number.
- Filter to filter the onscreen call log list by showing entries based on four criteria: All Calls, Missed, Outgoing, or Incoming.
- Delete All Calls to delete all entries from the History list.

Tip

Scroll up or down to view additional history entries.

Filtering Calls in History

- Press > Phone > History () > Menu (right softkey) > Filter. (seen in adjacent image) This option filters the list to display only those calls meeting your selected criteria.
- 2. Touch an option.
 - All Calls: all calls are displayed.
 - Missed: only calls that were not answered are displayed.
 - Outgoing: only calls that were placed are displayed.
 - Incoming: only calls that were answered are displayed.

Making a Call From History

- 1. Press and then touch *History* (].
- 2. Highlight an entry and press ____.
 - or -
- 1. Press >Phone >History ().

2. Highlight an entry and press ____.





You cannot make calls from History to entries identified as Blocked ID, Unknown, Restricted or Private

Saving a Number From History

- 1. Press >History ().
- 2. Highlight an entry and press *Menu* (right softkey) > Save to Contacts.



You can also select from Outlook Contact, and SIM Contact (when available).

- 3. Type in the new *First name* and *Last name*.
- 4. Touch the Number type drop-down list and select a label: Mobile, Work, Home, Work2, Home2, Company, Pager, Car. Assistant, or Radio.
- 5. Press Save (left softkey) or to save the new entry to your Contacts list and exit.

After you have saved the number, your device displays the new Contacts entry. (See "Contacts Entry Options" on page 67.)

Note

You cannot save phone numbers already in your Contacts or from calls identified as Blocked ID. Restricted or Private

Erasing History

To erase individual History entries, see "History Options" on page 63.

To erase all current History entries:

- 1. Press >Phone > History ().
- 2. From the History page, use your navigation key to highlight an entry.





972-888-888

972-333-3333

972-123-4567

4. If you are certain you want to erase all History entries, touch Yes.

- or -

Touch **No** to return to the previous menu.

12:57 o

12:30 o

2D. Contacts

- Adding a New Contacts Entry (page 66)
- Saving a Phone Number (page 67)
- Contacts Entry Options (page 67)
- Editing a Contacts Entry (page 69)
- Adding a Number to a Contacts Entry (page 69)
- Editing a Contacts Entry's Numbers (page 69)
- Deleting a Contact (page 70)
- Assigning Speed Dial Numbers (page 70)
- Adding a New Group (page 71)
- Selecting a Ringer Type for an Entry (page 71)
- Assigning a Picture to an Entry (page 72)
- Finding Contacts Entries (page 72)
- Dialing Sprint Services (page 74)

Adding a New Contacts Entry

The number of Contacts entries you can store in your device is limited only by available memory space. Each entry can contain up to nine phone numbers, three email addresses, and one Web address. Contacts names may contain up to 70 characters.

1. Press > Contacts > New (left softkey) > Outlook Contact.



Enter the phone number in standby mode and press Menu (right softkey) > Save to Contacts. Proceed with "Saving a Phone Number" on page 67.

- Enter a name for the new entry and press the navigation key down. See "Entering Text" on page 35.
- 3. Enter the phone number(s) for the entry.
- 4. Press to store the new Contacts entry.

After saving the number, your device displays the new entry. (See "Contacts Entry Options" on page 67.)

Tip

ICE - In Case of Emergency

To make it easier for emergency personnel to identify important contacts, you can list your local emergency contacts under "ICE" in your device's Contacts list. For example, if your mother is your primary emergency contact, list her as "ICE–Mom" in your Contacts. To list more than one emergency contact, use "ICE1-___," "ICE2-___," etc.

Saving a Phone Number

To save a new number from standby mode:

- Enter a phone number and press Menu (right softkey) >Save to Contacts.

Note

You can also select from Outlook Contact, SIM Contact (when available), and Windows Live.

- 3. Type in the new First name and Last name.
- Touch the Number type drop-down list and select a label: Mobile, Work, Home, Work2, Home2, Company, Pager, Car, Assistant, or Radio.

5. Press Save (left softkey) or to save the new entry to your Contacts list and exit.

Contacts Entry Options

To display a Contacts entry:

- 1. Press B > Contacts.
- Highlight an entry and press

To access a Contacts entry's options:

- Highlight an entry and press Menu (right softkey) > Edit.
- 2. Touch or highlight a category to add or edit the information.
 - Name to edit the contact entry name.
 - *Picture* to edit the image associated with the contact entry.
 - Touch the My Pictures drop-down list and select images from a different location such as: My Device, My Documents, My Pictures, or Storage Card.

- Touch an image from the desired location to then apply it to the current entry.
- Company to add company information.
- Department to add department information.
- Job Title to add a job title description.
- File as to edit how the Contacts entry is displayed within the phonebook.
- Work Tel/Work Fax to add a phone number to the entry's list of available numbers for Work. (See "Adding a Number to a Contacts Entry" on page 69.)
- Work Address to add a physical work address.
- IM to add an Instant Messenger address to the entry.
- E-mail to add an email address to the entry.
- Mobile tel to add a cellular phone number to the entry.
- Ring tone to assign a preprogrammed or downloaded ringer.
- Web page to associate a Web page to the entry.
- Office loc to add an office location to the entry.

- Home tel to add a phone number to the entry's list of available numbers for Home. (See "Adding a Number to a Contacts Entry" on page 69.)
- Home Address to add a physical home address.
- Categories to assign the entry to either a list of precreated entries (Business, Holiday, Personal, or Seasonal) or create your own new category.
- Other addr to add an additional physical address.
- Birthday to add a Birthday calendar date.
- Notes tab to add a note, street address, or other information.

Note

Additional fields may also be available and may be added to or edited in the same manner.

3. Press to save the changes.

Note

If your old phone has Bluetooth capability, you can transfer Contacts from it to your Samsung Intrepid. See "Sending Data via Bluetooth" on page 127.

Editing a Contacts Entry

1. Press > Contacts, highlight an entry, and press Menu (right softkey) > Edit.

Contacts

Enter a name.

Pay Bill

#ab cde fph lik

Non-Emergency Se

Sprint Customer S

9721112222

Edit

Company Directory...

Send Contact

Send Message

Send as vCard

- 2. Select the information you wish to edit (*Name, Number, Ringer*, etc.)
- Add or edit the information.
 - Press to clear one digit at

a time, or press and hold uto erase the entire number.

4. Press to store the updates.

Adding a Number to a Contacts Entry

- 1. Press >Contacts and highlight an entry.
- 2. Press *Menu* (right softkey) > *Edit*.
- Select a phone number field from the list and enter the new phone number.
- 4. Press to store the updates.

Editing a Contacts Entry's Numbers

- 1. Press > Contacts, highlight an entry, and press Menu (right softkey) > Edit.
- 2. Highlight a number to edit.
- 3. Press to clear one digit at a time, or press and hold to erase the entire number.
- 4. Re-enter or edit the number.
- 5. Press to store the updates.

Deleting a Contact

- 1. Press B > Contacts.
- Highlight an entry and press Menu (right softkey) > Delete.
- 3. Touch Yes to confirm the deletion.

Assigning Speed Dial Numbers

Your device can store up to 98 phone numbers in speed dial locations (2-99). (For details on how to make calls using speed dial numbers, see "Speed Dialing" on page 34.)

To assign a speed dial number to an existing phone number:

Note

You can not store a currently added number to a speed dial location without choosing it from the Contacts entry display page (shown here).

- Highlight a number and press *Menu* (right softkey) > Add to Speed Dial...
- 3. Touch the *Location* field and use the up/down arrows to select an



available speed dial location (<available>).

4. Press to save the new location.

To view your current speed dial assignments:

Press and then touch Menu (right softkey) > Speed Dial.

Your current Speed Dial list displays the used locations (2-99) and the currently assigned phone number or Contacts entry.

Adding a New Group

Groups allow you to communicate simultaneously by sending out a broadcast text message to every member of a current group.

- 1. Press B > Contacts.
 - or -

From the Today screen, press Contacts (left softkey).

- 2. Press New (left softkey).
- 3. Touch a contact type to choose the group category:
 - *E-mail Group* creates the new group as a component of the E-mail contacts.
 - Messaging Group creates the new group as a component of your text messaging contacts.
- 4. Enter a name for the new Group.
- Touch Add Member (left softkey) to add multiple entries (two or more) to your new group by highlighting a name from the list and pressing
 This action highlights the entry in blue.

Note

If several numbers are saved within a single Contacts entry, you can select from these additional numbers by using the left or right navigation keys.

Touch *Done* (left softkey) to store the entries to the newly created group.

Selecting a Ringer Type for an Entry

Assign a ringer type to a Contacts entry so you can identify the caller by the ringer type. (See "Ringer Types" on page 41.)

- Display a Contacts entry and press Menu (right softkey) > Edit.
- Touch the *Ring tone* field to display a list of available ring tones.
- 3. Touch a ringer from the list to assign it.
- 4. Press to save the new ringer type.

Assigning a Picture to an Entry

Assign a picture to display each time a certain contact calls you.

 Display a Contacts entry and press *Menu* (right softkey) > *Edit*.



- Touch the *Picture* field to assign a photo to the Contact.
- Touch the My Pictures drop-down list and select images from a different location such as: My Device, My Pictures, My Documents, or Storage Card.
- Touch an image from the desired location to then apply it to the current entry.
- 5. Press to save the new image to the current Contact entry.

Finding Contacts Entries

Finding Contacts by Name

- 1. Press B > Contacts.
 - or –

From the Today screen, press Contacts (left softkey).

- 2. Scroll through all the entries.
 - or -

Enter the first letter or letters of a name (such as "dav" for "Dave"). (The more letters you enter, the more your search narrows.)

- 3. To display an entry, highlight it and press .
- 4. To dial a member's default phone number, press ...
 - or -

To display additional Contacts entries, press the navigation key () up or down.

Finding Group Entries

- 1. Press 87 > Contacts.
- 2. Scroll through the group titles. These group entries are listed alphabetically and are associated to a



- 3. To display which Contacts belong to a select group, highlight the group entry and press .
- 4. To dial a group member's phone number, select the entry and press ____.

Finding Entries by Category

To make the search process easier and quicker, Contacts entries can be assigned to categories such as Company.

- >Contacts.
 - or -

From the Today screen, press *Contacts* (left softkey).

- 2. Press *Menu* (right softkey) > *View By*. Select one of the available category types and press _____ to filter the current list of Contacts.
 - Name displays the Contact entries by alphabetical name.
 - Company sorts entries based on Company information.
- 3. To change the filter, press *Menu* (right softkey) > View By and touch the other filter.

Finding Entries by Filter

- 1. Press B > Contacts.
 - or -

From the Today screen, press *Contacts* (left softkey).

- Press Menu (right softkey) > Filter. Select one of the available category types and press to filter the current list of Contacts.
 - All Contacts no filtering is done.
 - Recently Viewed displays only those entries that have recently been accessed.
 - No Categories displays those entries that are not currently assigned to a category.
- To use another filter, press *Menu* (right softkey) > *Filter* and touch the other filter.

Dialing Sprint Services

Your Contacts list is preprogrammed with contact numbers for various Sprint services.

To dial a service from your Contacts:

- 1. Press B > Contacts.
 - or -

From the Today screen, press Contacts (left softkey).

- Enter the first few characters of the Sprint service you wish to call, which will display matching entries such as Sprint Wireless Account Information, Sprint Customer Service, Sprint Directory Assistance (Sprint 411), Sprint Operator, Pay Bill, Voicemail, Community Information, Non-Emergency Services, Traffic Information, Carrier Repair Service, TTY Relay Service, or Call Before You Dig.
 - For example, to dial Sprint Customer Service, press Scroll down the list and touch the matching entry.

To dial a service from standby mode using your keyboard:

- ▶ Dial the appropriate service number and press : :
 - Account Info. 🍍 🛂
 - Customer Service –
 - Call Before You Dig 📳 📳
 - Carrier Repair Service 🚦 📘
 - Community Information 📳 📳
 - Non-Emergency Services 📳 📳
 - Pay Bill 👸 📳
 - Sprint 411 4
 - Sprint Operator –

 - TTY Relay Service 🔽 📳 📳
 - Voicemail –

2E. Calendar and Tools

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Calendar

Adding an Event to the Calendar

Your Calendar helps you organize your time and reminds you of important events.

- 1. Press 😝 > Calendar.
- Touch the day to which you would like to add an event and press Menu (right softkey) >New Appointment.

Start

- Press the left softkey to cycle between Week, Month, Year, Agenda, and Day (full-screen table calendar view).
- or -

e-mail

New Appointment

favorites

Contacts Feday

From the Today

screen, touch the *calendar* field, scroll left or right, and touch *New Appointment*.

- 3. Enter a title for the event in the *Subject* field. (See "Entering Text" on page 35.)
- Select a Start/End time and date for the event by touching the corresponding fields, and assigning information from either the onscreen calendar or drop-down lists.
- 5. Touch the *All Day* field to choose either *No* or *Yes* (assigning this as an All Day event).
- Select a recurrence cycle for the event by touching the *Occurs* field:
 - Select Once, Every [Day], Day [Number] of every month, or Every [Month Number], or <Edit pattern...>.
- 7. Select an alarm time by touching the *Reminder* field and selecting either *None* or *Remind me*.
 - If you select Remind me, you can also touch the time fields below this option to configure the reminder time for this event.
- 8. Select a category for the event by touching the Categories field:
 - Select Business, Holiday, Personal, or Seasonal.
 - Press New (left softkey) to create a new category.

- Select the number of Attendees for the event by touching the Attendees field (default is No attendees...).
 - Touch to add either a Required Attendee or an Optional Attendee and press □ or Done (left softkey).
 - Press Menu > Add Required Attendee (See "Adding a New Contacts Entry" on page 66.)
- Select a status category for the event by touching the Status field.
 - Select Free, Tentative, Busy, or Out of office.
- Select a sensitivity for the event by touching the Sensitivity field.
 - Select Normal, Personal, Private, or Confidential.
- 12. Touch the *Notes* tab and enter an optional note.
- 13. Press to save the event and return to the calendar page.

Event Alert Menu

When your device is turned on and you have an event alarm scheduled, your device alerts you and displays the event summary. There are several ways your device alerts you to scheduled events:

- By playing the assigned ringer type.
- By illuminating the backlight.
- By flashing the red LED (adjacent to the earpiece).

To silence the alarm and reset/edit the schedule. press .

To view additional options, press the appropriate softkey:

- Dismiss (left softkey) ignores the event.
- Menu (right softkev) provides additional alert options.



■ Choose from: Dismiss All. Remind 5 mins before. Snooze 5 minutes. Snooze 10 minutes. Snooze 15 minutes. Snooze 1 hour. Snooze 1 day, or View Item.

Viewing Events

To view events from the Today screen:

- 1. Scroll through the onscreen options and touch the calendar field.
- 2. Scroll left or right to scroll through upcoming events. (Events are listed in chronological order from left to right.)
- 3. To display the details of an event, touch its listing. To view events from the Calendar view:
 - 1. Press B > Calendar.
- 2. Scroll left or right to display a day with an event.
 - You can display your calendar in Agenda, Day. Week, Month, and Year views. Press the left softkey to cycle through the options.

- In Agenda and Day views, days with events scheduled are outlined at the top. In Month view, days with events scheduled show a triangle in the lower right corner.
- 3. To display the details of an event, touch its listing.

Going to the Current Day's Calendar Menu

► From the Today screen, press *Today* (right softkey).

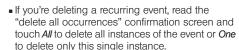
Editing an Event

- Display an events details (see "Viewing Events" on page 78) and press Menu (right softkey) > Edit.
 - If you're editing a recurring event, touch All to edit all occurrences, or touch One to edit only the selected occurrence.
- 2. Edit the appropriate fields. (See "Adding an Event to the Calendar" on page 76 for details.)

Erasing Events

- 1. Press 🗗 > Calendar.
- 2. Highlight an event in Agenda, Day, or Week view and press *Menu* (right softkey) > *Delete Appointment*.







Alarm Clock

Your device comes with a built-in alarm clock that has multiple alarm capabilities.

Note

The Alarm Clock and Wake-up Alarm are two separate applications.

- 1. From the Today screen, scroll to the time and date field and press Set (right softkey).
 - or -

Press > Settings > Clocks & Alarms.

- 2. Touch the Alarms tab. There are three available alarms to choose from on this page.
- 3. Turn an alarm *On* or *Off* by touching the checkbox next to the alarms. An active alarm is indicated by a checkmark.
- 4. Touch the **Description**> field to edit the alarm title. (See "Entering Text" on page 35.)
- 5. Select those days for which this alarm is active. Selected days appear with a grey box.

- 6. Select a time for the alarm by touching the time field. This field is indicated with an alarm icon.
 - Touch the hour or minutes field and then make adjustments to the time entry by using the arrows or touching the onscreen clock.
 - Save this new time by pressing



7. Press to save and exit.

To set additional alarm options:

- 1. Press > Settings > Clocks & Alarms.
- Touch the More tab.
- 3. Place a chekmark alongside either of the two available alarm settings to activate the feature.
- 4. Press to save and exit.

Wake-up Alarm

Setting a custom Wake-up Alarm:

- 1. Press Alarms.
- 2. Touch the *On* button, to enable these Wake-up alarms.
- 3. Tap the onscreen entries and choose from *Alarm 1 Alarm 3*.
- Turn the alarm on or off by touching the checkbox alongside the Alarm # field
- Select a time for the alarm by touching the adjacent time field.



- Touch the +/- fields atop each onscreen entry to adjust the time.
- Toggle the AM/PM button to adjust that value.

- Press Done (left softkey) to complete the time assignment.
- 6. Select a repeating status for the alarm by touching each day of the week you wish to use.
- 7. Press or *Done* (left softkey) to store the new wake-up alarm.

Notepad

Your device comes with a notepad that you can use to compose and store reminders and notes to help keep you organized.

To compose a text note:

- 1. Press >Notes.
- 2. Press New (left softkey).
- Type your note and press to save and exit. (See "Entering Text" on page 35.)

To compose a voice note:

- 1. Press | >Notes.
- Press New (left softkey) > Menu (right softkey) > View Recording Toolbar. You will see a voice recorder bar at the bottom of the screen.
- 3. Touch the red record icon and wait for the beep to begin recording your short voice note.
 - Review your recorded voice note by pressing the play icon.
 - Each voice note is indicated within the note as a speaker icon.
- 4. Press to save and exit. (See "Entering Text" on page 35.)

To draw within a note:

- 1. Press 🗗 >Notes.
- 2. Press New (left softkey) > Menu (right softkey) > Draw



- Use the stylus or your finger to draw or write freehand on the screen.
- 4. Press to save and exit. (See "Entering Text" on page 35.)

To read a saved note:

- 1. Press B >Notes.
- 2. Touch a note from the list.

To edit a note:

- 1. Press B >Notes.
- 2. Touch a note from the onscreen list. This action opens the note.
- 3. Press Menu (left softkey) > Edit.

- or -

Touch anywhere within the onscreen note to place the cursor at that position and use your keyboard to edit the text. (See "Entering Text" on page 35.)

4. Press to save and exit.

To delete all saved notes:

- 1. Press | >Notes.
- Press Menu (right softkey) > Select All > Menu (right softkey) > Delete. (An alert will be displayed notifying you that selected items will be deleted.)
- 3. Touch Yes. To cancel the operation, touch No.

To delete an individual saved note:

- 1. Press 😝 >Notes.
- 2. Use the navigation key to highlight an onscreen note.
- Press *Menu* (right softkey) > *Delete*. (An alert will be displayed notifying you that selected items will be deleted.)
- 4. Touch Yes. To cancel the operation, touch No.

Using Tasks

Your device can keep track of your to-do list items (tasks).

To create a new task:

- 1. Press 🖅 > Tasks > Menu (right softkey) > New Task.
- 2. Enter a title for the event in the *Subject* field. (See "Entering Text" on page 35.)
- Assign a priority to the task by touching the *Priority* field (*High*, *Normal* or *Low*).
- Assign a completion status to the task by touching the Status field (Not Completed or Completed).
- Assign a Starts date and Due date for the task by touching the appropriate field and using the onscreen calendar to enter the new dates.
- Select a recurrence cycle for the task by touching the *Occurs* field:
 - Select Once, Every [Day], Day [Number] of every month, or Every [Month Number], or <Edit pattern...>.

- 7. Select an alarm time by touching the *Reminder* field and selecting either *None* or *Remind me*.
 - If you select Remind me, you can touch the date and time fields below this option to configure the reminder time for this task.
- 8. Select a category for the event by touching the Categories field:
 - Select Business, Holiday, Personal, or Seasonal.
 - Press New (left softkey) to create a new category.
- Select a sensitivity for the task by touching the Sensitivity field.
 - Select Normal, Personal, Private, or Confidential.
- 10. Touch the Notes tab and enter an optional note.
- 11. Press to save the task and return to the previous page.

All new tasks are saved to the task list. You can organize your tasks based on priority level, subject, start date, due date, status, or other related criteria.

Marking a task as complete:

You can place a check mark beside a task to show that it has been completed.

- 1. Press 😝 > Tasks.
- Highlight a task from the list and press Complete (left softkey).

Task Options

To display a task's options, select a task from the list and press *Menu* (right softkey). Touch one of the following options:

- New Task to create a new task. (See "To create a new task." on page 83.)
- Beam Task ...to send and receive task information between your device and other Bluetooth-enabled devices. (See "Beaming a Task via Bluetooth" on page 86.)
- Delete Task to permanently delete the selected task.
- Edit to edit the current task (Cut, Copy, and Paste).

- Options... to select other task settings.
 - Set reminders for new items automatically creates an alert when a new task is created.
 - Show start and due dates causes the start and due date for each task to be displayed in the task list.
 - Show Tasks entry bar displays a Tap here to add new task entry field within the Task window. It allows you to quickly begin the creation of a new "blank" task that can later be edited.
- SortBy to organize how tasks are sorted within the list, using sort keys such as Status, Priority, Subject, Start Date, and Due Date.
- Filter to display only those entries which match a selected sort key. (See "To filter a task list:" on page 85.)

Sorting and Filtering Tasks

To sort a task list:

- 1. Press 🔀 > Tasks > Menu (right softkey) > Sort By.
- 2. Touch one of the available options:.
 - Status sorts tasks based on their status.
 - Priority sorts tasks based on their priority.

- Subject sorts tasks alphabetically based on their subject title.
- Start Date sorts tasks based on their beginning date.
- Due Date sorts tasks based on their date due.

To filter a task list:



Each task can be assigned to as many as four categories.

- 2. Touch a category type to filter the current list.
 - All Tasks displays the complete task list.
 - Recently Viewed displays only the most recently added tasks.
 - No Categories displays only those tasks that currently have no category assignment.
 - Active Tasks displays only those tasks that are currently active (not checked off as completed).
 - Completed Tasks displays only those tasks that have been checked off as completed. (See "Marking a task as complete:" on page 84.)

If there are tasks that have been assigned categories such as, Business, Holiday, Personal, or Seasonal, these will also be listed as filter options.

Editing a Task

- 1. Press 🔠 > Tasks.
- Touch a task from the onscreen list to reveal the task's details page.
- 3. Press Edit (left softkey).
- Touch desired fields and edit the information you wish to change (Subject, Priority, Status, etc.)
- 5. Press to save the changes and return to the previous page.

Deleting a Task

- 1. Press 😝 > Tasks.
- 2. Highlight a task from the onscreen list and press *Menu* (right softkey) *>Delete Task*.
- 3. Touch Yes. To cancel the operation, touch No.

Beaming a Task via Bluetooth

Your device allows you to send and receive information wirelessly between up to two Bluetooth-enabled devices at a time. (For more information, see "Sending Data via Bluetooth" on page 127.)

To beam a task:

- 1. Press 🔠 > Tasks.
- 2. Highlight a task from the onscreen list.
- Press *Menu* (right softkey) > *Beam Task...* (The device begins to search for compatible devices in range.)
- Select a target Bluetooth device from the list by touching either the name of the device or *Tap to* send.
 - The recipient's phone will display a confirmation screen where they'll have to agree to save the incoming file.

Office Mobile

Intrepid is loaded with familiar Microsoft® Office Mobile applications such as Excel Mobile, OneNote mobile, PowerPoint Mobile, and Word Mobile. This section will describe the usage of the three main applications (Excel, OneNote, and Word.)

Excel Mobile

Excel Mobile works with Microsoft Excel on your computer to give you easy access to copies of your workbooks. You can create new workbooks or copy workbooks from your computer to your device. Synchronize workbooks between your computer and your device (via ActiveSync or Windows Mobile Device Center) to ensure that you have the most up-to-date content in both locations. Excel Mobile also provides fundamental spreadsheet tools, such as formulas, functions, sorting, and filtering.

To create a new Excel workbook:

1. Press > Office Mobile > Excel Mobile.



If this is your first workbook, a blank workbook is displayed where you can begin entering your new information.

- 2. Touch New (left softkey) to create a new Workbook.
 - If there are existing workbooks on this device, the Excel Mobile file access screen displays any previously created workbooks.
- Use your keyboard to enter data into the desired fields.
 - To enter numbers or punctuation, remember to use the removed key. See "Entering Numbers and Punctuation" on page 36.
 - To access additional features such as symbols, format options, and other tools, touch *Menu* (right softkey).
- 4. Once you are finished, touch *Menu* (right softkey) > File > Save As...

- Enter a file Name, Folder location, file Type, and file Location.
 - Touch Save to store the new file.
- 6. Touch to return to the Excel Mobile file access screen.

To delete an existing Excel workbook:

- 1. Press > Office Mobile > Excel Mobile.
- 2. Use your navigation key to highlight a previous file from the Excel Mobile file access screen.
- 3. Touch Menu (right softkey) > Delete.
- Confirm the deletion by touching Yes. Touch No to cancel the deletion.

To beam an existing Excel workbook:

1. Press > Office Mobile > Excel Mobile.

Note

Workbook files can be beamed directly to another Bluetooth-compatible device as long as that recipient is visible and accepting incoming data.

- 2. Use your navigation key to highlight a file from the Excel Mobile file access screen.
- 3. Touch *Menu* (right softkey) > Beam File....

- Select a target Bluetooth device from the list by touching either the name of the device or *Tap to* send.
 - The recipient's phone will display a confirmation screen where they'll have to agree to save the incoming file.

OneNote Mobile

OneNote Mobile is a digital notebook that allows you to gather, store, and manage information in a single location.

To create a new note:

- 1. Press & >Office Mobile > OneNote Mobile.
- Touch New (left softkey) to begin creating the new note.
- Use your keyboard to enter and create your new note. See "Entering Text" on page 35.

Word Mobile

Word Mobile works with the Microsoft Word already on your computer to give you easy access to copies of your documents while on the go. You can create new documents or copy existing ones from your computer to your device. Synchronize the documents between your computer and your device (via ActiveSync or Windows Mobile Device Center) to ensure you have the most up-to-date content in both locations. Use Word Mobile to create documents, such as letters, meeting minutes, and trip reports.

To create a new Word document:

1. Press | >Office Mobile > Word Mobile.

Note I

If there are no documents on this device, a new document automatically displays.

- 2. Touch New (left softkey) to create a new document.
 - If there are existing documents on this device, the Word Mobile file access screen displays any previously created docs.

- Use your keyboard to enter text into your new document. See "Entering Numbers and Punctuation" on page 36.
 - For access to additional features such as format options and other tools, touch *Menu* (right softkey).
- Once you are finished, touch Menu (right softkey) > File > Save As...
- Enter a file Name, Folder location, file Type, and file Location.
 - Touch Save to store the new file.
- 6. Touch to return to the Word Mobile file access

To access the options for Word:

- 1. Press > Office Mobile > Word Mobile.
- From the Word Mobile access screen, touch *Menu* (right softkey) > Options... Choose from any of the following options:
 - Default template Allows you to select a document format such as Meeting Notes, Memo, Phone Memo, To Do, Word 97–2003 document, and

Word Document (.docx) as the default document for any consecutive new documents.

- Save to Allows you to select the default storage location of new word documents. Choose from: Main memory or Storage Card.
- Display in list view Allows you to display Word files, Rich Text Files, Plain Text Files, and All Known File Types.
- 3. Touch to return to the Word Mobile file access

To delete an existing Word document:

- 1. Press > Office Mobile > Word Mobile.
- 2. Use your navigation key to highlight a previous file from the Word Mobile file access screen.
- 3. Touch Menu (right softkey) > Delete.
- Confirm the deletion by touching Yes. Touch No to cancel the deletion.

To beam an existing Word document:

1. Press & >Office Mobile > Word Mobile.

Note

Word Documents can be beamed directly to another Bluetooth-compatible device as long as that recipient is visible and accepting incoming data.

- Use your navigation key to highlight a previous file from the Word Mobile file access screen.
- 3. Touch *Menu* (right softkey) > *Beam File...*.
- Select a target Bluetooth device from the list by touching either the name of the device or Tap to send.
 - The recipient's phone will display a confirmation screen where they'll have to agree to save the incoming file.

Calculator

Your device comes with a built-in calculator.

- 1. Press & >Calculator.
- Enter numbers using your keyboard or touching an onscreen key.
 - Press 1 to enter decimal points.
- 3. Press for the total.

Tip Calculator

- 1. Press >Tip Calculator.
- Use your keyboard and navigation key to enter the bill amount and tip percentage. (The application instantly calculates the correct tip.)
- If you're splitting the check, touch Split and enter the number of people in your party. (The application calculates and displays an equal split.)

Using the Smart Converter

Your device comes with a built-in conversion application.

- 1. Press | Smart Converter.
- 2. Touch a conversion type:
 - Select Length, Weight, Area, Volume, Temperature, or Currency.
- Select a unit to convert from and then enter a value for the unit.

- Press to add a decimal point. Your device can display up to six digits after an inserted decimal point.
- For temperature conversions, press o to change the temperature to below zero (negative).
- Press *Clear* (left softkey) to delete all numbers.

Using the Stop Watch

Your device comes with a built-in stop watch.

- 1. Press B >Stop Watch.
- 2. Press Start (left softkey) to turn on the timer.
 - Additional options then appear: Lap (left softkey) and Stop (right softkey).
- Press Reset (right softkey) to set the timer back to zero.
- Touch X to exit the application and return to the Today screen.

World Clock

To create a new entry:

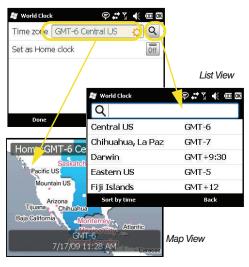
1. Press >World Clock.

Note

The current time zone information is displayed as the first entry in the World Clock list.

- 2. Press New (left softkey).
- Set the time zone or location for the new entry by touching either the *Time Zone* field's Map View or List View icons.
 - Map View displays the world map along with major cities per time zone.
 - Scroll across map and touch a major city to highlight its time zone.
 - Touch a map location to select the new time zone.
 - If the selected time zone contains multiple cities, touch a specific city or press to select an available city to return to the previous screen.

 List View displays a list view of the major time zones and locations. Touch an entry from the list to assign it as the time zone.



Calendar/Tools

- 4. Choose whether to assign this new entry as the Home clock by touching the On/Off button.
- Press *Done* (left softkey) to store the new entry to your World Clock page.

To adjust World Clock options:

- Press > World Clock > Menu (right softkey) > Options.
- 2. Touch the On/Off button to toggle the active state of the following options:
 - Automatic system time zone update.
 - Display the clock on the title bar in all programs.

Updating Your Device

The update device option allows you to download and update the software in your device automatically. Only the internal software version is updated; no Contacts entries or other stored information saved to your device will be deleted.

To download software updates to your device:

- 1. Press | Settings > System > Update Firmware.
- Follow the onscreen instructions. (Your device automatically downloads and installs any available updates. You may be required to power your device off and back on to complete the upgrade.)

Updating the PRL

This option allows you to download and update the PRL (preferred roaming list) automatically.

- 1. Press > Settings > System > Update PRL.
- 2. Follow the onscreen instructions.

2F. microSD Card

- Using a microSD Card (page 94)
- microSD Card Memory (page 96)
- ♦ microSD Folders (page 97)
- Transferring Files Between Your Computer and Your microSD Card (page 98)

Using a microSD Card

microSD Cards

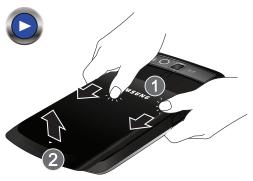
Your device supports the use of an optional microSD memory card (sold separately) to expand the device's available memory space.

Note

Memory cards with over 16GB of storage capacity have not been tested on this device.

Inserting a microSD Card

- 1. Remove the battery cover.
 - Press down on the battery cover and slide cover away from the camera lens.



Note

You must remove the battery before inserting a microSD card into its slot.

2. Grasp the bottom left and right sides of the battery and lift it out of the compartment.



With the gold contacts facing downward, carefully insert the microSD card into the opening and firmly push it in.

WARNING

Do not forcibly insert the card too far into the slot as this can damage the device's connector and avoid proper contact.



Note

Be sure to use only recommended microSD cards (up to 16GB). Using non-recommended microSD cards could cause data loss and damage your device.

Removing the microSD Card

- Remove the battery (steps 1 and 2 from "Inserting a microSD Card" on page 94.)
- Locate the groove along the rim of the microSD card and use it to carefully pull the card out of the slot.
- 3. Replace the battery and battery cover.

Note

You can easily damage a microSD card and its adapter by improper operation. Please be careful when inserting, removing, or handling them.

DO NOT remove a microSD card while files are being accessed or transferred. Doing so will result in loss or damage of data.

Make sure your battery is fully charged before using the microSD card. Your data may become damaged or unusable if the battery runs out while using the microSD card.

microSD Card Memory

Viewing Memory in the microSD Card

- 1. Press > Settings > System > Memory.
- 2. Touch the Storage Card tab.

Formatting the microSD Card

Formatting a microSD card permanently deletes all files stored on the card.

- 1. Press | Settings > System > Memory.
- 2. Touch the Format Storage Card tab.
- Touch FORMAT to remove all the files from your microSD card.

Note

The format process erases all the data on the microSD card, after which the files CANNOT be retrieved. To prevent the loss of important data, please check the contents before you format the card.

- 4. Touch Yes to confirm the format process.
 - You must reboot the device before the following default folder is created:
 - DCIM: default location for pictures/images.

microSD Folders

General Memory Information

The *Main Storage* (*My Device*) location has ~300 MB of storage capacity to contain your installed applications and files. Once this capacity is reached, you can obtain an error message indicating you need to clean up the Main Storage location (you have reached the 300 MB limit of your storage capacity and can no longer install additional applications).

WARNING

For stable device operation, the device's Main Storage area must have more than 5MB free space (to contain various temporary files).

The internal device storage location (Main Storage) can be cleared of content via the *Clear All Data* process (page 60).

The *My Storage* location contains as much storage capacity as provided by your internal microSD card. If given the option for the destination of installed applications and files, it is recommended you use the Storage Card location on the microSD card.

Displaying Your microSD Folders

All the files stored in your microSD are accessible through your microSD card folders.

- 1. Press 😝 >File Explorer.
- 2. From the upper-left area of the screen, touch the <Location> arrow to reveal a drop-down list.
 - Locations include: My Device or Storage Card.
- 3. Touch *Storage Card* to display the files and folders stored on your microSD card.
 - To display or play a file, touch the file name.

Creating Folders in the microSD Card

The following steps allow you to create folders in your microSD card using only the File Explorer.

- 1. Press | File Explorer.
- From the upper-left area of the screen, touch the <Location> arrow.
- Touch Storage Card to display the contents of the microSD card.
- 4. Press Menu (right softkey) >New Folder.
- Enter a name for the new folder. (See "Entering Text" on page 35.)
- 6. Press to save the new folder onto the card.

WARNING

For stable device operation, the device's Main Storage area must have more than 5MB free space (to contain various temporary files).

Transferring Files Between Your Computer and Your microSD Card

You can use the supplied USB cable to connect your device to your computer to transfer files between your computer and your microSD card.

Connecting Your Device to Your Computer

- Before using the USB cable to connect your device and your computer, visit <u>www.sprint.com/</u> <u>downloads</u> from your computer's Web browser to find and download compatible USB drivers.
- With the device turned off, plug one end of the supplied USB cable into the device's charger/accessory jack.
- Connect the other end of the cable to your computer and turn the device on.

Note

You will not be able to make or receive calls on your device while the USB connection is being established. Once the connection is complete, you can make or receive calls.



4. Use your computer's File Explorer to view, transfer, or delete files on your microSD card.

To remove the connection:

When you have finished transferring data, click the USB device icon on your computer's taskbar, and follow the onscreen instructions to safely unplug the USB cable.



For explanation on use of your device with the sync application, see "Synchronizing With Your Computer" on page 101.

Configuring the USB to PC Connection

There might be instances where you can not seem to establish an active connection between your device and computer. To resolve this, you can enable the advanced network functionality feature.

- 1. Press > Settings > Connections > USB to PC.
- Touch the Enable advanced network functionality box to enable the feature.

Important Connection Information

- No driver installation is required for Windows 2000/ ME/XP/Vista users. If you use Windows 98/98SE, you have to download and install the USB Mass Storage Driver from the Sprint website at <u>www.sprint.com</u>.
- To avoid loss of data, DO NOT remove the USB cable, the microSD card, or the battery while files are being accessed or transferred.

- DO NOT use your computer to change or edit folder or file names on the microSD card, and do not attempt to transfer large amounts of data from the computer to the microSD card. Doing so may cause the microSD card to fail.
- DO NOT turn off or restart your computer, or put it into standby mode, while using a mass storage device. Doing so will result in loss or damage of data.
- If you connect a mass storage device to a peripheral device, your device may not work properly.

2G. Synchronizing With Your Computer

- Installing the Sync Program (page 101)
- Running the Sync Program (page 102)
- Synchronization Overview (page 102)
- ActiveSync Connection and Setup (page 103)
- Setting Up Windows Media Player Sync (page 104)
- Syncing Music via Windows Media Player (page 106)
- Creating a Custom Ring Tone (page 107)

Your device features a built-in synchronization utility (ActiveSync® for Windows XP, Windows Mobile Device Center for Windows Vista) that lets you synchronize data between your computer and your device. This software helps keep Contacts, Calendar, Tasks, or Inbox data up-to-date.

For additional help with synchronization, visit: <u>www.windowsmobile.com/getstarted</u> from your computer's Web browser.

Installing the Sync Program

- Download the latest version of ActiveSync or Windows Mobile Device Center online at www.windowsmobile.com/getstarted.
- 2. From the *Step 2* area of the page, click an application to begin installation.
 - ActiveSync for Windows XP or earlier.
 - Windows Mobile Device Center for Windows Vista.
- Launch the setup program and follow the onscreen instructions to install and configure your sync program.
 - During setup, select the information you want to synchronize, such as Contacts, Calendar, E-Mail, Files, or Media.

Note

The setup program will detect any existing or previous versions of the sync programs on your computer. Follow the instructions to repair or replace any existing installations.

Running the Sync Program

Once ActiveSync or Windows Mobile Device Center is installed, launching it is as simple as connecting your device to your computer.

- Insert the small end of the supplied USB cable to your device's charger/accessory jack and connect the other end to an available USB port on your computer.
 - Synchronization will begin automatically the first time you connect your device to your computer.
 - All selected synchronization items will be copied from your computer to your device. Windows Explorer will create a shortcut to the Mobile drive.

Synchronization Overview

Once you begin the synchronization process (by connecting your device to your computer) the ActiveSync or Windows Mobile Device Center window should automatically open.

Your device will remain connected to the computer after synchronization is complete. If any selected content is changed on your computer (new email, photos, playlist updates, etc.) the program automatically resyncs the information on the device. You can open the device's file directory within the ActiveSync application by:

- Clicking the Explore tab or Tools > Explore Device (ActiveSync).
- Clicking File Management > Browse the contents of your device (Windows Mobile Device Center).

You can then copy files quickly and easily from the device to the computer, or vice versa.

ActiveSync Connection and Setup

Your computer can assign a different profile to each device that is connected to it via the ActiveSync application. Once you connect your first Intrepid device, it will show up within the *File>Mobile Devices* menu.

Note

If the device is connected to a computer without Outlook, the entry appears as SPH-i350.

When the device is connected to a computer with Outlook, the entry appears as the name of your Outlook profile.

- Right-click the ActiveSync icon (()) in your computer's taskbar and select the Connection Settings... option.
- Make sure the following options are checked and click OK:
 - Allow USB Connections
 - Open ActiveSync when my device connects
- Connect one end of the USB data cable (included with your device) into the USB port on your computer.

 Connect the other end into the charger/accesory jack. (The Synchronization Setup Wizard will launch on your computer and prompt you to set up a sync partnership with the device.)

Important

It is recommended that if you wish to set up Outlook Email (via a Microsoft Exchange Server), you do so wirelessly by using the device's pre-installed ActiveSync application (E) > ActiveSync).



Configuring a Direct ActiveSync Connection

- From the initial Synchronization Setup Wizard, click Next to begin the setup process.
- From the Synchronization Options screen, check all information types you would like to synchronize with your device and your computer (*Contacts*, *Calendar, E-mail, Tasks, Favorites, Files*, and *Media*).
- 3. Click Next to continue.
- Check the box for Allow wireless data connections if you would like to allow this connection type (usually disabled if your device is using an active USB connection), and click Next.
- Click Finish to complete the setup process and establish the partnership. ActiveSync will save the settings and begin synchronizing your device with your computer based on those settings.

Note

Media synchronization can require that you launch Windows Media Player to finish the process of setting up the partnership.



For additional information about configuring an Exchange Server connection, please refer to the Setting Up Email guide.

Setting Up Windows Media Player Sync

If you choose to synchronize multimedia files (pictures, video, and music), you will need to set up a sync partnership between your device and your computer's Windows Media Player.

It is recommended that you have the latest version of Windows Media Player installed (at the time of print it was version 11). (You can verify you have the latest version by clicking *Help > Check for Updates...* from the Media Player menu.)

- Verify Media was selected when you set your sync options:
 - ActiveSync Click Tools > Options and ensure Media is checked.
 - Windows Mobile Device Center Click Mobile Device Settings > Change content sync settings.

- 2. From within the *Synchronized items* field (adjacent to the Media entry) click the *Setup must be completed* link
- 3. From the Media Synchronization pop-up dialog box, click **Yes** to begin the setup process.
 - Windows Media Player is launched and your device appears within the left pane of the application.

Note

If your device contains an internal microSD card, both the built-in device storage and internal microSD card (listed as Storage Card) are listed as two separate device entries on the left pane.



- 4. Click on the *Sync* tab and click on the entry within the left pane to launch the partnership process.
 - or –

Click the *Click here* link from within the Windows Media Player screen to begin the setup.

- If the Device Setup screen (shown above) does not appear, right-click on the device icon (left pane) and select Setup Sync...
- Enter a new name for either the built-in device storage location or for the Storage Card (microSD).



Click *Finish* to complete the device setup within Windows Media Player.

Syncing Music via Windows Media Player

 Click on any of the available library categories (such as Artist, Album, or Songs) to display a list of all current music files detected by Windows Media Player.



Songs that are copy-protected (DRM protection) will not be transferred and can result in a transfer error message.

- Select a song and drag it to the Sync List section of the application (right pane). (The available memory indicator will change depending on the size of the selected song.)
- When you have finished selecting songs, click Start Sync to begin the upload process from your computer to your device's Music folder.
 - If this list is later updated on your computer, it will be updated on your device during the next synchronization session.

Creating a Custom Ring Tone

You can create your own custom ring tones by using ActiveSync to copy compatible music files to your device.

- From within the ActiveSync dialog, click the onscreen *Explore* button.
- Select a compatible audio file (MP3 or M4a without DRM) and copy it to the My Windows Mobile-Based Device\Application Data\Sounds folder.
- If prompted, select OK to allow conversion of the copied file for compatibility with your device. (The ring tone will now be available from the Ring tone field.)

To assign the new sound file as your default ringer:

- 1. Press > Settings > Personal > Phone.
- 2. Touch the Phone tab.
- 3. Touch the new selection from the available list.
 - Touch to hear the selection
- 4. Press to store the new ring tone.

To assign the new sound file to other applications:

- 1. Press Settings > Sounds & Notifications.
- 2. Touch the Notifications tab.
- 3. Select an event from the Event field.
- Select a Ring type category or touch the Play sound box, and then use your navigation key to scroll through the available ring tones.
 - Touch to hear the selection.
 - Touch to silence the playback.
- 5. Press to assign the new ringer.

2H. Camera

- Taking Pictures (page 108)
- Recording Videos (page 115)
- Storing Pictures and Videos (page 118)
- Working With Pictures and Videos (page 119)
- Sending Pictures and Videos by Email (page 120)
- Printing Pictures via Bluetooth (page 121)

Note

Images and video can be stored in either My Device (built-in memory) or Storage Card (microSD card). Your device can support microSD cards of up to 16GB.

Taking Pictures

Taking pictures with your device's built-in camera is as simple as choosing a subject, pointing the lens, and pressing a button.

- Press to activate the camera. (Additional camera options are available through the camera mode Options menu. See "Selecting Camera Settings" on page 114.)
 - or -

Press 🔠 > Camera.

- Using the display screen as a viewfinder, aim the camera lens at your subject.
- 3. Press or until the shutter sounds. (The picture will automatically be saved in your selected storage area.)
 - You can choose to store pictures either in your device's internal storage (*My Device*) or within the DCIM folder on your microSD card.



Note

The default storage location on the device is My Device/My Document/My Pictures/DCIM.



4. Take a few minutes to get familiarized with the layout of the Camera screen.

Camera Mode Functions

When the device is in camera mode, the following options are displayed onscreen along with the current image.

- Mode () to toggle the mode between Camera and Camcorder.
- Shooting Mode () to select an option from the following:
 - Single to take a single shot.
 - Smile to take a photo where the camera focuses on the subject and snaps the photograph once it detects a smile.
 - Continuous to take multiple shots. (See "Taking Multiple Shots" on page 113.)
 - Mosaic to take up to 4 images (2x2, 1x2, or 2x1) that are then combined into a single picture. Resolution is reduced to 640x480.
 - Panorama to take up to six images that are then combined into a single panoramic picture. Press
 to take your first picture.

- The center of each panoramic area is indicated with a yellow square, that must be centered within the white square on the display before the image is taken. Resolution is reduced to 640x480.
- Shutter Speed (NOME) to select the camera's shutter speed based on several presets (None, Portrait, Landscape, Sports, Party, Beach, Sunset, Dawn, Fall, Night, Against Light, Firework, Text or Candle).
- Resolution (2048) to select a picture's resolution (3M[2048x1536], 2M [1600x1200], 1M [1280x960], or 0.3M [640x480]).
- Settings (\(\bigcirc \bigcirc \)) to select WhiteBalance, Effects, ISO, Metering, Image Quality, Storage, etc... (See page 114 for details.)
- Exit () to exit the current mode.
- Auto Focus (RF) to focus on the center of the viewfinder. Modes are Auto Focus or Macro.
- Selftimer () to activate the camera's timer. (See "Setting the Selftimer" on page 113.)
- Brightness () to adjust the image brightness level.
 Press the onscreen slider left (to decrease) or right (to increase) the setting. (The default setting is 0.0.)

Album () to review previously taken pictures and videos.

Using the Album Screen

- Once a picture or video has been taken, touch to display the *Album* screen.
- 2. Press the navigation key left or right to display a picture or video, and then touch an option:
 - Return (≦) to return to the camera or camcorder.
 - *Memo/Detail* () to either annotate the current image or view the details of the image.
 - Photo Memo allows you to attach a small memo portion at the bottom of the image. In this area you can type or draw on the screen (altering the thickness, color and pen/eraser usage).
 - Detail provides information about the image such as File name and Resolution.
 - Touch (to return to the previous screen.

- Magnify () to use the onscreen slider to zoom in or out on the current image (not available for videos).
 - Touch (a) to return to the previous screen.
- Send () to send the picture or video via MMS, Email, or Bluetooth. Follow the onscreen instructions to complete the message. (See "Sending Data via Bluetooth" on page 127.) Follow the onscreen instructions to complete the delivery.
- Assign () to assign the current image as either the Caller ID image for a specific Contacts entry or as the Today background wallpaper (not available for videos). See "Assigning Pictures" on page 112.
 - Touch 🔁 to return to the previous screen.
- Erase (i) to delete the picture you just took.

Note Pictures can also be assigned to contacts from the Contacts and Pictures & Videos menus.

Tip Touch improvement from any screen to return to the previous screen.

Assigning Pictures

After taking a picture, assign it as a Wall Paper or as a Caller ID for a contact.

Assigning an Image to a Contacts Entry

- 1. Take a picture. (See steps 1-3 on page 108.)
- 2. With the picture displayed, touch
- 3. Scroll left or right across the screen to display the picture you want to assign.
- 4. Touch R > Caller ID.
 - This option allows the selected image to be displayed when an incoming call is from a selected Contacts entry.
- 5. Zoom the picture as desired using the zoom tool.
- 6. Touch **OK** once you have completed making the desired changes to the image.
- 7. Touch an entry from the Select a Contact page to complete the picture assignment.

Assigning an Image to the Background Display

This will be the image that is displayed behind the onscreen options on the Today page.

- 1. Take a picture. (See steps 1–3 on page 108.)
- 2. With the picture displayed, touch
- 3. Scroll left or right across the screen to display the picture you want to assign.
- 4. Touch \ > Wall Paper.
 - This option allows the selected image to be displayed as a background image for the Today, Start, and Unlock screens.
- 5. Zoom the picture as desired using the zoom (tool.



Touch OK to assign the picture.

Setting the Selftimer

- 1. From camera mode, touch 🔘 .
- Touch the length of delay you want the timer to use (2 seconds, 5 seconds, or 10 seconds). (The default setting is Off.)
- Press or when you are ready to start the timer. (The timer is displayed at the middle of the display screen during the self-timer countdown.)
- 4. Get ready for the picture. (The device displays an onscreen countdown and begins to beep for each second of the countdown. When the timer is down to three seconds, the Indicator LED will increase the blinking speed just before the picture is taken.)

To cancel the selftimer after it has started:



Note

While the selftimer is active, all keys are disabled except

Taking Multiple Shots

This feature allows you to take a series of shots in a continuous sequence.

To shoot a series of individual pictures:

1. From camera mode, touch >Continuous.

Note Once selected, resolution is changed to 640x480.

- 2. Press or to take the pictures.
 - The device takes a series of nine images.

To shoot a series of combined pictures:

1. From camera mode, touch | >Mosaic.

Note Once selected, resolution is changed to 640x480.

- 2. Touch one of the following options:
 - 2x2 to take a series of four pictures (made up of two row and two columns) that are then combined into one image.
 - 1x2 to take a series of two pictures (made up of one row and two columns) and that are then combined into one image.

- 2x1 to take a series of two pictures (made up of two rows and one column) that are then combined into one image.
- 3. Press or to take the pictures.

Using the Zoom

This feature allows you to zoom in on an object when you take a picture. Depending on your resolution settings, you can adjust the zoom from 1x to 11x.

 From camera mode, repeatedly press the volume key up to zoom in and down to zoom out. It may take several presses to get the desired zoom.

Note Zooming will not function if the resolution is set to 0.3M.

Press or take the picture. (The picture will automatically be saved in your selected storage area.)

Selecting Camera Settings

1. From camera mode, touch Settings ((O)). (There are two tabs [Camera and Additional Options]).

- Tabs with multiple pages of options are indicated with up/down arrows at the right of the page.
- 2. Touch to view onscreen drop-down fields and select an option:
 - WhiteBalance to adjust white balance based on changing conditions. Select from Auto [default], Tungsten, Fluorescent, Daylight, or Cloudy.
 - Touch **OK** to store the new selection.
 - Effects to select a variety of color tones for the picture. Select from None [default], Black White, Sepia, Aqua, or Negative).
 - Touch **OK** to store the new selection.
 - ISO to select camera's film ISO speed. Select from ISO Auto [default], ISO 50, ISO 100, ISO 200, or ISO 400).
 - Touch **OK** to store the new selection.
 - Metering to set how the camera measures or meters the light source. Select from CenterWeighted [default], Matrix, or Spot).
 - Touch **OK** to store the new selection.
 - Touch the down arrow to view additional options. Page 2/2 is now displayed.

- Image Quality to select the picture quality setting (High, Normal, or Economy).
- Touch to view drop-down fields and select an option:
 - GuideLine to display an onscreen grid that can be used to properly align the elements of the image before you take the picture. Select ON or OFF.
 - Review reveals the current picture within the My Photos Album. This allows you to both confirm you like the new picture and also undertake one of many file-specific functions.
 - ShutterSound to select a shutter sound (Shutter 1-3).
 - TimeOut to select an inactivity timeout setting (No Limit, 1 min, 2 min, or 3 min.)
 - Storage to select the destination for the image files (My Device [on the device] or Storage Card [on the microSD card]).
- 4. Touch **OK** to store any changes.

Recording Videos

In addition to taking pictures, you can record, view, and send videos with your device's built-in video camera.

- 1. Press to activate the camera mode.
- 2. Touch or to activate the camcorder mode.
- Touch to select a recording mode Normal or MMS.



MMS can be at most 490KB in size, but the length of a Normal video is dependent on both the quality settings and storage type used (My Device or Storage Card).

- Using the device's display screen as a viewfinder, aim the lens at your subject.
- 5. Press to begin recording.
- Touch Cancel (left softkey), pause (), or stop (right softkey) to stop recording. (The video will automatically be saved to the default folder.)



Some features are disabled as they are only used with photos.

- 7. Touch ▶ and select one of the following:
 - Return () to return to the camcorder mode to shoot additional videos.
 - Memo/Detail (□) to either annotate the current video or view the details of the video file.
 - *Detail* provides information about the video such as File name and Resolution.
 - Touch to return to the previous page.
 - Send Video () to send the video file via either MMS, email, or Bluetooth. (See "Sending Data via Bluetooth" on page 127.) Follow the onscreen instructions to complete the delivery.

Note

MMS can be at most 176x144 in resolution but the resolution of a Normal video can be either 320x240 or 176x144.

■ Erase to delete the video you just took.

Camcorder Mode Functions

When the device is in camcorder mode, the following options are displayed onscreen along with the current video.

- Mode () to toggle the mode between Camcorder and Camera.
- Recording Mode () to select an option from the following:
 - Normal to record video using any available settings and resolution. These are only limited by available storage space.
 - MMS to record a video to be sent in an MMS message. The resolution and length of this video type is restricted to 176x144.
- Resolution (³²⁰/₂₄₀) to select a video's resolution (320x240 or 176x144).
- Settings ((Q)) to select WhiteBalance, Effects, Video Quality, Metering, GuideLine, etc. (See page 117 for details.)
- Exit () to exit the current mode.
- Selftimer () to activate the camcorder's timer. (See "Setting the Selftimer" on page 113.)
- Brightness () to adjust the video brightness level.
 Press the onscreen slider left (to decrease) or right (to increase) the setting. (The default setting is 0.0.)
- Album () to review previously taken pictures and videos.

Selecting Video Mode Options

- From camcorder mode, touch Settings (
 (
).
 (There are two tabs [Camcorder and Additional Options]).
 - Tabs with multiple pages of options are indicated with up/down arrows at the right of the page.
- Touch to view drop-down fields and select an option:
 - WhiteBalance to adjust white balance based on changing conditions. Select from Auto [default], Tungsten, Fluorescent, Daylight, or Cloudy.
 - Touch **OK** to store the new selection.
 - Effects to select a variety of color tones for the video. Select from None [default], Black White, Sepia, Aqua, or Negative).
 - Touch **OK** to store the new selection.
 - Video Quality to select the video quality setting (High, Normal, or Economy).
 - Touch **OK** to store the new selection.
 - Metering to set how the camcorder measures or meters the light source. Select from CenterWeighted [default], Matrix, or Spot).

- Touch **OK** to store the new selection.
- 3. Touch to view onscreen drop-down fields and select an option:
 - GuideLine to display an onscreen grid that can be used to properly align the elements of the video before you shoot. Select either ON or OFF.
 - Review (unavailable)
 - AudioRec to active the built-in microphone and add audio to the current recording. Not using audio can help to reduce the final file size.
 - TimeOut to select an inactivity timeout setting (No Limit, 1 min, 2 min, or 3 min.)
 - Storage to select the destination for the video files (My Device [on the device] or Storage Card [on the microSD card]).
- 4. Touch **OK** to store any changes.

Viewing Your Camcorder's Status Area Display



Storing Pictures and Videos

Your device's picture and video storage area is called My Pictures. There are two types of folders in My Photos:

- Mv Device
- Storage Card

Storage Options

- 1. Press and hold on to activate camera mode.
- 2. Touch Settings ((O)).
 - Tabs with multiple pages of options are indicated with up/down arrows at the right of the page.
- 3. Touch \$\infty\$, touch the down arrow and touch the Storage field.
- 4. Touch either Mv Device or Storage Card.
- 5. Touch **OK** to store any changes.

Working With Pictures and Videos

Depending on the default storage location, your pictures and videos are stored in the My Pictures folder either on the device or on the memory card.

The number of pictures and videos that can be stored in your device is not only determined by the fixed amount of available onboard memory, but also by the size of other files stored on your device such as Contacts, Voice Notes, and Calendar entries.

Note

Deleting pictures will free up memory space on your device to enable you to take more pictures.

The number of pictures and videos stored on the microSD card is much more variable because of differences in memory card sizes.

Device Picture and Video Folders

To review your pictures and videos saved on the device:

- Press > Pictures & Videos. (This navigates to the My Pictures folder on the device. From there you can access pictures and videos by opening the DCIM subfolder.)
- 2. Use your navigation key to view and scroll through the pictures.
 - To launch the camera, highlight the camera icon and press
- Select a picture or video and touch it to view the file.
 - or –
- 1. Press > File Explorer > My Documents > My Pictures > DCIM.
- Locate your images and use your navigation key to view and scroll through the available pictures or videos.

microSD Picture and Video Folders

You can save pictures and videos directly to the microSD card using your device's pictures and videos settings. The maximum number of pictures or videos that can be saved to the microSD card is limited only by the memory size of the card.

To review your pictures and videos saved to the storage card:

- Press Pictures & Videos > Menu (right softkey) > Go To > Folders... > Storage Card. (This navigates to the microSD card. From there you can access videos by opening the DCIM subfolder.)
- 2. Use your navigation key to view and scroll through the pictures.
- Select a picture or video and press to view the file.
 - or –
- 1. Press > File Explorer > My Pictures.
- 2. From the top-left drop-down list touch DCIM.
- 3. Use your navigation key to view and scroll through the available pictures or videos.

Sending Pictures and Videos by Email

Once you have taken a picture or a video, you can use the messaging capabilities of your device to instantly share it with family and friends as an email attachment.

You will need to set up an email account before you can send pictures or videos. (For more information, please see "Email" on page 147 or the **Set Up Your Email** guide included with your device.)



Email messages (with or without attachments) cannot be sent to phone numbers, only to valid email addresses.

To send pictures or videos via email:

- 1. Press > Pictures & Videos.
- Highlight an image and press Menu (right softkey) > Send.





- 4. Enter the recipient's email address in the *To:* field. (See "Entering Text" on page 35.)
- 5. Enter a message title in the Subject: field.
- Press the navigation key down to the message area below the *Attached* field and enter a message, if desired.
- 7. To insert an additional picture or video, press *Menu* (right softkey) > *Insert* > *Picture*.
 - Highlight a picture (or navigate to a video) and press _____.

8. Press Send (left softkey) to send the message.

Printing Pictures via Bluetooth

Your device can send pictures to a Bluetooth-compatible printer, allowing you to print pictures stored on your device without the need for connecting cables or additional software.

Note

Make sure your battery is fully charged before using this feature and that your printer is turned on and functioning properly.

To set up your device for Bluetooth printing:

- Confirm that Bluetooth has been enabled on your device. (See "Turning Bluetooth On and Off" on page 123.)
- 2. Press Settings > Bluetooth.
- 3. Touch Add new device....
- Select a Bluetooth-enabled printer from the list of detected devices and press Next (right softkey).

- Enter a passcode and press Next (right softkey). (An onscreen message will tell you if the connection was made successfully. If the connection failed, please confirm the device is functioning correctly and repeat steps 3 and 4.)
- 6. Press Advanced (right softkey).
- 7. From the Services screen, place a check in the *BPP printer* box by touching the option.
- 8. Press *Save* (right softkey) twice to return to the Connections screen.

21. Bluetooth

- Turning Bluetooth On and Off (page 123)
- Using the Bluetooth Settings Menu (page 124)
- Pairing Bluetooth Devices (page 125)
- Sending Data via Bluetooth (page 127)

About Bluetooth

Bluetooth is a short-range communications technology that allows you to connect wirelessly to a number of Bluetooth devices, such as headsets and hands-free car kits, and Bluetooth-enabled handhelds, computers, printers, and wireless phones. The Bluetooth communication range is usually up to approximately 30 feet.

Turning Bluetooth On and Off

By default, your device's Bluetooth feature is turned off. Making your device Bluetooth-visible makes it "discoverable" by other in-range Bluetooth devices. Bluetooth management is done via the Wireless Manager.

To access the Wireless Manager:

Press (9)

Note

Do not press and hold this key for too long as it will launch the Task Manager application.

To turn Bluetooth on:

- From the Wireless Manager, touch the Bluetooth field to enable the feature.
 - When Bluetooth is inactive, the Bluetooth field displays the , icon.
 - When Bluetooth is active, the icon is displayed on both this field and on the screen.
- Press *Done* (left softkey) to exit and return to the Today screen.

To turn Bluetooth off:

- 1. From the Wireless Manager, touch the Bluetooth field again to disable the feature.
- 2. Press *Done* (left softkey) to exit and return to the Today screen.

Bluetooth Status Indicators

The following icons show your Bluetooth connection status at a glance:

- Bluetooth is active (default status)
- Bluetooth is active and externally visible

Using the Bluetooth Settings Menu

The Bluetooth menu allows you to set up many of the characteristics of your device's Bluetooth service, including:

- Setting your device's visibility (or "discoverability") for other Bluetooth devices
- Displaying your device's Bluetooth supported profiles
- Pairing with new Bluetooth devices

To access the Bluetooth Settings menu:

1. From the Wireless Manager, press Menu (right softkey) > Bluetooth Settings.



Another way to navigate to the Bluetooth Settings screen is | > Settings > Bluetooth.

- Set your Bluetooth options.
 - Touch the Mode tab and touch the Make this device. visible to other devices field to set your Bluetooth visibility. If disabled, your device can not be detected by other compatible devices (also known as Hidden).
 - Touch the Visible Timeout tab and select a timeout option for your device's visibility.
 - After selecting this time frame, your device will automatically become Hidden, Choose from Never. After 1 minute. After 5 minutes. After 10 minutes.

Enabling Smart Pairing

Bluetooth Smart Pairing simplifies the process of pairing with other Bluetooth-capable devices using PIN codes for secured pairing. The simplified process uses a set of pre-defined common pairing codes to speed up the pairing process. The commonly used PIN codes are: 0000 and 8888.

- From the Wireless Manager, press Menu (right softkey) > Bluetooth Settings.
- Touch the Smart Pairing tab and tap the Enable smart pairing field to enable the feature.



To enter a unique number, place a checkmark on the Add own PIN code field.

Press to store this change and return to the previous page.

To add your own customized PIN:

- From the Wireless Manager, press Menu (right softkey) > Bluetooth Settings.
- Touch the Smart Pairing tab and tap the Add own PIN code field.

- Touch the adjacent empty field and enter a new numeric PIN code. (Remember to use the to enter numbers.)
- 4. Press to store this change and return to the previous page.

Pairing Bluetooth Devices

Paired Devices

The Bluetooth pairing process allows you to establish trusted connections between your device and another Bluetooth device. When devices are paired, a passkey is shared between devices, allowing for fast, secure connections while bypassing the discovery and authentication process.

Note

To pair Bluetooth devices with your Samsung Intrepid, make sure your device is visible to other devices. See "Using the Bluetooth Settings Menu" on page 124.

To pair your device with another Bluetooth device:

 From the Wireless Manager, press Menu (right softkey) > Bluetooth Settings.

- Touch the *Devices* tab and tap *Add new device*... (Your device will display a list of discovered in-range Bluetooth devices.)
- Scroll down the list, touch a device name and press Next (right softkey) to begin the pairing process.
 - If you do not see your target Bluetooth device, touch the onscreen *Refresh* button.
- Enter the passcode (PIN) for the external device and press Next (right softkey).
- Once the recipient enters the passkey/passcode or accepts the pairing, press *Done* (left softkey) to complete the process.

Note

Due to different specifications and features of other Bluetooth-compatible devices, display and operations may be different, and functions such as transfer or exchange may not be possible with all Bluetooth-compatible devices.

Disconnecting Your Paired Device

Disconnecting a device does not delete it from the list but rather temporarily deactivates the connection which can later be reactivated.

- From the Wireless Manager, press Menu (right softkey) > Bluetooth Settings.
- 2. Touch the *Devices* tab. This tab now displays all currently connected and disconnected devices.
- Touch an entry's name from the list and press
 Disconnect (right softkey). The device is now
 migrated to the bottom Disconnected area of the tab.

Reconnecting Your Paired Device

- From the Wireless Manager, press Menu (right softkey) > Bluetooth Settings.
- 2. Touch the Devices tab.
 - Touch an entry's name from the Disconnected area of the tab and press *Connect* (right softkey). The device is now migrated to the top area of the tab.

Note

This setting is related to your connected headset device.

Deleting Paired Devices

To delete a specific paired device:

- From the Wireless Manager, press Menu (right softkey) > Bluetooth Settings.
 - or -

ress 🔠

Settings > Bluetooth.

- Touch the *Devices* tab. This tab now displays all currently connected and disconnected devices.
- 3. Touch and hold the onscreen device entry.
- 4. Touch Delete > Yes.

Sending Data via Bluetooth

You can send data saved on your device to another Bluetooth-enabled device.

To send contacts information via Bluetooth:

1. Press & >Contacts.

- Use the navigation key to highlight an entry and press *Menu* (right softkey) > *Send Contact* > *Beam*. (The device begins searching for available Bluetooth devices. Bluetooth-capable phones will appear in the list with an adjacent phone icon.)
- Select a target Bluetooth device from the list by touching either the name of the device or *Tap to* send.
 - The recipient's phone will display a confirmation screen where they'll have to agree to save the incoming file.
 - The recipient must select Yes (to accept and save the contact) or No (to reject the incoming data).
 - The status will then reflect *Done*.
- 4. Press when the transfer is done.

To send pictures via Bluetooth:

- 1. Press > Pictures & Videos and select a picture.
- Highlight the image from the page and press Menu (right softkey) > Beam...

- Select a target Bluetooth device from the list by touching either the name of the device or Tap to send.
 - The recipient's phone will display a confirmation screen where they'll have to agree to save the incoming file.
 - The recipient must select Yes (to accept and save the contact) or No (to reject the incoming data).
- 4. Press when the transfer is done.

Section 3 Sprint Service



3A. Sprint Service: The Basics

- Voicemail (page 130)
- Text Messaging (SMS) (page 133)
- ◆ Caller ID (page 135)
- Call Waiting (page 136)
- Making a Three-Way Call (page 136)
- Call Forwarding (page 137)
- Roaming (page 137)

Voicemail

Setting Up Your Voicemail

Your device automatically transfers all unanswered calls to your voicemail, even if your device is in use or turned off. You should set up your Sprint Voicemail and personal greeting as soon as your device is activated.

- 1. Press and hold
- 2. Follow the system prompts to:
 - Create your passcode.
 - Record your name announcement.
 - Record your greeting.

Note

Voicemail Passcode

Sprint strongly recommends that you create a passcode when setting up your voicemail to protect against unauthorized access. Without a passcode, anyone who has your device can access your messages and place outbound calls through your wireless account.

Voicemail Notification

There are several ways your device alerts you to a new message:

- Via the Voicemail popup (left softkey) on the Today screen.
- Via a numeric display on the voicemail field.
- From the Status Bar icons area, touch





Retrieving Your Voicemail Messages

When you receive a new voice message, your device alerts you and prompts you to call your voicemail (see above).

To call your voicemail:

Press and hold (Your device will dial your voicemail box.)

- or -

Scroll through the onscreen options and touch the *Voicemail* field.

To call your voicemail from another phone:

- 1. Dial your wireless phone number.
- 2. When your voicemail answers, press and then enter your passcode.

To display your Missed Log:

From the Today screen, scroll through the onscreen options and touch the *phone* field.

– or –

Press *Notification* (left softkey) > *View*.



To display the Missed Call entry from the notification screen:

From the Status Bar icons area, touch \bigcirc > \bigcirc . When an incoming call is not answered, the missed call icon () is displayed at the top of your screen.

Note

When you are roaming off the Nationwide Sprint Network, you may not receive notification of new voicemail messages. Sprint recommends that you periodically check your voicemail by dialing 1 + area code + your wireless phone number. When your voicemail answers, press and enter your passcode. Roaming rates apply when you access voicemail while roaming off the Nationwide Sprint Network

Your device accepts messages even when it is turned off. However, your device notifies you of new messages only when it is turned on and you are in a Sprint service area.

When you call into voicemail, you first hear the header information (date, time, and sender information) for the message. To skip directly to the message, press 4 during the header.

Clearing the Message Icon

Your device may temporarily continue to display the message icon after you have checked your voice and text messages.

- 1. From the Status Bar icons area, touch \bigcirc > \bigcirc .



2. Press Dismiss (left softkev).

Voicemail Key Guide

Here's a quick guide to your keyboard functions while listening to voicemail messages.

Date/Time	Send Reply	Advance
Date/Time	Seria nepiy	Auvance
Replay	Rewind	Forward
z X Erase	Return Call	Save
× Cancel	□ • Help	# Skip

Text Messaging (SMS)

With text messaging (SMS), you can send and receive instant text messages between your wireless device and another messaging-ready phone. When you receive a new message, it will automatically display on your device's screen.

In addition, text messaging includes a variety of preset messages, such as "Where are you?" that make composing messages fast and easy. Use your device to customize your own preset messages.

Tip You can options,

You can instantly access all your device's messaging options, including Text Messaging, using the text field located on the Today screen.

Note

See your service plan for applicable charges for Text Messaging and SMS Voice Messaging.

Composing Text Messages

1. Press 🔠 >Text.

- or -

From the Today screen, scroll through the onscreen options and touch the *text* field.



- Press Menu (right softkey) > New.
- 3. Touch the + Tap to add recipients box to select:
 - Phonebook to select a recipient from your Contacts (qualifying Contacts entries must contain a wireless phone number or an email address).
 - Touch an entry and press Select (left softkey).
 - Call Log to select from a list of recent calls.
 - Touch an entry and press Select (left softkey).
 - Group to select a group of recipients. This Group can contain multiple entries.

- Touch multiple entries and press Select (left) softkev).
- Enter Manually to enter a wireless phone number directly. (Remember to use the Remember to use the numbers.)
 - Enter the number and press *Done* (left softkey).
- 4. Touch the text field and enter a message or use the preset messages or emoticons (smileys).
 - To type a message, use your keyboard to enter your message.
 - Press *Menu* (right softkey) > *Insert* > *Mv Messages* to insert preset messages.
 - Press *Menu* (right softkey) > *Insert* > *Emoticons* to insert emoticons or smilevs.
 - Select additional messaging options by pressing Menu (right softkey) > Options to Use Callback Number or Priority.
- 5. Press **Send** (left softkey) to deliver your message.

Note Creating messages can also be accessed by pressing on the keyboard.



There is a 160-character limit for each text message. If your message exceeds 160 characters, the remaining characters are placed into an additional message.

Accessing Text Messages

To read a text message:

When you receive a text message, you will automatically see it on your device's screen within a New Text Message popup. Use your navigation key to scroll down and view the entire message.

1. Press By >Text.

- or -

From the Today screen, scroll through the onscreen options and touch the text field.

- or -

From the Today screen, press the *Notification* (left softkey) > Reply (left softkey).

To reply to a text message:

- From the Today screen, press the Notification (left softkey) > Reply (left softkey).
 - or -

While the message is open, use your keyboard to compose your reply or use the preset messages or icons.

- To type a message, use your keyboard to enter your message.
- To insert a picture, sound or video, press *Menu* (right softkey) > *Insert*, touch an option.
- To use a preset message, press *Menu* (right softkey) > *My Text*, touch a message.
- To spell check your message, press *Menu* (right softkey) > *Spell Check*.
- You may select additional messaging options by pressing Menu (right softkey) > Message Options to set a Priority or to Send a callback number.
- 2. Press Send (left softkey) to deliver your message.

Managing Text Messages

To clear your messages inbox:

- From the Messaging Inbox page, press Menu (right softkey) > Tools > Clear "Messaging".
- 2. Touch Yes.

To empty your deleted messages:

- From the Messaging Inbox page, press Menu (right softkey) >Tools >Empty Deleted Items.
- 2. Touch Yes.

Caller ID

Caller ID allows people to identify a caller before answering the device by displaying the number of the incoming call. If you do not want your number displayed when you make a call, follow these steps.

To block your phone number from being displayed when you make a call:

- 1. Press * 5 7 x
- 2. Enter the number you want to call.
- 3. Press

To permanently block your number, call Sprint Customer Service.

Call Waiting

When you're on a call, Call Waiting alerts you to incoming calls by sounding two beeps. Your device's screen informs you that another call is coming in and displays the caller's phone number (if it is available and you are in digital mode).

To respond to an incoming call while you're on a call:

Press or Answer (left softkey). (This puts the first caller on hold and answers the second call.)

To switch back to the first caller:

▶ Press or Answer (left softkey) again.



For those calls where you don't want to be interrupted, you can temporarily disable Call Waiting by pressing * 7 0 before placing your call. Call Waiting is automatically reactivated once you end the call.

Making a Three-Way Call

With Three-Way Calling, you can talk to two people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.

- 1. Enter a number and press -.
- Once you have established the first connection, press and wait for a dial tone. (This puts the first caller on hold and dials the second number. The word *In Call* appears on the screen.)
- 3. Dial the second number and press ____.

- or -

Press *Keypad* (left softkey) and select the second number by touching one of the following:

 Contacts to select a recipient from your Contacts (qualifying Contacts entries must contain a wireless phone number or an email address).

- Recent History to select a number from your Recent History entries.
- Enter phone number to enter a wireless phone number directly.
- 4. When you're connected to the second party, press again to begin your three-way call.

If one of the people you called hangs up during your call, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all callers are disconnected.

Call Forwarding

Call Forwarding lets you forward all your incoming calls to another phone number – even when your device is turned off. You can continue to make calls from your device when you have activated Call Forwarding.

To activate Call Forwarding:

- 1. Press 👸 🌄 📳.
- 2. Enter the area code and phone number to which your future calls should be forwarded.

3. Press ... (You will hear a tone to confirm the activation of Call Forwarding.)

To deactivate Call Forwarding:

- 1. Press * 7 R ...
- Press (You will hear a tone to confirm the deactivation.)

Note

You are charged a higher rate for calls you have forwarded.

Roaming

Roaming Icon

Your display screen always lets you know when you're off the Nationwide Sprint Network. Anytime you are roaming, the device displays the roaming icon (). If you are roaming on a digital system, you will see the roaming icon along with the text - Digital Roam - .



Remember, when you are using your device off the Nationwide Sprint Network, always dial numbers using 11 digits (1 + area code + number).

Roaming on Other Digital Networks

When you're roaming on digital networks, your call quality and security will be similar to the quality you receive when making calls on the Nationwide Sprint Network. However, you may not be able to access certain features, such as data services, depending on the available network.

Note

If you're on a call when you leave the Nationwide Sprint Network, your call is dropped. If your call is dropped in an area where you think Sprint service is available, turn your device off and on again to reconnect to the network.

Checking for Voicemail Messages While Roaming

When you are roaming off the Nationwide Sprint Network, you may not receive on-device notification of new voicemail messages. Callers can still leave messages, but you will need to periodically check your voicemail for new messages if you are in a roaming service area for an extended period of time.

- 1. Dial 1 + area code + your phone number.
- 2. Press .

Enter your passcode at the prompt and follow the voice prompts.

When you return to the Nationwide Sprint Network, voicemail notification will resume as normal.

Setting Roam Mode

Your device allows you to control your roaming capabilities. By using the Roaming menu option, you can determine which signals your device accepts.

Settings

Choose from two different settings on your dual-band device to control your roaming experience.

- 1. Press > > Settings > Personal > Phone.
- Touch the Services tab.
- Phone Roaming
 Allows you to select a desired reaming, data roam guard and call outed of the South Color of

●#74 ● ■

Scroll down the list, touch *Roaming* and tap the *Change Setting* button.

- 4. Touch a Set Mode option:
 - Sprint Only to access only the Nationswide Sprint Network and prevent roaming on other networks.
 - Automatic to seek service on the Nationwide Sprint Network. When Sprint service is unavailable, the device searches for an alternate system.
- 5. Press to store the new setting.

Call Guard

Your device has two ways of alerting you when you are roaming off the Nationwide Sprint Network; the onscreen roaming icon and Call Guard. Call Guard makes it easy to manage your roaming by requiring an extra step before you can place or answer a roaming call. (This additional step is not required when you make or receive calls while on the Nationwide Sprint Network.)

To turn Call Guard on or off:

- 1. Press Settings > Personal > Phone.
- 2. Touch the Services tab.
- Scroll down the list, touch *Roaming* and tap the *Change Setting* button.

- Within the Call Guard portion of the tab, touch either On or Off.
- 5. Press to store the new setting.

Note Call Guard is turned on by default on your device.

To place roaming calls with Call Guard on:

- From standby mode, dial 1 + area code + the seven-digit number and press
- 2. Press *Talk* (left softkey) or to confirm the Roaming rate notification and complete the call.

To answer incoming roaming calls with Call Guard on:

 Press ... (A message will be displayed notifying you that roaming charges will apply.)

Note

If the Call Guard feature is set to On, you need to take extra steps to make roaming calls.

Data Roam Guard

Depending on service availability and roaming agreements, your device may be able to access data services while roaming on certain digital systems. You can set your device to alert you when you are roaming off the Nationwide Sprint Network and try to use data services such as messaging.



Data Roam Guard is set to Always Ask by default on your device.

To set your Data Roam Guard notification:

- 1. Press Settings > Personal > Phone.
- 2. Touch the Services tab.
- Scroll down the list, touch Roaming and tap the Change Setting button.
- 4. Touch a Data Roam Guard option:
 - Default device default setting.
 - Always Ask sets your device's Data Roam Guard feature on. You will see a prompt and will be required to respond anytime you access data services while roaming.

- Never Ask turns your device's Data Roam Guard feature off. You will not be notified of your roaming status when accessing data services.
- 5. Press to store the new setting.

To use data services when Data Roam Guard is active:

 When a pop-up notification appears informing you that data roam charges may apply, press *Roam* (left softkey) to connect.

3B. Web and Data Services

- Getting Started With Data Services (page 141)
- Navigating the Web (page 143)
- ♦ Email (page 147)
- Instant Messaging (page 159)
- Sprint Software Store (page 160)
- Tellme (page 161)
- Wi-Fi (page 164)
- Data Services FAQs (page 166)

Getting Started With Data Services

With your Sprint service, you are ready to start enjoying the advantages of data services. This section will help you learn the basics of using your data services, including managing your user name, launching a data connection, and navigating the Web with your device.

Your User Name

When you buy your device and sign up for service, you're automatically assigned a user name, which is typically based on your name and a number, followed by "@sprintpcs.com." (For example, the third John Smith to sign up for Sprint data services might have ismith003@sprintpcs.com as his user name.)

When you use data services, your user name is submitted to identify you to the Nationwide Sprint Network. Your user name will be automatically programmed into your device. You don't have to enter it.

Finding Your User Name

If you aren't sure what your user name is, you can easily find it on your device.

- ▶ Press 🤁 >Settings > System > EVDO Data.
 - Your user name is shown in the User Name field.

Updating Your User Name

If you choose to change your user name and select a new one online, you must then update the user name on your device.

Press Settings > System > EVDO Data > Menu (right softkey) > Update Data Profile. (To cancel, press or press CANCEL [right softkey] before completing the update.)

Launching a Web Connection

► Press I > Internet Explorer. (Your data connection starts and you see the Sprint PowerdeckSM home page.)

While connecting, you may see an animation and a "Connecting" message.

Sprint Powerdeck Home Page



Data Connection Status and Indicators

Your device displays the current status of your data connection through indicators at the top of the screen. The following symbols are used:



Your device is connected to the high-speed Sprint Mobile Broadband Network (EVDO). When the associated arrows are animated, your device is transferring data (for example, when you are opening a Web page); when the arrows are gray, your device is connected to the network but is not currently transferring data (for example, when you are viewing a Web page that is completely open). In either state, you can receive incoming calls.



Your device is on and is connected to the Sprint 1xRTT data network. When the associated arrows are animated, your device is transferring data (for example, when you are opening a Web page) and you cannot receive calls. When the arrows are gray, your device is connected to the network but is not currently transferring data (for example, when you are viewing a Web page that is completely open), and you can receive calls.

If you see or do not see an indicator, your device does not have a current data connection. To launch a connection, see "Launching a Web Connection" on page 142.

Navigating the Web

Navigating through menus and websites during a data session is easy once you've learned a few basics.

Using the Web Toolbar

By default, your Web pages are displayed in a full screen mode (to maximize the visibility of the online content.) To access some of the browser functions, you must first launch the Web Toolbar.

. Touch em to reveal the Web Toolbar.



The Web Toolbar buttons will disappear after a few seconds. This helps to keep them from blocking your onscreen content.

- 2. Touch an icon to perform its action:
 - Back () returns you to the previously viewed page.

- Favorites (★) allows you to access and manage your bookmarks.
- Onscreen Keyboard () displays an onscreen keyboard.
- Zoom () displays an onscreen slider to zoom in or out on the current page.
- Menu () displays browser settings and additional options.

Full Screen View



View Web Toolbar

Toolbar View



Web Toolbar

Moving Around

Scrolling

As with other parts of your device's menu, you'll have to scroll up and down to see everything on some websites.

To scroll line by line through websites:

- ▶ Press the navigation key up and down.
 - or -

In a single motion, touch and drag the screen in either an up or down motion.

Selecting

To select onscreen items:

- - or -

Touch the onscreen item.

Links, which are displayed as <u>underlined text</u>, allow you to jump to Web pages, select special functions, or even place phone calls.

To select links:

Touch the onscreen link.

Going Back

To go back one page:

- 1. Touch em to reveal the Web Toolbar.
- 2. Touch

Going Home

To return to the home page from any other page:

Going to a Specific Website

- From the browser, touch to reveal the Web Toolbar.
- 2. Touch the Address field at the top of the page.
 - A list of recently visited websites may appear below the address bar. Touch an entry to go to the site without having to retype the address.

3. Enter a Web address and press .



Not all websites are viewable on your device in the Mobile mode. You may have to configure the view mode to Desktop (page 146).

Creating Bookmarks

- From any Web page, touch to begin the bookmark process.
- Touch and use your keyboard to adjust the Name and Address (URL) fields.
- 3. Touch the *Folder* field to select a location for this new bookmark. Default location is *Favorites*.
- Press Add (left softkey) to store the new bookmark into the browser's Favorites page.

Repeat these steps for additional bookmarks.

Accessing Bookmarks via the Today Screen

Once a page has been bookmarked, it can be readily available for quick access from the Today screen.

To create quick access bookmarks from the Today screen:

- 1. From the Today screen, scroll through the onscreen options and locate the favorites field.
- favorites field.

 2. Scroll across the field to reveal the Add/Remove option. Tap this onscreen option.
- 3. Touch a bookmark from the list.
- 4. Press *Done* (right softkey) to complete the process.

The previous *Add/Remove* option is now replaced with your currently selected bookmark.

Browser Menu

The browser menu offers additional options to expand your use of the Web on your device.

Opening the Browser Menu

- From any open Web page, touch to reveal the Web Toolbar.
- 2. Touch (a) to display the browser menu.

Options available under the browser menu include:

- Home Page. Returns the browser to the home page.
- History. Keeps a list of links to your most recently visited sites. To navigate to a site, highlight it and press —, or touch the entry from the list.
- Forward. Returns you to a previously viewed page (after having used).
- Refresh. Reloads the current Web page.

- View. Displays additional viewing options:
 - Text Size. Adjusts the current text size used within the browser. Choose from: Largest, Larger, Medium (default), Smaller, Smallest.
 - Enable ActiveX Controls. Enables ActiveX functionality.
 - Mobile. Displays the Web page formatted for a mobile device.
 - Desktop. Displays the Web page as it would be seen from a computer desktop.
- Tools. Provides additional browser tools.
 - Send Link... Allows you to send a URL via SMS, MMS, Email, or Instant Messaging.
 - Properties. Displays the field properties of the currently active Web page. Press Close (left softkey) to return to the previous page.
 - Options. Provide additional browser options such as: Home Page, Browsing History, Privacy and Security, Languages, and Other preferences.
- Copy/Paste. Displays editing options:

- Make Selection. Lets you select areas of text within the current Web page and copy them to your temporary clipboard for later use.
- Paste. Lets you paste your previously copied material into a selected location.
- Exit. Closes the browser.

Email

Email Overview

Your device's Email application lets you access and manage multiple email accounts simultaneously in one convenient location.

If you want to send and receive email messages through an ISP (Internet Service Provider) account, or if you wish to use your device to access your corporate email through a VPN (Virtual Private Network), you will first need to set up an IMAP or POP account.

 IMAP (Internet Message Access Protocol) - This mail retrieval protocol is frequently used in large networks and commercial and institutional settings. IMAP4 is the current standard POP (Post Office Protocol) - This protocol is supported by most ISPs and is currently more common among consumer applications. POP3 is the current standard.

Note

If you have multiple email accounts, you must configure each account with its own settings.

Tip

You can access your email setup options and more general setup information by selecting the Getting Started option, either on your Today screen or through 🔀 > Getting Started.

Setting Up an IMAP or POP Account

When setting up an IMAP or POP account, your device may be able to retrieve account settings automatically, or you may need to enter certain settings manually.

Automatic Email Setup

- 1. Press >E-mail > Setup E-mail. (Touch or use the navigation key to scroll through the various fields.)
 - or -

From the Today screen, scroll through the onscreen options and touch the *e-mail* field.

- Touch both the E-mail address: and Password: fields and enter the appropriate information.
- The Save password box is checked by default to allow the device to always remember your email account password.
 - To prevent other users from viewing your email, tap the check box next to Save password to remove the checkmark and deactivate the feature.



- 4. Press *Next* (right softkey) to continue.
- Touch the Try to get e-mail settings automatically from the Internet box to place a checkmark in the box and press Next (right softkey).

Note
For some common email types, your device will automatically detect and configure the email settings without performing this step. If you believe your email account settings will not be detected, proceed to step 5 under "Entering Email Settings Manually" on page 150.

- Press Next (right softkey) to attempt to retrieve these settings automatically. This process may take several minutes.
 - The device will attempt to determine the necessary communication settings for both incoming and outgoing email messages.
- If the device was able to automatically retrieve the necessary settings, press Next (right softkey).

- or -

If the device was unable to obtain the settings automatically, press *Next* (right softkey) and proceed to step 6 under "Entering Email Settings Manually" on page 150.

Touch the *Your name*: field and enter the name that will be displayed in the *From* field on your outgoing messages.

- Touch the Account display name: field and use the keyboard to update the display name shown on your device to describe this new email account.
 - This name appears within the list of available email accounts within the E-mail field on the Today screen and E-mail page.



- 10. Press Next (right softkey).
- Touch the Automatic Send/Receive: field and select the time interval you would like for your device to send and check for new email messages.
- 12. Touch the *Review all download settings* link for additional download settings and options.

- See "Editing an Email Account" on page 153 for more details.
- 13. Press Finish (right softkey).

Manual Email Setup

Required IMAP and POP Account Information

If the Automatic configuration was unsuccessful, or if you need to access an account using a VPN server connection, contact your ISP (Internet Service Provider) or network administrator for the following information and enter it manually:

- Account type (IMAP4 or POP3)
- Incoming and Outgoing Mail Server Names
- User name and Password
- Domain Name
- Special Security Settings (if used)

For more information about configuring email accounts, go to:

www.microsoft.com/windowsmobile/help/smartphone/default.mspx.

- or -

www.windowsmobile.com/getstarted Entering Email Settings Manually

Note

If you got here using the Automatic steps and are still in the E-mail Setup menu, proceed to step 7 to continue.

- 1. Press >E-mail > Setup E-mail. (Touch or use the navigation key to scroll through the various fields.)
 - or –

From the Today screen, scroll through the onscreen options and touch the *e-mail* field.

2. Touch both the *E-mail address*: and *Password*: fields and enter the appropriate information.

- The Save password box is checked by default to allow the device to always remember your email account password.
 - To prevent other users from viewing your email, tap the check box next to Save password to remove the checkmark and deactivate the feature.
- 4. Press Next (right softkey).
- Touch the *Try to get e-mail settings automatically from* the *Internet* box to remove the checkmark from the box and press *Next* (right softkey).
- Touch the Your e-mail provider: field, select Internet e-mail, and press Next (right softkey).
- Touch the *Your name*: field and enter the name that will be displayed in the *From* field on your outgoing messages.
- Touch the Account display name: field and update the display name shown on your device to describe this new email account.
 - This name appears within the list of available email accounts within the E-mail field on the Today screen and E-mail page.

- 9. Press Next (right softkey).
- Touch the *Incoming mail server*: field and use the keyboard to update the server information.
- Touch the Account Type: field and select either POP3 or IMAP4.
- 12. Press Next (right softkey).
- Touch both the *User name*: and *Password*: fields and enter the appropriate information.
- 14. Touch the *Outgoing (SMTP) mail server:* field and enter the outgoing mail server information.



- Check the appropriate fields by touching them or by highlighting them and then pressing ______.
 - Outgoing server requires authentication is used if you need to use a password for outgoing mail in addition to incoming mail. (Please contact your System Administrator for detailed server requirements.)
 - Use the same user name and password for sending e-mail to use the same user name and password for outgoing mail as well as for incoming mail (can only be selected if the Outgoing server requires authentication box is checked).
- 16. Touch the Advanced Server Settings link.
 - This option allows you to configure server-specific messaging settings such as SSL requirements for both incoming and outgoing email, as well as network firewall profiles.
 - Select or enable your desired options.
 - Press Done (left softkey) once you have completed making updates to these settings.
- 17. Press *Next* (right softkey).

- Touch the Automatic Send/Receive: field and select the time interval you would like for your device to send and check for new email.
- Touch the Review all download settings link for additional download settings and options.
- 20. Press Finish (right softkey).

For more details on configuring advanced email settings, see "Editing an Email Account" on page 153.

Accessing Email

Using Email on your device is even easier than using multiple email accounts on your computer. Launch the application for instant access to all your accounts.

- 1. Press 🗗 >E-mail.
 - or –

From the Today screen, scroll through the onscreen options and locate the *e-mail* field.



- If selecting the scrollable *e-mail* field, scroll across it to reveal all currently configured email accounts.
- If you tap an account from this scrollable field you are automatically taken to the Inbox page for that email account.

- Use your keyboard and navigation keys to read, manage, and reply to your email messages.
 - Press Menu (right softkey) to select messaging options, such as New, Reply/Forward, Mark as Read, Move..., Go To, Tools, Select Messages, or Send/Receive.
 - Press Menu (right softkey) > Send/Receive to manually check for new messages.
 - To view a different email account, touch X to exit the current email view and return to the Today screen where you can then choose a different email account.
 - To add a new account, press → Setup E-mail. Follow the instructions in the Setting Up Email guide to set up a new account.

Editing an Email Account

To edit general email settings:

- 1. Press \mathcal{B} >E-mail.
- Highlight an account and press Menu (right softkey) > Options.
- Touch the desired email account from the onscreen list.



- 4. Touch Edit Account Setup.
- Confirm the email address and make any changes if necessary. Press Next (right softkey).
- Confirm the Your name and Account display name information and make any changes if necessary. Press Next (right softkey).
- Confirm the *Incoming mail server* and *Account type* information and make any changes if necessary. Press *Next* (right softkey).

- Confirm the *User name* and *Password* information and make any changes if necessary (including checking or unchecking the *Save password* box).
 Press *Next* (right softkey).
- Confirm the Outgoing (SMTP) mail server information and make any changes if necessary.
- Touch the Advanced Server Settings link and tap any setting on this page to check or uncheck the option.
 - Require SSL for Incoming e-mail to enable SSL encryption of incoming email (if supported by the mail server).
 - Require SSL for Outgoing e-mail to enable SSL encryption of outgoing email (if supported by the mail server).
 - Network connection field to select a firewall connection setting by pressing the navigation key left or right to select either The Internet (open: no firewall) or Work (behind a firewall).
- When you have finished making changes, press Done (left softkey) and then press Next (right softkey).

To change the send/receive schedule settings:

- 1. Follow steps 1 3 from "To edit general email settings:" on page 153.
- Touch Send/Receive Schedule.
- Touch the Automatic Send/Receive: field and select the time interval you would like for your device to send and check for new email.
- Touch the *Download messages*: field and select the age range of messages to download from the server to your device. (The longer the time period, the more messages will be downloaded.)
- Touch the Advanced Settings link and tap any setting on this page to check or uncheck the option.
 - Send/receive when I click Send to automatically check for and download new messages whenever you Send a message.
 - Use automatic send/receive schedule when roaming to continue to check your email at predetermined intervals even if you are in a roaming area.

- Touch the When deleting messages: box and select whether to automatically delete or retain messages on your email server when you delete messages from your device.
- Press *Done* (left softkey) three times to return to the email options page.

To change download size settings:

- 1. Follow steps 1 3 from "To edit general email settings:" on page 153.
- 2. Touch Download Size Settings.
- 3. Touch an onscreen field and change any settings you wish. Touch an option to select it.
 - Message format: to view your email messages as either HTML or plain text documents.
 - Message download limit: to limit the size of files attached to email messages.
 - Download attachments: to limit the size of an email's attachment file.
- Press Finish (right softkey) once to return to the email options page.

Setting Email Signatures

Signatures are the string of text automatically added to the end of your outgoing emails or messages.

- 1. Press 😝 >E-mail.
- 2. Press *Menu* (right softkey) > Options > Accounts tab.
- Select an account type: Messaging, Outlook E-mail, other.
- 4. Touch Signatures.
- 5. Select a pre-existing account from the list.
- Touch the Use signature with this account field to enable a signature to be automatically added to new outgoing messages.
 - Touch the *Use when replying and forwarding* field to enable a signature to be automatically added to any mesasgin being replyed to or being forwarded from your account.
- Touch the text field and enter your new signature message.
- 8. Press to store the new signature.

Using Microsoft Exchange ActiveSync With a Corporate Outlook Account

Microsoft Exchange ActiveSync can be used to sync corporate email with your device. If your company uses Microsoft Exchange Server 2003 and 2007 as the corporate email system, you can use Exchange ActiveSync to wirelessly synchronize your email and organizer information directly with your company's Exchange server.

The setup process is done wirelessly by using the ActiveSync™ application already located on your device. To synchronize wirelessly using the Microsoft Exchange Server, you must first:

- Activate Sprint Data Services.
- Use an existing Exchange (Outlook™) email account.
- Work with your system administrator to collect the following information:
 - Exchange Server address and domain name.
 - Your user name and password.
 - 1. Press | >ActiveSync.
- 2. Press Menu (right softkey) > Add Server Source...

- 3. Touch the *E-mail address*: field and enter the appropriate information.
 - If your network requires SSL encryption, touch the Attempt to detect Exchange Server Settings automatically box to place a checkmark in the box and press Next (right softkey).
 - If this box is not checked, you will be asked to enter the Exchange Mail Server address later.



 Touch a field and enter your *User name*, *Password*, and *Domain* name. (The password is casesensitive.)



- Leave the Save password box checked to avoid having to enter the password whenever you log on to this account, and press Next (right softkey).
 - The device will begin to try detecting your Exchange Server information automatically.
 - Press Skip (right softkey) to manually enter the information.



- Touch the Server address: field and enter the appropriate information.
 - If your exchange server requires SSL encryption, touch the *This server requires an encrypted (SSL)* connection box and press Next (right softkey).
- Touch the boxes for the types of information you wish to synchronize with the Exchange Server.



- To adjust your settings, touch an entry from the list (such as Calendar or E-mail) and touch the Settings button.
 - Calendar sync allows you to synchronize calendar events with your exchange server up to a determined time frame. Choose from: All, 2 Weeks, 1 Month, 3 Months, or 6 Months.

- *E-mail sync* lets you choose your email sync settings:
 - Download the past: determines how far back in your email history would you like to maintain a sync record between your device and your Exchange server.
 - Message Format: determines what display format to use when viewing your email (HTML or Plain Text).
 - Download size limit: determines the size limits of your incoming email messages.
 - Include file attachments: lets you choose whether or not to include attachments and set size limits (in KB) for any attachment.
 - Advanced... allows you to configure security options, manage certificates, and assign a return email address (found in the From: field).
- 9. Press Finish (left softkey).

Instant Messaging

Sprint provides you with access to popular instant messaging (IM) clients, including AIM™, Windows Live Messenger®, and Yahoo!® Messenger.

- 1. Press | S | > Instant Messaging.
- Touch an IM provider, such as AIM, Windows Live Messenger, or Yahoo! Messenger.

Note Windows Live Messenger ca also be accessed via Start > Messenger.

 Enter the required sign-in information for the selected provider, such as user name or password, and select Sign In (left softkey). Your IM screen for the selected provider will be displayed.)

Note The information required to sign in will vary depending on the instant messaging provider you are accessing.

 Follow the onscreen instructions to read, reply to, compose, and send messages and manage your IM account.

Sprint Software Store

The Sprint Software Store gives you access to a dynamic variety of downloadable content, such as Games, Ringers, Screen Savers, and other applications. (Additional charges may apply.) Follow the basic steps below to access and download these items.

Accessing the Sprint Software Store

- 1. Press Software Store.
- If prompted, touch Yes (left softkey) to agree to the notification message.
- Touch a download category (Applications, Games, and Themes).
 - Enter text into the Search field to search for specific content.
- Follow the onscreen download instructions. (The browser will take you to the corresponding download menu.)

Selecting an Item to Download

You can search for available items to download in a number of ways:

- Featured displays a selection of featured items.
- Categories allows you to narrow your search to a general category, such as Country or Pop/Rock for Ringers or For the Ladies for Screen Savers. (There may be several pages of available content in a list. Scroll down the page to view additional items.)
- Search allows you to enter search criteria to locate an item. You may enter an entire word or title or perform a partial-word search.

Downloading an Item

Once you've decided on an item, touch the name or description of the item to be taken to provide with more detailed information about the item.

You will see a summary page for the item including its title, the vendor, the download details, the file size, and the cost. Links allow you to view the *License Details* page, which outlines the price, license type, and length of license for the download, and the *Terms of Use* page, which details the Premium Services Terms of Use and your responsibility for payment.

To download a selected item:

- From the information page, touch BUYNOW. (You may be prompted to enter your email and promo code.)
- 2. Touch Complete Purchase.
- Touch Click to Download Now to download the item and then follow the prompts to install it.

Accessing a Downloaded Item

Once you have downloaded an item, you can access it from the main menu.

- 1. Press and tap the icon for your new feature. (It may be in the *Games* folder.)
- 2. Follow the instructions to set up and use the new applications.

Tellme

The application previously known as Windows Live™ Search has gotten a full makeover and is now called Tellme™. This application lets you use your device's Web and location capabilities together to find just what you want right now.

<u>Tellme</u> is an 800-based service that uses your current GPS location information to provide you with quick answers and information. It allows voice query for stocks, sports, news, weather, and horoscopes, etc.. Just ask and you'll get the information you need.

Some sample uses are:

- "Where can I find coffee?"
- Call Pat at Home
- "What is the local weather?"
- Text Wendy, "Running Late..."
- "Pizzeria"

This application also provides:

- Voice to Text messaging
- Voice Activated Dialing

- Web search
- Business search
- Stock, Sport, Weather, Movie queries

Launching Tellme

- 1. Press >TellMe.
 - or -
 - Press (Æ.
- Read the onscreen agreement information and touch Accept.
- 3. Listen to the guick onscreen tutorial.
- Choose to either listen to additional tutorials (*Tell me more*) or skip this information and begin using the application (*Start using Tellme*).

Making a Call Using Tellme

- Make sure the recipient is already on your Contacts list.
- 2. Press B >TellMe.
 - or –
 - Press (Æ

- Touch or press Speak (left softkey) and wait for the beep.
- 4. Say "Call" followed by the name and the label for the phone number you wish to call. For example, say "Call John Smith Mobile." The device dials the number stored for the contact "John Smith" with the label "Mobile."
 - If a name has only a single number, or if you know the name but are not sure which number to call, say "Call" followed by the name only. For example, say "Call John." If the name is recognized and there is only one phone number for the name, your device immediately places the call.
- Touch or press Stop (left softkey) and wait for the service to begin locating your contact.
- If there is more that one possible match for a contact, touch the onscreen entry corresponding to your selection.

Dialing a Phone Number Using Tellme

- 1. Press 🗗 > TellMe.
 - or –
- Press 😢.
- 2. Touch or press *Speak* (left softkey) and wait for the beep.
- Say "Call" followed immediately by a valid string of digits to be dialed, for example, say "Call 555 555 5555."
- 4. Touch or press *Stop* (left softkey) and wait for the service to begin dialing your number.
 - If the correct number is repeated, just allow the call to go through.
 - If the number was not correct, touch the onscreen Cancel button.

Speak naturally and clearly and remember to speak one digit at a time—1-800 should be pronounced "One Eight Zero Zero."

Sending a Text Message Using Tellme

- Make sure the recipient is already on your Contacts list.
- 2. Press 🔠 >TellMe.
 - or –
 - Press 🕰
- Touch or press Speak (left softkey) and wait for the beep.
- Say "Text" and say the name or phone number of the recipient. For example, say "John Smith" or "972 555 1212." The entry information for the specified contact is displayed.
- Touch or press Stop (left softkey) and wait for the service to begin locating your contact or dialing the number.
- From the "Say your message screen", touch or press Speak (left softkey) and wait for the beep.
- 7. Clearly say your text message.

- Touch or press Stop (left softkey) and wait for the service to begin transcribing your message. After a few seconds, your message will be audibly read back.
 - If the transcription was done incorrectly (wrong message), press Re-Speak (left softkey).
- If the transcription was successful, touch the onscreen *That'll do Send* button.
- 10. Touch Ok (left softkey) to complete the process.

Accessing the Tellme Options

- 1. Press | >TellMe.
 - or -
 - Press (Æ
- Press Options (right softkey) and touch a selection. Choose from:
 - Turn Sound OFF Turns the audible read back either On or Off.
 - Tellme More Displays both a quick list of verbal commands and provides a link to more video tutorials.

- Settings Lets you access the application's settings page.
- Close Exits the Tellme application.

Wi-Fi

Wi-Fi is a term used for certain types of wireless local area networks (WLANs) that us an 802.11 wireless specification to transmit and receive wireless data. Wi-Fi communication requires access to an existing and accessible Wireless Access Point (WAP). These WAPs can either be Open (unsecured) as within most Hot Spots, or Secured (requiring knowledge of the Router name and password).

Turning Wi-Fi On and Off

By default, your device's Wi-Fi feature is turned off. Turning Wi-Fi on makes your device able to discover and connect to compatible in-range WAPs. Access to the Wi-Fi features is done via the Wireless Manager.

To access the Wireless Manager:

1. Touch the upper-right of the screen (where located) to then select Wireless Manager.



- or -

Press (P)



Do not press and hold this key for too long as it will launch the Task Manager application.

To turn Wi-Fi on:

- 1. From the Wireless Manager, touch the Wi-Fi field to enable the feature.
 - When Wi-Fi is inactive, the Wi-Fi field displays the icon.
 - When Wi-Fi is active, the icon is displayed on both this field and on the screen.
- 2. Press Done (left softkey) to exit and return to the Today screen.

To turn Wi-Fi off:

1. From the Wireless Manager, touch the Wi-Fi field again to disable the feature.

2. Press Done (left softkey) to exit and return to the Todav screen.

Wi-Fi Status Indicators

The following icons show your W-Fi connection status at a glance:

- Wi-Fi is active (default status)
- Wi-Fi is active and externally visible
 - Wi-Fi is connected and communicating

Adding a New Wi-Fi Connection

- 1. From the Wireless Manager, touch the Menu (right softkey) > Wi-Fi Settings.
- 2. Touch Add New.
 - or -

Press *Menu* (right softkey) > *Add New.*.

3. Touch the *Network name* field and enter the target WAP's name (SSID).

- 4. Select a connection type.
 - The Internet is an open/unsecured WAP connection type that connects to the Internet without using proxy settings.
 - Work is used for secured WAP connections (requires proxy settings).
- Select whether the connection is to a hidden WAP and/or part of an ad-hoc connection and press Next (right softkey).
- 6. Follow the remaining onscreen instructions per your particular connection configuration.

Data Services FAQs

How will I know when my device is ready for data service?
Your user name (for example, <u>bsmith01@sprintpcs.com</u>) will be displayed when you access the EVDO Data page (Settings > System > EVDO Data.

How do I sign in for the first time?

You are automatically signed in to access data services when you turn on your device.

How do I know when my device is connected to Sprint Data services?

Your device automatically connects when you use data service or an incoming message arrives. You will also see the indicator.

Can I make calls and use data services at the same time? You can place an outgoing call anytime, but it will interrupt in progress data sessions.

When is my data connection active?

Your connection is active when data is being transferred. When active, the indicator animates on your device's display screen.

When is my data connection dormant?

If your device receives no data for 10 seconds, the connection goes dormant. When the connection is dormant, you can make and receive voice calls. (The connection may become active again quickly.) If your device receives no data for an extended period of time, the connection will terminate.

Can I sign out of data services?

You can sign out without turning off your device; however, you will not be able to browse the Web or use other data services. While signed out, you can still p lace or receive phone calls, check voicemail, and use other voice services. You may sign in again at any time. To sign out, go to Settings > System > EVDO Data > Menu (right softkey) > Disable Data in your device's menu.

3C. Entertainment: TV and Music

- TV (page 168)
- ♦ Music Sprint Music Store (page 171)
- ♦ Games (page 173)
- NASCAR (page 174)
- NFL Mobile Live (page 175)
- YouTube (page 176)

Sprint TV gives you the ability to listen to audio clips and to view video clips right from your device's display. Watch live TV and catch up on episodes of your favorite shows – anywhere on the Nationwide Sprint Network.

Sprint Music lets you preview, purchase, download, and listen to over a million songs right on your device. You can even add songs from your own library to round out your on-the-go playlist.

TV

Your Sprint TV Channel Options

The Sprint TV application offers a wide variety of accessible channels. Subscription options include comprehensive basic packages as well as a full menu of "a la carte" channels. Visit www.sprint.com/tvguide for more information on channels and pricing.

Some of the available categories may include:

- Sprint Radio
- Primetime TV
- Sprint TV Live
- Sports
- Cartoons
- Movies & Shorts

- Sprint Power View
- Music Videos
- Music & Radio
- Entertainment
- News & Weather
- Mobile Previews

Note

Available categories and content are subject to change.

Watching TV

- Press >Sprint TV. Depending on your settings, your device may prompt you to accept a data connection.
- Select Sprint TV, Sprint Radio, or Premium Channels to display channel options.
- Use your navigation key and press to select a channel from the Sprint TV listings or to select an available category.

Note

The first time you access a channel, the system will prompt you to purchase access (unless the channel doesn't have a monthly fee). Select Subscribe to purchase access, or select Preview to view a preview of the selected channel.

 If applicable, highlight a clip and press to view the program. The clip will automatically load and begin playing.

Supported File Formats

Supported Music Formats:

- MIDI
- MP3

- AAC (m4a)
- WMA (unprotected)

Supported Picture Formats:

- JPEG
- BMP
- GIF
- PNG

Supported Video Formats:

- MP4
- WMV

Playing a Local Media File

This includes all media currently stored on the internal microSD card such as pictures, movies, camcorder video, and music/playlists.

- Touch the media file from the onscreen list of available files or highlight the entry and press *Play* (left softkey).

Sprint TV FAQs

1. Will I know if I'm receiving an incoming call while I'm viewing or listening to a media clip?

Yes. Any incoming call can be received while you are playing a clip. If the call is ignored, and the caller leaves a voicemail, the voicemail icon will be displayed on the screen once you exit from Sprint TV. The voicemail icon is not displayed on the screen during the viewing of Sprint TV.

2. How long are the media clips?

Once you have selected a channel, you will see a listing of the available clips, with each clip's length displayed after the clip's title. In general, a clip's duration will depend on the story or content being provided, and can be fairly short or as long as a few minutes.

3. Can I access a clip wherever I am, as long as I have my device?

As long as you are on the Nationwide Sprint Network, you will have access to the audio and video clips.

Note

Sprint TV service does not work while roaming off of the Nationwide Sprint Network or where service is unavailable.

4. Are the videos that I'm viewing "live" videos?

It depends on the content provider. Some of the channels available through Sprint TV stream live content. Others provide media on demand with video and audio clips that are refreshed throughout the day, but that are not "live."

5. After purchasing access to an Available Channel for a monthly fee, do I receive any confirmation? That is, how do I know it has been purchased?

The next time you access the channel, you bypass the Preview/Purchase page and go directly to the available content.

6. If I don't subscribe to a data plan, will I still be able to view the multimedia clips?

Yes. For service access charges, please consult your Sprint service plan or visit <u>www.sprint.com</u>.

- 7. What does it mean when the video pauses and I see the word "loading" at the bottom of the screen?

 This happens when the device is loading the data necessary to play the clip. It typically occurs when there is heavy traffic on the network.
- 8. How can I cancel service if I decide I don't want it? To cancel your Sprint TV service, visit www.sprint.com and sign on to My Sprint with your account number and password. From this page, you have the ability to cancel the service or any channels to which you subscribe.
- 9. If I put on my stereo headset and insert it into the device's headset jack, can I lock the device while I am playing an audio (or video) clip without interrupting the clip? Yes. When you insert your stereo headset into the device's headset jack, the device automatically goes into "headset mode," allowing you to close the device and continue playing the clip. (Likewise, if your device is in "headset mode," a phone call will not disconnect when you lock the device.)
- 10. Can I surf to a different channel while I am playing a clip? No. While you are playing a clip, you can stop the current playback, and then scroll up and down to then choose a different channel. Use your fingertip

to scroll through the different channels. Once you find a channel that you want to watch, scroll to it and touch it, and the channel will begin loading.

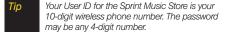
Music - Sprint Music Store

The Sprint Music Store lets you purchase and download digital music files to play on your device or computer.

Accessing the Sprint Music Store

You can access the Sprint Music Store right from your device's main menu, anywhere on the Nationwide Sprint Network. When you enter the store for the first time, the system will prompt you to set up your user identification and password.

- 1. Press >SprintMusicStore.
- If prompted, follow the onscreen instructions to establish your User ID and password.



- After you have entered your password, touch Create New Account.
- 4. Scroll around the screen or use your keyboard and navigation key to explore the store.

Purchasing and Downloading Music

Now that you're in the store, you can shop for songs to purchase and download to your device's microSD card.

- From the Sprint Music Store opening page, select an option to browse the store:
 - Search gives you the option of searching for specific songs or artists. Just enter your search criteria in the available field.
 - Featured offers a revolving selection of highlighted songs and artists.
 - Genres allows you to choose from music genres.
 - Categories allows you to choose from categories such as Top 10s, New This Week, What's Hot, Songs You Know, and specific musical genres.
 - Ringers gives you access to ringtones.
 - Help displays Music Store help topics.

- 2. Select a song by touching the name from the list. (You will see the song information screen.)
- 3. Touch an option:
 - Preview to play an audio clip of the selected song.
 - Free to download a free audio clip from the music store.
 - Buy to purchase the song and download it to your device's optional microSD card.
 - When you select Buy, the file will download to your My Documents folder. (If there is no microSD card installed or if there is not enough free memory space on the card, you will see an alert.)
 - Once the song has been downloaded the song will be played automatically.

Backing Up Your Downloaded Music Files

Sprint recommends you back up your downloaded music files to your computer. Although the downloaded files can only be played on your device and on your account, backing them up to your computer lets you access the files in case your microSD card is lost or damaged, or if you install a new microSD card.

- Connect your device using a USB cable or the built-in connection on Bluetooth-enabled devices.
- Use your computer to navigate to the microSD card's Music folder.
- Select and copy the music files to a folder on your computer's hard drive.

Note

Although you can store AAC+ files on your computer, they will only be playable on your device and on your account.

If you copy the files to a new microSD card, you will need to create a folder on the card called "MUSIC" to be able to play the music files.

Games

In addition to the Sprint Music Store and Sprint TV, Sprint offers the ability to download mobile games right to your device.

Downloading a New Game

- 1. Press >Software Store > Games.
- From the Game Store page, scroll through the list of available games and select an option to begin the purchase and download process.
- Touch BUY NOW. (You may be prompted to enter tour Email and promo code.)
- Touch Complete Purchase to purchase the game, and then touch Click to Download Now and follow the instructions to download it.

Launching a Game

► Press Seames > [selection] and follow the instructions to set up and play the game.

Note

You can transfer content such as ringers and games you have previously purchased from Sprint from your old phone to your new Samsung Intrepid.

NASCAR

Now you have the ability to get every bit of NASCAR coverage, news, and stats right on your device.

- 1. Press > NASCAR Sprint Cup Mobile.
- 2. Enter a Car or Driver Name and touch the onscreen *Go* button.

- or -

Touch *Select from a list* (select a driver from the available list) and touch *YES* (left softkey). Follow any onscreen prompts to continue.

- 3. Follow the onscreen prompts.
- 4. Press *Menu* (right softkey). Each of the following categories is also called a "drawer". Each drawer can be opened (revealing much more details), or closed (to save space). Choose from the following features by touching an onscreen button:
 - Home to return to the main NASCAR homepage where you can view stats on a current race, choose to follow a specific driver, view special NASCAR promotions and other NASCAR-specific multimedia content.

- My Driver to customize your NASCAR experience by following specific drivers. Customizable options also include: My Driver News, My Driver Stats, and My Driver Profile. Choosing available drivers from this screen places them on your NASCAR home page for quick access and review.
- News provides you with quick access to NASCARspecific news, photos, and driver stats. To get news specific to your desired driver, you must touch the My Driver News button at the bottom of the page.
- Stats & Schedule lets you track race information such as: Leaderboard standing, My Driver standing, Driver standings, Point Standings, Season Settings, and Driver Profiles.
- NASCAR on SPEED plays video clips specific to the "This week in Nascar" series.
- Audio/Video displays a list of selectable multimedia content. Other features include streaming multimedia content from NASCAR radio stations or other racing radio shows.

- Sprint FanZone lets you take part in fan-specific activities such as online fantasy racing, access Games, take part in Polls, and access other Special Promotions.
- Fantasy allows fantasy players to monitor the performance of every driver in real-time directly from your device.
- Alerts & Personalization allows you to customize alerts for new information such as: Change My Driver, Setup Alerts, Today's Alerts, Race Day Audio Settings, and Race Weekend Settings.
- Help displays help information for usage of the NASCAR application and features.
- Exit to quit the NASCAR application.

NFL Mobile Live

Get the NFL live on your device. It lets you be right in the middle of your favorite game by being a part of previews, blogs, discussions groups, fantasy football, etc.

1. Press >NFL Mobile Live.

2. Touch the onscreen *Continue* button.

Note

These options will only show up during your initial NFL preference setup.

- From the "Confirm your mobile number" screen, enter your mobile number, and touch SUBMIT. This allows you to receive NFL alerts.
- Select a conference and then select your favorite team. Follow the onscreen prompts to choose your team.
- Press MENU (right softkey) and scroll left or right to access these features::
 - NFL Central launches the NFL homepage where you not only have access to your favorite teams but to all of the current news, network, fantasy leagues, scores & schedules, but also stats, alerts and other NFL multimedia content.
 - NFL Network launches an onscreen program from the NFL. This is the official NFL network providing daily news, interviews, and analysis from all around the league. Touch Watch NOW to begin viewing the content.

- My Team launches a team-specific page with content such as standings, news and Photos, Audio and Video, roster and Stats, and Team Alerts.
- Fantasy allows fantasy players to monitor the performance of every player in real-time directly from your device.
- Teams & Standings displays standings for both the NFC and AFC teams via two onscreen tabs.
- Scores & Schedules displays both pieces of information based on weekly schedules for your selected teams. Schedule By Team lets you view team-specific schedules. Schedule By Week lets you view details about NFL games based on the selected week.
- News & Photos provides league news and other NFL related information and photos.
- Audio&Video displays a list of selectable multimedia content. Other features include streaming multimedia content from NFL stations or other football programming.
- Statistics lets you track Offense and Defense stats across the NFL and its teams.

- Alerts & Pers. allows you to customize alerts for new information such as: News, Game Alerts, Player Alerts, Fantasy Alerts, Team Alerts, Promo Alerts, and other Team Information.
- Help displays help information for usage of the NFL Mobile Live application and features.
- Exit to quit the NFL application.

YouTube

YouTube™ is a video sharing website on which users can upload and share videos. The site is used to display a wide variety of user-generated video content, including movie clips, TV clips, and music videos, as well as video content such as video blogging, informational shorts and other original videos.



You Tube is a data intensive feature and is recommended that you upgrade to an unlimited data plan to avoid additional data charges.

- 1. Press Prou Tube.
- Read the disclaimer regarding data usage and touch Continue.

- Use the Search field to search for specific videos, scroll down to browse through the main page thumbnails, or scroll to the bottom to explore additional options.
- 4. To view a video, touch the preview thumbnail or touch the title link.

Tip Since YouTube is a Web-based service, use the Web Toolbar () to go back to previous pages, adjust your zoom settings, and access additional navigation options. See "Navigating the Web" on page 143 for details.

Note
It is not necessary to sign in to the You Tube site to view content. However, if you wish to sign in to access additional options, tap Sign In in the top right corner, enter your YouTube or Google username and password, and tap Sign in.

3D. GPS Navigation

- GPS Services (page 178)
- Sprint Navigation (page 178)

GPS Services

Your device's built-in GPS capability gives you access to a number of location-based services, including *Sprint Navigation*, *Share Addresses*, and *Tellme*.

Activating Location Mode

Before using any of the location-based services, you must turn on your device's location mode.

- 1. Press >Settings >Personal >Phone.
- 2. Touch the Services tab.
- Scroll down the list, touch Location and tap the Change Setting button.

- Select Location on.
 - Location on allows the network to detect your position using GPS technology. This makes some Sprint applications and services easier to use.
- 5. Press to assign the new setting.

Sprint Navigation

Sprint Navigation gives you turn-by-turn directions onscreen and over speakerphone.



Depending on your service plan, Sprint Navigation may require a monthly subscription. Contact Sprint for information and pricing.

Registering Sprint Navigation

Before you can use Sprint Navigation, your device and service must be registered.

- 1. Press B >SprintNav.
- Read the warning disclaimer and touch Accept (right softkey) to acknowledge the Terms of Service.
- Touch each of the onscreen registration fields and enter the required information. Your phone number is already pre-populated. See "Entering Text" on page 35.
 - First Name, Last Name, and Email.
- Touch Go (right softkey) to register your information.
- Read the driving usage warning disclaimer and touch Go (right softkey) to acknowledge the terms of use.
- Touch Yes to take a brief tour of the Navigation features and functionality, or No to continue to the main navigation screen.

Using Sprint Navigation

- 1. Press > SprintNav.
- 2. Select an option and follow the onscreen instructions to take advantage of the full suite of features.



- Drive To lets you get driving directions from wherever you are to wherever you're going. Choices include:
 - My Favorites: user-defined favorite locations.
 - Recent Places: recently entered locations.
 - Address: manually entered street addresses.
 - Intersection: manually locate a specific address by using two separate street addresses to identify an intersection.
 - City: manually enter a city/state location to view overall city information.

- Business: locations based on business categories.
- Airport: local airports based on current GPS location.
- Search lets you search for locations from dozens of options such as Food/Coffee, Hotels & Motels, Gas Stations, Gas by Price, Banks/ATMs, WiFi Spots, and Parking Lots.
- Maps & Traffic provides access to 2D and 3D maps for your current location and for several categories of locations such as Airports and Contacts.
- Share & More offers additional options, such as sharing your location with contacts, creating and storing My Favorites locations, accessing the product tour, and setting detailed application preferences.

Getting Driving Directions

The built-in GPS hardware (when enabled) allows you to get driving directions to selected locations or establishments based on your current location.

Using a Physical Address

- 1. Press SprintNav > Drive To > Address.
- 2. Touch either *Type It* or *Speak It* > *Go* (right softkey).
 - Type It requires that you enter the physical address using the keyboard.
 - Speak It to place a call to the TeleNav™ operator where you will speak the desired address. This is similar to calling 411 for directory assistance. There may be a charge for this service.
- 3. Enter your information into the following fields:
 - Address: used to enter a specific address by using a number or street name.
 - City: used when you do not know a physical address but would like driving directions to a city.

- State or ZIP: used to enter a state abbreviation (ex:TX) or a zip code.
- Country: used to select a country from the dropdown list.

Note Remember to use the key to enter numbers.

 Touch *Done* to enter the new address and receive driving directions from the GPS network.

Note There might be a small delay as the device confirms both your destination and current GPS location before obtaining driving directions to your desired location.

Follow both the onscreen and audio directions.

Once you have entered your desired location and the device has begun providing you with driving directions, you can alter the information being displayed by using one of three other driving options: *Traffic, Summary*, and *Search*



To review real-time traffic information along your route:

- 1. Press SprintNav > Drive To.
- 2. Enter the physical address information. See "Using a Physical Address" on page 180.
- Touch Options (right softkey) > Traffic Summary to review any current traffic conditions along your current route.

To receive turn by turn directions (2D):

- 1. Press SprintNav > Drive To.
- Enter the physical address information. See "Using a Physical Address" on page 180.
- Touch Options (right softkey) > Map Summary to receive both an outlined map view and a detailed turn by turn description for navigating to your desired location.



To search nearby locations based on type:

- 1. Press SprintNav > Drive To.
- 2. Enter the physical address information. See "Using a Physical Address" on page 180.
- Touch Options (right softkey) > Search Along to search for a location based on a category such as Food/Coffee, etc.
- See "Using a Local Business Category" on page 182.

Using a Local Business Category

The Intrepid™ can also cross-reference your current location with local business and points of interest, such as Grocery Stores, Gas Stations, Wi-Fi Spots, Malls, Hospitals, etc.

- 1. Press SprintNav > Drive To > Businesses.
- Enter a keyword into the *Find* field to begin retrieving matches. Once you see a matching business name, touch the entry.
 - or -

Touch the *Category* field and then choose from one of the available category entries by touching an onscreen entry such as: *Food/Coffee, Gas Stations*, *Gas by Price, Banks/ATMs, WiFi Spots, Hospitals*, etc..

- Entries with more than one available category (a subcategory) appear with an adjacent gray arrow.
 These entries can be expanded and then closed.
- Touch Submit to store your information and begin the search.

To search for the least expensive gas in your area:

- 1. Press SprintNav>Drive To>Businesses> Category>Gas By Price.
- 2. Touch a selected grade of gasoline: Any, Regular, Plus 89, Premium, or Diesel.
 - By default the Search Results page lists the Best Price at the top of the list.
- 3. Touch Submit to begin the search.
- Touch an entry from the list to be provided with a new route to the selected gas station.
 - See "Using a Physical Address" on page 180.

Creating a My Favorites Location

Once you have begun using Sprint Navigation to find your destination, you can then either recall those locations and add them to your list of favorite destinations or create a new entry from one of the available location categories (Address, Business, Airport, or Contacts).

To create a My Favorites location from a Category:

- Press > SprintNav > Drive To > Businesses > Where > [category entry].
- 2. Touch one of the following options:
 - Current Location: to save your current GPS location to your My Favorites list.
 - My Favorite: list of stored favorite locations.
 - Recent Places: recently saved locations.
 - Address: to enter a new address into the Navigator and then store it to your My Favorites list. See "Using a Physical Address" on page 180.
 - Intersection: manually locate a specific address by using two separate street addresses to identify an intersection.

- City: manually enter a city/state location to view overall city information.
- Airport: to select an airport location from a provided list and then add those to your My Favorites list.
- 3. Touch either Type It or Speak It.
- 4. Enter the location information and touch Submit.
- 5. Use the navigation key to highlight a location from the list and press Save Save Favorite > OK.
 - Save Favorites: to save the current location to your My Favorites list.

To create a My Favorites location from a Recent Place:

- 1. Press SprintNav > Drive To > Recent Places.
- Use the navigation key to highlight a previous destination location from the list and press *Options* (right softkey) > Save to Favorites.
 - Save to Favorites: to save the current location to your My Favorites list.

Sharing a Recent Location with Others

Recently queried locations can be saved to your My Favorites list and also shared with other cellular devices.

- 1. Press & >SprintNav > Drive To > Recent Places.
- Use the navigation key to highlight a previous destination from the list and press *Options* (right softkey) > Share Address.
- 3. Touch the *Send To:* field and then select a recipient from one of the following options:
 - Select from Contacts to select a recipient from your Contacts (qualifying Contacts entries must contain a wireless phone number).

Note

Only Contact entry numbers that are associated to a Mobile profile are allowed to receive this address information. The target phone number must be assigned to a **Mobile** profile.

- Recipient # to manually enter up to ten email addresses (using the the recipient's email address.)
- Touch Go (right softkey) to save the entry.

4. Touch Send Now to complete the delivery process.

Configuring Your Navigation Preferences

- 1. Press > SprintNav > Share & More > Preferences.
- 2. Touch an entry to change its current setting:
 - General: allows change general settings, including:
 - MyName: allows you to alter the current first and last name registered with the service.
 - Region: allows you to alter the current region (what country you are in).
 - Distance Units: allows you to alter the descriptions used for distances: Miles/Feet or Km/Meters.
 - Help Card: allows you to configure the settings for the onscreen help message (card).
 Options include: Show 3 Times, Always On, or Always Off.
 - Call In: changes the call in number associated

- Navigation: lets you change navigation settings, including:
 - Route Style: allows you to choose the method which is used to provide you directions from Point A to Point B. The default is Always use fastest.
 - Moving Maps: allows you to select the default map type displayed for your navigation: 3D or 2D.
 - Nav Backlight: allows you to configure the Backlight setting between Always On or Power Save (times out after a few seconds).
 - Traffic Alerts: allows you to either enable (On) or disable (Off) real-time traffic alerts along your current route.
- Navigation Audio: allows you to choose whether the street names are announced during your navigation.
 - Audio Options: allows you to change the audio readouts. Options include: w/Street Names, w/o Street Names, or No Audio.

 Guide Tones: allows you to change the language currently used for announcements between either English(US) or Spanish.

Launching the Product Tour

▶ Press → SprintNav > Share & More > Product Tour.

3E. Sprint Worldwide Wireless Service

- Your SIM Card (page 187)
- Using Your Device While Traveling (page 189)
- Retrieving Voicemail Messages (page 192)
- ♦ International Data Roaming (page 193)
- Using Your SIM Card's PhoneBook (page 194)
- Setting GSM Services Options (page 196)
- Contacting Sprint (page 198)

Your device allows you to roam throughout the world using CDMA, GSM, and UMTS networks. For a complete list of countries and features available, visit www.sprint.com/sww.

Note

To use Sprint international roaming services, you must be a current Sprint subscriber. You must also meet international toll authorization and credit requirements to roam in most places outside of the United States. Depending on your overseas location and coverage, you may not have access to all features. Service may be interrupted if you change phones or phone numbers before traveling abroad.

Your SIM Card

Your device comes with a pre-installed SIM (Subscriber Identity Module) card to support roaming on compatible GSM and UMTS networks. The SIM card must be installed and then enabled for international wireless service prior to its initial use (outside of the United States).

Enabling Sprint Worldwide Services

- Visit <u>www.sprint.com/international</u>.
 - Click Chat with us to talk online with a Sprint representative.
 - or -

- Click Email us to send an email to a Sprint representative.
- or -
- Call 1-888-226-7212, option 2, to speak to a Sprint representative.

Installing Your SIM Card

Note

Your SIM card should be preinstalled. If you need to reinstall your SIM card, follow the instructions below.

- 1. Remove the battery cover.
 - Press down on the battery cover and slide the cover away from the camera lens.
- 2. Remove the battery.
 - Grasp the bottom left and right sides of the battery and lift it out of the compartment.

WARNING

Do not handle a damaged or leaking Li-lon battery as you can be burned.

With the gold contacts facing downward, and the cut corner at the bottom right, carefully insert the SIM card into the opening and firmly push it in.

WARNING

Do not forcibly insert the card too far into the slot as this can damage the device's connector and avoid proper contact.



- 4. Reinstall the battery and replace the battery cover.
- 5. Press 10 to turn the device on.
 - Your device will turn on, search for Sprint service, and then show the Today screen.

- If your device is not yet activated, or if it is locked, see "Activating Your Device" on page 6.
- If your device does not detect a SIM card while in GSM mode, it will display in the upper-right corner of the Today screen.

Note

All GSM, Global, and SIM menus and options noted in this guide are available only when a valid SIM card is properly installed in the device.

Using Your Device While Traveling

Your device is designed to enter global roaming mode automatically when you enable your Sprint Worldwide service, meaning that it should automatically connect to an appropriate CDMA, GSM, or UMTS network when you travel. Upon arriving in a country with CDMA voice and GSM voice and data coverage, you must change the device to *GSM only* mode to be able to access data services. You will need to change your device back to *Global* mode when returning home or to a CDMA destination.

GSM Mode Setup

To select GSM only mode:

- 1. Press | Settings > Personal > Phone.
- From the Network tab, touch the Mode of operation field and select GSM only. Options include:
 - CDMA only configures the device to communicate only with CDMA networks.
 - GSM only configures the device to communicate only with GSM networks.
 - Global configures the device to communicate with CDMA, GSM, or UMTS networks when detected.
- 3. Complete the following GSM network selection procedures.



While in the United States, your device will operate only in CDMA mode; domestic GSM networks will not be accessible via this device.

Selecting a GSM Network

When using the device in GSM/UMTS mode, it will automatically search for compatible networks; however, you may need to manually select a different carrier to access data services.

- 1. Press | Settings > Personal > Phone.
- From the Network tab, touch the GSM Network selection field.
- 3. Select Automatic or Manual.
 - If you selected Automatic, the system will provide the best available network in your area and then assign it to your device.
 - If you selected Manual, the device will search for any compatible and available network. You will need to choose from the list of available networks and then manually make the assignment.
- When set to *Manual*, touch an available network entry and touch *OK*. This registers your device on the selected GSM network.

Note

If you will be traveling between networks, you should choose Global as your preferred setting.

Viewing Your Preferred Networks

- 2. From the GSM Network selection field, select Manual.
 - The Current Network field displays a description of the currently active network.
- 3. Touch Select.

To add a new preferred network:

- Repeat steps 1 3 from "Viewing Your Preferred Networks" to access the Preferred Networks screen.
- 2. Touch Set Networks.
- Touch New Network... and enter a numeric code or select a network from the list and touch ok. (This newly added network then appears on the Preferred Networks screen.)

Making and Answering Calls While Traveling

When traveling on international networks, placing and receiving calls is similar to placing and answering calls from home. See "Making and Answering Calls" on page 26. Certain features and services are not available in all countries.

Certain features and services are not available in all countries. Visit www.sprint.com/sww for more information on services that are available while roaming.

Calling Emergency Numbers in GSM Mode

When traveling on international GSM networks in GSM mode, you can place calls to emergency services by dialing 112. Please note that dialing 112 works in many but not all countries. Please contact local sources for emergency numbers in your destination(s).

Press Pre

Using Plus (+) Code Dialing

Placing calls from one country to another country is simple with the Plus (+) Code Dialing feature. When placing international calls, you can use Plus Code Dialing to automatically enter the international access code for your location (for example, 011 for international calls placed from the United States).

To use Plus Code Dialing to place an international call:

- Press and hold until a "+" is displayed on the device's display screen.
- Enter the country code, city code or area code, and the phone number you're calling, and then press . (The access code for international dialing will automatically be dialed, followed by the country code, city or area code, and the phone number.)

Direct Dialing

To place an international call by dialing direct:

- Dial the international access code, the country code, the city or area code, and the phone number.
- 2. Press ___ to send the call.

Making Calls Within a Country (Local or Long Distance Dialing)

The steps for placing an international call within the same country are identical to those for calling country-to-country, except it is not necessary to enter the country code.

Calling the United States From Another Country

- Press and hold to display the "+" symbol. The "+" symbol automatically inserts the exit code for the country from which you are calling.
- 2. Press to insert the U.S. country code, and then enter the area code and number.

3. Press ___ to place the call.

Calling Other Countries

- Press and hold to display the "+" symbol. The "+" symbol automatically inserts the exit code for the country from which you are calling.
- Enter the country code of the number you are calling.
- Enter the area code without the leading zero, followed by the number of the person you are calling and press

Retrieving Voicemail Messages

While traveling, you will need your voicemail passcode to check messages.

- Dial the international access code (or if in GSM mode, press and hold until a "+" symbol appears on your device display).
- 2. Enter [1] followed by your 10-digit phone number.

International Data Roaming

Sprint Worldwide Wireless Service can also keep you connected via email and Web browsing when traveling around the world. Check www.sprint.com/sww to determine the services available where you are traveling.

Note

Prior to using your Sprint Worldwide GSM Data Services, you must establish and use your CDMA data services domestically on the Nationwide Sprint Network.

Getting Started With Data Services

Before you can use Sprint Worldwide Data Services, you must first have these services activated on your account.

- Visit <u>www.sprint.com/international</u>.
 - Click Chat with us to talk online with a Sprint representative.
 - or -

- Click Email us to send an email to a Sprint representative.
- or -
- Call 1-888-226-7212, option 2, to speak to a Sprint representative.

Accessing Data Services While Traveling

When traveling in a country with CDMA voice and GSM voice and data coverage, you will need to change the device to *GSM only* mode to be able to access data services. When in *GSM only* mode, you may need to manually select a different carrier if the device accesses a carrier that does not offer data service. See "Using Your Device While Traveling" on page 189.

Selecting a specific carrier is necessary only for providers on the GSM network. If you set your device to GSM mode while traveling, you will need to set the device back to *Global* mode when you return home or to a country where CDMA service is available. Visit www.sprint.com/sww for a list of services available for each country.

Using Your SIM Card's PhoneBook

Your SIM card contains its own phone book that is separate from your device's internal Contacts list. You can update and maintain the SIM PhoneBook whenever your device has a SIM card installed, even if you are not in a GSM service area.

When saving a Contacts entry to your SIM card, note that only the name and number are saved. Entries stored on the card do not contain any detailed information that may be stored in the device's internal memory. To store additional information for a particular contact, such as email addresses or dates, it is important to save that information to your device's onboard memory.

Each Contacts entry stored on the SIM card can use only one phone number, and the entry's name can be a maximum of 255 characters.

Adding Entries to the SIM PhoneBook

- 1. Press > Contacts > New (left softkey) > SIM Contact.
- 2. Enter a name for the new entry and press the navigation key down. See "Entering Text" on page 35.



- 3. Enter the phone number(s) for the entry.
- 4. Press to store the new Contacts entry.

When a SIM card is active, the Contacts list will display two types of entries:



Copying Contacts Entries to the SIM PhoneBook

Once your SIM card is installed, you can copy entries from your device's Contacts to your SIM PhoneBook.

To copy a Contacts entry to your SIM PhoneBook:

- 1. Press 😝 > Contacts.
- 2. Highlight an entry.

- 3. Press *Menu* (right softkey) > Copy Contact > To SIM.
 - To SIM to copy all your Contacts from your device to your SIM card. Note that only the name and number will be saved to the card.
 - To Contacts to copy all your contacts from your SIM Card to your device's onboard memory.

Note

The SIM PhoneBook provides two default fields (Name and Phone Number). This information is stored on your SIM card to provide information mobility. When an entry is moved or copied to Contacts, all input fields are then available for entry.

To delete a single Contacts entry from your SIM PhoneBook:

- 1. Press >Contacts.
- 2. Highlight an entry.
- 3. Press *Menu* (right softkey) > *Delete*.
- 4. Touch **Yes** to confirm the deletion.

Setting GSM Services Options

There are several user options available for GSM operation under your device's Settings menu, including Call Diverting, Call Barring, Call Waiting, and GSM Network Selection. All these options require that your device be in GSM mode and in a GSM roaming coverage area. (See www.sprint.com/sww for a list of countries where international GSM coverage is available, and see "Using Your Device While Traveling" on page 189.)

Using Call Barring (GSM)

Call Barring allows you to block certain types of incoming and outgoing calls on your device. This would be useful, for example if you allowed someone to use your device for a short period of time.

To activate Call Barring (GSM):

- 1. Press > > Settings > Personal > Phone.
- 2. Touch the GSM Services tab.
- 3. Scroll down the list, touch *Call Barring* and tap the onscreen *Get Settings...* button.



4. Follow the onscreen instructions.

Caller ID

Caller ID displays the number (and name, if in your PhoneBook) of incoming calls. Caller ID in GSM mode must be enabled by the user.

To enable or disable Caller ID:

- 1. Press >Settings >Personal >Phone.
- 2. Touch the GSM Services tab.

- Scroll down the list, touch Caller ID and tap the onscreen Get Settings... button.
- 4. Follow the onscreen instructions.

Call Forwarding

Call Forwarding allows you to automatically forward all incoming calls to another number.

To use Call Forwarding internationally:

- 1. Press >Settings >Personal >Phone.
- 2. Touch the GSM Services tab.
- 3. Scroll down the list, touch *Call Forwarding* and tap the onscreen *Get Settings...* button.
- 4. Follow the onscreen instructions.

Call Waiting

Call Waiting in GSM mode must first be activated prior to its use.

To use Call Waiting internationally:

- 1. Press Settings > Personal > Phone.
- Touch the GSM Services tab.

- 3. Scroll down the list, touch *Call Waiting* and tap the onscreen *Get Settings*... button.
- 4. Follow the onscreen instructions.

Voicemail and Text Messages

To activate voicemail settings:

- 1. Press | >Settings > Personal > Phone.
- 2. Touch the GSM Services tab.
- Scroll down the list, touch Voice Mail and Text Messages and tap the onscreen Get Settings... button.
- 4. Select the *Voicemail number* field. The number to call your voicemail is then displayed.
- 5. If instructed by a Sprint representative to change the number, press and hold to delete the current number and then enter a new number and press or touch.

Note

The voicemail access number is automatically set up when you receive your device. You will probably not need to change it unless otherwise instructed by a Sprint representative.

Contacting Sprint

Sprint Worldwide Customer Service is available to answer your questions 24 hours a day, 7 days a week.

Visit <u>www.sprint.com/international</u> and click **Chat with us** to talk online with an International Services representative; or click **Email us** to send an email to an International Services representative;

While in the United States:

► Call 1-888-226-7212, option 2.

While traveling outside the United States:

► Call +1-817-698-4199, option 2.

There is no charge for this call from your Sprint wireless device.

From a landline phone when outside the United States:

Sprint Worldwide Customer Service can be reached from a landline phone at +1-817-698-4199, option 2. Access or connection fees may apply. The toll-free numbers below can also be used to contact Sprint Worldwide Customer Service in the following countries.

Country	From Landline Phone
Canada	1-888-226-7212
Caribbean (most islands)	1-888-226-7212
France	0800-903200
Germany	0800-180-0951
Italy	800-787-986
Mexico	001-877-294-9003
Trinidad and Tobago	1-800-201-7545
United Kingdom	0808-234-6616

Section 4

Safety and Warranty Information



4A. Important Safety Information

- General Precautions (page 200)
- Maintaining Safe Use of and Access to Your Device (page 201)
- Using Your Device With a Hearing Aid Device (page 202)
- Caring for the Battery (page 204)
- Radio Frequency (RF) Energy (page 205)
- Owner's Record (page 207)
- User Guide Proprietary Notice (page 207)

This guide contains important operational and safety information that will help you safely use your phone. Failure to read and follow the information provided in this phone guide may result in serious bodily injury, death, or property damage.

General Precautions

There are several simple guidelines to operating your device properly and maintaining safe, satisfactory service.

- To maximize performance, do not touch the bottom portion of your device where the internal antenna is located while using the device.
- Speak directly into the mouthpiece.
- Avoid exposing your device and accessories to rain or liquid spills. If your device does get wet, immediately turn the power off and remove the battery.
- Do not expose your device to direct sunlight for extended periods of time (such as on the dashboard of a car).
- Although your device is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending, or sitting on it.
- Any changes or modifications to your device not expressly approved in this document could void your warranty for this equipment and void your authority to operate this equipment.

Note

For the best care of your device, only Sprint-authorized or Samsung-authorized personnel should service your device and accessories. Failure to do so may be dangerous and wold your warranty.

Maintaining Safe Use of and Access to Your Device

Do Not Rely on Your Device for Emergency Calls

Mobile devices operate using radio signals, which cannot guarantee connection in all conditions. Therefore you should never rely solely upon any mobile device for essential communication (e.g., medical emergencies). Emergency calls may not be possible on all cellular networks or when certain network services or mobile device features are in use. Check with your local service provider for details.

Using Your Device While Driving

Talking on your device while driving (or operating the device without a hands-free device) is prohibited in some jurisdictions. Laws vary as to specific restrictions. Remember that safety always comes first.



Purchase an optional hands-free accessory at your local Sprint Store, or call Sprint at 1-800-866-7509.

Following Safety Guidelines

To operate your device safely and efficiently, always follow any special regulations in a given area. Turn your device off in areas where use is forbidden or when it may cause interference or danger.

Using Your Device Near Other Electronic Devices

Most modern electronic equipment is shielded from radio frequency (RF) signals. However, RF signals from wireless devices may affect inadequately shielded electronic equipment.

RF signals may affect improperly installed or inadequately shielded electronic operating systems or entertainment systems in motor vehicles. Check with the manufacturer or their representative to determine if these systems are adequately shielded from external RF signals. Also check with the manufacturer regarding any equipment that has been added to your vehicle.

Consult the manufacturer of any personal medical devices, such as pacemakers and hearing aids, to determine if they are adequately shielded from external RF signals.



Always turn off the device in healthcare facilities, and request permission before using the device near medical equipment.

Turning Off Your Device Before Flying

Turn off your device before boarding any aircraft. To prevent possible interference with aircraft systems, the U.S. Federal Aviation Administration (FAA) regulations require you to have permission from a crew member to use your device while the plane is on the ground. To prevent any risk of interference, FCC regulations prohibit using your device while the plane is in the air.

Turning Off Your Device in Dangerous Areas

To avoid interfering with blasting operations, turn your device off when in a blasting area or in other areas with signs indicating two-way radios should be turned off. Construction crews often use remote-control RF devices to set off explosives.

Turn your device off when you're in any area that has a potentially explosive atmosphere. Although it's rare, your device and accessories could generate sparks. Sparks can cause an explosion or fire, resulting in bodily injury or even death. These areas are often, but not always, clearly marked. They include:

- Fueling areas such as gas stations.
- Below deck on boats.
- Fuel or chemical transfer or storage facilities.
- Areas where the air contains chemicals or particles such as grain, dust, or metal powders.
- Any other area where you would normally be advised to turn off your vehicle's engine.



Never transport or store flammable gas, flammable liquids, or explosives in the compartment of your vehicle that contains your device or accessories.

Restricting Children's Access to Your Device

Your device is not a toy. Do not allow children to play with it as they could hurt themselves and others, damage the device, or make calls that increase your Sprint invoice.

Warning Regarding Display

The display on your handset is made of glass or acrylic and could break if your handset is dropped or if it receives significant impact. Do not use if screen is broken or cracked as this could cause injury to you.

Using Your Device With a Hearing Aid Device

A number of Sprint devices have been tested for hearing aid device compatibility. When some wireless devices are used with certain hearing devices (including hearing aids and cochlear implants), users may detect a noise which can interfere with the effectiveness of the hearing device.

Some hearing devices are more immune than others to this interference noise, and devices also vary in the amount of interference noise they may generate. ANSI standard C63.19 was developed to provide a standardized means of measuring both wireless devices and hearing devices to determine usability rating categories for both.

Ratings have been developed for mobile devices to assist hearing device users find devices that may be compatible with their hearing device. Not all devices have been rated for compatibility with hearing devices. Devices that have been rated have a label located on the box. Your SPH-I350 has an M3 and T3 rating.

These ratings are not guarantees. Results will vary depending on the user's hearing device and individual type and degree of hearing loss. If a hearing device is particularly vulnerable to interference noise, even a device with a higher rating may still cause unacceptable noise levels in the hearing device. Trying out the device with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings: Devices rated M3 or M4 meet FCC requirements for hearing aid compatibility and are likely to generate less interference to hearing devices than unrated devices. (M4 is the better/higher of the two ratings.)

T-Ratings: Devices rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated devices. (T4 is the better/higher of the two ratings. Note that not all hearing devices have telecoils in them.)

Hearing aid devices may also be measured for immunity to interference noise from wireless devices and should have ratings similar to devices. Ask your hearing healthcare professional for the rating of your hearing aid. Add the rating of your hearing aid and your device to determine probable usability:

- Any combined rating equal to or greater than six offers excellent use.
- Any combined rating equal to five is considered normal use.
- Any combined rating equal to four is considered usable.

Thus, if you pair an M3 hearing aid with an M3 device, you will have a combined rating of six for "excellent use." This is synonymous for T ratings.

Sprint further suggests you experiment with multiple devices (even those not labeled M3/T3 or M4/T4) while in the store to find the one that works best with your hearing aid device. Should you experience interference or find the quality of service unsatisfactory after purchasing your device, promptly return it to the store within 30 days of purchase. With the Sprint 30-day Risk-Free Guarantee, you may return the device within 30 days of purchase for a full refund. More information about hearing aid compatibility may be found at: www.fca.gov, and <a hre

Getting the Best Hearing Device Experience With Your Device

To further minimize interference:

- Set the device's display and dial pad backlight settings to ensure the minimum time interval:
 - Press and touch Settings > System > Backlight >
 Battery Power/External Power. Adjust the values within
 each onscreen tab.
 - Press and touch Settings > System > Backlight >
 Brightness. (Brightness is adjustable by moving the slider either left or right.)

- Position the device so the internal antenna is farthest from your hearing aid.
- Move the phone around to find the point with least interference.

HAC/Wi-Fi Language

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider about its return and exchange policies and for information on hearing aid compatibility.

Caring for the Battery

Protecting Your Battery

The guidelines listed below help you get the most out of your battery's performance.

 Recently there have been some public reports of wireless device batteries overheating, catching fire, or exploding. It appears that many, if not all, of these reports involve counterfeit or inexpensive, aftermarket-brand batteries with unknown or questionable manufacturing standards. Sprint is not aware of similar problems with Sprint devices resulting from the proper use of batteries and accessories approved by Sprint or the manufacturer of your device. Use only Sprint-approved or Samsung-approved batteries and accessories found at Sprint Stores or through Samsung, or call 1-866-866-7509 to order.

They're also available at www.sprint.com — click Accessories. Buying the right batteries and accessories is the best way to ensure they're genuine and safe.

- In order to avoid damage, charge the battery only in temperatures that range from 32° F to 113° F (0° C to 45° C).
- Don't use the battery charger in direct sunlight or in high humidity areas, such as the bathroom.
- Never dispose of the battery by incineration.
- Keep the metal contacts on top of the battery clean.
- Don't attempt to disassemble or short-circuit the battery.
- The battery may need recharging if it has not been used for a long period of time.
- It's best to replace the battery when it no longer provides acceptable performance. It can be recharged hundreds of times before it needs replacing.
- Don't store the battery in high temperature areas for long periods of time. It's best to follow these storage rules:

Less than one month:

-4° F to 140° F (-20° C to 60° C)

More than one month: -4° F to 113° F (-20° C to 45° C)

Disposal of Lithium Ion (Li-Ion) Batteries

Do not handle a damaged or leaking Li-lon battery as you can be burned.

For safe disposal options of your Li-lon batteries, contact your nearest Sprint authorized service center.

Special Note: Be sure to dispose of your battery properly. In some areas, the disposal of batteries in household or business trash may be prohibited.

Radio Frequency (RF) Energy

Understanding How Your Device Operates

Your device is basically a radio transmitter and receiver. When it's turned on, it receives and transmits radio frequency (RF) signals. When you use your device, the system handling your call controls the power level. This power can range from 0.006 watt to 0.2 watt in digital mode.

Knowing Radio Frequency Safety

The design of your device complies with updated NCRP standards described below.

In 1991–92, the Institute of Electrical and Electronics Engineers (IEEE) and the American National Standards Institute (ANSI) joined in updating ANSI's 1982 standard for safety levels with respect to human exposure to RF signals. More than 120 scientists, engineers and physicians from universities, government health agencies and industries developed this

updated standard after reviewing the available body of research. In 1993, the Federal Communications Commission (FCC) adopted this updated standard in a regulation.

In August 1996, the FCC adopted hybrid standard consisting of the existing ANSI/IEEE standard and the guidelines published by the National Council of Radiation Protection and Measurements (NCRP).

Body-Worn Operation

To maintain compliance with FCC RF exposure guidelines, if you wear a handset on your body, use a Sprint-supplied or Sprint-approved carrying case, holster or other body-worn accessory. If you do not use a body-worn accessory, ensure the antenna is at least 7/16 inch (1.5 centimeters) from your body when transmitting. Use of non-Sprint-approved accessories may violate FCC RF exposure guidelines.

For more information about RF exposure, visit the FCC website at www.fcc.gov.

Specific Absorption Rates (SAR) for Wireless Devices

The SAR value corresponds to the relative amount of RF energy absorbed into the head of a user of a wireless handset.

The SAR value of a phone is the result of an extensive testing, measuring and calculation process. It does not represent how much RF the phone emits. All phone models are tested at their highest value in strict laboratory settings. But when in

operation, the SAR of a phone can be substantially less than the level reported to the FCC. This is because of a variety of factors including its proximity to a base station antenna, phone design and other factors.

What is important to remember is that each phone meets strict federal guidelines. Variations in SARs do not represent a variation in safety.

All devices must meet the federal standard, which incorporates a substantial margin of safety. As stated above, variations in SAR values between different model devices do not mean variations in safety. SAR values at or below the federal standard of 1.6 W/kg are considered safe for use by the public.

The highest reported SAR values of the Samsung Intrepid (SPH-I350) are:

Cellular CDMA mode (Part 22):

Head: 1.07 W/kg; Body-worn: 1.13 W/kg

PCS mode (Part 24):

Head: 1.20 W/kg; Body-worn: 0.59 W/kg

FCC Radio Frequency Emission

This device meets the FCC Radio Frequency Emission Guidelines.

FCC ID number: A3LSPHI350.

More information on the device's SAR can be found from the following FCC website: http://www.fcc.gov/oet/ea/.

FCC Notice

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

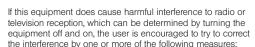
However, there is no guarantee that interference will not occur in a particular installation.











- Reorient the direction of the internal antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Owner's Record

The model number, regulatory number, and serial number are located on a nameplate inside the battery compartment. Record the serial number in the space provided below. This will be helpful if you need to contact us about your device in the future.

Model: Samsung Intrepid™ (SPH-I350)

Serial No :

User Guide Proprietary Notice

CDMA Technology is licensed by QUALCOMM Incorporated under one or more of the following patents:

5,267,262	5,416,797	5,506,865
5,544,196	5,657,420	5,267,261
5,414,796	5,504,773	5,535,239
5,600,754	5,778,338	5,228,054
5,337,338	5,710,784	5,568,483
5 650 560	5 400 165	5 5 1 1 0 7 2

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4B. Manufacturer's Warranty

Manufacturer's Warranty (page 209)

Your phone has been designed to provide you with reliable, worry-free service. If for any reason you have a problem with your equipment, please refer to the manufacturer's warranty in this section.

For information regarding the terms and conditions of service for your phone, please visit www.sprint.com or call Sprint Customer Service at 1-888-211-4727.

Note

In addition to the warranty provided by your phone's manufacturer, which is detailed on the following pages, Sprint offers a number of optional plans to cover your equipment for non-warranty claims. Sprint Total Equipment Protection provides the combined coverage of the Sprint Equipment Replacement Program and the Sprint Equipment Service and Repair Program, both of which are available separately. Each of these programs may be signed up for within 30 days of activating your phone. For more details, please visit your nearest Sprint Store or call Sprint at 1-800-584-3666.

Manufacturer's Warranty

STANDARD LIMITED WARRANTY

What is Covered and For How Long?

SAMSUNG TELECOMMUNICATIONS AMERICA, LLC

("SAMSUNG") warrants to the original purchaser ("Purchaser") that SAMSUNG's Phones and accessories ("Products") are free from defects in material and workmanship under normal use and service for the period commencing upon the date of purchase and continuing for the following specified period of time after that date:

Phone 1 Year
Batteries 1 Year
Leather Case/Pouch/Holster 90 Days
Game Pad 90 Days
Other Phone Accessories 1 Year

What is Not Covered?

This Limited Warranty is conditioned upon proper use of Product by Purchaser. This Limited Warranty does not cover: (a) defects or damage resulting from accident, misuse, abuse, neglect, unusual physical, electrical or electromechanical stress, or modification of any part of Product, including antenna, or cosmetic damage; (b) equipment that has the serial number removed or made illegible; (c) any plastic surfaces or other

externally exposed parts that are scratched or damaged due to normal use; (d) malfunctions resulting from the use of Product in conjunction with accessories, products, or ancillary/peripheral equipment not furnished or approved by SAMSUNG; (e) defects or damage from improper testing, operation, maintenance, installation, or adjustment; (f) installation, maintenance, and service of Product, or (g) Product used or purchased outside the United States or Canada.

This Limited Warranty covers batteries only if battery capacity falls below 80% of rated capacity or the battery leaks, and this Limited Warranty does not cover any battery if (i) the battery has been charged by a battery charger not specified or approved by SAMSUNG for charging the battery, (ii) any of the seals on the battery are broken or show evidence of tampering, or (iii) the battery has been used in equipment other than the SAMSUNG phone for which it is specified.

What are SAMSUNG's Obligations?

During the applicable warranty period, SAMSUNG will repair or replace, at SAMSUNG's sole option, without charge to Purchaser, any defective component part of Product. To obtain service under this Limited Warranty, Purchaser must return Product to an authorized phone service facility in an adequate container for shipping, accompanied by Purchaser's sales receipt or comparable substitute proof of sale showing the date of purchase, the serial number of Product and the sellers' name and address. To obtain assistance on where to deliver the Product, call Samsung Customer Care at 1-888-987-4357. Upon receipt, SAMSUNG will promptly repair or replace the

defective Product. SAMSUNG may, at SAMSUNG's sole option, use rebuilt, reconditioned, or new parts or components when repairing any Product or replace Product with a rebuilt, reconditioned or new Product. Repaired/replaced leather cases, pouches and holsters will be warranted for a period of ninety (90) days. All other repaired/replaced Product will be warranted for a period equal to the remainder of the original Limited Warranty on the original Product or for 90 days, whichever is longer. All replaced parts, components, boards and equipment shall become the property of SAMSUNG.

If SAMSUNG determines that any Product is not covered by this Limited Warranty, Purchaser must pay all parts, shipping, and labor charges for the repair or return of such Product.

What Are the Limits on SAMSUNG's Liability?

EXCEPT AS SET FORTH IN THE EXPRESS WARRANTY CONTAINED HEREIN, PURCHASER TAKES THE PRODUCT "AS IS," AND SAMSUNG MAKES NO WARRANTY OR REPRESENTATION AND THERE ARE NO CONDITIONS, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, OF ANY KIND WHATSOEVER WITH RESPECT TO THE PRODUCT, INCIUDING BUT NOT LIMITED TO:

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Precautions for Transfer and Disposal

If data stored on this device is deleted or reformatted using the standard methods, the data only appears to be removed on a superficial level, and it may be possible for someone to retrieve and reuse the data by means of special software.

To avoid unintended information leaks and other problems of this sort, it is recommended that the device be returned to Samsung's Customer Care Center for an Extended File System (EFS) Clear which will eliminate all user memory and return all settings to default settings. Please contact the *Samsung Customer Care Center* for details.

Important

Please provide warranty information (proof of purchase) to Samsung's Customer Care Center in order to provide this service at no charge. If the warranty has expired on the device, charges may apply.

Customer Care Center:

1000 Klein Rd.

Plano, TX 75074

Toll Free Tel: 1.888.987.HELP (4357)

Samsung Telecommunications America, LLC:

1301 East Lookout Drive Richardson, Texas 75082

Phone: 1-800-SAMSUNG (726-7864)

Important

If you are using a handset other than a standard numeric dial pad, dial the numbers listed in brackets Phone: 1-888-987-HELP (4357)

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