LG

Life's Good

USER GUIDE

LG-C105

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LG-C105 User Guide

This guide will help you understand your new mobile phone. It will provide you with useful explanations of features on your phone.Some of the content of this manual may differ from your phone depending on the software of the phone or your service provider.

Contents

Getting to Know Your Phone

Earpiece

Main LCD

Send key
• make call to a phone number and answers incoming calls.
• **In standby mode**: Shows the Call log.

Alpha numeric keys
• **In standby mode**: Input numbers to dial **Hold down**
  0 – International calls
  1 – Connect voice mail centre
  2 to **9** – Speed dials
  Sym - Hold the key down to go Silent mode
• **In editing mode**: Enter numbers & characters

Soft keys (Left soft key / Right soft key)
• These keys perform the function Indicated in the bottom of the display.

Menu key / OK key
• Selects menu options and confirms actions.

End key
• Switch on/off (hold down)
• End or reject a call.

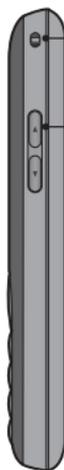**Navigation keys**

Charger/USB cable connector

TIP: Please ensure the phone is powered on , external memory card is inserted and in idle mode before connecting the USB cable for Mass Storage.

Handstrap Hole

Side keys
• **In standby mode:** Controls the ring volume.
• **During a call:** Earpiece volume adjustment
• **During playing MP3 music:** Audio volume adjustment

Headset

Installing the SIM Card and Charging the Battery

Installing the SIM Card

When you subscribe to a cellular network, you are provided with a plug-in SIM card loaded with your subscription details, such as your PIN, any optional services available and many others.

Important! › The plug-in SIM card can be easily damaged by scratches or bending, so be careful when handling, inserting or removing the card. Keep all SIM cards out of the reach of small children.

Illustrations

1 Open the battery cover

2 Remove the battery

3 Insert your SIM

4 Insert your battery

5 Close the battery cover

6 Charge your battery

> ⚠ **WARNING:** Do not remove the battery when the phone is switched on, as this may damage the phone.

> If the phone won't turn on, or if the display freezes or doesn't respond, follow the instructions for installing the battery again.

Menu map

Messaging
Create message
Inbox
My mailbox
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Outbox
Sent items
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Messenger
Emoticons
Message settings

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Names
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Groups
Speed dials
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Gallery
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memory card)
My images
My sounds
My videos
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Media
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Video
Music
FM radio
Voice recorder

Organiser
Alarm clock
Calendar
To- do list
Notes
Secret notes
Calculator
Stopwatch
Date finder
Dictionary
Converter
World time
Go to
Settings

Applications
My games & apps
Settings

Web
Home
Bookmarks
Google Search
Facebook
Twitter
Orkut
Last web address
Settings
Go to address
Saved pages

Calls

Making a Call

1 Key in the number using the keypad. To delete a digit, press **CLR**.

2 Press ![call key] to initiate the call.

3 To end the call, press ![end key] .

> **TIP!** To enter + when making an international call, press and hold 0.

Making a Call from Your Contacts

1 Select **Names** from the Standby screen.

2 Using the keypad, enter the first letter of the contact you want to call.

3 Select **Options** and **Make Call** or press ![call key] to initiate the call.

Answering and Rejecting a Call

When your phone rings, press ![call key] to answer the call. You can control the volume by pressing the Up and Down Navigation keys. Press ![end key] to reject the incoming call.

> **TIP!** You can change the settings on your phone to answer your calls in different ways. Press **Menu**, select **Settings** and choose **Call**. Select **Answer Mode** and choose from **Press Send Key** or **Press any Key**.

Speed Dialing

You can assign a speed dial number to a contact you call frequently.

Viewing your Call Log

You can only check the log of missed, received and dialed calls if the network supports Calling Line Identification (CLI) within the service area.

Changing the call settings

You can set call-specific functions. Press **Menu**, select **Settings** and choose **Call**.

- **Call divert** - Choose whether to divert your calls.
- **Call barring** - Select when you would like calls to be barred.

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- **Fixed dial numbers** - Choose a list of numbers that can be called from your phone. You will need your PIN2 code from your operator. Only numbers included in the fixed dial list can be called from your phone.
- **Call waiting** - Be alerted when you have a call waiting. This depends on your network provider.
- **Call reject** - Set the rejected call list.
- **Send my number** - Choose whether your number will be displayed when you call someone. This depends on your network provider.
- **Auto redial** - Choose **On** or **Off**.
- **Answer mode** - Choose whether to answer the phone using Any key or Send key only.
- **Free call timer** - Choose whether or not to display the call time.
- **Minute minder** - Set the Minute Minder to Don't Use,30 Sec,1 minute,3 minutes, 5 minutes,Set time Manually to hear a tone during a call.
- **BT answer mode** - Set to Handsfree or Handset.

- **Save new number** - Choose **Yes** or **No**.

Contacts

Searching for a Contact
1 Select **Names** from the standby screen.
2 Using the keypad, enter the first letter of the contact you want to call.
3 To scroll through the contacts, use navigation keys.

Adding a New Contact
1 Press **Menu,** then select **Contacts** and choose **Names**. Then press **Options** - **Add new contact**.
2 Enter all the information you have in the fields provided and select **Options-Done**.

Adding a Contact to a Group
You can save your contacts in groups; for example, to keep your work colleagues and family separate. There are a number of groups including **Family**, **Friends**, **Colleagues**, **School** and **VIP** already set up on the phone.

TIP! You can send SMS to many contacts at a time. Select Add at the bottom of the message screen to select Contacts. Maximum it supports 20 contacts at a time. You can also send group message by selecting Contact groups. (Maximum 20 contacts can be selected, if more than 20 contacts are selected , message would be sent to first 20 contacts)

Messaging

Your LG-C105 includes text messaging, multimedia messaging and E-mail functions, and can also receive network service messages.

Sending a Message

1 Press **Menu**, select **Messaging** and choose **Create message**.

2 Choose **Message** and a new message editor will open. The message editor combines **Text message** and **Multimedia messages** into one intuitive and easy-to-switch-between editor. The default setting for the message editor is text messages.

3 Enter your message.

4 Choose **Options - Insert** to add an **Image**, **Video clip**, **Sound clip**, **Schedule**, **Business card**, **Note**, **Text field**, **To-do** or **Text template**.

5 Press **Options - Send**.

Setting up Your E-mail

You can stay in touch on the move using email on your LG-C105. It's quick and simple to set up a POP3 or IMAP4 email account.

1 Press **Menu**, select **Messaging**, and choose **Message Settings**.

2 Select **E-mail** then **E-mail accounts**.

3 Press **Add** then set the **E-mail account**.

Sending an E-mail Using your New Account

To send/receive an email, you should set up an email account.

1 Select **Menu**, select **Messaging** and choose **Create message**.

2 Choose **E-mail** and a new email will open.

3 Enter a subject.

4 Enter your message.

5 Press **Options** and select **Insert** to add an **Image**, **Video Clip**, **Sound Clip**, **Business card**, **Schedule** or **Note**.

6 Press **Add** to enter the recipient's address, or press **Options** and **Add Recipient** to open your contacts list

7 Press **Send** and your email will be sent.

Entering Text

You can enter alphanumeric characters using the phone's keypad. The following text input methods are available on the phone: Abc mode and 123 mode.

> **Note**: Some fields may allow only one text input mode (e.g. telephone numbers in the address book fields).

Abc Mode

This mode allows you to enter letters by pressing the key labeled in Qwerty Keypad.

123 Mode

Type numbers using one keystroke per number.

Message Folders

Press **Menu** and select **Messaging**. The folder structure used on your LG-C105 is fairly self-explanatory.

Inbox - All the messages you receive are placed in your Inbox.

My mailbox - Contains all your email messages.

Drafts - If you don't have time to finish writing a message, you can save what you have done so far here.

Outbox - This is a temporary storage folder while messages are being sent. It also stores any messages that have failed to send.

Sent items - All the messages you send are placed in your Sent folder.

Saved items - You can access your saved messages, text templates and multimedia templates here.

Emoticons - A list of useful prewritten emoticons that can be used for a quick reply.

Media

Music

Your LG-C105 has a built-in **Music** player so you can play all your favorite music.

NOTE: Music file copyrights may be protected by international treaties and national copyright laws. Therefore, it may be necessary to obtain permission or a licence to reproduce or copy music. In some countries, national laws prohibit private copying of copyrighted material. Before downloading or copying the file, please check the national laws of the relevant country concerning the use of such material.

Playing a Song

1 Press **Menu** and select **Media**, then choose **Music**.

2 Choose **All tracks** then select the song you want to play.

3 Select ▌▌ to pause the song.

4 Select ▶▶ to skip to the next song.

5 Select ◀◀ to skip to the previous song.

6 Select **Back** to stop the music and return to the All tracks.

Creating a Playlist

You can create your own playlists by choosing a selection of songs from the **All tracks** folder.

1 Press **Menu** and select **Media**.

2 Choose **Music**, then select **Playlists**.

3 Press **Options** and select **Add new playlist**, then enter the playlist name and press **Save**.

4 The **All tracks** folder will be displayed. Select all of the songs that you would like to include in your playlist by scrolling to them and selecting **Mark**.

5 Select **Done** to store the playlist.

Camera

Taking a Quick Photo

1 Select **Menu** and select **Media**. Select **Camera** to open the viewfinder.

2 Holding the phone, point the lens toward the subject of the photo.

3 Position the phone so you can see the subject of your photo.

4 Press the **Center** ⬤ **key** to take a photo.

Video Camera

Shooting a Quick Video

1 In the standby screen, select **Menu** and select **Media**.

2 Choose **Video**.

3 Point the camera lens toward the subject of the video.

4 Press ⬤ to start recording.

5 "Rec" will appear on the viewfinder and a timer will show the length of your video.

6 Select **Stop** to stop recording.

FM Radio

Listening to the Radio

1 Press **Menu** and select **Media**, then choose **FM radio**.

2 Select the channel number of the station you would like to listen to.

3 While listening radio, recording can be done by selecting Rec option on the screen

Note: if you are in an area with bad radio reception, you may have difficulty listening to the **radio**. It is recommended that you insert headphones into the handsfree connector when listening to the **radio** to ensure good radio reception

Voice Recorder

Use your **Voice recorder** to record voice memos or other sounds.

Recording your voice memo

1 Press Menu and select Media, then choose Voice recorder.

2 Select Rec. to begin recording.

3 Choose Stop key to end the recording.

4 Press Options and select Play to listen to the recording.

Gallery

You can store any kind of media file on your phone's memory to give you easy access to all of your

images, sounds, videos, games etc. You can also save your files to a memory card. The advantage of using a memory card is that you can free up space on your phone's memory. All your multimedia files will be saved in the **Gallery**. Press **Menu** then select **Gallery** to open a list of folders.

My memory card
If you have inserted a memory card, it will be displayed as a folder in the **Gallery**.

My images
The **Images folder** contains a folder of default images on your phone, images downloaded by you, and images taken on your phone's camera.

My sounds
The **Sounds folder** contains default sounds, your voice recordings, radio recordings and sound files downloaded by you. From here you can manage and send sounds, or set them as ringtones.

My videos
The **Videos folder** shows the list of downloaded videos and videos you have recorded on your phone.

Others
In the **Others folder**, you can view files that are not saved in the **Images**, **Sounds** or **Videos folders**.

Secret box
You can Move the multimedia files from Gallery to Secret box to avoid unauthorized use . You will need a security code to access the data.

My games & apps
Your LG-C105 comes with preloaded games to keep you amused in your spare time. If you choose to download any additional games or applications they will be saved in this folder.

Messenger - It is a chatting application.Menu-Application-My games & apps-Applications-Messenger.

News Hunt -News Hunt is a unique mobile application designed to enable viewing and reading newspapers in the regional languages on the go.

RockeTalk - RockeTalk is a social networking application to enable you to search and make new friends and stay connected with them using free text and picture chat.

Note: RockeTalk is free to use. RockeTalk uses a data (internet) connection, and operator data costs will apply. We recommend that you use an unlimited (flat rate) data plan, which you can get from your operator.

Organiser

Setting your Alarm
You can set up to five alarms to go off at a specified time

Using the Calendar
When you enter this menu, a calendar appears. A square cursor is located on the current date.
You can move the cursor to another date using the navigation keys.

TIP! User can schedule an SMS by selecting New schedule SMS under Calendar Options,so that it can be sent to a number on Set date and Set time

Adding an Item to Your To-Do List
You can view, edit and add tasks to do.

Using the Calculator
The calculator provides the basic arithmetic functions-addition, subtraction, multiplication and division-as well as scientific functions.

Using the Stopwatch
This option allows you to use stopwatch functions.

Using the Dictionary:
Select Dictionary from organizer menu which Contains an alphabetical list of words with information about them.

Converting Units
This can convert many measurements into the unit you want.

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Adding a City to Your World Time

You can add a required city to the list of world clocks. You can also check the current Greenwich Mean Time (GMT) and the time in major cities around the world.

Web

Accessing the Web

You can launch the WAP browser and access the homepage of the activated profile on web settings. You can also manually enter a URL address and access the associated WAP page.

1 Press **Menu** and select **Web**.

2 To access the web homepage directly, select **Home**. Alternately, select **Go to address** and type in your desired URL.

Social network services (SNS)

Your LG-C105 has SNS that lets you enjoy and manage your social network. You can update your own SN place status and view your friends' SN

updates. Go to Web menu and select the site as below: Facebook, Twitter and Orkut

> **Note:** SNS feature is a data intensive application. An additional costs may be incurred when connecting and using online services. Check your data charges with your network provider.

Facebook

Home: Log in and you will see your friend's updated status. Input your comment about new status or check others. Touch Options to choose Refresh, News Feed filter(Status updates, Photo), Delete or Settings. You can also write comments by selecting + icon.

Orkut

Orkut is a service designed to help users meet new friends and maintain existing relationships.

Twitter

Twitter is a microblogging service that enables its users to send and read messages known as tweets.

Connectivity

Changing your Connectivity Settings

USB connection mode

1 Mass storage: Select Mass storage and connect the handset to your computer. You can then drag and drop files to the LG-C105 removable device folder.

2 PC Suite: Select PC Suite and connect the handset to your computer in PCSync mode.

3 Always ask: Selecting this option will allow you to choose which method to use every time you connect your handset to your computer.

Note: To use the USB mass storage function, you will need to insert an external memory card in your phone.

Changing Your Bluetooth Settings

1 Press **Menu** and select **Settings - Connectivity**. Choose **Bluetooth**.

2 Choose **Settings** for the following options:

• **My device visibility -** Choose whether to show or hide your device to others.

• **My device name -** Enter a name for your LG-C105.

• **Supported services** - Shows what services are supported.

• **My address** - View your Bluetooth address.

Pairing with Another Bluetooth Device

By pairing your LG-C105 and another device, your handset will create a password by default every time you connect to another handset via Bluetooth.

1 Check your Bluetooth is On and Visible. You can change your visibility in the Settings menu by selecting My phone's visibility and then Visible.

2 Select Paired devices from the Bluetooth menu.

3 Your LG-C105 will search for devices. When the search is complete, Add and Refresh will appear on the screen.

4 Choose the device you want to pair with, select Add, enter the passcode and then press the Center key.

5 Your phone will then connect to the other device. The same passcode will need to be entered on this device.
When you have chosen a device you want to pair with, the handset will then create a password by default every time you connect.

6 Your passcode-protected Bluetooth connection is now ready.

Settings

Changing Your Profiles

You can personalize each profile setting.

1 Choose the **Profiles** you want and select **Edit** from **Options.**

2 If you activate Silent mode, the phone will vibrate only.

Using Flight Mode (Menu > Settings > Profiles > Flight mode)

Use this function to switch the flight mode on. You will not be able to make calls, connect to the Internet, send messages when flight mode is switched on.

Changing Your Security Settings

Change your security settings to keep your LG-C105 and the important information it holds protected.

• **PIN code request** - Choose a PIN code to be requested when you turn your phone on.

• **Handset lock** - Choose **On** to lock your phone with a security code.

• **Lock If SIM is changed** - Choose **On** to enter a security code when SIM changed.

• **Anti-theft mobile tracker** - When the handset is stolen, handset sends the SMS to the numbers configured by real owner. To activate the ATMT feature, you will need to set ATMT on, and configure the ATMT settings with name, primary number and secondary number. Default ATMT

code is "0000." ATMT SMS will contain information about the stolen phone IMEI, current location (captured as per Cell Broadcast message) & number of the person who is using that handset.

• **Change codes** - Change your security code, PIN code, PIN2 code, Security code or Anti-theft code.

• **Application lock** - You can set the application lock to avoid unauthorized use of My images, My sounds, My videos and To-do list. You will need a security code to access the data.

Viewing Memory Status (Menu > Settings > Memory info)

You can use the memory info to determine how each memory is used and see how much space is available in the **Handset common memory, Handset reserved memory, SIM memory** or **Primary storage setting**. You can also set the **External memory** when the memory card is inserted.

Synchronise your phone with your PC

You can synchronise your phone with your PC to make sure all your important details and dates match, but also to backup your files to put your mind at ease.

Backing up and restoring your phone's information

1 Connect the USB cable to your phone and your PC.

2 Select the **PC suite** from the popup menu in your phone.

3 After searching to phone, it will be connected automatically.

4 Click on the Backup icon, and select **Backup** or **Restore**.

5 Mark the contents you would like to back up or restore. Select the location you would like to backup information to, or restore information from. Click OK.

6 Your information will be backed up.

Viewing your phone files on your PC

1 Connect the USB cable to your phone and your PC.

2 Select the **PC suite** from the popup menu in your phone.

3 After searching the phone it will be connected automatically.

TIP! Viewing the contents of your phone on your PC helps you to arrange files, organise documents and remove contents you no longer need.

Phone Software update

LG Mobile Phone Software update from internet

For more information on using this function, please visit the http://update.lgmobile.com or http://www.lg.com/common/index.jsp → select country → Support

This Feature allows you to update the firmware of your phone to the latest version conveniently from the internet without the need to visit a service center.

As the mobile phone firmware update requires the user's full attention for the duration of the update process, please make sure to check all instructions and notes that appear at each step before proceeding. Please note that removing the USB data cable or battery during the upgrade may seriously damage you mobile phone.

Guidelines for Safe and Efficient Use

Exposure to Radio Frequency Energy

Radio Wave Exposure and Specific Absorption Rate (SAR) Information

This LG-C105 mobile phone model has been designed to comply with the applicable safety requirements for exposure to radio waves. These requirements are based on scientific guidelines that include safety margins designed to ensure the safety of all users, regardless of age and health.

- The radio wave exposure guidelines employ a unit of measurement known as the Specific Absorption Rate, or SAR. SAR tests are conducted using standardized methods with the phone transmitting at its highest certified power level in all used frequency bands.
- While there may be differences between the SAR levels for various LG phone models, they are all designed to meet the relevant

guidelines for exposure to radio waves.

- The SAR limit recommended by the International Commission on Non-Ionizing Radiation Protection (ICNIRP) is 2 W/kg averaged over 10 g of tissue.
- The highest SAR value for this phone model tested by DASY4 for use close to the ear is 0.908 W/kg (10 g), and when worn on the body is 0.599 W/kg (10 g).
- SAR data information for residents in countries/regions that have adopted the SAR limit recommended by the Institute of Electrical and Electronics Engineers (IEEE), which is 1.6 W/kg averaged over 1 g of tissue.

Product Care and Maintenance

⚠ **WARNING**: Only use batteries, chargers and accessories approved for use with this particular phone model. The use of any other types may invalidate any approval or warranty applying to the phone, and may be dangerous.

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- Do not disassemble this unit. Take it to a qualified service technician when repair work is required.
- Keep away from electrical appliances such as TVs, radios and personal computers.
- The unit should be kept away from heat sources such as radiators or cookers.
- Do not drop.
- Do not subject this unit to mechanical vibration or shock.
- Switch off the phone in any area where you are required by special regulations. For example, do not use your phone in hospitals as it may affect sensitive medical equipment.
- Do not handle the phone with wet hands while it is being charged. It may cause an electric shock and can seriously damage your phone.
- Do not charge a handset near flammable material as the handset can become hot and create a fire hazard.
- Use a dry cloth to clean the exterior of the unit (do not use solvents such as benzene, thinner or alcohol).

- Do not charge the phone when it is on soft furnishings.
- The phone should be charged in a well-ventilated area.
- Do not subject this unit to excessive smoke or dust.
- Do not keep the phone next to credit cards or transport tickets; it can affect the information on the magnetic strips.
- Do not tap the screen with a sharp object as it may damage the phone.
- Do not expose the phone to liquid or moisture.
- Use accessories like earphones cautiously. Do not touch the antenna unnecessarily.

Efficient Phone Operation Electronic Devices

- Do not use your mobile phone near medical equipment without requesting permission. Avoid placing the phone over pacemakers, i.e. in your breast pocket.
- Some hearing aids might experience disturbance due to mobile phones.

• Minor interference may affect TVs, radios, PCs etc.

Road Safety

Check the laws and regulations on the use of mobile phones in the areas where you drive.

• Do not use a hand-held phone while driving.
• Give your full attention to driving.
• Use a hands-free kit, if available.
• Pull off the road and park before making or answering a call if driving conditions so require.
• RF energy may affect some electronic systems in your vehicle, such as car stereos and safety equipment.
• If your vehicle is equipped with an airbag, do not obstruct it with installed or portable wireless equipment. This may cause the airbag to fail or cause serious injury due to improper performance.
• If you are listening to music while out and about, please ensure that the volume is at a reasonable level so that you are aware of your surroundings. This is particularly imperative when near roads.

Avoid Damage to Your Hearing

Damage to your hearing can occur if you are exposed to loud sounds for long periods of time. We therefore recommend that you do not turn the handset on or off when it is close to your ear. We also recommend that music and call volumes are set to a reasonable level.

Blasting Area

Do not use the phone where blasting is in progress. Observe restrictions, and follow the rules and regulations.

Potentially Explosive Atmospheres

• Do not use the phone at a refueling point.
• Do not use near fuel or chemicals.
• Do not transport or store flammable gas, liquid, or explosives in the same compartment of your vehicle as your mobile phone and accessories.

In Aircraft

Wireless devices can cause interference to aircraft.

- Turn your mobile phone off before boarding any aircraft.
- Do not use it on the aircraft without permission from the crew.

Children

Keep the phone in a safe place out of the reach of small children. It includes small parts which may cause a choking hazard if detached.

Emergency Calls

Emergency calls may not be available under all mobile networks. You should therefore never depend solely on the phone for emergency calls. Check with your local service provider.

Battery Information and Care

- You do not need to completely discharge the battery before recharging. Unlike other battery systems, there is no memory effect that could compromise the battery's performance.
- Use only LG batteries and chargers. LG chargers are designed to maximize the battery life.

- Do not disassemble or short-circuit the battery pack.
- Keep the metal contacts of the battery pack clean.
- Replace the battery when it no longer provides acceptable performance. The battery pack maybe recharged hundreds of times until it needs replacing.
- Recharge the battery if it has not been used for a long time to maximize usability.
- Do not expose the battery charger to direct sunlight or use it in places with high humidity, such as in the bathroom.
- Do not leave the battery in hot or cold places, as this may deteriorate the battery performance.
- There is a risk of explosion if the battery is replaced by an incorrect type.
- Dispose of used batteries according to the manufacturer's instructions. Please recycle when possible. Do not dispose of batteries in the household waste.

- If you need to replace the battery, take it to the nearest authorized LG Electronics service point or dealer for assistance.
- Always unplug the charger from the wall socket after the phone is fully charged to save unnecessary power consumption of the charger.
- Actual battery life will depend on network configuration, product settings, usage patterns, battery and environmental conditions.

Accessories

Various accessories are available for your mobile phone. These are detailed below.

Charger

Battery

NOTE
- Always use genuine LG accessories. Failure to do so may invalidate your warranty.
- Accessories may be different in different regions. Please check with our regional service company or agent for further enquires.

Technical Data

Ambient Temperatures

› **Max:** +55℃ (discharging) +45℃ (charging)
› **Min:** -10℃

Declaration of Conformity

LG Electronics

Suppliers Details

Name

LG Electronics Inc

Address

LG Twin Tower 20,Yeouido-dong, Yeongdeungpo-gu Seoul, Korea 150-721

Product Details

Product Name

GSM 850 / E-GSM 900 / DCS 1800 / PCS 1900 Quad Band Terminal Equipment

Model Name

LG-C105

Trade Name

LG

$C \in 0168$

Applicable Standards Details

R&TTE Directive 1999/5/EC

EN 301 489-01 v1.8,1 / EN 301 489-07 v1.3.1 / EN 301 489-17 v.2.1.1
EN 300 328 V 1.7.1
EN 60950-1 : 2001
EN 50360:2001/EN62209-1:2006
EN 301 511 V9,0,2

Supplementary Information

The conformity to above standards is verified by the following Notified Body(BABT)

BABT, Forsyth House, Churchfield Road, Walton-on-Thames, Surrey, KT12 2TD, United Kingdom
Notified Body Identification Number : 0168

Declaration

I hereby declare under our sole responsibility
that the product mentioned above to which this
declaration relates complies with the above
mentioned standards and Directives

Name

Seung Hyoun, Ji / Director

Issued Date

16. 07. 2010

LG Electronics Inc. – EU Representative
Veluwezoom 15, 1327 AE Almere, The Netherlands

Signature of representative

Troubleshooting

This chapter lists some problems you might encounter while using your phone. Some problems require you to call your service provider, but most are easy for you to correct yourself.

Message	Possible causes	Possible Solutions
SIM error	There is no SIM card in the phone or it is inserted incorrectly.	Make sure the SIM card is correctly inserted.
No network connection	Signal weak Outside GSM network area	Move towards a window or into an open area. Check the service provider coverage map.
Codes do not match	To change a security code, you will need to confirm the new code by entering it again.	Contact your Service Provider.
Function cannot be set	Not supported by Service Provider, or registration required	Contact your Service Provider.
Calls not available	Dialling error New SIM card inserted Charge limit reached	New network not authorised. Check for new restrictions. Contact Service Provider or reset limit with PIN 2.
Phone cannot be switched on	On/Off key not pressed long enough	Press the On/Off key for at least two seconds.
	Battery empty	Keep charger attached for a longer time.
	Battery contacts dirty	Clean the contacts.

Message	Possible causes	Possible Solutions
	Battery totally empty	Charge battery.
	Temperature out of range	Make sure the ambient temperature is right, wait for a while, and then charge again.
	Contact problem	Check the power supply and connection to the phone. Check the battery contacts and clean them if necessary.
Charging error	No mains voltage	Plug in to a different socket or check the voltage.
	Charger defective	If the charger does not warm up, replace it.
	Wrong charger	Only use original LG accessories.
	Battery defective	Replace battery.
Phone loses network	Signal too weak	Reconnection to another service provider is automatic.
Number not permitted	The Fixed dial number function is on.	Check settings.

LG Mobile

WARRANTY CARD

This LG handset and charger comes with a 12-month warranty from date of purchase or 15 months from manufacturing date of corresponding IMEI No. Of the unit whichever is earlier, against defect in material or workmanship. In case of a defect, LG Electronics India Pvt. Ltd. undertakes to get the set repaired free of charge through its authorised service centre (ASC) or service dealer subject to following conditions:

Terms and Conditions

1. This warranty is applicable to the first purchase and in no case it can be transferred or extended.

2. Repair of this product will be carried out on a carry in basis to the nearest ASC.

3. While the company will make every effort to carry out repairs at the earliest, it however is made explicitly clear that the company is under no obligation to do so in a specified period of time.

4. The company or its authorised ASC/ service dealer reserves the right to retain any parts of the component/s replaced at its discretion. In the event of a defect being noticed in the equipment during the warranty period.

5. This warranty entitles the purchaser to free of cost repairs of the unit within warranty period and does not entitle for replacement or refund of entire unit. Claims, if any, to this warranty shall in no case exceed the purchase price of the unit.

6. LG may choose at its option to use functionally equivalent re-conditioned, refurbished or new units or parts or any units.

7. In case of any software upgradation of the phone, no warranty is provided on phone memory or phone book.

8. The warranty is void in case the serial no./ IMEI no. is tampered / disfigured or details in the warranty card are not properly filled up at the time of purchase.

9. This warranty is not valid for damages resulting due to negligence, mishandling, improper use, tampering, breakage, soaking, fire, unauthorised repair and failure due to network upgrades.

10. Batteries are covered under warranty for a period of 6 months from date of purchase or 9 months from date of corresponding IMEI no. of the unit whichever is earlier

11. Warranty does not cover accessories external to the equipment supplied by the dealer.

12. The Delhi / New Delhi courts shall have the jurisdiction to try any dispute and /or suits related to or arising out of this agreement.

Customer Information Center/ Call Center Number

For any query related to the after sales service and customer support please contact us at the numbers listed below.

LG 24 x 7 CALL CENTER OPERATIONS

☎ 1800-180-9999 (Toll Free)   📱 5757554 (Send SMS)

🌐 www.lgindia.com
lgservice@lgindia.com

BRANCH ADDRESSES

S. No.	Branch	Branch Office Address	STD Code	Phone No.
1	Ahmedabad	LGEIL,233-234,Platinum Plaza, Judges Bunglow Road, Bodakdev Road, Ahmedabad - 51	079	40040015 / 14
2	Asansol	LGEIL,Block-E,Ist Floor, P C Chatarjee Market, Rambandhu Tala, GT Road (E) Asansol - 713305	0341	3292009 / 3292010
3	Aurangabad	LGEIL,302 'CIDCO No 3, Opp Hotel Ramgiri, Jalna Road, Aurangabad - 431003	0240	2474055 / 32095436 / 32095437 / 32095438
4	Bangalore	LGEIL, No. 914, 2nd Floor, Shri Venkateshwara Complex, Opp. IBP Petrol Bunk, 80ft Road, 6th Block, Koramangala - Banglore - 560095	080	41145145 / 41144751 / 41144751 / 30910754 / 30910753
5	Bhopal	13 A Vignes Warehousing Corporation,Sector-G Govindpura Industrial Area J K Road Bhopal	0755	4062900 / 3092938 / 3959804
6	Bhubeneshwar	LGEIL, Plot No.02, 1st Flr., Bapuji Nagar, Bhubaneshwar - 751009	0674	2531430 / 2534280 / 3966505 / 3966526
7	Chandigarh	LGEIL, SCO No. 142-143, 3rd Floor,Sector-34A Chandigarh – 160002	0172	5087389 / 90 / 5089107 / 3256001 / 3256003
8	Chennai	LGEIL, AA11, 2nd Avenue, Fatima Tower, Anna Nagar West, Chennai - 600040	044	65510501 – 04
9	Cochin	LGEIL, 40/1270, Vasudeva Buildings, T.D. Road, Ernakulam Cochin - 682011	0484	2367314 / 2370484 / 4027444 / 4027555
10	Coimbatore	LGEIL, 250a, Sangarnur Main Road, Kannappa Nagar, Coimbatore - 641027	0422	2332197 / 2332195 / 2332506 / 3094613 / 3094573
11	Dehradun	LGEIL, M - 22, Mobbewala, Tata Commercial Compound, Dehradun Saharanpur Road, Dehradun	0135	2644213 / 283
12	Delhi	LGEIL, A-27, Mohan Co-operative, Industrial Estate, New Delhi	011	26991411 / 12 / 13
13	Ghaziabad	LGEIL, J-10, RDC Rajnagar Ghaziabad - 201001	0120	9811354152 / 3 / 64 / 65
14	Goa	LGEIL, Plot No-D-3&D-4,Rego Baug, Alto Santacruz, Bambolim, Goa - 403	0832	3294955 / 3294956 / 3294759
15	Gurgaon	LGEIL, II nd Flr, A Block, Centre Point Bldg, Sushant Lok , PH-1, Gurgaon - 122001	0124	4047461 / 62 / 63 / 4272867 / 4047460
16	Guwahati	LGEIL, Shantineer Bhawan, C K Aggarwal Path, Chenikurthi, Guwahati - 781003	0361	2666385 / 2666958 / 2665983 / 2668984
17	Hubli	LGEIL, 693/1B, Ravi Nagar Road, Behind Renuka Petrol Pump, Gokul Road, Hubli - 580030	0836	4250251 / 52 / 2337251 / 52
18	Hyderabad	LGEIL, 1st Floor, Survey No.54, Pulla Reddy Building, Vikarantputi Main Road Kharkhana, Secunderabad - 500004	040	27811732 / 33 / 34
19	Indore	LGEIL, 3rdFlr., 304 Bansi Trade Centre,581/5 M.G.Road,Indore - 452003	0731	4065523 / 24 / 40822157
20	Jaipur	LGEIL, B-71, Sahakar Marg, Lal Kothi Scheme, Jaipur - 302015	0141	51111 18 / 5113028 / 5105392
21	Jalandhar	LGEIL, Village Khajurla,Near Hawali Resturant Jalandhar, Phagwara Highway, G T Road, Jalandhar	01824	502667 / 508025 / 502668
22	Jammu	LGEIL, Plot No.-52, Yard No. 6,Transport Nagar, Narwal, Jammu - 180006	0191	2477420 / 2477419 / 2474396 / 2474384
23	Jodhpur	LGEIL, 22(1-A)/21(2-B)/2, RIICO Heavy Industrial area, Jodhpur - 342003	0291	2742384 / 392
24	Kolkata	LGEIL, 1, Ho-Chi-Min-Sarani, 6th Floor, Metro Towers, Kolkata - 700071	033	22883250 / 51 / 52
25	Kundli	LGEIL, Sunshine Enterprises, Sunder Cold Storage, Gt Karnal Road, Kundli - Sonipat	0130	2272021 / 02 / 03
26	Lucknow	LGEIL, B-557, Hari Kunj, Keshav Nagar, Sitapur Road Lucknow - 226020	0522	2757538 / 39 / 2759121
27	Ludhiana	LGEIL, Village Jhande, Near Badowal Railway Station, Opp ferozpur Road Ludhiana.	0161	2804413 / 19
28	Mumbai	LGEIL, Trade Star, 4th Floor, A Wing, J.B Nagar,Andheri Kurla Road, Andheri (E) Mumbai - 400059	022	28352882 - 2887
29	Nagpur	LGEIL, 5a, Road No.13, Behind Msrtc Workshop, MIDC Hinga, Nagpur - 440016	07104	235120 / 235122
30	Patna	LGEIL, 2nd Floor, Ankit Chandra Deep Complex, Bander Bageecha, Near Samrat Hotel, Patna - 800001.	0612	3299156
31	Pune	LGEIL, 105/106, Premium Point, GM Road, Opp Modern High School,IIIrd Floor, Shivaji Marg, Pune - 411005	020	66030100 / 732
32	Raipur	LGEIL, Nathani Compound, Shyam Nagar, Katora Talab, Raipur (C.G)	0771	4053171 / 4037470 / 4048745
33	Ranchi	LGEIL, 402, Commerce Tower, Opp. Gel Church Complex, Main Road, Ranchi	0651	3294026 / 2331815 / 3090426
34	Surat	LGEIL1001-1004, Asron Plaza, IInd Flr, Anand Mahal Road, Behind Bhulka Bhavan School, Adajan, Surat - 395009	0261	2730982 / 83 / 84
35	Thane	LGEIL, Gul Shop No - 206,207, 2nd Floor, Sai Plaza, Above Vijay Sales Opp. Cine Wonder Mall, Ghodbunder Road, Thane(West) - 400607	022	25472633 / 2637
36	Varanasi	LGEIL, Parna Complex, DLW, Lahartara Road,Shivdaspur, Manduadih, Varanasi UP - 221002	0542	2373432 / 36 / 37
37	Vijaywada	LGEIL, Door No 52-2/1-7, Ratnamamba Street, Prajasakti Nagar, Vijaywada - 520010, Andhra Pradesh	0866	2497283 / 87
38	Warangal	LGEIL,HOUSE NO. 1-8-598/1 FIRST FLOOR , BESIDE HDFC BANK, NAKKALGUTTA, HANAMKONDA-506001 (WARANGAL)	0870	2551453

Dealer name with Stamp ....   Dealer address ....

IMEI No. ....   Date of sale ....   Serial no. ....

LG Electronics India Pvt. Ltd., Plot No. 51, Udyog Vihar Surajpur Kasna Road, Greater Noida, U.P.

CHOLAMANDALAM MS GENERAL INSURANCE CO. LTD.
2nd Floor, 9B, DLF Cyber City, Phase-III,
Gurgaon - 122002

TO

CHOLAMANDALAM MS GENERAL   DATE....../....../........
INSURANCE CO. LTD.
2nd Floor, 9B, DLF Cyber City,
Phase-III, Gurgaon - 122002.
Haryana

Dear Sir,

RE: Loss of mobile phone no.: …….......................................…………………

MAKE ………..........................…MODEL …………………......………............

This is to inform that my mobile phone has been lost due to theft on

………..............…..at……...............…......…FIR / DD entry has been lodged

with .... Police Station. I am enclosing the Claim

Form cum Bill along with required documents for settlement of the claims.

Thanking you

Yours Sincerely,

Signature of the Insured

Name

Cholamandalam ◆ M S
General Insurance

LG
Life's Good

CLAIM FORM CUM CLAIM BILL

To be filled in by the ultimate consumer

Name

Present Address

Tel. No.

Make & Model of the Handset

Invoice No.   Date of Purchase

Dealer Name

Address

Tel. No.

IMEI No.

Date of Theft   Time

Place of Theft

Details of Theft

FIR No./DD No.   Date

Police Station

Amount Claimed

Block the SIM Card within 3 days   YES ☐   NO ☐

DATE

PLACE   SIGNATURE OF CUSTOMER

TERMS AND CONDITIONS:

POLICY COVERAGE

1. Theft coverage of LG GSM HANDSET for one year from the date of purchase/invoice only. No other loss covered.
2. Offer applicable on all purchases made from 7th April 2010 to 6th April 2011 under Policy No. **PBG-00016391-000-00** Dated 07/04/2010
3. Only theft registered under section 379 IPC or theft reported under Daily Dairy with Police FIR is covered.
4. Reimbursement will be subject to following depreciation/ deduction on the invoice value from date of purchase:

Handset upto 3 months old	-10%
More than 3 months upto 6 months	-15%
More than 6 months upto 9 months	-25%
More than 9 months upto 12 months	-35%

CLAIM PROCESSING DOCUMENTS

In the event of handset loss, the buyer should follow the understated procedure:

a) (i) Lodge FIR under Section 379 IPC or theft to be entered in Daily Dairy with the Police Station in whose jurisdiction the theft occurred within 24 hours of occurrence of the same.

(ii) Block the SIM Card with your service provider within 3 days.

(iii) Send information to the insurance company within 7 days of the loss.

b) Documents required:

(i) Original Invoice & Cash Memo.

(ii) Original certified copy of DD/FIR u/s 379 by the police authority.

(iii) Translation of vernacular documents in English/Hindi.

(iv) Complete claim Form cum Bill and Discharge Voucher.

These documents should be sent to the Policy Issuing Office within 7 days of the loss by regd. post/courier. All document to be submitted in English/Hindi language. The company reserves the right to call for any other necessary document in addition to the documents listed above.

Subject to all the conditions being fulfilled, claim will be settled within 15 days of our receipt of the above documents.

Deduction of Rs. 350/- will be applicable towards accessories.

Cholamandalam ◆ M S
General Insurance

LG
Life's Good

Note: In case the handset cost is more than Rs. 20,000/-, a survey is required. Contact nearest office of Cholamandalam MS General Insurance Co. Ltd. for survey.

For any future queries assistance related to the policy exclusion and claim settlement you may write to Cholamandalam MS General Insurance Co. Ltd. 2nd Floor, 9B, DLF Cyber City, Phase-III, Gurgaon - 122002. Tel. No. 1800-200-5544, Fax No. 0124-30051-99, e-mail id : customercare@cholams.murugappa.com

DISCHARGE VOUCHER

Received from Cholamandalam MS General Insurance Co. Ltd. under Policy No………............................ in full and final discharge of our claim, the sum of ….......……………….............…........................ (in words) Rs. …………………………….........................

Signature of Insured /Customer   Affix Re.1 revenue stamp

across revenue stamp

Date:

Place:

Customer Information Center

For any query related to the after sales service and customer support please contact us at below details

ⒼⓁ LG	**24 x 7** CALL CENTER OPERATIONS
☎ **1800-180-9999** CALL (Toll Free)	📱 **5757554** SMS (Send SMS)
🖱 CLICK	**www.lgindia.com** **lgservice@lgindia.com**

Memo

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